




# Dagmawit Bekele

**Date of birth:** 25/08/2000 | **Place of birth:** Dejen, Ethiopia | **Nationality:** Ethiopian |  
**Sex:** Female | **Phone:** (+251) 945556958 (Mobile) | **Email:** [dagmawitbekele05@gmail.com](mailto:dagmawitbekele05@gmail.com) |  
**Address:** Ethiopia, Addis ababa, 1111, Addis ababa, Ethiopia (Work)

## ABOUT MYSELF

Dedicated and detail-oriented Junior IS Officer with more than 2 years of experience in the Digital Banking Department of Amhara Bank. Proficient in integrating mobile banking solutions using Spring Boot, supporting digital banking operations, and maintaining critical banking hardware like ATMs and POS systems. Successfully installed and configured over 50 machines across branches while delivering responsive technical support. Contributed to several high-impact digital initiatives including cardless withdrawal and digital lending platforms. Passionate about fintech innovation and improving financial service accessibility.

## WORK EXPERIENCE

 **AMHARA BANK** – ADDIS ABABA, ETHIOPIA  
**JUNIOR IS OFFICER** – 24/02/2023 – CURRENT

- Provided technical support for digital banking platforms and branch-level systems, resolving issues promptly to maintain service continuity.
- Developed and integrated USSD applications using Spring Boot, improving user access to mobile financial services.
- Participated in designing and implementing cardless withdrawal and digital lending (Lewedaje) projects, enhancing customer experience.
- Monitored ATM networks and proactively addressed system failures to minimize downtime.
- Collaborated with cross-functional teams on smart branch development projects and contributed insights from field observations at other banks.
- Installed, inspected, and ensured the operational integrity of over 50 ATM and POS machines, complying with bank security standards.

## EDUCATION AND TRAINING

Jigjiga, Ethiopia  
**BACHELOR OF SCIENCE** Jigjiga University

**Field of study** Software Engineering | **Final grade** 3.93/4

## SKILLS

### Languages & Frameworks

Java | Spring Boot | Django | React | Tailwind | React Native

### Operating Systems

Windows | Linux

### Others

Technical support | troubleshooting | system monitoring | Problem Solving | Leadership | Communication