Florent GANDILHON
Actually in Vietnam (March-April 2024)

Experienced IT manager, able to coordinate teams, suppliers and project milestones. Good organisational and problem-solving skills with a disciplined approach and a forward-thinking mentality.

Cross-functional project manager, project management services

- Proven experience in managing and/or steering cross-functional projects in a variety of environments.
- Knowledge of Agile, scrum, waterfall and steering processes.
- Drawing up and monitoring project schedules, consolidating and monitoring action plans, preparing and participating in monitoring committees and reports, monitoring progress and budgets.
- Knowledge of ECM / CRM / BI-based management.

Main technical skills :

- Analysis of internal and external business needs
- Monitoring and checking deliveries from publishers

- Microsoft ActiveDirectory, Citrix, Visio, Vcenter cloud, Windows Server, SQL all versions, OneNote.
- Jira, Uipath RPA and RAD
- Cube Olap

Programming language :

- Python 3.8 / Java / DOS / Powershell

Main functional skills :

- Analysis of internal and external business needs
- Managing project activities in complex, multidisciplinary environments.
- Gathering business needs with multi-cultural sensitivity.
- Project organisation from the scoping note to project closure and ROI calculation.
- Steering committee and leading business workshops.
- Steering internal or external teams, setting up indicators.
- Very good knowledge of customer relations processes.
- Ability to listen and make suggestions

Methodologies : PM (initiation, planning, execution, monitoring & control, closure), Agile, ROI. Education: Analyst Programmer

ANDROS

IT infrastructure project manager

- Analysis of internal and external business needs
- Monitoring and checking deliveries from publishers
- Calculating risk management and reporting to the Group
- Managing testing activities: Test cases, Business cases, User stories.
- Coordination of internal meetings / Copil / Planning
- Implementation of monitoring and reporting tools: Jira, Ms Project, Excel
- Introduction of new functionalities: SPOC, Order entry, Sécurities
- Process improvement; SCRUM, Statistics, Physical security
- Monitoring: service providers, solution publishers, internal resources.

Projects :

- 14 projects delivered
- Hololens II integration, AI, move2cloud Vietnam
- Jira Statistics - BI - SCRUM
- Improving the physical safety of plants.
- 45 systems administrators
- 20 technical support staff
- 3500 users
- 600 meetings, 150 Copi including 50 as moderator

CRYPTOS

Robot development

- MoneyMaker Edge training in Paris.
- Robot development in several languages (Python, C, C++)
- Good knowledge of crypto markets.
- Ethereum cryptocurrency miner on Linux - Ethos, Go, Python

BIOSOLUTION FOOD

In the green movement and to meet the demand for animal protein. Insect breeding on an industrial scale for the production of animal meal:

- Hermetia Illucens (Black soldier fly)
- Developing the industrial base
- Agreement with feed industry to supply inputs
- Agreement with a fish nutrient development company
- Setting up automated processes

	April 2011 - June 2013
	Fullstack developper

LOTDATA

Development and marketing of Joomla websites.

- Use of new Html5, CSS3, PHP5 and javascript functions
- Maqetta, Google code Playground, Dojo, scrpt, 52framework
- Partnership for Seo and referencing

	September 2010 - December 2010
	Programmer analyst

SOLEV

- Technical data management development mission.

- Harmonisation of manufacturing and IT processes
- ▮▮▮▮ and SQL server
- Data flow to/from ERP Baan

	August 2008 - January 2010
	Around the world

WORLD TOUR

After working for 3 years in a multicultural environment. I wanted to see, meet and discover these other cultures.

	November 2005 - August 2008
	Customer Care and Partners Manager
	Dublin - Paris

GATEWAY INC.

Head of Customer and Partner Services for France, Germany, UK, Poland, Slovakia, Czech Republic and Hungary.

- Implementing standards for process evaluation and customer satisfaction, resolving problems and taking corrective action.
- Establishment of long-term service contracts with central purchasing bodies (But, Darty, Leclerc, Carrefour, Comet, Staples, Dixons, ToysRus, etc.).
- Management of technical problems in relation with parts manufacturers and responsible for partner relations (China, Germany, UK & USA).
- Management and monitoring of telephone call centres (Dublin), 4 repair centres (DE, NL, CZ, FR).
- Regular daily, weekly, monthly and annual reporting to the parent company (Orange county, US).
- Direct links with partners in Holland, the UK, Germany, Taiwan, China, Ireland and the USA.

	Oct1993 - April 2005 ***More than 15 years'*** ***experience***
MULTIPLE COMPANIES	

- 2003 - 2005 - La Monegasque - ERP Audit
- 2001 - 2003 - Actengo - co-founder. Among the first CMS in France
- 1999 - 2001 - Saint Gobain - Guiraud Frères - SEAC - Software Project Manager.
- 1994 - 1998 - IBM Global Services - AS400 development – Analyst-programmer - support 1er and 2nd level
- 1993 - 1994 - Midec - AcuCobol developer

Mother tongue : French
English : 5 years in English environment
Lived in : Morocco (8 years), Ireland(1 year), Portugal(1 year), China (3 months), Japan(1 month), USA(1 month), Tahiti (1 month)