



PROFILE

NGUYỄN MINH HOÀI

Major: Informatics

Year of Birth: 1988

EDUCATION

Can Tho Technical-Economic
College

August 2007 - Oct 2010

CONTACT

MOBILE PHONE:

(+ [REDACTED])

EMAIL:

[REDACTED]

Linkedin: Christopher Nguyen

Other Certificates:

Cloud computing technology
partner.

Cycle: 2022 – 2023

Online courses:

- Cloud Services
Partner Bitrix24
- AWS Certified
Cloud Practitioner
- Google Cloud
Training
- Microsoft Azure
- Cloud Computer
Security
InfoSecTrain
- Innovation & Digital
transformation
- WordPress Cloud
Training

A. WORK EXPERIENCE

CÔNG TY TNHH SITCOMASIA VINA (MAIC GROUP)

Head Office: 31 Phan Boi Chau, Ward 14, Binh Thanh District,
HCMC

Position: **IT Manager**

October 2022 – July 2023: 09 month

1. Research-consultant:

- Cloud service: Microsoft Azure, Administrator MS 365
- Apply the best practices of the technology.
- Optimize process of operating the service.
- Proposal to buy solution, buy service, buy equipment.
- Manage and working with vendor, partner.
- Support digital marketing, google SEO website.
- Optimize and saving cost.

2. Operation:

- Professional all services: Service SLA, Service compliance, Service security.
- UniFi networking, IoT solution.
- Video conference: Google Meet, Teams.
- Hosting, domain, SSL Security.

3. Rollout Infrastructure new restaurant:

- Project planning open store all brand

CÔNG TY CỔ PHẦN HÀNG TIÊU DÙNG MASAN (MASAN CONSUMER CORPORATION & MASAN GROUP)

Head Office: 39 Le Duan, Ben Nghe Ward, District 1, HCMC

Position: **IT Supervisor**

Jan 2021 – September 2021: 11 month

1. Research-consultant:

- Cloud service: Google Workspace, Cloudflare, Web Cloud services, Website platform, Microsoft Azure service.
- Apply the best practices of the technology.
- Optimize process of operating the service.
- Proposal to buy solution, buy service, buy equipment.
- Manage and working with vendor, partner.
- Support digital marketing, google SEO website.
- Optimize and saving cost.

2. Operation:

- Professional all services: Service SLA, Service compliance, Service security.
- Meraki networking, IoT solution.
- Video conference: Google Meet, Teams, Zoom, Skype.
- Hosting, domain, SSL Security.

3. Helpdesk: Support end user all IT problem, Google Workspace, Office 365, Printer server, Computer, Email.

- Network & System Administrator CompTIA
- Digital Marketing
- Critical Thinking
- Communication

Skills set:

Advanced skill:

- ✓ Technology & Application Research
- ✓ Planning and implementation
- ✓ Operation & Optimization
- ✓ Review & Innovation
- ✓ Digital technology transformation

Collaboration skills:

- ✓ Team management & collaboration
- ✓ Remote support collaboration
- ✓ Training and capacity development

Optimization skills:

- ✓ Optimize technology infrastructure
- ✓ Optimizing costs

NGÂN HÀNG THƯƠNG MẠI TNHH MTV XÂY DỰNG VIETNAM(Construction Bank – CB)

Head Office: 10 Ly Tu Trong, Ben Nghe Ward, District 1, HCMC

Position: **Infrastructure Technical Specialist**

September 2020 – Nov 2021: 03 month

- Support end user all IT problem, SharePoint 365, Office 365, Printer server, Computer, Email, eOffice....

Write a technical guide and user guide, rollout new branch.

BIG C - CENTRAL RETAIL VIETNAM

Head Office: 163 Phan Đăng Lưu, Ward 1, Phu Nhuan District, HCMC

Position: **IT support specialist**

May 2012 – July 2020: 8 year 3 month

1. Rollout Infrastructure new store:

Project planning open store all brand: BIG C, SuperSport, GO!, Lookkool, Kubo, Home mart, Robin,....

2. Operation system:

- Management(VMware Sever, AD, DNS, LAN, WAN, Camera, IP Phone, TDA, POS, Dynamic AX, PDA, Scale, Smart UPS, Time-Keeper, Price checker, backup data server...)
- Building process of operating the system, IT equipment.
- Manage and working with vendor.

3. **Helpdesk:** Support store and end user all IT problem, SharePoint, Office 365, Printer server, Computer, Email....

Johnson & Johnson

Head Office: HCMC, Vietnam

Position: **IT Support**

Oct 2010 - May 2012: 1 year 8 month

- Rollout Infrastructure new site, new warehouse.
- Management the system and asset IT.
- Support end user, MS Office, Printer server, Email, Computer.

B. SKILLS

Management and teamwork	100%
Support remotely	100%
Palning Project	100%
Computer MS office	100%
English	70%

Thank you for watching my profile.