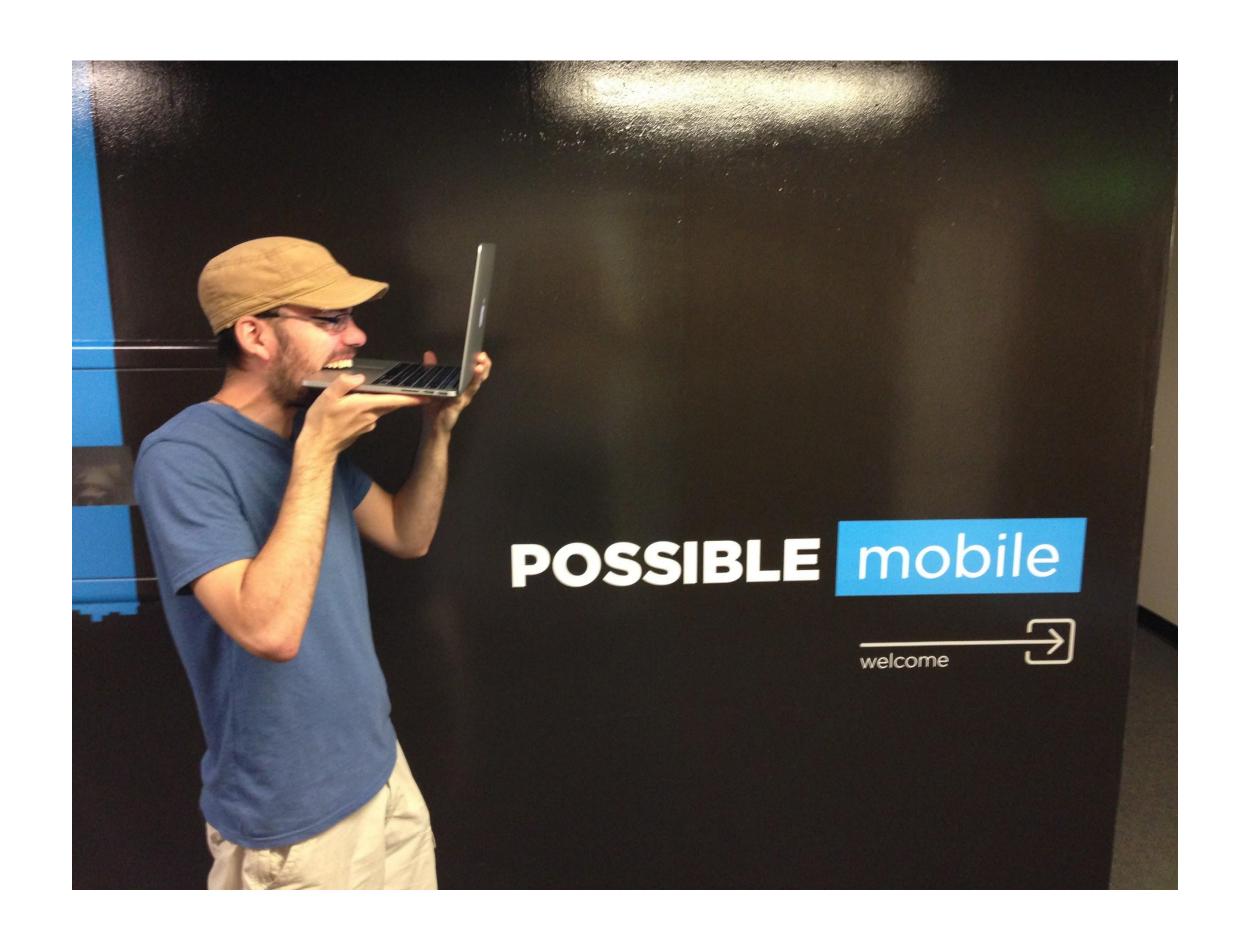
POSSIBLE mobile

Does It Work? Can You Test It?

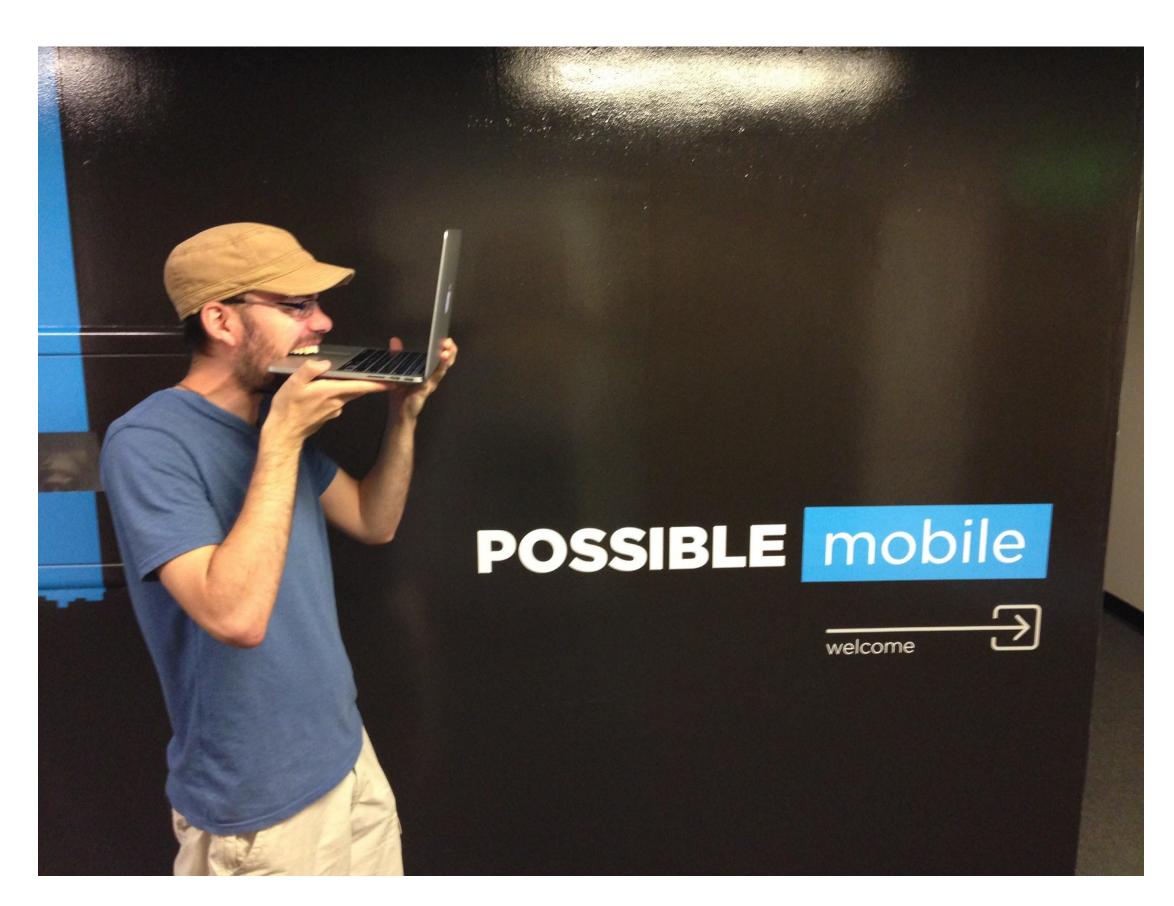
Kirk Chambers, *QA Engineer* Derek Rozycki, *QA Engineer*

Think about the following Does it Work?

Testing is Hard!



Testing is Hard!



The elephant in the room (It's automation)

How to write a test plan

Deeper analysis on common problems

QA Process and you

Automation?





What does "exhaustive" really mean?

Did you know?

There's about 915 million possible ways to combine six 2x4 lego bricks



All the Permutations...

What does this mean for testing?

1 case per second = 30 years to finish

1 case per ms = 1.5 weeks to finish

Most automation tools kill and relaunch app with each test case

Long story short:

Testing every case is impossible



What if there was a better way??

Like... knowing what you're doing?

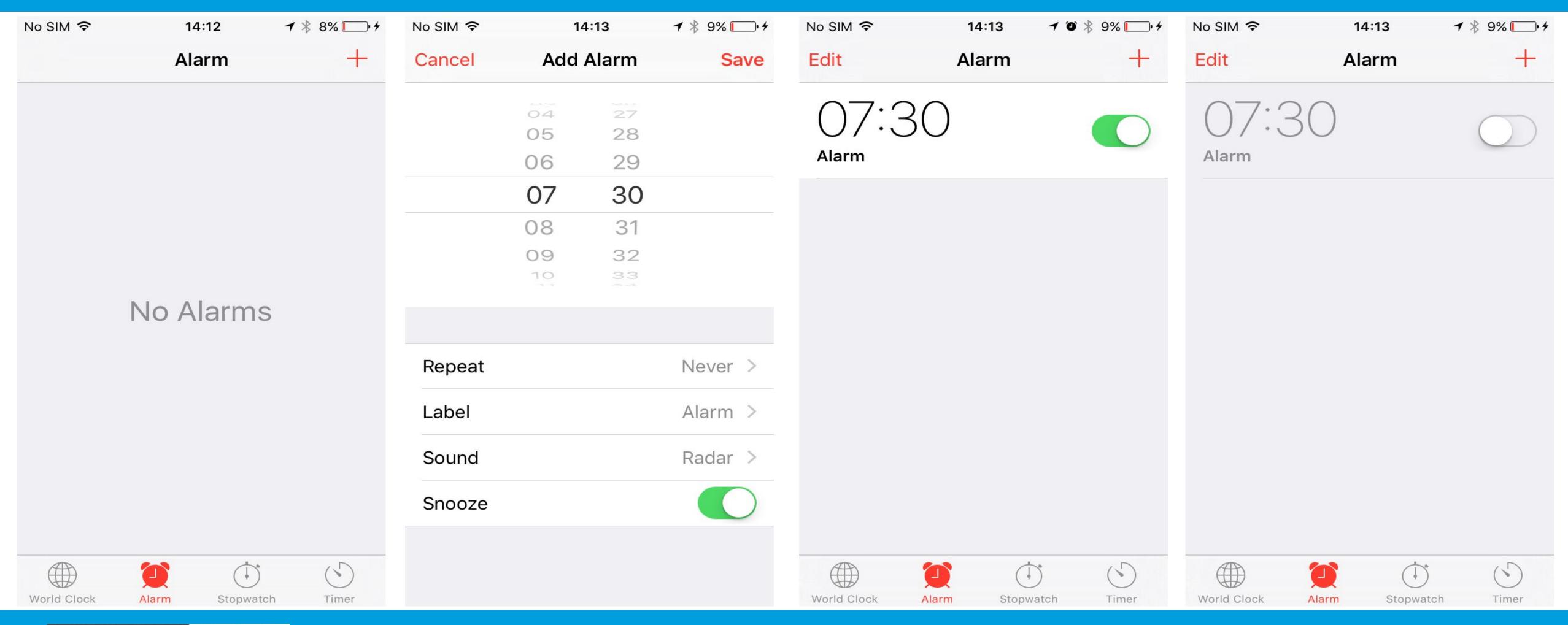
Like... modeling the app?





Alarm Clock

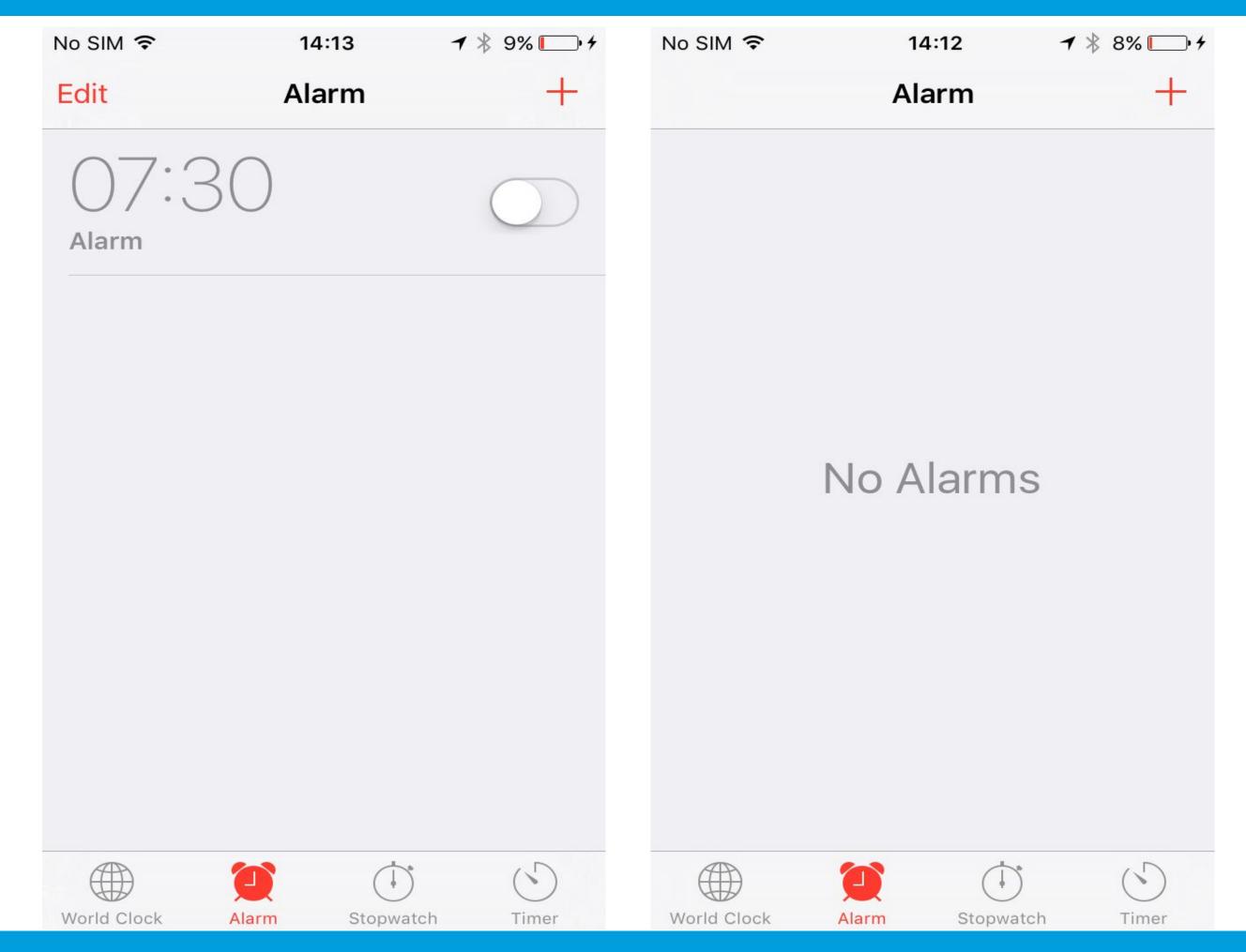
An App Example





State Diagram: NOT SET State

An App Example

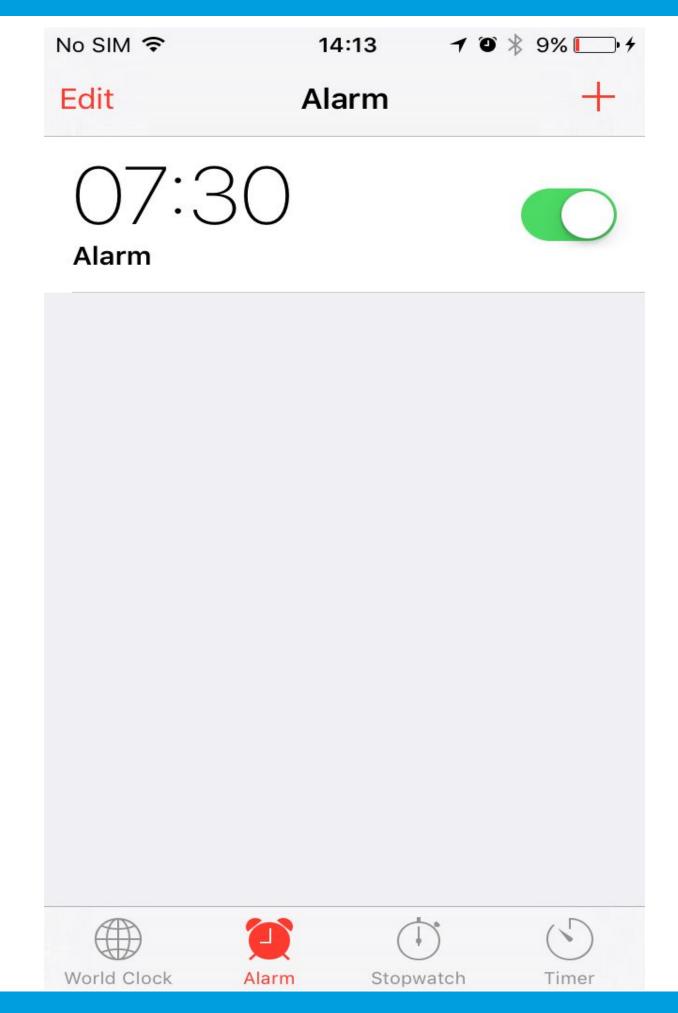


NOT SET



State Diagram -- ALARM SET State

An App Example





State Diagram -- ALARM Transition

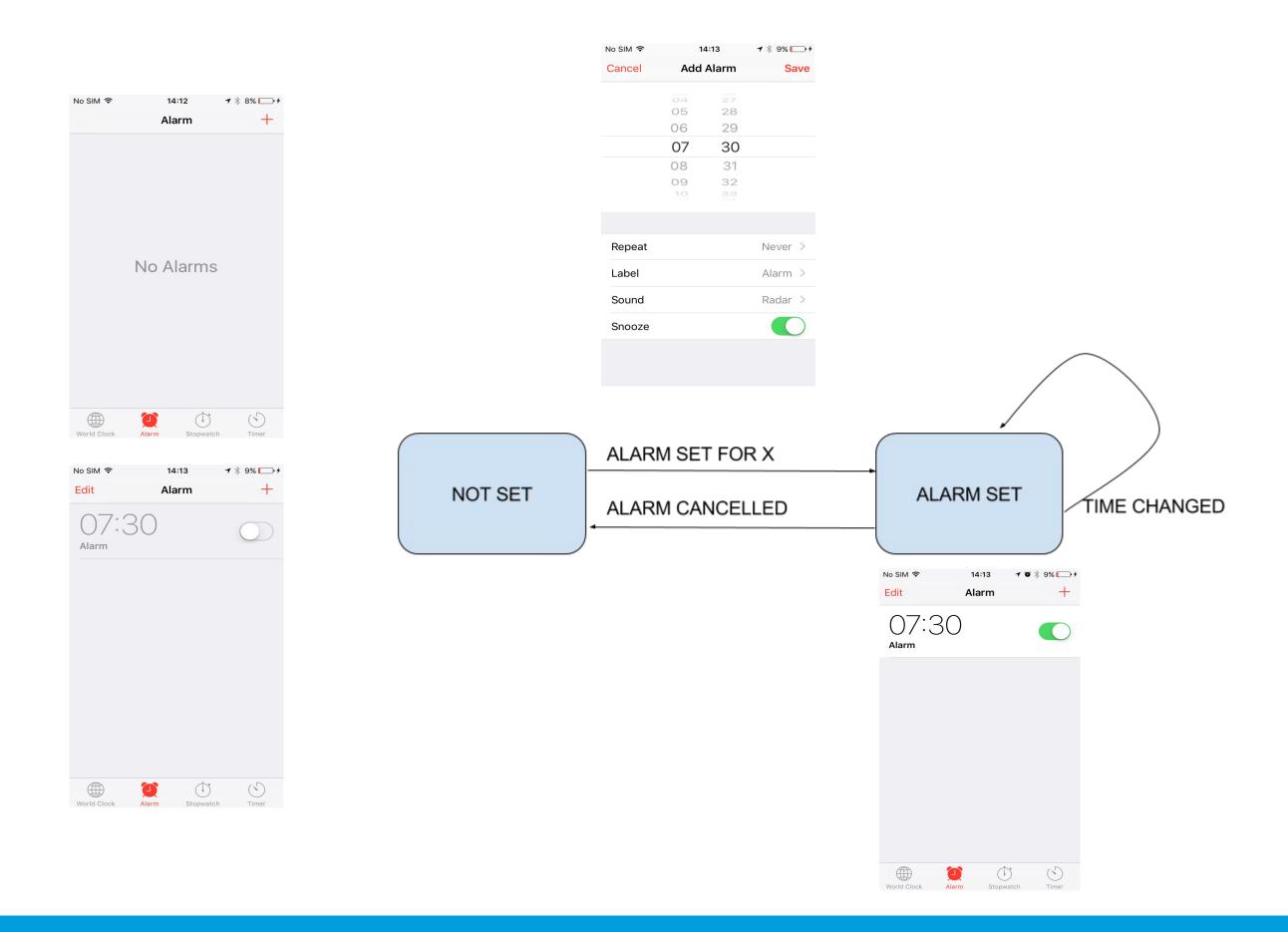
An App Example

14:13		→ \$ 9%	
Add Alarm		Save	
04	27		
05	28		
06	29		
07	30		
08	31		
09	32		
10	33		
		Never >	
		Alarm >	
		Radar >	
	Add 05 06 07 08 09	Add Alarm 04 27 05 28 06 29 07 30 08 31 09 32	

ALARM SET FOR X

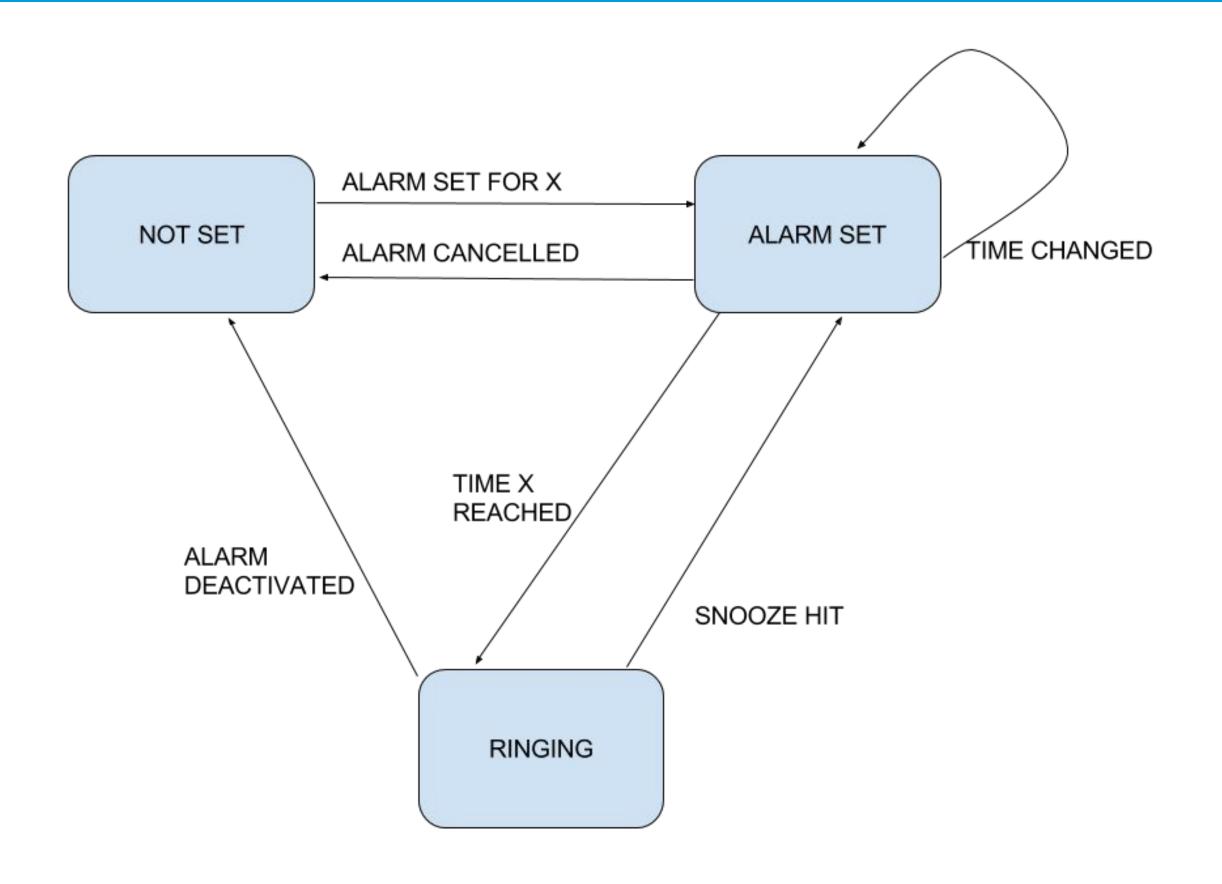
State Diagram: Part 1

An App Example



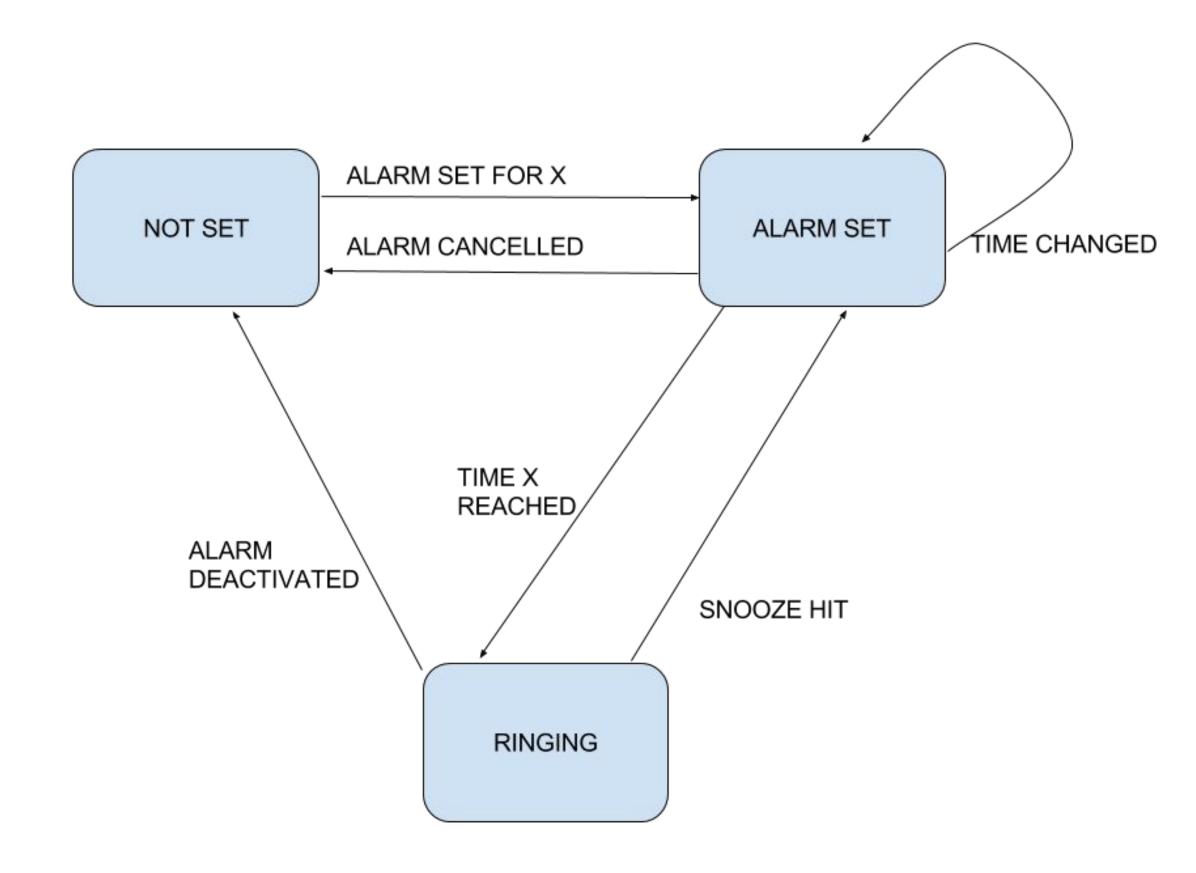
State Diagram: Completed

An App Example



State Diagram

Talking Points



Similar to user flow diagram

Clear and concise patterns for appusage

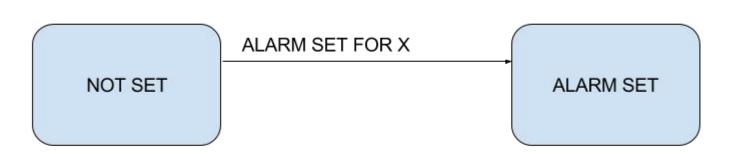
Hits every state a user can

Readily convertible to test plan

From a "good" FSM diagram, can infer requirements (and vice versa!)

Test Plan: NOT SET to ALARM SET

How to Create



Current State	Steps	New State to Verify
No Alarms	Tap "+" icon	Verify new alarm modal
		Returned to alarms list
New Alarm Modal	Set alarm	New alarm is present

Test Plan: ALARM SET to NOT SET

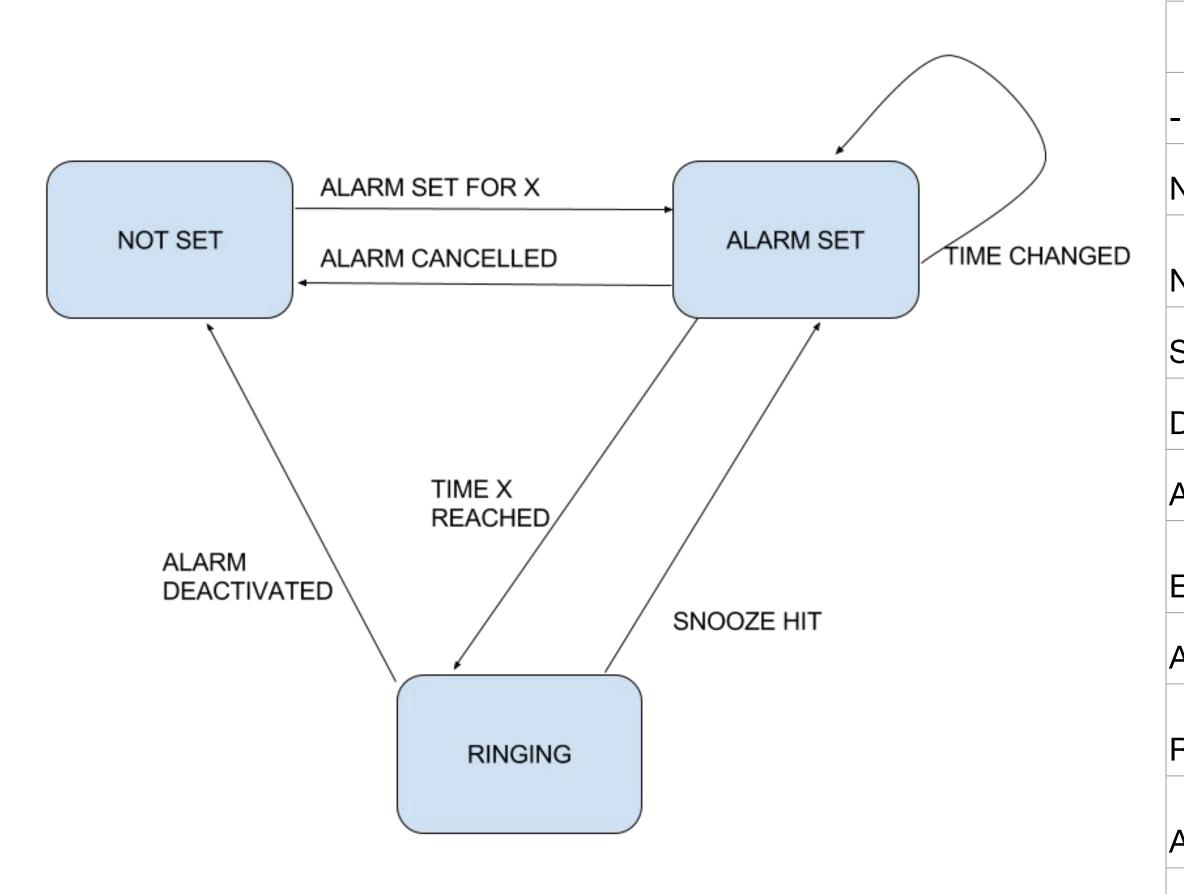
How to Create



Current State Steps		New State to Verify	
Single alarm show	Tap toggle	Alarm in deactivated state	

Test Plan: Full Diagram

How to Create



Current State	Steps	New State to Verify		
_	Launch app	Empty alarm state		
No Alarms	Tap "+" icon	Verify new alarm modal		
		Returned to alarms list		
New Alarm Modal	Set alarm	New alarm is present		
Single alarm show	Tap toggle	Alarm in deactivated state		
Deactivated Alarm	Tap toggle	Alarm in active state		
Active State for Time X	Tap alarm	Alarm edit modal shown		
		Returned to alarms list		
Edit Alarm	Change time	New alarm time is present		
Alarm Primed	Get to specified time	Alarm rings		
		Alarm stops		
Ringing Alarm	Hit "Snooze"	Alarm primed for 10 minutes later		
	Get to new specified			
Alarm Primed	time	Alarm rings		
		Alarm stops		
Ringing Alarm	Hit off button	Alarm is in deactivated state		

Test Plan

Completed Version

Current State	Steps	New State to Verify	PASS or FAIL?	Completed?
_	Launch app	Empty alarm state	PASS	Y
No Alarms	Tap "+" icon	Verify new alarm modal	PASS	Y
		Returned to alarms list		
New Alarm Modal	Set alarm	New alarm is present	PASS	Y
Single Alarm Show	Tap toggle	Alarm in deactivated state	PASS	Y
Deactivated Alarm	Tap toggle	Alarm in active state		N
Active State for Time X	Tap alarm	Alarm edit modal shown		N
		Returned to alarms list		
Edit Alarm	Change time	New alarm time is present		N
Alarm Primed	Get to specified time	Alarm rings		N
		Alarm stops		
Ringing Alarm	Hit "Snooze"	Alarm primed for 10 minutes later		N
Alarm Primed	Get to new specified time	Alarm rings		N
		Alarm stops		
Ringing Alarm	Hit off button	Alarm is in deactivated state		N

Test Plan

The Hit List

- Easily flows from an FSM diagram
- Can stand on its own
 - i.e. Do not need ancillary requirements to follow plan
- Straight forward execution
- Highly repeatable
- Reaches all relevant states
- Provides completed versus not-completed list
- Enables QA/team review

Onwards!

What's Next? Why, deconstruction!

State Deconstruction

Transition Deconstruction

...Spoiler Alert: We'll discuss both!



What Should You Test?

- Always test the happy path
- Adhoc Testing
- Negative Testing
- Repeat Tests
- Look at all supported OS levels

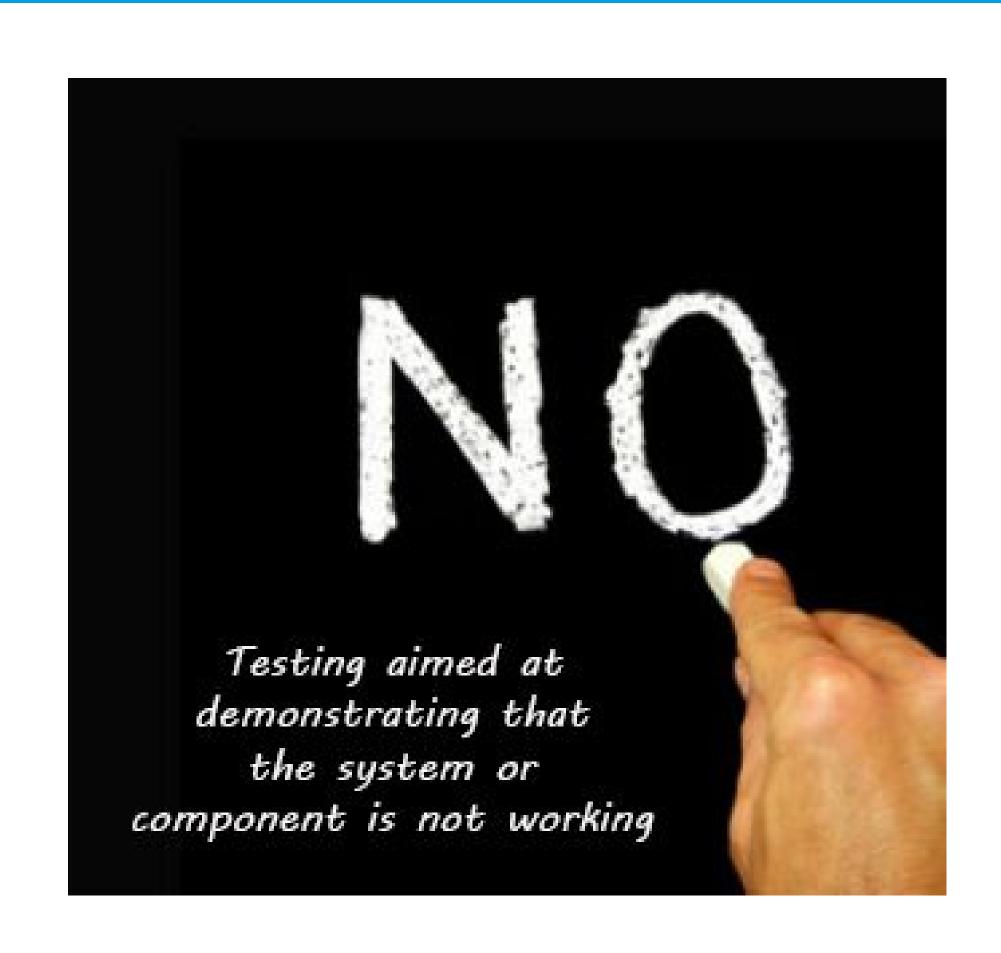


Happy Path and what it isnt

- Always test Happy Path!
 - Do not stop there
- Does not cover what a user will do
- Users always find a way off the road



Negative is Positive



 Make sure the app behaves correctly with "bad" or "unexpected" input/data

Did they really just do that?

WHAT'S NEW

Version 1.6.3: If you have trouble with the update, please delete and reinstall.

- Added video captions
- Fixed various bugs
- Made some performance improvements

=====

Version 1.6.1: If you have trouble with the update, please delete and reinstall.

- Various bug fixes and performance improvements
- Support for YouTube videos
- Rehired Alen (again)

Upgrade Upgrade Upgrade

- Always do upgrade tests
- Store -> Release builds
- Look for the following
 - Database/Data issues
 - Ensure no Debug options are left
 - Data/Settings are retained



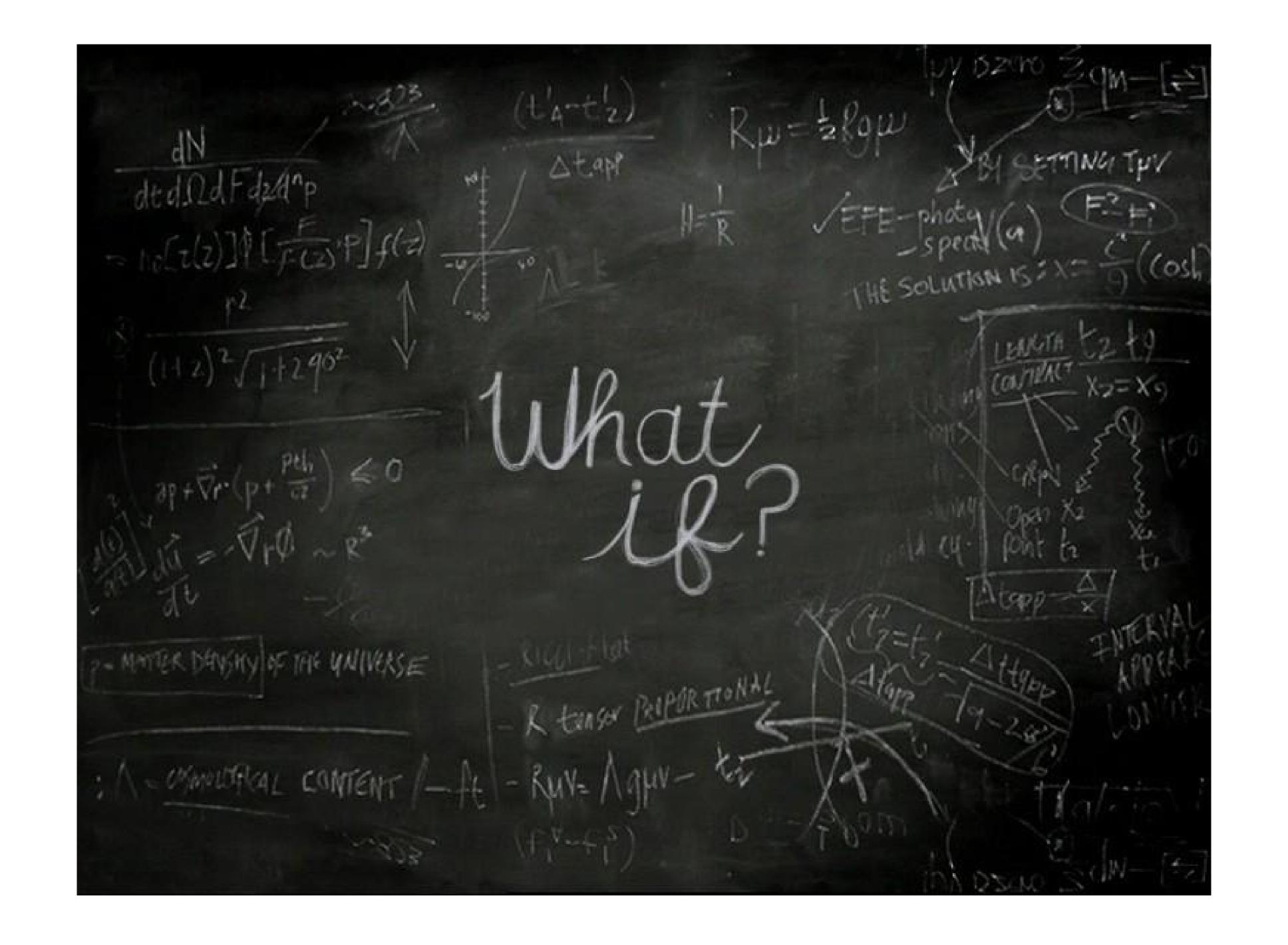
Do it again, then once more



Get to know your app

- Spend some time getting to know your app
- Take it to a nice dinner
- Bring it out during commercial breaks
- Use it in bed





App Launch

The Easy Part!

A user decided to use your app - how did that happen?

- App icon tapped
- App resumed with multitasking view
- App opened via deeplink
- App instant run?!

App Icon Tapped

Most Common Entrance

A clean app launch - everything should be solid, right?

Considerations:

- Network connectivity
- Permissions needed for app launch
- Landing state
- API state
- First launch versus subsequent launches
- Upgrade versus clean install
- Background versus foreground action



App Deeplink

Further Considerations...

Does it matter where a user came from?

What happens to the "current" app state?

API / app state / deeplink divergence?

Hardware States - Fixed

















Hardware States - Fixed

Basic device differences:

Device size

Processor architecture

Screen resolution

Memory Limits

Emulator/simulator do not fully replicate these states.



Hardware States - Variable

Permissions

Spotty data connection

Location services

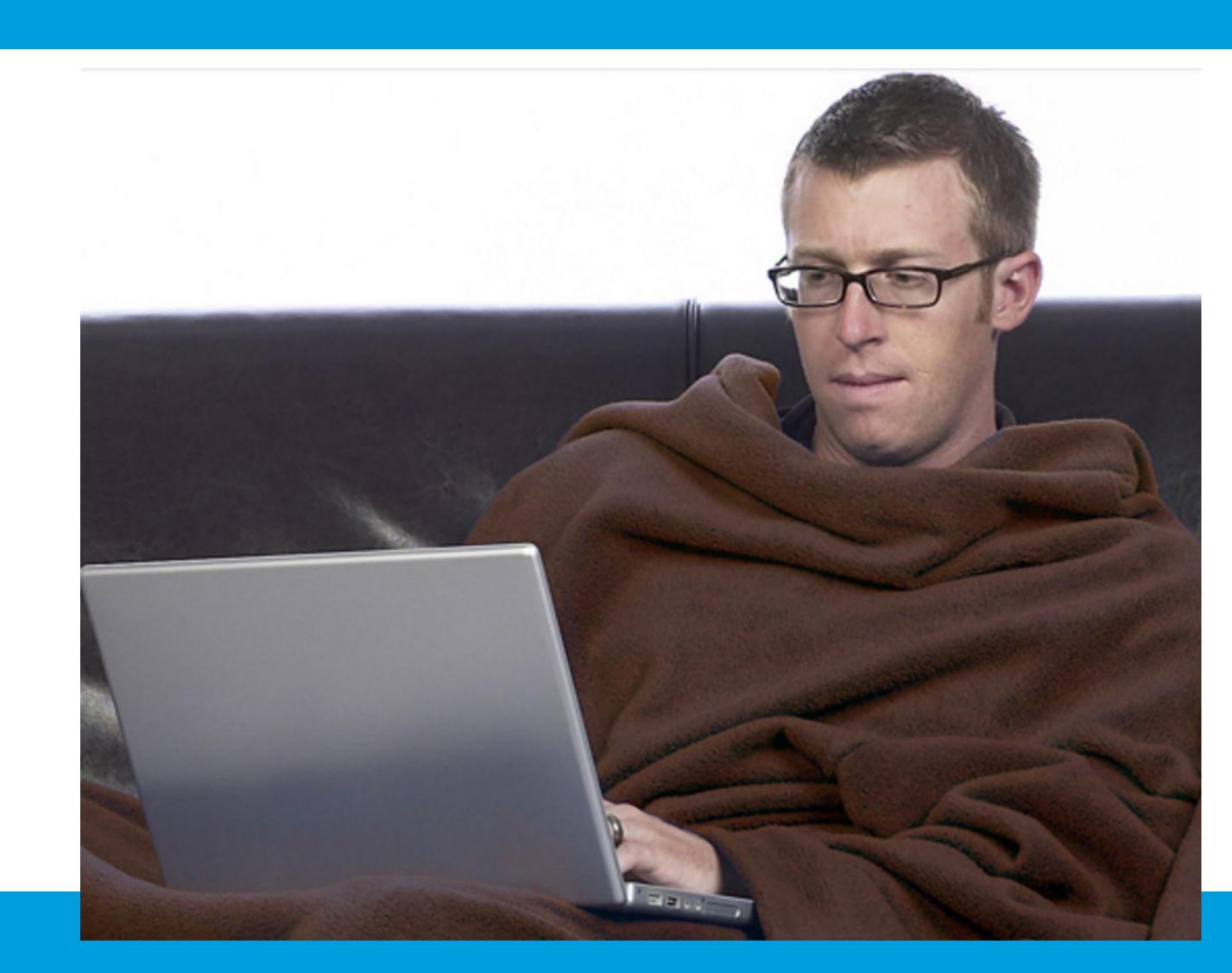
Power Levels (Low Power Mode)

. . .

Profit?



Permissions - or lack thereof



Permissions - or lack thereof

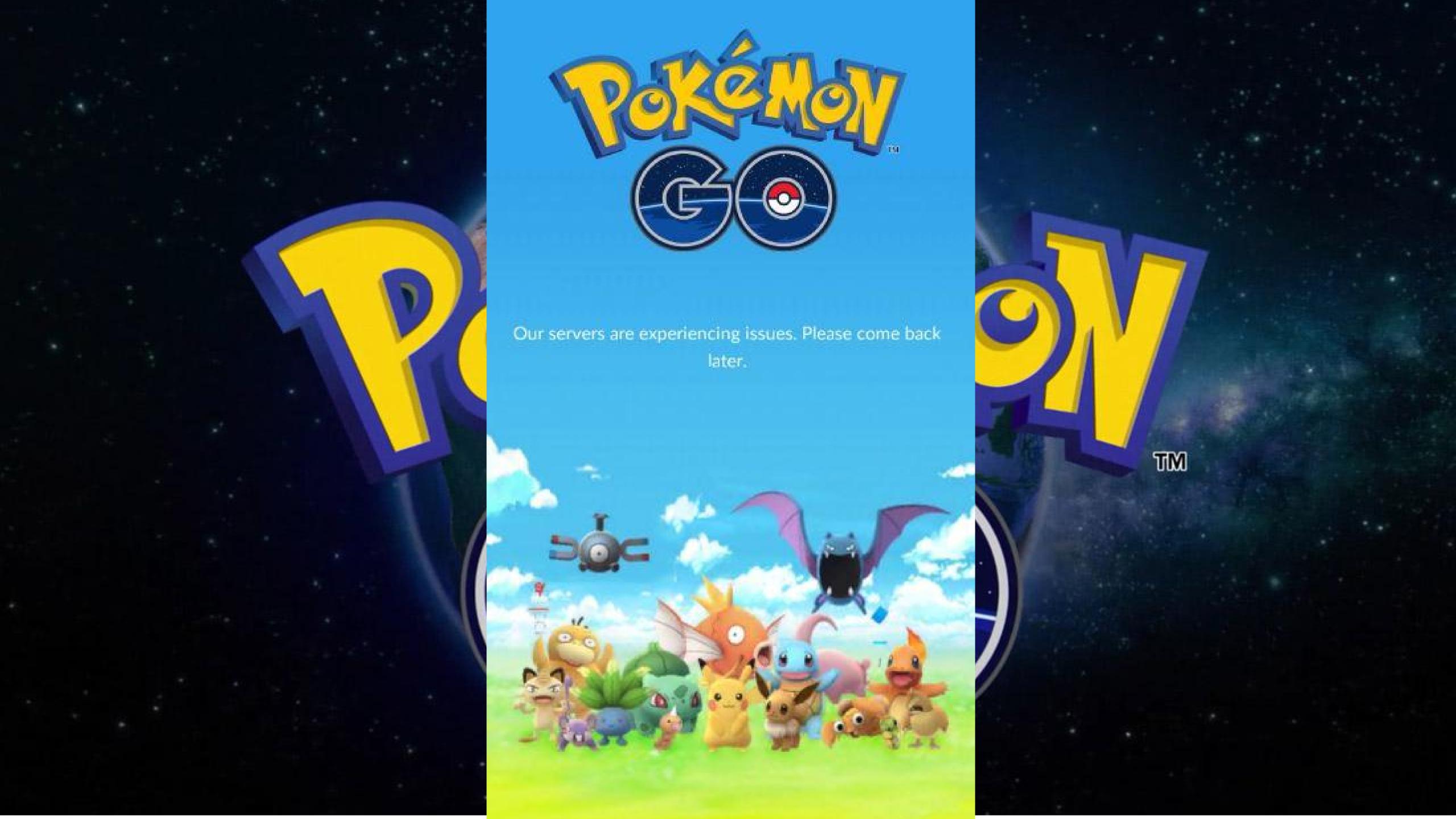


Permissions - or lack thereof

Permissions:

- Denied by default, then granted at run time
- Can be turned off at any point by a user





App Data

Where Does It Come From?

User Data (from device)

- Some form of Database (CoreData, MySQL, etc)
- User keychain data
- User Defaults
- Local Assets

API Data (from a server)

- Structured data (XML, JSON, etc)
- Images
- Feed-based states

API Data

Normal Flow

State Transition:

General Considerations:

- Data stability is all of the data for a state transition present?
- State transition possible while:
 - App is open
 - App is backgrounded (Background refresh)
 - App is killed (either manually or by watchdog, etc)

API Data Missed Connections

State Transition:

Missed Connections:

- What if the app is killed during State1, and misses State2 entirely?
- What happens if the API hiccups, and bypasses State2?

Can the app recover and seamlessly go from State1 to State3?

API Data

Retrograde Wheelbarrow

Backwards motion in state transition?

State1 → State2 → State1

Pedantic Questions:

- Is this something that should be expected?
- Is this something that could happen:
 - As an API hiccup?
 - With manually edited feeds?
- Is this really a business question?

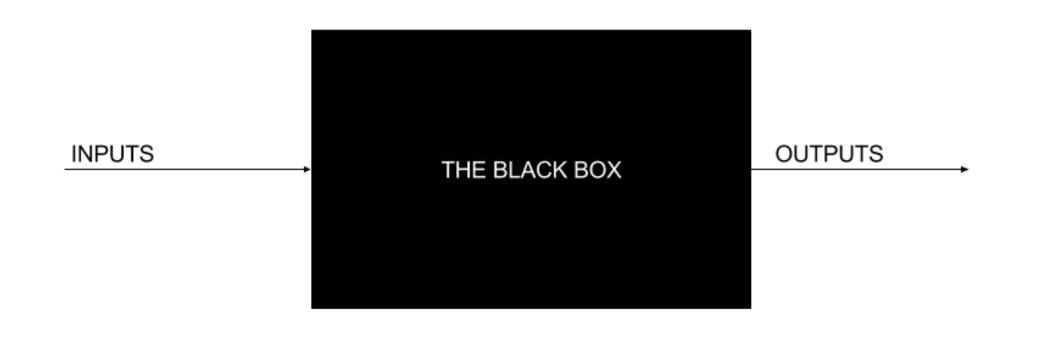
The Black Box





Black Box Model

From a Magic Hat...



- Test the app like a user uses the app!
- Not necessarily the best way to test, but reliable way to test
- Not how you unit test!
- Integration testing

Charles Proxy

Don't Let Out the Magic Smoke... Don't Open the Black Box!

DO ME PLZ

Tying It All Together...

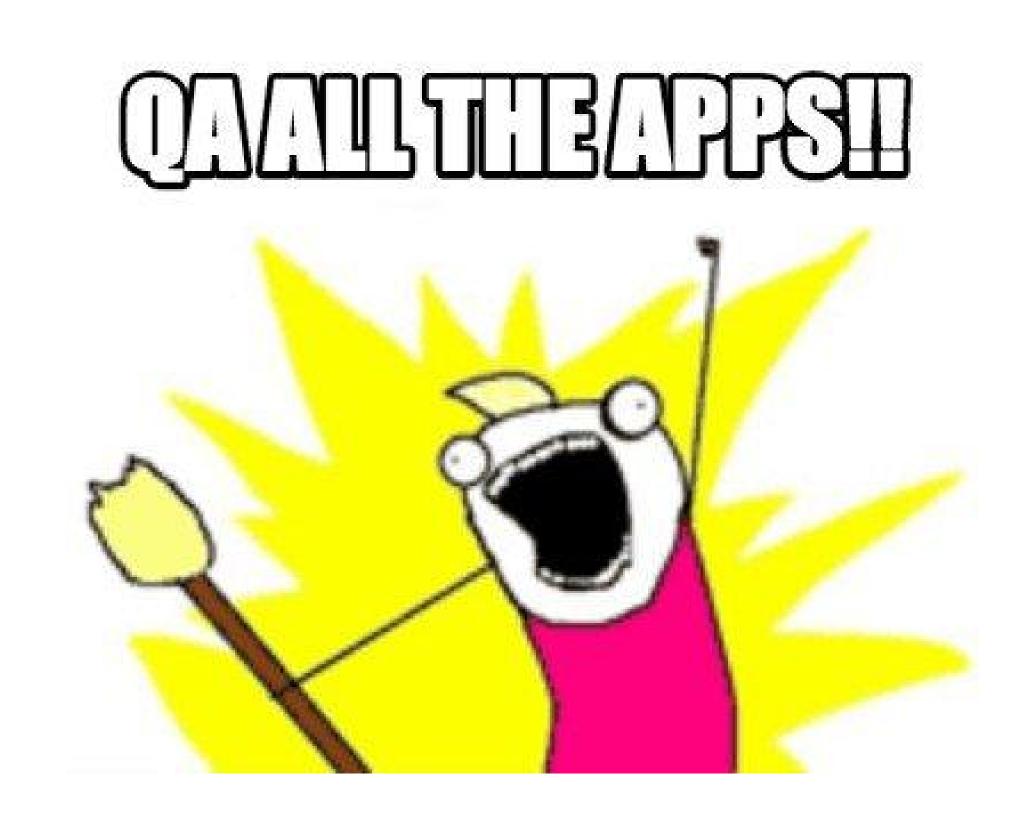
QA All the Apps!

The elephant has left the room (automation, remember)

How to write a test plan

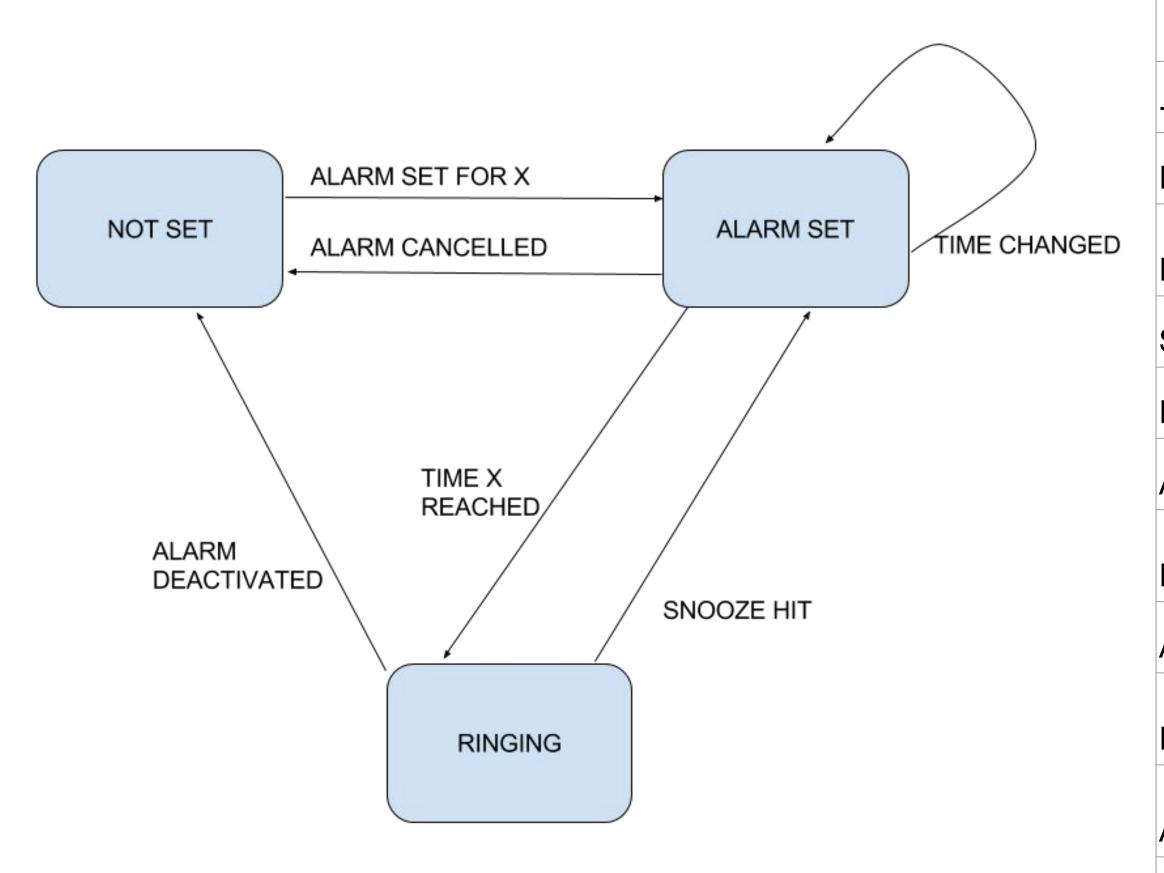
Deeper analysis on common problems

QA Process and you



State Diagram vs Test Plan

Which would you like to read?

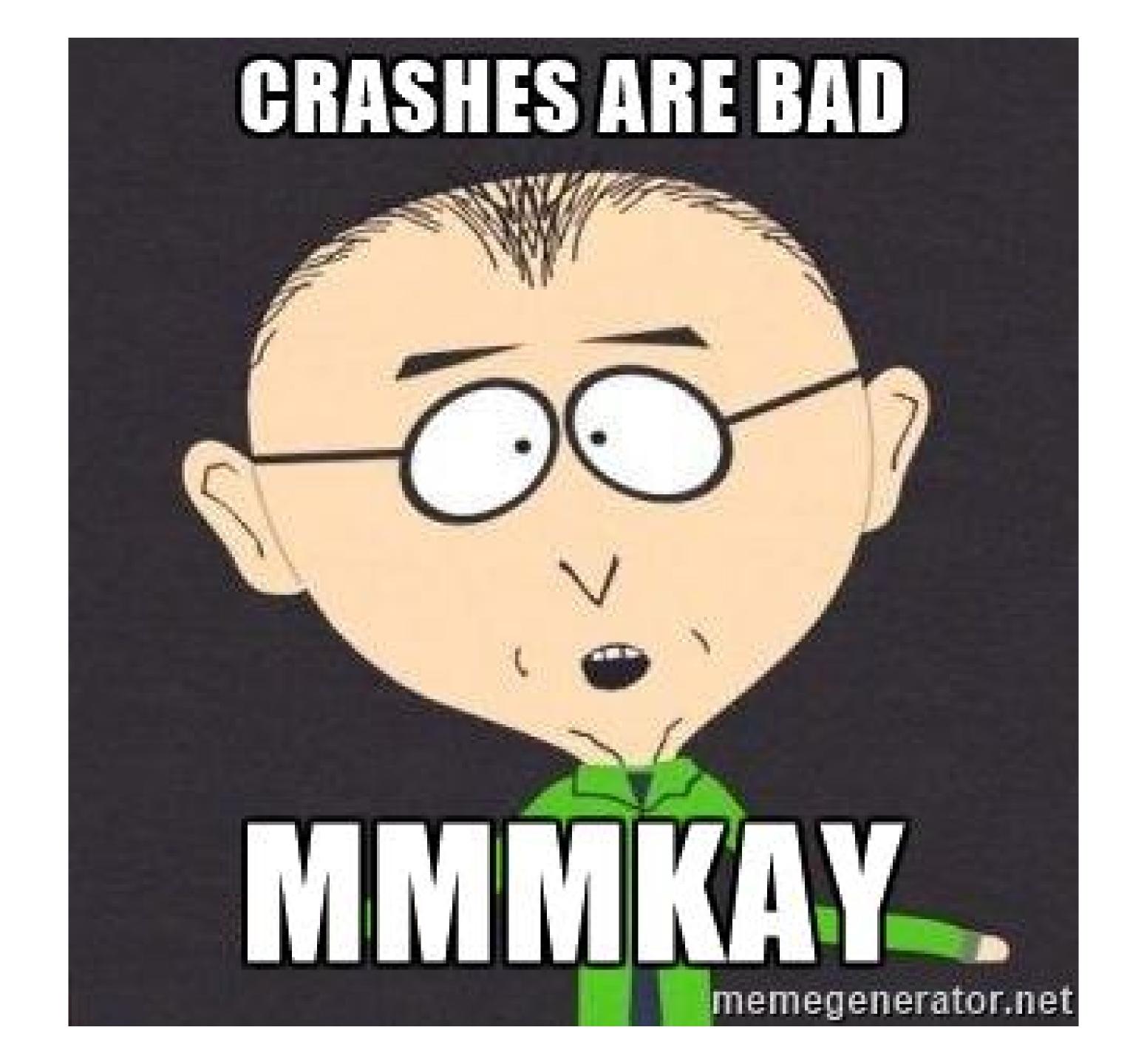


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Alarm Primed	time	Alarm rings
		Alarm stops
Ringing Alarm	Hit off button	Alarm is in deactivated state

QA Process

Things to think about

- Where does QA fit into Dev Process
- Structure
- Documentation
- Accountability/QA Review
- Communication
- Expectations



Happy QA Testing!

Thank You!