



# Tran Duc Anh

## Project Manager

Project manager with over 8 years of experience in leading teams in multicultural environment, through all phases of product development, from conceptualization to launch. Skilled in managing budgets, schedules, and resources to ensure projects are completed on time and within budget. An adaptability mindset. Willingness to continuously learn and adapt to emerging trends, technologies, tools, and methodologies in project management and technologies market.

### WORK EXPERIENCE

#### VTC digicom, Vietnam:

#### Technical project manager 2022 – Present

- Anticipated in requirement identification process with project sponsor and BA team to build user stories, systems requirements specifications, BRD for LMS, CMS, CRM, and loyalty systems.
- Collaborated with DevOps and stakeholders to refactor, design, and implement cloud-native and on-premises solutions.
- Consulted stakeholders on information systems, environments, and infrastructure based on systems requirements, and cyber securities requirements.
- Complied the project schedule plan, the resources plan and business case to higher management help kickstart the projects or sales action.
- Engaged in preparation of bidding documents, successfully awarded more than 10 contracts.
- alliance leader of AWS with VTC Digicom. In addition, I work on the Openstack project and do coordinating the implementation of cloud-related projects.

#### Viidc, Vietnam:

#### Project manager – Cofounder 2019 – 2022

- Established and expanded strategic partnership with solution provider for virtual realities and digital transformation, successfully consolidating partnerships with 10+ vendors.
- Assembled and directed subcontractors and project team, overseeing seamless operations, and achieving the successful closure of multiple project phases using.
- Consulted with clients to design and organize optimal tech stacks for delivering solutions, resulting in the successful delivery of over twenty solutions to satisfied customers, resulting in a 95% customer satisfaction rate.
- Conducted in-depth research and analysis of virtual reality and related technologies markets, providing crucial insights to the management board for investment decisions resulting in an 80% success rate in profitable investments.

#### Hanelcom, Vietnam:

#### Technical lead/ project manager 2016 – 2020

- Lead team of more than 20 engineers, successfully delivered 9 information systems (Fiber optical network, LAN network, IT equipment, CCTV, Servers, and Storage equipment ...) and 2 softwares packages of Hanoi - metro line 3 project.
- Empowered communication skill in Interface with 9 other sub-groups, the consultant, project sponsor as well as PMO in Hanoi - metro line 3 project.
- Supervised the risk plan and change documentation such as configuration, change request...
- Collaborated closely with French subject matter experts in metro to customize the system design and functions development to align with and project requirements and standards of Hanoi - metro line 3 project management board,
- Engaged in formulating the project proposal and contract negotiation for contractual packages 6c, 6e, 9 of Hanoi - metro line 3 project and other projects.
- Spearhead in preparation of project schedule, work breakdown structure, project budget, resources plan, technical documents, bidding documents, technical design, acceptance documents.
- Utilized data-driven insights to strategize and optimize project workflows and resource allocation, improved order fulfillment by 20%.
- Planned and prepared work package deployments of DR site (Network, and storage solution) at Hanel DC.
- Collaborated with developer team, designed system architecture, overseeing successful migration and deployment of disaster recovery site with zero downtime for a large-scale IoT device monitoring and data collection system, supporting over 100,000 devices.

### CONTACT

• Ha Noi Vietnam

• [REDACTED]

• [REDACTED]

### DOB

• 26/11/1987

### SKILLS

#### Technical Skills:

- Software Development
- Hardware Deployment
- Information System design
- Engineering

#### language Skills:

- English (good)
- Vietnamese (native)

#### Techniques:

- Quality Management
- Project Management (Waterfall, Agile)
- Change Management
- Scheduled
- Resources plan
- Communication

### EDUCATION

Computer sciences

**Genetic Hà Nội university  
of science and technology  
program**

Ha Noi Vietnam - 2011

### OTHER

- Google specialization of project management.
- Scrum/agile training
- Thales KPI and Procedure for project deployment.
- Certification for Plan and Management IT project
- Certification for Monitor of IT project
- Certification for installation manager of IT project
- Certification for bidding manager of IT project

**AGRIBANK:****Technical project officer 2013 – 2016**

- Planned and Deployed software solution and hardware package for Branch and office.
- Prepared Project documents such as system requirements and planning budget according to Agribank regulations.

**TOPEXPRESS HK:****Technical project officer 2010 – 2013**

- Conducted and completed more than 500 survey reports for NodeB site.
- Scheduled and monitored installation activities for over 1500 NodeB of EVN Telecom 3G network.
- Scheduled and managed commissioning activities for EVN Telecom 3G network, joined over 1000 NodeB to the network with 90% NodeB turn on without technical issues.
- Validated handover report for more than 1500 NodeB while successfully negotiated to close 100% of issues list.
- Acted as Brcs Engineer for team of 5 Developers, success on handover 3G networks monitoring system with over 100 usecases.
- Validated and closed optimization phase for 100 NodeB site in Bangkok Thailand for Truemove 3G network