

Dong Hoang

Information System and Business Intelligence Manager



Empower organization with the power of applying technology to achieve more





Phone

Credentials

Expertise

System: SAP, Dynamics 365 BC, BST Global, Budget and Forecast

Cloud: Azure, Microsoft 365, Microsoft SharePoint Online

Data Analyst: Power BI, Excel Power Pivot, Power Query

Programing: Power Platform Fx, Python, VBA, DAX, SQL

Data Platform: SSIS, SSAS, Microsoft Fabric

Experiences in consulting, implementing and managing information system and Business Intelligence.



Live in **Ho Chi Minh City** Since 2011

Experiences

Company/Role Ernst & Young Vietnam Limited ("EY")

Dec 2014 to Mar 2017 **Auditor Assistant**

Main Duties

- Review business process of client.
- Review financial report of client and raise adjustment.

Achievement

Month

· Outstanding Staff of the Year 2015

Top Employee of the



NaviWorld Vietnam Co., Ltd ("NWV")

Apr 2017 to Dec 2019

ERP&BI Application Consultant

OrthoLite Vietnam Company Limited ("OVN") Jan 2020 to Oct 2021

ERP&BI Supervisor

• Design to be process for Finance and Supply Chain Module

- System Configuration and Testing
- **Training for Client**
- **UAT and Go-live Support**
- **ERP Vendor Assessment**
- PMO for Dynamics 365 BC Implementation Project
- Lead Power Bl in house Implementation Project
- Reduce Reporting **Process**
- Reduce Finance Month End Effort
- Save Cost





B+H Architect ("B+H") - A member of the Surbana Jurong Group

Nov 2021 to current

Information System and Business Intelligence Manager

- **ERP Vendor Assessment**
- PMO for SAP S4 Hana Implementation Project
- · Lead Power Bl in house Implementation Project
- Key member in Business Process **Optimize Project**
- **Reduce Reporting Process**
- Reduce Finance Month End Effort
- Save Cost
- Increase Revenue



View

PERSONAL

On weekends I like spending time with my family.

When I have some time for myself, I do exercise and reading book.

Education

2011-2015

UEH (University of **Economics HCM City)**

Bachelors in Accounting & Auditing

2018-2020 Microsoft

Microsoft Certified Power BI Data Analyst Associate

2020-2021 Microsoft

Microsoft Certified Trainer

2023-2024 Microsoft

Microsoft Certified: Fabric **Analytics Engineer Associate**

Global Projects











Report to: Audit Manager

Tasks

- Perform audit procedures for Cash, Account Receivable, Account Payable, Fixed Asset, Inventory, Costing, Sales, Expenses, Payroll, Loans.
- Review separate and consolidate financial report process include Balance Sheet, Profit and Loss, Cash Flow.
- Analysis Cash, Account Receivable, Account Payable, Fixed Asset, Inventory, Costing, Sales, Expenses, Payroll, Loans to identify risks which effect to financial statement.
- Review business process to identify deficiency.

Deliverables

Document and Reports:

- **Business Process Document.**
- Risk and Control Document.
- Adjusted Financial Statement Reports.

Client:

- Hoang Anh Gia Lai Group,
- Pomina Steel Corporation,
- Jotun Paint Vietnam,
- Intel Vietnam,
- California Fitness and Yoga Center,
- Nidec Corporation.



Report to: Project Manager

Tasks

- Gather business requirements.
- Analysis and prepare functional require document.
- Perform fit-gap analysis.
- Prepare solution design document and test scripts.
- Build financial management reports.
- Configure system for Training and UAT.
- Train users and support UAT testing.
- Go-live support.

Deliverables

Document and Reports:

- To be Process Document.
- System Design Document.
- UAT Test Script Document.
- User Guide.
- Profit and Loss Analysis Report.
- Inventory Aging Report.
- AR and AP Aging Report.

Client:

- Anh Khue Sai Gon,
- Trung Nguyen,
- MoMo,
- FES,
- PanFood

Application:

- ERP system
- Power BI App



Report to: Head of IT

Staff: 1 IT Business Analyst

Tasks

ERP:

- Review solution proposed by Vendor.
- Conduct ERP vendor assessment.
- · Project Management during implementation.

Business Intelligence:

- Prepare Project Plan and Budget.
- Gather business requirements via internal workshops.
- Analysis and identify metrics and data source.
- Develop ETL, Data Model.
- Visualize dashboards and reports.
- Managing team member.
- Create documentation and provides user orientation and training.
- Report project status to stakeholders.

Deliverables

Document and Reports:

- ERP Vendor Assessment Report.
- ERP Project Management Dashboard.
- BI Implementation Plan
- BI System Document.
- Financial Analytic Dashboards.
- HR Analytic Dashboards.
- User Guide Document.

Application:

- Power BI App for PMO,HR and Production.
- ERP system



NWV

OVN



Report to: Global Finance Director Staff: 1 Shared Service Staff

Tasks

Strategic Planning and Implementation: Develop and implement System and BI strategies that support organizational goals.

Leadership and Management: Lead and manage the System and BI subdepartments, including staff recruitment, development, and performance management.

Operations Management: Oversee the day-to-day operations of IT systems, and BI solutions. Ensure the reliability, security, and scalability of IT systems and BI services.

Budgeting and Financial Management: Develop and manage the IT Systems and BI yearly budgets, ensuring cost-effective use of resources.

Data Management and Analytics: Act as the Data Architect responsible for implementing a Data Warehouse, Financial Automation Reports and an Enterprise Power BI App for the company. Oversee data governance, data quality, and data integration efforts.

Security and Risk Management: Manage IT systems and data risks and ensure compliance with relevant group regulations and standards.

Stakeholder Communication and Collaboration: Act as a liaison between the IT Systems/BI departments and other business units. Communicate IT Systems and BI initiatives and performance to senior management and stakeholders. Coordinate with IT Internal Auditors during the Yearly Audit.

Vendor and Contract Management: Oversee relationships with external vendors and service providers. Negotiate contracts and ensure the delivery of high-quality IT Systems and BI services.

Deliverables

Document and Reports:

- ERP Vendor Assessment Report.
- ERP Project Management Dashboard.
- BI Implementation Plan.
- BI System Document.
- Financial Analytic Dashboards.
- Project Performance Analytic Dashboards.
- Sale Analytic Dashboards.
- Utilization Analytic Dashboards.
- SOP Document.

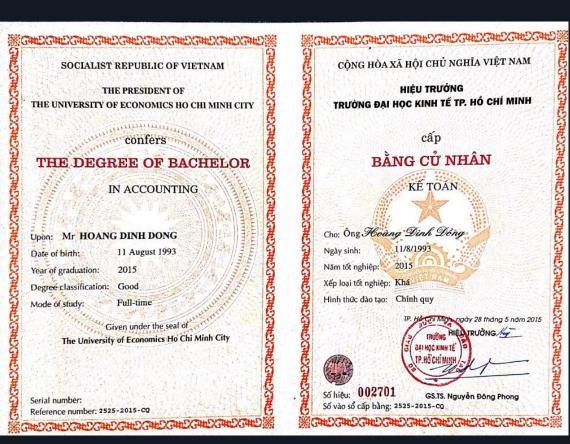
Application:

- Enterprise Power BI App for BOD and Project Managers.
- Enterprise Data Warehouse.
- ERP, CRM system





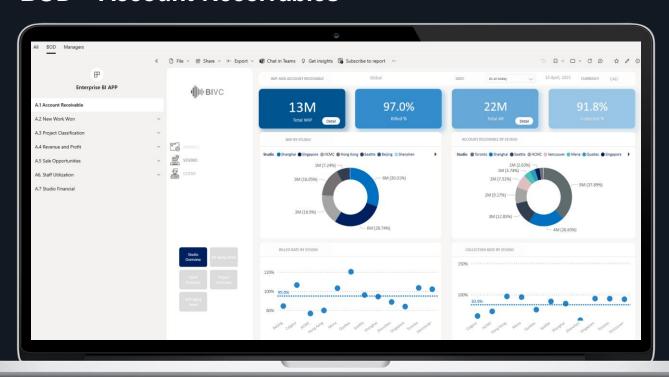




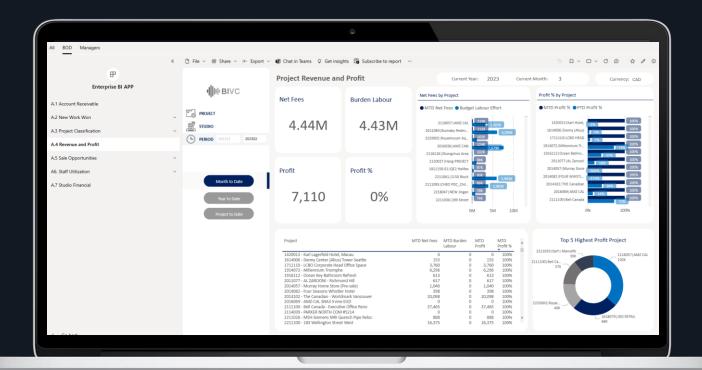
BOD – Entity Financials



BOD – Account Receivables



BOD - Revenue and Profit



BOD – Sale Opportunities

