

Policy Failure and Learning - Know and Understand These Concepts Well

- Why Policies May Not Work
- Explanations for Policy Failure (Table 10.1)
- Nature of Failure - What is it and Why is it Hard to Define?
- Programmatic vs. Theoretic Failure
- Single- and Double-Loop Learning
- Problems with Learning
- Policy-Oriented Learning

Evaluation - Know and Understand This Well

- Evaluation as a Systems Model
- Evaluation Designs
- Evaluation Questions