

## **PROFILE**

NGUYĒN MINH HOÀI Major: Informatics Year of Birth: 1988

EDUCATION
Can Tho Technical-Economic
College
August 2007 - Oct 2010

#### CONTACT

MOBILE PHONE: (+

## **EMAIL:**

Linkedin: Christopher Nguyen

#### Other Certificates:

Cloud computing technology partner.

Cycle: 2022 - 2023

#### Online courses:

- Cloud Services Partner Bitrix24
- AWS Certified Cloud Practitioner
- Google Cloud Trainina
- Microsoft Azure
- Cloud Computer Security InfoSecTrain
- Innovation & Digital transformation
- WordPress Cloud Training

#### A. WORK EXPERIENCE

# CÔNG TY TNHH SITCOMASIA VINA (MAIC GROUP)

Head Office: 31 Phan Boi Chau, Ward 14, Binh Thanh District, HCMC

Position: IT Manager

October 2022 - July 2023: 09 month

- 1. Research-consultant:
- Cloud service: Microsoft Azure, Administrator MS 365
- Apply the best practices sof the technology.
- Optimize process of operating the service.
- Proposal to buy solution, buy service, buy equipment.
- Manage and working with vendor, partner.
- Support digital marketing, google SEO website.
- Optimize and saving cost.
  - 2. Operation:
- Professional all services: Service SLA, Service compliance, Service security.
- UniFi networking, IoT solution.
- Video conference: Google Meet, Teams.
- Hosting, domain, SSL Security.
  - 3. Rollout Infrastructure new restaurant:
- Project planning open store all brand

# CÔNG TY CỔ PHẦN HÀNG TIÊU DÙNG MASAN (MASAN CONSUMER CORPORATION & MASAN GROUP)

Head Office: 39 Le Duan, Ben Nghe Ward, District 1, HCMC

Position: IT Supervisor

Jan 2021 - September 2021: 11 month

- 1. Research-consultant:
- Cloud service: Google Workspace, Cloudflare, Web Cloud services, Website platform, Microsoft Azure service.
- Apply the best practices sof the technology.
- Optimize process of operating the service.
- Proposal to buy solution, buy service, buy equipment.
- Manage and working with vendor, partner.
- Support digital marketing, google SEO website.
- Optimize and saving cost.
  - 2. Operation:
- Professional all services: Service SLA, Service compliance, Service security.
- Meraki networking, IoT solution.
- Video conference: Google Meet, Teams, Zoom, Skype.
- Hosting, domain, SSL Security.
- 3. Helpdesk: Support end user all IT problem, Google Workspace, Office 365, Printer server, Computer, Email.

- Network & System Administrator CompTIA
- Digital Marketing
- Critical Thinking
- Communication

#### Skills set:

#### Advanced skill:

- ✓ Technology & Application Research
- ✓ Planning and implementation
- ✓ Operation & Optimization
- ✓ Review & Innovation
- ✓ Digital technology transformation

## Collaboration skills:

- ✓ Team management & collaboration
- ✓ Remote support collaboration
- Training and capacity development

#### Optimization skills:

- ✓ Optimize technology infrastructure
- ✓ Optimizing costs

# NGÂN HÀNG THƯƠNG MẠI TNHH MTV XÂY DỰNG VIETNAM(Construction Bank – CB)

Head Office: 10 Ly Tu Trong, Ben Nghe Ward, District 1, HCMC Position: Infrastructure Technical Specialist September 2020 – Nov 2021: 03 month

- Support end user all IT problem, SharePoint 365, Office 365, Printer server, Computer, Email, eOffice....
Write a technical guide and user guide, rollout new branch.

#### **BIG C - CENTRAL RETAIL VIETNAM**

Head Office: 163 Phan Đang Luu, Ward 1, Phu Nhuan District, HCMC

Position: **IT support specialist** *May 2012 – July 2020: 8 year 3 month* 

1. Rollout Infrastructure new store:
Project planning open store all brand: BIG C, SuperSport, GO!, Lookkool, Kubo, Home mart, Robin,....

# 2. Operation system:

- Management (VMware Sever, AD, DNS, LAN, WAN, Camera, IP Phone, TDA, POS, Dynamic AX, PDA, Scale, Smart UPS, Time-Keeper, Price checker, backup data server...)
- Building process of operating the system, IT equipment.
- Manage and working with vendor.
- 3. Helpdesk: Support store and end user all IT problem, SharePoint, Office 365, Printer server, Computer, Email....

#### Johnson & Johnson

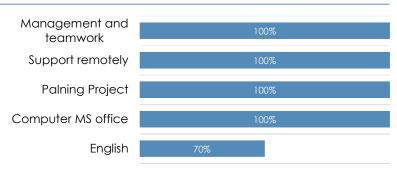
Head Office: HCMC, Vietnam

Position: IT Support

Oct 2010 - May 2012: 1 year 8 month

- Rollout Infrastructure new site, new warehouse.
- Management the system and asset IT.
- Support end user, MS Office, Printer server, Email, Computer.

#### **B. SKILLS**



Thank you for watching my profile.