

EFE IDUME

Lagos, Nigeria | efeidume@gmail.com | (+234) 8063962643 / 0912 603 7130 | [LinkedIn: Efe Idume](#)

QUALITY ASSURANCE QUALITY CONTROL MANAGER

QUALITY CONTROL AND ASSURANCE | PROCESS IMPROVEMENT | FOOD SAFETY AND REGULATORY COMPLIANCE | DATA ANALYSIS

Detail-oriented and results-driven Quality Assurance Quality Control Manager with over 10 years of experience in the Oil and Gas, Edible Oil, and Food and Beverage industries. Proven expertise in quality control, process improvement, and regulatory compliance. Successfully led cross-functional teams to enhance operational efficiency, product consistency, and compliance rates. Notable achievements include increasing production efficiency by 15%, and decreasing customer complaints by 20%. Adept at data analysis, auditing, and training, with advanced proficiency in SAP Quality Management (QM).

PROFESSIONAL SKILLS

Soft Skills: Team Leadership, Problem-Solving, Cross-Functional Collaboration, Training and Development, Documentation and Reporting, Communication Skills, Attention to Detail, Critical Thinking, Time Management, Adaptability

IT Service Management: Quality Control and Assurance, Process Improvement, Food Safety and Regulatory Compliance, Data Analysis, Auditing and Inspection, SAP Quality Management (QM) Expertise, Supplier Quality Management, Root Cause Analysis, ISO 9001 Certification, HACCP Implementation, Lean Six Sigma Methodologies, Inventory Management, Regulatory Compliance Audits, Statistical Process Control (SPC), Production Efficiency Optimization, Microsoft Suite(Word, Excel, PowerPoint), Google Meet, Zoom.

WORK EXPERIENCE

ASSISTANT MANAGER PROCESS CONTROL - SNACKS FACTORY

Nov.2023 – Present

UAC Foods Limited

Lagos, Nigeria

- Achieved 95% compliance with food safety regulations through rigorous audits and comprehensive training programs.
- Improve supplier quality standards, resulting in a 25% reduction in non-conforming materials.
- Lead process control initiatives that increased production efficiency by 15% and reduced waste by 10%.
- Implement quality improvement projects, reducing customer complaints by 20% and enhancing product consistency by 25%.

SENIOR QA QC SHIFT SUPERVISOR - PACKAGING OPERATIONS

Apr.2020 – Oct.2023

Raffles Oil LFTZ Enterprise

Lagos, Nigeria

- Supervised a QAQC team to achieve a 25% improvement in packaging quality and efficiency.
- Ensured compliance with quality standards, achieving a 98% pass rate on quality inspections.
- Introduced new quality control procedures, reducing packaging defects by 20% and increasing productivity by 15%.
- Enhanced shift performance through effective leadership and training, leading to a 25% decrease in downtime and a 30% increase in output.

SENIOR QA QC ANALYST - WAREHOUSE OPERATIONS

Apr.2013 – Mar.2020

Raffles Oil LFTZ Enterprise

Lagos, Nigeria

- Managed quality assurance for warehouse operations, achieving a 95% accuracy rate in inventory management.
- Implemented process improvements that reduced order processing time by 15% and increased order fulfillment accuracy by 10%.
- Conducted root cause analysis for quality issues, resulting in a 30% decrease in product rejections and a 25% improvement in on-time delivery.
- Developed and executed quality control strategies, enhancing operational efficiency and product quality.

QUALITY CONTROL TECHNICIAN - SEASONING DIVISION

Mar.2012 – Mar.2013

Dufil Prima Foods Limited, Seasoning Division

Ogun State, Nigeria

- Conducted quality control tests on seasoning products, maintaining a 99% pass rate on product specifications.
- Implemented a new testing procedure that improved product consistency and reduced variation by 20%.
- Assisted in developing a quality management system that achieved ISO 9001 certification.
- Monitored production processes to ensure regulatory compliance, enhancing overall product quality.

PACKAGING MACHINE OPERATOR - SEASONING DIVISION

Mar.2011 – Feb.2012

Dufil Prima Foods Limited, Seasoning Division

Ogun State, Nigeria

- Monitored product packaging quality, contributing to a 15% reduction in packaging defects.
- Operated packaging machinery with a 98% machine uptime, reducing downtime by 15% through proactive maintenance.
- Ensured accurate packaging and labeling of products, resulting in a 20% improvement in packaging efficiency.
- Conducted routine inspections and maintenance to sustain high operational standards and minimize disruptions.

GRADUATE TRAINEE

Nov.2008 – Aug.2009

Nigerian Agip Oil Company Ltd

Rivers State, Nigeria

- Completed a comprehensive training program in chemical engineering, focusing on process optimization, environmental compliance, and safety management.
- Developed a safety protocol that reduced workplace accidents by 30% during the training period.
- Assisted in the implementation of a process optimization project that improved production efficiency by 15%

EDUCATION

- 2021 | Mini-MBA (Distinction) | International Business Management Institute, Berlin, Germany.
- 2008 | B.Sc. (Hons), Chemical Engineering | Kwame Nkrumah University of Science and Technology, Kumasi, Ghana

CERTIFICATIONS

- ISO 22000:2018 Food Safety Management Awareness
- HACCP Level 3 Food Safety & Manufacturing Certified
- Lean Six Sigma Black Belt
- HSE Level 1-3 Certified

PROFESSIONAL MEMBERSHIP

- Associate Member, Nigerian Institute of Food Science and Technology (NIFST)
- Associate Member, Institution of Chemical Engineers (IChemE)
- Member, International Association of Engineers (IAENG)
- Associate Member, Quality and Management Systems Auditors Institute (QMSAI)

LANGUAGES

- English (Fluent)