PHUC LE HUU
Scrum Master/Project Manager

CONTACT

Pham Van Bach Street, Tan Binh District, Ho Chi Minh City

SKILLS

- Agile Development and Best practices
- Agile Framework - Scrum
- JIRA, Redmine, SQL (Oracle)
- Coaching Scrum practices
- Servant-leadership

CERTIFICATES

- Professional Scrum Master I (PSM I)

  Date Awarded: 2023-02-12

- Professional Scrum Master II (PSM II)

  Date Awarded: 2023-02-26

- Robocorp Automation

  Robocorp Automation developer Level I
  Robocorp Automation developer Level II

- Foundation of Project Manager (Google)

  shments/certificate/R8H3UR2S5FJL

- Toeic

  Listening-Reading: 570
  Writing-Speaking: 215

EDUCATION

UNIVERSITY OF INFORMATION TECHNOLOGY (UIT)
Bachelor of Information Systems
Aug 2015 - Dec 2019
GPA: 7.25

PROFESSIONAL EXPERIENCE

PROJECT MANAGER (ERP domain; Web/Mobile (iOS/Android))
Viettel Solutions (03/2022 - Present)

- **Multi maintenance projects | Team size: 10**
- Managed a team of 10 people from internal and outsource
- Transforming from Enterprise Application to Public Application on AppStore
- Creating the business plan, detail plan
- Organizing procedures to hot fix the system when have issues
- Comply with Scrum framework for project
- Having the retrospective for team to discuss their problems
- Facilitating a discussion to remove their impediments
- Responsible for my team and project
- Managing my resources, deadline and expectations
- Experience in using Jira tool to manage timeline, tasks, ...

- **Big Project | Team size : 35**
- Communicates to customers about project requirements, scope of work, milestone
- Highly organized and creating clear overviews for all stakeholders
- The ability to work with multiple teams on multiple projects
- Multi-tasking and time-management skills, with the ability to prioritize tasks
- Understanding of software development life cycle
- Organize the project development operations around the Scrum activities (daily Scrums, sprint plannings, retrospectives)
- Experience in using Jira, Confluence, SVN tool to manage timeline, tasks, ...
- Outstanding servant-leadership, organizational, and time management skills

- **System Restore Project | Team size : 15**
- Organizing the team to restore the system after attack by malware within 7 days
- Meeting with customer to catch up progress and report working tasks daily
- Making the short-term strategy to recovery the data for system from many systems

- **Migrate System Project | Team size: 5**
- Migrate system from the on-premise to cloud system
- Creating the testing strategy to make sure the system stably

PROJECT MANAGER/ SCRUM MASTER
TMA Solutions Company | Mar 2021 - Mar 2022

- **Big project from many global teams | Team size: 40**
- Build the laboratory from many components which is sent by global dev team
- Troubleshooting the laboratory when happens the issues
- Component testing, Integration testing
- Experience in using Docker
- Meeting with dev team to catch up progress and report working tasks
- Experience in using SQL Query to testing database

- **Small project about security (Mobile application) | Team size: 4**
- Using Docker to build the Mobile Security Framework tool (MobSF) to scan the .apk and .ipa files
- Using Docker to build the Sonarqube tool to scan the source code
- Reporting the vulnerabilities for customer
- Research the solutions to provide for dev team to fix their vulnerabilities
- Meeting with customer to catch up progress and report working tasks

MANUAL TESTER/ AUTOMATION TESTER
FPT Software Company - HCM, Can Tho Site | Sep 2019 - Feb 2021

- **Millionaire project (Japan) | Team size: 110**
- Write the scenarios
- Write and execute the matrix test cases
- Component testing, UI testing
- Using SQL Query to testing database
- Scrum meeting to catch up progress and report working tasks
- Testing on Ipad device and Web application

- **The next phase of the millionaire project | Team size: 70**
- Write and execute the test cases
- Integration testing, System testing, API testing (Postman tool)
- Testing on Ipad device and Web application
- Using SQL Query to testing database

- **The migrate system project | Team size: 3**
- Write and execute the test cases, scenarios
- Write the test scripts (Puppeteer framework, Javascript language)
- Write the test cases to cover system when migrate from IE6 to IE8
- Execute sanity testing

MANUAL TESTER
WinERP Company | Aug 2018 - Aug 2019

- **Internship at Dev Python position - Odoo/ERP| Team size: 15**
- Create new add-ons and customize the add-ons
- Improving and learning Odoo open source

- **Official staff at Tester position**
- Testing for new features on the perfume project (Viet Nam)
- Create and execute test cases
- Learning the Scrum, HTML/CSS, Python, Manual testing courses