

VUONG TRI THUC



CONTACT INFORMATION:

Date of birth: July 11, 1988

Sex: Male.

Address: 404/20/4 Phu Dinh Street, Ward 16, 8 District, Ho Chi Minh City.

Phone: [REDACTED]

Email: [REDACTED]

Linkedin:

[REDACTED]
9545b9142/

EDUCATION:

- **2007-2009: Software Development Specialist - Kien Giang Community College - NIIT Institute**
- **English skills: Speaking, Reading, Writing average.**
- **Specialization: POS Solutions, Power BI, SQL Server, C#, DMS, ITMS, eOffice, Webapp, ERP (SAP, Bravo), HRM**

OBJECTIVE:

**To be a great IT Manager
Specialties**

HONORS & AWARDS:

QSR Viet Nam: 2015 – 2018

- The most efficient segment for 4 consecutive years (Internal Investigation Report by more than 200 employees and 90 stores for 6 brands).

HIGHLIGHTS SKILLS:

- Leadership, management skill and teamwork.



- Communication, deal effectively skills.



- IT policies and procedures.



- IT system, Optimize the system.



WORKING EXPERIENCE:

I. 11/2020 – Now : ICC VN INNOVATIVE SOLUTION CONSULTING SERVICE JOINT STOCK COMPANY ()

IT operation system manager

Manage supporters and implementers for D-ERP project (DMS + ERP).

SQL server data management and data management hana database.

I have successfully built and optimized SAP ERP system for many businesses in different fields such as: F&B, FMCG, Retail. I have achieved the best user support and quickly guide users to solve day-to-day operational problems on SAP.

Using the knowledge that I have accumulated, I have successfully integrated and connected many systems such as POS, Invoice, DMS systems to ERP and successfully built a centralized database to make analytical reports. demonstrated through Power BI and Tableau.

Skills: Office 365, IT Infrastructure Management, ETL Tool, Hana Database, MySQL, SQL server, Mongoddb, SAP B1, Power BI, Tableau, Devops (CICD), DMS, Intergartion

II. 04/2019 – 11/2020 : TNI CORPORATION.

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Acting Application Development Team Leader

Application management of IT software services provided such as: eOffice, ERP Bravo, DMS, CRM, POS, HRM Lạc Việt, () and coordinating the integration of POS systems with other systems such as ERP, Delivery systems, eInvoice, Power BI, Data () and divide human resources according to the () software service providers for the () company application development () to provide solutions for information security in () audit of IT system audit. Manage software license certificates used. Developers of tools for optimal service.

Planning system audit on 45 periodic stores. Develop business process for () analysis reports as required.

Skills: Office 365, IT Infrastructure Management, DMS, Power BI, Data management, POS, Intergartion

III. 08/2018 – 02/2019: DCORP R-KEEPER VIET NAM ()

Account Manager

Technical team management 6 people. Training team development. Plan and divide human resources according to the project. Support sales and customer care departments in technical matters. Solve serious problems from the customer system. Consulting and implementing POS, Warehouse, CRM () reports according to customer requirements. Consulting and coordinating the integration of POS systems with other systems such as ERP, Delivery systems, eInvoice, Power PI, Data warehouse, ...

IV. 01/2015 – 06/2018: QSR VIET NAM (Invested by VIG investment funds).

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Application Supervisor.

Manage two employees at the HCM office. Deploying and operating the IT system managing 5 brands (Pizza Company, Swensen's, Dairy Queen, Buffalo Wild Wings, AKA ...) and more than 90 shops in Vietnam nationwide.

Job details:

Be responsible for implementing, managing and monitoring IT activities on a daily basis. Design and implement a POS system RKEEPER, Delivery, CRM, HR Tinh Hoa, (), organize, control and evaluate the effectiveness of applying IT in the enterprise through quarterly and annual reviews and surveys. Manage IT application staff by recruiting, training and training staff (skills, soft skills, analytical skills, etc.), communicating the desired work and evaluating the effectiveness. Their activities (based on the department's KPI and allocation to employees).Formulate policies and procedures to ensure smooth operation of the IT system. Develop SLA (Service Level Agreement) to measure and manage IT performance. Coordinate with the Infrastructure Team, Operations Team to deploy consistent store chains based on IT standards. Coordinate with the franchisor to develop applications, standards of information technology. Predict potential problems (application, design of the report) in the future and take concrete

action to address or mitigate risk. Check / evaluate system performance, exit and make appropriate adjustments / improvements. Developing, proposing and defending the budget for application software development, application development plan according to the development demands of enterprises.

Key IT project management

Building and developing application software according to the development trend of enterprises. Optimized multi-branch management application software. Participate in the implementation of software projects such as SAP, POS, Call Center, BI Report, CRM, HR Portal, Service Desk,

HOBBIES:

- Traveling, exchanging friends.
- Research new technology.





*The Academic Council of
NIIT*

having duly examined

VUONG TRI THUC

during and after

2 year(s) of study

on the specified curriculum

and having found the candidate's performance to be

EXCELLENT

Legend Overleaf

*have pleasure in certifying this attainment
with the title of*

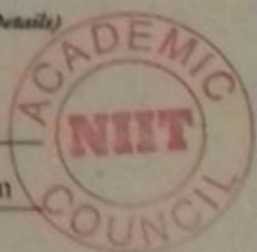
DNIIT (Software Engineering – Microsoft Technologies)

(Refer Program Performance Report for Academic and Profile Details)

Given under our hand on

this, the 10th *day of* August 2009

at NIIT Kien Giang Centre, Vietnam



Chairman
of the Academic Council

Vice-Chairman
of the Academic Council

Member
of the Academic Council

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