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#### PROFESSIONAL WORK EXPERIENCE

## Microsoft, Power Platform Technical Specialist, Nov 2017 - Present

Power Platform Technical Specialist, Oct 2019- Present

- Microsoft Gold Club Outstanding Achiever Award for FY20; http://aka.ms/dharshgold
- Power Platform Technical Specialist supporting 8 of the 11 Federal Civilian Strategic Accounts (VA, HHS, Interior, USDA, NIH, Postal, Commerce, State)
- Published Power Platform Governance for US Government Whitepaper; <a href="https://aka.ms/powergov">https://aka.ms/powergov</a>
- Published Whitepaper for Linux Foundation on AI with BI; <a href="https://aka.ms/dharshlinux">https://aka.ms/dharshlinux</a>
- Selected to participate in the Technical Leadership Development Program May 2020-May 2021
- Taught class on AI at Uni. Of Maryland: "Cloud compute leveraging Big Data & AI to drive biz value"
- Successfully passed the following certifications: **DP-200**, **DP-201**, **MS900**, **AZ900**, **AI-100**: Designing and Implementing Azure AI Solution to improve ability to sell cross-cloud technologies
- Delivered prescriptive go-to market governance materials for VA, USDA, NIH, and Interior
- USDA: Delivered executive level briefings and several governance presentations to OCIO/CEC; impact: \$1M+ Power Platform opportunity has been set to "committed negotiate terms"
- FDA IMF: Demo leveraging Power Platform + several Azure services (form recognizer, OCR, Cognitive Services, translation services, Object Detection) is playing pivotal role in establishing the Azure ATO at FDA PowerBI Technical Specialist, Nov 2017- Sept 2019
  - Power BI Technical Specialist supporting all of FED.FFL ATU (A. Altimont) and half of FED.FHB (S. Oliver)
  - Creatively found ways to drive sales/consumption with PowerBI technology
    - o Azure Consumption Insights: Fed Reserve, FirstNet, ASRC Federal, NIH, NOAA, VA
    - o Azure Log Analytics/TIC modernization: SBA, DHS
    - o Azure Data Explorer: 2x Postal (Netflow/Splunk replacement; Edge analytics / Geospatial logging)
    - Built several reports to add value to Dynamics & PowerApps opps; Case Management (USDA OIG);
       Asset Tracking (DOI BLM); Drone Tracking (DOI OAS); Grant Management (NIH/EPA/Alaska)
  - Passionate evangelist: Spoke at Gov Ignite & influenced Digital Transformation Showcase w/ a PBI demo
  - USDA: Impact 20K PowerBI Pro licenses (\$1.79M of PBI; \$2.19M of E5) Delivered 16 specific demos for 9 bureaus (OCIO, CEC, AMS, ERS, OGC, NASS, APHIS, OIG, FSIS) and procured ECIF funding to drive adoption and replace Tableau dashboards.
  - ECIF made easy: Used lessons learned from USDA ECIF to develop an elastic SOW with partner (SolidQ) that can help drive PowerBI consumption. *Impact*: Streamlined partner engagement for all sellers
  - Led presentations and built strategic relationships at several conferences: Arctic IT Summit (Anchorage), Farm Credit IT Symposium (New Orleans), TribalNet (Vegas), Postal Forum (Indianapolis)
  - Presented at Farm Credit IT Symposium to audience of 30+ IT managers from various Farm Credits. (Impact: Farm Credit \$129K of PBI and \$151K E5 in FY19) Orchestrated PowerBI day at SBA to prevent Tableau from continuing to grow influence. Meeting will now be repeated quarterly, owned by SBA. (Impact: SBA \$250K of PBI; \$1.23M E5 in FY19) Presented to Commerce CIO and team, spearheaded ATO process for Census (Impact: Commerce \$64K PBI; \$651K E5)

# MicroStrategy, Tyson's Corner, VA, Big Data Product Manager, July 2013 - Nov 2017

Big Data Product Manager, Nov 2016- Nov 2017

- Presented Big Data strategy with Cloudera at Strata Data Conference 2017, <a href="https://aka.ms/dharshstrata">https://aka.ms/dharshstrata</a>
- Presentation of Big Data Engine at MicroStrategy World, https://aka.ms/dharshmstrworld
- Led projects at 6 of our largest accounts to showcase our ability to connect to BigData data sources
- Focused on testing and positioning our platforms ability to connect to Impala, SparkSQL, Hive, AtScale, ElasticSearch, Cassandra, Khafka, MongoDB, Jethro and our own native Hadoop Connector
- Product Evangelist, Jul 2015- Oct 2016
  - Customer facing product manager that evangelizes emerging technologies to strategic customers
  - Led solo pilot engagements to showcase new platform features to 15 customers in 7 countries
  - Delivered training to MSTR sales team on advanced technology; D3 visualizations and Salesforce integration
  - Provide customer/market insight to CEO, CTO, President, product management & product owners

Scrum Master/Beta Consultant. Mar2014 - Jun 2015

- Configured beta software, logged critical defects, and translated client feedback to development teams
- Orchestrated the redesign and modernization of MSTR Web; Designed UX mock-ups in Photoshop CC
- Oversaw deployment and certification of three environments, coordinated app release to App Store/Google Play
- Managed resolution of issues found in Jenkins SoapUI automation tests, coached team on case documentation

Technical Support Engineer on the Developer team, Jul 2013–Feb 2014

- Offered technical expertise for 288 customer issues; top case taker in Nov'13 out of 11 person team
- Achieved Platinum MSTR Certified Developer and earned top grade on final project in training class of 24

#### PureMadi, Limpopo Province, South Africa, Business Consultant, Oct 2010 - Jun 2013

- Jefferson Public Citizen Scholar- lived in South Africa and built a Ceramic Water Filter Factory
- Negotiated worker contracts, supply prices, and developed factory business plan; 2011
- Narrowed customer focus, improved supply chain inefficiencies, won trust and support of stakeholders; 2012
- Led a 250 person fundraiser raising \$15,000 to support Pure-Madi and subsidize filters; puremadi.org

## Senator Kent Conrad, US Senate Budget Committee Chairman, Washington, DC, Intern, Jan 2009 - May 2009

• Met with constituents and companies from ND; attended committee hearings; conducted research on legislation

### **EDUCATION & TECHNICAL SKILLS**

## **University of Virginia-McIntire School of Commerce**

B.S. in Commerce- Finance Concentration & Double Major in Statistics- Econometrics Concentration;

Cumulative GPA: 3.76; Commerce GPA: 3.72 Statistics GPA: 3.89

Honors: Echols Scholar- Top 8.5%; Deans List- All Semesters;

Relevant Courses: Quantitative & Financial Analysis, Regression Analysis, and Persuasive Speaking

Computer Skills: Proficiency in SQL, SAS, VBA Excel, R, Rally, iMovie and Photoshop CC

#### **LEADERSHIP**

## Fed Challenge Team Founder and Economics Department Student Council VP

• Founded five person team; researched monetary policy issues; 2011 Finalists in region competition of 16 teams

### Class Council at UVa, Executive Board, Academic and Career Dev. Chair

• Planned events for career advisors to meet students; led committee of 17 students to organize monthly events

#### **PERSONAL INTERESTS**

YoungLife: Team Volunteer at T.C. Williams HS, lead biweekly meetings of 100+, led 65 student summer camp trip

Committee Member for City of Alexandria, managing relationships with donors and raising \$60,000 annually

Teaching: Substitute Teacher over summer and winter breaks during college teaching V. 12. Special Ed. A.R.

Teaching: Substitute Teacher over summer and winter breaks during college teaching K-12, Special Ed-AP

Opera: Studied under Chris Owens at UVa. Sang solo at the largest cathedral in the world. (St. John the Divine, NY)