



NGUYỄN TUẤN VŨ

Project Manager / ERP Consultant



[Redacted phone number]



[Redacted email address]



Ward 25, Binh Thanh district, Ho Chi Minh city



12/01/1990



Male



<https://nguyentuanvu.odoo.com/>



<https://linkedin.com/in/nguyen-tuan-vu/>

About me

As a person with a keen interest in technology, graphics, photography, and the arts, I always enjoy learning and exploring new things. With my accumulated experience and passion for incorporating information technology into business operations, specifically in the ERP field, I am happy to help business owners manage their corporations with transparent data and workflows, and deliver high-quality results that meet their needs. Besides, I am eager to participate in projects that offer valuable benefits to



Education

HCM UNIVERSITY OF TECHNOLOGY (HUTECH)

2008 - 2012

Network and System Administration



Experience

PORT CITIES VIETNAM

04/2023 - present

Project Manager

- Take responsibility for ERP Implementation projects (Vietnam and Overseas) - Create Project Estimation, Planning and Budget control
- Project Tasks and Quality control
- Track milestones, deliverables, and change requests.
- Project Team Management (Team OKRs, project issues, allocated resources, team motivation)
- Cooperation with AM/Sales to finalize the contract's value and determine the project scope
- Discuss potential projects and their parameters with clients
- ERP consultant: Discuss with Clients about their business process and give them the appropriate consultants and solutions
- Coaching and discussing with team members for team quality improvement in needed.
- Assisting the Regional Delivery Manager (Vietnam and Japan) to investigate internal and external issues related to projects and team operation
- Oversee and measure project performance using Portcities's in-house project management tool

SEEDCOM HOLDING

01/2019 - 04/2023

ERP Consultant

- Member of Seedcom's MIS Team
- Our focus is on the missions related to the ERP system: Oracle EBS / Acumatica ERP on fields namely: Distribution (Purchasing, Wholesales, and Inventory Management), Retail, Services, Manufacturing, Finance, and so on...
- Business Operation support for Seedcom's subsidiaries, in charge of Distribution (Sales, Purchasing), Inventory, Finance, and System Management. Ensure the business processes go well and smoothly.
- Analyzing client's requirements to give the appropriate solutions/advice (take advantage of the ERP practices or customize new functions).
- Finding and analyzing business processes and workflow issues to propose the appropriate solutions and workarounds.
- Coordinating with team members to develop the additional ERP Reports used for daily operations.
- Analyzing and mapping for integration projects (WMS, DMS, and the Seedcom in-house systems).

users and create innovative products that add value to the community.

Skills

- Project Management
- ERP System (Acumatica ERP / Oracle EBS / Odoo)
- Teamwork/Team management
- Service Client
- Using Wireframe Tools
- Adobe Photoshop
- Adobe Illustrator
- MS SQL
- BI Tools (Metabase, Superset)

Hobbies

- Football
- Travel
- Photography

- Analyzing and building features for the new system projects (modules, wireframes, and flowcharts,) which are used for digitizing the business operations.
- Building the Financial Statements based on Accountant's needs

HARAVAN (MEMBER OF SEEDCOM GROUP)

11/2018 - 12/2018

Business Analyst

- Writing FRS Documents
- Getting feedback from Customers and analyzing to optimize current applications

CAUDATFARM (MEMBER OF SEEDCOM GROUP)

03/2016 - 11/2018

Technology Solutions

- Operating the company's IT system
 - Administrating of Call Center Sati system: The most stable call center in Vietnam
 - Deploying POS retail and online sales model: Teamcrop (February 2016 - October 2016)
 - Deploying OSS system: Online sales and retail POS module, business approval slip management module (payment slip, request slip, etc.) HR management module.
 - Implementing iziHelp system: Customer Service system, Process customers' feedback from various channel sources such as Facebook, Zalo, email, Callcenter, and web chat. Internal tickets
 - Coordinating with the team to deploy the Odoo system: CRM module, Warehouse module, Sales module, Customer management module
 - Coordinating Deploying DMS system: Customer management services are agents, supermarket chains, CVS chains; Wholesale order; Sales team manager; KPIs based on criteria/revenue; check-in/checkout at point of sale; sales routes; Update market price information; Discount Management / Sales promotion programs.
 - Coordinating deployment of Oracle systems
 - Implementing Hearme survey feedback receiving system: NPS / eNPS, CSAT, CES Survey
 - Receiving requests from departments, mapping, and analysis to build the system in the direction appropriate to the operation.
 - Receiving requests, analyze and build a management reporting system
 - Training new employees to use IT systems and bringing them into daily working life
- Projects:
- Deploying and managing OSS internal management system
 - Deploying POS retail system: Teamcrop, OSS
 - Deploying customer service system and iziHelp tickets
 - Deploying DMS system - managing distributors.
 - Deploying Oracle system
 - Deploying the Odoo system
 - Implementing Hearme system - Survey and evaluation

NEWTECH CO

07/2014 - 01/2016

IT Specialist

- Technology Solutions
- Managing IT systems

- Web design
- SEOer: Make main keywords to the top 10 Google
- Branding design: Logo, Banners for new projects

3I COMMUNICATION AND TECHNOLOGY COMPANY LIMITED

02/2014 - 06/2014

Deployment Specialist

- Receiving requests from customers
- Offering software solutions that suit market needs

OWN BUSINESS

2009 - 2013

Founder

Operating Own Business



Activities

PORT CITIES VIETNAM

2023 - present

Project Manager

- Participate in corporate culture activities with the company
- Coaching junior members to understand the business processes and how to approach clients
- Pre-sale: Meet with customers to understand their business processes, propose suitable solutions, define the scope of work, and provide cost estimates.

SEEDCOM GROUP

2016 - 2023

ERP Consultant

- Participate in corporate culture activities with the company
- Participating in the training of Organizational Culture, Integrity, and Teambuilding
- Running



References

Binh Tran - Port Cities Vietnam Director



Ngô Xuân Bằng - MIS Director

