

HUYNH HOA DANG

207C Nguyễn Xí, Bình Thanh Dist, Ho Chi Minh City, Vietnam - [REDACTED]

Email: [REDACTED] **Sex:** Male, **D.O.B:** 19/01/1986, **Status:** Married

EXPERIENCE 15 YEARS

- 1 year of experience as Product Owner
- 1 year of experience as BA Leader
- 3 years of experience as Business Analyst
- 5 years of experience in software development
- 5 years of experience in leading team, working directly with customers
- Join with customers to define the working model (communication...)
- Training and coaching members
- Able to resolve resource conflict and motivation
- Driving the team to follow the approach from managers and customers
- Prepare proposals for opportunity projects
- Present the capability to project vendors
- Experience in analysis, design, development and maintenance of object-oriented, client-server and multi-tier Windows and Web applications.

09/2022 – Present

UPOS Co., Ltd (A subordinated unit of J&T Express)

Product Owner

- Manage BA team
- Manage Design Team
- Manage Test Team
- Manage Dev Team
- Analysis of sale/customer/CEO requirements
- Manage and review document project
- Transfer information to the internal team
- Follow and keep the project's deadline
- Manage sale request changes
- Build Roadmap

Projects

- UPOS UPOS - Multi-channel sales management software for multi-shipping Partner
- EVO Shop - Sales management software for J&T Express

06/2021 – 08/2022

AVITRIP Co., Ltd

Business Analyst

- Analysis of software requirements
- Doing document projects: BRD, Mockup, SRS, FSD
- Transfer information to the internal team
- Follow and keep the project's deadline
- Manage customer request changes
- Design and Testing workflow on the system
- Manage Team : Preview and follow member's projects, training new members and interns.

Projects

- BOOKING PLATFORM

Projects name	Task and responsibility
AVITRIP BOOKING PLATFORM (Business Analyst)	<ul style="list-style-type: none">- Analyze requirements- Design Workflow- Write SRS, UFD Document- Flow project with DEV và QC- Tracking change requirements and updating document- Keep the project's deadline- UAT Testing

10/2020 – 05/2021

Icontech Co., Ltd

Business Analyst

- Analysis of software requirements
- Doing document projects: BRD, Mockup, SRS, FSD
- Transfer information to the internal team
- Follow and keep the project's deadline
- Manage customer request changes
- Design and Testing workflow on the system
- Manage Team : Preview and follow member's projects, training new members and interns.

Projects

- ASIA
- CHỢ KHOẺ
- ĐÈN CHIẾU SÁNG – TCL
- LOGISTIC
- APP ĐẦU TƯ

Projects name	Task and responsibility
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ASIA (Business Analyst)	<ul style="list-style-type: none"> - Analyze requirements - Design Workflow - Write SRS, UFD Document - Flow project with DEV và QC - Tracking change requirements and updating document - Keep the project's deadline - UAT Testing - Training - Onsite support
CHỢ KHOẺ (Business Analyst)	<ul style="list-style-type: none"> - Analyze requirements - Design Workflow - Write SRS, UFD Document - Flow project with DEV và QC - Tracking change requirements and updating document - Keep the project's deadline - UAT Testing - Training - Onsite support
ĐÈN CHIẾU SÁNG – TCL (Business Analyst)	<ul style="list-style-type: none"> - Analyze requirements - Design Workflow - Write SRS, UFD Document - Flow project with DEV và QC - Tracking change requirements and updating document - Keep the project's deadline - UAT Testing - Training - Onsite support
LOGISTIC (Business Analyst)	<ul style="list-style-type: none"> - Analyze requirements - Design Workflow - Write SRS, UFD Document - Flow project with DEV và QC - Tracking change requirements and updating document - Keep the project's deadline - UAT Testing - Training - Onsite support

Betall Co., Ltd

Business Analyst (Leader)

- Analysis of software requirements
- Doing project documents: BRD, Mockup, SRS, FSD
- Transfer information to the internal team
- Follow and keep the project's deadline
- Manage customer request changes
- Design and Testing workflow on the system
- Manage Team : Preview and follow member's projects, training new members and internship

Projects

- Salesforce
- Lemo
- Contact Center
- Infoseek
- Claim System

Projects name	Task and responsibility
Salesforce (Business Analyst)	<ul style="list-style-type: none">- Analyze requirements- Design Workflow- Write SRS, UFD Document- Flow project with DEV và QC- Tracking change requirements and updating document- Keep the project's deadline- UAT Testing- Training- Onsite support
Infoseek (Business Analyst)	<ul style="list-style-type: none">- Analyze requirements- Design Workflow- Write SRS, UFD Document- Flow project with DEV và QC- Tracking change requirements and updating document- Keep the project's deadline- UAT Testing- Training- Onsite support
Contact Center (Business Analyst)	<ul style="list-style-type: none">- Analyze requirements- Design Workflow- Write SRS, UFD Document

	<ul style="list-style-type: none"> - Flow project with DEV team and QC team - Tracking change requirements and updating document - Keep the project's deadline - UAT Testing - Training - Onsite support
Claim System (Business Analyst)	<ul style="list-style-type: none"> - Analyze requirements - Design Workflow - Write SRS, UFD Document - Flow project with DEV và QC - Tracking change requirements and updating document - Keep the project's deadline - UAT Testing - Training - Onsite support
Lemo (Business Analyst)	<ul style="list-style-type: none"> - Analyze requirements - Design Workflow - Write SRS, UFD Document - Flow project with DEV và QC - Tracking change requirements and updating document - Keep the project's deadline - UAT Testing - Training - Onsite support

07/2018 – 08/2019

VUTHAO Co., Ltd

Business Analyst

- Analysis of software requirements
- Transfer information to the internal team
- Manage customer request changes
- Design and Testing workflow on the system

Projects

- Flight group 919 (Vietnam Airlines)
- Eurowindow
- Becamex Binh Duong
- Techcombank

Projects name	Task and responsibility
Flight group 919 (Vietnam Airlines) <i>(Business Analyst)</i>	<ul style="list-style-type: none"> - Analyze requirements - UAT Testing - Training - Onsite support
Eurowindow <i>(Business Analyst)</i>	<ul style="list-style-type: none"> - Analyze requirements - Design Workflow - UAT Testing - Training - Onsite support
Becamex Binh Duong	<ul style="list-style-type: none"> - Get requirements - Analyze requirements - Design Workflow - UAT Testing - Training - Onsite support
Techcombank	<ul style="list-style-type: none"> - Get requirements - Analyze requirements

05/2014 - 06/2018

Delta Global Solution Co., Ltd

Leader

- Analysis of software requirements
- Transfer information to the internal team
- Manage customer request changes
- Design UID
- Design Database
- Design API
- Assign Task
- Manager Team
- Resolve technical problems and customer problems.

Projects

- Dry Clean Store
- Convenience Store
- Liquor Store
- Dcorp Reports
- Mobile Coffee Shop System

09/2007 - 04/2014

VNIT Solution Co., Ltd

Developer

- Developer, Programmer C#, .Net

Projects

- Snow resort (Japan)
- Water agent (Vietnam)
- Outsource Module (Japan)

EDUCATION

- 2007: FPT Academy

CERTIFICATION

- High Diploma Software Programming, 2007