



Nguyễn Thế Bách

FRESHER

21/10/1995

Số 10 Đình Thôn, Nam Từ Liêm, Hà Nội

Nam

a588153

MỤC TIÊU NGHỀ NGHIỆP

Senior sau ~2 năm

HỌC VẤN

CÔNG NGHỆ PHẦN MỀM

8/2017 - 7/2021

ĐẠI HỌC SƯ PHẠM KỸ THUẬT HƯNG YÊN

Web Developer

KINH NGHIỆM

TECHNICAL SUPPORT ENGINEER

9/2021 - 9/2022

TEK-EXPERTS

I everyday work with external customers from the US, India, EU, and SEA for technical issues with their production environment: Config the application network settings/Customize the application as per the customer's request by using SQL command and other tools I often communicate with customers via phone calls, email, and WebEx meetings. My job is to convince them to use other products or pay extra fees in some specific cases

Skills: Customer Service · Salesforce · Technical Support · Computer Network Operations · Microsoft SQL Server · Test Management Tool · ALM service desk · Jira Service Desk · Customer Support · HP Application Lifecycle Management

ALM SPECIALIST

08/2022 - Now

VINFAST

Design structure, deploy, and manage production data (Requirements, test cases, test sets, etc.) onto the Codebeamer system Work internally and with external suppliers to design workflow or working process

Skills: Product Life Cycle · ALM · Software Development Life Cycle (SDLC) · Workflow Applications · English · Code beamer

HOẠT ĐỘNG

FOUNDER


10/2018 - 08/2019

UTEHY VOLUNTEERS

CÁC KỸ NĂNG KHÁC

GIẢI THƯỞNG

NGƯỜI THAM CHIẾU

Mrs. Trịnh Thị Nhị - 
Lecturers
Hung Yen University of Technology and Education

CHỨNG CHỈ

TOEIC - 750
2018

SỞ THÍCH

- Football