



NGUYỄN THANH KHIẾT

IT Business Analyst



[Redacted]



[Redacted]



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nguyen.503/



602 Minh Phung Street, Ward 9, Dist 11



11 / Jun / 1997



Male

## ABOUT ME

*"If you want to find a perfect person, that's not me.*

*But If you want to find a person who try to become perfect day by day, that's is me."*

I am an active person, I can solve the problem with positive and friendly solutions for the customers.

I can learn and explore new things quickly and I want to challenge myself with different projects.

I want to work on a friendly and professional environment, employees can free to share and learn experience from each others.

I want to learn and improve my skill to become an excellent manager after 5 years.

## SOFT SKILLS & HARD SKILLS

### Total Soft Skills



## Educations

### HUTECH UNIVERSITY

Sep / 2015 - Jul / 2019

#### BASE IT & INFORMATION SECURITY

- +) Learn about base IT (Coding, SQL, Network, System,...)
- +) Learn about basic information security

### VNPRO INFORMATICS CENTER

Jun / 2018 - Sep / 2018

#### CCNA ROUTING & SWITCHING

Learn about CCNA Routing & switching

### NHAT NGHE IT TRAINING CENTER

Nov / 2018 - Jun / 2019

#### LINUX LPI 1-2 & CEH VERSION 10

- +) Learn about Red Hat Enterprise Linux
- +) Learn about Ethical Hacking



## Work Experiences

### SKYTEK . TECHNOLOGY CO., LTD

Apr / 2019 - Jul / 2019

#### INTERN

Helping small and medium projects

- +) Testing wifi
- +) Building Network and System

### BHD STAR CINEPLEX VIETNAM CO., LTD

Aug / 2019 - Feb / 2020

#### IT HELPDESK

Support to manage information technology equipments for cinemas.

### CADENA VIETNAM CO., LTD

Mar / 2020 - Now

#### IT BUSINESS ANALYST & CUSTOMER SUPPORT SERVICE

Nearly 30 projects from small side to large side in the domestic and oversea:

- +) Typical domestic projects: Uniben, Sabeco, Vinacapital, TTI,...
- +) Typical oversea projects: Thailand, Hong Kong, Philippines,...

Support the customer during using Human Resource Management software:

- +) Receiving requirements.
- +) Solution analyzing and designing (UI / UX) to customize functions.
- +) Checking bug and Preparing test scenarios.
- +) Writing functional development documents.
- +) Training users.
- +) Training newcomers.



## Projects

### VIET NAM UNIBEN FOOD INDUSTRY JOINT STOCK COMPANY (UNIBEN)

Sep / 2020 - Now

Communication skills



Team working



Self studying



Withstand high work pressure



Handle multitasking working



Planning and scheduling



Time management skills



Solving problem skills



## Total Hard Skills



Analytical skills



Writing functional development documents (User Requirements, Business Diagram, Flow Diagram, Entity Relationship Diagram, Activity Diagram, Sequence Diagram, System Skeleton, Wireframe / Mock-up / Prototypes, UI / UX, URS, SRS)



Checking bug & Preparing test scenarios



Knowing Basic SQL



Using tool 



Using tool figma



Using tool 



Using Microsoft Office tools



Training users

**Total Employees** - More than 5,000 Employees

**Functions** - Staffing ; Time Attendance ; Leave ; Insurance ; Payroll ; Employee Self Service ; Company Announcement ; Performance Appraisal

**My Position In Project** - IT BA & CSS

Working with almost 10 end user at the same time

**Descriptions:**

- +) Receiving requirements
- +) Writing functional development documents
- +) Solution analyzing and designing (UI / UX) to customize functions
- +) Checking bugs and Repairing test scenarios
- +) Guide using functions
- +) Training users

Typical Function: Performance Appraisal (developing new functions)

## SAIGON BEER - ALCOHOL - BEVERAGE CORPORATION (SABECO)

**Jun / 2021 - Now**

**Total Employees** - More than 15,000 Employees

**Functions** - Staffing ; Time Attendance ; Leave ; Insurance ; Payroll ; Employee Self Service ; Company Announcement ; Bank Transfer

**My Position In Project** - IT BA & CSS

Working with over 10 company entities

**Descriptions:**

- +) Receiving requirements
- +) Writing functional development documents
- +) Solution analyzing and designing (UI / UX) to customize functions
- +) Checking bugs and Repairing test scenarios
- +) Guide using functions
- +) Training users

Typical Function: Employee Self Service (Testing full functions)

## VINACAPITAL FUND MANAGEMENT JOINT STOCK COMPANY (VINACAPITAL)

**Aug / 2022 - Now**

**Total Employees** - More than 10,000 Employees

**Functions** - Staffing ; Time Attendance ; Leave ; Insurance ; Payroll ; Employee Self Service ; Performance Appraisal.

**My Position In Project** - IT BA & CSS

Working with over 10 company entities

**Descriptions:**

- +) Receiving requirements
- +) Writing functional development documents
- +) Solution analyzing and designing (UI / UX) to customize functions
- +) Checking bugs and Repairing test scenarios
- +) Guide using functions
- +) Training users

Typical Function: Performance Appraisal (customize new layouts)

## TECHTRONIC INDUSTRIES VIETNAM MANUFACTURING COMPANY LIMITED (TTI)

**Dec / 2020 - Now**

**Total Employees** - More than 15,000 Employees

**Functions** - Staffing ; Time Attendance ; Leave ; Insurance ; Payroll ; Employee Self Service.

**My Position In Project** - IT BA & CSS

Working with almost 10 end user at the same time.

## INTERESTS

- Making the Poems
- Playing Flute
- Playing Piano
- Reading novels
- Taking vacation
- Expanding my relationships
- Watching movies and playing games with friends

### Descriptions:

- +) Receiving requirements
- +) Writing functional development documents
- +) Solution analyzing and designing (UI / UX) to customize functions
- +) Checking bugs and Repairing test scenarios
- +) Guide using functions
- +) Training users

Typical Function: Workflow Approval & Overtime Management (customize functions)

## CARMEN SOFTWARE CO.,LTD. (Thailand Project)

**Jun / 2020 - Now**

**Total Employees** - More than 10,000 Employees

**Functions** - Staffing ; Time Attendance ; Leave ; Insurance ; Payroll ; Employee Self Service.

**My Position In Project** - IT BA & CSS

Working with Thailand customers.

### Descriptions:

- +) Receiving requirements
- +) Writing functional development documents
- +) Solution analyzing and designing (UI / UX) to customize functions
- +) Checking bugs and Repairing test scenarios
- +) Guide using functions
- +) Training users

## CONTI'S SPECIALTY FOODS INC. (Philippines Project)

**May / 2022 - Now**

**Total Employees** - More than 2,000 Employees

**Functions** - Staffing ; Time Attendance ; Leave ; Insurance ; Payroll ; Employee Self Service.

**My Position In Project** - IT BA & CSS

Working with Philippines customers.

### Descriptions:

- +) Receiving requirements
- +) Writing functional development documents
- +) Solution analyzing and designing (UI / UX) to customize functions
- +) Checking bugs and Repairing test scenarios
- +) Guide using functions
- +) Training users

## KENNAMETAL INC. (Hong Kong Project)

**Feb / 2022 - Now**

**Total Employees** - More than 1,000 Employees

**Functions** - Staffing ; Time Attendance ; Leave ; Insurance ; Payroll ; Employee Self Service.

**My Position In Project** - IT BA & CSS

Working with Hong Kong customers.

### Descriptions:

- +) Receiving requirements
- +) Writing functional development documents
- +) Solution analyzing and designing (UI / UX) to customize functions
- +) Checking bugs and Repairing test scenarios
- +) Guide using functions
- +) Training users



**2015 - 2019** Excellent Student at Faculty

**2016** 3rd Prize in Information Security Competition at Faculty level

**2019** Get a talent scholarship from DXC

**2021** Received reward of excellent employee



## Certifications

**2017** Hành trang vào đời (Soft Skills)

**2018** CCNA Rounting & Switching

**2018** English B1

**2019** CEH Version 10

**2019** Linux LPI 1-2



## Activities

### PREFECT - CATECHIST

**Jun / 2016 - Apr / 2022**

Children's Eucharistic Movement in Vietnam

Management, fun activities and teaching children.

### TRANG SINH

**Jun / 2015 - Now**

Scout Movement (Tan Dinh Group)

Practice camping skills and virtues.

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