Executive Summary for consultancy

unicomer Group

Interact

Key elements per BPM stage

The executive summary for the implementation of the consultancy, for a Project Governance, which proposes a change management initiative within the Unicomer Group, using tools and methodologies applied in other companies.

SA Process Manager

Process Management Cycle - BPM

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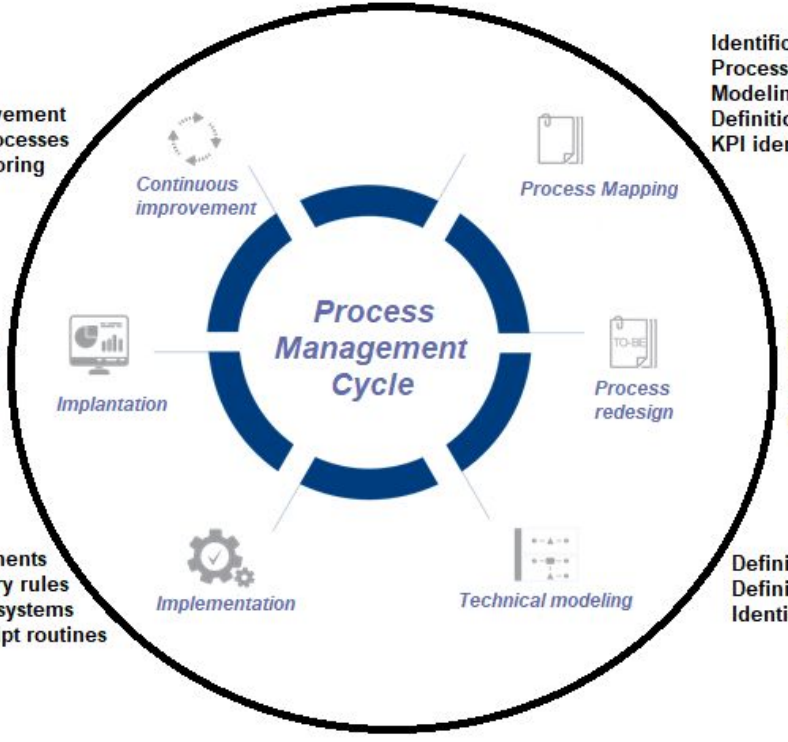

Identification of the value chain (management system)
Process map
Modeling AS-IS
Definition of process owners
KPI identification

Process evaluation
Identification of bottlenecks and improvements.
TO-BE redesign
Measurement through indicators

Definition of forms
Definition of attributes
Identification of integrations

Supply of business components
Elaboration of the formulary rules
Integrations with other systems
Development of script routines

Validation of all integration routines
Instance Homologation
Dissemination of processes
Simulation of activities

Suggestion for improvement
Critical analysis of processes
KPI monitoring

Maturity Model BPMM

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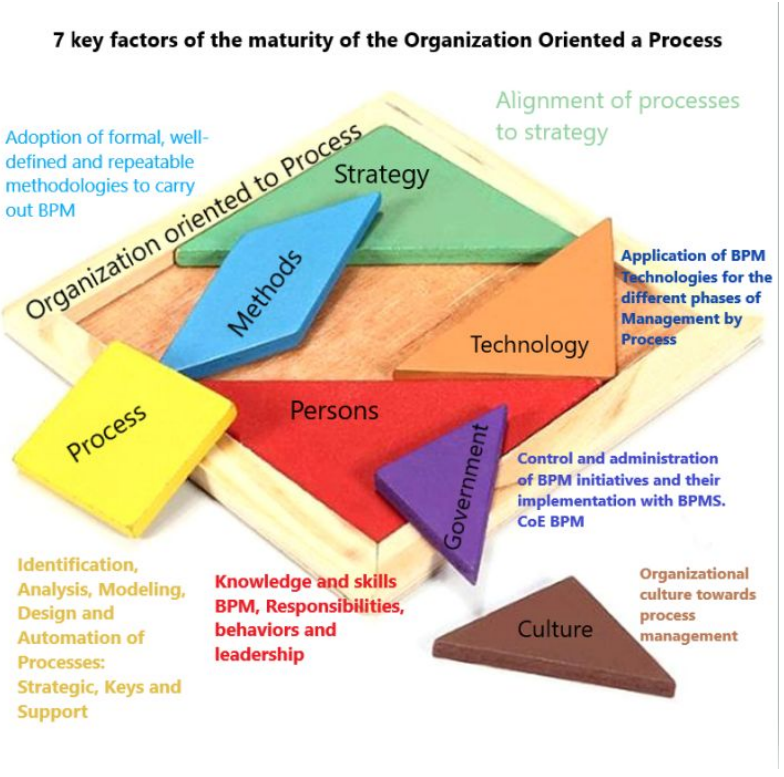

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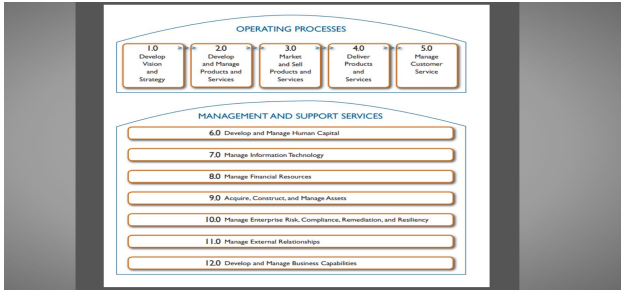
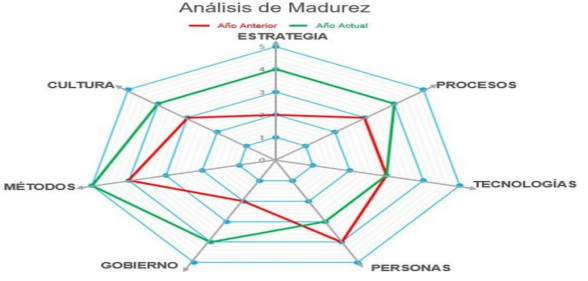
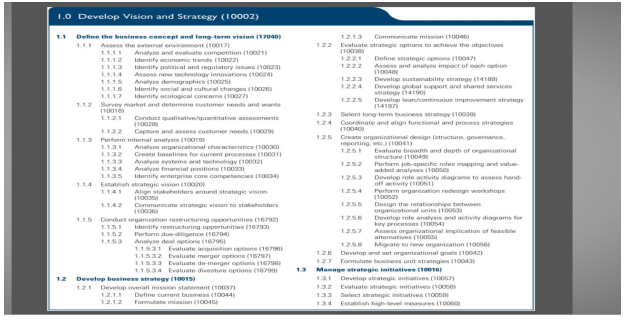
Maturity Model BPMM:

-BPMM Pedro Robledo

- Framework APQC







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BPM WEEK

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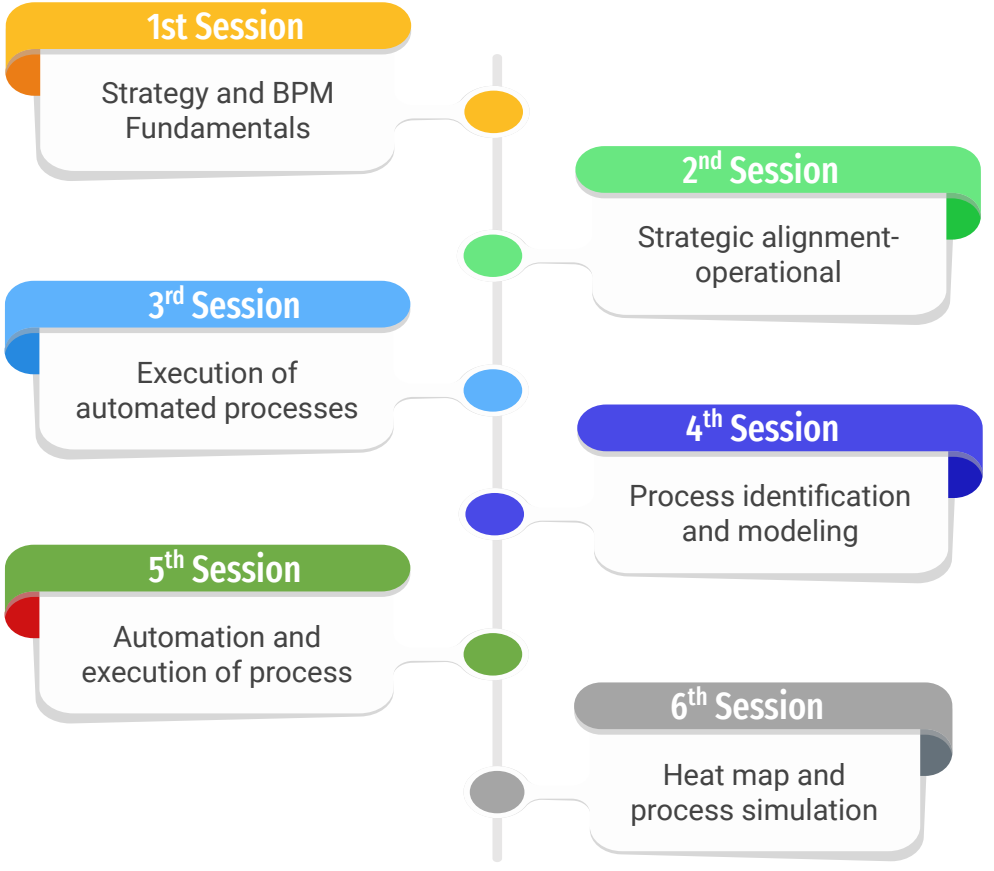

SA Process Manager

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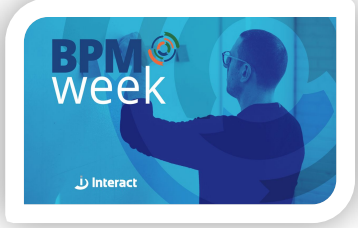
Timeline BPM WEEK



March 2018 **2019** **2020** **2021** **2021**

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Initiative: I Strategic!

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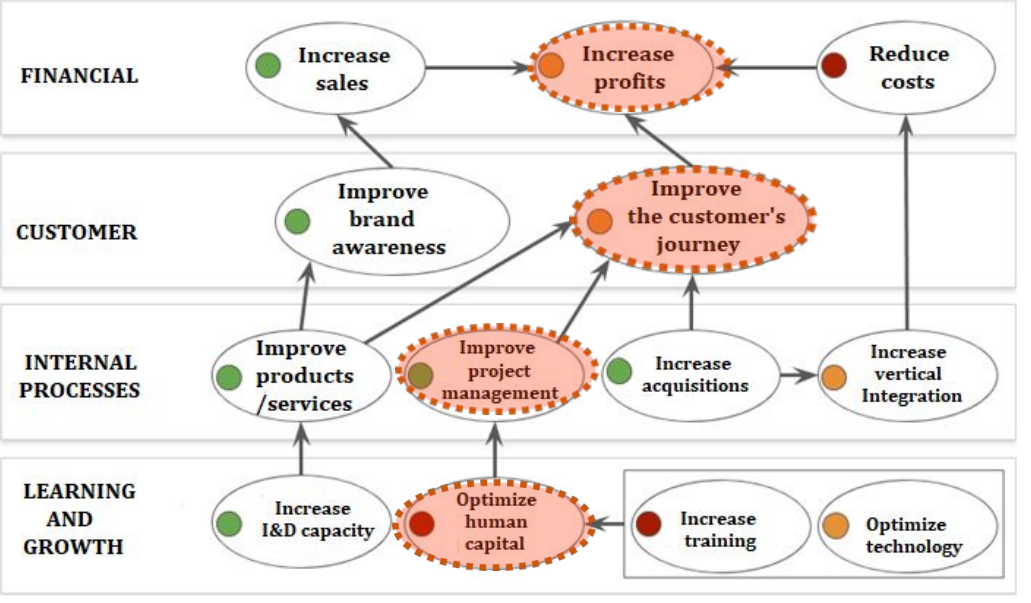
José works in the Human Resources department and wants to understand how his work contributes to the strategic objectives of his company



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Initiative: end-to-end processes

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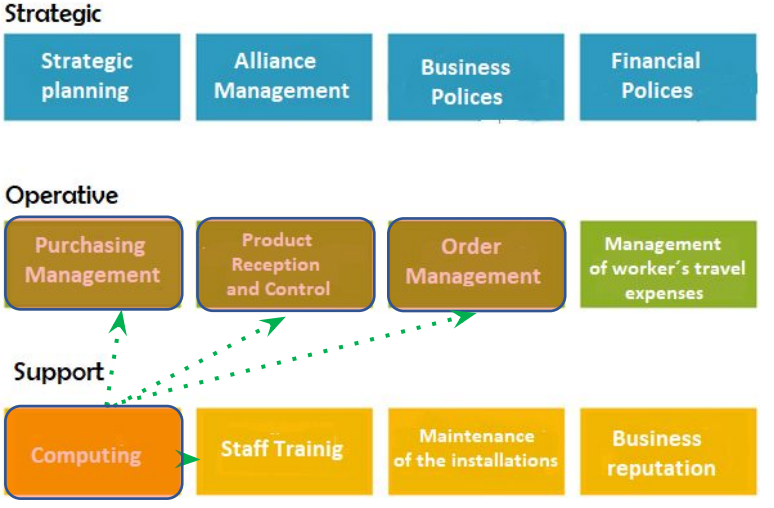
***Elisa** works in the **Computing** department and wants to understand how her activities contribute to the strategic and missionary processes of the organization*



SA Process Manager

Ludic Flow Chart – Internal Training Process

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Schedule Training

Check what course will be available and pre-schedule with those involved.

Divulge

Marketing disseminates internal training to employees.

Confirm training

After the instructor returns, the training is confirmed.

Check infrastructure

Consult elements to be able to carry out the training. Analyze the conditions of the base to be used and the equipment of the participants

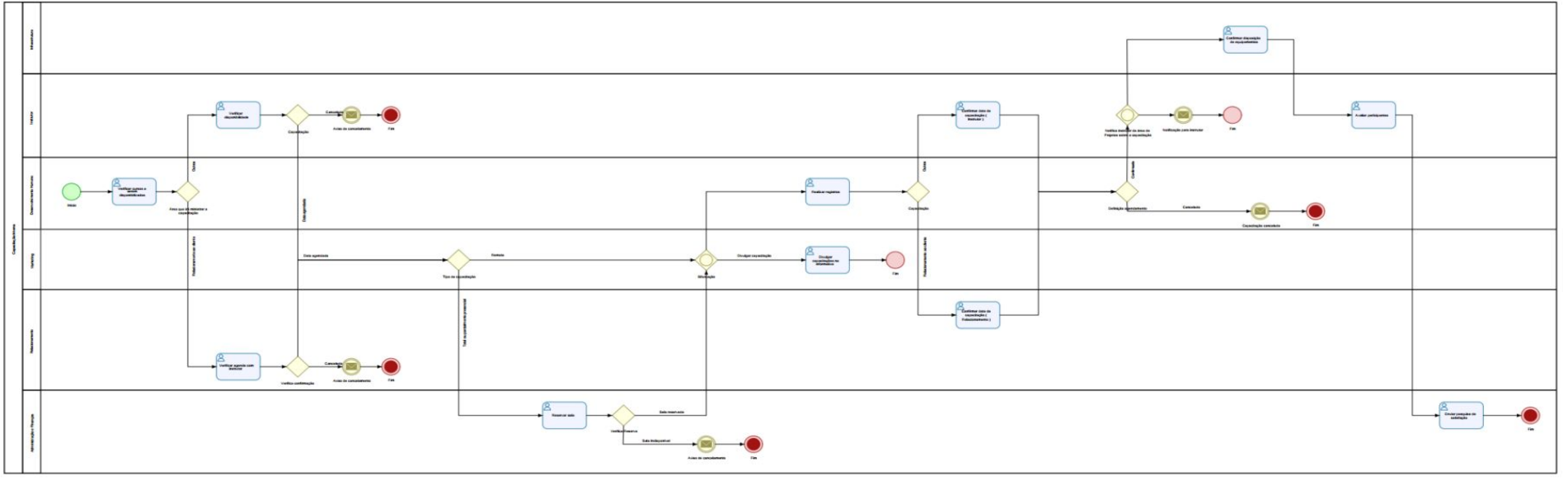
Evaluate Participants

The instructor must provide individual feedback on the participants.

Evaluate Training

A survey is sent to the participants evaluating various points of the training.

SA Process Manager

BPMN - Internal training process

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