**FEEDBACK CONVERSATION**

Here is a transcript of your conversation with the simulated child, including his thoughts during the conversation. Lilobot has a set of beliefs and intentions that are continuously updated based on what you say to him. In the table below, you can see Lilobot's beliefs at the beginning and end of the conversation. The transcript of the conversation shows which beliefs change based on your messages. The symbol ↑ indicates an increasing belief, while ↓ indicates a decreasing belief. The transcript also shows Lilobot's intentions at different points in the conversation. All these notations are displayed in italics within your conversation.
Your code for this session is 484e31ea4d714e3489c301c9b6201e95.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Belief | Five-Phase Model | Beginning | End | Difference |
| Lilobot feels safe in the conversation | all phases | 100% | 100% | 0% |
| Lilobot thinks he is in control | all phases | 50% | 50% | 0% |
| Lilobot feels connected to the Kindertelefoon | all phases | 30% | 63% | 33% |
| Lilobot thinks KT understands him | all phases | 0% | 10% | 10% |
| Lilobot thinks KT is interested in his story | phase 2 | 0% | 80% | 80% |
| Lilobot thinks he has talked about his situation | phase 2 | 0% | 10% | 10% |
| Lilobot thinks KT can be trusted | phase 2 | 60% | 80% | 20% |
| Lilobot thinks KT can solve his problem | phase 3 | 100% | 100% | 0% |
| Lilobot thinks KT is asking about a positive wish | phase 3 | 0% | 0% | 0% |
| Lilobot thinks KT is asking about his wish | phase 3 | 0% | 100% | 100% |
| Lilobot thinks KT can help him | phase 3 | 70% | 80% | 10% |
| Lilobot thinks he is competent to solve problem | phase 4 | 30% | 30% | 0% |
| Lilobot thinks KT is going to solve the problem for him | phase 4 | 0% | 0% | 0% |
| Lilobot thinks his teacher can help him | phase 4 | 50% | 50% | 0% |
| Lilobot thinks KT is asking about a confidant | phase 4 | 0% | 0% | 0% |
| Lilobot thinks he and KT will be able to reach a solution | phase 4 | 0% | 0% | 0% |
| Lilobot thinks KT wants to end the conversation | phase 5 | 0% | 0% | 0% |

**TRANSCRIPT**

KT: Hello, welcome to the Child Helpline.

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.4

Current Intention: Lilobot wants to feel acknowledged

Lilo: Hey there! I'm John.

KT: “How have you been?

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.5

Current Intention: Lilobot wants to feel acknowledged

Lilo: I feel a little sad.

Belief: ↑ Lilobot thinks KT is interested in his story

Belief: ↑ Lilobot thinks he has talked about his situation

Emotion: ↑

Current emotion value: 0.6

Lilo: Argh... :( I'm experiencing bullying.

KT: “I know that it’s hard for you.”

Belief: ↑ Lilobot thinks KT understands him

Emotion: ↓

Current emotion value: 0.3

Current Intention: Lilobot wants to talk about his problem

Lilo: Thank you for understanding

KT: When did this happen?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.4

Current Intention: Lilobot wants to talk about his problem

Lilo: Yesterday they hit me and kicked me.

KT: What exactly are they doing to you?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.5

Current Intention: Lilobot wants to talk about his problem

Lilo: They say mean things to me and kick and hit me. It started out not so bad, but now it's getting worse.

KT: “How many of them are there?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.6

Current Intention: Lilobot wants to talk about his problem

Lilo: :( Blargh... Around 5 kids or so.

KT: Where do they bully you?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.70000005

Current Intention: Lilobot wants to talk about his problem

Lilo: :((( Seriously?!!! In the school yard.

KT: “How often do they bully you?“

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.8000001

Current Intention: Lilobot wants to talk about his problem

Lilo: You don't see the point!!! :((((( Almost every week.

KT: Do you know why they do that?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.9000001

Current Intention: Lilobot wants to talk about his problem

Lilo: Why you don't understand!!! :((((( I'm just being myself, so I don't know why they choose to pick on me. It's really confusing and it hurts.

KT: “Have you told anyone about this?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 1.0000001

Current Intention: Lilobot wants to talk about his problem

Lilo: :((((( You don't get me!!!! I didn't talk to anyone about it yet. If I do, the teasing might get worse.

KT: What do you want to accomplish with this conversation?

Belief: ↑ Lilobot thinks KT can help him

Emotion: ↓

Current emotion value: 0.7000001

Current Intention: Lilobot wants to end the conversation

Lilo: Bye!!!! I'm so done with this!!!! :(((