

JAMES D.

XXXXXXXXXXXXXXXXXXXX

PROFESSIONAL SUMMARY

Over 5 years of experience in IT roles including 1 year as a Senior Developer, 2 years as a Software Engineer, and 3 years as a Data Analyst. I have a strong background in software development, data analysis, and project management. A proven track record of delivering high-quality solutions on time and within budget.

EXPERIENCE

Over 5 years IT experience including 1 year as a Senior Developer

XXXXXXXXXXXX A Senior Developer 2015 to Present

- Developed and maintained web applications using Java, Spring, and JavaScript.
- Worked closely with the product team to understand requirements and deliver solutions.
- Assisted in the design and development of new features and improvements.
- Worked on a variety of projects, including e-commerce, financial, and healthcare.

XXXXXXXXXXXX A Senior Developer 2014 to January 2015

- Developed and maintained web applications using Java, Spring, and JavaScript.
- Participated in the design and development of new features and improvements.
- Collaborated with the product team to understand requirements and deliver solutions.
- Worked on a variety of projects, including e-commerce, financial, and healthcare.

Former Customer Support Representative

XXXXXXXXXXXX Mgr. 2010 to March 2014

- Customer support representative for a large e-commerce company.
 - Responsible for handling customer inquiries, complaints, and requests.
 - Led a team of customer support representatives and provided training and mentorship.
 - Managed a team of customer support representatives and provided training and mentorship.
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EDUCATION

A C 2011

A D C I S C C S
ND 2010