

Mark Christopher R. Cacal

148 – D National Road Bayombong, Nueva Vizcaya

+63 9067701852 | [markchristopher.cacal@gmail.com](mailto:markchristopher.cacal@gmail.com)

Website: dadotnetkid.github.io

## SUMMARY

Highly motivated IT Manager with over five years of experience who will be responsible for managing IT infrastructures.

## Work Experience

### **Northops, Inc. BPO Company**

### IT Manager

### December 2017 – Current

### JOB DESCRIPTION

* Create software and application that will expedite the manual process of the Company.
* Support and Maintain System and Network Infrastructure of Northops Inc BPO Company.
* Install and Maintain VOIP Servers that caters voice campaigns.
* Install and Maintain Diskless Servers.

### Projects and Achievements

#### **Quarry Data Management System**

**PENARO Bayombong Nueva Vizcaya - (May 2019 – Current)**

* + Expedite the previous manual process of generating report in quarries.
  + Automated Adding Searching Updating Record of individual Permittees
  + Automated Calculation of SAGS

#### **Human Resource Management Information System**

**Northops, Inc. BPO Company - (May 2019 – Current)**

* + Streamline of Daily Time Record
  + Streamline of retrieval of Attendance, Leave, Absent, Official Business, Shift and Campaign
  + Streamline of Reporting
  + Alpha List of Employees

#### **Recruitment Examination Job Portal (in-house)**

**Northops, Inc. BPO Company - (January 2018 – Current)**

* + Screening of Applicants
  + Online Examination for applicants
  + Onboarding qualified applicants
  + Bulk sending of sms and email to the qualified applicants

#### **Bytedance Transcription Data Tracking System (in-house)**

**Northops, Inc. BPO Company - (May 2019 – August 2019)**

* + - Automation of data retrieval of submitted task.
    - Automation of report generation per day, week and months of submitted task.

**HSG Development Company**

### Mid Software Developer

### November 2015 – January 2017

### JOB DESCRIPTION

* Create software and application that is need by requested client.
* Create and Maintain software that has been already deployed.
* Fixing bugs and existing software;
* Software installation, setup and configuration.
* Coordinating with the Project Manager.
* Coordinating with fellow developers and designers

### Projects

#### **Talent Acquisition Management System**

TOPSERVE Makati Metro Manila (December 2015 – February 2016)

* + - Automated resume screening
    - Engaging through SMS and Email.
    - Selecting applicants
    - Streamline of generation of report per week, month and years,
    - Sms Blaster
    - Email blaster

#### **Ticket Management System**

TOPSERVE Makati Metro Manila (December 2015 – December 2016)

* + - A Centralized repository for requests
    - The ability to create a ticket by sending an email to a pre-defined alias
    - Self-service ticket creation web forms for requestors
    - Automated responses to let requestors know that their ticket was created
    - Data for reporting and analytics
    - Requestor visibility to status

#### **Ticket Management System**

United Nations Avenue Manila (December 2015 – January 2017)

### **PLT College, Inc.**

### Computer Laboratory Supervisor

### June 2014 – November 2015

### JOB DESCRIPTION

* Maintain and Repair Computer of the Laboratory that has been infected due to misuse of the students.
* Supervise Student who is not capable of using computer.
* Teach Students to how to create software from the basics.
* Provide support to the different department

### **Freelance Software and Web Developer**

### June 2014 – current

### JOB DESCRIPTION

* Create and Develop software that is needed by the client
* Create and Develop web application that is requested by the client
* Fix, debug and maintain application and software that is deployed to the client

### Projects and Achievements

#### **Chicken Jorge Reservation System**

**Chicken Jorge (2017-2018)**

* + - Project of the students that is developed by my own.
    - It is a type of system that will reserve a customer order and pay using online payment gateway.

#### **NFC Student Attendance System**

**PLT College, Inc. (2017-2018)**

* + - Project of the students that is developed by my own.
    - It is a type of system that will send sms to the guardian of the student that is entered to the perimeter of the school.
    - They need to tap the NFC device and the system will recognize who entered the gate

#### **HRIS**

**PLT College, Inc. (2017-2018)**

* + - Project of the students that is developed by my own.
    - It is a type of system that will that manage the staff and instructor of the PLT college
    - It manage Attendance,-Leave, official business, tardiness and absenses.

## 

## Skills

### **Desktop Development**

* C#.net and VB.net
* DevExpress
* MS SQL

### **Web Development**

* C#.net MVC 5 & C#.net Web Api
* Laravel & Vue JS
* Devexpress
* MS SQL

### **Others**

* Server Management(Windows Server Only).
* VOIP Integration(Asterisk PBX)
* Network Configuration(Mikrotik)

## Educational Background

### **PLT College, Inc.**

Bachelor of Science in Information Technology

June 2010 - May 2014

#### Awards

* + Tuklas Talino (Best Thesis Award)
  + Dean’s Lister (2011 - 2014)
  + Golden Heart Award
  + Dean’s Leadership Award

**Nueva Vizcaya State University**

High school Graduate

June 2004 – April 2008

Awards

* + 13th honorable Mention

## SKILLS

* C# .net and VB. net
* MSSQL and MySQL
* MVC 5 and Laravel
* Xamarin Studio and Android Studio
* ViciDial Configuration
* Server 2012 – Server 2016
* Azure

## Character Reference

### **John Go**

HSG, Project Manager

Soldier Hills, Subd Putatan Muntinlupa City

09776647174

### **Mark Sommerson Aguirre**

Accenture, Software Engineer

Manila Philippines

09494650397

### **Manette B. Camonayan**

Accountant, Northops, Inc. BPO Company

Bayombong Nueva Vizcaya

09971571777

### **Grazielle Mirar-Sibayan**

Instruction, PLT College Inc,

Bayombong Nueva Vizcaya

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