**FEEDBACK CONVERSATION**

Here is a transcript of your conversation with the simulated child, including his thoughts during the conversation. Lilobot has a set of beliefs and intentions that are continuously updated based on what you say to him. In the table below, you can see Lilobot's beliefs at the beginning and end of the conversation. The transcript of the conversation shows which beliefs change based on your messages. The symbol ↑ indicates an increasing belief, while ↓ indicates a decreasing belief. The transcript also shows Lilobot's intentions at different points in the conversation. All these notations are displayed in italics within your conversation.
Your code for this session is 46cbacf8bf204abc8b938b31b58c32da.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Belief | Five-Phase Model | Beginning | End | Difference |
| Lilobot feels safe in the conversation | all phases | 100% | 100% | 0% |
| Lilobot feels connected to the Kindertelefoon | all phases | 30% | 23% | -8% |
| Lilobot thinks he is in control | all phases | 50% | 30% | -20% |
| Lilobot thinks KT understands him | all phases | 0% | 0% | 0% |
| Lilobot thinks KT can be trusted | phase 2 | 60% | 80% | 20% |
| Lilobot thinks KT is interested in his story | phase 2 | 0% | 20% | 20% |
| Lilobot thinks he has talked about his situation | phase 2 | 0% | 10% | 10% |
| Lilobot thinks KT can solve his problem | phase 3 | 100% | 100% | 0% |
| Lilobot thinks KT is asking about a positive wish | phase 3 | 0% | 0% | 0% |
| Lilobot thinks KT is asking about his wish | phase 3 | 0% | 0% | 0% |
| Lilobot thinks KT can help him | phase 3 | 70% | 70% | 0% |
| Lilobot thinks he and KT will be able to reach a solution | phase 4 | 0% | 0% | 0% |
| Lilobot thinks he is competent to solve problem | phase 4 | 30% | 30% | 0% |
| Lilobot thinks KT is going to solve the problem for him | phase 4 | 0% | 0% | 0% |
| Lilobot thinks his teacher can help him | phase 4 | 50% | 50% | 0% |
| Lilobot thinks KT is asking about a confidant | phase 4 | 0% | 0% | 0% |
| Lilobot thinks KT wants to end the conversation | phase 5 | 0% | 0% | 0% |

**TRANSCRIPT**

KT: Hello, welcome to the Child Helpline.

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.4

Current Intention: Lilobot wants to feel acknowledged

Lilo: Greetings! I'm Jack.

KT: How have you been?

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.5

Current Intention: Lilobot wants to feel acknowledged

Lilo: I'm feeling a bit low.

Belief: ↑ Lilobot thinks KT is interested in his story

Belief: ↑ Lilobot thinks he has talked about his situation

Emotion: ↑

Current emotion value: 0.6

Lilo: Oh no... :( I get bullied.

KT: What happened?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.70000005

Current Intention: Lilobot wants to feel acknowledged

Lilo: I'm so done with this!!! :((( They keep saying mean things to me and kicking and hitting me. It all started out not so bad, but now it's getting worse. I wish they would just leave me alone

KT: You are overreacting.

Belief: ↓ Lilobot feels connected to the Kindertelefoon

Belief: ↓ Lilobot thinks he is in control

Emotion: ↑

Emotion: ↓

Current emotion value: 0.7

Current Intention: Lilobot wants to end the conversation

Lilo: See you!!! Blargh... :(