



HOANG THI HUONG

QUALITY CONTROL



[Redacted]



[Redacted]



[Redacted]



263 Hoang Hoa Tham, Ward 13, Tan Binh District, Ho Chi Minh, Viet Nam



Jan 15, 1991



Female

Career Objective

1. Short Term Objective: Expert SQL & API Testing in the next 1 year.
2. Long-Term Objective: Become a Quality Control Manager and a Professional Scrum Master (PSM).

Skills

[Redacted] and Analyzing Customer/Project



[Redacted] of Software Quality and Standards



3. Knowledge of Testing and Quality Assurance Processes



[Redacted] Case/Test Plan/Checklist



Education

ELECTRONICS AND TELECOMMUNICATIONS

Oct 2010 - Sep 2014

Graduated in Ho Chi Minh University of Science –National University Ho Chi Minh



Work experience

QUALITY CONTROL BUSINESS ANALYST & QC LEADER

JULY 2019 - NOW

MEKSMART VN

Projects: DMS and WMS

Project Description:

1. DMS and WMS are two important systems used in the management of warehouse operations. DMS stands for "Distribution. Management System" while WMS stands for Warehouse Management System".
2. Overall, DMS and WMS are essential systems for businesses involved in distribution and warehousing operations. By leveraging these systems, businesses can streamline their operations, improve productivity, reduce operational costs, and improve their overall portability.

Achieved Experience:

1. Good understanding of product management/development.
2. Knowledgeable in UX/UI design principles and user-centered design practices.
3. Have gained more knowledge about logistics - WMS, participated in implementing projects in actual warehouses, and performed software testing steps outside of reality on DMS.
4. Analysis, design, and mockup for new functions.
5. Able to improve and find a risk of the project.

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JULY 2019 - JULY 2020

ORGIT VN

Project Name: ASHDOD Solocate/DMS core/WMS core

Project Description:

1. Solocate is an all-in-one software solution for order, dispatch, fleet, route, and delivery management.
2. Ensure complete accuracy with real-time route optimization and end-to-end delivery tracking.

Achieved Experience:

1. Knowledge and Experience in transport, logistics, and warehouse.
2. Knowledge and Experience in using Chrome DevTools, Jira tool, and Mattermost app.

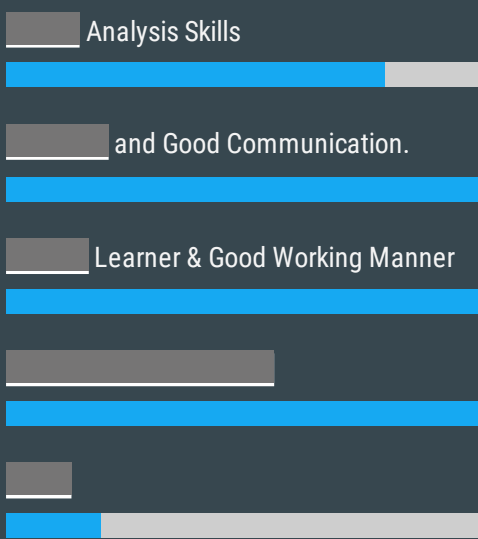
QUALITY CONTROL

AUGUST 2018 - JUNE 2019

EKINO VN

Project Name: Accor Hotels

Project Description:



Analysis Skills

and Good Communication.

Learner & Good Working Manner

Interests

- Volunteer
Visiting and giving gifts to disabled children and protect the environment.
- Sport
Badminton
Game online
Jogging
Trekking
- Music
- Read book & write blog

1. The main service is booking with hotels that belong to Accor Hotel's brand. You can easily pay and check the status of your reservation.
2. The main goal of the Accor Hotels project is to provide a hotel booking application and services to customers to enhance their luxurious, diverse, and optimized staying experience.

Achieved Experience:

1. Data analysis skills for the hotel industry.
2. Estimation, test plan.
3. Use the tool to manage the test case: HPQC.

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OCT 2014 - JULY 2018

SOFTFRONT VN

Project Names: LivyTalk Pro, LivyTalk Smart Office, Panasonic project.

Project Description:

- LivyTalk Smart Office: Affordable phone system for your smartphone. Enjoy cost savings and hassle-free communication. Also offers "LivyTalk Pro" for chat and video communication on smart devices, primarily iPads, for business users.
- HelloMeeting Next is a TV conference system service. VoIP technology provided by SOFT FRONT, you can enjoy Video and audio high quality.

Achieved Experience:

1. Experienced and skilled in black box testing, proficient in JMeter, Wireshark, and network emulation.
2. Experienced testing Applications.
3. Knowledge of bug tracking systems and version control systems.
4. Have good skills in system analysis, report writing, and problem-solving.

PART-TIME SALES STAFF

OCT 2015 - OCT 2016

KENDAMA SHOP

Main responsibilities:

1. Sell goods for Foreigners and Vietnamese at the Shop.
2. Advertise products in media publications such as banners, posters, leaflets...

Achievements and Skills gained:

1. Be assessed positively by the shop's boss: active, extremely adaptable...
2. Observe, learn, and catch customers' tastes well.
3. Improve English Communication Skills.



References

Pham Quoc Trung - PL of Softfront VN

Mobile: 01286118431

Nguyen Quoc Huy - QA of Softfront VN

Mobile: 01289972508