

NGUYỄN XUÂN SONG

IT MANAGER AND ERP/SUPER APP PROJECT MANAGER - 16 NĂM KINH NGHIỆM

928 Le Van Luong, Phuoc Kien, Nha Be, Huyện Nhà Bè, Hồ Chí Minh, Việt Nam

MỤC TIÊU NGHỀ NGHIỆP

With 16 years experience in IT manage, i am looking for a chance with ITM, CIO, CTO position

THÔNG TIN CÁ NHÂN

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|-----------------------|------------|-------------|----------|
| • Ngày sinh | 19/04/1980 | • Quốc tịch | Việt Nam |
| • Tình trạng hôn nhân | Đã kết hôn | • Giới tính | Nam |

NGOẠI NGỮ

- Tiếng Anh > Trung Cấp

KỸ NĂNG

- Time Management Skill
- Security System Management
- Công Nghệ Thông Tin
- Infrastructure Management
- Budget Management
- Leadership Management
- Coaching Skill
- Problem Solving Management
- Leadership Skill
- Project Management

KINH NGHIỆM LÀM VIỆC

- **IT Manager, ERP/SUPER APP PM** 06/2019 - 08/2023
TNI KING COFFEE
IT Manager | ERP, Super App Project Manager incharge of infrastructure security, Application, ERP, Super App-reponsibility of F&B chains, managing all the IT team around + 15 staffs (include infra & security, Application & mobile app, ERP team)
 - Develop strategies and roadmaps long-term (5-year) for IT projects in the period 2019-2024 (Mobile Supper App, Ecommerce, Social platform, Internal Application....
 - ePOS project for store system (Main project)
 - DMS project
 - WE 4.0 Super App (ecommerce platform, payment, order, inventory...) (Main project)
 - ERP D365 project(Main project)
 - Name card 4.0 project (mini project)
 - Digital signage project (mini project)
 - Website system (mini project)
 - Plan to build ERP D365 project for the company - Planning and manage IT department budget.
 - Plan to build infrastructure and security for projects: DMS, EPOS, Super App, ERP, Email, FA, HR & payroll of the company.
 - Reponsible for hiring all staff positions of department resulting in company growth and yearly set our internal team KPIs targets.
 - Develope and review budget preparation to ensure it completed with stared goals
 - Plan to build, upgrade, and secure the company's network infrastructure
 - Build processes, regulations and security policies of the IT department, manage IT system risks to ensure business continuity...
 - Building a centralized camera management system for all stores chain across the country.
 - Building a monitoring system for All system (Internet lines, servers, IT devices, firewall... using the zabix system to warning all incident via mail, SMS, telegram application.
 - Building a smart Digital signage advertising system for all the stores across the country.Building a centrally managed security and anti-virus system with McAffe EPO, DLP

● Infrastructure and security Manager

03/2017 - 06/2019

Con Cung Joint Stock Company

- Planning budget for Infrastructure & network security department.
- Develop infrastructure and security for the entire ERP system, Email system, Financial Accounting system of the company.
- Plan to build the DR Site system at VDC2 DC for ERP, CCAPP, FIN, VoIP, Replicate DB.
- Plan short-term and long-term management of infrastructure, IT assets, software copyright for the company.
- Consulting and implementing ERP solutions for Biochem International J.S. Company Ltd.
- Consulting and implementing ERP, CRM solutions for AnTin tourism and investment joint stock company
- Plan to build, upgrade and secure the network infrastructure of the company.
- Planning IT development strategy to ensure that in 2019, it will reach 800 stores across the country.
- Develop the processes, regulations and security policies of the IT department, manage IT system risks to ensure continuous business operations ...
- Building a centralized camera management system for more than 500 stores across the country.
- Build an online meeting system with Skype for business.
- Build a monitoring system for transmission lines, servers, IT devices by Zabbix system and incident warning system via telegram application.
- Build a KPI system for Infrastructure departments to ensure network infrastructure and IT equipment in stores operating continuously and without interruption.
- Building a smart digital signage advertising system for more than 500 stores across the country.
- Build a centralized security and anti-virus system with McAfee EPO, DLP.
- Search, negotiate with Vendor to get IT equipment contracts for Con Cung chain stores with the best cost in the market, price stability, best maintenance services.

● IT Manager

08/2011 - 03/2017

Đặng Lê - Trung Nguyen Legend

- Planning budget management for the IT department.
- Responsible for managing the entire network, security, Email, Video conference of TNG (TNG, CTY G7, Dang Le Co., Trung Nguyen Singapore Company).
- Building website projects on tourism, e-commerce.
- Deploying Office 365 system for TNI company (TN international).
- Building the infrastructure of a DMS system for corporations (Production system, Training System, UAT system).
- Plan to build a centralized wifi system for TNG.

● Infrastructure Leader

08/2007 - 08/2011

Trung Nguyen Legend

- Responsible for managing the entire network, security, Email, Video conference of TNG (TNG, CTY G7, Dang Le Co., Trung Nguyen Singapore Company).
- Responsible for upgrading and maintaining AD (Active Directory) system - Domain controller 2012.
- Develop processes, security policies of the company, IT equipment allocation process, IT troubleshooting process, regulations for setting passwords for all employees, system data backup process, Standard naming regulations for IT equipment ...
- Build a Symantec backup system for corporations (Symantec backup exec 2012).
- Responsible for building, managing and backing up the DMS system infrastructure for the group.
- Plan to build an Office 365 system for the entire corporation
- Build a centralized security and anti-virus system with McAfee EPO, DLP.
- Build system checklists for IT departments on backup systems, DMS, Email, ERP daily.
- Build a Video Conference system by Polycom device between Head Office and 10 branch sites.
- Plan to build, manage and maintain Exchange Server 2007 Windows Server, Email system, Exchange 2010, SQL Server 2008 Email and Mega WAN system of the Group.
- Plan to upgrade Exchange Server 2007 system to Email Exchange 2010 for TNG
- Planning to build TNG's VoIP system (between the Center and its branches).
- Plan to build, manage and maintain the network security system, the Email 2007 Exchange, the server system in Singapore.

- Plan to build, manage and maintain the network security system, the email exchange 2010 and server system for Dang Le company.

- **Infrastructure Leader**

05/2005 - 06/2007

DONA BITI'S IMEX CORP., PTE., LTD

- Responsible for configuring, planning, maintaining System Network, System Server Web ISB, Mail server... - Responsible for Backup system Mail server, profile User, database when have requests - Responsible for Technical support for all another IT staff. - Responsible for Configuring, mantaining system Windows NT, Exchange Server, SQL Server - Responsible for all IT systems. This includes OS support and maintenance (Windows Server), messaging infrastructure (Exchange Server), user helpdesk support (roaming profiles, shared folders, MS-Office, etc.), backup/restore, business continuity planning. - Responsible for maintaining network services (DHCP, Internet access), configuring and maintaining security (firewalls, remote access), liaise with vendors and service providers (hardware suppliers, telecom operators).

HỌC VẤN

- **IT Management Skills (IT Manager)**

02/2012 - 08/2012

Khác - Info Chief

1. Make plan - Develop and manage IT operations budget, capital budget effectively 2. Develop a comprehensive strategy to develop IT short and long term (3 months, 9 months, 12 months, 24 months) 3. Planning , management processes and IT operations as: LAN-WAN, data-center, Business Application, Enterprise System, Storing backup, restore data 4. Build security regulations , policies and activities of the IT department , risk management IT systems to ensure business continuity...

- **MCSE(Microsoft Certified Systems Engineer)**

05/2008 - 08/2008

Khác - Nhat Nghe Training Computer Network center

Experienced in (Implementing, managing, maintaining a Microsoft windows server all version, Mail Exchange all Version, ISA Server)

- **CCNA (Cisco Certified Networking Associate)**

01/2008 - 04/2008

Khác - Nhat Nghe Training Computer Network center

CCNA (Cisco Certified Networking Associate)

Experienced in system CISCO(configuring router, switching , routing, VLAN...)

[Network Fundamentals](#)

[Infrastructure Management](#)

[LAN Switching Technologies](#)

[Routing Technologies](#)

[Infrastructure Services](#)

[Infrastructure Security](#)

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- **C.E.H (Certifle Ethical Hacker)**

06/2006 - 12/2006

Khác - Nhat Nghe Training Computer Network center

Experienced in security system network (internet, Lan , web, Wan, server, Prevent virus, attacker and protection...)

- **Information Technology**

03/2000 - 03/2004

Cử nhân - Hue University

-2004 Hue Science University of Hue city

Bachelor of Information Technology

NGƯỜI THAM KHẢO

- **CHAU VAN VAN** [REDACTED] - + [REDACTED] CIO - TNI KINGCOFFEE

- **Nguyen Quoc Minh** [REDACTED] - [REDACTED] Chairman - Con Cưng Group

- **LE HOANG DIEP THAO** [REDACTED] TGD - TNI KINGCOFFEE