

PART XX

PRACTICE 2

These questions are meant to be a bit more difficult than the first assignment.

WHICH APPLICATION?

 1: WHICH APPLICATION WOULD YOU USE TO ENTER RESULTS? _____

 1: IF AN INSTRUMENT IS BROKEN, WHICH APPLICATION DO YOU USE TO TELL CERNER THE TEST WILL BE PERFORMED AT ANOTHER SITE?

 1: WHICH APPLICATION DO YOU USE TO VIEW ROUTING INFORMATION?__

 1: WHICH APPLICATION DO YOU USE TO VIEW ALL OF THE ORDERS AND RESULTS FOR A PATIENT OR ACCESSION NUMBER?

 1: WHICH APPLICATIONS CAN YOU USE TO CANCEL ORDERS? _____

TROUBLESHOOTING

EXERCISE ONE

Jerry is about to order a PTT. This is his DEPARTMENT ORDER ENTRY window.

Department Order Entry - Order Entry

Task Edit View Order Customize Help

Client: Seton Medical Center

Medical Record Number: 6038342000

Orderable: PTT

Demographics

Name: TEST, VON TESTL... MRN: 6038342000 FIN NBR: 6038342000 Allergies:

SSN: XXX-XX-0000 Admitted: 5/15/2015 9:34 Discharged:

Gender: Male Age: 31 years DOB: 12/10/1984 Attending: TestIS, Z VMiller

Specimen Type: Blood

Collection Priority: RT

Collection Date and Time: 01/14/2016 1455

Collected by:

Reporting Priority: RT - Routine

Collection Method: Venous Draw

Specimen Received Date and Time: 01/14/2016 1455

Specimen Receive Location: SMC Micro Login

Specimen Received By: TPERR005

Print label Y/N: ☒

Label printer:

Diagnosis (Code):

Manual Assign Accession Number:

Ordering Physician (Name): TestIS, Z VMiller

Order Communication Type: Written

msg:arg1	Action	Client	Medical Record Number	Financial Number	Person Name	Catalog Type

Ready: A3291 TPERR005 1/14/2016 14:56

1: WHAT VALUE SHOULD BE CHANGED? _____

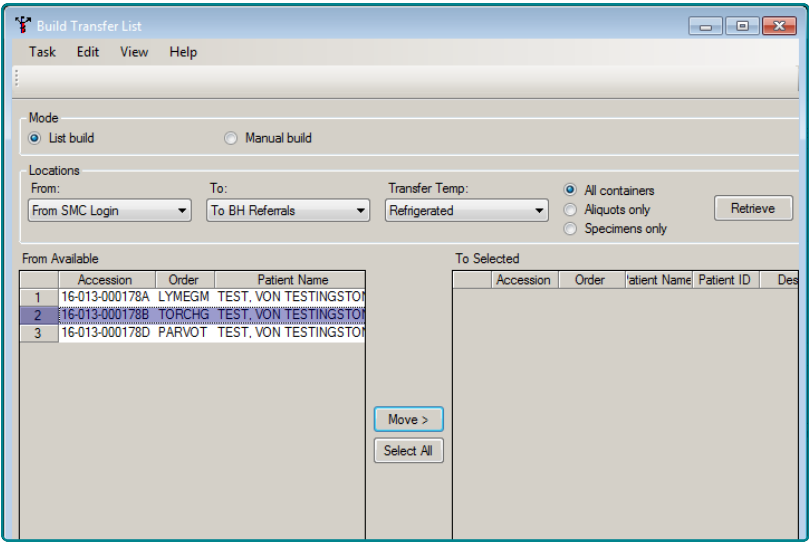
1: IF HE DOESN'T FIX THIS, WHAT WILL HE NEED TO DO NEXT? _____

info: If you're not sure, place an order on your test patient with the same error.

EXERCISE TWO

Frank is trying to transfer a **CHABM**¹ to BH Referrals. It’s not showing up in **TRANSFER SPECIMENS**.²

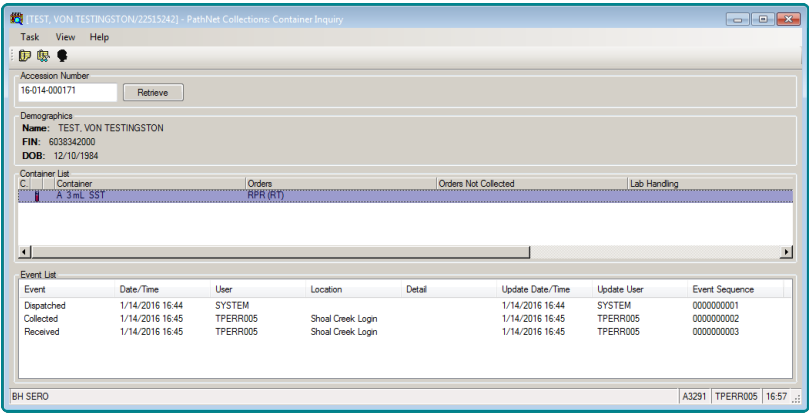
¹ Chromosomes Analysis on Bone Marrow
² The order has been placed properly, and is not currently on another list.



 1: WHAT DOES FRANK NEED TO DO IN ORDER TO SEE THE CHABM? _____

EXERCISE THREE

Morty is trying to transfer an **RPR** to BH Login. It’s not showing up in **TRANSFER SPECIMENS**. Morty opened **CONTAINER INQUIRY** and this is what he sees:



2: WHAT IS WRONG? _____

2: WHAT DOES MORTY NEED TO DO IN ORDER TO TRANSFER THIS SAMPLE? _____

EXERCISE FOUR

Susie is about to Log-in this CBC.

The screenshot shows a software window titled "Log-In By ACCESSION". It contains a menu bar (Task, View, Help) and a toolbar. Below the toolbar is a "Demographics" section with the following information:

- Name: TEST, VON TESTINGSTON
- FIN: 6038342000
- DOB: 12/10/1984
- MRN: 6038342000
- Gender: Male
- Loc: Medical Center / ICUA SMC / ICUA / 01 / Seton Medical Center
- Ordered by: TestIS, Z VMiller
- Admitted: 5/15/2015 9:34

Below the demographics is an "Accession" field with a dropdown menu. Below that is a table with the following columns: C..., Accession, Container, Order, Coll Date, Coll Time, Coll ID, Order, Priority, Status, Coll Method, and R. The table contains one row of data:

C...	Accession	Container	Order	Coll Date	Coll Time	Coll ID	Order	Priority	Status	Coll Method	R
<input checked="" type="checkbox"/>	16-014-000121	A : 3 mL Lavender	CBC	1/14/2016	15:37	TPERR005	CBC	RT	Dispatch	Venous Draw	1/

Below the table is a "Location" dropdown menu set to "SMC Micro Login". At the bottom right are buttons for "Log In", "Miss...", and "Details". At the bottom left is a "Ready" status indicator. At the bottom right is a status bar showing "A3291 | TPERR005 | 1/14/2016 | 15:37 | ...".

2: WHY DOES HEMATOLOGY NOT LIKE SUSIE? _____