DANIEL OCAMPO

Houston, TX
+1 (919) 724-9778
daocampo2002@gmail.com
da-ocampo.com

WORK EXPERIENCE

Customer Service Representative

Foundever | Remote
2/22 - Present

- Address client inquiries in real time through phone and email communications, providing attentive and effective support.
- Diagnose user problems, file bug reports, and communicate with other departments for necessary case escalations.
- Implement effective and comprehensive remote solutions for a variety of situations, showcasing resourceful thinking and problem-solving skills.

Co-Founder, Full-Stack Developer

END (Every Night Dawns) | Houston, TX
12/21 - *present*

- Develop and maintain websites using HTML, CSS, Typescript, and JavaScript, ensuring seamless functionality and optimal user experience.
- Manage support queries for e-commerce and live show ticket sales through CRM software and social media platforms.
- Contribute to ideation of company goals, engagement strategies, and community experience improvements as a core team member and co-founder.

Web Development Intern

Carimus | Raleigh, NC
7/21 - 1/22

- Created innovative features using JavaScript and React.js for enhanced web application functionality.
- Engineered reusable front-end components, ensuring scalability and optimal performance across various devices and browsers.
- Integrated APIs with third-party systems, improving business processes and ensuring data security using solutions like MySQL.

EDUCATION

Associate in Applied Science Web Development

Wake Technical Community College
Raleigh, NC

Blockchain Developer Online Bootcamp

ConsenSys Academy
Remote

SKILLS

- HTML/CSS
- JavaScript
- MongoDB
- Express.js
- React.js
- Node.js
- PHP
- ASP.NET
- Bootstrap
- WordPress
- Cypress
- Git
- PostgreSQL
- Amazon Web Services
- Zendesk
- Adobe Creative Cloud
- Microsoft Office 365
- Microsoft Visual Studio

LANGUAGES

- English
- Spanish