Devika Nair

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Education

American University, Kogod School of Business - MS Analytics (GPA 3.7)   May 2018
Franklin & Marshall College - BA Neuroscience (GPA 3.2)   Class of 2012

Work Experience

Arlington County Government   May 2017 – Present
Management Intern, Process and Data Analysis   Arlington, VA
- Created data visualizations in PowerBI reports and dashboards meeting the business goals of a variety of departments
- Helped build SQL queries and views for an analysis of real estate property value appeal outcomes
- Developed process and assembled requirements for an intake and scoring approach for new project requests
- Established the Arlington Data Analyst Community, an internal group for Arlington County data analysts to gather, share resources, learn tools, and network to further common goals.
- Led a data analytics themed session of Camp Herricane, an educational workshop for young women leaders in high school to learn about emergency management

DC United   August 2017 – May 2018
Data Science/Analytics Consultant   Washington, DC
- Modeled successful team play as it relates to weather and stadium conditions
- Generated, cleaned, and transformed datasets in Excel, SQL, and R
- Set up databases in SQLite

The Advisory Board Company   March 2014 – April 2017
Senior Business Operations Analyst, Enterprise Technologies   Washington, DC
- Served as internal Salesforce development liaison across 20 divisions and 5 offices of the firm
- Researched workflows and business processes from both end-users and leadership
- Analyzed and monitored Salesforce licensing allocation
- Gathered requirements and prioritization for requests around new functionality
- Collaborated with system architects and on- and off-shore developer resources to provide input and recommendation on design of functional solutions

Coordinator, Performance Technologies
- Created tailored Salesforce dashboards and reports, as well as running pivot tables and analyses in Excel
- Supported a team of 8 executives & 80+ staff with event planning, training, and project planning
- Served as project manager for a technology training course to improve hospital performance for 150+ clinicians, physicians, and quality analysts
- Trained and on-boarded new-hires, 2 coordinators and 2 executives

Relevant Coursework

Business Insights through Analytics   Organizational and Social Analytics
Predictive Analytics   Business Process Management
Database & Big Data   Data Science *(in progress)*
PowerBI: Dashboard in a Day   Text & Visual Analytics *(in progress)*

Skills

Software – R, PowerBI, Shiny, RapidMiner, Tableau, UCINET, Netdraw, SQL, Salesforce, XLMiner, SQLite, MS Access, SSMS, SPSS