

# Daniel P Abrams

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## Summary

Data analyst using analytics and data visualization tools to answer the most challenging business questions seeking career advancement in a challenging and engaging position.

## Skills

### Advanced Excel & VBA

- Build time-saving tools using VBA.
- Distribute monthly reports using Excel data visualization.

### Advanced SQL

- Create, manage, and maintain databases.
- Write complex queries.

### Data

- Tableau data visualization
- Beginner comprehension of R.

### Web Design

- Intermediate comprehension of HTML, CSS.

### Programming

- Beginner comprehension of Python and Java Script.

### Agile Project Management

- Atlassian Suite (JIRA, Confluence, Bitbucket)

## Experience

### Ryan Specialty Group, Melville, NY

*Technical Services Manager* -- March 2016 to PRESENT

- Lead team in an agile environment as product manager communicating expectations and targeting skill sets to specific assignments to manage deadlines and expectations. Direct reports include 3 developers and 3 summer interns.
- Improve internal reporting by developing and distributing dashboards and pricing reports using SQL and Excel/VBA.
- Lead complex IT initiatives and major cost reduction efforts by collecting and creating critical data points to identify break-through solutions resulting in minimized user intervention and increased accuracy:
  - Automated email follow-ups reducing processing time by nearly 95%.
  - Implemented optical character recognition product (ABBYY) to partially automate data entry.
  - Expanded Excel-based pricing tools to automate UA tasks using web services.
  - Assisted in conversion of Excel-based tools to web-based.

### Ryan Specialty Group, Melville, NY

*Operations Analyst/ Underwriting Assistant (UA)* -- May 2014 to March 2016

- Developed and managed excel-based pricing tools.
- Provided technical training and guidance to underwriters, underwriting assistants, and management.
- Improved training process and procedures by creating new training manuals and updating existing manuals.
- Managed team of 4 summer interns and delegated individual and group assignments.
- Worked with actuarial team on tools to provide ideal functionality for both underwriting assistants and underwriters.
- Communicated with China office on troubleshooting and feedback as new tools were implemented.

*Account Executive* -- January 2006 to January 2010

**Chinese Laundry Footwear** – New York, NY

Calculated pricing and future projections.

**Steve Madden's Fix** – New York, NY

Guided buyers on budgets and planning.

**Punkrose Footwear** – New York, NY

Expanded business by pioneering brand to new territories

## Education

Queens College, City University of NY, Flushing, NY -- **MS Risk Management**, 2015

Thesis Project: Chubb Group Investment Portfolio Capital Requirements Under Solvency II

Queens College, City University of NY, Flushing, NY -- **BA Economics**, 2012

Manhattanville College, Purchase, NY -- **BA Music Management**, 2005

## Additional

**Society of Actuaries** Exams Passed:

- Probability (Exam P, 2012)
- Financial Mathematics (Exam FM, 2013)

Certifications:

- R Programming (Coursera, 2015)

Full-Time Musician 2010, Guitar:

- Taught private lessons
- Live performance & studio recordings