

CURRICULUM VITAE

PERSONAL DETAILS

- Name : **Duy Duc Thien**
- Nationality : Viet Nam
- Sex : Male
- Marital status : Married
- Citizen Identification : 001089002407
- Mobile : [REDACTED]
- Skype ID : [REDACTED]
- Zalo : [REDACTED]

OBJECTIVE

- Constantly striving and improving yourself
- Working, supporting, dedicating effectively with colleagues to build a strong company
- Always listen and understand customers.
- Can satisfy customer with sufficient services in professional way
- Work smart and professional
- Bring value to customer
- Build up team member
- Strong in customer relationship

PROFESSIONAL SUMMARY

- Have a durable knowledge about C/C++ and basic about C#
- Work as Team Leader about Service Now (Low code platform)
- Have a durable knowledge about HTML, CSS
- Really love power of .NET, C#, [REDACTED] MVC, Core and Micro Service
- Have experience in Web Development: HTML, CSS, Bootstrap, Angular
- Have experience about SQL Server, Oracle
- Can quickly catchup with new large code base.
- Always curious and willing to learn new things.

EDUCATION & CERTIFICATIONS

From: 2009	School: Hanoi University of Industry
To: 2014	Major: Computer Science

TECHNOLOGY AND SOFTWARE DEVELOPMENT SKILLS

Level: 1-4 Aware (Basic, need to practice more); 5-7 Knowledgeable (Intermediate, can use it at work); 8-10 Proficient (Advanced, very good to use it at work)	
Competencies	Level
Programing Language	
C	Proficient 8/10
C++	Knowledgeable 7/10
C#	Knowledgeable 6/10
HTML Markup, CSS, JavaScript	Knowledgeable 7/10
Technology & Framework	
.NET	Knowledgeable 7/10
jQuery	Knowledgeable 5/10
ServiceNow	Proficient 8/10
Angular2+	Knowledgeable 6/10
Bootstrap	Knowledgeable 5/10
Database System	
SQL Server	Knowledgeable 7/10
Oracle	Knowledgeable 5/10
Software Design	
Design patterns	Aware 5/10
Development Tool	
IDE: Visual Studio, Visual Studio Code	Proficient 8/10
GIT, Jira	Knowledgeable 7/10
Operating System	
Windows	Proficient 9/10

LANGUAGES

Language	Level	Note
English	Good	Listening, Speaking, Reading, Writing

PROJECT LIST

SaiKoSai (Tinh Van) (01/2022- 06/2022)

Project Description	<p>This is a delivery and receipt management system for product distributors. Distributors can track the delivery and status of the item. This system switched from Perl to Java.</p> <p>This is a system that receives letters with information sent to the court from users. Then the system handles and notifies relevant departments. From there, the department processes the user's request, and responds to them with a result email</p>
Team size	6
Responsibilities	<p>Main responsibilities:</p> <ul style="list-style-type: none"> - Development + Received customer tasks. + Then analyzed and gave solutions to the team. + Assessed the complexity of the task. + Finally did those tasks. <ul style="list-style-type: none"> • Backend: <ol style="list-style-type: none"> 1) Created access code between components. 2) Configured database, made access permission. 3) Exposed API. 4) Unit test, Integration Test, User Acceptance Test. • Front end: <ol style="list-style-type: none"> 1) Did communication between Server Side, Client Side with UI. 2) Made template using HTML, CSS for teammate. - Fix bug + Resolved serious bug in previous version. - Review code. + Got code from another developer branch and reviewed it to see if it is the right code rules of team, need to correct for clean code or not. - Support new member. + Supported new member about business and code rules of team.
Programming Languages	HTML, CSS, Angular, JavaScript
Tools	Excel, Pos Man
Platform, server and database	ServiceNow
Used technologies	ServiceNow Quebec version

ChiZai (Tinh Van) (10/2021- 12/2021)

Project Description	This is the system responsible for storing, processing and exporting information to the website. The system stores, tracks and updates the status changes of related ticket information, then publishes it to the website portal for users to monitor.
Team size	8
Responsibilities	<p>Main responsibilities:</p> <ul style="list-style-type: none">- Development+ Received customer tasks.+ Then analyzed and gave solutions to the team.+ Assessed the complexity of the task.+ Finally did those tasks.<ul style="list-style-type: none">• Backend:<ol style="list-style-type: none">1) Created access code between components.2) Configured database, made access permission.3) Exposed API.4) Unit test, Integration Test, User Acceptance Test.• Front end:<ol style="list-style-type: none">1) Did communication between Server Side, Client Side with UI.2) Made template using HTML, CSS for teammate.3) Researched parse data between difference widgets, pages.- Fix bug+ Tested, fixed, maintained bugs about both backend and front end.- Review code.+ Got code from another developer branch and reviewed it to see if it is the right code rules of team, need to correct for clean code or not.- Support new member.+ Supported new member about business and code rules of team.
Programming Languages	HTML, CSS, Angular, JavaScript
Tools	Excel, Pos Man
Platform, server and database	ServiceNow
Used technologies	ServiceNow Quebec version

SenTan (Tinh Van) (07/2021- 10/2021)

Project Description	This is a ServiceNow premise project. The main task of the team is to research and understand how ServiceNow stores and processes data in the Incidents, Problems process. In addition, the team also learned about other components of ServiceNow such as: Work Flow, Flow Designer, Portal, Client Side, Server Side... The team also completed the application to receive and feedback information to users about the ITSM, ITOM system
Team size	5
Responsibilities	<p>Main responsibilities:</p> <ul style="list-style-type: none">- Research about ServiceNow components- Development+ Received customer tasks.+ Then analyzed and gave solutions to the team.+ Assessed the complexity of the task.+ Finally did those tasks. <ul style="list-style-type: none">- Fix bug+ Tested, fixed, maintained bugs about both backend and front end. <ul style="list-style-type: none">- Review code.+ Got code from another developer branch and reviewed it to see if it is the right code rules of team, need to correct for clean code or not. <ul style="list-style-type: none">- Support new member.+ Supported new member about business and code rules of team.
Programming Languages	HTML, CSS, Angular, JavaScript
Tools	Excel
Platform, server and database	ServiceNow
Used technologies	ServiceNow Quebec version

Camera Security project (09/2020– 06/2021)

Project Description:	This is a project based on a camera system to perform security and control the entrance and exit of areas. The project's customer is Panasonic. The project is deployed on many types of Camera
Team size	22
Responsibilities:	<p>Main responsibilities:</p> <ul style="list-style-type: none">- Development+ Maintained and fixed bugs for █████ MVC web part of project- Unit Test+ Made C# code to perform Unit Testing of █████ source code.+ Finally did those tasks.<ul style="list-style-type: none">• Backend:<ol style="list-style-type: none">1) Made C# Test Code.2) Fixed existing bugs.3) Updated features of existing web system.• Front end:<ol style="list-style-type: none">1) Get data from Backend and show in UI.2) Create simple UI (html, CSS).3) Understand basic about html, component, service, module.- Fix bug+ Got bugs from tester and fix them.
Programming Languages:	█████, C#
Tools	Window, Visual Studio
Platform, server and database	Windows, SQL Server
Used technologies:	█████ MVC 4

UNIQLO project (06/2019– 08/2020)

Project Description:	The system is in charge of checking whether the shipments and product containers are in sufficient quantity or not. If not enough will give a warning. The system uses a handheld code scanner device
Team size	4
Responsibilities:	<p>Main responsibilities:</p> <ul style="list-style-type: none">- Development+ Received customer tasks.+ Implement database+ Create store procedure and function in Oracle+ Coded checking products+ Finally did those tasks. <ul style="list-style-type: none">• Backend:<ol style="list-style-type: none">1) Configured database in the project's resource.2) Unit test, Integration Test• Front end:<ol style="list-style-type: none">1) Apply Window Form <p>- Fix bug</p> <p>+ Tested and fixed bugs</p>
Programming Languages:	C#
Tools	Window, Oracle
Platform, server and database	Windows embedded, Oracle
Used technologies:	Window Form

HOUSING CAD project (11/2018– 03/2019)

Project Description:	The task of the project is to convert the system from a 32-bit version to a 64-bit version. Project members are responsible for estimating the number of lines of code that need to be changed, fixing errors that occur using the corresponding data type. With warnings it can be ignored
Team size	6
Responsibilities:	Main responsibilities: <ul style="list-style-type: none">- Convert+ Knew data types in x86 and x64.+ Estimate number of lines of code.+ Change data type from x86 to corresponding data type in x64.
Programming Languages:	C/C++
Tools	Window, Visual Studio
Platform, server and database	Windows, .NET
Used technologies:	C++MFC

WACOM project (01/2018– 10/2018)

Project Description:	The project's business is simulating drawing and designing electronic circuits. Components are calculated and designed accurately with manufacturing information. The design on software ensures consistency and compatibility between components
Team size	22
Responsibilities:	<p>Main responsibilities:</p> <ul style="list-style-type: none">- Development+ Received customer tasks.+ Then analyzed and gave solutions.+ Made detail design+ Assessed the complexity of the task.+ Finally did those tasks.<ul style="list-style-type: none">• Backend:<ol style="list-style-type: none">1) Research existing source code2) Define effect part of new code3) Coding new features of Symbol device base on Input device- Fix bug+ Tested the system+ Fixed 30/45 bugs during 3 months
Programming Languages:	C++
Tools	Window, Visual Studio
Platform, server and database	Windows, SQL Server
Used technologies:	GDI, C++MFC

PS4SDK project (01/2016– 12/2017)

Project Description:	The project conducts automated testing for PS4 develop. Member's daily job is to run available test cases, test tools and libraries. In addition, the member conducts testing according to a random scenario. Finally, will report the error to the customer, and fix the error if required
Team size	24
Responsibilities:	<p>Main responsibilities:</p> <ul style="list-style-type: none">- Made test case- Testing+ Received customer tools and libraries.+ Executed test code.+ Tested existing bugs.+ Did scenario test, free test to detect new bugs.+ Reported to the customer. <p>- Maintained</p> <ul style="list-style-type: none">+ Update the required features from customer. <p>- Fix bugs</p> <ul style="list-style-type: none">+ Fixed the bugs if customer request.
Programming Languages:	C/C++, Make file
Tools	Window, Visual Studio
Platform, server and database	Windows
Used technologies:	

CarNavi2 project (09/2014– 03/2015)

Project Description:	This is a project to develop maps and multimedia for car boards. Project using C programming language and Qt platform
Team size	10
Responsibilities:	Main responsibilities: <ul style="list-style-type: none">- Development+ Be trained in real project+ Coded contact module- Testing+ Made QML file using C#+ Tested source code in car's board+ Created report to PM
Programming Languages:	C/C++
Tools	Qt Creator, Linux
Platform, server and database	Linux
Used technologies:	Qt

TARGETS

No	Name	Description	Time
1	English	Listening, Speaking, Reading, Writing competently	1 year
2	English	Direct communication with customers	1,5 year
3	Japanese	Get Japanese N5 Certification	6 months
4	Japanese	Get Japanese N4 Certification	1 year
5	Japanese	Get Japanese N3 Certification	3 years
6	Japanese	Get Japanese N2 Certification	4 years
7	C#, ■■■ MVC, Core, Micro Service, Front End Technical	Have a durable knowledge	3 years
8	C#, ■■■ MVC, Core, Micro Service, Front End Technical	Become Senior Developer, Technical Leader	4 years

HOBBIES

- Learning new IT Technical
- Reading books about IT, novels
- Listening to music, singing, make new songs base on existing music
- Making six-eight poems
- Caring and playing with my daughter and my son
- Cooking a delicious meal for my family
- Talking with my relatives
- Playing table tennis, shuttlecock