

TAM'S SHORT RESUME

PERSONAL DETAILS

Name : PHAM THANH TAM		
Sex: Male	Marital status : Married	Number of children: 01
Permanent address: 204 A1a, Apartment building III Bui Minh Truc, 5th ward, Distric 8, HCMC		Tel: + [REDACTED] Mobile: + [REDACTED]
Contact address: 204 A1a, Apartment building III Bui Minh Truc, 5th ward, Distric 8, HCMC		Email: [REDACTED]

ACADEMIC QUALIFICATIONS

Qualification	Institution	Country	Length of Program	Year completed
University graduation	Post and Telecommunication Institute of Technology	Viet Nam	4 years and a half	11/2004

KEY TRAINING COURSES

Name of Course	Conducted by	Duration	Year	Certificate
CCNA course	VnPro Network Training Centre	1 year	2006	CCNA certificate
61 Sigma Exchange(NEC)	NEC	3 weeks	2008	
Worked as CS&PS Core Lead Engineer at Gtel Mobile	Gmobile Vietnam		Jan/2010	
HLR Course	Huawei	2 weeks	12/2010	Course certificate

FOREIGN LANGUAGES

Language	Average	Fair	Good	Excellent
English		X		

PC SKILLS

- Window
- Microsoft office
- Linux, K8s, Docker
- IIS, DNS, DHCP Server....

WORKING EXPERIENCES

1. From 12/ 2004 to 10/ 2007

Company	Job title	From year to year
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SPT HCM	Technical Engineer	From 12/2004 to 10/2007
Describe the company: An ISP, Voice IP Telephone Services provider.		
Main duties: Managing Cisco equipment and power equipment; did test for Voice Ip network; installing Cisco equipments, DSLAM of Ericsson, Paradyne, Zyxel and some 34M national transmission channels. Developing Lease-line system.		
Achievements: Established ADSL system using Zyxel, Paradyne and Ericsson's DSLAM and some 34M national transmission channels. Receiving much experiences from work.		

2. From Oct. 2007 to Nov. 2009

Company	Job title	From year to year
VNPT-NEC Telecommunication System Co., LTD	Technical Division	From Oct. 2007 to Nov. 2009
Describe the company: A vendor, provides PSTN Exchange (Neax 61 Sigma), Microwave (Paso link) equipments in Viet Nam.		
Main duties: To be in charge of technical supporting for some Provincial Telecoms using PSTN Neax 61 Sigma Exchange equipment. Doing periodic and industrial O&M. PM for some Mobile phone's Microwave (Pasolink equipment) project.		
Achievements: <ul style="list-style-type: none"> - Completed many projects for the company. - Stronge knowledge in PSTN Switching. 		

3. From :Nov. 2009 to 3.2022

Company	Job title	From Nov.2009 to now
Gmobile (Beeline Vietnam)	Circuit Switch core Sr. Engineer	From :Nov. 2009 to now
Describe the company: A mobile telephone operator which trade mark is Gmobile		

Main duties:

- Make data, execute data on some network nodes such as : Ericsson SGSN, GGSN; and other node such as Ericsson MSC, Media Gateway and Huawei HLR.
- Did O&M on Core system such as monitoring alarm, troubleshooting for finding out root cause to correct error, - using Wire shark software for tracing call, filtering SS7 message of a call flow.
- Resolve Trouble Tickets sent from CS.

Achievements:

- Completed many tasks for the company.
- Stronge knowledge in SS7, call flow, troubleshooting, call tracing and Circuit Switch of MSC Ericsson system.

4. From 3.2022 to Now

Company	Job title	1. <u>From 3.2022 to Now</u>
TMA solution	IT sernior Engineer	1. <u>From 3.2022 to Now</u>

Describe the company: **TMA Solutions**

Main duties:

- Deploy Common Service Platform
- Deploy Docker on Linux system
- Deploy K8s cluster on Common Service Platform system to test
- Deploy VMwares on GCP enviroment to test
- Deploy K8s on GCP enviroment to test
- Work with foreign customer to resolve all issues on system
- Testing testcases of many softwares of Voip system.
- Writing testcases following Epic
- Update testcase on Zephyr.
- Create jira if there is any bug
- Using many tools to analyse log file to find out root cause of a bug.
- Co-operated with Dev team to check and analyse a bug

Achievements:

- Deployed many Voip systems of different Sprint
- Test all testcases of many software of Voip system.
- Have knowledge about Linux, Docker, Kubernet...

CHARACTERISTICS

Strengths:

- I have ability do independent working or in group.

Weaknesses:

- It is use reasoning to protect my view.
- I often ask someone to do with high sense of

Pham Thanh Tam

Mobile phone:

Address: 4.06 A2a, Apartmentbuilding III Bui Minh Truc, 5th ward, 8th Distric, HCMC

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| <ul style="list-style-type: none">- I have a sense of responsibility- I am good at communication- I have ability to acquire knowledge and to use it quickly.- Good in workgroup | responsibility for person and group. |
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(Signature)

Pham Thanh Tam