



IGOR OLIVEIRA

About Me

Self-Taught mindset
IT professional
Cyber Security Lover

Contact

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[LinkedIn URL](#)
[Coding Portfolio](#)
[GitHub](#)

Interests & Hobbies

- Hacking
- Food
- Travel
- Business & finances
- Soccer
- Ocean Life
- Movies
- Games

CAREER OBJECTIVE

Currently studying for CompTIA Network+ exam to be more eligible for an intermediate level IT position, in order to improve my skills and develop a solid knowledge, achieving further experience in the field.

EDUCATION

Bachelor Degree

BYU Idaho

- Applied Technology – degree expected in December 2023

IT Courses Taken So Far

- Hardware Technician
- Windows Client Technician
- Frontend Development
- Introduction to Programming
- Introduction to Web Development
- Advanced CSS

SKILLS

- | | |
|--------------|--------------|
| ■ Powershell | ■ HTML5 |
| ■ Bash | ■ CSS3 |
| ■ Linux | ■ Javascript |
| ■ VirtualBox | |

Languages

- English
- Portuguese

EXPERIENCE

Data Center Technician

Amazon

Boardman, OR (Nov. 2021 - Present)

- Perform installation and basic repair of damaged network equipment and devices
- Monitor the day-to-day performance of data servers and networks
- Maintain an optimal controlled environment for servers, and troubleshoot network and server issues
- Upgrade internal system components, including CPUs, RAM sticks, hard drives, and network cards

Warehouse Dockclerk

Americold

Tri Cities, WA (Jun. 2020 - Nov. 2021)

- Responded to several cross-departmental issues and requests, via email, phone calls, radio or in person, stablishing reliable communication between client and warehouse, as well as providing assistance and ensuring smooth operations
- Troubleshoot and fixed several misleading information every day on the system, in order to send accurate reports to management and customer, resulting in reliability between both companies
- Performed administrative services such as, archiving, printing and signing reports; as well as answering phone calls from customers, checking in and out trucks on the system, contributing for a daily profit of \$100K

IT Support Technician

TecnoSeg

Rio de Janeiro, RJ (Apr. 2015 - Aug. 2015)

- Provided weekly IT desktop support for 10 different companies with clear communication
- Maintained an average of 50 desktop systems in 10+ networks total
- Upgraded and configured new computers, including them in workgroup or domain services

SERVICE PROJECTS

The Church of Jesus Christ of Latter-Day Saints (2012 - 2014)

- Managed discussions in classes every week, improving leadership ability
- Met 150+ people from different social economic classes per month, improving presentation capacity
- Trained 10+ native Americans on Portuguese language, largely contributing for English pronunciation