

# Dustin Bosveld

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## Profile:

I'm passionate about: excellence, learning, and launching people to reach their full potential. When it comes to excellence, I decide to take the approach: work smarter and harder. I will not half do a job and I intend on getting things right the first time. By way of learning, I have a habit of taking on challenging projects to expand my understanding. I also really like solving problems. Additionally, I have a really good memory and can remember nearly everything I learn. For launching people into their potential, I am in my third year at a leadership school where I am currently an intern helping run the school. By doing things in excellence and developing people I intend to change the world around me.

## Experience:

**Mail Shop Clerk:** Front Range Enterprises and Communication, February 2015 - October 2016

- Produced bulk mail by operating specialized equipment
- Troubleshoot and repaired bulk mail machines
- Drove finalized bulk mail to the post office

**Customer Service Representative:** Qualfon, August 2012 - February 2015

- Answered L1 Technical support calls for TiVo
- Assisted customers in adjusting account information
- Troubleshoot TiVo devices in a timely manner

**Technology Intern:** Eaton School District Re2, August 2010 - May 2012

- Imaged around 1000 computers for deployment
- Troubleshoot and repaired faulty components in computers
- Performed software installations and upgrades on production machines
- Ran network cables to classrooms
- Worked on Linux machines
  - I have been running Linux personally since this internship

## Education:

- **Leadership school:** RSM, Currently in third year internship
- **Technical school:** Front Range Community College, Network+ and A+ Certification courses
- **High School:** Eaton High School, Graduate

## Job Skills:

- Able to follow instructions
- Adaptable
- Workflow optimization
- I enjoy learning new things
- Proficient at typing
- Exceptional memory
- Troubleshooting

## References:

**Greg Brown,** Leadership school director and mentor: (720) 442-2348

**Bryan Payne,** Previous employer: (970) 556-1000