

# NGUYỄN THANH HOÀI



**Address:** Binh Duong

**Email:**

[Redacted]

**Phone:**

[Redacted]

**LinkedIn:**

[Redacted]

## ENGLISH

- TOEIC 795\_ *ETS (IIG)*

(Advanced proficiency)

## AWARD & SCHOLARSHIP

- Can Tho University of List Academic Achievement Award recipient: 2021, 2022
- Toyota Scholarship 2021
- Can Tho University Scholarship: 2018, 2020, 2021

## CERTIFICATE

- ISO/IEC 17025: 2017\_ Laboratory internal audit
- ISO 9001:2015\_ Applications
- Microsoft 365 Fundamentals Specialization
- Information Technology Applications Certificate
- Materials Science for Advanced Technological Applications

## WORK EXPERIENCE

*Quality Assurance Technician, SIAM CITY CEMENT COMPANY LTD.*

Dec 2021– July 2024 (About three years of experience)

### ISO Compliance and Auditing:

- Conduct internal audits by ISO/IEC 17025 standards
- Support internal and external audits to maintain certifications and drive continuous improvement.
- Plan the calibration of laboratory equipment and write work instructions.

### Laboratory Operations:

- Collaborate with suppliers to enhance quality processes, support the launch of new products, and investigate root causes of non-conformance issues.
- Manage customer quality concerns, resolve issues through root cause analysis and problem-solving, and deliver regular quality reports to ensure satisfaction.

### Quality Control, Data Analysis, and Continuous Improvement:

- Test raw materials, and products for quality and record the results
- Apply Statistical Process Control (SPC) methods, such as the 7 QC tools, to track trends and resolve quality-related issues.

## EDUCATION

### CAN THO UNIVERSITY

*Sep 2017 – Dec 2021*

- The Degree of Engineer, Chemical Engineering, GPA 3.38/4.00 (Very Good)

## TECHNICAL SKILLS

Quality Control • In-Process Quality Control • ISO/IEC 17025: 2017 • Audit Work Instruction • Data analysis • Statistical Process Control • 7 Tools QC Laboratory (Lab) Chemical analysis • Chromatography • Chromatography High-performance liquid chromatography (HPLC) • Gas chromatography (GC) Design of Experiments (DOE) • Research and development (R&D) • Calibration Process & Equipment Design • Microsoft Office • Chemical experiment

