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| Kiril Kostov  **Graduate Software Developer** | 07587454897  kirilmkostov@gmail.com  linkedin.com/in/kiril-kostov-9b3560134  www.kirilkostov.com |
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| **Graduated with 1st degree from Westminster University,** always trying to excel myself in what I am doing.  **Dean’s List Awards,** for outstanding achievement and grade above 70% at level 4 and level 5.  **Eager to learn,** as a young developer, I accepted the challenge to vigorously work towards acquiring new skills which will aid my way to progress in my career.  **PROFESSIONAL EXPERIENCE**  **Front of House Customer Service (0.5fte)**  Friends House Hospitality, London, 2014–Present  Joined as Room steward, promoted rapidly through a series of increasingly responsible positions based on strong organizational skills, willingness to work in a team and strong desire to progress.   * Maintain customer service standards on a day to day basis to ensure maximum satisfaction levels. * Utilized some of my skills to produce several type of report sheets in order to minimize the time spent to complete daily duties. * Worked hard in a team to achieve 99.7% customer satisfaction levels at reception.   **Quaker Life Support Officer (0.2fte)**  Friends House Hospitality, London, 2015–Present  Working my way up, I have taken on a role as a ‘Quaker Voices’ officer. Main responsibilities are; managing bi-monthly magazine, leasing with customers over the phone and email, updating subscriptions, deal with payments, updating small website page, organizing volunteers to stuff envelopes, communicating with the magazine editor on a day to day basis.   * Introduced digital catalogue to organize better our archives. * Automated some time consuming procedures previously on place in order to save time. (*e.g. setup occurring weekly emails*) * Carried over regular reports and meetings with my line manager and the editor of the magazine. | **SKILLS**  HTML5  CSS3  Java   JavaScript  jQuery  OOP  MVC  PHP  Swift 3  MySQL  **HIGHLIGHTS**  **Developed venue booking web application** for my current employee’s events department during my final year’s project.  **Group leader** of 5, during level 5 Group Project module at university. Led to successfully completing the requirements on time and achieved **65%.**  **Class rep** at Southgate and Barnet College while studying Access to HE Diploma.  **EDUCATION**  **Computer Science BSc**, University of Westminster, London  **BTEC Level 2 Diploma in Business Administration (QCF) –** HIT training London  **Access to HE Diploma - Computing**, Barnet and Southgate College, London | |