



AMARA THATOI

IT Manager

DOB: 02 AUG 1989
Live in Nigeria, Abuja
Passport No:U5440860



CONTACT



MOB/WHATSAPP
+91 7503061120



EMAIL
amar198908@gmail.com



ADDRESS
Jajapur, Odisha, India-
755016



LinkedIn
amara-thatoi007



Motivation

An achievement-oriented professional with 8+ years of experience in managing System, Server & Network Management with Use different mechanism and Window Server, Ubuntu, Java Application Server, AD configuration and Linux Cent OS 7 environment. Extensive experience in Installation, Configuration and Administration of Red Hat, Centos, Ubuntu & Windows.

Summary:

- Achievement-driven Professional offering over 10 years qualitative experience in IT Infrastructure Management, AD, DHCP, DNS, Domain Management, Domain Controller.
- Lead the management of hardware and software throughout the organization
- including servers, employee desktops/laptops, network /voice
- internal networks, peripherals, and wiring
- Supported and monitored the existing infrastructure, supervised preventative maintenance and backup as well as performed other regular support activities to ensure effectiveness
- Knowledge about the Microsoft Azure and SOC cloud infrastructure
- Led the design and documentation of infrastructure processes, procedures and standards along with the maintenance and preparation of system and documentation
- Recommended and implemented service improvements using
- Technology Infrastructure Library (ITIL) to create improved efficiency and effectiveness
- Provided technical support to global clients supporting a Service Level Agreement (SLA); re-designed technical infrastructure resulting in a global,
-

Expertise:

Network & Security

Window Server & Linux Server

Vendor Development

Incident Management

Firewall Management

Infrastructure Management

Asset Management

Team Building & Management



Professional Experience

Assignments

Feb 2023–Present | ITManager | Nigeria(Abuja) | African Industries Group

Role & Responsibilities:

- OS Installation: Win server 2019 standard and Window 2016 server standard with RAID 5 and RAID 6 configuration, AD management.
- Enterprise Hikvision NVR RAID configurations and Hikvision Acusense Bullet and Dome camera configurations.
- Managing Dlink DG-1210-28P, Ubiquiti switch, and HPE Aruba L3 switch configurations.
- Domain Join and Domain ID creation and deletion for exit AD users.
- Ubiquiti Nano HD and Ubiquiti AC Pro access point configurations.
- Fixed assets and PR approval for the Assets issue.
- Fibre connectivity layout and LAN cable layout decision making.
- Office 365 outlook configuration and Managing email for End users.
- McAfee installation, policy deployment and encryption process.
- Backup integrations via Synology agent backup.
- Infrastructure maintenance like rack dressing, earth pit for Fibre outdoor box, Conference Avaya IP setup.
- Managing with person IT team and taking decision making and providing the Role and responsibilities.
- WiFi maintenance, VLAN management and UPS backup for Power failure.
- For incident management using manage engine report and follow up with Technical Engineer.
- Communicating with user's requirements and printer and system vendors for Repair case.
- Microsoft Dynamic Navision ERP used for the Fixed asset and PR creation, Issue approval.
- IT store management and scrap disposal process Management.
- Allocation of IP address to client by using DHCP pool range.
- Troubleshoot network problems effectively in a network
- DHCP server pool management, DHCP Reservation, MAC by passing etc.
- Conference setup and Mic, Speaker, WiFi connection over the MS teams, Zooms and Google meet, .
- Implement and manage backup solutions for Windows servers.
- Design, implement, and manage Active Directory services., Create and manage user accounts, groups, and security policies, Implement and manage Group Policy Objects (GPOs), Troubleshoot and resolve AD-related issues.
- Manage virtualization platforms such as Hyper-V or VMware, Monitor virtual machines, allocate resources, and troubleshoot virtualization issues.
- ManageEngine asset explorer for Asset management. Wireshark for Bandwidth Packet Management, VPN management for Securely access Network. Guest Wifi management for Conf Room, Develop and maintain disaster recovery plans.

Role & Responsibilities:

- OS Installation: Win server 2012 R2 standard and Window 2016 server standard with RAID 5 and RAID 6 configuration.
- To Keeping the Oracle 18c Installations and scheduling backup for Apxert ERP applications.
- DHCP and DNS management. Microik Router and Fortinet firewall Management (Web security, IDS/IPS, NAT, Static route, IPsec VPN etc.).
- Proxy server management via Squid Proxy, FTP Server management, ISP Management for Intranet connections.
- To Manage DLP Endpoint Security Over the Seqrite EPS 7.2.
- To manage the apxert ERP applications and Oracle Database as DBA Part.
- To coordination with Vendor Management and IT asset Purchase Requirements.
- Hardware Troubleshooting and Maintenance over Weekly order.
- Fortigate 30E Firewall management and ISP Mikrotik Router Management.
- Hikvision CCTV NVR Camera and DVR Management.
- Cisco SG350 and SG 300 Management.
- Cosec Matrix Biometric for Attendance System.
- APC Online UPS Management.
- POS and LaserJet Printer Management.
- MIS reporting, Asset and Inventory Management.
- Synology NAS DiskStation 920+ drive and Rack station in for File server in workgroup environment.
- Backup and Recovery Management and Gsuite Exchange management.
- Web server and DNS Management over the Name cheap solutions.

Mar, 2020– Feb, 2021 | System Administrator at Gurgaon (India) | Genes2me Pvt Ltd

Roles & Responsibilities:

- OS Installation: Win server 2012 R2, Ubuntu 18.04 LTS, Disk Partitioning, RAID Configurations.
 - To Manage the Microsoft Azure Server VM Machine, Create VM Machine, Vnet, Network Security Group, Virtual Network, Virtual Network Gateway, vNet Peering, Public Load balancers, Azure Storage, etc.
 - To Keeping the MeriaDB Database backup and Sql Server database backup, Plesk scheduling backup for website.
 - To maintaining user creation, group creation, DKIM at the Exchange admin on office 365 Business Essential cloud solutions.
 - To Manage DLP Endpoint Security Over the Seqrite Cloud.
 - To manage the Tally License and Server.
 - Fortigate 80E Firewall management and ISP Management.
 - CCTV Camera and DVR Management.
 - Cisco SG350 Management.
 - Bioinformatics Software management.
 - Backup and Recovery Management.
 - Web server and DNS Management over the Go daddy solutions.
 - PHP and My sql open source Management. Xampp server configurations.
 - Apache server hosting and IIS server management.
 - Office 365 Business Essential users and group Management.
-

Roles & Responsibilities:

- OS installation: - Win Server 2012R2, Win Server 2008R2, Window 10, Ubuntu 18.04 and Windows 7.
- Windows server maintenance, dual booting, upgrade & update the windows.
- To maintain HIS application & its database MS SQL server.
- MS outlook configuration, backup & restore and troubleshooting.
- DLP management for Endpoint Security, Web Security, Advance Device security and IDS/IPS configuration.
- Quick heal Seqrite 10.4 DLP EPS Cloud, Sophos Endpoint Security and Trend micro Antivirus update & virus protection.
- To manage AD (Create, delete user and reset password, unlock user account), FSMO Roles, DNS, DHCP roles in server and group policies implementation for particular user
- Synology NAS DiskStation 918+ drive and Rack station in for File server in workgroup environment.
- To create building LAN and WAN diagram using the Microsoft VISIO.
- Remote desktop and assistance. Software like Team viewer, VNC viewer, any desk and TightVnc Viewer configuration.
- Registry and event viewer management.
- To sharing the LUN as per the Host with iSCSI initiator on EMC (EMC2 Unisphere) SAN Storage Device.
- To Monitoring Storage Health and Storage Capacity as per the File storage requirements.
- To configure Fortigate 80E, and implement Policy for SSL VPN server accessibility.
- To monitoring user log reports through Logs and reports in FortiGate.
- To configure WAF for the website attack like Cross site script, Generic attack and sql injection.
- To configure antispam filter for the for the POP3, SMTP and IMAP mail servers.
- To create, suspend, add, delete user ID and group on Forti Gate web console.
- To manage high availability between two ISP link.
- Network Monitoring using PRTG and MRTG monitoring tools.
- Allocation of IP address to client by using DHCP pool range.
- Troubleshoot network problems effectively in a network operations environment
- Installation of firmware, network connectivity testing through LAN and Penta tester, OTDR testing.
- Configure and install access point. Product like Ruckus R500, Zone flex 7372, Zone flex 7363 and R510.
- Provide technical support to solve network issues, install and configure network operating systems and maintain network server and device at customer
- To reset, create VLAN, VLAN membership and reboot the switch product like Cisco SG300, SG350 and SG92 series.
- Basic knowledge on MAC and Ubuntu Red hat package installation and configuration.

Previous Experience Continue as

Aug, 2016 – Sep, 2018 | Sr. Desktop Engineer at Gurgaon (India) | Aforeserve.com Ltd
Aug, 2013 – Aug, 2016 | IT Support Engineer at Gurgaon (India) | Thomson Digital Ltd

Achievements:

- Awarded Best awarded (1 times) during the period of employment at Thomson Digital.
- Best Sincerity student and Merit in academic career in BCA and BSE board school.

Technical Skills

- Good understanding of OSI Model & TCP/IP Protocol suite (IP, ARP, TCP, UDP, FTP, DNS, DHCP, TFTP, CDP, VTP, STP, RIP, CIFS, SMB, NFS, SSH, PXE Boot, Firewall).
- Server: HPE ProLiant DL380 Gen9 and Gen 10, IBM Server System x3650 M5, 3450 M3/M4, Dell Precision T7600, ILO 4 and 5.
- Language: Power shell
- Ticketing Tools: Zammad, OTRS, Service Now
- Database: MYSQL, Oracle, MSSQL etc

Education

Postgraduate Studies: 2011-2014 | Sikkim Manipal University, New Delhi | India

- Masters of Computer Application, a university degree program with emphasis on Computer Science

Undergraduate Studies: 2008-2011 | Utkal University, Odisha | India

- Bachelors of Computer Application, a university degree program with emphasis on Computer Science

Diploma Studies: 2007-2008 | Dynamic Technical Institute, Odisha | India

- Diploma in computer Application, a diploma degree program with Specialization on Computer Application.

Intermediate | Council of Higher Secondary Education, Odisha | India

- Intermediate in Science completed from Chitalo College at Jajpur, Odisha

Matriculation | Board of secondary Education, Odisha | India

- Matriculation completed from Oleichandanpur high school from Jajpur, Odisha

Professional Certification(s) & Training

<i>Professional Certification</i>	<i>Date Certified</i>
- CCNA (Routing and Switching) Training at RADIX India	October 2016
- ITIL Global Certified (Certificate NO GR671125249AT)	August 2020
- Network Security Expert 1 (Fortigate Firewall-CT NO: GRUXi3WfcN)	October 2020
- Network Security Expert 1 (Fortigate Firewall-CT NO: pQeKb7tvE) -	December 2020
Network Defense Essential (NDS) (EC Council-CT NO: 153762) .	February 2022
- Ethical Hacker Essential (EHE) (EC-Council (CT NO: 153756).	February 2022
- Android Bug Bounty Hunting (EC-Council- Certification NO: 154206) -	February 2022
- Digital Forensics Essential (DFE) (EC Council CT NO: 153938)	February 2022
- Oracle Certified Foundation Associate	March 2022
- Technical Support Fundamentals at Google Coursera	Jun 2022
- Google Cloud Fundamental : Core Infra (CT NO: S5YCREJGL2DS)	Jun 2022
- Microsoft Azure Administrator (AZ-104) (CT NO: 586F57-C8A7CJ)	

Languages

English – Absolute fluency | Hindi – Basic proficiency; learning | Odia – Native language
