

Alfie Chen

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Skills

Automation SaltStack, Ansible, Chef, Puppet
Cloud Salt-Cloud, Linode, GCP, AWS
Languages Python, Bash, PHP, Perl, VB/C#.Net

OS Debian, Ubuntu, CentOS, BSD, AIX
Policies CIS, SOC2, PCI-DSS, GDPR, ITIL
Testing Pytest, Docker, CircleCI, Jenkins, Inspec

Experience

Consulting Corp

Jul 2015 – Jun 2025

Senior DevOps Engineer (FTE Consultant)

Client: Notable Placement

- Analyzed network traffic patterns to identify bottlenecks and optimize performance
- Implemented firewall rules to enhance network security and prevent unauthorized access
- Conducted regular vulnerability assessments and applied patches to secure systems
- Collaborated with cross-functional teams to streamline IT processes and improve efficiency

Client: Challenges Unlimited

- Configured monitoring tools to track system performance and troubleshoot issues proactively
- Automated routine tasks using scripts to reduce manual effort and increase productivity
- Documented system configurations and procedures for knowledge sharing within the team
- Participated in disaster recovery planning and drills to ensure business continuity in case of emergencies

Client: Broken Galleries

- Implemented cloud migration strategies to move applications to a hybrid environment
- Optimized database performance through indexing and query tuning techniques
- Conducted capacity planning and scalability assessments to support future growth
- Provided on-call support for critical issues and worked on root cause analysis for incident resolution

HealthCo Industries

Feb 2011 – Mar 2016

Senior Systems Administrator (SRE)

- Managed virtualized server environment spanning multiple data centers
- Oversaw migration of critical business applications to cloud-based platforms
- Configured and monitored network security measures, including firewalls and intrusion detection systems
- Implemented multi-factor authentication for remote access to company systems
- Streamlined patch management process, reducing vulnerabilities and downtime
- Conducted regular vulnerability assessments and penetration testing
- Automated server provisioning and configuration management tasks
- Maintained documentation for IT policies and procedures
- Coordinated responses to cybersecurity incidents with internal teams and external vendors

Education

State University

Bachelor of Science in Computer Information Systems

Minors: Networking ; Network Security

Certifications

- Salt - SaltStack Certified Engineer
- GCP - Professional Cloud Architect

Projects

Hospital / Health Science IRB

Mar 2015 – Present

- Served as non-scientific/unaffiliated patient-representative
- Reviewed patient consent forms for completeness, accuracy, and clarity
- Became familiar with industry standards and regulations (OHRP, HIPAA)

Debian Linux

Jan 2001 – Present

- Maintained packages in Debian repositories
- Reviewed and sponsored packages on behalf of prospective Developers
- Resolved bugs reported in bug tracking system