

Luc Thanh Tung

Delivery Manager

(YoB: 1984 | Tel: [REDACTED] | Email: [REDACTED])

EDUCATION

2003 - 2008

Hanoi Open University

LANGUAGE

- Vietnamese
- English (reading, writing)

TECHNICAL SKILLS

- Has more than 13 years of experience in software development
- More than 11 years of experience in project management
- Familiar with Agile/Scrum methodology and can use Jira to manage backlogs and tasks
- High responsibility to team's goal
- Proficient in reporting tools

WORK EXPERIENCES

AHT Tech JSC (ArrowHiTech)

(2021 - Present)

Delivery Manager

- Person in charge of production teams
- Understand customer and market needs
- Solution research and decision making
- Designing software and solutions for applying suitable UI/UX
- Team and plan management
- P&L management
- Building up division

Digital Factory PMO at Golden Gate Group

(2020 - 2021)

PMO

- Understand customer and market needs
- Solution research and decision making
- Team and plan management

FPT Software

(2019 - 2020)

BA Leader

- Analyze business and building solution with customers
- Lead the BA team to archive project goals
- Training and build up BA team for ██████████

MISA JSC

(2009 - 2019)

Director For Government Division

- Understand customer and market needs
- Solution research and decision making
- Designing software and solutions for applying suitable UI/UX
- Team and plan management
- P&L management
- Building up unit

PROJECTS

MISA [REDACTED] Series

Position (s)	Developer
Description	Accounting project for small and medium enterprises
Technologies	<ul style="list-style-type: none">• Development: .NET• Database: SQL Server
Programming Language	[REDACTED]

MISA [REDACTED] Series

Position (s)	Project Manager
Description	Accounting project for state government
Technologies	<ul style="list-style-type: none">• Development: .NET• Database: SQL Server
Responsibility	<ul style="list-style-type: none">• Planning• Progress reports• Risk management• Project Operation

MISA [REDACTED] X1 Series

Position (s)	Project Manager
Description	Accounting project for state government (Report)
Technologies	<ul style="list-style-type: none">• Development: .NET• Database: SQL Server
Responsibility	<ul style="list-style-type: none">• Planning• Progress reports• Risk management• Project Operation

MISA Series

Position (s)	Project Manager
Description	Accounting project for communal state government
Technologies	<ul style="list-style-type: none"> • Development: .NET • Database: SQL Server
Responsibility	<ul style="list-style-type: none"> • Planning • Progress reports • Risk management • Project Operation

MISA X1 Series


Position (s)	Project Manager
Description	Accounting project for communal state government (Report)
Technologies	<ul style="list-style-type: none"> • Development: .NET • Database: SQL Server
Responsibility	<ul style="list-style-type: none"> • Planning • Progress reports • Risk management • Project Operation

Series


Position (s)	Project Manager
Description	Property management project for administrative and non-business units
Technologies	<ul style="list-style-type: none"> • Development: • Database: SQL Server
Responsibility	<ul style="list-style-type: none"> • Planning • Progress reports

	<ul style="list-style-type: none"> • Risk management • Project Operation
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Series

Position (s)	Head of Analysis and Design
Description	The project serves public administrative operations such as registration of birth, death, marriage...
Technologies	<ul style="list-style-type: none"> • Development:  • Database: SQL Server
Responsibility	<ul style="list-style-type: none"> • Unified solution • Bringing development strategy • Product acceptance

Series


Position (s)	Head of Analysis and Design
Description	Personnel management project for administrative and non-business units
Technologies	<ul style="list-style-type: none"> • Development:  • Database: SQL Server
Responsibility	<ul style="list-style-type: none"> • Unified solution • Bringing development strategy • Product acceptance

Series

Position (s)	Head of Analysis and Design
Description	Project of production management for processing industrial products
Technologies	<ul style="list-style-type: none"> • Development:  • Database: SQL Server

Responsibility	<ul style="list-style-type: none"> • Unified solution • Bringing development strategy • Product acceptance
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Series

Position (s)	Head of Analysis and Design
Description	The project serves schools from high school to university
Technologies	<ul style="list-style-type: none"> • Development:  • Database: SQL Server
Responsibility	<ul style="list-style-type: none"> • Unified solution • Bringing development strategy • Product acceptance

BCCS3.0

Position (s)	BA Leader
Description	Viettel's upgrade project, upgrading from BCCS2 version to BCCS3
Responsibility	<ul style="list-style-type: none"> • Business analysis • Software solution design • Team Management

MJS

Position (s)	BA Leader
Description	Integration project of Japanese partner with FPT Software
Responsibility	<ul style="list-style-type: none"> • Business analysis • Software solution design • Team Management

iHRP

Position (s)	PMO
Description	Product Development HRM
Responsibility	<ul style="list-style-type: none">• Responsible for managing internal and partner project teams• Development planning• Make a roadmap to meet the needs

Job Market

Position (s)	PMO
Description	Product of idle human resource management of restaurants
Responsibility	<ul style="list-style-type: none">• Responsible for managing internal and partner project teams• Development planning• Make a roadmap to meet the needs

KPI Dashboard

Position (s)	PMO
Description	Statistical project reporting data for all levels of company leaders
Responsibility	<ul style="list-style-type: none">• Responsible for managing internal and partner project teams• Development planning• Make a roadmap to meet the needs

G-Office

Position (s)	PMO
Description	Internal software for all members of Golden Gate Group
Responsibility	<ul style="list-style-type: none">• Responsible for managing internal and partner project teams• Development planning• Make a roadmap to meet the needs

G-Time

Position (s)	PMO
Description	Internal communication software for Golden Gate Group
Responsibility	<ul style="list-style-type: none">• Responsible for managing internal and partner project teams• Development planning• Make a roadmap to meet the needs

VIETTEL VSMART 3.0

Position (s)	Internal PM
Description	Product upgrade project from VSMART 2.0 version to VSMART 3.0 serving 8000 Viettel employees
Responsibility	<ul style="list-style-type: none">• Planning• Progress reports• Risk management• Project Operation

LPBANK UNIFORM

Position (s)	Internal PM
Description	The project named Uniform serves all transactions connected to CORE Banking of Lien Viet Post Bank
Responsibility	<ul style="list-style-type: none">• Planning• Progress reports• Risk management• Project Operation

BAMBOO AIRWAYS WEBSITE

Position (s)	Internal PM
Description	Website of Bamboo Airways that allows user to book flight tickets
Responsibility	<ul style="list-style-type: none">• Planning• Progress reports• Risk management• Project Operation