

# Peter Lu

Database Technician

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## University of Washington | B.S. Informatics | Data Science Focus

2013 - 2017

Cumulative GPA: 3.8

### Alaska Airlines ITS | Jr. Tech Requirements Analyst

2015 - Present

Researched and tested next-gen technology solutions in enterprise-wide baggage systems

Spearheaded test efforts by coordinating manufacturers, vendor, and internal groups in ambiguous problem space

Provided support and solicited feedback from end-users to refine product and inform enterprise-level decisions

### Alaska Airlines ITS | Technical Intern

2015

Processed results from experimental trials to generate future state technology requirements. Communicated "next-step" recommendations to VP-level executives

Document via process map large-scale operations to identify areas of waste and recommend process improvements justified by dollar-figure ROI

### Starbucks HQ | Student Researcher

2016

Communicated with VP and Director level executives to analyze business requirements and designed a high-visibility, data-driven integrated logistics performance dashboard

### Rock Climbing Gym Database | Builder

2015

Communicated with VP and Director level executives to analyze business requirements and designed a high-visibility, data-driven integrated logistics performance dashboard

## Technical Skills

SQL Server

Java

HTML

CSS

JavaScript

jQuery

Angular

## Additional Skills

Wireframing

User Interviews

User Testing

Adobe CC Illustrator

Adobe CC Photoshop

Adobe CC Lightroom