

**DIVYA DILIPKUMAR AGRAWAL**  
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**PROFESSIONAL SUMMARY**

Results-driven Manager with 5+ years of experience in leading enterprise-scale initiatives, optimizing workflows, and ensuring transparent execution across cross-functional and cross-regional teams. Adept at leveraging data science, AI, and fintech technologies to drive impact. Passionate about delivering innovative financial solutions, supporting user accessibility, and enhancing corporate productivity.

**SKILLS**

|                              |  |
|------------------------------|--|
| Project Management           | Agile, Waterfall, Jira, Azure DevOps, Smartsheet, MS Teams, SharePoint, MS Project                   |
| Stakeholder Collaboration    | Executive Reporting, Cross-Functional Coordination, Change Management, Project Scope Definition      |
| Risk Mitigation & Governance | Risk Analysis, Quality Assurance, Compliance Standards, Project Governance Strategies, Communication |
| Data & BI Technologies       | SQL, Python, Tableau, Power BI, Microsoft Excel, Smartsheet  |
| Documentation & Reporting    | Project Charters, Schedules, Knowledge Sharing, MS Office Suite, ChatGPT, Copilot, Gemini            |

**PROFESSIONAL EXPERIENCE**

Senior Software Analyst | Accenture, India | 06/2021 – 01/2023

- Led **large-scale product lifecycle**, managing **17-member teams** across global regions.
- Optimized operations, reducing inefficiencies by **30%**, improving delivery speeds through **automation**.
- Developed **data-driven dashboards (Power BI, Tableau)**, increasing **executive visibility by 40%**.

Software and Associate Software Analyst | Accenture, India | 09/2017 – 05/2021

- Managed **project budgets, workflows, and execution**, ensuring seamless coordination with **engineering, finance, and operations teams**.
- Automated **regression testing (Selenium)**, decreasing testing time by **50%** and improving efficiency.
- Designed **strategic pricing models**, driving a **20% increase in client profitability** through fintech-based refinements.

**EDUCATION**

Master of Science in Information Management, University of Washington, 4/4 GPA | 01/2025 – 12/2025 (Expected)  
Bachelor of Engineering, Mumbai University, 3.4/4 GPA | 08/2013 – 06/2017

**CERTIFICATIONS & TRAINING**

- Google Project Management Professional Certificate08/2023
- Microsoft Azure Cloud Fundamentals05/2024

## **PROJECTS & RESEARCH**

**01/2025 - 06/2025**

- Led research on workplace technology overuse, conducting thematic analysis with AI tools (Copilot & ChatGPT). Designed an online survey using Qualtrics and compiled insights into a strategic report with Power BI, R, and Microsoft Excel, supporting corporate productivity improvements.
- Developed an AI-powered recruitment bias detection project using R to analyze fairness in hiring decisions. Applied linear regression, logistic regression, random forest, and KNN to examine relationships between interview score, personality traits, skills, experience, and education. Identified key predictors and optimized candidate evaluation criteria for transparent, unbiased hiring.