### Contact

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### Top Skills

Python (Programming Language)
Telecommunications
Integration

### Certifications

Certified SAFe® 4 Agilist
Certified SAFe® 4 Product Owner/
Product Manager

# Jeffery Brown

Applying Technical Leadership, Experience, Tools and Techniques to Real World Challenges

Carol Stream, Illinois

# Summary

I am a successful engineer and leader of technical teams, and I'm passionate about leveraging technology to improve how people get things done. My goal is to apply my knowledge, experience, and enthusiasm to a role in Data Science and Analytics.

I love being at the intersection of data that's available to us and people who have decisions to make -- a space where I can working creatively to organize, analyze, and share information that makes a difference. It might require learning new tools or methodologies for data gathering or analysis, getting a team collaborating using a shared repository, scripting something in VBA to solve some quick-turn need, boiling down findings to a concise meaningful presentation, or teaching others helpful tips and tricks.

My experience as an engineer, manager, and technical project leader, combined with my education of B.S. and M.S. Electrical Engineering, Masters of Business Administration, and certification in Agile, has given me good perspective on both technical and business factors. Through the Northwestern University Data Science Certification Program, I have gained experience with Python, SQL and noSQL databases, JavaScript, Tableau and Power BI, and machine learning.

My goal is to combine my knowledge of Data Science and Analytics with my experience as an engineer and a leader to solve technical and business challenges!

## Experience

Nokia Release Manager, Mobile Networks May 2016 - Present Naperville, Illinois Leading Nokia Mobile Networks end-to-end validation testing selected 4G and 5G releases, including testing focused on top mobile network service providers in the U.S. Developed Excel VBA applications and Power BI visualizations to facilitate tracking and management of test progress. Working across global organization boundaries to guide our local organization test strategy and lead implementation to expose and remove product defects.

### College of DuPage

Adjunct Faculty, College of DuPage Continuing Education Program 2017 - Present

Glen Ellyn, Illinois

Growing the knowledge of Continuing Education students by teaching computer classes, including Microsoft Office applications such as Excel, PowerPoint, Word, Access, Outlook, and OneNote

#### Alcatel-Lucent

31 years 7 months

Wireless Network Level Validation Capacity, Performance, and Resiliency (CPR) Test Leader October 2011 - May 2016 (4 years 8 months)

Naperville, Illinois

Built and guided teams of engineering professionals to improve product quality and customer satisfaction through evaluation of LTE network performance from a customer-perspective using state-of-the-art tools and techniques. Developed Excel VBA based templates and tools for improving the efficiency of teams and the org in evaluation of test results, management of resources and staffing, etc. Introduced Lean (Kanban) to improve flow and testing effectiveness. Introduced Agile methods (Scrum) to Automation/Tools development, improving responsiveness to organization needs. Led call load testing, including validation under high load and overload conditions, resiliency of the E2E network to faults and various adversarial conditions, and stability of the network over time.

Wireless Platforms and LTE RAN System Validation Manager July 2000 - September 2011 (11 years 3 months)

Ensured common network platform and LTE RAN products met the demanding expectations of our customers, working with global development teams and 3rd party vendors both directly and as manager of a team of technical professionals.

Network Services Verification Co-Leader

August 1994 - June 2000 (5 years 11 months)

Co-led a team of engineers providing integration and verification of adjunctenabled services for a leading telecommunications service provider and Fortune 500 company.

Distinguished Member of Technical Staff and Member of Technical Staff November 1984 - August 1994 (9 years 10 months)

Applied best practices to improve software quality in UNIX-based and proprietary systems. Verified human-machine interface systems for speech-recognition-based operator services systems. Led redesign of proprietary voice and data HW into a lower cost, higher performance product based upon industry standard platform.

### Education

Northwestern University
Certificate, Data Science · (2018 - 2019)

Illinois Institute of Technology MBA, Business Administration · (1992 - 1994)

Rensselaer Polytechnic Institute
MS, Electrical Engineering (1986 - 1987)

The Ohio State University
BS, Electrical Engineering · (1981 - 1985)

Archbishop Hoban High School High School Diploma · (1977 - 1981)