



NGO TUAN ANH

SENIOR CONSULTANT &
ERP IMPLEMENTATION

PROFILE

Experienced Business Consultant and ERP Implementation Specialist for more than 7 years. Software implementation, business process improvement for multiple departments and Business Units; and experience in controlling and enhancing operational efficiency & effectiveness.

EXPERTISE

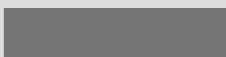
Business requirements elicitation and analysis

- Multiple methods applied to extract, elicit and analyze users' requirements on IT solutions, including interview, observation, brainstorm, working sessions.
- Presentation to clients of work products, ideas and solutions.
- Dealing with solution conflicts and challenges between consultants and clients.

ERP Software Implementation

- Facilitating of enterprise change and transformation process to ERP system.
- Following and completing of ERP Software implementation from project kick-off to project close phase.

REACH ME!



SKILLS

Requirements Elicitation and Analysis



ERP System Implementation



Coaching & Leadership



Visualization and Conceptual



Project management



QUALIFICATION

University of East London

Accounting and Finance (BA Honors) –
First Class

Infor Academy

Infor Certified CSI Manufacturing
Operations Consultant v10
Infor Industry Essentials: Industrial
Manufacturing – Foundation

EVOL Group

Certified Transformation Coach

LCL Vietnam

Leader Coach

WORK EXPERIENCE

ERP SENIOR BUSINESS ANALYST & CONSULTANT

TRG International | 03/2021 - 02/2023

- Elicited and analyzed business requirements and conducted 5 ERP system demos to potential clients.
- Successfully pursued clients and helped company to sign 1 new contract for ERP System, valued at 300,000 USD (Tan Ha Project).
- Successfully conducted 3 webinars to 50+ potential listeners each, on different business topics, both in Vietnam and Cambodia markets.
- Successfully implemented YSG Project as Senior ERP Business Analyst (Production, Warehouse, Procurement Modules) and Project Manager.

ERP BUSINESS ANALYST & CONSULTANT

MoMo E-Wallet | 2018 - 2021

- Successfully managed MoMo's ERP System to adapt with high volume transactions.
- Elicited, analyzed business requirements from several internal departments' stakeholders.
- Lead and implemented multiple internal projects to add values to current MoMo's ERP Systems, including Fixed Asset Tracking, Purchasing Optimization, Automatic Payment Posting, Core System Integration

ERP BUSINESS ANALYST & CONSULTANT

TRG International & DataVTech Vietnam | 2015 - 2018

- Successfully implemented BMWindows ERP Project (Facade Factory) as ERP Business Analyst for Production, Warehouse and Procurement Modules – Infor CSI, helping the plant apply new technology to production process, map current documents and procedures to new system, complete Make to Order and Make to Project End to End process in Infor CSI ERP System.
- Successfully implemented APP ERP Project (now known as Phuoc Nguyen Company) as ERP Business Analyst and Consultant for Production, Procurement, Warehouse Management module, launching the company's future business processes using Infor CSI System.