



# NHU THI THANH TAM

Tester

Dong Da, Hanoi

## OBJECTIVE

Short term: With experience in the software field with the main role as a tester (web testing, API, SQL), I would like to work in a dynamic environment. Studying, absorbing knowledge and experiences from colleagues to enhance my qualifications.

Long term: Become a Middle and Senior Tester for the next two years, and a test leader for the next three to four years.

## EDUCATION

**Academy Of Finance**  
• Management Information System. 2020 - 2024

**Vietnam Tester Training Academy** 2023

## PROFESSIONAL SKILL

- Testcases, test plan
  - Bug report
- SQL
  - Jira
- Agile/Scrum
  - Postman, Jmeter
- Java, C#
  - Gitlab, Github, Fork

## WORK EXPERIENCE

**BKSOFT** 06/2023 - Present

**Tester | Banking** 06/2024 - Present

- Project Description: Bank web application to manage SeABank branches
- Team size: 8
- Responsibilities: Agent branch management module, associate management module, checking account opening records management module
  - Communicate teammates to clarify requirement
  - Create testcase, execute test
  - Use SQL query statements
  - Create Q&A for developer
  - Log bugs in Jira and daily report
- Tool: Postman (API), Jmeter (Performance), Jira, PostgreSQL, GG Sheet

**Tester | E-commerce** 02/2024 - 05/2024

- Project Description: Buy books online website
- Team size: 6
- Responsibilities: Category management module, product management module, order management module
  - Study requirement and make Q&A to clarify
  - Create testcase, execute test
  - Find and report defect, clarify defect with developer
  - Log bugs in Jira, verify them for each release
- Tool: Postman (API), Jmeter (Performance), MySQL, Jira, GG Sheet



**Tester | CRM**

10/2023 - 01/2024

- Project Description: CRM web application for supplier management and import management
- Team size: 9
- Responsibilities: Supplier management module, goods management module
  - Analyze requirements
  - Create testcase, execute test
  - Log, report and tracking defects
  - Daily report to PM
- Tool: Postman (API), Jmeter (Performance), SQL Server, Excel, Jira

**Backend Developer | Onsite Viettel Project**

08/2023 - 09/2023

- Measure network and antenna signals.
- Connect HTTP Server and HTTP Client to call APIs.
- Create interface on C# Winform.

**Backend Developer | Work Management Project**

06/2023 - 07/2023

- Manage projects and work according to the EAV model.
- Implemented CRUD APIs, import data from Excel file API.
- Used Postman to test APIs.

**HOBBIES**

- Data analysis
- Technology research

**LANGUAGES**

- Vietnamese
- English (Basics)