NGO CU HUNG

UX/UI DESIGN LEAD

HO CHI MINH CITY, VIETNAM

TEL: + ▮▮▮▮▮▮▮▮▮ | EMAIL: ▮▮▮▮▮▮▮▮▮▮▮

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PORTFOLIO: ▮▮▮▮▮▮▮▮

▣ SUMMARY

- UX/UI Design Lead with 15+ years of experience.
- Proven track record in boosting project efficiency by 20% and enhancing user satisfaction by 35% through successful web and mobile app projects.
- Expertise in Agile UX design, user research, and usability testing.
- Proficient in wireframing, prototyping, and information architecture.
- Known for a meticulous approach to design and a strong commitment to delivering high-quality digital experiences.

💼 WORK EXPERIENCE

Aug 2022 – Present

OVERATE-VNTECH CO., LTD
HCMC, VIETNAM

TEAM LEADER - UX/UI DESIGN

- Lead a team of 10 designers in delivering high-quality UX/UI designs for complex web and mobile applications.
- Increased project delivery efficiency by 20% through the implementation of Agile methodologies and effective team collaboration.
- Conducted regular performance evaluations, resulting in a 15% improvement in team productivity.
- Introduced new design technologies, enhancing the overall quality and innovation of delivered products.

DSQUARE I SQUARE GROUP

July 2021 – July 2022

HCMC, VIETNAM

TEAM LEADER - UX/UI DESIGN

- Spearheaded the design team responsible for the company's flagship product, leading to a 25% increase in user engagement.
- Ensured 100% on-time delivery of design projects by closely monitoring project progress and quality control.
- Improved design processes, which reduced production time by 30%.

SELECT TECHNOLOGY, LLC

Jan 2020 – Jun 2021

HCMC, VIETNAM

PRODUCT DESIGNER

- Played a key role in the successful redesign of the company's main software product, improving user satisfaction by 35%.
- Collaborated with cross-functional teams to align product features with user needs, resulting in a 20% increase in adoption rates.

TRANSCOSMOS VIETNAM CO., LTD

July 2017 – Sep 2020

HCMC, VIETNAM

PROJECT LEAD

- Spearheaded the design team responsible for the company's flagship product, leading to a 25% increase in user engagement.
- Ensured 100% on-time delivery of design projects by closely monitoring project progress and quality control.
- Improved design processes, which reduced production time by 30%.

FV HOSPITAL

May 2014 – Jun 2017

UX/UI DESIGN | HCMC, VIETNAM

FPT SHOP

May 2012 – Apr 2014

TEAM LEADER - UX/UI DESIGN | HCMC, VIETNAM

QUEENB JOINT STOCK COMPANY

Dec 2008 – Mar 2012

TEAM LEADER - UX/UI DESIGN | HCMC, VIETNAM

NEWIDEAS JOINT STOCK COMPANY

Jan 2007 – Nov 2008

SENIOR WEB DESIGN | HCMC, VIETNAM

July 2004 – Dec 2006 **VITANCO E-COMMERCE SOLUTIONS**
JUNIOR WEB DESIGN | HCMC, VIETNAM

July 2002 – Oct 2003 **SGC CO,.LTD**
INTERN WEB DESIGN | HCMC, VIETNAM

⚡ SKILLS

TECHNICAL SKILLS

AGILE UX DESIGN · USER RESEARCH · USABILITY TESTING · WIREFRAMING · PROTOTYPING · INFORMATION ARCHITECTURE

LEADERSHIP SKILLS

TEAM LEADERSHIP · STRATEGIC PLANNING · PROJECT MANAGEMENT · PERFORMANCE EVALUATION

COMMUNICATION

COLLABORATION · RISK MANAGEMENT · TIME MANAGEMENT · PROBLEM-SOLVING

TOOLS

FIGMA · INVITION · ADOBE XD · ADOBE ILLUSTRATOR Ai · ADOBE PHOTOSHOP Ps · ADOBE INDESIGN Id · MIRO · MONDAY · JIRA · AXURE RP · TRELLO · GOOGLE DRIVE · MICROSOFT ONEDRIVE · MICROSOFT OFFICE

🎓 EDUCATION

2000 - 2004 **COLLEGE DEGREE IN INFORMATION TECHNOLOGY**
TON DUC THANG UNIVERSITY

2002 - 2003 **INTERMEDIATE IN GRAPHIC & WEB DESIGN**
KEN CBAM