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# **NYC Homeless Population Forecasting**

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# Predicting future demand improves service quality

I used **Department of Homeless Service (DHS)** daily report to create a **time series model** that forecasts the number of individuals sheltered by DHS.

This is to predict the demand for shelter spaces in order to better **support homeless communities**.

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# Demand for shelter spaces is higher than it ever was

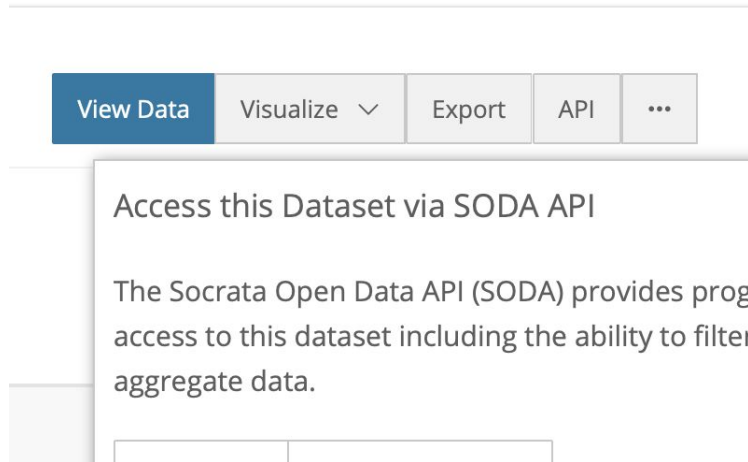
“Homelessness in New York City has reached the highest levels since the Great Depression in the 1930s”

- Coalition for the homeless



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# DHS Daily Report is scraped using SODA API

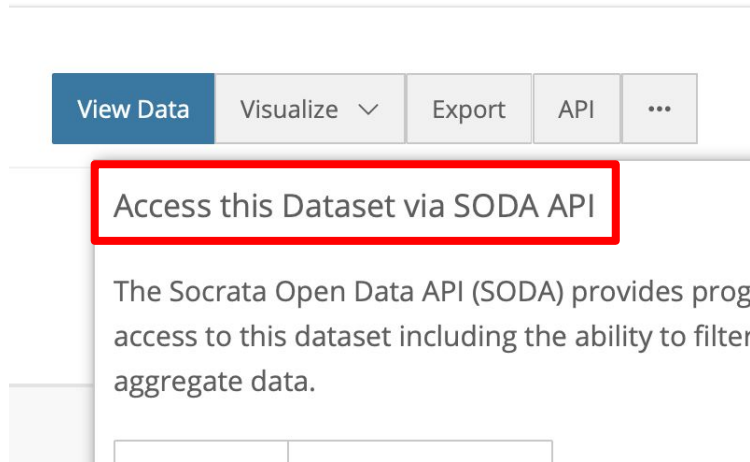


## DHS Daily Report

- Statistics about homelessness
  - Daily updated from 2013
  - Assessed through Socrata Open Data (SODA) API
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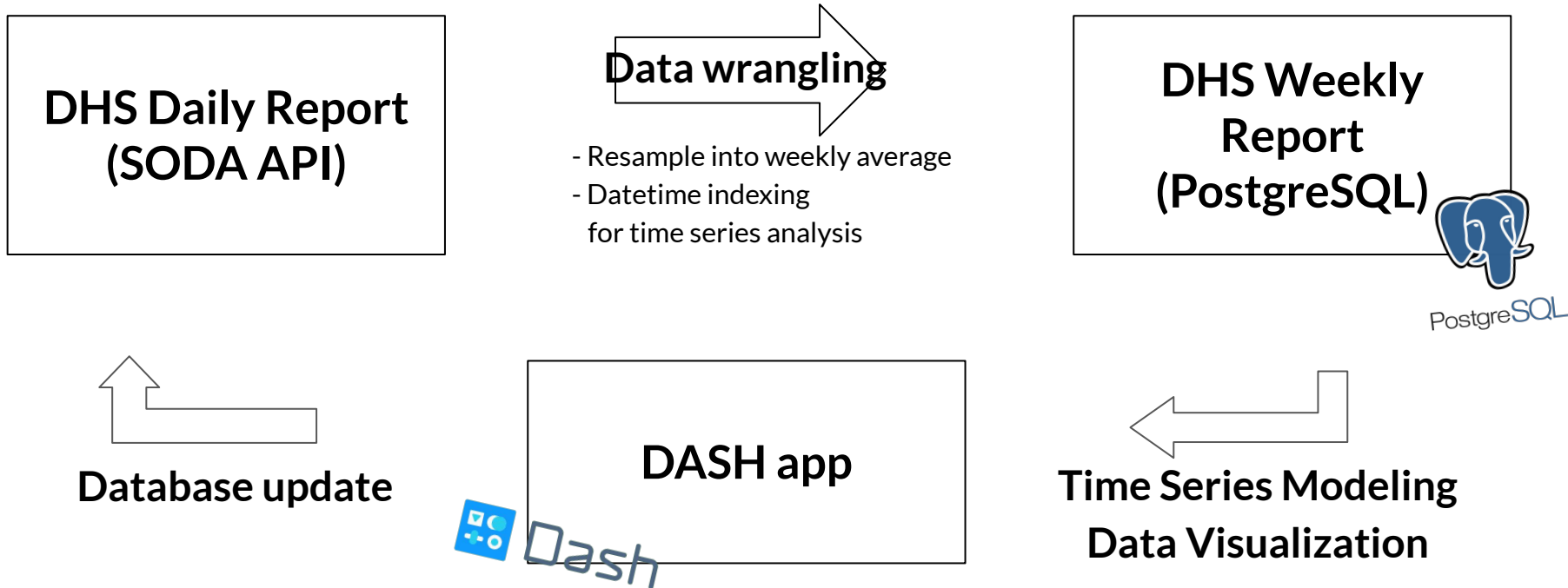


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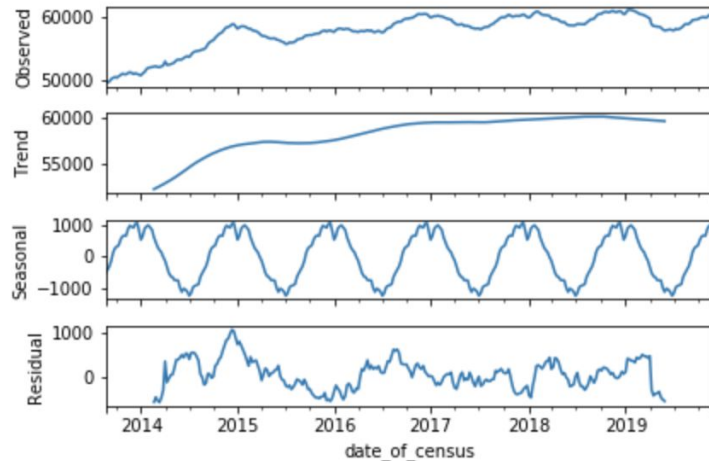
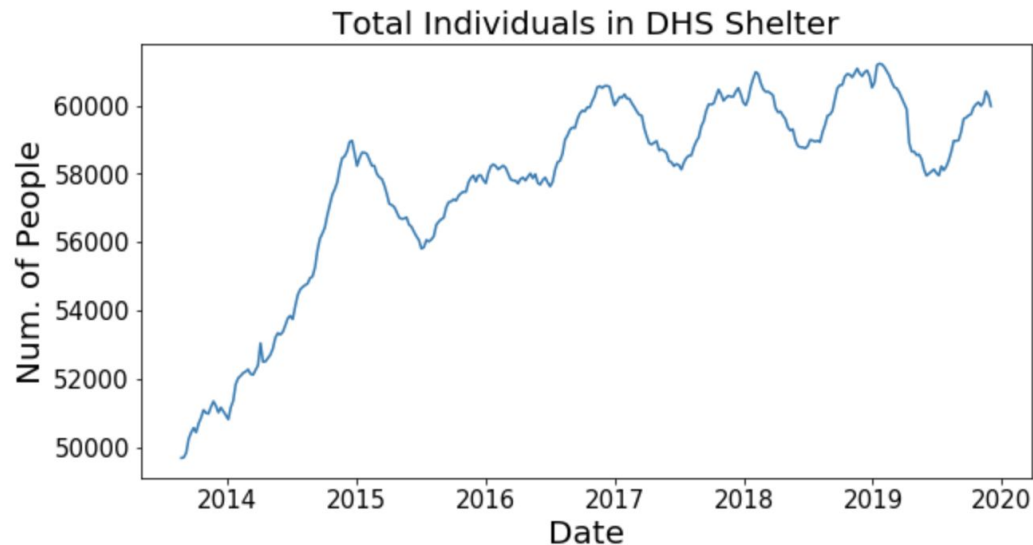
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# Final Product Flow Chart



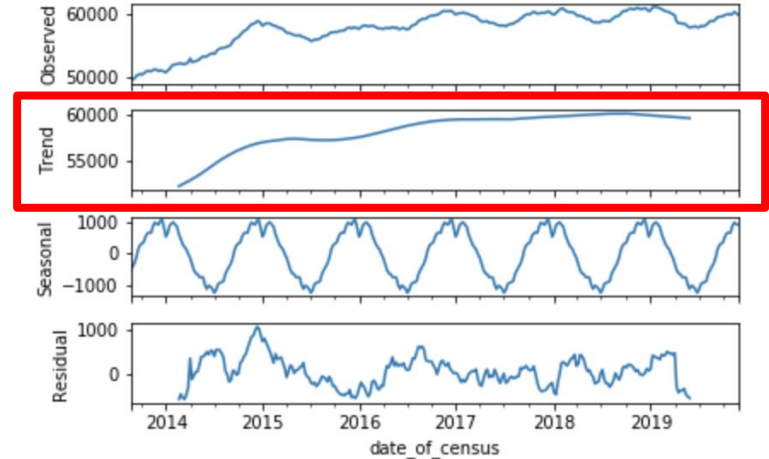
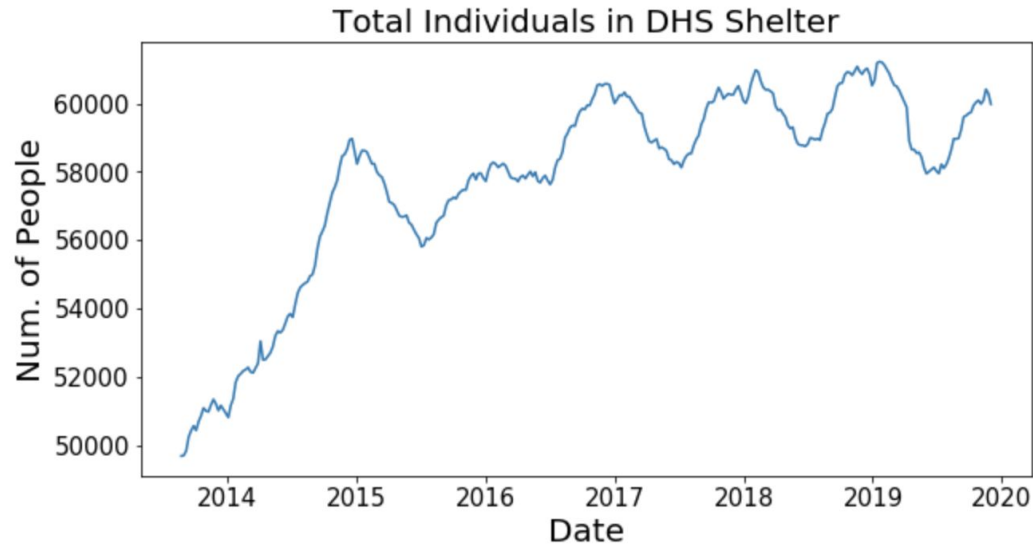
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# Shelter population has an upward trend and seasonality



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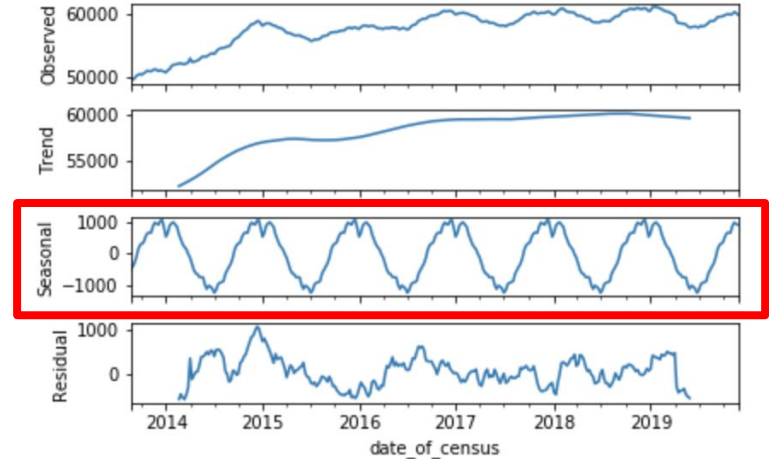
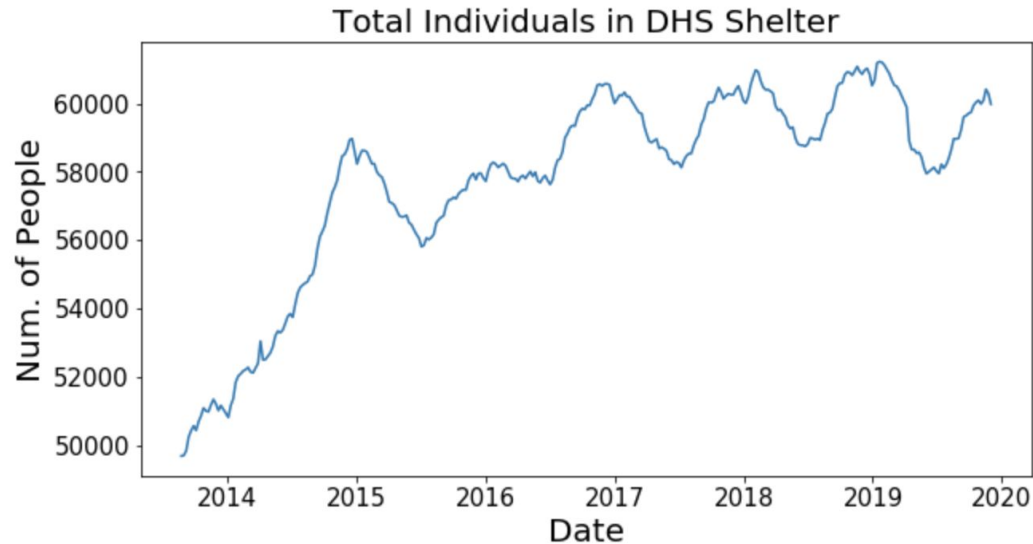
# Shelter population has an upward trend and seasonality





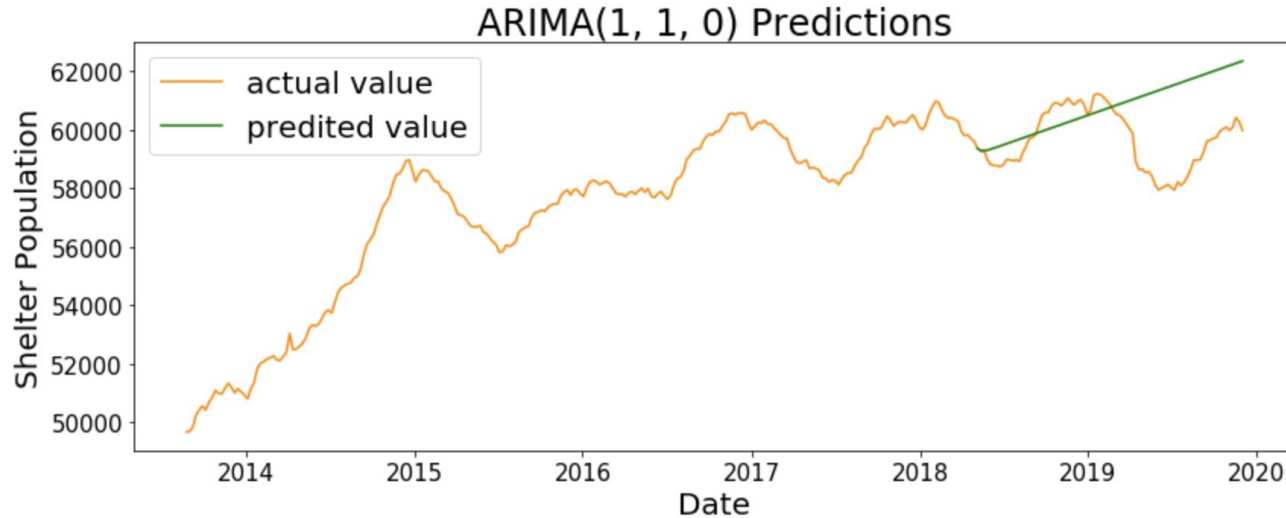
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# Shelter population has an upward trend and seasonality



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# ARIMA model did not make meaningful prediction

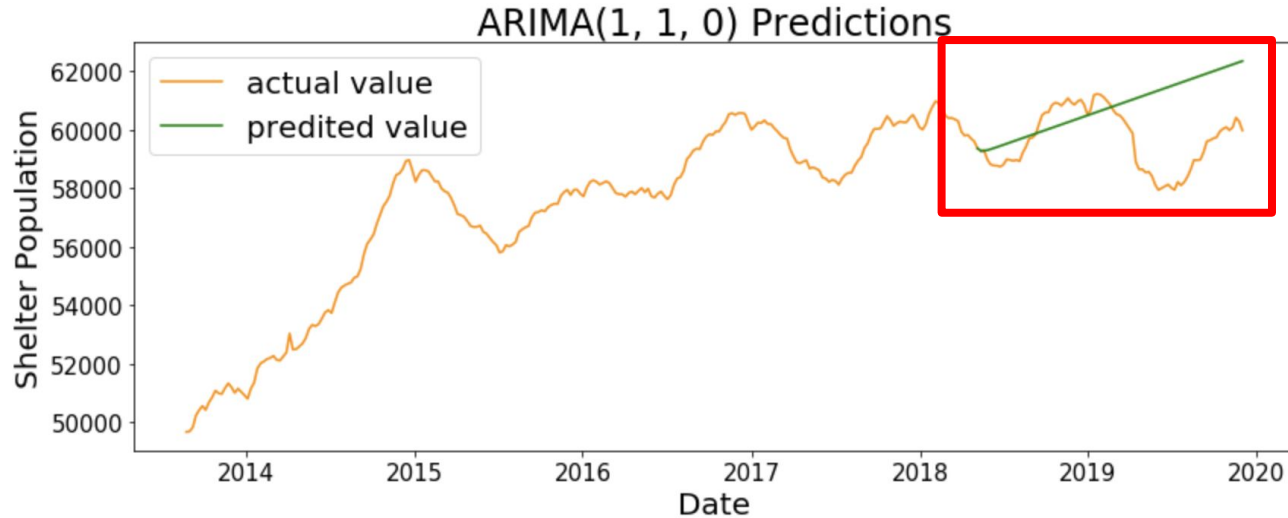


Root mean square error: 1834

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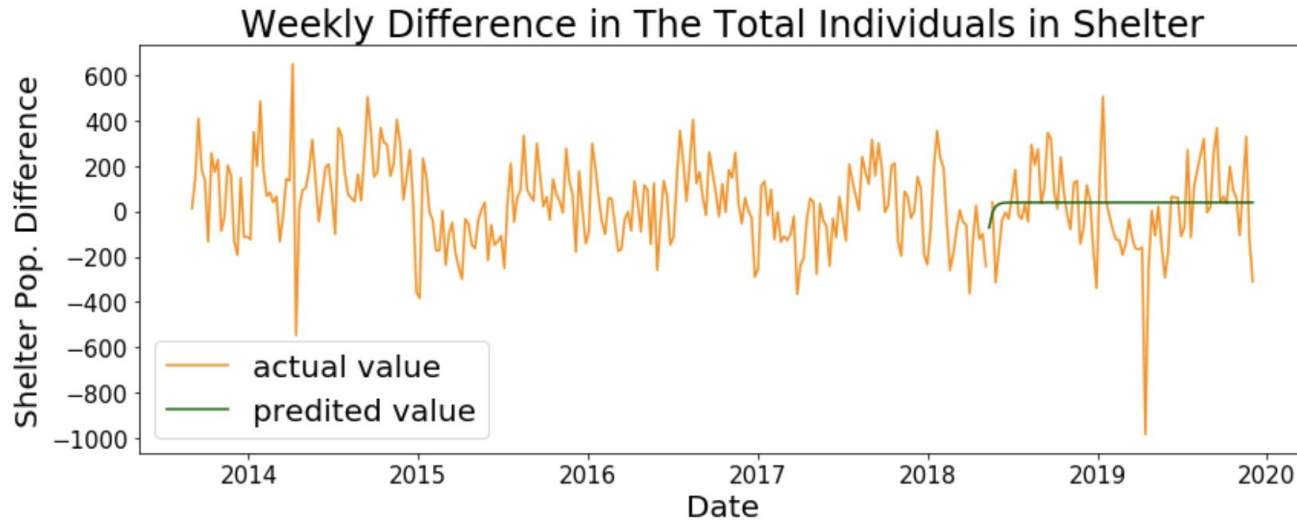


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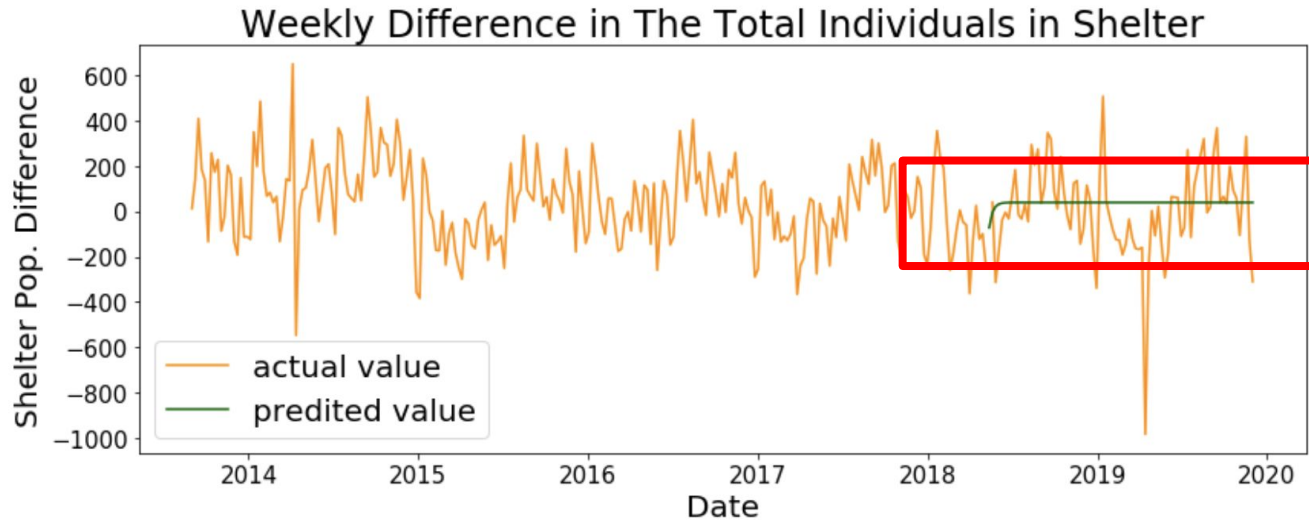


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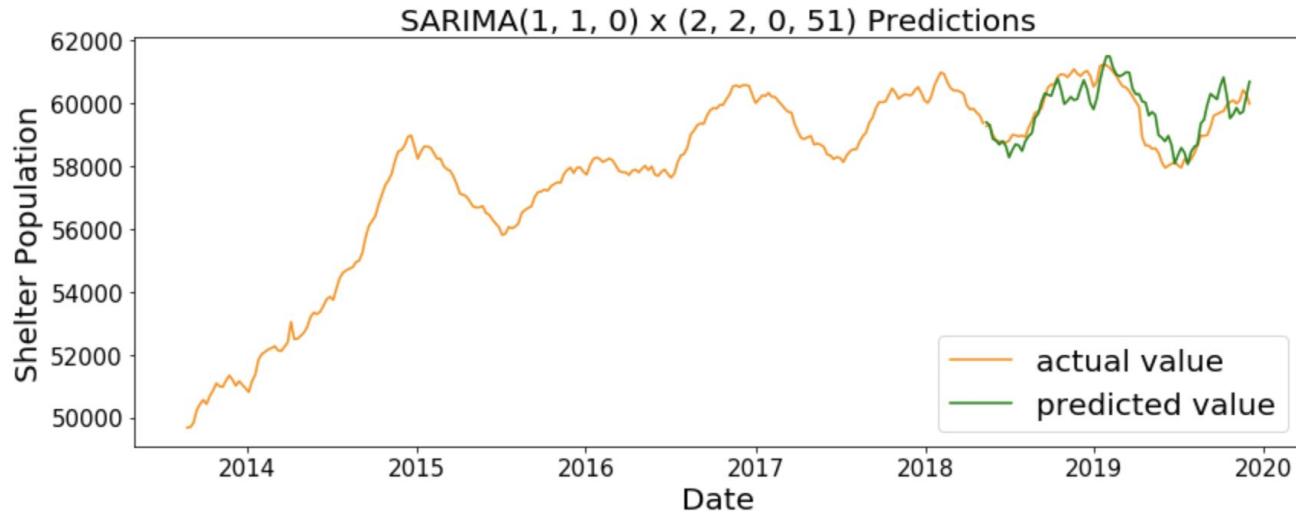


Root mean square error: 1834

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# Seasonality terms significantly improves performance

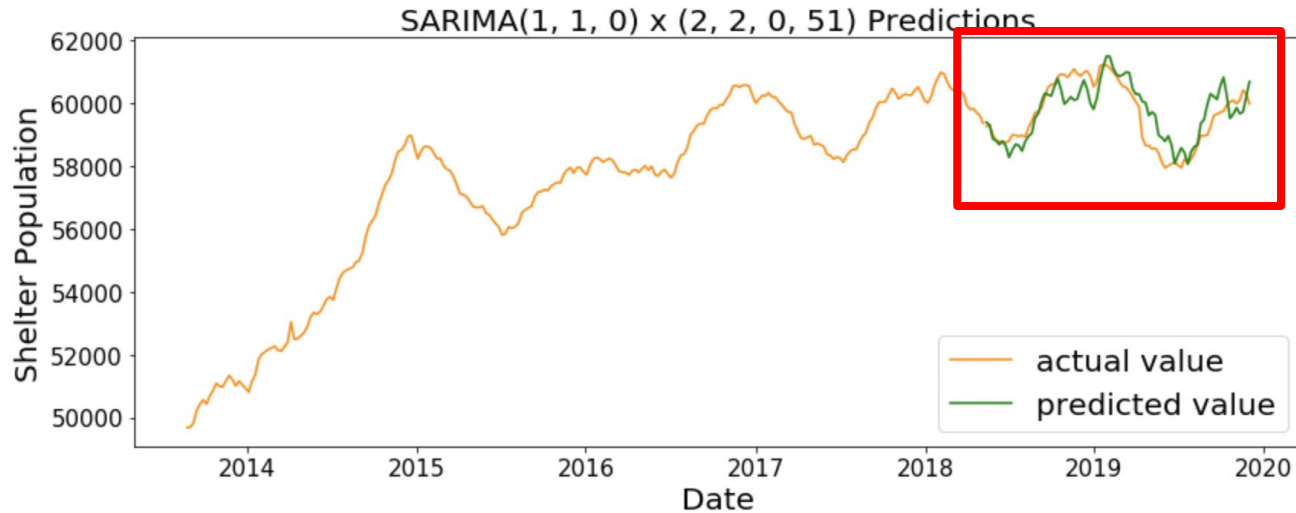


Root mean square error: 560

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# Seasonality terms significantly improves performance

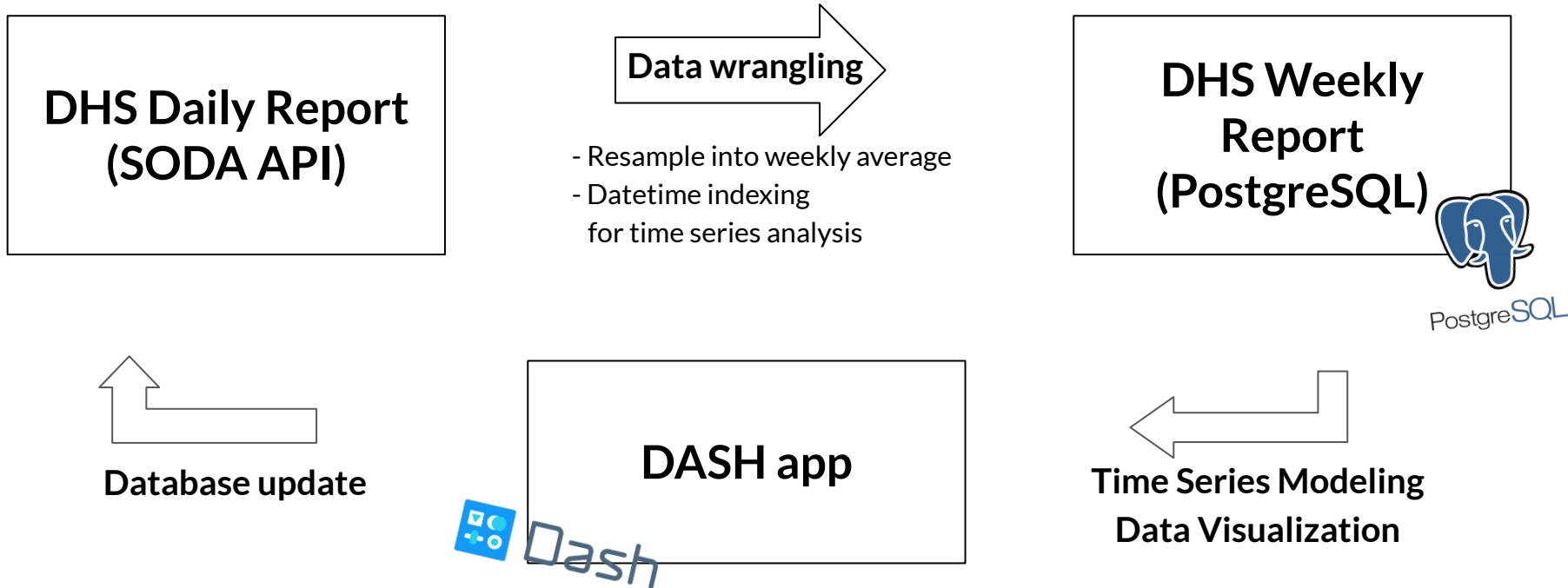


Root mean square error: 560

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# Final Product Flow Chart





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# Conclusion

## Next steps

- Forecast demographic breakdowns
- Try exogenous features / VAR
  - Housing affordability
  - Medical debt
  - HUD funding
  - Natural language analysis on social media posts discussing homelessness



## Issue

- Model requires reliable data update

## Solution

- Data scraper that automates web-scraping and make the scraper part of the app (Shell scripting)
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## Source

1. <http://www.nationastate.com>
2. <https://www.coalitionforthehomeless.org>

