

CURRICULUM VITE

CONTACT INFORMATION

Full Name	Dang Dang Khoa	Skype	dangkhoa_tg
Address	170/7 Ham Tu, 1 Ward, Dist. 5	Mobile phon	
City	Ho Chi Minh, Viet Nam	Email	

PROFILE

OBJECTIVE	-IT Manager/ Head of IT/ Head of Business Solutions/ Project Manager
WORKING EXPERIENCE	<p>7/2022- Present Saigon Tourist Export – Vinahub join stock company Position: Head of IT. Team size: 4 -Responsible for IT strategies and deliver all IT services in the company</p> <ul style="list-style-type: none"> • Work with HoF to develop the operating and investment budgets, define technology solutions to support business strategies • Monitor and track CAPEX/OPEX every rolling forecast cycle in collaboration with local finance • Maintain strong relationship with IT team to business stakeholders □ Define and drive the digital transformation objectives and strategies. Introduce and build a digital mindset within all stakeholders in line with the digital transformation of the company (e.g. Microsoft Dynamics NAV & LS Retail, SQL Server Reporting Services, Manage Engine Service Desk ...) • Promote innovation culture by encouraging employees contribute ideas for improvement in any angles of business leveraging various platforms (e.g. Idea submission, Voting, Pitching Day and Reward) • Deliver an efficient end user support and help desk service to business super market in line with ITIL • In conjunction with Information Protection Governance to provide an efficient IS Security, and achieve a high level of security compliance across IS domains and security awareness across organizations • In conjunction with Global Technology Services to deliver an efficient and reliable base technology services to support the expanding needs of company (e.g. network infrastructure standardization, Office 365 ...) • Develop the IS organization, identify and develop 100% succession potential to all key roles. <p>8/2021-6/2022 Loc Troi Group – Thuc Vat An Giang Security Company Limited Position: IT Function System. Team size: 6 -Responsible for management and execution and ensuring IT readiness to serve business needs.</p>

	<p>-Partner with senior leadership across the organization to resolve business problems through needs analyses, designing enterprise solutions, develop strategic plans. Facilitate investment justification and prioritization process. - Ensure the high quality of IT services and best performance of system operation.</p> <p><u>Project delivered:</u> # Distribution Management System – DMS IPI Project for B2B (Role: Deliver & management, No. of users: 200, Project cost: USD ~500K, Team size: 10, Vendor: Citek & IPI &TMS)</p> <ul style="list-style-type: none"> • Enhance efficiency & productivity of filed sales force management & process (more than 300 salesrep, 50 sub-distributors across nationwide, 5 distributors) with route plan management, territory management, trade program & compliance management, sales order management. • Develop business case, work with different stakeholders to do project plan, to define project scope, estimate budget, timing, resources... from high level plan to lowest level by breaking down tasks assigned to team members. • Carry out the requirements clarification and verification with business to ensure that requirement documents are consistent and complete, concise and comprehensible, technically feasible and that they must conform to the highest standard. • Persuade and negotiate with regional, vendor and relevant stakeholders for change requests, new features and enhancements. <p># Farmer Management App– Grow with Farmers App (Role: Deliver & management, No. of users: 1000, Project cost: USD ~300K, Team size:7, Vendor: Internal team & partner)</p> <ul style="list-style-type: none"> • Provide benefit to farmers: promotion, manage: drone, rice scale, boat transport running on mobile phone. <p>10/2020 - 07/2021 – Routine Company Limited Position: ERP Leader – Team size: 6 Overall responsible for business information & solutions.</p> <ul style="list-style-type: none"> - Lead the local IS support team, develop functional spec and mange system deployment. - Work as IT business partners with Sales, Marketing and Operations Team support business grow in short and long run. <p><u>Project delivered:</u> #Microsoft Dynamic Navision 2018 & LS Retail (Role: Delivery & Manage, No. of users: 100, No. of Stores: 25, Project cost: USD ~300K, Team site: 6, Vendor: Naviworld) #Integration E-invoice (Role: Project manager, No. of users: 100, No. of Stores: 25, Project cost: USD ~100K, Team site: 6, Vendor: Naviworld & Viettel)</p>
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	<p>08/2019 - 09/2020 – Maison Retail Management International Position: Application Manager – Team size: 12</p> <ul style="list-style-type: none"> - Act as business relation manager to transform and deliver IT business solutions across business units to improve processes, enhance efficiency and operational excellence. - Develop business cases, provide estimation for new technology implementations. - Provide business insight information to support management for decision making via reporting systems; offer value added services to clients contributing in business development; P&L management. - Manage multiple concurrent projects with regional IT, oversee and manage the design, development and implementation of short and long term solutions <u>Project delivered:</u> <p>#Ecommerce Haravan integrate with SAP HANA and POS ETP (Role: Project manager, No. of users: 200, No. of Stores: 95, Project cost: USD ~800K, Team site: 12, Vendor: Haravan & Citek & ETP)</p> <p>#Upgrade ETP (POS system) integrate SAP HANA(Role: Project manager, No. of users: 200, No. of Stores: 95, Project cost: USD ~500K, Team site: 12, Vendor: Citek & ETP)</p> <p>01/2015 - 07/2019 – Maison Joint Stock Company Position: IT Leader – Team size: 6</p> <ul style="list-style-type: none"> - Carry out requirement collection, clarification & verification with business users and deliver IT solutions to meet business expectation. - Lead support team, develop functional spec and manage POS system integrate with SAP <p><u>Project delivered:</u></p> <p># POS ETP and ERP SAP HANA (Role: Deliver & deployment, No. of users: 100, No. of Stores: 45, Project cost: USD ~1M, Team site: 6, Vendor: ETP & Abeo Vietnam)</p> <p>11/2011-12/2014 – Maison Company Limited Position: Database Administrator– Team size: 4 Contribute in growing of information systems of Maison</p> <ul style="list-style-type: none"> - Admin DB SQL Server: create store procedure, trigger, planning backup and recovery - Develop intranet web and in-house applications for various purposes. - Provide maintenance & support of IOM POS System.
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EDUCATION AND CERTIFICATES	IIBA – Ho Chi Minh, Viet Nam BA Certificate – 10/2020. IIBA Central Ho Chi Minh University of Foreign Languages– Ho Chi Minh, Viet Nam Bachelor -11/2010. Certificate: Bachelor of Information Technology TRAINING COURSES: <ul style="list-style-type: none"> - SCRUM/GILE Training 			
	<ul style="list-style-type: none"> - Advanced Business Presentation Skill - Leadership Development Skill - Project management - Business Presentation Training - Customer Service Training 			
SPECIFICATION	Manager – 12 years’ experience in IT overall management <ul style="list-style-type: none"> - Strong experience in project management and business solutions. Strong working knowledge of project management principles, processes and tools. - Very good communication, able to work with customers to define scope, estimate costs, manage risk, define resource requirements, plan, schedule and report status. - Experience in working with ERP (SAP Hana, Microsoft Dynamic Navision), POS System: LS Retail, IOM, ETP, DMS: IPI - Strong knowledge of database management SQL Server, Service management system, Planning System 			
REFERENCES	Full Name	Nguyen Minh Thanh	Position	IT Director
	Company	Maison RMI	Email	
	Mobil		Relation	Director Boss
	References of current company shall be available upon request			
ADDITION INFORMATION	<ul style="list-style-type: none"> - Customer oriented, result oriented, responsive and tactful. - Working under high pressure and active environments. - Establishes direction, encourages innovation and builds productive work relationships. - Good communications and listening skills, motivates, coaches and develop people, ability to build and maintain collaborative working environment. - Willing to work extra hours to achieve objectives. 			

PERSONAL

Birth Date	20/07/1987	Certificate	Bachelor of Information Technology
Gender	Male	Experience	12 years
Marital Status	Married	Level	Manager/ HoF