My Text Analytics Report For Offensive Speech Classification

Abstract

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There a quite several offensive words spoken in social media. It is important to detect offensive languages so as to reduce their effect on people. In these work, text from tweets are loaded, preprocessed and classified into either offensive (OFF) or not offensive (NOT) using two different techniques, the first method being the XGBClassifier and the second is the MLP model. The different subsets of data is utilized to train these models and the model is tested on test data to predict the class of the data. The performance of the models are also determined to see which model performed better in their prediction. The XGBClassifier() model outperformed the MLP model when tested on the test data

1 Materials

The following documents are added to this report:

- Code: The link to the code for the project is found here
- Google folder: All the data, models and output files are found here in Colab
- **Presentation**: My Project report presentation is found **here**

2 Model Selection (Task 1)

The models selected are

- XGBClassifier
- Multilayer Perceptron (MLP) model

2.1 Summary of 2 selected Models

2.1.1 XGBClassifier

This classifier is a component of the eXtreme Gradient Boosting (XGBoost) package. It is a training technique that is very scalable and prevents overfitting. It can manage missing data and has a variety

of hyperparameters that can be modified to optimize the model's performance. It is also renowned for its features of speed, accuracy, and scalability.

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2.1.2 Multilayer Perceptron (MLP) model

High-dimensional data can be handled by MLP models, which can also learn word representation in a vector space. The model's adaptability enables the addition of further layers and activation functions, which enables them to recognize intricate patterns in text. When trained correctly, the model performs well on classification tasks.

2.2 Critical Discussion and Justification of Model Selection

Both models were trained on different subsets of the train dataset. The dataset utilized for the training, validating and testing of these models are from (Zampieri et al., 2019). Method 1 utilizes the XG-BClassifier while method 2 utilized the Multilayer Perceptron (MLP) model. In method 1, the cross validation score (based on accuracy) with cv = 10was carried out on the model to serve as hyperparameters tuning, ensuring the model is generalized. The mean of the validation score and the accuracy of the model of validation data were approximately the same and higher on test data. This means the model performs well on new data. The performance metrics of the models on validation data when trained with 100% of training data are shown in table 1 below:

| Model | Accuracy | Precision | Recall | F1 |
|-------|----------|-----------|--------|------|
| XGB | 0.77 | 0.77 | 0.77 | 0.76 |
| MLP | 0.80 | 0.80 | 0.80 | 0.79 |

Table 1: Performance Metrics on validation data with model training on 100% training data

Figure 1 and Figure 2 shows the classification report on validation data when the model is trained with 7100% of the trainset.

| - | precision | recall | f1-score | support |
|---------------------------------------|--------------|--------------|----------------------|-------------------|
| 0 1 | 0.78 0.76 | 0.93 0.46 | 0.85 0.57 | 619 308 |
| accuracy macro avg weighted avg | 0.77 0.77 | 0.69 0.77 | 0.77 0.71 0.76 | 927 927 927 |

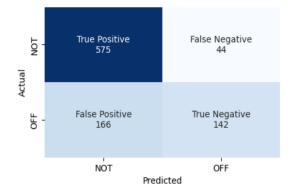


Figure 1: Method 1: Confusion Matrix on model validation using validation data

| | precision | recall | f1-score | support |
|---------------------------------------|--------------|--------------|----------------------|-------------------|
| 0 1 | 0.81 0.76 | 0.91 0.58 | 0.86 0.66 | 619 308 |
| accuracy macro avg weighted avg | 0.79 0.80 | 0.74 0.80 | 0.80 0.76 0.79 | 927 927 927 |

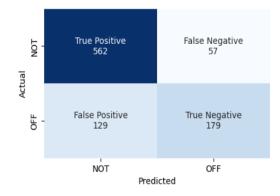


Figure 2: Method 2: Confusion Matrix on model validation using validation data

The model's performance on test data are discussed on further sessions.

3 Design and implementation of Classifiers (Task 2)

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The data (training data, test data and validation data) were cleaned and preprocessed by going through the following processes:

• Tweet preprocessor: Tweets may contain URL's, Mentions, Hashtags, Emojis, Smileys

and specific words. This process removes unwanted all these unwanted characters.

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- The characters of the data are all converted to lowercase.
- Extra white spaces are removed
- Stop words removal: Some frequent and common words are removed and does not affect the meaning of the words
- Stemming: This process convert words to their root word without affecting the meaning of the words.

All these process improves the performance of the models. After the proprocessing, the data, which are in object type, are converted or vectorized for the model to understand. The features of the data are extracted with a feature of 5000 and utilized for model training. Different subsets of the training data are utilized to train the model and validated with the validation data. Prediction of the data label are also carried out on the test data with these models. Details of model training and the data are discussed in section 4. The model pipeline was designed and implemented as shown in Figure 3:

4 Data Size Effect (Task 3)

The dataset utilized for the training, validating and testing of this model is the dataset from (Zampieri et al., 2019). The training dataset named train.csv has about 12313 entries, the test dataset has about 860 entries and the validation dataset has about 970 entries. Table 2 shows the details of the data. Table 2 shows the details of the data subsets The training

| Dataset | Total | % OFF | % NOT |
|---------|-------|-------|-------|
| Train | 12313 | 66.7 | 33.2 |
| Valid | 927 | 66.7 | 33.2 |
| Test | 860 | 72.1 | 27.9 |

Table 2: Dataset Details

data with 12313 entries was divided into 4 subsets: 25%, 50%, 75% and 100%. Each subset is the exact percentage of the train data and is utilized to train the models. The models are validated on the validation dataset (valid.csv). The models was tested on the test data, predicting the label of the data. Table 3 shows the dataset statistics of different sizes.

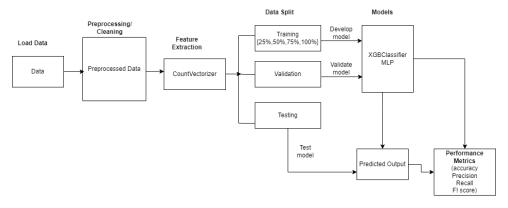


Figure 3: Design and Implementation of the Models

| Data % | Total | % OFF | % NOT |
|--------|-------|-------|-------|
| 25% | 3078 | 33.24 | 66.76 |
| 50% | 6125 | 33.24 | 66.76 |
| 75% | 9219 | 33.24 | 66.76 |
| 100% | 12313 | 33.23 | 66.77 |

Table 3: Train Dataset Statistics of Different Size

4.1 Method 1: XGBClassifier()

This model was trained with different training data sizes. The cross validation score of the model's accuracy with cv = 10 was implemented to fine tune the model. Tables 4,5,6 and 7 shows the performance metrics with the for each subset of data. When compared with the mean cross validation score, the model is well generalized. Figures 4,5,6 and 7 shows the classification report and the confusion matrix of the model performance metrics on test data for different data sizes. From these figures, it is evident that when the model is trained with 75% and 100% of the data, the model performs better than others data sizes for both testing and validation. This demonstrates how utilizing more training data can improve the model's performance.

| 25% Data | Accuracy | Precision | Recall | F1 |
|------------|----------|-----------|--------|------|
| Validation | 0.75 | 0.74 | 0.75 | 0.72 |
| Testing | 0.81 | 0.81 | 0.81 | 0.79 |

Table 4: Performance metrics for 25% subset of train data

The cross validation scores on the test data for each model trained with different data sizes are approximately 91%. This means the model is performing well on new data and well generalized.

| 50% Data | Accuracy | Precision | Recall | F1 |
|------------|----------|-----------|--------|------|
| Validation | 0.76 | 0.76 | 0.76 | 0.74 |
| Testing | 0.81 | 0.81 | 0.81 | 0.79 |

Table 5: Performance metrics for 50% subset of train data

| 75%Data | Accuracy | Precision | Recall | F1 |
|------------|----------|-----------|--------|------|
| Validation | 0.78 | 0.78 | 0.78 | 0.76 |
| Testing | 0.82 | 0.82 | 0.82 | 0.80 |

Table 6: Performance metrics for 75% subset of train data

| 100% Data | Accuracy | Precision | Recall | F1 |
|------------|----------|-----------|--------|------|
| Validation | 0.77 | 0.77 | 0.77 | 0.76 |
| Testing | 0.81 | 0.81 | 0.81 | 0.79 |

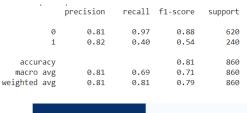
Table 7: Performance metrics for 100% subset of train data

4.2 Method 2: Multilayer Perceptron

The Multiplayer Perceptron is a neural network model that was trained with two linear transformation layers, one ReLU activation function layer, one dropout rate of 0.2 and a learning rate of $3e^{-5}$. The loss function of the training and validation data was computed and plotted as shown in Figure 8, 9, 10 and 11. These losses decreases as the epoch increases. The model is learning to better capture the underlying patterns in the data without overfitting to the training data.

Tables 8,9,10 and 11 shows the performance metrics of the models on validation data and predictions on test data.

The performance metrics of the models is not generalized on test data when trained with data sizes 25% and 50% as shown in Table 8 and 9.



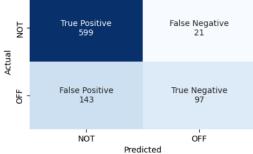


Figure 4: Metrics on test data with 25% data size

| | precision | recall | f1-score | support |
|---------------------------------------|--------------|--------------|----------------------|-------------------|
| 0 1 | 0.82 0.82 | 0.96 0.45 | 0.88 0.58 | 620 240 |
| accuracy macro avg weighted avg | 0.82 0.82 | 0.71 0.82 | 0.82 0.73 0.80 | 860 860 860 |

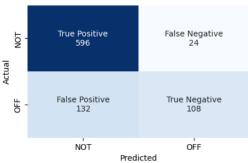


Figure 6: Metrics on test data with 75% data size

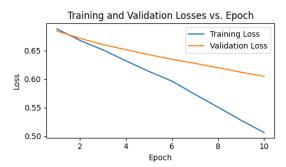
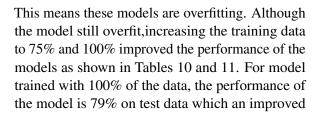
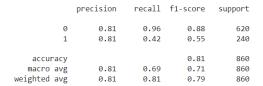


Figure 8: Loss vs epoch with 25% data size





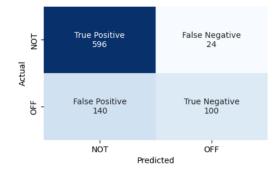


Figure 5: Metrics on test data with 50% data size

| | precision | recall | f1-score | support |
|--------------|-----------|--------|----------|---------|
| 0 | 0.82 | 0.96 | 0.88 | 620 |
| 1 | 0.80 | 0.44 | 0.57 | 240 |
| accuracy | | | 0.81 | 860 |
| macro avg | 0.81 | 0.70 | 0.73 | 860 |
| weighted avg | 0.81 | 0.81 | 0.79 | 860 |



Figure 7: Metrics on test data with 100% data size

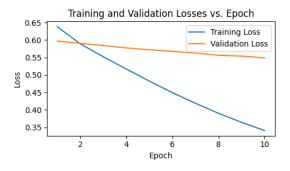


Figure 9: Loss vs epoch with 50% data size

performance when compared with models performance on test data when trained with other data sizes. The model's performance can be further improved if trained with more data and if the parameters of the model is further tuned.

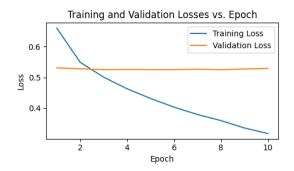


Figure 10: Loss vs epoch with 75% data size

| 25% Data | Accuracy | Precision | Recall | F1 |
|------------|----------|-----------|--------|------|
| Validation | 0.68 | 0.71 | 0.68 | 0.56 |
| Testing | 0.72 | 0.52 | 0.72 | 0.60 |

Table 8: Performance metrics of model using 25% subset of data

| 50% Data | Accuracy | Precision | Recall | F1 |
|------------|----------|-----------|--------|------|
| Validation | 0.74 | 0.73 | 0.74 | 0.72 |
| Testing | 0.70 | 0.61 | 0.70 | 0.62 |

Table 9: Performance metrics of model using 50% subset of data

| 75% Data | Accuracy | Precision | Recall | F1 |
|------------|----------|-----------|--------|------|
| Validation | 0.74 | 0.73 | 0.74 | 0.73 |
| Testing | 0.70 | 0.61 | 0.70 | 0.62 |

Table 10: Performance metrics of model using 75% subset of data

| 100%Data | Accuracy | Precision | Recall | F1 |
|------------|----------|-----------|--------|------|
| Validation | 0.80 | 0.80 | 0.80 | 0.80 |
| Testing | 0.79 | 0.78 | 0.79 | 0.78 |

Table 11: Performance metrics of model using 100% subset of data

4.3 Comparing the two methods with tweet examples

Some examples are selected from the test data to see how the models predicted the labels of the data. Table 13 shows the comparison of the model's performance on prediction when trained with 100% of the training data. Added to the table are possible labels from the researcher and remarks.



Figure 11: Loss vs epoch with 100% data size

5 Summary (Task 4)

5.1 Discussion of work carried out

Two different methods were utilized to classify text as either offensive (OFF) or not offensive(NOT). Method 1 used a machine learning model named XGBClassifier to classify the texts. The model was well generalized with an accuracy of approximately 81% on test data. Method 2 utilized a neural network algorithm named Multilayer Perceptron. Two neural network layers, one dropout layer of 0.2, and a learning rate of $3e^{-5}$ was utilized to create the model. After training the model with different sizes of the train data, the performance of the model on test data was higher when trained with 100% of the data with accuracy of about 79%. Method 1 performed better on test data with an accuracy of 81% on same data size.

5.2 Lessons Learned

Some traditional machine learning models outperformed the neural network or deep learning models. This is evidence in both methods utilized. The performance of method 2 can be improved by changing the parameters of the model which may include the learning rate, the optimizer, additional drop out layer and additional hidden layers. The disadvantage of this is that the model might become more complex, starts to overfit and very expensive.

| Example | GT | M1(100%) | M2(100%) | Possible | Remark |
|------------------------------|-----|----------|----------|----------|-----------------------------|
| | | | | Label | |
| *gets all the bitches* | OFF | OFF | OFF | OFF | GT label correct. Offen- |
| | | | | | sive towards women' |
| @USER School shootings | NOT | NOT | NOT | NOT | GT label correct. Com- |
| aren't controversial. Want- | | | | | ment not offensive |
| ing gun control is. | | | | | |
| @USER \$500,000 for her | NOT | NOT | NOT | NOT | GT label correct, com- |
| wedding. Clinton's always | | | | | ment not offensive |
| know what's best. | | | | | |
| *voice in my head while | OFF | OFF | OFF | OFF | GT label correct, offensive |
| I transfer money to my | | | | | word used |
| credit card* bullshit that I | | | | | |
| bought and have to pay for | | | | | |
| Are you fucking serious? | NOT | OFF | OFF | OFF | GT label mistake. Vulgar |
| URL | | | | | word used in text |

Table 12: Comparing two Models using 100% data

| Example | GT | M1(25%) | M1(50%) | M1(75%) M1(100%) | | Possible |
|----------------------------|-----|---------|---------|------------------|-----|----------|
| | | | | | | label |
| And these entertainment | OFF | OFF | OFF | OFF | OFF | OFF |
| agencies just gonna have | | | | | | |
| to be an ass about it. URL | | | | | | |
| #MonbebeSelcaDay she is | NOT | NOT | NOT | NOT | NOT | NOT |
| beautiful URL | | | | | | |
| #MAGA Expect more cen- | NOT | NOT | NOT | NOT | NOT | NOT |
| sorship URL | | | | | | |
| #Conservatives @USER - | OFF | NOT | NOT | NOT | NOT | NOT |
| You're a clown! URL | | | | | | |
| @USER #metoo are all | OFF | NOT | OFF | OFF | OFF | OFF |
| racist! | | | | | | |

Table 13: Comparing Model Size: Sample Examples and model output using Model 1 with different Data Size

| Example | GT | M2(25%) | M2(50%) | M2(75% |) M2(100%) | Possible |
|----------------------------|-----|---------|---------|--------|------------|----------|
| | | | | | | Label |
| And females b on the same | OFF | NOT | NOT | NOT | OFF | OFF |
| shit URL | | | | | | |
| What the fuck did he | OFF | NOT | NOT | NOT | OFF | OFF |
| do this time? | | | | | | |
| #LiberalLogic If #Liberals | NOT | NOT | NOT | NOT | NOT | NOT |
| get their way URL | | | | | | |
| #Spaldo is my guy. He is | NOT | NOT | NOT | NOT | NOT | NOT |
| my godson | | | | | | |
| #2A GUN CONTROL | NOT | NOT | OFF | OFF | OFF | NOT |
| KILLS PEOPLE, THIS IS | | | | | | |
| WHY WE NEED CON- | | | | | | |
| CEALED CARRY URL | | | | | | |
| | | | | | | |

Table 14: Comparing Model Size: Sample Examples and model output using Model 2 with different Data Size

References199 Marcos Zampieri, Shervin Malmasi, Preslav Nakov, 200 Sara Rosenthal, Noura Farra, and Ritesh Kumar. 201 2019. Predicting the Type and Target of Offensive 202 Posts in Social Media. In *Proceedings of NAACL*.