

SHIPPING & DELIVERY POLICY

Effective Date: January 2025

1. Digital Product Delivery

For **Name Correction Reports** (Digital PDF):

- Reports are delivered via email / whatsapp within **24-48 hours** of payment confirmation
- You will receive the report at the email address / whatsapp number provided during order placement
- Please check your spam/junk folder if you don't receive the report in your inbox
- Reports are personalized and hand-crafted by our expert, Himanshu Agarwal

2. Physical Product Delivery

For any **Physical Products** (if applicable):

- Standard delivery time: **7-8 business days** from order confirmation
- Delivery timelines may vary based on your location and local postal services
- We ship across India through reputed courier partners
- A tracking number will be provided once the product is dispatched
- Delivery address cannot be changed once the order is placed

3. Delivery Confirmation

- For digital reports: Delivery is confirmed once the email / whatsapp is successfully sent
- For physical products: Delivery is confirmed based on courier tracking status
- Please ensure your contact details (email, phone, address) are accurate at the time of ordering

4. Non-Delivery Issues

If you do not receive your digital report within 48 hours:

- Check your spam/junk/promotions folder
- Contact us at **966 730 5577** or email us with your order details
- We will resend the report within 24 hours of your notification

For physical product non-delivery:

- Contact us within 15 days of expected delivery date
- Provide your order number and tracking details
- We will investigate with the courier partner and resolve the issue

5. Contact for Delivery Queries

- **Phone:** 9667305577

- **Business Name:** Ankshastra Occult Experts LLP
- **Service Hours:** Monday to Sunday, 8:34 AM – 8:34 PM IST

REFUND & CANCELLATION POLICY

Effective Date: January 2025

1. No Refund Policy

Ankshastra Occult Experts LLP operates a strict NO REFUND policy for all products and services, including but not limited to:

- Name Correction Reports (Digital PDF)
- Personalized Numerology Analysis
- Any physical products purchased
- Family Package deals

2. Reason for No Refund Policy

Our services involve:

- **Personalized consultation and analysis** specific to your details (name, date of birth)
- **Hand-crafted reports** prepared individually by our expert numerologist
- **Intellectual property and expertise** that cannot be "returned" once delivered
- **Time and effort** invested in creating customized solutions

Once a report is generated or service is rendered, it cannot be reversed, returned, or resold. Therefore, **no refunds will be issued under any circumstances.**

3. Cancellation Policy

Before Report Generation:

- If you wish to cancel your order, you must do so **within 2 hours** of payment
- Contact us immediately at **966 730 ,5577** with your order details
- Cancellation is subject to verification that work has not yet begun
- If work has already commenced, cancellation will not be possible

After Report Generation/Delivery:

- Once the report is prepared or delivered, **cancellation is not possible**
- No refunds will be issued after the report is sent to your email

4. Wrong Information Provided

- If you provide **incorrect details** (name, date of birth, email, etc.), we are not responsible for inaccurate reports
- No refunds or revisions will be provided for errors made by the customer
- Please double-check all information before submitting your order

5. Payment Issues

- In case of **payment failure or technical errors** where money is debited but order is not confirmed:
 - Contact us immediately at **9667305577**
 - Provide transaction details and payment proof
 - We will verify with our payment gateway and resolve within 7-10 business days
 - Refunds for genuine payment errors will be processed to the original payment method

6. Disputes

- All sales are final
- By purchasing our services, you acknowledge and agree to this No Refund Policy
- Any disputes will be subject to the jurisdiction of courts in [Your City/State]

7. Contact for Queries

If you have questions about this policy before purchasing:

- **Phone:** 9667305577
- **Business Name:** Ankshastra Occult Experts LLP

We encourage you to review our services carefully and contact us with any questions BEFORE making a purchase.