

# NATHAN LANDIVAR

d-nathan@outlook.com – (610) 504-8226 – Alburtis, PA

---

## EDUCATION

<b>Penn State Lehigh Valley</b> B.S. Cybersecurity Analytics and Operations	Sep 2021 – May 2025 Center Valley, PA
<b>Allentown Central Catholic High School</b> High School Diploma, Graduated summa cum laude	Aug 2016 – June 2021 Allentown, PA

---

## WORK EXPERIENCE

<b>Penn State Lehigh Valley</b> IT User Support Specialist	Sep 2023 – Oct 2024 Center Valley, PA
<ul style="list-style-type: none"><li>• Troubleshooting, technical support, &amp; set-up for computer hardware, software, printers, Crestron and other audio-visual equipment (projectors, speakers, Zoom rooms) for staff and events.</li><li>• ServiceNow ticketing incidents and knowledgebase documentation.</li><li>• Projects including ethernet recabling for switches, Microsoft 365 phone installation (Telephony), asset inventory management, manual computer updates and hardware replacement.</li></ul>	
<b>Fine Wine &amp; Good Spirits, PLCB</b> Liquor Store Clerk	Sep 2021 – Sep 2023 Macungie, PA
<ul style="list-style-type: none"><li>• Ensured compliance with state alcohol laws by verifying IDs, accurately processing transactions and maintaining inventory while providing knowledgeable, professional customer service.</li></ul>	
<b>BJ's Wholesale Club</b> Cashier	Nov 2020 – June 2021 Allentown, PA
<ul style="list-style-type: none"><li>• Accurate and efficient processing of high-volume transactions while delivering excellent member service.</li></ul>	

---

## CERTIFICATIONS

<b>Security+ &amp; A+</b> CompTIA	November 2025 & May 2023
<b>365 Fundamentals &amp; Azure Fundamentals</b> MS-900, AZ-900 Microsoft Certified	December 2025
<b>National Security Agency - Certificate</b> Penn State University	May 2025

---

## SKILLS

- Languages: Bilingual (English & Spanish)