Process Innovation

PERSONAL INFORMATION	
Full name: Hieu Nguyen Trung (Mr.)	**Skype:** Trunghieu200525
Nationality: Vietnamese	**Tel:**
Position: **Supervisor**	**Email:**

EDUCATION
▪ Bachelor of Business and Administration, Greenwich University of UK 2012
▪ English Certificate from Victoria University of Wellington, New Zealand 2010.
▪ SAP Cerificate Application Associate – Procurement.
▪ SAP Overview Qualification from FPT Software (MM, FICO, SD)
▪ ABAP qualification from FPT Software.
▪ Excellent English.
▪ German A2 Standard Level

LANGUAGE SKILLS			
	Fluent	**Good**	**Fair**
Vietnamese	✔		
English	✔		
German		✔	

SUMMARY
• Year years of experience in SAP.
• **SAP Certified Application Associate – Procurement with SAP ERP 6.0 EHP6 (MM)**: **C_TSCM52_66**
• Have knowledge and experience to maintain and implement mostly international projects
• A drive for excellent performance, top results and accomplishments.
• Strong critical thinking and problem solving skills.
• Effective teamwork and collaboration with colleagues and team members.
• Excellent English and German writing and verbal skills.
• Strong business background.
• Key communicator with foreign customers

TECHNICAL SKILL		
Category	**Skills**	**Years of experience**
	SAP System: SAP ERP 6.0 EHP5 **SAP Material Management (MM):** Enterprise Structure, Procurement process, Inventory Management. **SAP Integration:** The integration between MM modules with SD, WM, and QM Module and Barcode system. **SAP Basic:** Transport Request Management, Authorization Management… **SAP Interface:** BAPI Interface… **SAP Migration:** LSMW, customized program with BDC. **Foreign Languages**: English **Soft Skills:** Time management, Communication, Team work. **Operating Systems**: MS Word, MS Excel, MS PP, MS Visio…	**6**
SAP MM	Material Management Order Fulfillment Process Inventory and Warehouse Management Process	

PROJECT REFERENCES		
From	**To**	**Company/ Position/Project/Relevant technical and management experience**
<u>**Sep 2016**</u>	<u>**Current**</u>	**Position : MIS Supervisor** **Company:** SAMSUNG ELECTRONICS CO., LTD **Responsibilities:** • SAP G-ERP administrator with modules: SD/LE/MM/FI/CO, handle all processes: Sales, Logistics, Accounting, Workflow for both 02 subs SAVINA(CE/IT) and SEVT(HHP) • Mobile DMS system administrator and fully support Sales & MD • GSBN and B2B system administration to support B2B business. • System administrator of external Samsung RMCE program: Mobile MCS, FSM Sam Club.. • Co work and follow HQ guideline to deploy new SAP process for SAVINA, SEVT • Give full training for users in nationwide: Samsung employee, Field Force RS, Customers. • Setup EDI interface system with external Samsung partners and customers (KAM, ASP, MD) • Have a good relationship with all departments to understand business needs to improve process and system.
<u>**Feb 2016**</u>	<u>**Aug 2016**</u>	**Position :** SAP MM Consultant **Project : Shiseido Vienam** **Project Description:** FCV is a very big brand of comestic product in Japan. My team is currently support their system in many modules FICO, MM, WM,SD, WM, PP, ABAP and Basis **Responsibilities:** - Master data management. - Main functions for MM module - Gather user requirements, analyze the current business processes and scenarios of the client and recommend/develop solution. - Develop Basic Designs based on fix-gap analysis. - Prepare and send Q&A to customer team. - Training user about MM process. Record issue log and report

PROJECT REFERENCES		
From	**To**	**Company/ Position/Project/Relevant technical and management experience**
Jun 2015	**Jan 2016**	**Position:** SAP MM Consultant **Project : Sankei Vietnam** **Project Description:** SANKEI is international company for producing fabric, cloth for domestic Japanese Marktet My Team implemented SAP system for all of process including Logistics, FI, Reports, and full-training for users **Responsibility:** - Implement SAP system - Main functions for Procurement, Sale, FI processes - Gather user requirements, analyze the current business processes and scenarios of the client and recommend/develop solution. - Develop Basic Designs based on fix-gap analysis. - Prepare and send Q&A to customer team. - Training user about MM process. - Record issue log and report
Nov 2015	**May 2015**	**Position :** SAP MM Consultant **Project : Frieslandcampina – Dutch Lady Vietnam** **Project Description:** FCV is one of the biggest companies across the world, specializes producing milk and products from Milk. In this project, my team is 1st level support, cover all of process in SAP including FICO, MM, SD, WM, PP, QM. **Responsibilities:** - Master data management. - Main functions for MM module - Gather user requirements, analyze the current business processes and scenarios of the client and recommend/develop solution. - Develop Basic Designs based on fix-gap analysis. - Prepare and send Q&A to customer team. - Training user about MM process. - Record issue log and report

PROJECT REFERENCES		
From	**To**	**Company/ Position/Project/Relevant technical and management experience**
<u>**Apr 2014**</u>	<u>**Oct 2015**</u>	**Position :** MM Consultant **Project: SAP Implementation for UMC ELECTRONICS VIETNAM LIMITED.** **Working place** *:* **Vietnam** **Project Description:** UMC is a leading supplier of Electronic Manufacturing Services (EMS) that has achieved industry success by creating relationships of trust with our customers and supply chain partners. The UMC group delivers cutting-edge products and solutions that place the utmost priority on customer satisfaction. In this project, my project team is responsible to implement the SAP ERP system (include FI, CO, SD, MM, PP, and Barcode system) for a leading supplier of EMS services. **Responsibilities:** - Get requirements from user, analyze and write Blueprint (Functional Design). - Training for user Business flow in SAP. - Write out FS (Functional Specification) documents and work with ABAP Consultant for developing Add-on programs. - Create new reports in SAP system for customer. - Support users do UAT. - Do Data Migration from legacy system to SAP system for Go-live phase. - Support after Go-live. Support users do the Physical count the first time on SAP system.

CERTIFICATE

SAP Global Certification

We hereby confirm that

Hieu Nguyen Trung

is certified as

SAP Certified Application Associate - Procurement with SAP ERP 6.0 EHP6

Certificate ID: 0016349210
Certified on: July 14, 2016

Walldorf,   August 03, 2016

Michael Kleinemeier
Member of the Global Managing Board of SAP SE
Global Service & Support