Dylan Cassell

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Kitchener

+1 (226) 339-9254

dylancassell000@hotmail.com

https://dylancassell.ca

https://linkedin.com/in/dylan-cassell-

https://github.com/daedalussolutions

Professional Experience

Network Technician / CloudWifi Inc.

MAY 2025

- Wired and installed internet services for apartment and commercial buildings.
- Analyzed network traffic to ensure reliable internet services for over 15,000 users.
- Through the use of network traffic graphs and logs, troubleshoot connectivity issues for end users or entire buildings.
- Worked with end users to solve Wi-Fi connectivity issues, such as Access Point placement or discovering hardware bottlenecks.
- Installed and maintained wireless bridges on rooftops. Ensured a strong signal and capacity at all times using graphs and logs.

Application Developer / Daedalus Solutions: Hosting and Web Development

JULY 2023 - JANUARY 2025, KITCHENER

- Conducted the development of a full stack web application using React and Node.js.
- Created, managed and continue to support the implementation of a remote network for managing customer websites securely.
- Automated the process of provisioning WordPress sites to users on a remote server using PHP listeners and bash scripts, saving countless hours.

Conestoga College IT / Software Intern - Capstone Project

JANUARY 2023 - APRIL 2023, WATERLOO

- Under contract to a client of the IT department of Conestoga College, developed and delivered a software solution utilizing Salesforce and its programming language, Apex.
- Implemented automatic calculations for estimating quotes to clients of a travel business.
- Created and conducted presentations to the client.
- Provided effective support to the client's end users and internal teams.

The Beer Store / Customer Service Representative

AUGUST 2021 - SEPTEMBER 2023, KITCHENER

- Developed impeccable customer service skills.
- Efficient counting and managing of large amounts of money.

 Further developed my teamwork skills with my coworkers to deliver fast and polite service.

Conestoga Cold Storage / Warehouse Associate

JANUARY 2019 - JUNE 2021, MISSISSAUGA

- Gained proficiency in various forklifts.
- Learned to work under pressure with a constant workload of collecting pallets of products.

Education

Conestoga College / College Diploma

SEPTEMBER 2021 - APRIL 2023, WATERLOO

College Diploma in Computer Programming

St. Mary's High School / High School Diploma

SEPTEMBER 2014 - JUNE 2018, KITCHENER

Technological Proficiencies

- Programming Languages JavaScript, Python, Ruby
- Frameworks Ruby on Rails, React
- Databases SQL, PostgreSQL
- Operating Systems Windows, Linux
- Other Git, Bash, Wordpress, HTML, CSS