

Peter Lu

Database Technician

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University of Washington | B.S. Informatics | Data Science Focus

2013 - 2017

Cumulative GPA: 3.8

Alaska Airlines ITS | Jr. Tech Requirements Analyst

2015 - Present

Researched and tested next-gen technology solutions in enterprise-wide baggage systems

Spearheaded test efforts by coordinating manufacturers, vendor, and internal groups in ambiguous problem space

Provided support and solicited feedback from end-users to refine product and inform enterprise-level decisions

Alaska Airlines ITS | Technical Intern

2015

Processed results from experimental trials to generate future state technology requirements. Communicated "next-step" recommendations to VP-level executives

Document via process map large-scale operations to identify areas of waste and recommend process improvements justified by dollar-figure ROI

Starbucks HQ | Student Researcher

2016

Communicated with VP and Director level executives to analyze business requirements and designed a high-visibility, data-driven integrated logistics performance dashboard

Rock Climbing Gym Database | Builder

2015

Communicated with VP and Director level executives to analyze business requirements and designed a high-visibility, data-driven integrated logistics performance dashboard

Technical Skills

SQL Server

Java

HTML

CSS

JavaScript

jQuery

Angular

Adobe CC

Additional Skills

Wireframing

User Interviews

User Testing

Adobe CC Illustrator

Adobe CC Photoshop

Adobe CC Lightroom