

DIVYA DILIPKUMAR AGRAWAL

425-830-9110 | dagrawal429@gmail.com | [Divya - LinkedIn Profile](#) | Seattle, WA | [Portfolio](#)

PROFESSIONAL SUMMARY

Results-driven Manager with 5+ years of experience in leading enterprise-scale initiatives, optimizing workflows, and ensuring transparent execution across cross-functional and cross-regional teams. Adept at leveraging data science, AI, and fintech technologies to drive impact. Passionate about delivering innovative financial solutions, supporting user accessibility, and enhancing corporate productivity.

SKILLS

Project Management	Agile, Waterfall, Jira, Azure DevOps, Smartsheet, MS Teams, SharePoint, MS Project
Stakeholder Collaboration	Executive Reporting, Cross-Functional Coordination, Change Management, Project Scope Definition
Risk Mitigation & Governance	Risk Analysis, Quality Assurance, Compliance Standards, Project Governance Strategies, Communication
Data & BI Technologies	SQL, Python, Tableau, Power BI, Microsoft Excel, Smartsheet
Documentation & Reporting	Project Charters, Schedules, Knowledge Sharing, MS Office Suite, ChatGPT, Copilot, Gemini

PROFESSIONAL EXPERIENCE

Senior Software Analyst | Accenture, India | 06/2021 – 01/2023

- Led **large-scale product lifecycle**, managing **17-member teams** across global regions.
- Optimized operations, reducing inefficiencies by **30%**, improving delivery speeds through **automation**.
- Developed **data-driven dashboards (Power BI, Tableau)**, increasing **executive visibility by 40%**.

Software and Associate Software Analyst | Accenture, India | 09/2017 – 05/2021

- Managed **project budgets, workflows, and execution**, ensuring seamless coordination with **engineering, finance, and operations teams**.
- Automated **regression testing (Selenium)**, decreasing testing time by **50%** and improving efficiency.
- Designed **strategic pricing models**, driving a **20% increase in client profitability** through fintech-based refinements.

EDUCATION

Master of Science in Information Management, University of Washington, 4/4 GPA | 01/2025 – 12/2025 (Expected)
Bachelor of Engineering, Mumbai University, 3.4/4 GPA | 08/2013 – 06/2017

CERTIFICATIONS & TRAINING

- | | |
|--|---------|
| • Google Project Management Professional Certificate | 08/2023 |
| • Microsoft Azure Cloud Fundamentals | 05/2024 |

PROJECTS & RESEARCH**01/2025 - 06/2025**

- Led research on workplace technology overuse, conducting thematic analysis with AI tools (Copilot & ChatGPT). Designed an online survey using Qualtrics and compiled insights into a strategic report with Power BI, R, and Microsoft Excel, supporting corporate productivity improvements.
- Developed an AI-powered recruitment bias detection project using R to analyze fairness in hiring decisions. Applied linear regression, logistic regression, random forest, and KNN to examine relationships between interview score, personality traits, skills, experience, and education. Identified key predictors and optimized candidate evaluation criteria for transparent, unbiased hiring.