

15 January 2020

Your account number
7043727114


Your invoice number
B4-405552631



RICHIE TRINDADE
FLAT 8
25 FRANCISCAN WAY
IPSWICH
IP1 1LS

Hello Richie,
Your bill total is **£47.38**

The amount due will be collected from your bank account by
Direct Debit on or just after **05 February 2020**

	BUNDLE & EXTRAS (INC. VAT)	ADDITIONAL CHARGES (INC. VAT)	TOTAL
 Mobile (07543325084) 100 international minutes to EU, Unlimited mins and texts, 20GB data, Vodafone Global Roaming, 5G, inclusive Entertainment ending 14 Sep 2021	£42.38	£5.00 Calls £0.00 Texts £0.00 Data £0.00 Other £5.00	£47.38 £39.49 (EXC. VAT)
Your bill total	£42.38	£5.00	£47.38 £39.49 (EXC. VAT) £7.89 (VAT TOTAL)

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Bill breakdown for

Mobile (07543325084)

Bundle and extras

£42.38

£35.32 (EXC. VAT)

From 15 December 2019 to 14 January 2020

> Vodafone Secure Net	-£1.00
	-£0.83 (EXC. VAT 20%)
> Vodafone Secure Net 3 month discount	£0.04
	£0.03 (EXC. VAT 20%)

From 15 January to 14 February 2020

> 100 international minutes to EU, Unlimited mins and texts, 20GB data, Vodafone Global Roaming, 5G, inclusive Entertainment ending 14 Sep 2021	£51.00
	£42.50 (EXC. VAT 20%)
> Vodafone Advantage - 15% ending 16 Dec 2021	-£7.66
	-£6.38 (EXC. VAT 20%)

Additional Charges

£5.00

£4.17 (EXC. VAT)

From 15 December 2019 to 14 January 2020

> Other: Purchases and charity donations	£5.00
	£4.17 (EXC. VAT 20%)

Total

£47.38

£39.49 (EXC. VAT)

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Mobile (07543325084)

Itemised usage

A quick reminder: all UK calls made from your mobile lasting less than a minute are charged as a full minute. Once a call goes over a minute, we charge by the second. All calls from your home phone are charged by the minute, rounded up to the nearest minute.

Calls

UK calls			Total of 74 calls		211mins 27s	Out of Bundle usage: 0min 0s			£0.00
Date	Time	Phone number	Destination	Duration hh:mm:ss	Charged hh:mm:ss	Included?	VAT Ex.	VAT rate	VAT Inc.
Sat 14 Dec	22:09	447440072477	UK mobile	00:00:05	00:00:05	Free	£0.000	20%	£0.000
Sun 15 Dec	12:40	03301240022	Landline	00:56:04	00:56:04	Free	£0.000	20%	£0.000
Sun 15 Dec	19:27	447440072477	UK mobile	00:00:15	00:00:15	Free	£0.000	20%	£0.000
Mon 16 Dec	09:43	447466418742	UK mobile	00:00:14	00:00:14	Free	£0.000	20%	£0.000
Tue 17 Dec	14:33	07405900479	Vodafone mobile	00:00:02	00:00:02	Free	£0.000	20%	£0.000
Wed 18 Dec	14:12	07729849920	UK mobile	00:03:31	00:03:31	Free	£0.000	20%	£0.000
Wed 18 Dec	15:44	07729849920	UK mobile	00:04:32	00:04:32	Free	£0.000	20%	£0.000
Wed 18 Dec	18:25	07405900479	Vodafone mobile	00:07:43	00:07:43	Free	£0.000	20%	£0.000
Fri 20 Dec	10:51	07729849920	UK mobile	00:00:22	00:00:22	Free	£0.000	20%	£0.000
Fri 20 Dec	12:02	447729849920	UK mobile	00:06:35	00:06:35	Free	£0.000	20%	£0.000
Fri 20 Dec	12:09	447729849920	UK mobile	00:00:48	00:00:48	Free	£0.000	20%	£0.000
Fri 20 Dec	12:17	447729849920	UK mobile	00:00:23	00:00:23	Free	£0.000	20%	£0.000
Fri 20 Dec	13:45	447717346926	Vodafone mobile	00:00:15	00:00:15	Free	£0.000	20%	£0.000
Fri 20 Dec	14:21	447729849920	UK mobile	00:01:12	00:01:12	Free	£0.000	20%	£0.000
Sat 21 Dec	19:51	447404532391	UK mobile	00:00:59	00:00:59	Free	£0.000	20%	£0.000
Tue 24 Dec	12:04	447729849920	UK mobile	00:00:33	00:00:33	Free	£0.000	20%	£0.000
Tue 24 Dec	18:42	447404532391	UK mobile	00:00:58	00:00:58	Free	£0.000	20%	£0.000
Tue 24 Dec	19:09	00447466418742	UK mobile	00:01:54	00:01:54	Free	£0.000	20%	£0.000
Tue 24 Dec	19:40	447404532391	UK mobile	00:00:16	00:00:16	Free	£0.000	20%	£0.000
Tue 24 Dec	19:40	447404532391	UK mobile	00:00:36	00:00:36	Free	£0.000	20%	£0.000
Thu 26 Dec	13:46	07729849920	UK mobile	00:03:31	00:03:31	Free	£0.000	20%	£0.000
Thu 26 Dec	13:52	07729849920	UK mobile	00:00:33	00:00:33	Free	£0.000	20%	£0.000
Thu 26 Dec	18:00	447466954798	UK mobile	00:00:02	00:00:02	Free	£0.000	20%	£0.000
Fri 27 Dec	11:24	447405094942	UK mobile	00:12:27	00:12:27	Free	£0.000	20%	£0.000
Fri 27 Dec	11:33	07729849920	UK mobile	00:05:41	00:05:41	Free	£0.000	20%	£0.000
Fri 27 Dec	16:57	447466954798	UK mobile	00:00:33	00:00:33	Free	£0.000	20%	£0.000
Mon 30 Dec	08:32	447466418742	UK mobile	00:00:43	00:00:43	Free	£0.000	20%	£0.000
Tue 31 Dec	12:49	07729849920	UK mobile	00:00:23	00:00:23	Free	£0.000	20%	£0.000
Tue 31 Dec	12:51	07404882313	UK mobile	00:01:42	00:01:42	Free	£0.000	20%	£0.000
Tue 31 Dec	16:08	447466418742	UK mobile	00:01:12	00:01:12	Free	£0.000	20%	£0.000
Tue 31 Dec	18:24	07729849920	UK mobile	00:04:57	00:04:57	Free	£0.000	20%	£0.000
Thu 2 Jan	09:26	447466954798	UK mobile	00:09:29	00:09:29	Free	£0.000	20%	£0.000
Thu 2 Jan	12:29	447466954798	UK mobile	00:00:04	00:00:04	Free	£0.000	20%	£0.000
Thu 2 Jan	16:05	447466954798	UK mobile	00:00:39	00:00:39	Free	£0.000	20%	£0.000
Thu 2 Jan	16:06	07729849920	UK mobile	00:06:08	00:06:08	Free	£0.000	20%	£0.000
Sat 4 Jan	14:11	447466418742	UK mobile	00:00:27	00:00:27	Free	£0.000	20%	£0.000
Sat 4 Jan	14:58	447466954798	UK mobile	00:00:20	00:00:20	Free	£0.000	20%	£0.000
Sun 5 Jan	13:11	447510304720	UK mobile	00:00:29	00:00:29	Free	£0.000	20%	£0.000
Mon 6 Jan	10:49	447466418742	UK mobile	00:00:16	00:00:16	Free	£0.000	20%	£0.000
Mon 6 Jan	10:53	447466418742	UK mobile	00:00:27	00:00:27	Free	£0.000	20%	£0.000
Mon 6 Jan	12:19	07729849920	UK mobile	00:01:17	00:01:17	Free	£0.000	20%	£0.000
Mon 6 Jan	16:06	07729849920	UK mobile	00:12:29	00:12:29	Free	£0.000	20%	£0.000
Tue 7 Jan	11:29	447405094942	UK mobile	00:00:28	00:00:28	Free	£0.000	20%	£0.000
Tue 7 Jan	17:09	447466954798	UK mobile	00:00:20	00:00:20	Free	£0.000	20%	£0.000
Wed 8 Jan	09:32	447466418742	UK mobile	00:00:42	00:00:42	Free	£0.000	20%	£0.000
Wed 8 Jan	10:42	447721948571	Vodafone mobile	00:01:12	00:01:12	Free	£0.000	20%	£0.000
Thu 9 Jan	11:29	447466954798	UK mobile	00:01:54	00:01:54	Free	£0.000	20%	£0.000
Thu 9 Jan	15:57	447466954798	UK mobile	00:03:01	00:03:01	Free	£0.000	20%	£0.000

Our VAT number is GB 569 9532 77

Registered address: Vodafone Limited, Vodafone House, The Connection, Newbury, Berkshire RG14 2FN

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Mobile (07543325084)

Itemised usage

Calls

UK calls			Total of 74 calls		211mins 27s	Out of Bundle usage: 0min 0s			£0.00
Date	Time	Phone number	Destination	Duration hh:mm:ss	Charged hh:mm:ss	Included?	VAT Ex.	VAT rate	VAT Inc.
Thu 9 Jan	18:46	447466954798	UK mobile	00:00:02	00:00:02	Free	£0.000	20%	£0.000
Fri 10 Jan	09:53	447466418742	UK mobile	00:00:23	00:00:23	Free	£0.000	20%	£0.000
Fri 10 Jan	11:08	447710423908	UK mobile	00:00:15	00:00:15	Free	£0.000	20%	£0.000
Fri 10 Jan	11:50	07729849920	UK mobile	00:03:32	00:03:32	Free	£0.000	20%	£0.000
Fri 10 Jan	12:46	447404532391	UK mobile	00:00:10	00:00:10	Free	£0.000	20%	£0.000
Fri 10 Jan	20:39	447466418742	UK mobile	00:00:23	00:00:23	Free	£0.000	20%	£0.000
Sat 11 Jan	16:10	07729849920	UK mobile	00:01:59	00:01:59	Free	£0.000	20%	£0.000
Sat 11 Jan	19:51	447405094942	UK mobile	00:02:42	00:02:42	Free	£0.000	20%	£0.000
Sat 11 Jan	21:31	121	Voicemail	00:00:03	00:00:03	Free	£0.000	20%	£0.000
Sun 12 Jan	04:08	447405094942	UK mobile	00:00:06	00:00:06	Free	£0.000	20%	£0.000
Sun 12 Jan	04:09	00447405094942	UK mobile	00:01:39	00:01:39	Free	£0.000	20%	£0.000
Sun 12 Jan	04:11	07729849920	UK mobile	00:00:45	00:00:45	Free	£0.000	20%	£0.000
Sun 12 Jan	06:34	443301171210	Landline	00:05:53	00:05:53	Free	£0.000	20%	£0.000
Sun 12 Jan	07:48	07900058901	Vodafone mobile	00:03:25	00:03:25	Free	£0.000	20%	£0.000
Sun 12 Jan	10:04	07405900479	Vodafone mobile	00:00:06	00:00:06	Free	£0.000	20%	£0.000
Sun 12 Jan	10:22	447405094942	UK mobile	00:18:42	00:18:42	Free	£0.000	20%	£0.000
Sun 12 Jan	11:08	447710423908	UK mobile	00:01:54	00:01:54	Free	£0.000	20%	£0.000
Sun 12 Jan	11:30	447710423908	UK mobile	00:00:42	00:00:42	Free	£0.000	20%	£0.000
Sun 12 Jan	12:58	447710423908	UK mobile	00:01:17	00:01:17	Free	£0.000	20%	£0.000
Sun 12 Jan	13:00	07900058901	Vodafone mobile	00:00:06	00:00:06	Free	£0.000	20%	£0.000
Sun 12 Jan	13:01	07782326983	UK mobile	00:00:51	00:00:51	Free	£0.000	20%	£0.000
Sun 12 Jan	13:11	07782326983	UK mobile	00:00:25	00:00:25	Free	£0.000	20%	£0.000
Mon 13 Jan	21:00	01473210110	Landline	00:01:22	00:01:22	Free	£0.000	20%	£0.000
Mon 13 Jan	21:17	00447405094942	UK mobile	00:05:22	00:05:22	Free	£0.000	20%	£0.000
Tue 14 Jan	09:18	447405878652	UK mobile	00:00:02	00:00:02	Free	£0.000	20%	£0.000
Tue 14 Jan	20:14	07729849920	UK mobile	00:00:38	00:00:38	Free	£0.000	20%	£0.000

Texts

UK texts		Total of 20 texts		Out of Bundle usage: 0 texts			£0.00
Date	Phone number	Destination	Number of texts	Included?	VAT Ex.	VAT rate	VAT Inc.
Fri 20 Dec	447729849920	Text to UK number	4 texts	Free	£0.000	20%	£0.000
Mon 23 Dec	447872120298	Text to UK number	4 texts	Free	£0.000	20%	£0.000
Sun 29 Dec	447872120298	Text to UK number	1 text	Free	£0.000	20%	£0.000
Tue 31 Dec	447729849920	Text to UK number	1 text	Free	£0.000	20%	£0.000
Tue 14 Jan	447729849920	Text to UK number	10 texts	Free	£0.000	20%	£0.000

Mobile data

Our VAT number is GB 569 9532 77

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Mobile data

UK mobile data			Total of 1217.897MB		£0.00
Date	Volume (MB)	Included?	VAT Ex.	VAT rate	VAT Inc.
Sat 14 Dec	1.09	Yes - 20GB data	£0.000	20%	£0.000
Sun 15 Dec	39.312	Yes - 20GB data	£0.000	20%	£0.000
Mon 16 Dec	48.941	Yes - 20GB data	£0.000	20%	£0.000
Tue 17 Dec	21.417	Yes - 20GB data	£0.000	20%	£0.000
Wed 18 Dec	20.257	Yes - 20GB data	£0.000	20%	£0.000
Thu 19 Dec	35.514	Yes - 20GB data	£0.000	20%	£0.000
Fri 20 Dec	20.085	Yes - 20GB data	£0.000	20%	£0.000
Sat 21 Dec	6.687	Yes - 20GB data	£0.000	20%	£0.000
Sun 22 Dec	19.667	Yes - 20GB data	£0.000	20%	£0.000
Mon 23 Dec	27.554	Yes - 20GB data	£0.000	20%	£0.000
Tue 24 Dec	17.991	Yes - 20GB data	£0.000	20%	£0.000
Wed 25 Dec	20.446	Yes - 20GB data	£0.000	20%	£0.000
Thu 26 Dec	33.365	Yes - 20GB data	£0.000	20%	£0.000
Fri 27 Dec	4.105	Yes - 20GB data	£0.000	20%	£0.000
Sat 28 Dec	53.146	Yes - 20GB data	£0.000	20%	£0.000
Sun 29 Dec	7.063	Yes - 20GB data	£0.000	20%	£0.000
Mon 30 Dec	16.344	Yes - 20GB data	£0.000	20%	£0.000
Tue 31 Dec	24.594	Yes - 20GB data	£0.000	20%	£0.000
Wed 1 Jan	6.157	Yes - 20GB data	£0.000	20%	£0.000
Thu 2 Jan	61.623	Yes - 20GB data	£0.000	20%	£0.000
Fri 3 Jan	0.434	Yes - 20GB data	£0.000	20%	£0.000
Sat 4 Jan	7.284	Yes - 20GB data	£0.000	20%	£0.000
Sun 5 Jan	30.270	Yes - 20GB data	£0.000	20%	£0.000
Mon 6 Jan	94.651	Yes - 20GB data	£0.000	20%	£0.000
Tue 7 Jan	75.086	Yes - 20GB data	£0.000	20%	£0.000
Wed 8 Jan	69.934	Yes - 20GB data	£0.000	20%	£0.000
Thu 9 Jan	32.533	Yes - 20GB data	£0.000	20%	£0.000
Fri 10 Jan	102.500	Yes - 20GB data	£0.000	20%	£0.000
Sat 11 Jan	40.501	Yes - 20GB data	£0.000	20%	£0.000
Sun 12 Jan	84.130	Yes - 20GB data	£0.000	20%	£0.000
Mon 13 Jan	61.447	Yes - 20GB data	£0.000	20%	£0.000
Tue 14 Jan	133.769	Yes - 20GB data	£0.000	20%	£0.000

Other

Purchases and charity donations		Total of 1 purchase	Out of Bundle usage: 1		£5.00
Date	Time	Destination	VAT Ex.	VAT rate	VAT Inc.
Sun 15 Dec	08:24	Sky Sports Mobile TV Pack2	£4.167	20%	£5.000

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Thank you for choosing Vodafone, Is there anything we can help with?

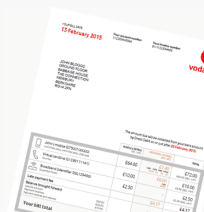
Have you tried our My Vodafone app? It makes it easy to:

- > Check how much of your minutes, text and internet allowance you've used
- > See the date and amount of your last bill
- > See your plan information
- > Get answers to frequently asked questions



Understanding your bill

If you've got a question about the charges on your bill you'll find lots of useful help online at www.vodafone.co.uk/billexplained. If you can't find what you need, just call us free on 191 from your Vodafone mobile, or 03333 040 191 from any other phone (standard call charges apply) - we're here 8am to 9pm every day.
Late payment – please make sure you pay by the due date or a fee will be added to your next bill.



Non-geographic call charging?



- > All calls to 084, 087, 09 and 118 numbers are made up of an access and a service charge. The access charge is the charge we make for giving you access to this number. The service charge is set by the organisation you called. The charge you can see on your bill is the total cost of the call.
- > To find out more about charges for calls to 08, 09 and 118 numbers, go to www.ofcom.org.uk/phones-telecoms-and-internet/advice-for-consumers/advice/uk-calling

Would you like to know more about VAT?



- > If you're a business, the VAT total shown on the front page of this invoice is the amount you may be able to reclaim from HMRC
- > If your bill includes a charge for a non-Vodafone purchase, you'll need to contact the supplier for a VAT invoice
- > You can view your last 13 monthly bills online at www.vodafone.co.uk/myvodafone. If you need to keep your bills for longer than this, please make sure you download and save them

Not completely happy with our service?



- > Please get in touch with us first. Go to www.vodafone.co.uk/complaints to find out more about our complaints procedure
- > If after eight weeks a resolution hasn't been reached, you're entitled to independent help from the Communication and Internet Services Adjudication Scheme. As long as your complaint is covered by them, they'll investigate it free of charge
- Write to: CISAS, Communications & Internet Services Adjudication Scheme, 70 Fleet Street, London EC4Y 1EU

Usage from a previous month



Some items may look like they belonged on an earlier bill but don't worry, we haven't charged you for these twice. Sometimes it takes a while for details to reach us.

This bill is also available in large print, braille or as a talking bill. Please call 0333 304 3222