README.md 1/28/2021

# Week 3 Pairs Exercise

Congratulations—you've been hired by a pet setting and grooming company called Pet Elevator. They're building their own software to use in-house.

Your job is to create classes for the Customer Relationship Management (CRM) system. A CRM system helps to manage customer information and other related data.

Since Pet Elevator is a pet sitting and grooming company, you'll need to create a class to represent the human customers and a class to represent their pets.

# Getting started

Step One: Open the project

- 1. In Eclipse, select **File > Import...**.
- 2. In the import window, expand **Maven**, select **Existing Maven Projects**, and click **Next** >.
- 3. Click Browse... and select the directory that contains the pom.xml file of this project.
- 4. Click **Finish** to import the project.

Step Two: Review the starting code:

The software team has started building a system for the Human Resources (HR) department to manage employee, manager, and department information.

Take a moment to explore the starting code in the com.techelevator package and com.techelevator.hr package:

- com.techelevator
  - Person.java: base class representing a person
  - Billable.java: interface defining methods for objects that should be "billable"—meaning someone that can be billed for services
- com.techelevator.hr
  - Department.java: class to represent a department in the business
  - o Employee.java: class to represent an employee of the company, inherits Person class
  - Manager.java: class to represent a manager of the company, inherits Employee class

Step Three: Review tests

Review and run the existing tests in the /src/test/java/com/techelevator package. All of the tests pass when you first open the project. You'll write additional tests to validate the code you'll add in this exercise.

## Notes for all classes

• If there's nothing in the set column, that means the property is a derived property.

# CRM system requirements

All classes you create must be in the com.techeLevator.crm package.

README.md 1/28/2021

• By convention, these classes go in the src\main\java\com\techelevator\crm folder.

- The project must not have any build errors.
- All unit tests pass as expected.
- Appropriate variable names and data types are used.
- Code is presented in a clean, organized format.
- Code is appropriately encapsulated.
- The code meets the specifications defined below.

There are no provided unit tests. You'll also write tests for the methods you write.

Step Four: Create the Pet class

## **Properties**

Property	Data Type	Get	Set	Description
name	String	Χ	Χ	Name of pet.
species	String	Χ	Χ	Species of pet, like dog or cat.
vaccinations	List	Х	Х	Vaccinations the pet has received.

Note: Remember to set vaccinations to a new initialized ArrayList. You can do this in the property declaration or constructor.

### **Constructors**

Create one constructor for Pet that accepts two Strings to set name and species.

### **Methods**

Method Name	Return Type	Parameters
listVaccinations	String	none

The listVaccinations method returns the elements of vaccinations as a comma-delimited string. For example, if the List contains ["Rabies", "Distemper", "Parvo"], the output must be "Rabies, Distemper, Parvo".

Keep in mind the spaces between and not to have a trailing comma.

## **Unit tests**

Create a PetTests class in the com.techelevator.crm package. Create a test for listVaccinations.

Step Five: Create the Customer class

Declare a Customer class that inherits the Person class.

## **Properties**

README.md 1/28/2021

Property	Data Type	Get	Set	Description
phoneNumber	String	X	Χ	Customer's phone number.
pets	List	Χ	Х	Collection of customer's pets.

Note: Remember to set Pets to a new initialized ArrayList. You can do this in the property declaration or constructors.

### Constructors

Customer needs two constructors:

- One that accepts three String parameters for first name, last name, and phone number.
  - This constructor must set the phone number property, and call the base class constructor for first and last name.
- One that accepts two **String** parameters for first name and last name.
  - This constructor must call the above constructor with an empty string for phone number.

Step Six: Implement the Billable interface

You received an additional requirement to implement the Billable interface on the Customer class and the Employee class because employees can also be customers.

The Billable interface defines a method with the signature double getBalanceDue(Map<String, Double>). You need to implement this method in the Customer and Employee classes.

## **Methods**

<b>Method Name</b>	Return Type	Parameters
getBalanceDue	double	Map <string, double=""></string,>

The getBalanceDue method returns the total amount the customer owes.

It accepts one parameter, a Map of services rendered:

- The key is a String representing the type of service—for example, "Grooming", "Walking", or "Sitting."
- The value is a **Double** representing the price for each service.

Employees receive a 50% discount on walking services, but the discount isn't applied in the Map provided. In the Employee implementation of the method, you'll have to calculate the discount.

### **Unit tests**

Create a CustomerTests class in the com.techelevator.crm package. Create a test for getBalanceDue.

You'll also need to add a test for getBalanceDue in the EmployeeTests class. Keep in mind the discount.