

DIVYA DILIPKUMAR AGRAWAL
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PROFESSIONAL SUMMARY

Experienced (6+ years) at managing enterprise projects, project scope, governance, and risk mitigation strategies. Adept at leading cross-functional teams, optimizing workflows, and ensuring continuous improvement. Skilled in documentation, stakeholder accountability, and knowledge sharing, delivering efficient and transparent execution.

SKILLS

Project Management	Agile, Waterfall, Jira, Azure DevOps, Smartsheet, MS Teams, SharePoint, MS Project
Stakeholder Collaboration	Executive Reporting, Cross-Functional Coordination, Change Management, Project Scope Definition
Risk Mitigation & Governance	Risk Analysis, Quality Assurance, Compliance Standards, Project Governance Strategies, Communication
Data & BI Technologies	SQL, Python, Tableau, Power BI, Microsoft Excel, Smartsheet
Documentation & Reporting	Project Charters, Schedules, Knowledge Sharing, MS Office Suite, ChatGPT, Copilot, Gemini

PROFESSIONAL EXPERIENCE

Senior Software Analyst | Accenture, India | 06/2021 – 01/2023

- Managed large-scale projects, leading a 17-member team, ensuring on-time delivery, project execution, optimized project scope, and streamlined execution using Agile governance frameworks.
- Enhanced operational efficiency by 30% through automation tools and strengthened risk mitigation, reducing project delays by 25% via proactive assessments.
- Developed Power BI and Tableau dashboards, increasing executive visibility by 40%, supporting data-driven decision-making and process improvements.

Software Analyst | Accenture, India | 09/2017 – 05/2021

- Managed project timelines, budgets, and resource allocation, ensuring successful execution while streamlining workflows across engineering, finance, and operations.
- Automated regression testing using Selenium, reducing testing time by 50% and significantly improving efficiency.
- Enhanced process documentation, increasing stakeholder accountability and optimizing project governance.
- Implemented pricing models, driving a 20% increase in client profitability through strategic refinements.

EDUCATION

Master of Science in Information Management, University of Washington, 4/4 GPA | **01/2025 – 12/2025 (Expected)**
Bachelor of Engineering, Mumbai University ,3.4/4 GPA | **08/2013 – 06/2017**

CERTIFICATIONS & TRAINING

- Google Project Management Professional Certificate **08/2023**
- Microsoft Azure Cloud Fundamentals **05/2024**

PROJECTS & RESEARCH

01/2025 - 06/2025

- Led research on workplace technology overuse, conducting thematic analysis with AI tools (Copilot & ChatGPT). Designed an online survey using Qualtrics and compiled insights into a strategic report with Power BI, R, and Microsoft Excel, supporting corporate productivity improvements.
- Developed an AI-powered recruitment bias detection project using R to analyze fairness in hiring decisions. Applied linear regression, logistic regression, random forest, and KNN to examine relationships between interview score, personality traits, skills, experience, and education. Identified key predictors and optimized candidate evaluation criteria for transparent, unbiased hiring.