

DevOps Professional – VDI Access Steps

FAQ

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1. **Query :** I'm not able to see TG-DevOps-OS instead i can able to see TGUbuntuDev. Attached Screenshot. Please help me out

Suggestion: Please select Devops-OS from the dropdown.

The screenshot shows a web browser window with the URL <https://topgear-app.wipro.com/node/add/vm-request>. The page is titled "Request for Dev Environment" and features a form on the left and a table on the right.

Form Fields:

- Location ***: A dropdown menu with options: Alteryx, Android, AngularJS, ANSIBLE, AssureNXT, Atom, Automathon, AWS, Azure, BPS-OS, C#, .Net, CA-LISA, CANoe, CCNA, CISCO ASA, Citi1, Cucumber, Datacom, Datastage, **Devops-OS** (selected), and Devops-OS.
- Image ***: A dropdown menu with options: Devops-OS and Devops-OS.
- Duration ***: A dropdown menu with the option: - Select a value -.
- Purpose ***: A dropdown menu with the option: - Select a value -.
- Status ***: A dropdown menu with the option: Requested.
- Allocated time**: A text input field.

List of TopGear Dev Environments

Name	OS	Description
Topgear ITMS	Windows	GIS PowerShell
TG-TalentDI	Linux	TalendDI
TG-IQNXT-ANA	Linux	IQNXT
TG-GIS-VDI	Linux	Spotfire
TG-GIS-VDI	Linux	GIS VDI
TG-DynamicAX	Linux	Dynamics-MS
TG-DubaiTrade	Linux	Dubai Trade
TG-DSTOS	Linux	R Programming
TG-DSTOS	Linux	Tableau
TG-DSTOS	Linux	QlikviewHS

2. **Query :** I am not able to install the Maven plugin in Eclipse in Top gear VM as I am getting the below error. Can you please help me to fix this issue.

Suggestion: You are not supposed to install any software's in VDI , you have to use what is available in the VDI.

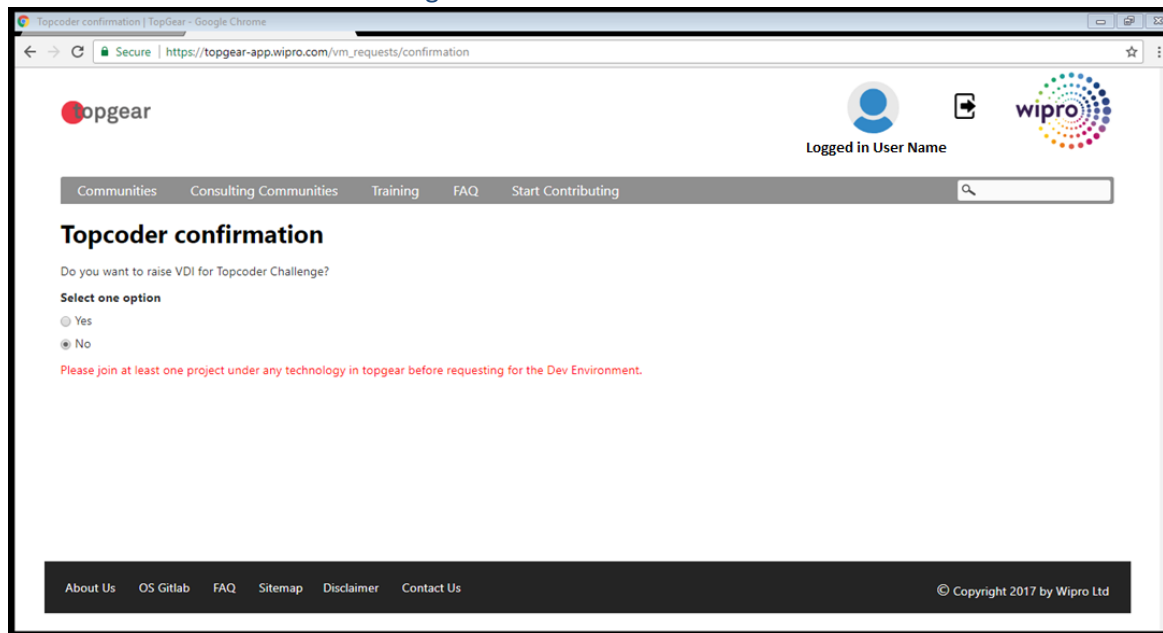
3. **Query:** Unable to find DevOps vm mentioned below as soon as I complete my registration in Topgear.

Suggestion: You have to wait 2-4 hours after requesting

4. **Query :** I could not find 'TG-DevOps-OS' this vm, could you please add me into this?

Suggestion: It is available , navigate below path in topgear. <https://topgear-app.wipro.com/node/add/vm-request>

5. **Query:** I already have a login for Topcoder. When I select “Start Contributing” >> “Request for Dev Environment” , it is asking to join in any project if we select that VDI request is being raised for not any challenge. Could you please let us know the project title/training details which needs to be added to get the VDI access.

The screenshot shows a web browser window with the URL https://topgear-app.wipro.com/vm_requests/confirmation. The page features the Topgear logo on the left and a user profile icon with the text "Logged in User Name" on the right. Below the navigation bar, the heading "Topcoder confirmation" is displayed. The main content area asks, "Do you want to raise VDI for Topcoder Challenge?" and provides two radio button options: "Yes" and "No". The "No" option is selected. A red text message below the options states, "Please join at least one project under any technology in topgear before requesting for the Dev Environment." The footer contains links for "About Us", "OS Gitlab", "FAQ", "Sitemap", "Disclaimer", and "Contact Us", along with a copyright notice for Wipro Ltd. 2017.

Suggestion: Please go to community -- > Agile → Devops OS → Join assignment or case study and enter 'DevOps-OS' in the challenge text box provided.

6. Query: Do we have any video link which gives how to work with topgear.

Suggestion: Check out the videos for joining topgear.topcoder.com.

Registration to topgear.topcoder.com <<https://www.yammer.com/wipro.com/#/files/101411768>>

Crowdsourcing Challenge Navigation <<https://www.yammer.com/wipro.com/#/files/101411832>>

Joining a Challenge <<https://www.yammer.com/wipro.com/#/files/101411899>>

Challenge Submission <<https://www.yammer.com/wipro.com/#/files/101411933>>

Crowdsourcing Challenge Intro <<https://www.yammer.com/wipro.com/#/files/101411706>>

Note : Pl. do not click on "Back to Login" in the login screen.

You click on LEARN or Challenges

LEARN : for upskilling / Cross skilling

Challenges : Win and earn rewards by doing projects based on required skill in challenges.

In case you get the error as "You are not authorized to access this page" , Please do following

1. Log off from all browser logins
2. Clear cache
3. Try login in again to Topgear.topcoder.com

7. Query: I am not able to access VDI, Please help me out.

Suggestion:

User need to check the **Check the status of your VDI in Topgear portal > Learn > Start contributing > request for Dev env.**

Incase VDi allocated status shows allocated , They have to drop a mail to Achyut Ashok Hirve (Global Delivery Enablement)
<achyut.hirve@wipro.com>

8. Query: I get an error "You are not entitled to work on the system" . Please help me to solve this issue.

Suggestion: If get an error "You are not entitled to work on the system" while trying to login to VDI after you receive the allocation mail.
Please do the following steps:

1. Request deallocation for the VDI.
2. Wait till you get the deallocation email. (might take 2 -3 hours depending on the time when you raised the deallocation request)
3. Then raise the new request for the VDI.

(please do not raise new allocation request, without getting deallocation email for earlier VDI request.)

9. Query: When I enter my login credentials, I am getting error “invalid credential”. Help me to solve this issue

Suggestion: if your password contain capital letters then while entering your login credential in VDI or in gitlab, Please use shift key and not Caps lock.

10 Query: I have been given access to a VDI post my request. But I am unable to access it from my laptop.

Suggestion: [The browser pop up block may be on. Please deactivate it to open the VDI.](#)