

FASTMOVE

pc data migration software



WebMinds, Inc.

FastMove™

Version v1.0

User Manual

Version 1.0

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Revision History

DATE	RELEASE	REVISION DESCRIPTION	MODIFIED BY
Jan 16, 2024	0.1	Initial draft	David A. Flynn
Jan 30, 2024	1.0	First base lined user manual	David A. Flynn

About this User Manual

This user manual contains information about all the features & functionalities of the FastMove™ application & instructions on how to use them.

Purpose of this User Manual

The purpose of this user manual is to assist the end users of the FastMove™ application.

In Scope of this User Manual

The scope of this user manual includes the description and usage of the FastMove™ application.

Out of Scope of this User Manual

The scope of this user manual does not include –

- ☒ the detailed installation process of FastMove™ application
- ☒ the usage of the features and functionalities of your operating system

Intended Audience of this User Manual

The intended audiences of this user manual are –

- ☒ end users of the FastMove™ application

Organization of this User Manual

This user manual contains 12 chapters & 1 appendices as indicated below –

CHAPTER	DESCRIPTION
Chapter 1	Introduction
Chapter 2	Planning your Data Movement
Chapter 3	Placing a Register Request
Chapter 4	Placing a Buy Now Request
Chapter 5	Getting Started
Chapter 6	Performing Offline Data Migration
Chapter 7	Performing Online Data Migration
Chapter 8	Activating your FastMove™ Installation
Chapter 9	Performing Users Migration
Chapter 10	Performing Software Migration
Chapter 11	Performing Drivers Migration
Chapter 12	Performing Favorites Migration
Appendix A	Frequently Asked Questions

Abbreviations / Acronyms used in this User Manual

The table below describes the abbreviations / acronyms used in this user manual –

ABBREVIATION	DESCRIPTION
GUI, UI	Graphical User Interface, User Interface
IPR	Intellectual Property Rights
NO	FastMove
TM	Trade Mark
TOC, TOT, TOF	Table of Contents, Table of Tables, Table of Figures
PC	Personal Computer
FAQs	Frequently Asked Questions

Terms Used in this User Manual

The below table briefly describes the terms utilized in this user manual –

CHAPTER	DESCRIPTION
End User	An operator or user of the FastMove™ application.

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Chapter - 1. INTRODUCTION

Whether you're transferring data between computers sharing the same OS version, moving files, & settings from a Windows 7 to a Windows 11 PC, or migrating from a 32-bit to a 64-bit system, FastMove™ is here to do the job. Using FastMove™ to transfer data is very easy. Just connect both PCs to the network, select what you want to transfer, let FastMove™ do the rest!

Reference: To view our FastMove™ promotional video, visit <https://youtu.be/5ZBATakz8JA>

1.1 Downloading the FastMove™ Application Installer

You can download the FastMove™ application from the **Download** link available in the menu on the FastMove™ homepage as depicted in the figure below –

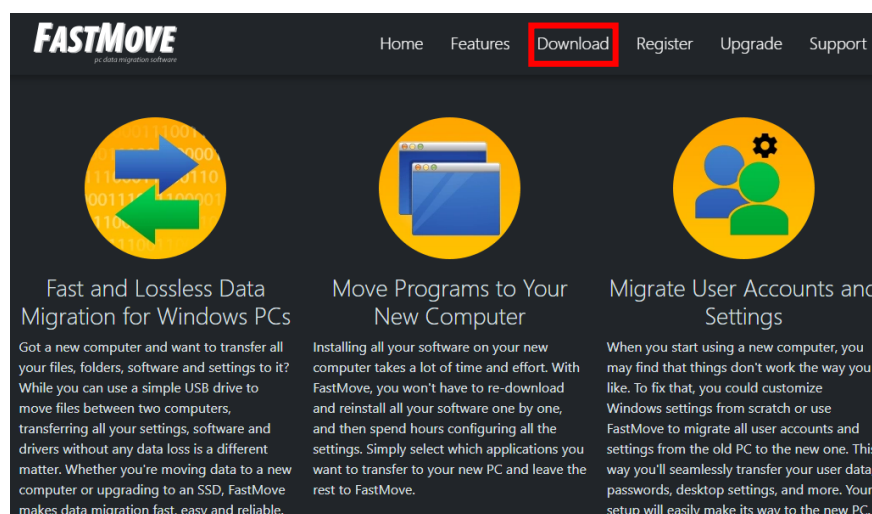


Figure 1 – Downloading the FastMove™ application installer executable file

Tip: After you click the above-mentioned links, you may be warned by your web-browser about a potential security risk due to the downloaded executable file. Please authorize this file.

You can follow the installation wizard by launching the downloaded FastMove™ installer executable file to install the FastMove™ application on both your systems.

Tip: After you open the downloaded executable file, you may be warned by your operating system before you can install this application on your system. Please authorize your operating system to continue installing this application at this step.

The next chapter describes steps that enable you to plan your data movement with the FastMove™ application.

Chapter - 2. PLANNING YOUR DATA MOVEMENT

Since you may have just downloaded the FastMove™ installer executable file & installed this application, it is understandable that you may not have purchased a FastMove™ License Key and Registered it on both PCs as yet.

Before we go ahead, we require considering a few points as described below –

- ☑ This application will only **allow you to transfer your data files** using the **Custom Files** mode only in both the offline and online modes in the unregistered mode.
- ☑ You will not be able **to transfer your users, software, device drivers, favorites, or sync your folders** in the unregistered mode.

Tip: These features are only available in the registered mode.

- ☑ Also, while utilizing the offline mode, in both the registered & unregistered modes, you will also require **planning the amount of data you are expecting to move**. This is because you will require **a USB drive with enough empty storage to manually move the data between your two PCs**.
- ☑ Also, consider the scenario in the registered mode that if you are **trying to move your software from a 32-bit operating system to a 64-bit operating system**, most programs made for the **32-bit version of Windows will work on the 64-bit version of Windows except for most Antivirus programs**. Though you must **consider checking with your software manufacturers** before you make such a software movement as some of your applications may not work.

Tip: We highly recommend that you place a **Buy Now** or **Register** request while you test the **Custom Files** mode to save time and the least iterations of data movement.

The next chapter describes steps that enable you to **Place a Register Request** with us before you test the **Custom Files** mode the FastMove™ application. This will enable you to save time and reduce the number of iterations of your data movement.

Chapter - 3. PLACING A REGISTER REQUEST

You can place a **Register** request in the following 2 ways –

3.1 Via the FastMove™ Homepage

The steps described below enable you to place a register request of the FastMove™ application via the FastMove™ homepage –

1. From the FastMove™ homepage, click the **Register** link available in the menu on the FastMove™ homepage as depicted in the figure below –

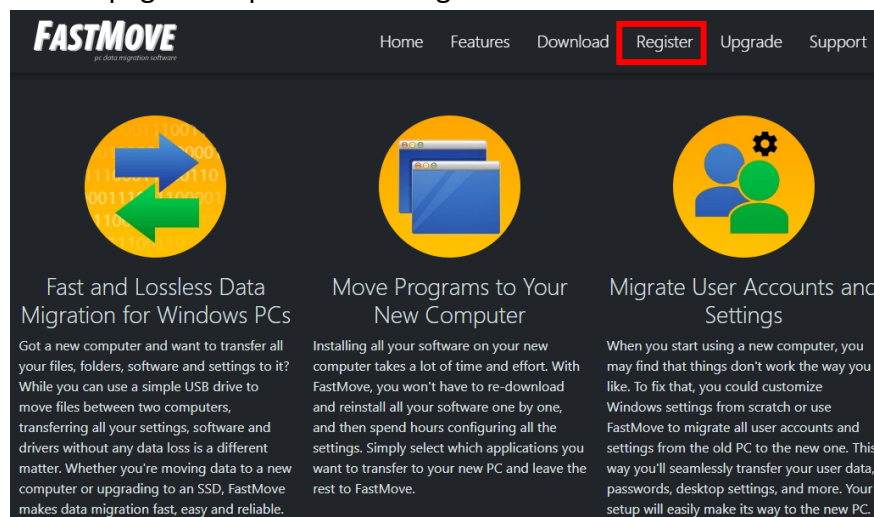


Figure 2 – Placing a register request via the FastMove™ homepage

2. Click **Register** as depicted in the figure above. The register your software form is displayed as depicted in the figure below –

Figure 3 – Specifying your registration details

- Specify your first name, last name, your email address, then confirm your email address & click [Register](#). The secure cart checkout page is displayed as depicted in the figure below –

Amazing Offer!
Buy FastMove at our regular price and save 60% off the suggested retail price of Easy File Shredder!

License Options	Retail	Online
<input checked="" type="radio"/> 1 Computer	\$49.95	\$29.95
<input type="radio"/> 3 Computers	\$99.95	\$39.95
<input type="radio"/> 5 Computers	\$149.95	\$49.95
<input type="radio"/> 10 Computers	\$249.95	\$59.95

Site license [contact us](#)

☒ Get unlimited updates for 2 full years for just \$9.95 - extended license

Secure Registration Form

☒
☐

Card Holder Name:

Email Address:

Card Number:

Expiration Date:

CVV Number: [what is this?](#)

Address:

City:

ZIP / Postal:

State:

Country:

Phone Number:

☒ Keep me informed by e-mail, about product upgrades & special offers

[BUY NOW](#)

Submit Secure Order
Order Total: \$39.90 USD

Figure 4 – Secure cart checkout page

- Specify the required license options and your payment details & click [Buy Now](#).

Warning: Ensure to double-check your specified details before you click [Buy Now](#).

- Once your payment details have been successfully processed, you will receive an email containing your FastMove™ license key.

3.2 Via the Register Button of FastMove™ Application

The steps described below enable you to place a register request of the FastMove™ application via the Register Button of FastMove™ application –

1. After you launch the FastMove™ application, the default screen is displayed as depicted in the figure below –

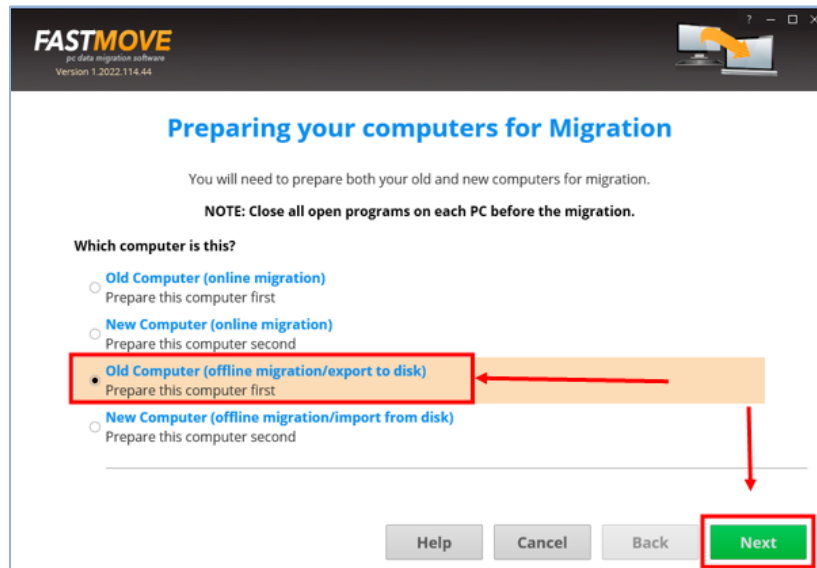


Figure 5 – Reaching the Register button in the FastMove™ application – step 1

2. Select the **Old Computer (offline migration/export to disk)** option & click **Next**. The folder specification page is displayed as depicted in the figure below –

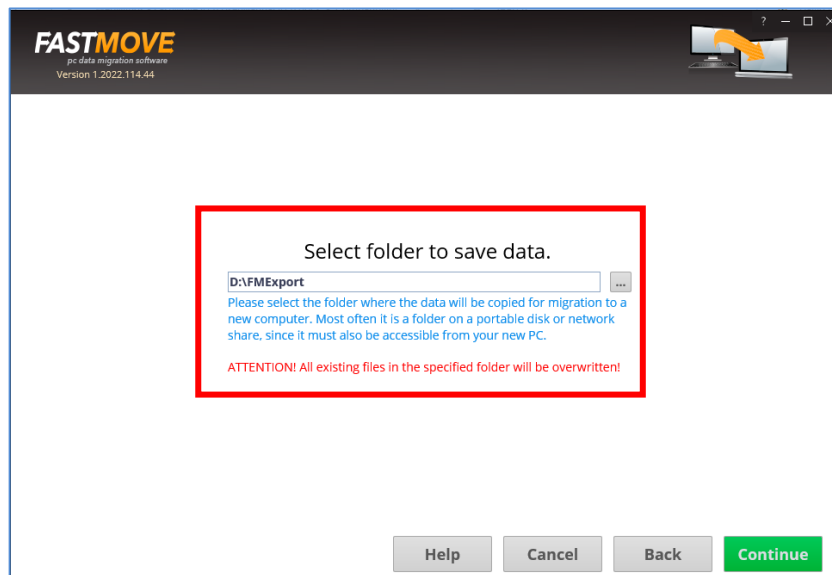


Figure 6 – Reaching the Register button in the FastMove™ application – step 2

- Specify the folder to export your data by using the **Ellipsis (...)** button & click **Continue**.
The custom file page is displayed as depicted in the figure below –

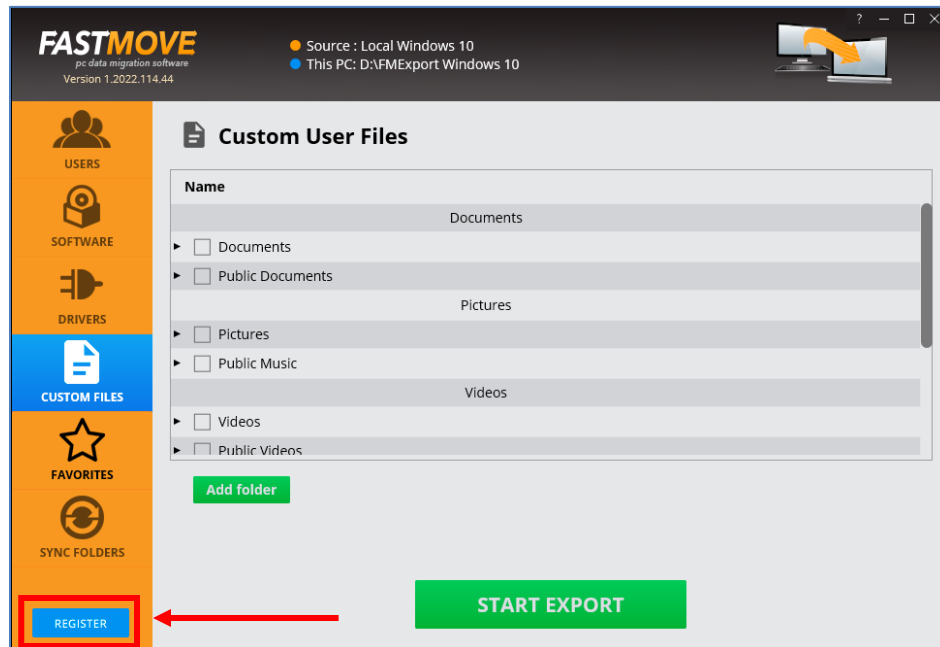


Figure 7 – Reaching the Register button in the FastMove™ application – step 3

- Click the **Register** button as depicted in the figure above. The license registration key popup is displayed as depicted in the figure below –



Figure 8 – Reaching the Register button in the FastMove™ application – step 4

- Specify your **Name** & **Email Address** and click **Continue**. You will be redirected to the FastMove™ Support page after which you can click **Upgrade**, specify a subscription plan of your choice, and make your payment. Post this, we will send you your license key on the email address that you specified on the registration popup.

The next chapter describes steps that enable you to **Place a Buy Now** request for a FastMove™ application key.

Chapter - 4. PLACING A BUY NOW REQUEST

The steps described below enable you to place a **Buy Now** request of the FastMove™ application via the FastMove™ homepage –

1. Open the FastMove™ homepage. The FastMove™ homepage is displayed as depicted in the figure below –



Figure 9 – Placing a buy now request via the FastMove™ homepage

- Click **Buy Now** as depicted in the figure above. The secure cart checkout page is displayed as depicted in the figure below –

Amazing Offer!
Buy FastMove at our regular price and save 60% off the suggested retail price of Easy File Shredder!

License Options	Retail	Online
<input checked="" type="radio"/> 1 Computer	\$49.95	\$29.95
<input type="radio"/> 3 Computers	\$99.95	\$39.95
<input type="radio"/> 5 Computers	\$179.95	\$49.95
<input type="radio"/> 10 Computers	\$249.95	\$59.95

Site license [contact us](#)
☒ Get unlimited updates for 2 full years for just \$9.95 - extended license

Secure Registration Form

☒ **VISA** ☐ **MasterCard** ☐ **AMERICAN EXPRESS** ☐ **DISCOVER** ☐ **PayPal**

Card Holder Name:

Email Address:

Card Number:

Expiration Date:

CVV Number: [what is this?](#)

Address:

City:

ZIP / Postal:

State:

Country:

Phone Number:

☒ Keep me informed by e-mail, about product upgrades & special offers

BUY NOW

Submit Secure Order
Order Total: \$39.90 USD

Figure 10 – Secure cart checkout page

- Specify the required license options & your payment details & click **Buy Now**.

Warning: Ensure to double-check your specified details before you click **Buy Now**.

- Once your payment details have been successfully processed, you will receive an email containing your FastMove™ license key.

The next chapter describes steps that enable you to **Get Started** with the FastMove™ application.

Chapter - 5. GETTING STARTED

After you launch the FastMove™ application, the default screen is displayed as depicted in the figure below –

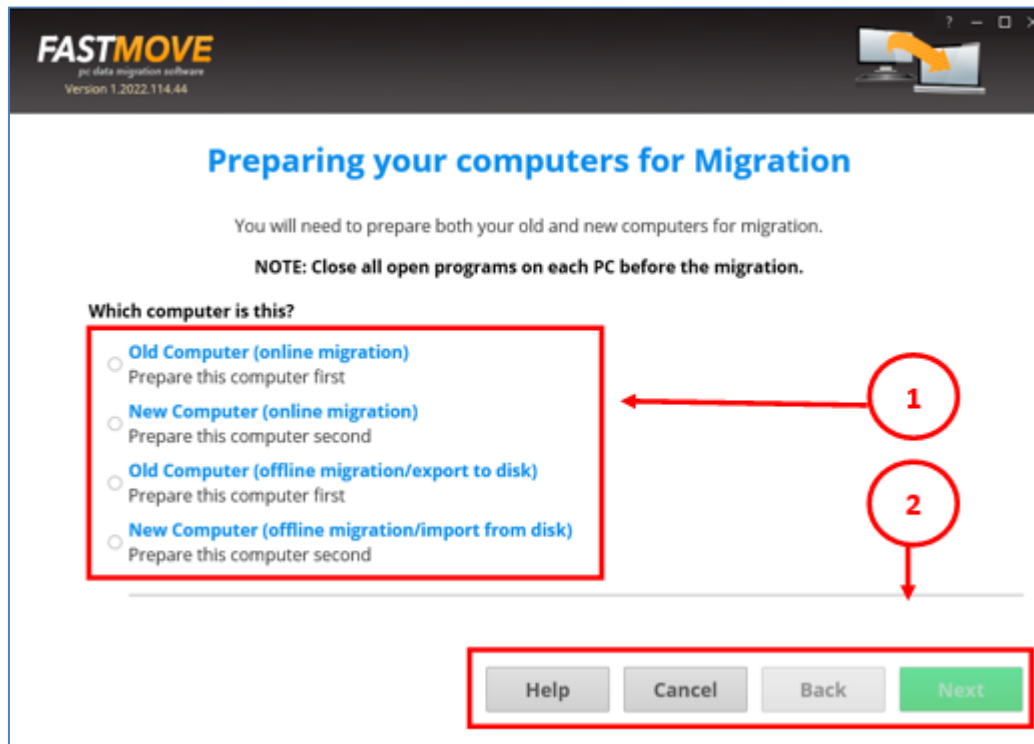


Figure 11 – FastMove™ default screen

Below is a description of the screen elements of the default screen of the FastMove™ application.

NO.	DESCRIPTION
1	<p>This section of the screen provides radio buttons to select the one the appropriate action depending on the computers. The FastMove™ application allows to do both online and offline data, device drivers, your installed software with Zero Fault Loss Data movement in the Registered mode.</p> <p>Reference: To read the detailed steps, navigate to Activating your FastMove™ Installation chapter by clicking this link.</p>
2	<p>Clicking Help opens this User Manual. Clicking Cancel closes the FastMove™ application. Clicking Back enables you to revert to the previous step as you advance in the wizard.</p>

The next chapter describes steps that enable you to **Perform Offline Data Migration**.

Chapter - 6. PERFORMING OFFLINE DATA MIGRATION

The steps described below enable you to perform offline data migration –

1. After you launch the FastMove™ application on your first or older PC, the default screen is displayed as depicted in the figure below –

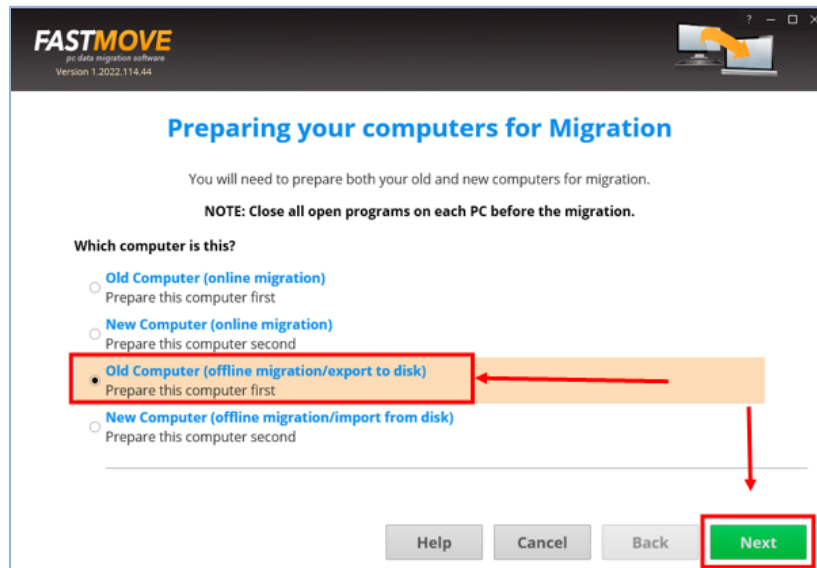


Figure 12 – Performing offline data migration

2. Select the **Old Computer (offline migration/export to disk)** option & click **Next**. The folder specification page is displayed as depicted in the figure below –

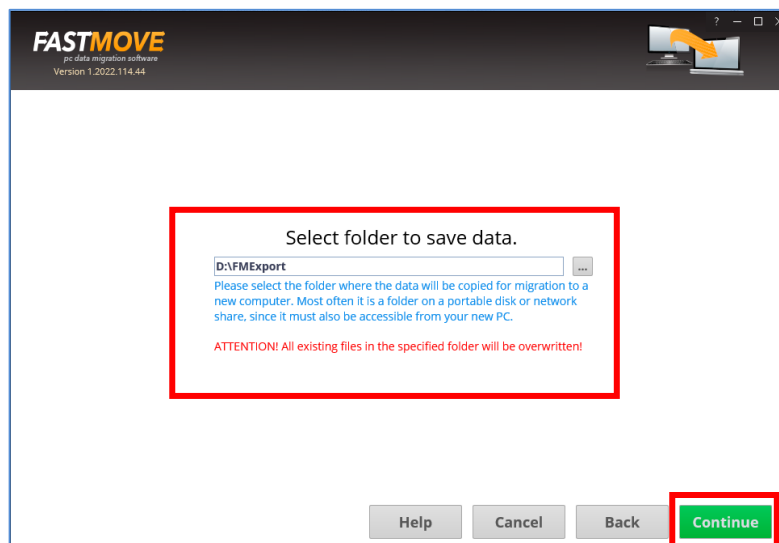


Figure 13 – Selecting a folder

Tip: Typically, this will be your external storage location.

- Specify the folder to export your data by using the **Ellipsis (...)** button & click **Continue**.
The custom file page is displayed as depicted in the figure below –

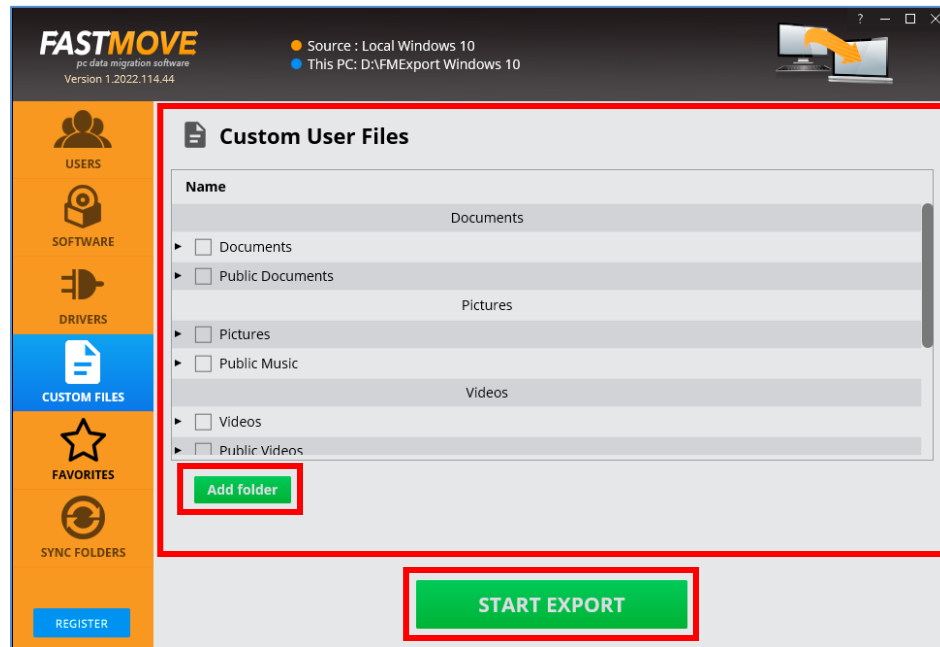


Figure 14 – Exporting you data folders & files

- Select the folders that you intend to export and click **Start Export**.

Tip: You can specify more folders in case they are not available in this list by clicking **Add Export**.

The specified folder will be exported to the external storage location that you specified in step 2 in this section.

- Now attach your external storage location to your second PC and launch the FastMove™ application.

6. After you launch the FastMove™ application on your second or newer PC, the default screen is displayed as depicted in the figure below –

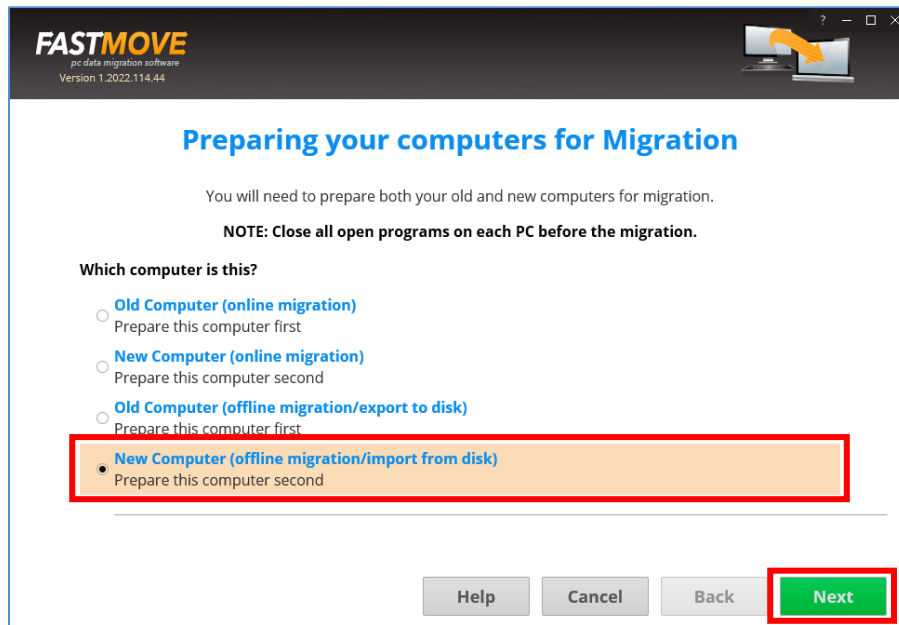


Figure 15 – Performing offline data migration

7. Select the **New Computer (offline migration/import from disk)** option & click **Next**. The folder specification page is displayed as depicted in the figure below –

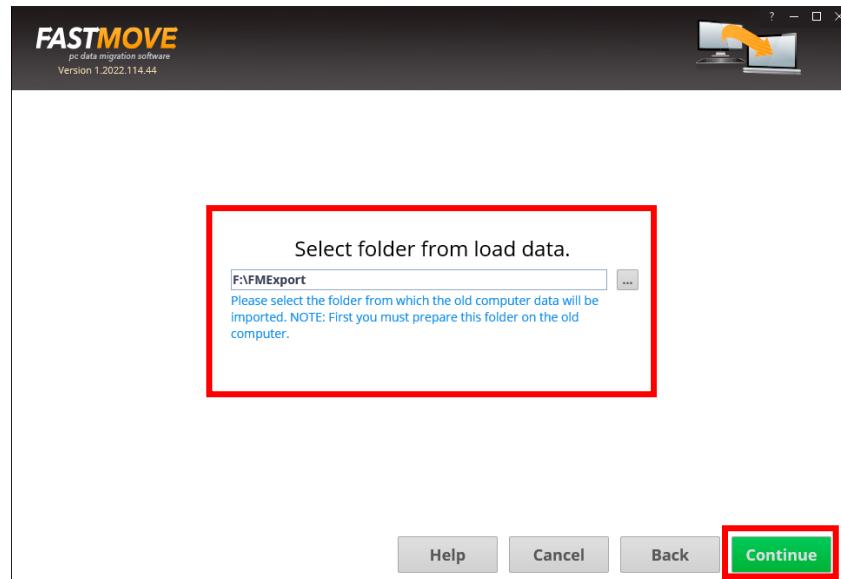


Figure 16 – Selecting a folder

Tip: Typically, this will be your external storage location.

8. Specify the folder to import your data from by using the **Ellipsis (...)** button & click **Continue**. The custom file page is displayed as depicted in the figure below –

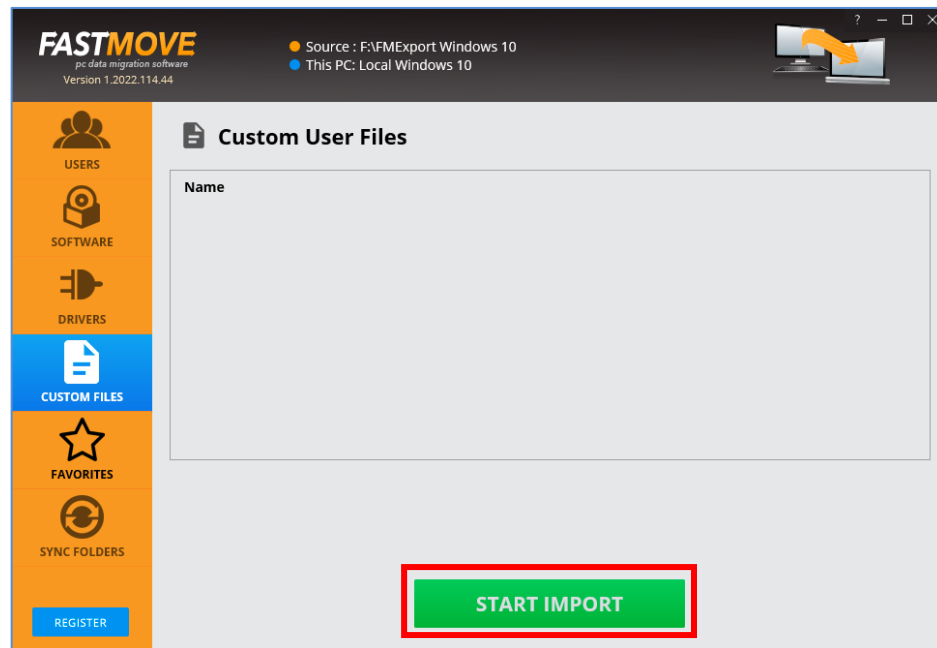


Figure 17 – Importing your data files & folders

9. Click **Start Import**. The specified folder will be imported to you second or new PC and a confirmation message will also be displayed.

Tip: Your files will be imported at the same path as your first or older PC.

The next chapter describes steps that enable you to **Perform Online Data Migration**.

Chapter - 7. PERFORMING ONLINE DATA MIGRATION

The steps described below enable you to perform online data migration –

1. Connect both your old & new PCs to the same network.

Tip: Ensure that both these PCs are discoverable to each other. Consult your network administrator or Windows Support. You may also require ensuring that you allow FastMove™ through the Windows Firewall on both PCs.

2. After you launch the FastMove™ application on your first or older PC, the default screen is displayed as depicted in the figure below –

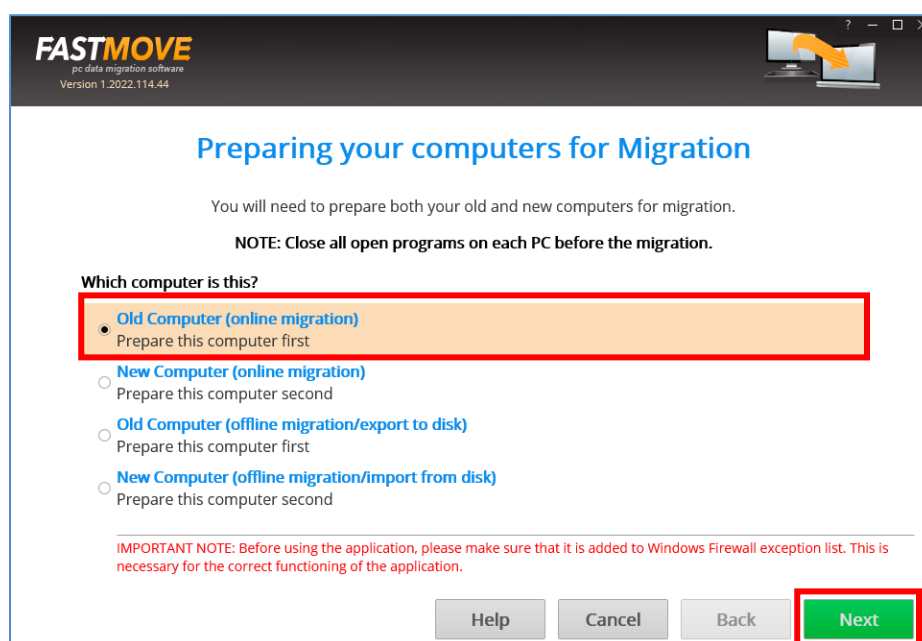


Figure 18 – Performing online data migration – PC1

3. Select the **Old Computer (offline migration/export to disk)** option on the first or old PC & click **Next**. Your IP Address details page is displayed as depicted in the figure below –

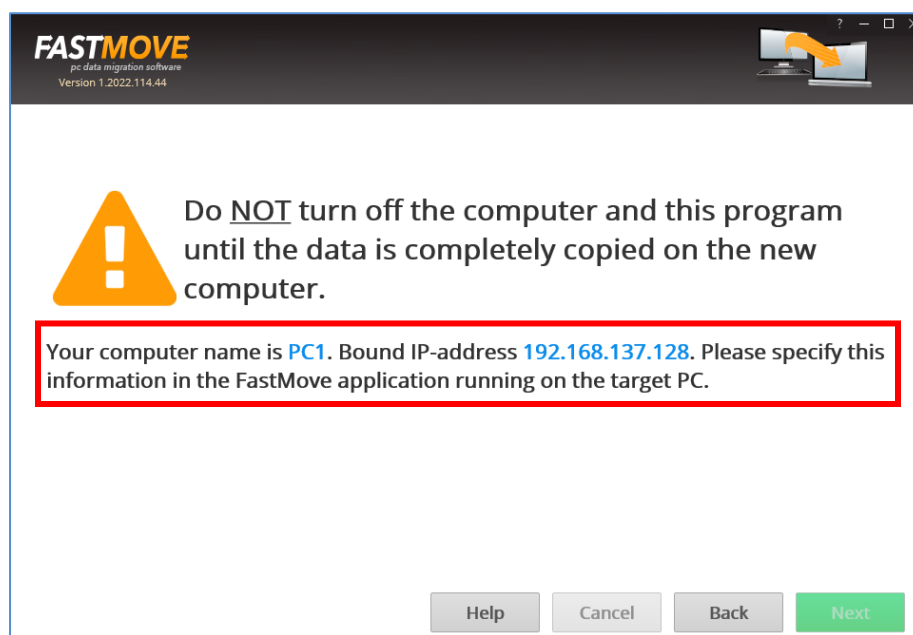


Figure 19 – Performing online data migration – PC2

4. Now on your second or newer PC, select the **New Computer (online migration)** option & click **Next** from the default screen is displayed as depicted in the figure below –

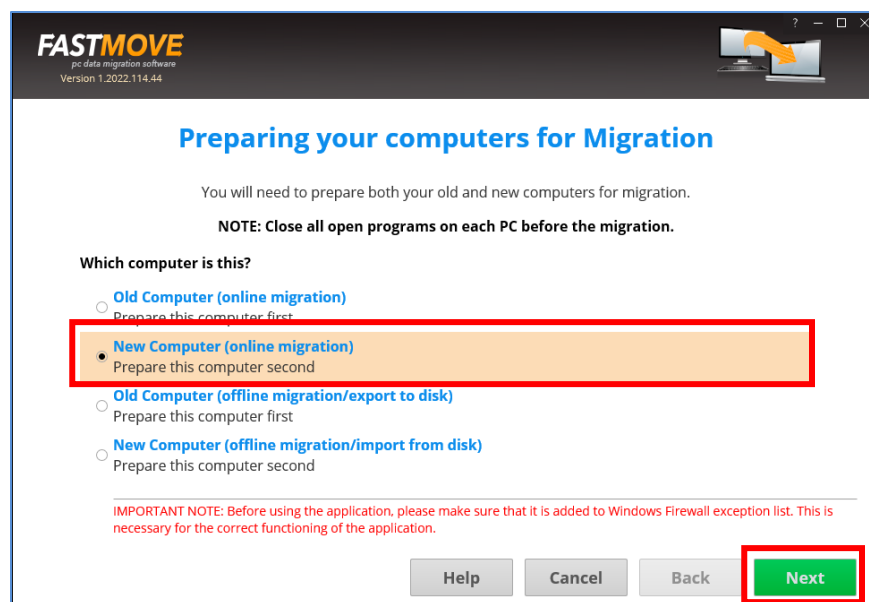


Figure 20 – Performing online data migration – PC2

The FastMove™ application will scan your network in order to look for your first or old PC automatically.

5. After your network has been successfully scanned, the IP Address details specification windows will be displayed as depicted in the figure below –

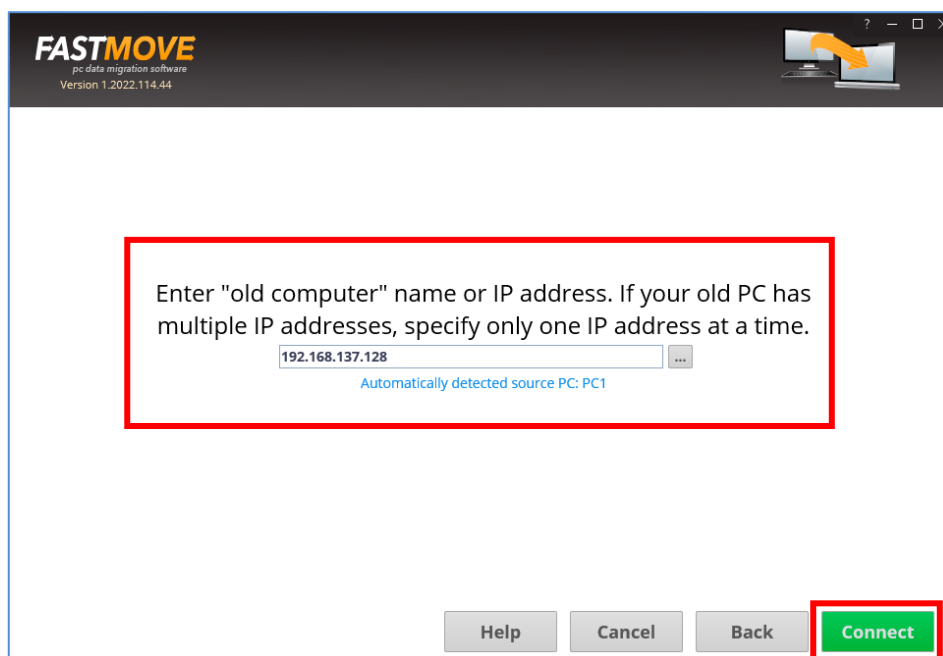


Figure 21 – Specifying the IP Address of your second or newer PC

Tip: In case you do not see an automatically detected PC, consult your network administrator or Windows Support. You can also specify another IP Address in case you have multiple PCs connected to your network via the FastMove™ application by clicking the **Ellipses (...)** button.

6. Click **Connect**. The custom files window is displayed as depicted in the figure below –

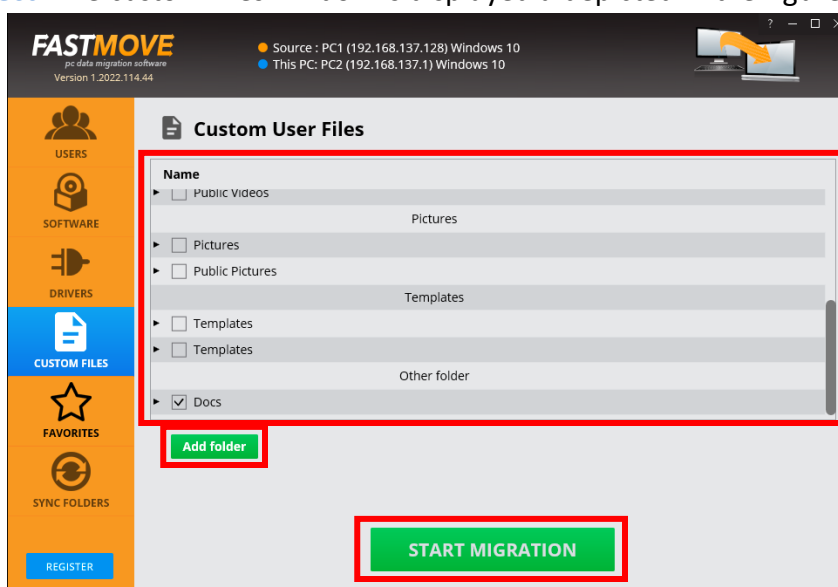


Figure 22 – Specifying the data folders & files to migrate from your first or older PC to your second or newer PC

7. Specify the folder to import your data from this dialog box or by clicking [Add Folder](#) button. The custom file page is displayed as depicted in the figure below –

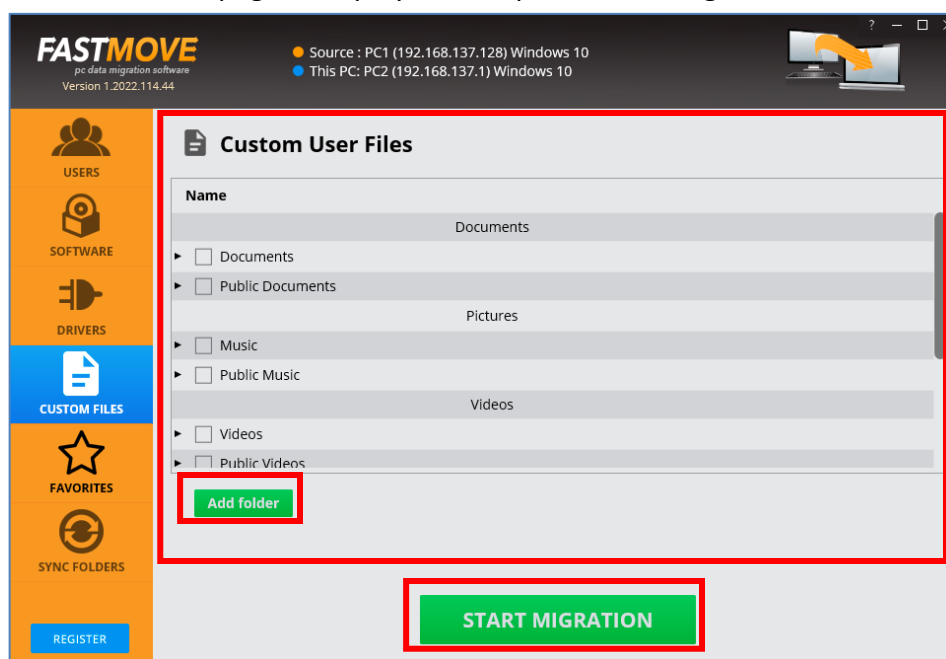


Figure 23 – Importing your data folders & files

Your files will be selected as depicted in the figure below –

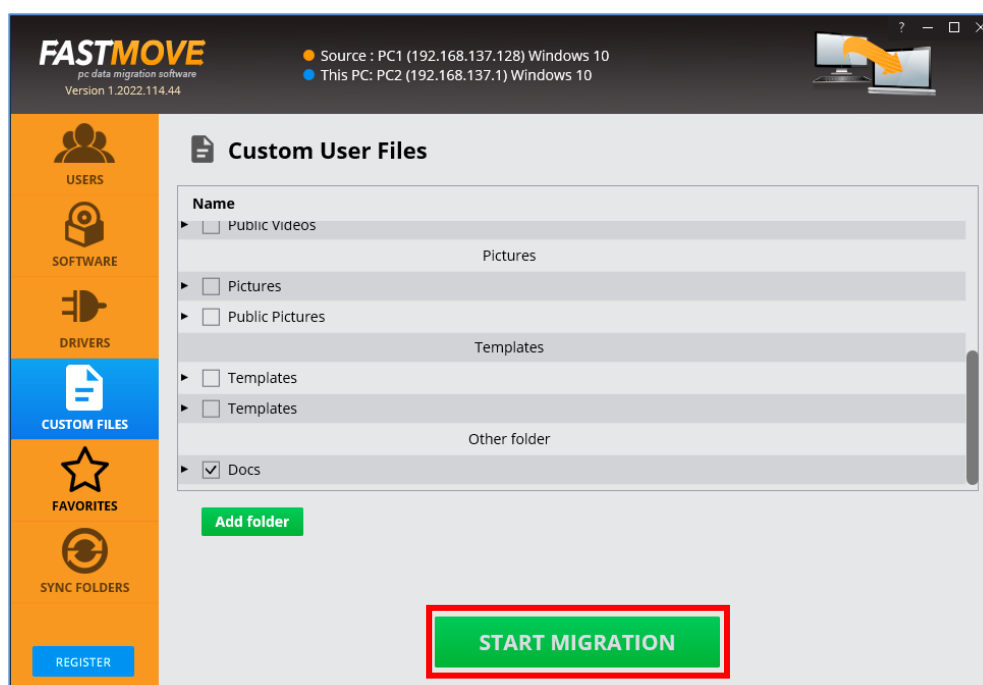


Figure 24 – Selected data folders & files

8. Click **Start Migration**. Your data folders & files will be migrated and a confirmation message will be displayed as depicted in the figure below –

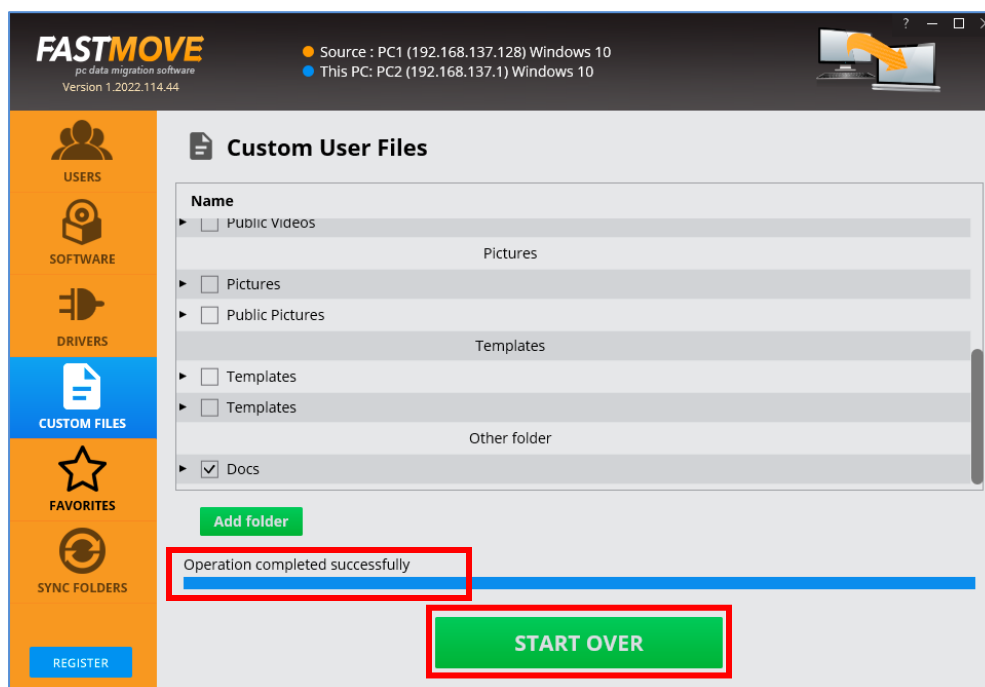


Figure 25 – Selected data folders & files

Tip: You can click **Start Over** to specify more data folders or files.

The next chapter describes steps that enable you to **Activate your FastMove™ installation**.

Chapter - 8. ACTIVATING YOUR FASTMOVE™ INSTALLATION

In case you have not activated your FastMove™ application as yet, you can utilize the steps described below –

1. After you launch the FastMove™ application, the default screen is displayed as depicted in the figure below –

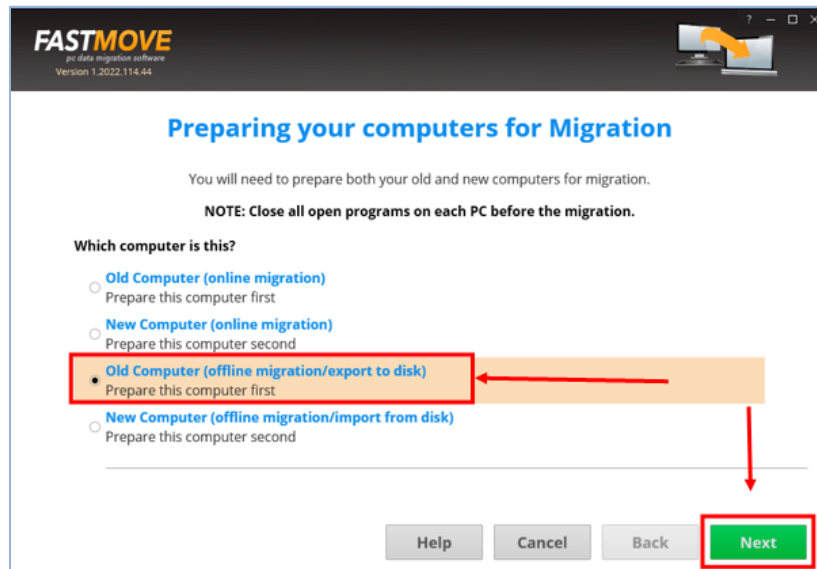


Figure 26 – Reaching the Register button in the FastMove™ application – step 1

2. Select the **Old Computer (offline migration/export to disk)** option & click **Next**. The folder specification page is displayed as depicted in the figure below –

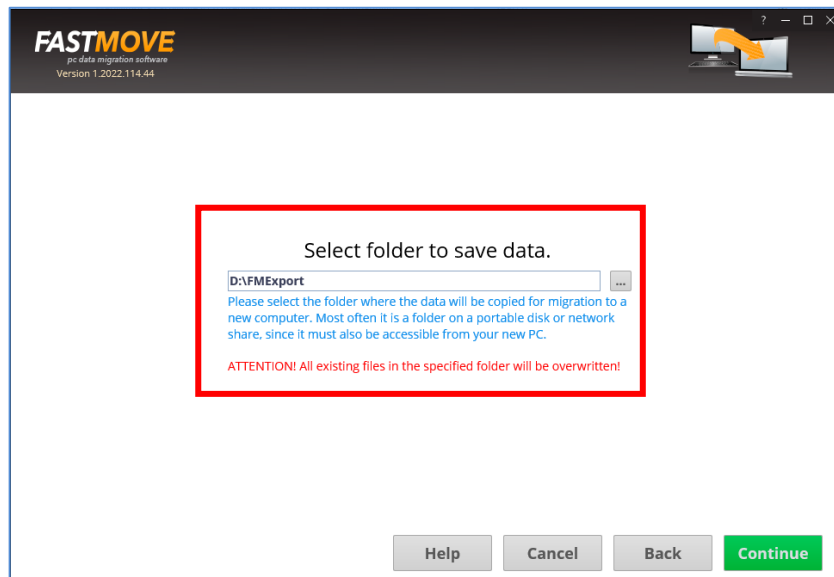


Figure 27 – Reaching the Register button in the FastMove™ application – step 2

3. Specify the folder to export your data by using the **Ellipsis (...)** button & click **Continue**.
The custom file page is displayed as depicted in the figure below –

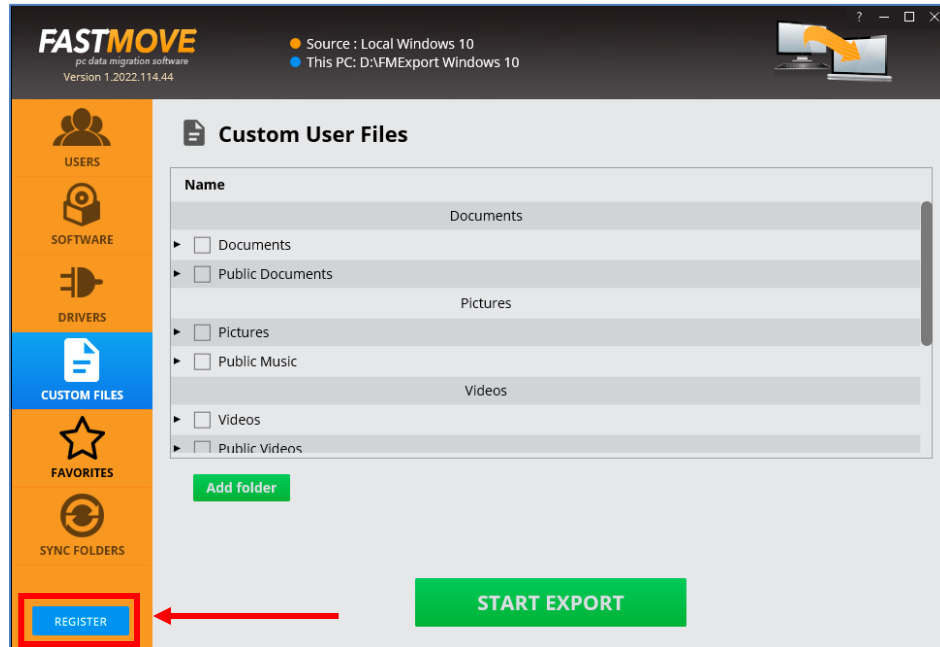


Figure 28 – Reaching the Register button in the FastMove™ application – step 3

4. Click the **Register** button as depicted in the figure above. The license registration key popup is displayed as depicted in the figure below –



Figure 29 – Specifying your FastMove™ application license details

- Click **I have a License Key**. The view of this popup will change as depicted in the figure below –



Figure 30 – Specifying your license key details

- Specify your **Email Address** & **License Key** and click **Continue**. After your license key has been validated successfully, a confirmation message will be displayed as depicted in the figure below –

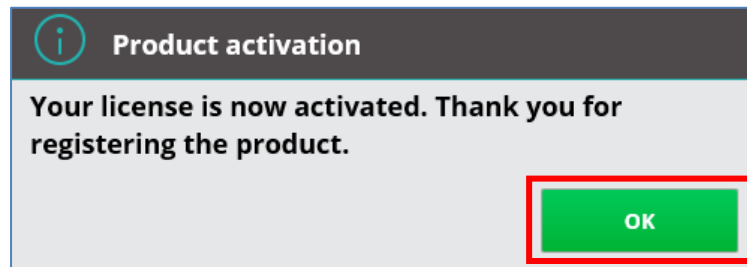


Figure 31 – Successful registration & activation of your FastMove™ application license key

- Click **OK** to continue. Now your FastMove™ application has been successfully registered and activated. Henceforth, all functionalities of this application will be available to you.
- Repeat these steps for registering & activating your FastMove™ application installations on other PCs.

The next chapter describes steps that enable you to **Perform Users Migration**.

Chapter - 9. PERFORMING USERS MIGRATION

Now that you have successfully registered & activated your FastMove™ application license key details, you can follow steps described in the [Performing Offline Data Migration](#) chapter to migrate your users in the offline.

The steps described below enable you to perform users migration using the online method to save time, efforts, & reduce the number of migration iterations –

1. Connect both your old & new PCs to the same network.

Tip: Ensure that both these PCs are discoverable to each other. Consult your network administrator or Windows Support. You may also require ensuring that you allow FastMove™ through the Windows Firewall on both PCs.

2. After you launch the FastMove™ application on your first or older PC, the default screen is displayed as depicted in the figure below –

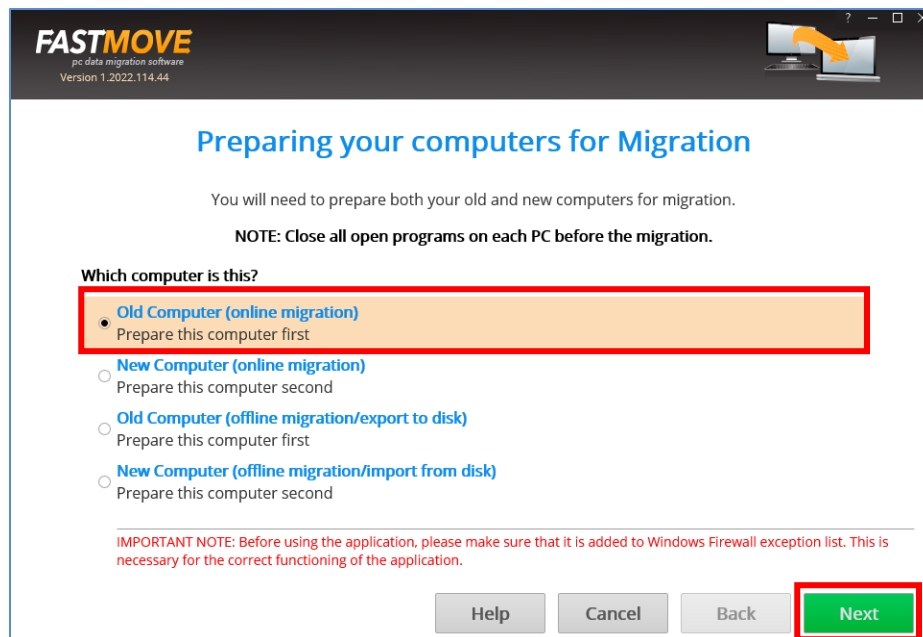


Figure 32 – Performing online data migration – PC1

3. Select the **Old Computer (offline migration/export to disk)** option on the first or old PC & click **Next**. Your IP Address details page is displayed as depicted in the figure below –

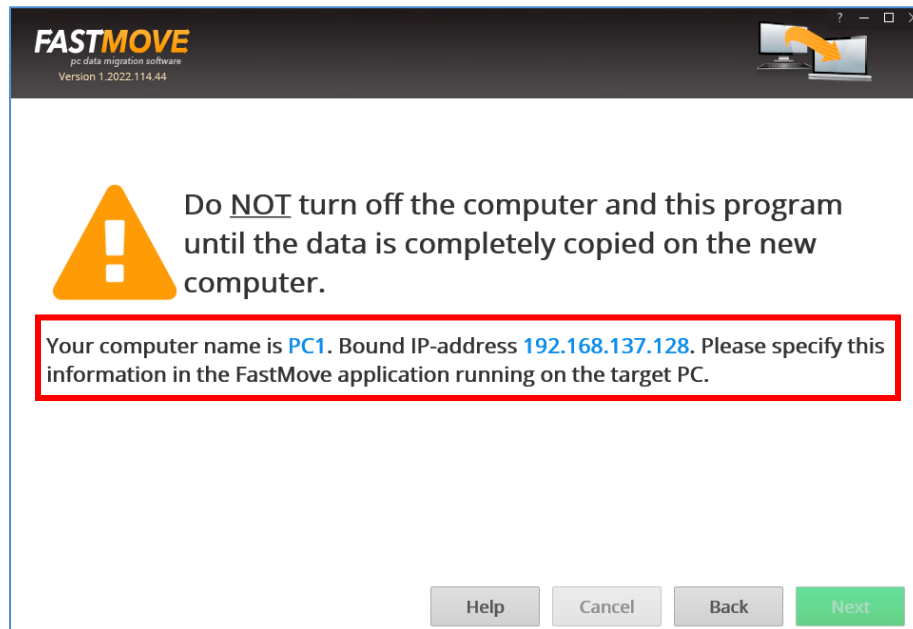


Figure 33 – Performing online data migration – PC2

4. Now on your second or newer PC, select the **New Computer (online migration)** option & click **Next** from the default screen is displayed as depicted in the figure below –

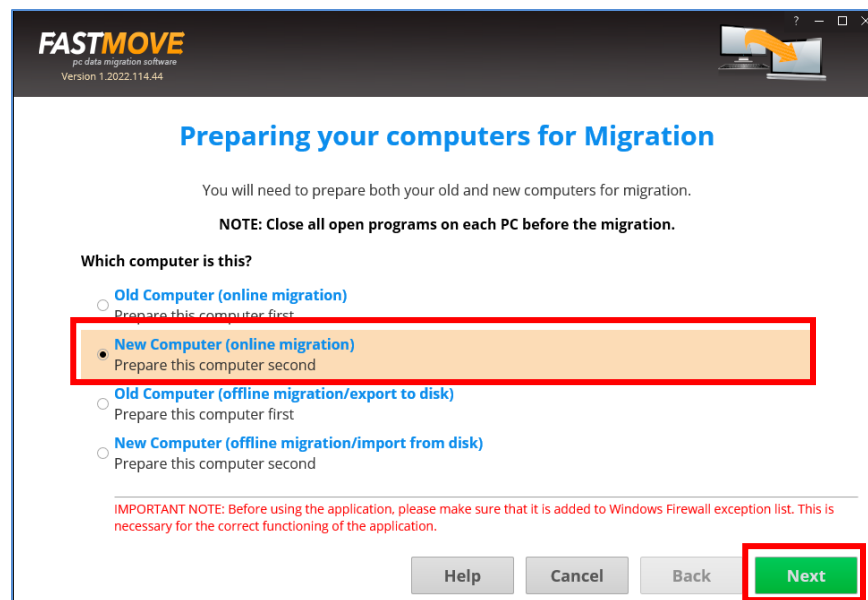


Figure 34 – Performing online data migration – PC2

The FastMove™ application will scan your network in order to look for your first or old PC automatically.

5. After your network has been successfully scanned, the IP Address details specification windows will be displayed as depicted in the figure below –

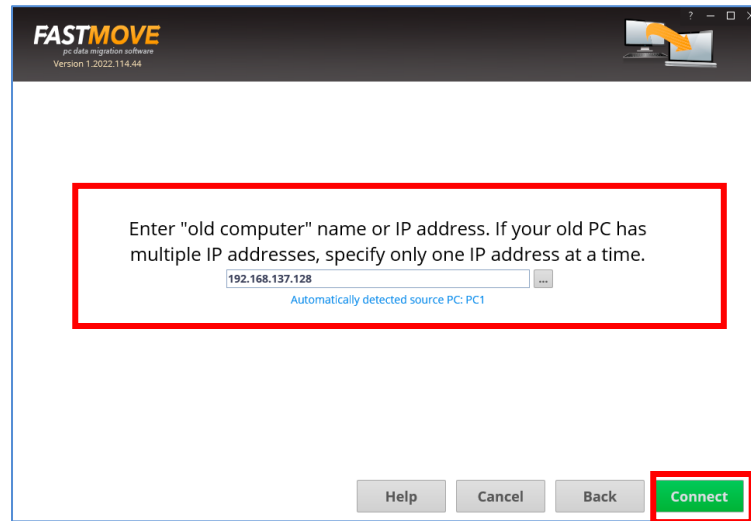


Figure 35 – Specifying the IP Address of your second or newer PC

Tip: In case you do not see an automatically detected PC, consult your network administrator or Windows Support. You can also specify another IP Address in case you have multiple PCs connected to your network via the FastMove™ application by clicking the **Ellipses (...)** button.

6. Click **Connect**. The users window is displayed as depicted in the figure below –

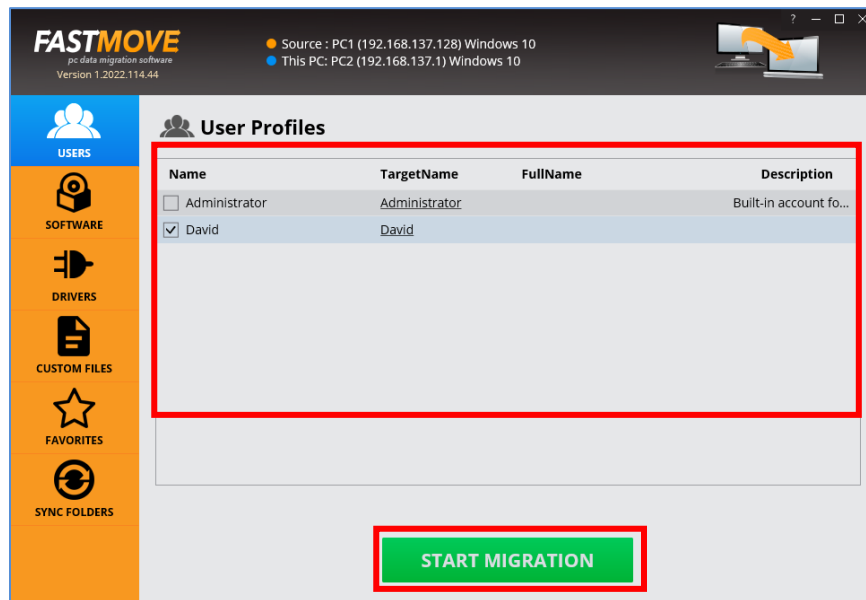


Figure 36 – Specifying the users to migrate from your first or older PC to your second or newer PC

7. Click **Start Migration**. The selected users will be migrated & a confirmation message will also be displayed on the screen.

The next chapter describes steps that enable you to **Perform Software Migration**.

Chapter - 10. PERFORMING SOFTWARE MIGRATION

Now that you have successfully registered & activated your FastMove™ application license key details, you can follow steps described in the [Performing Offline Data Migration](#) chapter to migrate your software in the offline mode in case you have an external storage device large enough to hold all your software.

The steps described below enable you to perform software migration using the online method to save time, efforts, & reduce the number of migration iterations –

1. Connect both your old & new PCs to the same network.

Tip: Ensure that both these PCs are discoverable to each other. Consult your network administrator or Windows Support. You may also require ensuring that you allow FastMove™ through the Windows Firewall on both PCs.

2. After you launch the FastMove™ application on your first or older PC, the default screen is displayed as depicted in the figure below –

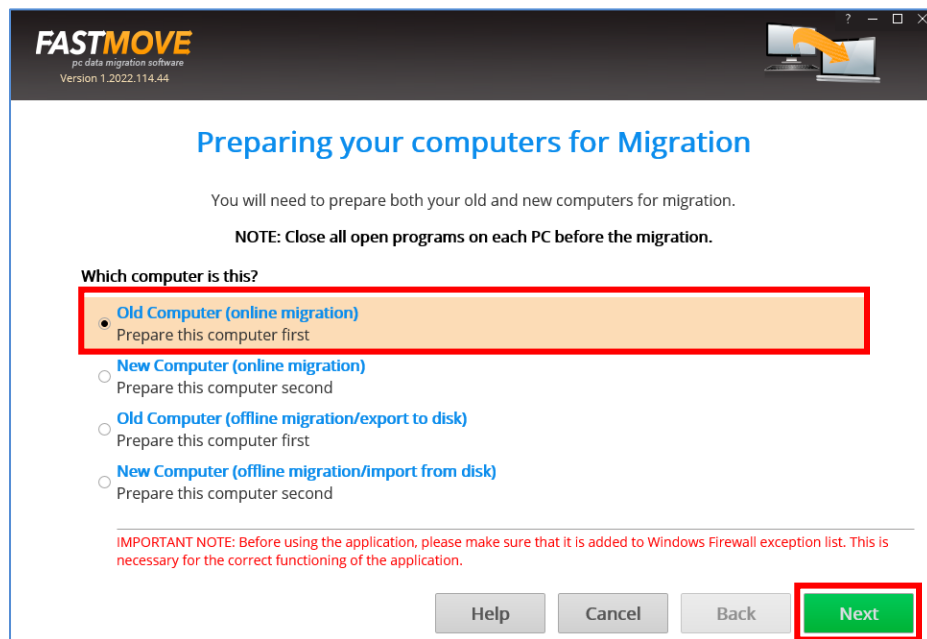


Figure 37 – Performing online data migration – PC1

3. Select the **Old Computer (offline migration/export to disk)** option on the first or old PC & click **Next**. Your IP Address details page is displayed as depicted in the figure below –

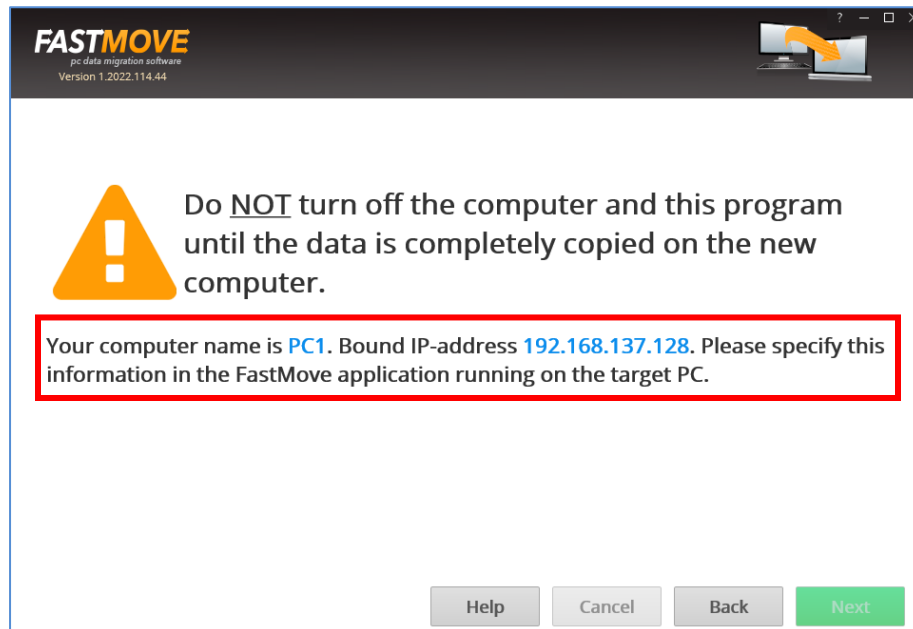


Figure 38 – Performing online data migration – PC2

4. Now on your second or newer PC, select the **New Computer (online migration)** option & click **Next** from the default screen is displayed as depicted in the figure below –

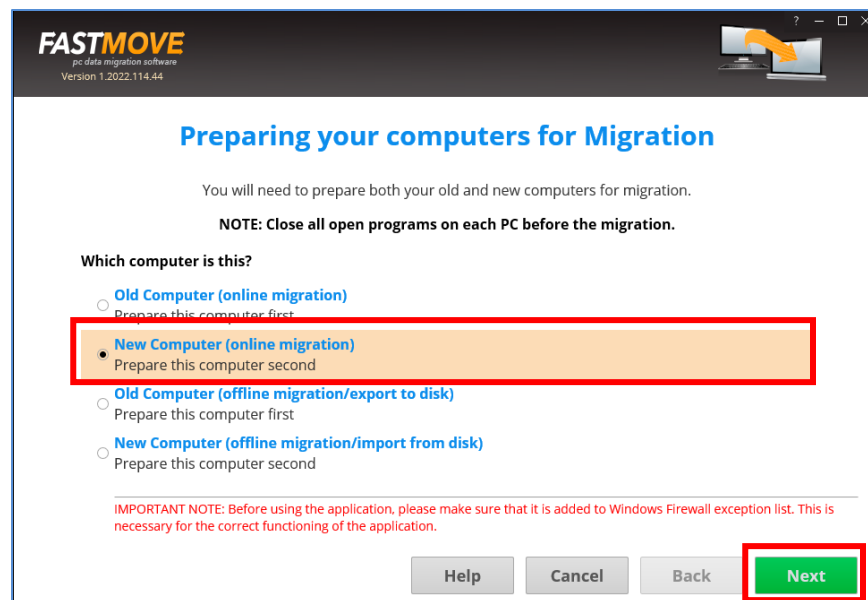


Figure 39 – Performing online data migration – PC2

The FastMove™ application will scan your network in order to look for your first or old PC automatically.

5. After your network has been successfully scanned, the IP Address details specification windows will be displayed as depicted in the figure below –

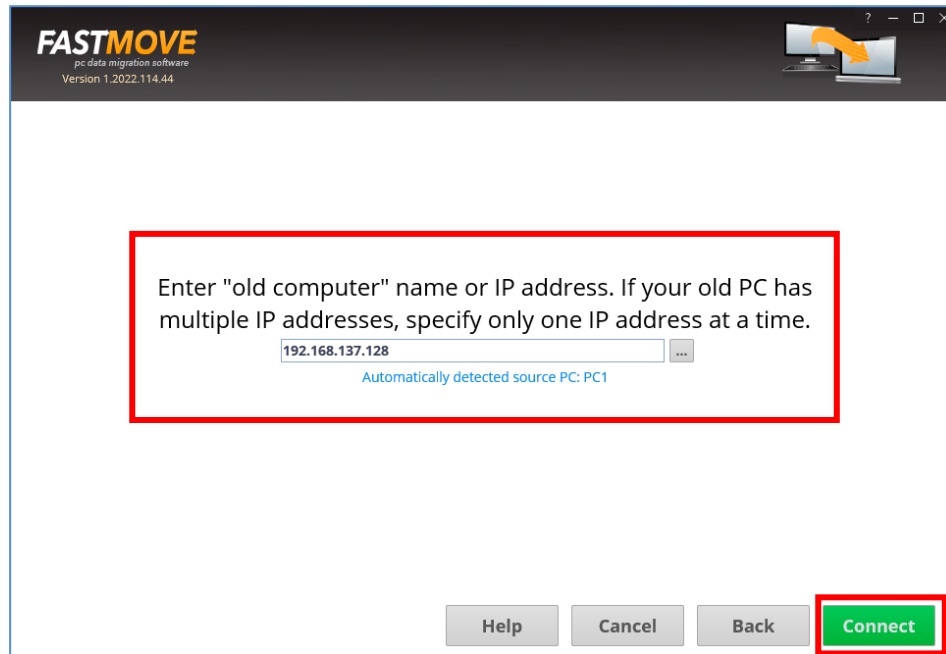


Figure 40 – Specifying the IP Address of your second or newer PC

Tip: In case you do not see an automatically detected PC, consult your network administrator or Windows Support. You can also specify another IP Address in case you have multiple PCs connected to your network via the FastMove™ application by clicking the **Ellipses (...)** button.

6. Click **Connect**. The users window is displayed as depicted in the figure below –

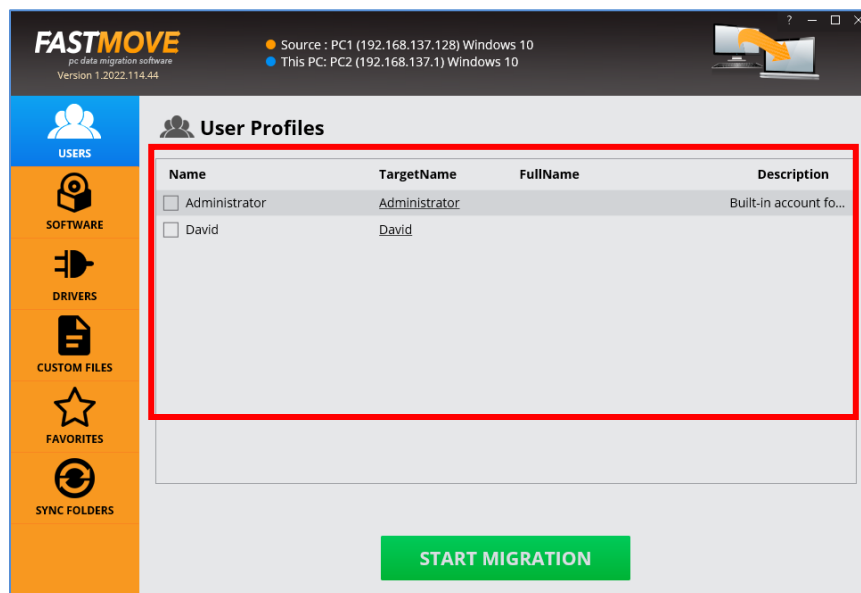


Figure 41 – Users screen

7. Then click **Software** from the left panel. The software window is displayed as depicted in the figure below –

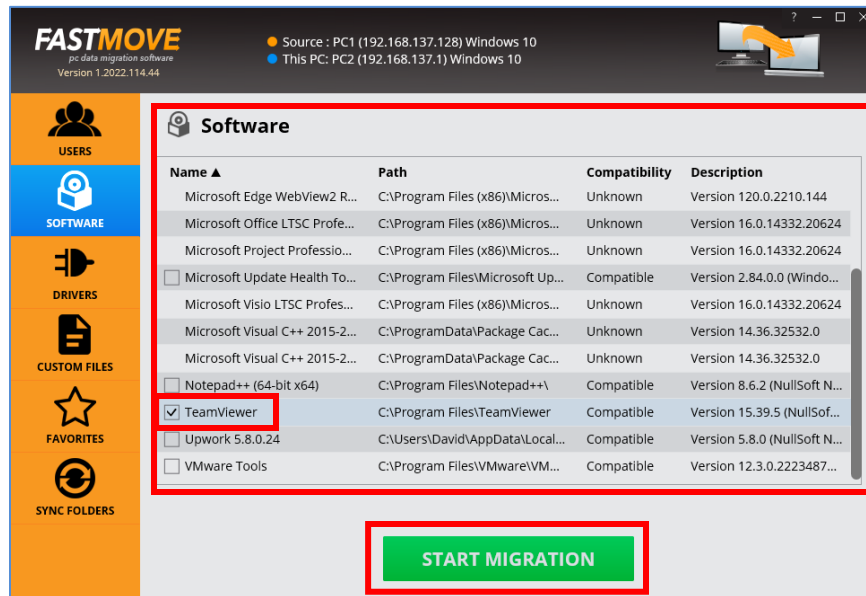


Figure 42 – Importing your software

8. Select the software you intend to migrate & click **Start Migration**. The selected software will be migrated & a confirmation message will also be displayed on screen.

The next chapter describes steps that enable you to **Perform Drivers Migration**.

Chapter - 11. PERFORMING DRIVERS MIGRATION

Now that you have successfully registered & activated your FastMove™ application license key details, you can follow steps described in the [Performing Offline Data Migration](#) chapter to migrate your drivers in the offline mode in case you have an external storage device large enough to hold all your drivers.

The steps described below enable you to perform drivers migration using the online method to save time, efforts, & reduce the number of migration iterations –

1. Connect both your old & new PCs to the same network.

Tip: Ensure that both these PCs are discoverable to each other. Consult your network administrator or Windows Support. You may also require ensuring that you allow FastMove™ through the Windows Firewall on both PCs.

2. After you launch the FastMove™ application on your first or older PC, the default screen is displayed as depicted in the figure below –

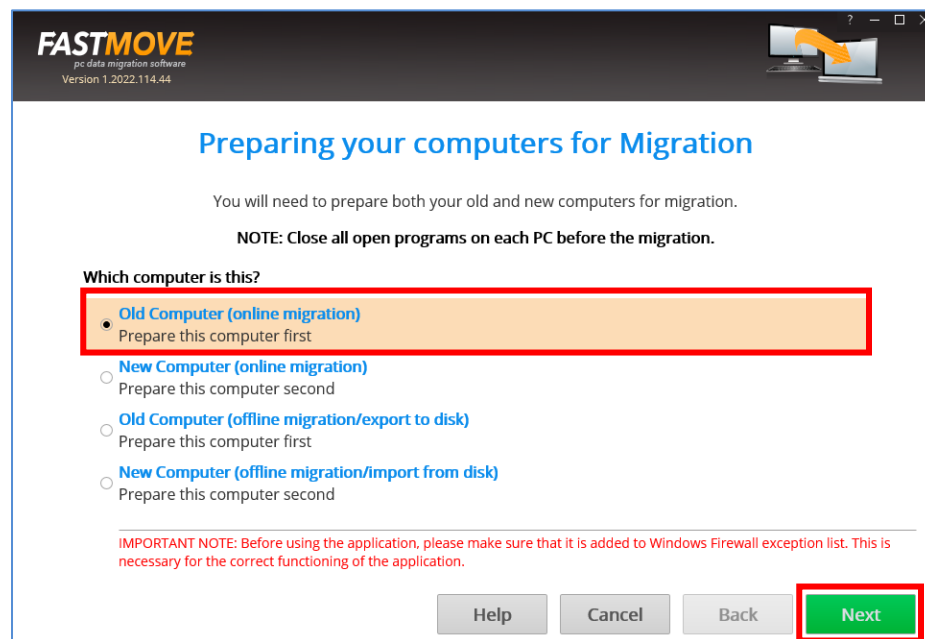


Figure 43 – Performing online data migration – PC1

3. Select the **Old Computer (offline migration/export to disk)** option on the first or old PC & click **Next**. Your IP Address details page is displayed as depicted in the figure below –

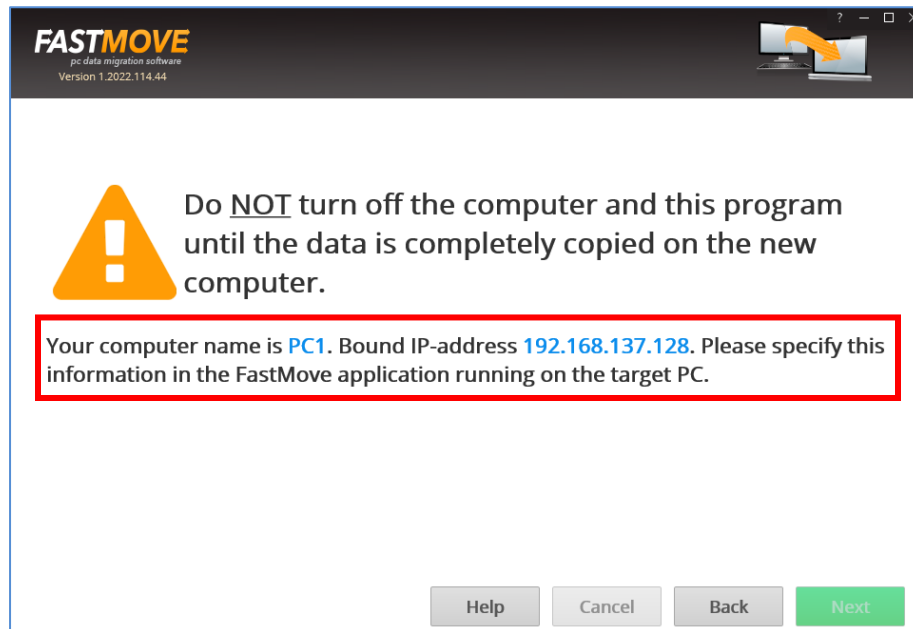


Figure 44 – Performing online data migration – PC2

4. Now on your second or newer PC, select the **New Computer (online migration)** option & click **Next** from the default screen is displayed as depicted in the figure below –

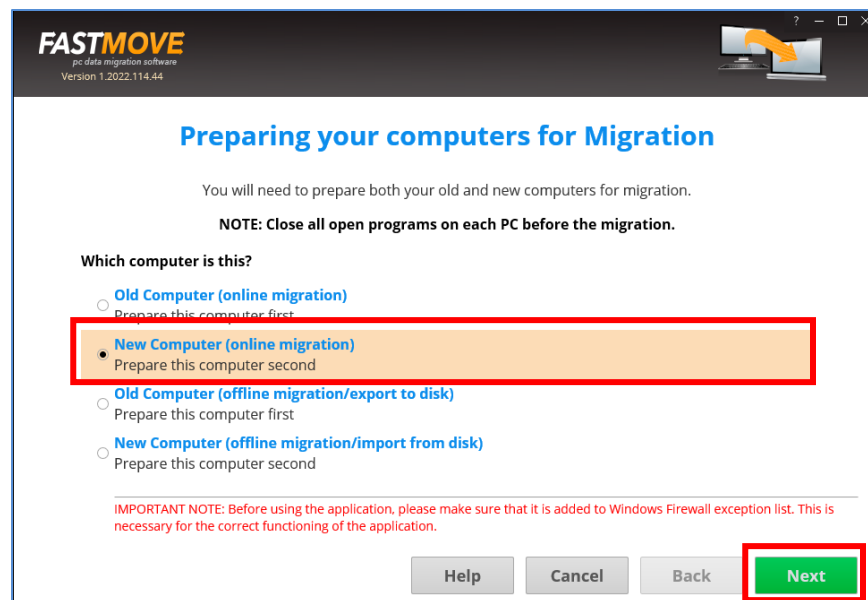


Figure 45 – Performing online data migration – PC2

The FastMove™ application will scan your network in order to look for your first or old PC automatically.

5. After your network has been successfully scanned, the IP Address details specification windows will be displayed as depicted in the figure below –

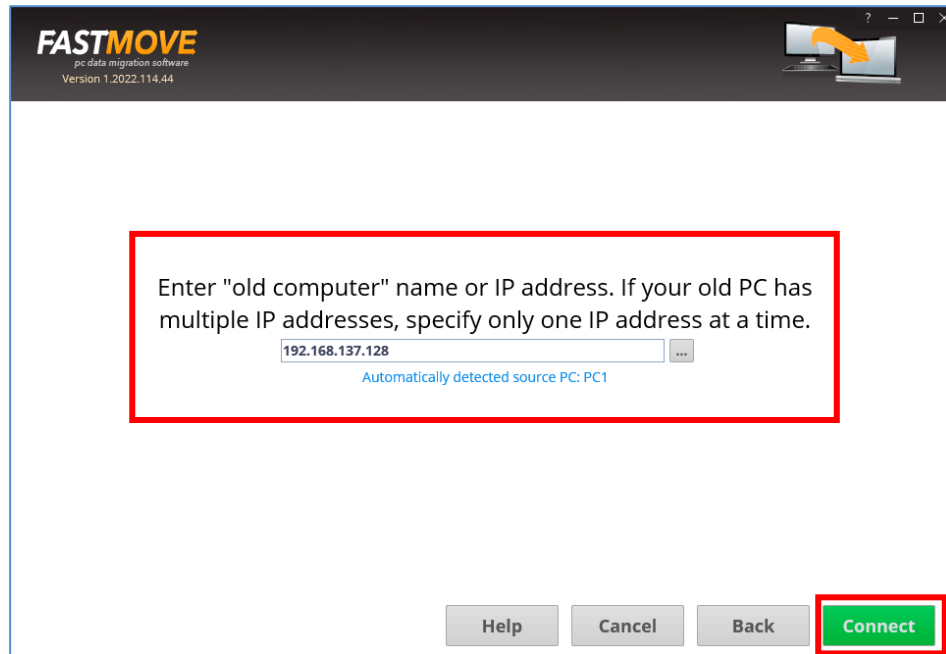


Figure 46 – Specifying the IP Address of your second or newer PC

Tip: In case you do not see an automatically detected PC, consult your network administrator or Windows Support. You can also specify another IP Address in case you have multiple PCs connected to your network via the FastMove™ application by clicking the **Ellipses (...)** button.

6. Click **Connect**. The users window is displayed as depicted in the figure below –

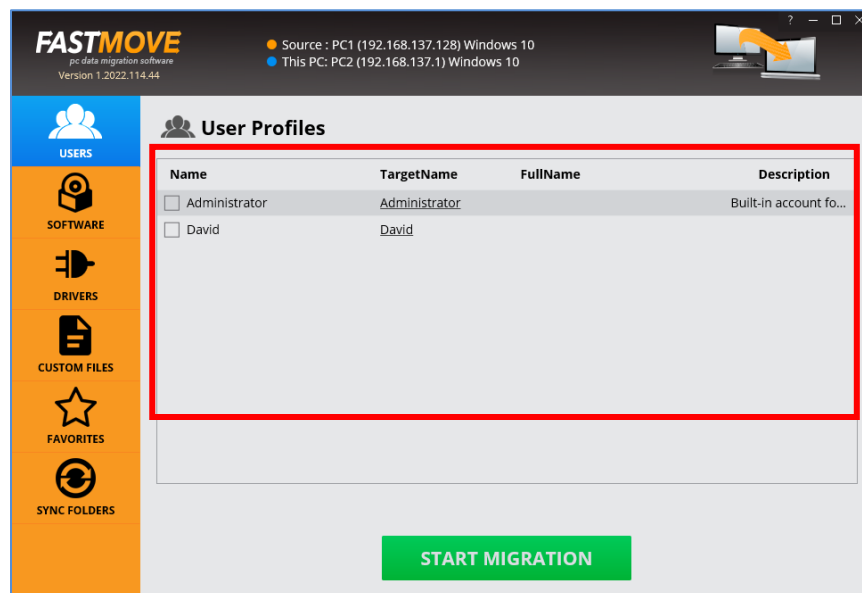


Figure 47 – Users screen

7. Now click **Drivers** from the left panel. The drivers window is displayed as depicted in the figure below –

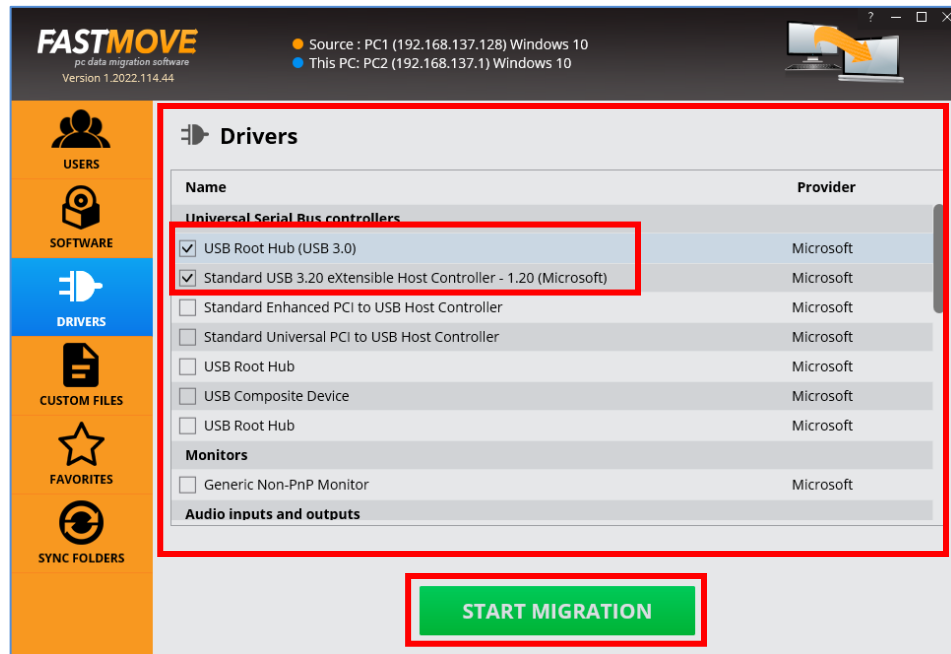


Figure 48 – Importing your drivers

8. Select the drivers that you intend to migrate & click **Start Migration**. The selected drivers will be migrated & a confirmation message will also be displayed on screen.

The next chapter describes steps that enable you to **Perform Favorites Migration**.

Chapter - 12. PERFORMING FAVORITES MIGRATION

Now that you have successfully registered & activated your FastMove™ application license key details, you can follow steps described in the [Performing Offline Data Migration](#) chapter to migrate your favorites in the offline mode in case you have an external storage device large enough to hold all your favorites.

The steps described below enable you to perform favorites migration using the online method to save time, efforts, & reduce the number of migration iterations –

1. Connect both your old & new PCs to the same network.

Tip: Ensure that both these PCs are discoverable to each other. Consult your network administrator or Windows Support. You may also require ensuring that you allow FastMove™ through the Windows Firewall on both PCs.

2. After you launch the FastMove™ application on your first or older PC, the default screen is displayed as depicted in the figure below –

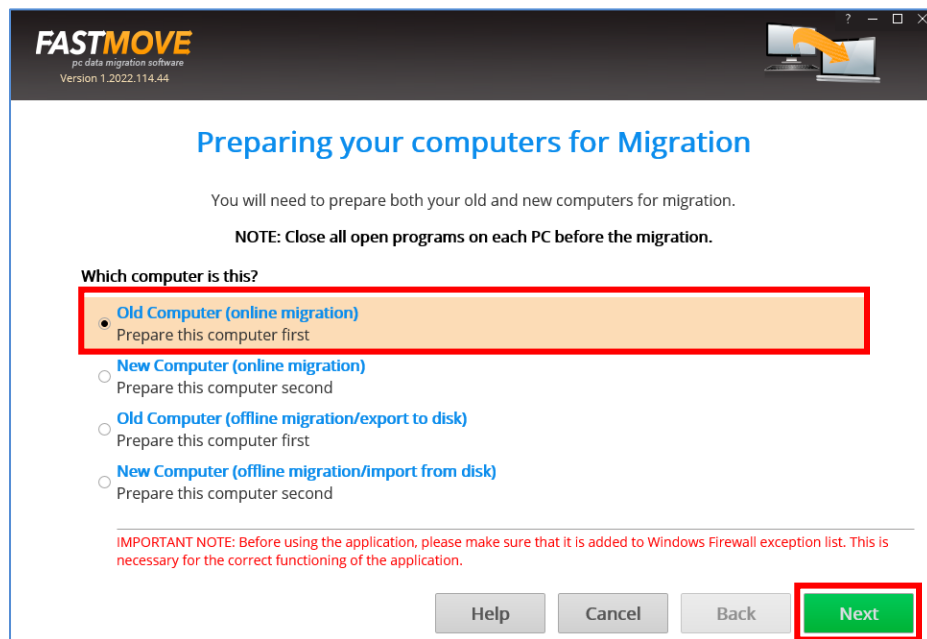


Figure 49 – Performing online data migration – PC1

3. Select the **Old Computer (offline migration/export to disk)** option on the first or old PC & click **Next**. Your IP Address details page is displayed as depicted in the figure below –

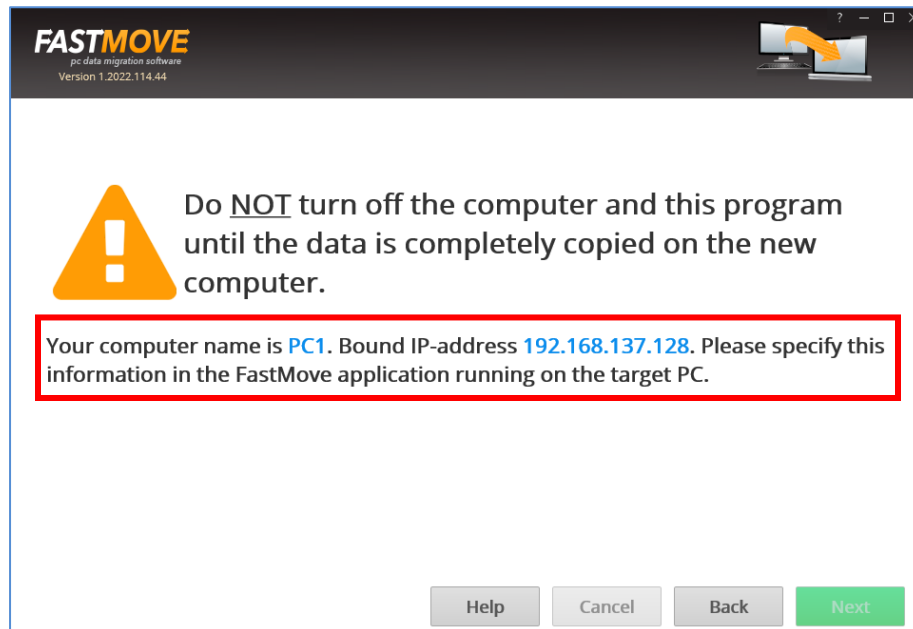


Figure 50 – Performing online data migration – PC2

4. Now on your second or newer PC, select the **New Computer (online migration)** option & click **Next** from the default screen is displayed as depicted in the figure below –

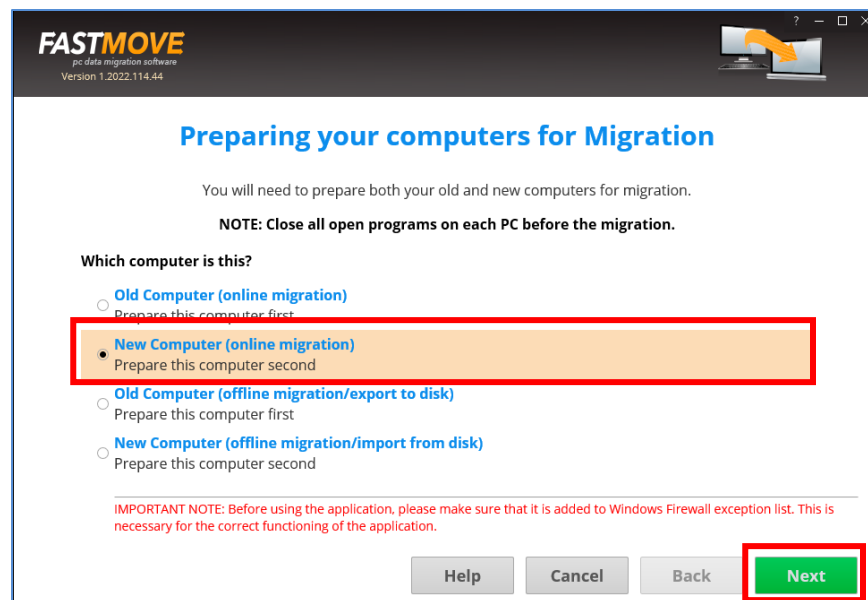


Figure 51 – Performing online data migration – PC2

The FastMove™ application will scan your network in order to look for your first or old PC automatically.

5. After your network has been successfully scanned, the IP Address details specification windows will be displayed as depicted in the figure below –

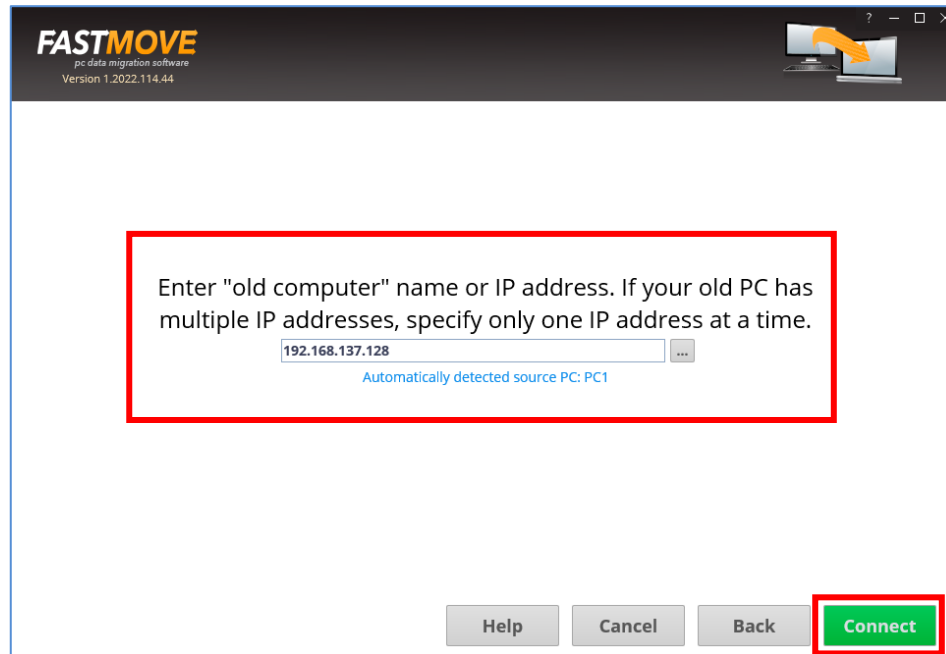


Figure 52 – Specifying the IP Address of your second or newer PC

Tip: In case you do not see an automatically detected PC, consult your network administrator or Windows Support. You can also specify another IP Address in case you have multiple PCs connected to your network via the FastMove™ application by clicking the **Ellipses (...)** button.

6. Click **Connect**. The users window is displayed as depicted in the figure below –

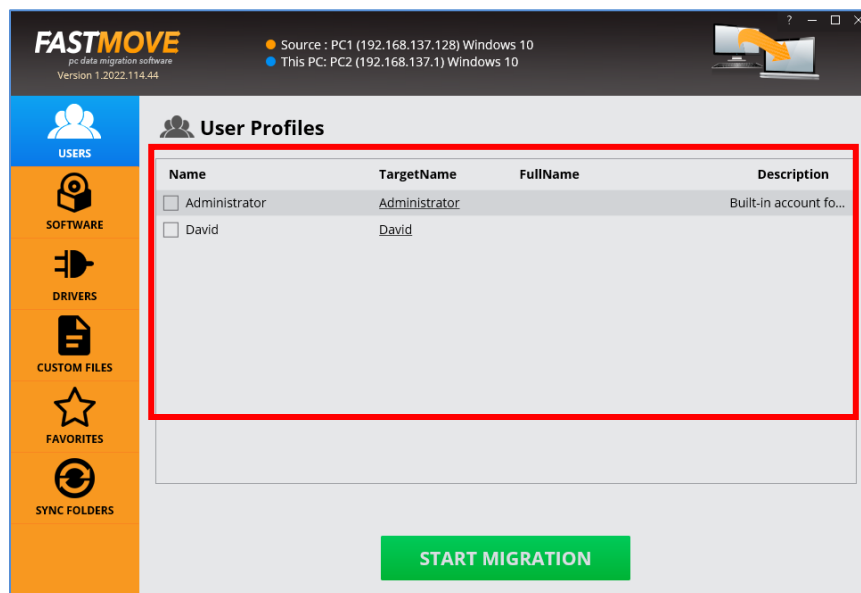


Figure 53 – User screen

7. Now click **Favorites** from the left panel. The favorites window is displayed as depicted in the figure below –

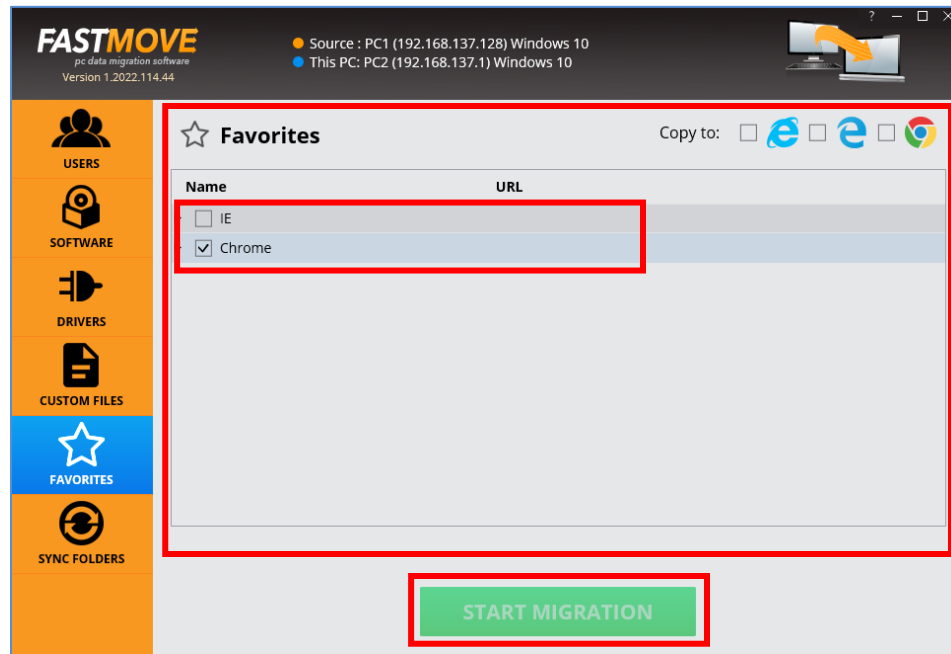


Figure 54 – Importing your favorites from your default browser

8. Select the favorites that you intend to migrate & click **Start Migration**. Your selected favorites will be migrated & a confirmation message will be on screen.

The next section of this user manual **Frequently Asked Questions (FAQs)** as an appendix.

Appendix - A. FREQUENTLY ASKED QUESTIONS (FAQs)

Here is a list of frequently asked questions with reference to the FastMove™ application and its usage –

Q-1. Why do I need FastMove™?

FastMove™ is the app that makes it easy to move all your files, user profiles, settings, software and even drivers from one computer to another. It's perfect for configuring a new computer with all your stuff, syncing folders, and keeping data and settings the same on two or more computers.

Q-2. Which Operating Systems does FastMove™ work with?

FastMove™ supports Windows 7 - Windows 11, 32-bit and 64-bit versions. You can use it to move data between different versions of Windows operating systems. In some cases, 64-bit apps may not be compatible with a 32-bit operating system. Whenever a problem like that arises, FastMove™ will tell you which apps couldn't be moved and why.

Q-3. Can I use FastMove™ to transfer data between Windows & Mac?

No. Currently, FastMove™ only supports Windows operating systems.

Q-4. What's the best way to ensure that the software I moved to my new PC runs without errors?

Once you've moved your software to your new computer, run each migrated app as administrator when you use it for the first time. To do that, right-click on the program's icon and select "Run as Administrator".

Q-5. Can I choose what I want to migrate?

Absolutely! You don't have to move everything from the old computer unless you want to. Use the checkboxes to select what you want to migrate and follow the app's prompts.

Q-6. What does the Sync Folders feature do?

Sync Folders is a sync tool that you can use both locally and between two computers. Here's how to use it if both computers are connected to a network:

1. Select two folders you want to compare.
2. FastMove™ will scan them and show you which files are different.
3. You can then sync the folders between both PCs.

If the computers aren't connected to the same network and you're using offline migration, do the following:

1. Select the folder you want to sync on the source PC.
2. Sync it with the offline folder you've chosen for offline migration.
3. Sync the offline folder with the desired folder on the target PC.

Q-7. Can I transfer data using FastMove™ if my computer is offline?

Yes, you can use Offline Migration:

1. First, open FastMove™ on the computer you want to copy the data from and select the "Old Computer (offline migration/export to disk)" option, then click "Next".
2. Select a folder where you want to copy the data. Make sure the folder is located on removable media (an external hard drive or a USB thumb drive, depending on how much data you want to copy) or is a network folder. This way you will be able to access data from the target computer while offline. Once you've selected the folder, click "Continue".
3. On the next screen, select what you want to migrate using the checkboxes. When you're ready to start copying data, click on "Start Export" and wait for the export process to finish.
4. When all the data has been copied to the target folder, connect it to the computer you want to copy the data to. Then open FastMove™ on the destination computer, select the "New Computer (offline migration/import from disk)" radio button, and select the data you want to import.

If you don't have access to an external hard drive or a network folder, you can perform offline migration with the help of a compatible USB cable that supports data transfer between two PCs:

1. Open FastMove™ on the source computer and select a folder on that computer's hard drive where you'd like to export data.
2. Connect your old and new computers using a compatible USB cable and copy the folder with your FastMove™ export to the new computer.
3. Open FastMove™ on the destination computer, select the "New Computer (offline migration/import from disk)" radio button, and select the folder you've just copied you want to import.
4. Start the export and wait for FastMove™ to finish migrating data.

Tip: To view detailed steps, refer to the [Performing Offline Data Migration](#) chapter.

Q-8. Does the Sync Folder feature work in offline mode?

Yes, it works just like offline migration, which means that you'll first need to sync the folder from your Source PC with an offline folder (i.e. a folder on a removable or network drive), then connect it to the target PC and sync the offline folder with the target PC.

Q-9. Can I migrate data from an HDD to an SSD using FastMove™?

Absolutely! FastMove™ supports both drive types.

Q-10. When I migrate software using FastMove™, does it also transfer license information?

No. Software licensing works in such a way that a license can't be migrated to another PC unless you have a multiple-PC license or your software supports license deactivation and reactivation. We recommend you to save your license keys and make sure you can reactivate your apps before you perform software migration.

Q-11. How can I be sure that the drivers I transferred will be compatible with the new one?

When FastMove prepares device drivers for migration, it checks driver properties for a list of compatible operating systems and only transfers compatible drivers.

Q-12. When I install a program on a PC, most of the times there are brand new registry updates & configuration files. Does FastMove™ create the same registry updates & files on the new PC?

When copying user software to a new PC, FastMove™ will only copy registry entries, folders and files created by the installer of this software. It will not remove any entries from the source PC.

Q-13. If I install OEM software requiring a license & I want to move that software to a different PC, will it still be available on the source PC or will FastMove™ remove it when it installs the software on the destination PC?

The software will still be available on the source PC because FastMove will simply COPY it to the target PC, leaving your source PC intact.

Q-14. Will FastMove™ move the emails from my email client such as Microsoft Outlook?

Yes, all your email data will be transferred as part of your user profile as long as you perform user profile migration.

Q-15. What are the trial version limitations?

The trial version of FastMove™ allows you to migrate custom files and favorites for an unlimited number of times. You'll need to purchase the full version to migrate software, users, drivers, and sync folders.

Tip: For more information, refer to the [Planning your Data Movement](#) chapter.

Q-16. I want to uninstall FastMove™ from my current PC & install it on another one using my license key. How to do it?

If you ever need to reinstall the program or move it to a different computer, you can go to the "About" screen inside the program, make a note of your license key and then remove it. This will reset the key so that you can reactivate it on a new installation (this feature is limited to 3 times).

Q-17. Why is there an expiration date on my license?

When you purchase a FastMove™ license, the license unlocks the program forever, so that you can use it for as long as you want. As for the expiry date, it's set to show you the period during which you will be able to download free updates. Once the license expires, you can continue using your version of the program, but you will need to extend your license to continue getting updates and have access to email support.

Remember that each computer is assigned a unique license ID. Once activated, the software will not work on any other computer unless you either remove the key using the "About" screen in the program.

Q-18. I'm trying to register FastMove™ but it's not working. What to do?

There are a few things that may prevent the activation of the product, including:

- ☑ Your UAC (User Account Control) settings in Windows Vista, Windows 7, Windows 8, Windows 10 and Windows 11. When that's the case, simply close FastMove™, then right-click on its shortcut on your desktop and select "Run as administrator". Then proceed to register the program.
- ☑ Your firewall or anti-virus programs may be preventing changes to your computer. Even ones you want to make such as registering your product. Try disabling your security software temporarily and proceed with product registration.

Q-19. Can I activate FastMove™ on my old & new computer using the same license key?

Yes! Each license key is good for a pair of computers, the source PC you're copying data from and the target PC you're migrating to. For example, if you have a single FastMove™ license, you can use it on two computers. If you purchased a license for 3 PCs, you can use it to activate FastMove™ on 6 PCs and use the software to move data between them, and so on.

Q-20. I'm trying to install FastMove™ but my computer won't let me. What to do?

Most likely, your computer needs you to run the installer as Administrator. Here is how you can do that:

1. Right-click on the fm_setup.exe file
2. Select "Run as Administrator..."
3. Follow the setup instructions.

Q-21. I accidentally closed FastMove™ during data transfer. Will any of the files become corrupted because of that?

Don't worry, your files and other data are safe. When you accidentally close FastMove™ during data migration, it will simply cancel the process and go back to the welcome screen where you can start data transfer again.

Q-22. I was about to install FastMove™ but I received a warning from my firewall that FastMove™ was attempting to access the network?

FastMove™ is a network tool, which means that it needs access to your network to work properly. Access to local area network is needed for the app to establish communication between source and target PCs. Move it to your firewall's whitelist.

Q-23. I can't seem to make online data migration work. What to do?

First of all, make sure that you have FastMove™ installed and activated on both your old and new computers.

Secondly, check your network settings and make sure that password-protected sharing is disabled and public folder sharing is turned on. You can always change these settings back once the migration is complete.

And lastly, disable your antivirus software before migrating data to prevent it from blocking the transfer.

Q-24. How to move a profile from a Windows 10 PC to a new Windows 11 PC?

- ☑ Only new users should be migrated. Otherwise, the user will lose all data related to the existing account on the target computer.
- ☑ The user profile must not exist on the target computer. If the profile exists, the user can rename the target user and/or delete it.
- ☑ The user whose profile is being transferred must log out. This means that a user must have at least two administrators to be able to migrate each other.

Q-25. Can I migrate user profiles?

- ☑ FastMove enables users to migrate their profiles to a new PC, if those profiles do not already exist on the destination machine.
- ☑ FastMove safeguards against overwriting existing profiles on the target PC when the same user already exists there.

Q-26. How to delete user profiles?

Customers can effortlessly remove user accounts they no longer require. Please note that only profiles of users who are not currently logged in can be deleted.

Furthermore, any user profile can be deleted through Advanced System Properties:

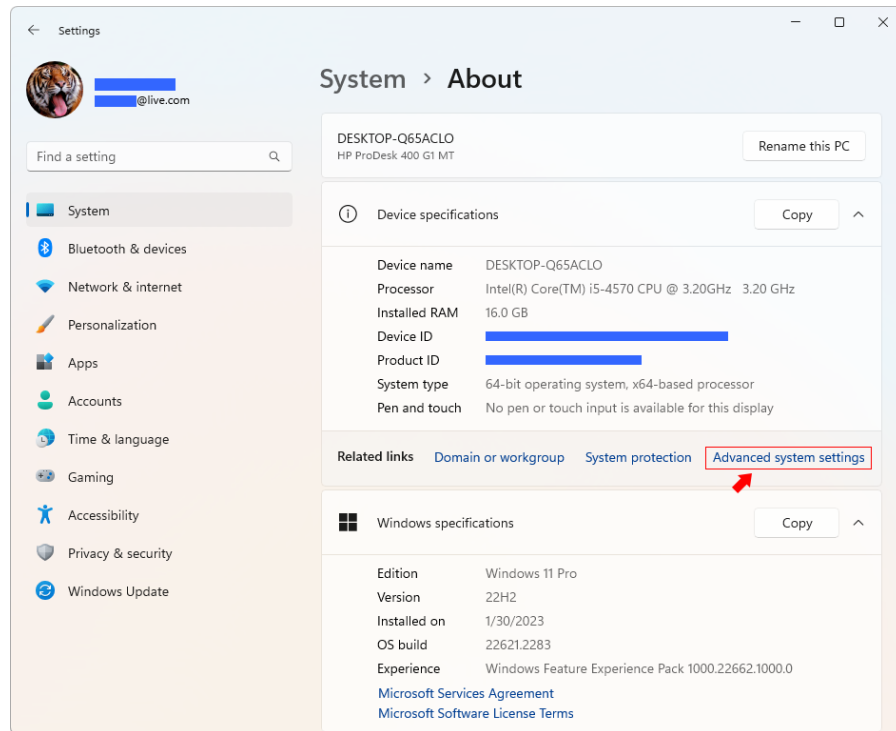


Figure 55 – Advanced system settings

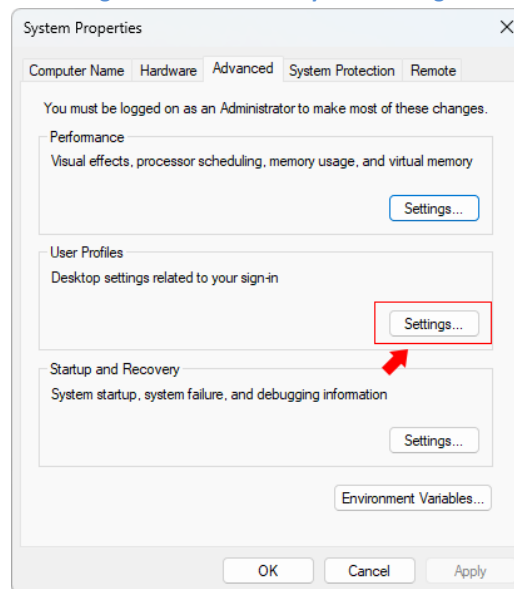


Figure 56 – System Properties > User Profiles > Settings

Q-27. Can I migrate everything all at once?

Yes, but this is not recommended. We recommend to migrate entities from one "tab" at a time: User Profiles, then Software, then Drivers (only for PC with same hardware), then Favorites, etc. The newer version will not allow to migrate everything at once to avoid issues.

Q-28. Can I migrate old drivers to new PC with different hardware components?

There is no need to migrate drivers from an old system to the new hardware if that hardware does not exist on the new PC. This is only applicable to detachable hardware like Printers, Scanners and other external hardware.

Q-29. Error “The password does not match the password policy criteria...”

Typically indicates that the target PC is likely part of an NT domain and/or has stringent security policies in place.

Q-30. Error “The specified file was not found”

Occurred while FastMove™ attempted to copy C:\Windows\System32\atl100.dll during software migration within the directory C:\Program Files\Druide\Connectix 10. This issue likely stems from an incorrect installation of the product (Connectix 10).

Q-31. No checkbox, Unable to Select Software

Explanation: This is not supported, and FastMove™ may encounter difficulties in transferring it accurately. This is often the case when a software employs its own custom installation engine.

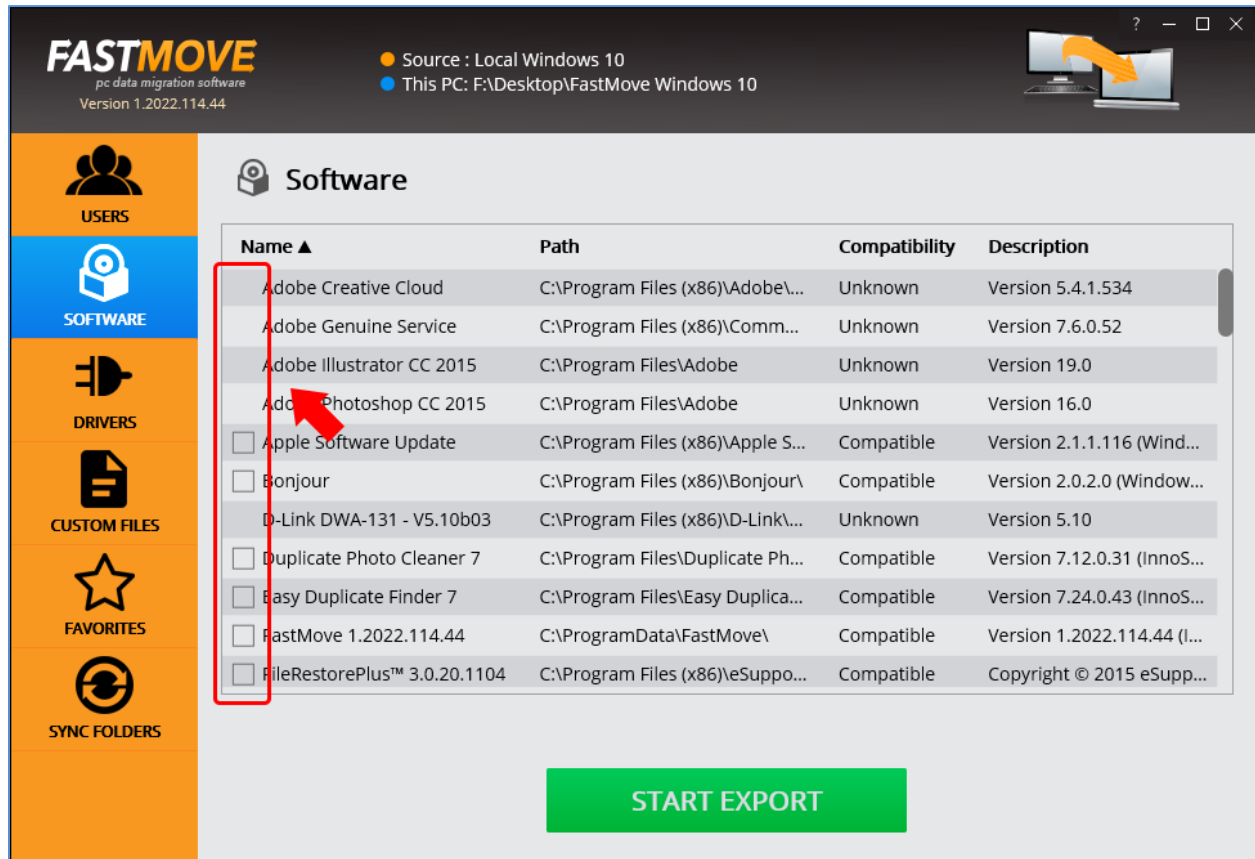


Figure 57 – System Properties > User Profiles > Settings

The next section of this user manual includes an [Index](#) of frequently referred terms or phrases with reference to the FastMove™ application and its usage.

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