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D.O.B: Feb 19th, 1994 (Male)

Objective

Work in a professional environment where there are opportunities to expose my own knowledge and management skills besides a sustainable career path and plan to groom myself into the company staff team.

Expected Profession: Team Leader/ Business Analyst

Career Overview

Has extensive experience in analyzing customer's business activities and providing solutions to solve problems in the most effective ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬, organization, ▬▬▬▬▬▬▬▬▬ relationships with colleagues, ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ negotiate and influence well, be responsible ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬

Professional Experience

1. **GIMASYS CO., Ltd**   **JULY 2023 – NOW**

   Business Analyst

   - Analyze the sales process, analyze gaps and make recommendations for changes as well as prevent high risks that occur during the process of applying the sales process to the system
   - Plan to complete tasks on time and on schedule, manage team members, track completion progress and estimate appropriate time for each member
   - Verify team output (usability testing, validate "before" and "after" results from the changing system, acceptance testing...).
   - Support pre-sale projects
   - Analyze the integration process between Salesforce CRM to another system (ERP, User's system..)
   - Handle documents (URD, Design…)
   - Support the creation of user guides.
   - Perform verification & UAT testing.
   - Tool: DrawIO, XMind, Axure
   - Platform: Web
   - Work on Project:
     ONE IBC: Manage the sales process, find and take care of potential customers and sales opportunities ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬, document and ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ products, receiving and handling customer requests and complaints.

2. **AVENUE JOIN STOCK COMPANY**   **JUN 2019 – JULY 2023**

   Business Analyst

- Verify team output (usability testing, validate "before" and "after" results from the changing system, acceptance testing...).
- Support the creation of user guides.
- Manage change requests.
- Perform verification & UAT testing.
- Tool: Visio, ████████████████
- Platform: Web, Mobile
- Work on project:

  BSR: Manage maintenance procedures as well as purchase products related to production machines. Manage employees, teams and processes related to shift reporting and safety management activities. ██████████████████████████████ life cycle, research (risk) in the maintenance work, maintenance of production operating equipment to help businesses limit and prevent unnecessary risks.

  BDPOC: Manage budgets, perform tasks related to purchasing materials, equipment, and tools for ████████████████████████

Project Manager:

- Develop a plan, orient the work that needs to be done to allocate human resources and time in a reasonable and effective manner.
- Support the team in handling work as well as connecting the parties together to reach a common voice during the project implementation.
- Manage the resources, time, and people in the team to ensure the best quality for the parties.
- Capturing factors affecting jobs including risk, completeness, and responsiveness to new requirements to provide the optimal solution.
- Ensure the completion schedule of the work and the project implementation schedule.
- Manage change requests.
- Platform: Web
- Work on project:

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  logic, and settings on the CMMS system so that the API can thereby meet the needs of use on the SAP system.

3. **GENUWIN SOLUTION**   **JULY 2018 – MAY 2019**

   Technical Consultant
   - Capture business requirements in the chain of business operations.
   - Analyze requirements, create a bridge between the customer and the product development team.
   - Finding the best solution to solve customer problems.
   - Based on customer contracts to analyze the project size.
   - Develop a project plan, develop ideas to implement the requirements in an optimal way.
   - Ensure projects are on the correct scale and comply with customer requirements.
   - Ensure the accuracy of the editing functions as required.
   - Work in project: Developing, consulting and deploying software and application management solutions on the IT ██ cycle, working process, purchasing raw materials, selling products.

4. **FAST SOFTWARE COMPANY**   **OCT 2016 – JUN 2018**

Technical Consultant
- Capture business requirements in the chain of business operations.
- Analyze requirements, create a bridge between the customer and the product development team.
- Finding the best solution to solve customer problems.
- Based on customer contracts to analyze the project size
- Develop a project plan, develop ideas to implement the requirements in an optimal way.
- Ensure projects are on the correct scale and comply with customer requirements.
- Ensure the accuracy of the editing functions as required.
- Work in project: Development, consulting and implementation of IT-based application management software and solutions in Human Resource Management, including modules related to personnel, timekeeping, salary calculation, tax and social insurance.

Additional Work Experience

1. Import and export collaborators – SAIGON AQUATIC PRODUCTS TRADING JOINT STOCK COMPANY

Qualifications/ Education

University of Banking, Ho Chi Minh City, Vietnam   **2012 – 2016**
Bachelor of technology information
Language: Vietnamese (Fluent), English (Fluent)
Computer Skills: Deep understanding Microsoft Office (Excel expert), able to use many kinds of Software, Database. (SQL Oracle, MS Visio.)
Personal Skills: negotiation skill, problem solving and self-motivation.

Additional Information

Health: Good, non-smoking.
Interests: Sport/Volleyball, Food, Travelling, Listen to Music, Reading Book

Certificates

- Salesforce Administration
- IBM Certified Advanced Deployment Professional - Maximo Asset Management v7.6
- IBM Certified Deployment Professional - Maximo Asset Management v7.6 Functional Analyst
- IBM Certified Infrastructure Deployment Professional - Maximo Asset Management v7.6

salesforce

CERTIFIED

Administrator

PRESENTED TO:

Huynh Vu Thinh

for successfully completing certification requirements

TRAILHEAD

November 30, 2023
Issued

CERTIFIED
Administrator

Credential ID: 3881030 | Certification Verification: sforce.co/verifycerts

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IBM

In recognition of the commitment to achieve professional excellence,
this certifies that

Huynh Thinh

has successfully completed the program requirements as an

IBM Certified Advanced Deployment Professional
Maximo Asset Management v7.6

Sep 14, 2020

Certified for
IBM | Watson Internet of Things

Christopher O'Connor
General Manager
Internet of Things Offerings

Harriet Green
General Manager
Watson Internet of Things, Commerce & Education

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Maximo Asset Management v7.6 Functional Analyst

Sep 04, 2020

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