

PHẠM THỊ ĐỊNH

SENIOR TESTER



Female

Sep

Me Tri, Nam Tu Liem, Ha Noi

SKILLS

- Language

English, Vietnamese
- Computer

Microsoft 365, Win 11
- Testing

Game, Automotive, Web, App
- Management

Jira, Notion

HONORS & AWARDS

2020-2021: The team with the best performance in the Gala end year party of LG

CERTIFICATIONS

2020: ISTQB Certificate

2023: TEIQue Certificated Coach

INTERESTS

Reading books, listening music, doing yoga, travelling

OBJECTIVE

I want to apply for the position of Senior Tester. I have 10 years of experience in software testing. I'm going to help your company improve the quality of testing, and the quality of products.

EDUCATION

- Vietnam Academy of Agriculture

Major in: Information Technology

Oct 2007 - Jun 2012

- - Ranking: Strong-pass

WORK EXPERIENCE

- ICETEA LABS

Test Leader

Jun 2022 - Present

Main responsibilities:

- Review client requirement and provides feedback

- Responsible for creating test plans and strategy

- Reviews and re-evaluates the test strategy to adjust for new information, changing risks, shifting priorities and schedules

- Oversees testing of software features

- Oversees quality review of various applications

- Oversees projects to make sure work is scheduled based on priorities, risks, and team strengths and assignment of resources across projects

- Oversees implementation and execution of functional, regression, and acceptance tests

- Assists in test environment setup/teardown, and exploratory testing

- Oversees the creation and maintenance of test data and test documentation

- Provides suitable solutions for issues/errors based on the understanding of the system and client business processes

- Leads/mentors Test Engineers and shares knowledge to make sure QA staff meets technical qualifications required for their positions

- Assists in coaching junior staff by helping them to make decisions, solve problems, manage meetings and set goals, provides feedback on testing-related tasks, delegates and assigns testing responsibilities

- Works with clients in evaluating and implementing new technologies and offering strategies for new opportunities

- Assists in formulating QA standards and best practices, organizational policies and processes, and strategic plans

- Assists management in setting the direction for quality assurance within the organization

- Assists in recruiting new staff, conducting interviews and evaluating potential candidates

ADDITIONAL INFORMATION

Good at listening and resolving problems.

Projects taken: GameFi

● **LG VS DCV**

Senior QA

Apr 2019 - Apr 2022

Main responsibilities:

- Software tester for in-vehicle Infotainment applications including Cluster, AVN-audio video navigation, and Telematics
- Analyzing project requirements, designing/executing/updating test cases & test scripts
- Reporting, tracking, and monitoring defects in the defect-tracking system
- Escalating testing risks and issues.
- Diving into learning & training courses in technical and soft skills conducted by professional mentors.
- Management groups of about 3 people.

Projects taken: TCP GEN 11

● **DeNA Co., Ltd.**

Senior QA

May 2014 - Sep 2018

Main responsibilities:

- Studying game design to prepare test cases
- Testing mobile games, web applications, or tools to identify and report bugs and issues
- Updating all bug databases with accurate and complete information
- Working closely with team members to share, discussing and clarifying issues essential to the effective execution of the project
- Providing feedback whether any test cases, templates, or tools used need an improvement
- Monitoring and coaching junior QCs to work on the projects
- Event Owner: management groups of about 3-5 people

Projects taken: Marvel War of Heroes, Three Kingdom Japanese

● **GAMELOFT**

Game Tester

Jun 2012 - Mar 2014

Main responsibilities:

- Finding bugs, problems in gameplay, graphics, logic, content, game tracking.
- Reporting bugs and supporting the dev team to fix bugs before release date.
- Understanding the rules in the game, reading and understanding the game design documents, and ensuring the right to check according to the standards at Gameloft.

Projects taken: Dungeon Hunter 3 Freemium HD+, Littlest Pet Shop Freemium HD+, Despicable Me 2 Freemium HD+

ACTIVITIES

● **Community**

Transformation Coach

Apr 2021 - present

- Taken part in Vietnam Coaching Week 2021 in the role of Coach.
- Being a Sharer on the Kalpha app.
- Organizing workshops on managing emotions, group coaching,

coaching courses, etc.
- Participate in coaching events for the community.