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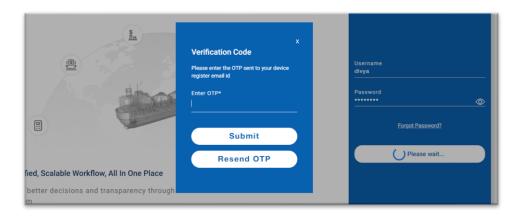
1. Getting Started

• Click https://uat-da-login.DIABOSapp.biz/#/login

1.1 Login



- Enter the user username and password.
- Click on 'Login' to log into the application.
- 1. **Show/Hide Password:** The enables to view the password in text form and enables to hide the password from the user.

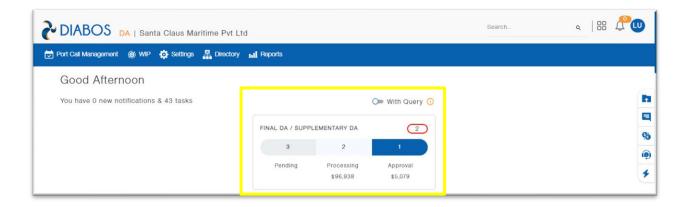


Note: When the operator **logins for the first time**, a One Time Password (OTP) is sent to the registered mail ID.

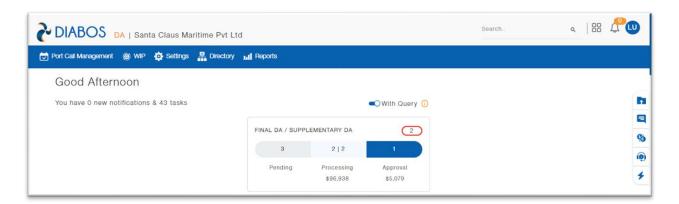
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2. Dashboard



- The tab 'Final Disbursement Account (FDA)/Supplementary Disbursement Account (SDA)' lists the portcalls with respective status.
- Upon clicking the horizontal bar, the screen is redirected to WIP screen to view portcalls submitted. Refer section 3.
- Click on the bar to left to view FDA pending submission from agent in the WIP screen.
- Click the middle of the bar to view FDA under processing by DIABOS in the WIP screen.
- Click the bar to the right to view FDA which are pending approval from the operator in the WIP screen.



Note: Turn of the 'With Query' toggle to view the count of queries raised on the portcall.

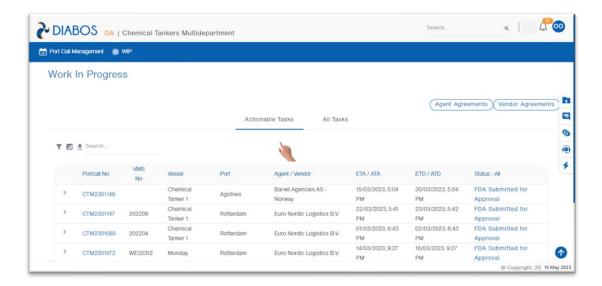
Example: In the FDA/SDA, Processing tab **2** | **2** means there are 2 portcalls to be processed and 2 queries raised.

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3. Work in Progress

Actionable Task:

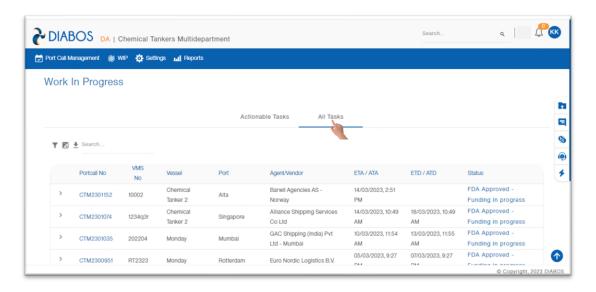
This screen lists down the portcalls submitted for approval.



Click on the 'Portcall No.' to view and act on the portcall.

All task:

This screen lists down all the portcalls with respective status.



Click on the 'Portcall No.' to view the portcall.

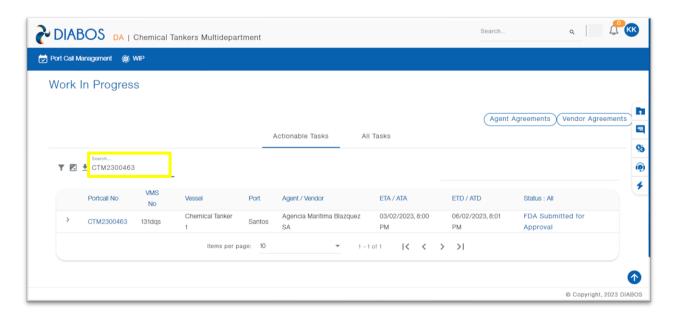
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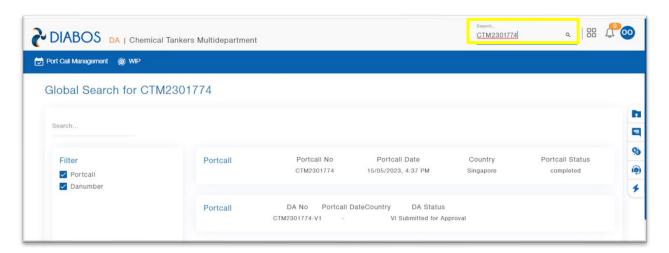
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Search Portcall:

• The portcall can be searched using the portcall number using the search option.



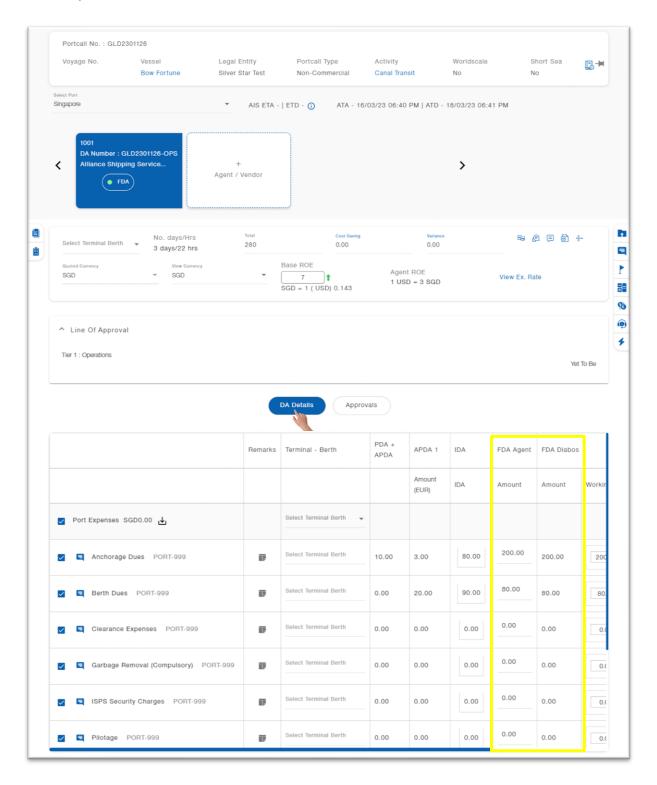
- Enter the portcall number in the search bar.
- Click on the 'Portcall No.' to act on the portcall.



The user can use the global search bar for search.

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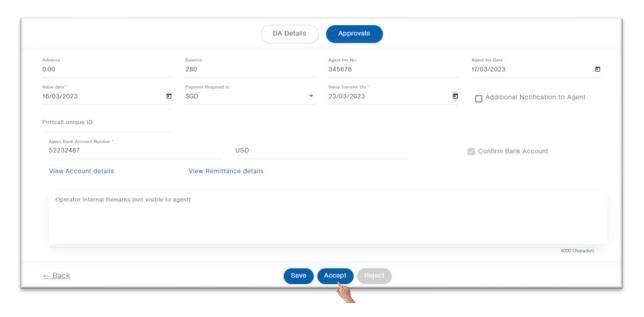
4. Accept FDA



Step 1: User to review the quotes provided by Agent and DIABOS.

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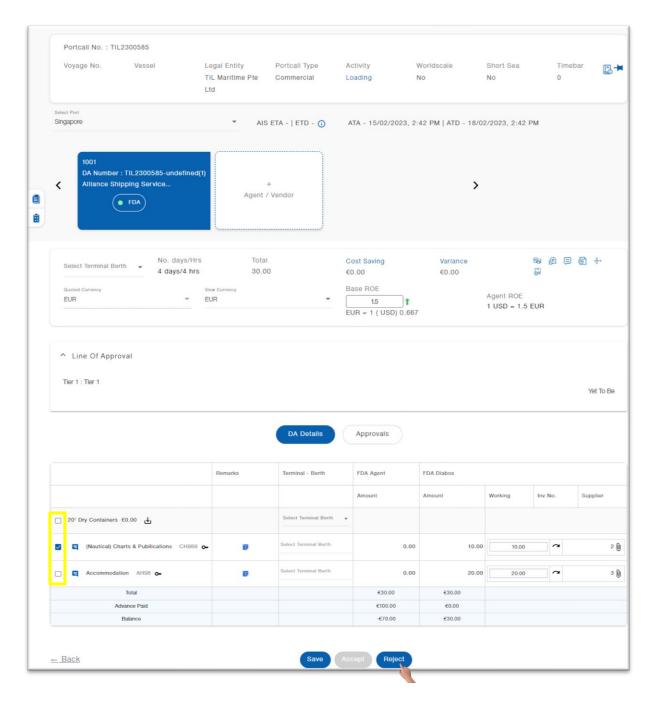
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Step 2: Click on 'Save' to save the FDA.

Step 3(a): Click on 'Accept' to accept the FDA.

5. Reject FDA



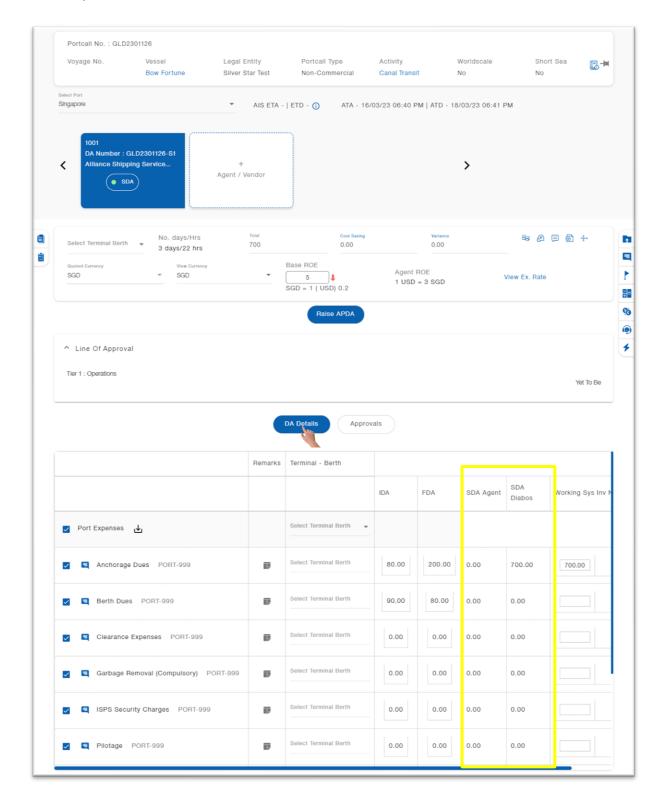
Step 3(b)(1): Uncheck cost item (irrelevant).

Step 3(b)(2): Click on 'Reject' to reject the FDA.

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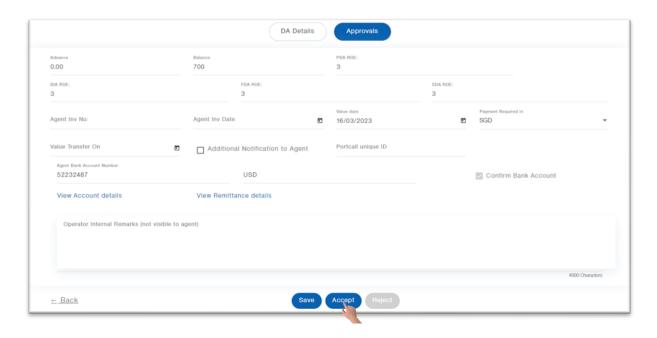
6. Accept SDA



Step 1: User to review the quotes provided by Agent and DIABOS.

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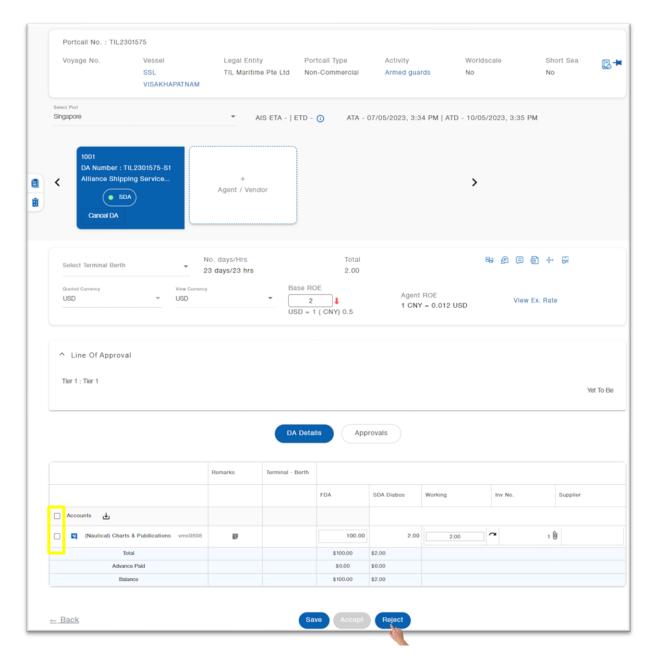


Step 2: Click on 'Save' to save the SDA.

Step 3(a): Click on 'Accept' to accept the SDA.

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7. Reject SDA



Step 3(b)(1): Uncheck cost item (irrelevant).

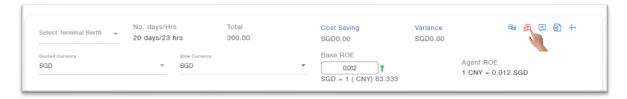
Step 3(b)(2): Click on 'Reject' to reject the SDA.

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8. Response to Raised DA Level Query

DA Level Query consists of general query details, historical queries, query log and query follow ups.



Note: In case the query is raised then, the query icon is highlighted in **red color**.

Click on espond to the query.

Query Response:



- Enter the response to the query in the space provided.
- Click on 'Response' to send the response.

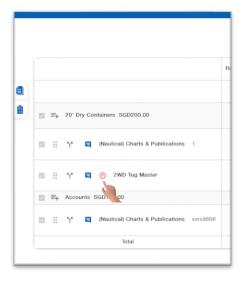
Note: After responding to the query, the icon changes to **yellow color**.

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9. Response to Raised Cost Item Level Query

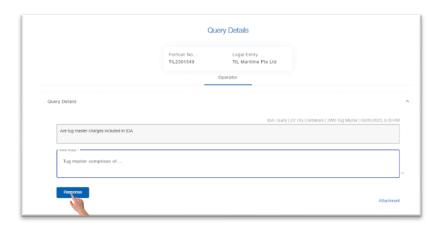
• DA Cost Item Level Query refers to the queries concerned to any cost item. DA Cost Item Level Query consists of general query details, historical queries, query log and query follow ups subjected to concerned stakeholder viz. Agent/Operator.



Note: In case the query is raised then, the query icon is highlighted in **red color**.

Click on [®] to respond to the query.

Query Response:



- Enter the response to the query in the space provided.
- Click on 'Response' to send the response.

Note: After responding to the query, the icon changes to **yellow color**.

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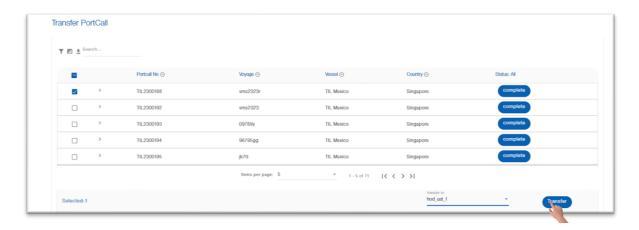


10.Portcall Management

11.1 Transfer Portcall

Portcall Management → Select Transfer Portcall

• Transfer portcall facilitates the user to transfer one/multiple portcalls to another user.



- Select the portcall using the checkbox provided.
- Select the user name from the dropdown provided at the right bottom.
- Click on 'Transfer' to transfer the selected portcall.

Note: User can transfer multiple portcalls to one user.

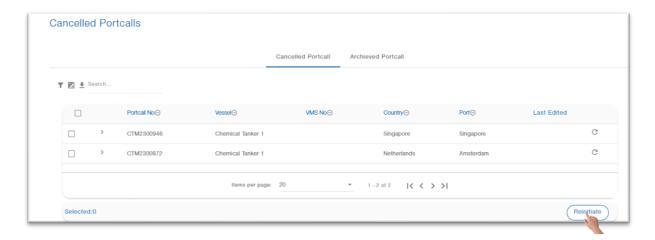
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11.2 Cancelled / Archived Portcall

Cancelled Portcall:

Portcall Management → Select Cancelled/Archived Portcall

User gets to view the portcalls cancelled in this screen.



- Select the portcall using the checkbox provided.
- Click on 'Reinitiate' to reinitiate the processing of selected cancelled portcall.

Note: User can transfer multiple portcalls for reinitiation.

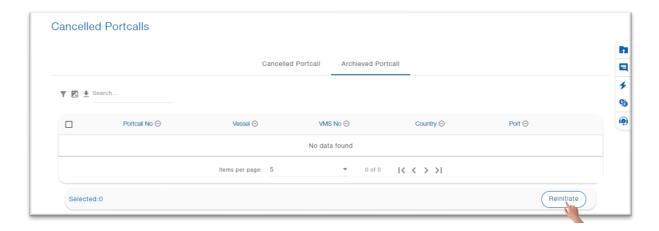
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Archived Portcalls:

Portcall Management → Select Cancelled/Archived Portcall → Click on Archived Portcall

User gets to view the portcalls archived in this screen.



- Select the portcall using the checkbox provided.
- Click on 'Reinitiate' to reinitiate the processing of selected archived portcall.

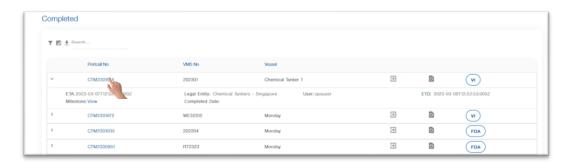
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11.3 Completed Portcall

Portcall Management → Select Completed (Portcall)

User gets to view the portcalls completed with status/details are displayed in this screen.



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