

QUACH BAO HUNG

Binh Thanh District, HCMC • [REDACTED] • [REDACTED]

"Results-driven Manual Tester with 3 years of experience implementing testing solutions for hospital information systems. Delivered operational improvements resulting in a 30% increase in testing efficiency. Skilled in reporting defects and collaborating with technical teams"

WORK EXPERIENCE

MANUAL TESTER

May 2023 - Aug 2024

VMED GROUP JOIN STOCK COMPANY

HCMC, VIET NAM

- Reviewed and analyzed specification documents to author comprehensive test cases, achieving a 30% increase in software quality assurance efficiency.
- Executed API-based automated testing to identify backend issues, resulting in a 30% reduction in bug resolution time.
- Developed and maintained a library of over 100 reusable test cases, improving testing efficiency and enabling faster onboarding of new QC team members.
- Identified and reported more than 50 critical defects during the testing phase, contributing to significant enhancements in product stability and reliability.

MANUAL TESTER

May 2022 - May 2023

QAS CORPORATION

HCMC, VIET NAM

- Reviewed and analyzed specification documents to author comprehensive test cases, achieving a 30% increase in software quality assurance efficiency.
- Executed API-based automated testing to uncover backend issues, resulting in a 30% reduction in bug resolution time.
- Developed and maintained a library of over 100 reusable test cases, enhancing testing efficiency and expediting onboarding of new QC team members.

MANUAL TESTER

May 2021 - May 2022

FPT Telecommunication Joint Stock Company

HCMC, VIET NAM

- Analyzed and reviewed specification documents to construct detailed test cases, resulting in a 30% increase in software quality assurance efficiency.
- Executed comprehensive testing and compiled detailed reports, leading to a 20% improvement in project accuracy.

EDUCATION

SPECIALIZATION: INFORMATION SYSTEMS

Aug 2018 - Jun 2024

University of Information Technology HCMC

GPA: Good

Awaiting the results of my university graduation.

PROJECTS

HIS Khoa Viet (Hospital Information System)

May 2023 - Jul 2024

- Managed and executed testing activities for the HIS Khoa Viet project.
- Developed an API-based automation tool, increasing testing efficiency by 40% and shortening manual testing time.
- Conducted performance testing, improving system response times by 30% and optimizing overall system operations.
- Identified and analyzed performance issues, implemented solutions that enhanced system reliability by 25%.
- Proposed and deployed improvements, boosting system stability by an additional 20%.
- Compiled detailed reports, providing critical information to the CTO to support decision-making and contribute to the project's success.

QAS SmarHospital System

May 2022 - May 2023

- Developed a comprehensive test plan, reviewed and analyzed the user requirements document for the outpatient subsystem, and created detailed test cases.
- Executed performance and functional testing of the system, including in the production environment, increasing system stability by 20% and reducing issue resolution time by 25%.
- Collaborated closely with developers to report and resolve bugs and defects, resulting in a 30% reduction in post-deployment issues.
- Delivered a daily summary report of the work to the test leader, enhancing team communication and accelerating project progress.

CRM website

May 2021 - May 2022

- Assisted the test leader in developing the test plan, analyzing the User Requirements Document, and designing test cases.
- Executed comprehensive testing for the CRM website project, identifying and resolving key issues that enhanced system functionality by 20% and reduced bug reports by 30%.
- Collaborated with developers to track and address bugs and defects, leading to a 25% decrease in post-deployment issues.
- Compiled and submitted a detailed test report upon completion of the testing phase, providing critical insights that supported successful project delivery.

Edu website

May 2021 - May 2022

- Assisted the test leader in developing a test plan, reviewing and analyzing the User Requirements Document, and writing test cases.
- Conducted testing for the Edu website project, identifying and resolving critical bugs that improved system performance by 15% and reduced user-reported issues by 25%.
- Collaborated with developers to report and fix defects, leading to a 20% decrease in post-deployment errors.
- Compiled a detailed test report upon completion of the project, providing actionable insights that enhanced overall project quality and supported timely delivery.

SKILLS	
Test Management: Develop and execute detailed test plans, create and review test cases, prepare test data, and manage test scenarios.	
Test Execution & Reporting: Perform testing, record results, manage bug tracking systems, and generate test progress reports.	
Analysis & Improvement: Analyze test results, identify issues, propose solutions for quality improvement, and ensure high product standards.	
Functional & System Testing: Organize and conduct functional testing, data migration tests, software trials, and system deployment support.	
Integration Testing: Plan and execute integration test to ensure that different system components work together as expected, identify and resolve integration issues, and validate end-to-end workflows.	
API Testing: Design and execute API test cases to ensure API endpoints function correctly, handle edge cases, and meet performance expectations.	
Performance Testing: Conduct performance tests to assess system scalability, responsiveness, and stability under various load conditions, identify performance bottlenecks, and propose optimization solutions.	
Continuous Learning: Proactive in updating new trends and technologies in the industry, with a creative and innovative mindset.	
Process Improvement & Innovation: Participate in productivity and quality process improvements, and research new tools and technologies for application in testing.	

AWARDS	
Good Scholarship by Information Technology University	Jan 2021

CERTIFICATIONS	
TOEIC: 600 by IIG	Aug 2024

LANGUAGES	
English (Limited working proficiency)	