



Big Survey 2021

Firstly, thank you to everyone who completed the survey this term. We had a superb response with over 150 people taking the time to share their views. Below is a summary of the results, some of the comments and suggestions made, as well as our initial responses. We will meet as a team, including governors and look to see how we can change to make the school even better for your children.

The number is the percentage of parents who agree or strongly agree.

Wellbeing

My child is safe, secure and well supported in school: 98.6%

I feel staff know my child as an individual : 97.8%

My child feels confident about approaching a member of staff if they feel unhappy or unsafe: 97.8%

My child is encouraged to exercise and keep fit,: 97.9%

The school encourages my child to contribute to the school, local and wider community.: 97.1%

Teaching and Learning

My child is encouraged to work hard and try their best: 98.6%

I feel well informed about my child's progress: 93.1%

The school helps me support my child's learning: 94.1%

School and Ethos:

The school is led and managed well: 98%

I know who the governors are: 77.8%

I feel comfortable approaching the school with a question: 97.3%

The school takes account of parent/carer concerns: 96.5%

The school treats my child fairly and politely: 96.6%

I am happy with the school report format: 95%

I would recommend the school to a friend: 96.6%

Behaviour

My child knows the school values, 'Respect, achieve, together' and understands what they mean: 95.8%

The school deals effectively with bullying concerns: 94.1%

The school deals with behaviour effectively: 94.8%

Covid-19:

I am confident in the school's response to Covid-19: 95.3%

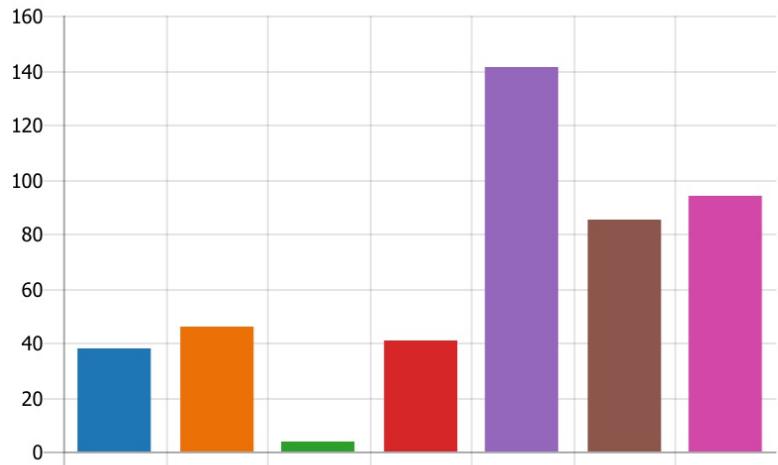




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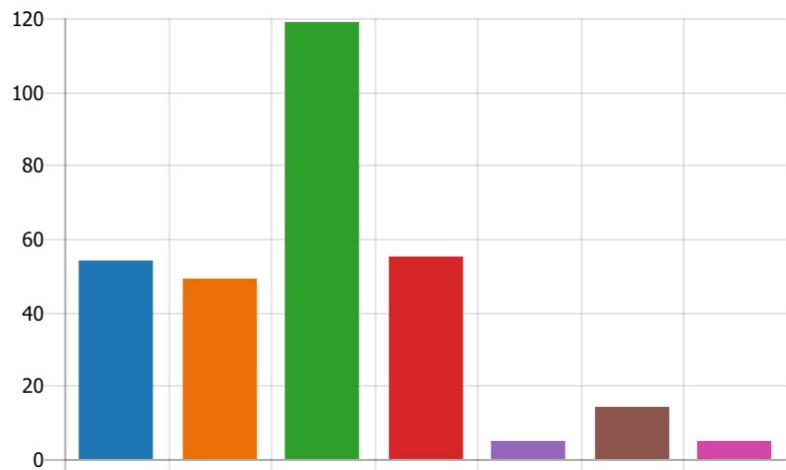
We have a number of forms of communication in school. Which do you find useful?

Website	38
Schoolzine App	46
Twitter	4
Facebook	41
Dojo	141
Text	85
Newsletter	94



Which do you not use?

Website	54
Schoolzine App	49
Twitter	119
Facebook	55
Dojo	5
Text	14
Newsletter	5





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Do you find the calendar useful or were the lists of dates (that we used to do) a better way of sharing?

- | | |
|---------------|----|
| Calendar | 18 |
| List of dates | 66 |
| Don't mind | 62 |



Your suggestions to improve communication

- Text reminders for important items
- Calendar is hard to use
- A list of date would be more helpful
- Could all letters be through Dojo – trips and clubs as not all make it home
- Either send information out on all platforms or pick one
- More information on my child's progress during the year
- Coffee mornings/evenings to informally discuss things
- More staff in the office
- All class teachers available in the morning
- Visible presence each day?
- Up to date notice boards

What we will do	We will review our communications plan with staff and governors early next term. There are a lot of great suggestions and many can be implemented fairly swiftly.
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Adaptations from Covid-19 that you think work:

- PE kit days are much easier
- Staggered drop off times
- Dropping children with teachers in the morning
- Dojo has been great
- Increased awareness of personal hygiene and social responsibility

Some ways we have tried to act already following your suggestions

You said	We did
Start and end of day procedure Queuing outside of school Can school open the gate slightly earlier to ease congestion. Reception and KS1 using the same queue Sometimes classes come out late and parents speak with teachers when others are waiting	We have tried to implement this already. A number of you have asked and it seems to make a huge difference. We try to open the gates early and reception can now queue separately. We can certainly try to be prompt but sadly will on occasion be a little after 3:10. We don't want to put off parents if they have something to discuss and hope we can all be understanding on this.
Communication Can we use Dojo, but text for important items such as immunisations?	We are reviewing our communication plan as this has been raised by a few parents.
Events: Particularly whole school and with parents Events such as Christmas concerts, picnics, leavers play where parents can join in too	We are excited to be starting these again. For us the new hall makes these whole school events much easier to organise.
Parents evening Can we have more information on our child's progress please Only 10 minutes for the appointments Online great as no queue and we can manage without sourcing babysitters	The dates on the newsletter show we have now booked in parent consultation evening. We are hoping to offer a blended approach moving forward, but it is worth saying that in general appointments are meant to be ten minutes, even face to face, and they often run over. This is what has led to the long delays for many parents in the past.



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Some things you have asked other parents to do to make our school safer.

Smoking by the entrance to school:

This is really something our parent can fix, please try to consider the other children and adults on site by moving away from any entrances to smoke/vape.

Parking on Slack Lane: Whilst parking is often an issue in schools it has been incredibly sad how so many have ignored the restrictions on slack lane, especially with the building works going ahead. There are cones out and the disregard for this is difficult to understand. Please can parents try to put the children first and park away from this part of the road.

Some ways we have tried to act already following your suggestions

You said	We did
I haven't seen a lot of the creative side of the curriculum e.g. music, art, DT. This may not be the case and it is just not shared as well with parents	I think we could share more of the great work our children do. Mrs Wild produces a curriculum newsletter and this has lots of information on this area.
More afterschool clubs	Hopefully we have started to do this, but we will continue to try to put a wider range of clubs on
Bring back forest schools	Forest schools will be back soon
Learn more about equality issues, including same sex parenting	This is an area we have planned for assemblies, circles in class etc.
More liaison with parents of SEND Teacher training on autism	Any parent who feels like they need to please contact the office to arrange a conversation with our SENDco Miss Ward, who is more than happy to try and help. Reassuringly, our staff have regular training including in Autism.
Coming back on to the playground in the mornings.	This is trickier as the restrictions with the building work and space we have add to the other issues.
More equipment at break/lunch such as burpee mats, trampoline and climbing wall Astro turf for football	We are always looking to have more ideas for playtime and will ask the children for their thoughts before we invest.
School needs to take a more leading role against bullying and bad behaviour.	Obviously not everyone has a good experience but if you want to discuss what we do in school to support pupils please don't hesitate to get in touch and arrange a meeting. We are more than happy to outline the plan and strategies in place to support children at Heath.
Introduce greater emphasis on life skills such as critical thinking and debate, money and finance and social responsibility and justice.	A great suggestion and certainly one we strive to do but haven't managed fully yet. Before Covid we had a number of workshops in school, for example from Natwest and hope to restart these soon.





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What we do well?

Encouragement, the reward system of dojo's works particularly well with my son! Communication is brilliant I always feel very well informed about what's happening at school.	I've always been impressed that all the teachers seem to know the children whether they are in their year/class or not and are approachable.
Supporting child	I am yet to get a full experience from school as this is the first year I have a child in full time education, however staff are really welcoming and my child is very much at ease with them, this is a massive relieve for both child and parents
Creating a friendly and approachable staff team. Encouraging reading.	Positive relationships with parents and children
Supports my child, and makes him feel included and happy to attend school.	Makes learning fun in a kind caring and safe environment. Friendly approachable staff, children's mental health is high priority and is always put first
All my 4 children have attended Heath primary school and all have had no issues. I'm completely satisfied that the school is an excellent school and all my children think the same. Teachers have come and gone but that's life, the two head teachers have been brilliant ones and very very approachable 😊	Always communicate with pupils and say good morning and goodbye as this goes along way with the children, also how they know each pupil as an individual and how safe the children feel whilst at school, just the whole outcome that you do as a school is really good and knowing that my children come to a school where they are so passionate about each and every pupil is amazing
I feel all teachers are approachable in a morning and afternoon. Everyone one of them says hello even if my children aren't in their class. The drop off and pick up routines seem to be a lot better and my children enjoy school in general.	Friendly, approachable staff. Great breakfast and after school club facilities. Thank you for helping my son to adapt to a new school :)
I like that you all know the children, deal with any issues and communicate with parents. Also that the leadership team are visible as I'm told in many schools this isn't the case.	





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What we do well?

Supporting student to the best of their abilities	Good communication with parents.
The teachers are amazing. They know every student. And always made both my kids feel really happy during their time here. Archie really misses it. The ladies at the reception are super helpful and polite. Everyone is always happy and looking like they're looking forward to seeing the children. They treat our children like we want them to be. And taught really well. After school club ladies are brilliant too.	The school is welcoming and friendly to everyone. There is always a presence of staff in the playground and I really like that the head teacher is a visible part of the day and not just hidden in an office. I find Mr Lynch very approachable and helpful with any query which my children strongly agree with also. The community values and everyone working together is really apparent.
The school provides clear information and has many approachable ways of asking for information if needed. Staff are always visible at the beginning of the day and welcome the children for a good start to the day. They children are taught key values through the schools behaviour system which is easy to understand and follow even by the new starters. The curriculum seems well thought out and adapted well to suit all learners. I like that the HeadTeacher and other members of senior management are present and available at the beginning and ends of day as it makes them more approachable and shows how much they are about the parents and children of the school. Overall you do an awesome job.	Answering questions, pointing me in the right direction. Help my children when they are upset or struggling with anything. Really friendly staff all approachable. I think its really lovely that the headteacher greets the children in a morning and knows their names (a family member also commented about this). I feel happy that my child is in a supportive learning environment and don't have any worries about my child been at school
Brilliant school can't fault it, the staff are easily approachable and the school have really helped my child	I believe school have done really well at putting children's and parents minds at ease, during covid and its great to be back.





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What we do well?

Supports the children and knows them all individually. All staff are friendly making the children feel safe and the parents know they are well looked after.	Supports the children and knows them all individually. All staff are friendly making the children feel safe and the parents know they are well looked after.
Makes children smile	Provide individual support to each child
Great teachers, feel like they care.	My children are happy to come to school - must be doing something right! Teachers are 100% passionate about the children. My children are excited to tell me about the things they are learning in school!
The whole school staff know my child personally which in some schools isn't always the case and it makes my boy feel special.	The staff and team at Heath are very welcoming during morning drop offs and pick ups. We feel that if we did need to speak to anyone to raise a concern or regarding a situation then we would be able to with confidence; staff are approachable and willing to help.
Always gives feed back to what children have done through out the day. Interaction with both children and parents. Communication on all levels covering all bases.	Listens to parents, tries to support children as individuals and challenge them to do their best
General communications and regular newsletters about what is going on in school	Sorting out queries and complaints
I think the school is a lovely happy environment, and the staff are lovely. There willing to help out wherever possible.	Communication with parents with regards to learning and development. Help and support with developmental issues, emotional support.



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What we do well?

All the teachers are approachable kind and caring! It is well led. I find that most of the time the children are happy at school	School knows the respective circumstances of different families.
Provides support and a listening ear, Daniela on reception is so lovely and is my first port of call and she always helps.	The staff I have met upto yet seem very friendly and caring. Seem that they would go above and beyond to help and encourage their pupils. I am very happy that I chose heath school for my daughter to attend. The vibe is very much pupil based. I do feel that if there were any problems/concerns they would be dealt with efficiently too.
The staff are dedicated and truly care about the pupils. Their professionalism enhances the school and gives the children the best chance in a difficult educational environment. All members of staff are open and available each day, including Mr Lynch, which creates a strong community feeling and assurance that the school is working with the parents for the benefit of their children.	I am very pleased with how much support my daughter has had in learning and understanding English as a second language, since she started the nursery so far. All staff is always ready to help in case of any concerns. She loves all the activities that are organized at school
I do think the staff are lovely and try and help where possible.	Celebrates the children's successes
Caring so very much. Working so hard on modifying the curriculum. Knowing parents of each child.....collection time is amazing. Having a new building on its way. Having new fencing on the way.	Supports children both academically and emotionally.
Encourage children to be the best version of themselves	All staff friendly and welcoming at the gates.

