**FEEDBACK CONVERSATION**

Here is a transcript of your conversation with the simulated child, including his thoughts during the conversation. Lilobot has a set of beliefs and intentions that are continuously updated based on what you say to him. In the table below, you can see Lilobot's beliefs at the beginning and end of the conversation. The transcript of the conversation shows which beliefs change based on your messages. The symbol ↑ indicates an increasing belief, while ↓ indicates a decreasing belief. The transcript also shows Lilobot's intentions at different points in the conversation. All these notations are displayed in italics within your conversation.
Your code for this session is 21ce09a1862c43d2996355475cc2eade.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Belief | Five-Phase Model | Beginning | End | Difference |
| Lilobot thinks he is in control | all phases | 50% | 50% | 0% |
| Lilobot feels safe in the conversation | all phases | 100% | 100% | 0% |
| Lilobot feels connected to the Kindertelefoon | all phases | 30% | 53% | 23% |
| Lilobot thinks KT understands him | all phases | 0% | 0% | 0% |
| Lilobot thinks KT is interested in his story | phase 2 | 0% | 40% | 40% |
| Lilobot thinks KT can be trusted | phase 2 | 60% | 80% | 20% |
| Lilobot thinks he has talked about his situation | phase 2 | 0% | 10% | 10% |
| Lilobot thinks KT is asking about a positive wish | phase 3 | 0% | 0% | 0% |
| Lilobot thinks KT is asking about his wish | phase 3 | 0% | 100% | 100% |
| Lilobot thinks KT can help him | phase 3 | 70% | 90% | 20% |
| Lilobot thinks KT can solve his problem | phase 3 | 100% | 90% | -10% |
| Lilobot thinks he is competent to solve problem | phase 4 | 30% | 30% | 0% |
| Lilobot thinks his teacher can help him | phase 4 | 30% | 70% | 40% |
| Lilobot thinks he and KT will be able to reach a solution | phase 4 | 0% | 100% | 100% |
| Lilobot thinks KT is going to solve the problem for him | phase 4 | 0% | 0% | 0% |
| Lilobot thinks KT is asking about a confidant | phase 4 | 0% | 100% | 100% |
| Lilobot thinks KT wants to end the conversation | phase 5 | 0% | 100% | 100% |

**TRANSCRIPT**

KT: Hello

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.4

Current Intention: Lilobot wants to feel acknowledged

Lilo: Hey there! I'm John.

KT: How are you?

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.5

Current Intention: Lilobot wants to feel acknowledged

Lilo: I'm feeling a bit down.

Belief: ↑ Lilobot thinks KT is interested in his story

Belief: ↑ Lilobot thinks he has talked about his situation

Emotion: ↑

Current emotion value: 0.6

Lilo: :( Grr... I'm bullied at school.

KT: When did this happen?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.70000005

Current Intention: Lilobot wants to feel acknowledged

Lilo: :((( come on!!! They surprised me after school yesterday and punched me in the face. It made my nose bleed a lot

KT: How often does this happen?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.8000001

Current Intention: Lilobot wants to feel acknowledged

Lilo: You don't get me!!!!!.You're missing the point!!!!!.You don't know what I'm saying!!!!! :((((( Almost every week.

KT: Have you told anyone about this?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.9000001

Current Intention: Lilobot wants to feel acknowledged

Lilo: No one. I'm scared the teasing will get worse if I tell. You don't get me!!!!!.You're missing the point!!!!!.You don't know what I'm saying!!!!! :(((((

KT: What do you want to accomplish with this conversation?

Belief: ↑ Lilobot thinks KT can help him

Emotion: ↓

Current emotion value: 0.6000001

Current Intention: Lilobot wants the Kindertelefoon to get the bullies out of school

Lilo: Grr... :( I want the bullies to leave me alone.

KT: What can I do for you?

Belief: ↑ Lilobot thinks KT can help him

Emotion: ↑

Current emotion value: 0.7000001

Current Intention: Lilobot wants the Kindertelefoon to get the bullies out of school

Lilo: I'm so done with this!!! :((( Can you call my school?

KT: Sorry, we cannot do that

Belief: ↓ Lilobot thinks KT can solve his problem

Belief: ↓ Lilobot thinks KT can help him

Emotion: ↑

KT: I suggest that we look for a different solution together

Belief: ↑ Lilobot thinks KT can help him

Belief: ↑ Lilobot thinks KT can solve his problem

Emotion: ↓

Emotion: ↓

Current emotion value: 0.50000006

Current Intention: Lilobot wants to work with the Kindertelefoon to find a solution

Lilo: Of course!

KT: Is there someone you can talk to?

Emotion: ↑

Current emotion value: 0.6000001

Current Intention: Lilobot wants to work with the Kindertelefoon to find a solution

Lilo: Blargh... :( I do have Miss Ellie. I think she's super nice.

KT: She can listen to your story and support you.

Belief: ↑ Lilobot thinks his teacher can help him

Emotion: ↑

Current emotion value: 0.7000001

Current Intention: Lilobot wants to work with the Kindertelefoon to find a solution

Lilo: :((( I'm so done with this!!! Hmm.

KT: How would it feel to talk to her?

Belief: ↑ Lilobot thinks his teacher can help him

Emotion: ↑

Current emotion value: 0.80000013

Current Intention: Lilobot wants to work with the Kindertelefoon to find a solution

Lilo: :((((( You don't get me!!!!!.You're missing the point!!!!!.You don't know what I'm saying!!!!! I'm feeling a little better, I guess.

KT: When could you talk to your teacher?

Belief: ↑ Lilobot thinks his teacher can help him

Emotion: ↑

Current emotion value: 0.90000015

Current Intention: Lilobot wants to work with the Kindertelefoon to find a solution

Lilo: Maybe tomorrow I can talk to her. You don't understand!!! :(((((

KT: What would you like to tell her?

Belief: ↑ Lilobot thinks his teacher can help him

Emotion: ↓

Current emotion value: 0.60000014

Current Intention: Lilobot wants to talk to his teacher about the problem

Lilo: :( Ugh... I want to let her know I'm being bullied and need her help.

KT: Shall we agree that you will talk to your teacher about your situation?

Emotion: ↑

Current emotion value: 0.70000017

Current Intention: Lilobot wants to talk to his teacher about the problem

Lilo: :((( I'm so fed up!!! I'll give it a try. Thanks

KT: I suggest we end the conversation now.

Emotion: ↓

Current emotion value: 0.40000015

Current Intention: Lilobot wants to end the conversation

Lilo: Byebye!