

# Do Anh Tuan

## PERSONAL DETAILS

- Name **Do Anh Tuan**
- Nationality Vietnamese
- Date of Birth Jan 5<sup>th</sup>, 1988
- Sex Male
- Phone No. ( [REDACTED] )
- Email [REDACTED]

## EDUCATIONAL BACKGROUND

<i>Period</i>	<i>Institution</i>	<i>Degree</i>
2007 - 2011	FPT University - Software Engineering	Bachelor

## PROFESSIONAL SUMMARY

- 8.5 years' experience in software testing.
- 1.5 years' experience in software developing.
- Willing working overtime.
- Hard working and high responsibility.
- Strong in teamwork.
- Strong in communication.
- Know automation test and performance test.
- Have experienced in Scrum Software Development /Agile Software Development.
- Skillful in English and Japanese (writing, reading, speaking).
  - TOEIC ~ 600
  - Japanese ~ N3

## SOFTWARE

- **Databases:** MS SQL server, Mongo DB
- **Programming Languages:** C, C++, Cobol, Java
- **Programming Tools:** Visual Studio 2008, Eclipse, Redwood HQ, Selenium Driver, JMeters
- **Browsers:** Internet Explorer, Firefox, Chrome, Safari.

## OPERATING SYSTEMS

- Microsoft Windows 2000, XP, Vista, 7, 10
- Windows Server 2003, 2008.

## PROFESSIONAL EXPERIENCE

### Work Experience

#### ***Mar 2024 – July 2024***

Position	Test Leader
Organization	Viettel Software
Job description	Create Test Plan Create Test Schedule Manage resource team Tracking tasks is in progress Improve process testing Create Test Report Manage manual test/ auto test

#### ***Jan 2023 – Mar 2024***

Position	Co-founder/Manager
Organization	BKPlus Software
Job description	Start-up Company

#### ***Nov 2021 – Dec 2022***

Position	Test Leader
Organization	FPT Software
Job description	Create Test Plan Create Test Schedule Manage resource team Tracking tasks is in progress Improve process testing Create Test Report Execute manual test Manage auto test

#### ***Jun 2021 – Sep 2021***

Position	Test Manager
Organization	AHT
Job description	Create Test Plan Create Test Schedule Manage resource team Tracking tasks is in progress Improve process testing Create Test Report Training skills for members

***Jun 2019 – May 2021***

Position	Senior Manual/Automation QA
Organization	Wize Solutions
Job description	Study requirements Configured environment Create test plan Create auto test cases Execute auto test Execute manual test Create Test Report

***April 2018 – May 2019***

Position	Senior Manual/Automation QA
Organization	Tek Experts
Job description	Study requirements Configured environment Create test plan Create auto test cases Execute auto test Execute manual test Create Test Report

***November 2016 – April 2018***

Position	Junior Automation/Performance tester
Organization	Doctella
Job description	Study requirements Configured environment Create test plan Create test policy Create function list Create test matrix Create Changed List confirm based on Changed item list Create auto test cases Execute auto test Execute performance test Create Test Report

***November 2015 – November 2016***

Position	Senior Tester Business Analyst (BA)
Organization	Hong Ngoc General Hospital

Job description	<p>Analyze the actual processes of hospital (xét nghiệm, chuẩn đoán hình ảnh,etc) and documents its business or processes.</p> <p>Create requirement for all modules to help developers understand the structure, policies, and operations of hospital and have recommend solutions to resolve the business problems.</p> <p>Process Design – to standardize the organization’s workflows by dataflow diagrams or flowcharts.</p> <p>Interface design – build mockup for all screens to help developers code.</p> <p>Configured environment.</p> <p>Create test policy</p> <p>Create function list</p> <p>Create test matrix</p> <p>Create Changed List confirm based on Changed item list</p> <p>Create test cases</p> <p>Execute System Test &amp; Confirm bug fixed</p> <p>Create test scripts (basic)</p> <p>Create Test Report.</p> <p>Create Guide to help users use new system.</p> <p>Training for users (doctors, nurses) about new system and collect feedbacks to improve system in next phase.</p>
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***July 2012 – June 2015***

Position	Senior Tester
Organization	FPT Software
Job description	<p>Study requirements</p> <p>Configured environment</p> <p>Create test policy</p> <p>Create function list</p> <p>Create test matrix</p> <p>Create Changed List confirm based on Changed item list</p> <p>Create test cases</p> <p>Execute System Test &amp; Confirm bug fixed</p> <p>Create Test Report</p>

***July 2011 – June 2012***

Position	Developer
Organization	FPT Software

Job description	Study requirements Configured environment Create test cases matrix Coding and fix bugs Unit Test
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***Mar 2011 – June 2011***

Position	Tester
Organization	FPT Software
Job description	Study requirements Configured environment Execute System Test & Confirm bug fixed Create Test Report

***April 2009 – December 2009 (Internship)***

Position	Developer
Organization	FPT Software
Job description	Study requirements Configured environment Create test cases matrix Coding and fix bugs Unit Test

## ***Project List***

### **Digital Process Management**

*Mar 2024 – Present*

<b>Position</b>	Test lead
<b>Environment</b>	Windows Microsoft Edge / Google Chrome (latest version)/Mozilla Firefox (latest version)/Safari
<b>Project Description</b>	Manage all phases of software processing in Viettel Software online  <b>Responsibilities:</b> <ul style="list-style-type: none"><li>+ Create Test Schdule</li><li>+ Manage resource team</li><li>+ Tracking tasks is in progress</li><li>+ Improve process testing</li><li>+ Create Test Report</li><li>+ Execute test</li></ul>
<b>Customer</b>	<b>Viettel Software</b>
<b>Team Size</b>	<b>20</b>

### **Sysmex CWS**

*Sep 2022 – Dec 2022*

<b>Position</b>	Senior Test
<b>Environment</b>	Windows Microsoft Edge / Google Chrome (latest version)/Mozilla Firefox (latest version)/Safari
<b>Project Description</b>	<p>Sysmex conducts integrated R&amp;D, manufacturing and sales and provides support services for the instruments, reagents and software for in-vitro testing of blood, urine and cells.</p> <p>Sysmex CWS provides a web based hematology information management application which:</p> <ul style="list-style-type: none"><li>▪ Receives orders from LIS</li><li>▪ Gets the results from appropriate analyzers</li><li>▪ Performs complex rules to qualify the results before they are sent to the LIS via E-IC.</li><li>▪ The aim of this project is to re-platform the existing WXI system on MPL</li></ul>

Uniface, Red Hat Linux, and Oracle DB platform to an open, modular, cloud-ready platform to improve high availability and scalability of a flagship WXi product (hereinafter referred to as “WXi”) while enabling the capabilities of modernization in the long term.

**Responsibilities:**

- + Create Test Schedule
- + Manage resource team
- + Tracking tasks is in progress
- + Improve process testing
- + Create Test Report
- + Execute manual test

**Customer**                      **Sysmex, Japan**

**Team Size**                      **45**

**Aladdin Bank Portal**

*Nov 2021 – May 2022*

**Position**                      Test Leader

**Environment**                      Windows  
Microsoft Edge / Google Chrome (latest version)/Mozilla Firefox (latest version)/Safari  
PostgreSQL

**Project Description**                      This is a one-stop platform that creates a wide connection between Customers and Financial institutions. This mobile app aims to support customers to avail financial services from the app itself. The app connects to vendor services to verify the applicant's information and then submit the application to banks. Then, based on certain sets of criteria (i.e. Product Filter, Credit Preference, KYC Preferences, Employment Preferences.), the Financial Institution will assess and approve the qualified application.

**Responsibilities:**

- + Create Test Schedule
- + Manage resource team
- + Tracking tasks is in progress
- + Improve process testing
- + Create Test Report
- + Execute manual test
- + Manage auto test

**Customer**                      **Standard Chartered**  
**Team Size**                      **33**

**Wize** *Jun 2019 – May 2021*

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**Position**                      Senior Automation QA  
                                      Senior Manual QA

**Environment**              Windows  
                                      Microsoft Edge / Google Chrome (latest version)/Mozilla Firefox (latest version)/Safari  
                                      SQL  
                                      Language: Java  
                                      Test Tools: Redwood HQ/ Selenium

**Project Description**        Wize develops cutting-edge software solutions that enable organizations to deliver better customer experiences by harnessing the power of people and technology. Their innovative software solutions employ automation, AI and machine learning to help companies improve how they operate, deliver services and provide maximum value to their customers.

**Responsible for the Quality of product:**

- + Create auto test cases, test data, and execute testing, test results, report.
- + Support manual test

**Customer**                      **Tek Experts**  
**Team Size**                      **70**

**Tek Travel** *April 2018 – May 2019*

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**Position**                      Senior Automation QA  
                                      Senior Manual QA

**Environment**              Windows  
                                      Microsoft Edge / Google Chrome (latest version)/Mozilla Firefox (latest version)/Safari  
                                      SQL  
                                      Language: Java  
                                      Test Tools: Redwood HQ/ Selenium



<b>Project Description</b>	<p>Developed a travel website to manage business travels includes travel plan, travel budget, travel meeting, ... in Tek Experts.</p> <p><b>Be responsible for the Quality of product: create auto test cases, test data, and execute testing, test results, report.</b></p>
<b>Customer</b>	<b>Tek Experts</b>
<b>Team Size</b>	<b>5</b>

<b>Doctella</b>	<i>November 2016 – April 2018</i>
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<b>Position</b>	Automation QA
<b>Environment</b>	<p>Windows/Linux</p> <p>IE 9/ Google Chrome (latest version)/Mozilla Firefox (latest version)/Safari</p> <p>Mongo SQL.</p> <p>Language: Java/PHP/Node JS</p> <p>Test Tools: Redwood HQ/ JMeter</p>
<b>Project Description</b>	<p>Doctella enables doctors to deliver checklists and workflows to patients and their caregivers to monitor their participation in real time. The secure cloud platform is deployed at Johns Hopkins and is being piloted by other leading institutions and private practices.</p> <p>Healthcare's insular culture and fragmented processes can lead to medical errors and make patients feel they are not at the center of their own care. Doctella aims to re-shape doctor patient interaction by using a secure cloud platform, interactive apps, machine learning and natural language generation.</p> <p><b>Be responsible for the Quality of product: create auto test cases, test data, and execute testing, test results, report.</b></p>
<b>Customer</b>	<b>Doctella</b>
<b>Team Size</b>	<b>30</b>

**E-Hospital 2.0***November 2015 – November 2016*

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<b>Position</b>	QA Business Analyst
<b>Environment</b>	Windows. IE 9/ Google Chrome (latest version)/Mozilla Firefox (latest version). My SQL. Language: PHP/ Yii 2.0 - Yii Framework
<b>Project Description</b>	Developed an electric hospital website to manage hospital.  Be responsible for the Quality of product: create requirement, create test cases, test data, and execute testing, report test results.
<b>Customer</b>	Hong Ngoc General Hospital
<b>Team Size</b>	11

**ECH\_Summer***April 2015 - Jun 2015*

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<b>Position</b>	QA
<b>Environment</b>	Microsoft Windows 7 IE 9, Google Chrome (latest version), Mozilla Firefox (latest version) Windows Server 2008, MS SQL server JMeters 2.13
<b>Project Description</b>	Test performance for website hospital: load testing, stress testing.  <b>Responsibilities:</b>  Be responsible for the Quality of software product: Study requirement, create test cases, test data, and execute testing, report test results.
<b>Customer</b>	US – El Camino Hospital
<b>Team Size</b>	6

<b>Position</b>	QA
<b>Environment</b>	Microsoft Windows 7 Browser : IE 9, Google Chrome (latest version) , Mozilla Firefox (latest version) Windows Server 2008, MS SQL server
<b>Project Description</b>	Develop the website which allow healthcare consumers, and healthcare professionals to connect with each other to share health related information and to leverage resources, tools (trackers, reports, etc.) and interactive programs to increase medication adherence.  <b>Responsibilities:</b>  Be responsible for the Quality of software product: Study requirement, create test cases, test data, and execute testing, report test results.
<b>Customer</b>	US – MERCK GLOBAL SERVICES
<b>Team Size</b>	1

**Cloud Load Test (██████████)**

April 2014 – Sep 2014

<b>Position</b>	QA
<b>Environment</b>	Microsoft Windows 7. Browser : IE 9, Google Chrome (latest version), Mozilla Firefox (latest version). Amazon Services.
<b>Project Description</b>	Develop the website which Provides a service that allows users to test their web-applications or websites using state-of-the-art technologies and cloud-computing resources.  <b>Responsibilities:</b> Be responsible for the Quality of software product:  Study requirement, create test cases, create test plan, test data, and execute testing, report test results.
<b>Customer</b>	US - AMAZON
<b>Team Size</b>	7

**Audio Photo***July 2013 – Mar 2014*

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<b>Position</b>	QA
<b>Environment</b>	IOS, Android
<b>Project Description</b>	Develop the application on Smartphone which can shooting or take photo from library and merge with sound/music. So, build new video/clip successful from that. This video/clip can send via MMS or email.

**Responsibilities:**

Be responsible for the Quality of software product: Study requirement, create test data, execute testing, report test results.

<b>Customer</b>	American - CORSOURCE
<b>Team Size</b>	20

**[PMC] Zoro-Product***Jan 2013 – June 2013*

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<b>Position</b>	QA
<b>Environment</b>	Android
<b>Project Description</b>	Test new Smartphone product of customer.

**Responsibilities:**

Be responsible for the Quality of software product: Study requirement, execute testing, report test results.

<b>Customer</b>	Japan - PANASONIC
<b>Team Size</b>	<b>150</b>

**[PMC] Quad-Product***July 2012 – Dec 2012*

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<b>Position</b>	QA
<b>Environment</b>	Android
<b>Project Description</b>	Test new Smartphone product of customer.

**Responsibilities:**

Be responsible for the Quality of software product: Study requirement, execute testing, report test results.

<b>Customer</b>	Japan - PANASONIC
<b>Team Size</b>	<b>150</b>

**HBAE-JPD14***Mar 2012 – June 2012*

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<b>Position</b>	Developer
<b>Enironment</b>	Windows C/C++ Excel Visual SourceSafe Microsoft Visio MS SQL
<b>Project Description</b>	Maintain and fix bugs HIBUN Software, one security software and encryption.

**Responsibilities:**

- Analyze the requirement
- Design database and Prototype
- Coding and unit testing

**Customer** Japan – HITACHI  
**Team Size** 30

**GFDE 1.0***Nov 2011 - Feb 2012*

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<b>Position</b>	QA
<b>Environment</b>	Windows/Linux GFDE Software Excel Visual SourceSafe

**Project Description**

Test GFDE software (Global Full Disk Encryption), one security software and encryption.

**Responsibilities:**

Be responsible for the Quality of software product: Study requirement, execute testing, report test results.

**Customer** Japan - HITACHI

**Team Size** 40

**SBS v1.6***Oct 2011 – Nov 2011*

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<b>Position</b>	QA
<b>Environment</b>	Windows/Linux Star Board Software Excel Visual SourceSafe
<b>Project Description</b>	Test Star Board software, one software related to education.
	<b>Responsibilities:</b>
	Be responsible for the Quality of software product: Study requirement, execute testing, report test results.
<b>Customer</b>	Japan – HITACHI
<b>Team Size</b>	8

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**HBAE-JPD13**
*July 2011 – Sep 2011*


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<b>Position</b>	Developer
<b>Environment</b>	Windows C/C++ Excel Visual SourceSafe Microsoft Visio MS SQL
<b>Project Description</b>	Maintain and fix bugs HIBUN Software, one security software and encryption.
	<b>Responsibilities:</b>
	<ul style="list-style-type: none"> <li>• Analyze the requirement</li> <li>• Design database and Prototype</li> <li>• Coding and unit testing</li> </ul>
<b>Customer</b>	Japan – HITACHI
<b>Team Size</b>	18

**Position**      QA**Environment**

Windows XP, 7, Vista  
HiBun Software  
Excel  
SQL

**Project  
Description**

Test HIBUN Software, one security software and encryption.

**Responsibilities:**

Be responsible for the Quality of software product: Study requirement, execute testing, report test results.

**Customer**

Japan – HITACHI

**Team Size**

45