**FEEDBACK CONVERSATION**

Here is a transcript of your conversation with the simulated child, including his thoughts during the conversation. Lilobot has a set of beliefs and intentions that are continuously updated based on what you say to him. In the table below, you can see Lilobot's beliefs at the beginning and end of the conversation. The transcript of the conversation shows which beliefs change based on your messages. The symbol ↑ indicates an increasing belief, while ↓ indicates a decreasing belief. The transcript also shows Lilobot's intentions at different points in the conversation. All these notations are displayed in italics within your conversation.
Your code for this session is 95e150ee023d471cb013b388f9193c64.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Belief | Five-Phase Model | Beginning | End | Difference |
| Lilobot feels connected to the Kindertelefoon | all phases | 30% | 63% | 33% |
| Lilobot feels safe in the conversation | all phases | 100% | 100% | 0% |
| Lilobot thinks he is in control | all phases | 50% | 50% | 0% |
| Lilobot thinks KT understands him | all phases | 0% | 10% | 10% |
| Lilobot thinks KT can be trusted | phase 2 | 60% | 80% | 20% |
| Lilobot thinks KT is interested in his story | phase 2 | 0% | 80% | 80% |
| Lilobot thinks he has talked about his situation | phase 2 | 0% | 10% | 10% |
| Lilobot thinks KT is asking about his wish | phase 3 | 0% | 100% | 100% |
| Lilobot thinks KT can help him | phase 3 | 70% | 80% | 10% |
| Lilobot thinks KT can solve his problem | phase 3 | 100% | 100% | 0% |
| Lilobot thinks KT is asking about a positive wish | phase 3 | 0% | 0% | 0% |
| Lilobot thinks he is competent to solve problem | phase 4 | 30% | 30% | 0% |
| Lilobot thinks his teacher can help him | phase 4 | 50% | 50% | 0% |
| Lilobot thinks KT is going to solve the problem for him | phase 4 | 0% | 0% | 0% |
| Lilobot thinks KT is asking about a confidant | phase 4 | 0% | 0% | 0% |
| Lilobot thinks he and KT will be able to reach a solution | phase 4 | 0% | 0% | 0% |
| Lilobot thinks KT wants to end the conversation | phase 5 | 0% | 0% | 0% |

**TRANSCRIPT**

KT: hello, welcome to the child helpline

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.4

Current Intention: Lilobot wants to feel acknowledged

Lilo: Hi, I'm Emma.

KT: how have you been

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.5

Current Intention: Lilobot wants to feel acknowledged

Lilo: Well, I'm not so good.

Belief: ↑ Lilobot thinks KT is interested in his story

Belief: ↑ Lilobot thinks he has talked about his situation

Emotion: ↑

Current emotion value: 0.6

Lilo: :( Argh... I get bullied at school.

KT: i know that it's hard for you

Belief: ↑ Lilobot thinks KT understands him

Emotion: ↓

Current emotion value: 0.3

Current Intention: Lilobot wants to talk about his problem

Lilo: Thanks

KT: When did this happen?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.4

Current Intention: Lilobot wants to talk about his problem

Lilo: Yesterday they hit me and kicked me.

KT: what exactly are they doing to you?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.5

Current Intention: Lilobot wants to talk about his problem

Lilo: Yesterday, they hit me again. They called me mean names and sometimes they hit me too. It's just not fair!

KT: how many of them are there?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.6

Current Intention: Lilobot wants to talk about his problem

Lilo: They are 4 or 5 kids. Grr... :(

KT: where do they bully you?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.70000005

Current Intention: Lilobot wants to talk about his problem

Lilo: :((( Give me a break!!! They did it at school.

KT: how often do they bully you?

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.8000001

Current Intention: Lilobot wants to talk about his problem

Lilo: Every single week... You don't know what I'm saying!!! :(((((

KT: do you know why they do that

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.9000001

Current Intention: Lilobot wants to talk about his problem

Lilo: :((((( You don't understand!!! I don't really know. Why me?

KT: have you told anyone about this

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 1.0000001

Current Intention: Lilobot wants to talk about his problem

Lilo: :((((( You don't get me!!!! I'm too scared to tell anyone about the bullying. I'm worried that things will get even worse if I do.

KT: what do you want to accomplish with this conversation

Belief: ↑ Lilobot thinks KT can help him

Emotion: ↓

Current emotion value: 0.7000001

Current Intention: Lilobot wants to end the conversation

Lilo: :((( Oh Bye for now