Pham Hai Ninh

Sr. IT Application Management

+ Managing an application portfolio and associated projects.
+ Building a strong technical culture around business systems
+ Working with high technology, digital transformation environment.
+ Implement ERP systems for businesses in all career.
+ Become a management, have the ability to analyze, plan, manage projects, solve problems, and contribute to the improvement of the company.
+ Working with partners and colleagues in professionalism.

PROFILES

- 11/05/1990
- 141/B2, 10 Quater, Tan Phong Ward, Bien Hoa City, Dong Nai Province.
- [redacted]
- [redacted]
- [redacted]
  pham-hai-617832119

EDUCATION

LAC HONG UNIVERSITY

IT MAJOR

2008 - 2012

Development Software & Network conflguration.

SKILLS

OFFICE
Offlce 365, MS Team, Sharepoint

DATABASE
Oracle, SQL Server, MySQL

LANGUAGE
HTML, CSS, VB, C#, Java

INFRASTRUCTURE
AD, DHCP, GPO, VMware ESXi 7.0, Zabbix.

AUTOMATION
Secs/gem, Process Automation Controller

WORK EXPERIENCE

10/2022 - Now

ON SEMICONDUCTOR

[redacted] ENGINEER

+ Analyzing business operations and the business's computer systems and determining which software applications could improve efflciency.
+ Monitoring the roll-out of new software applications to ensure there are no problems, make sure related to project on schedule.
+ Troubleshooting and resolving any problems with business application software, level 3 support global.
+ Creating and overseeing protocols and procedures for the use of any new software applications.
+ Analyze and develop more features and reports to match with business requirements.
+ Make sure the data integrity, data traceability when needed from Tesla customer.
+ Working with production departments, ensuring the machine in production lines operating 24/7.
+ Work with vendor about new machine, machine software and deploy to production line terminals.

+ Project implementation, acceptance and applications evaluation before release to all factory.
+ Evaluate the performance of applications, provide solutions and strategies for IT group global.
+ Maintaining up-to-knowledge of the latest software developments.
+ Making recommendations on whether to upgrade the existing systems or install new ones.
+ Training employees on the use of any new software applications and maintaining a good work atmosphere.
+ Support departments when operating the system Managing ERP system (user management, decentralization, installation of additional development parts required by partners, ...)

01/2019 - 09/2022

███████████ **ANALYST**

BOWKER GARMENT CO., BINH DUONG (WIN HANVERKY GROUP)

+ Implement and roll-out applications for all site company.
+ Management with Production department setup digital transform based on tracking
garment, efflciency, and incentives, apply for Kanban dashboard show all operation processing workflow.
+ Planning, give solution to IT group on D365 system, provide to Merchandise and Finance department based on management and control Fix Assets, cash flow tracking, cost management.
+ Build with Planning Department on schedules, raw materials, and cost estimates to plan production, closely with the FastReact system.
+ Cooperate with the HR Department to collect employee data, timekeeping, and policies for employees on the HRIS system.
+ Management for the Warehouse system including fabrics and accessories, Stock-In, Stock-Out, Inventory, monthly reports, Cycle Count report, and Warehouse dashboard.
+ Control together with the Quality Department to regularly evaluate products, apply management systems, monitor progress, signal problems, and comply with international quality rules.
+ Follow with Shipping and Packing department, make sure Invoice information,
Electronic Delivery Notes (eDN), Packing List (PKL) are on time.
+ Do other jobs on AD, DHCP related to Infrastructure, closely with applications such as Zabbix, vSphere, Access Point. Besides, backup database, and server for daily tasks, apply GPO script to Active Directory.
+ Work together with 3rd parties about adjustments to improve the system for the factory.
+ Training courses on using the system for users, and material documents archives.
+ Planning processes, policies, and regulations related to IT group.
+ Work with applications of customer partners (Adidas, Nike, Under Amour, REI, Lacoste).
+ Other reports from the General Manager.

12/2017 - 12/2018

IT SUPERVISOR

ASIA GARMENT CO., DONG NAI (ESQUEL GROUP)

+ Maintenance and troubleshooting issues related to Production MES system, making sure all line operations in the factory work 24/7, and smoothly.
 + Implement all application projects related to other departments (Planning, Shipping, Warehouse, Finance, Purchasing) such as FastReact, Invoice Management, Inventory Management, Fix Asset,████)
+ Working together with HR department for timekeeping, Attendance Management, and HRIS application.
+ Deployment projects for all factory like as Kanban, SCADA, Efflciency Dashboard, and Output Dashboard.
+ Upgrade, maintain, and deploy servers locally, work with the Infrastructure team to ensure the system, and servers running stably, with the highest

performance, backup database, and server for daily tasks.
+ Working with external third-party suppliers to maintain and customize system related to Customers (Hazzy, Puma, Tomy, Nike).
+ Kaizen, Lean reports for the factory, and other reports from group.

01/2013 - 11/2017

C.P VIET NAM CO., DONG NAI (CP GROUP)

HUMAN RESOURCE INFORMATION SYSTEM

+ Handling issues related to HR system, attendance, payroll and employee data.
+ Development and build some function, modules related to HR such as Recruitment management, Foreigner management, Contract management, Contract appendices, and Survey management.
+ Installing and conflguring timekeepers, automatically synchronizing working time for all branches of the company.
+ Coordinate with other department about salary and tax operations on the SmartHR/Workday system.
+ Payment business for HR support in the SAP system.
+ Collaborate with IT department to implement server, maintainance, and backup HR's database.
+ Making reports from Management and group.

CERTIFICATIONS

03/2021

ISO 27001:2013 (ICCA)

08/2018

ISO 14001:2015 (BUREAU VERITAS VIET NAM)

2013

TOEIC (IIG VIET NAM, HCM)

05/2012

MCSA 2008 (NHAT NGHE NETWORK ACADEMY, HCM)

HONORS & AWARDS

Author

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NET

Author

Author

Certificate Microsoft

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