

# SERVICES PROVIDED AT THE PROPHET'S MOSQUE

## A Guide for Pilgrims



Strategic partner



وزارة الحج والعمرة  
MINISTRY OF HAJJ AND UMRAH



This guide is available in the following languages. Click on your preferred language to download it:

English

ENG

عربی

AR

বাংলা

BEN

Bahasa Indonesia

IND

Français

FRA

Hausa

HAU

Türkçe

TUR

ُورجِہ

URD

Español

SPN

Русский язык

RUS

Bahasa Malaysia

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AMH

فارسی

PER

o'zbek

UZB

हिंदी

HIN



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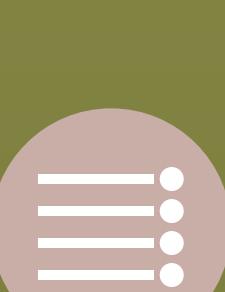
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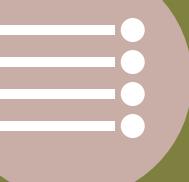


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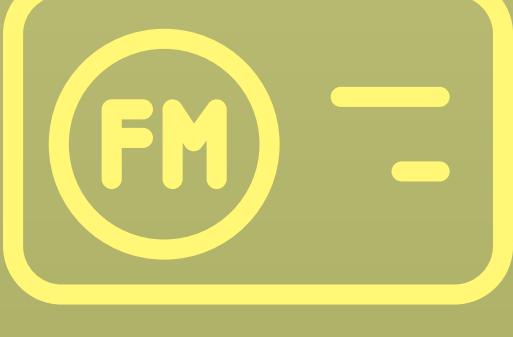




In this guide, you will get to know the most important services provided in the Prophet's Mosque

# Friday Sermon

## Translations



The Friday sermon is translated directly via radio waves to the following languages:

English

**FM 105.5**

Turkish

**FM 107**

French

**FM 99.5**

Persian

**FM 107**

Urdu

**FM 105**

Hausa

**FM 107.3**

Malawi

**FM 99**



# Qur'an

## Memorisation Sessions for Visitors



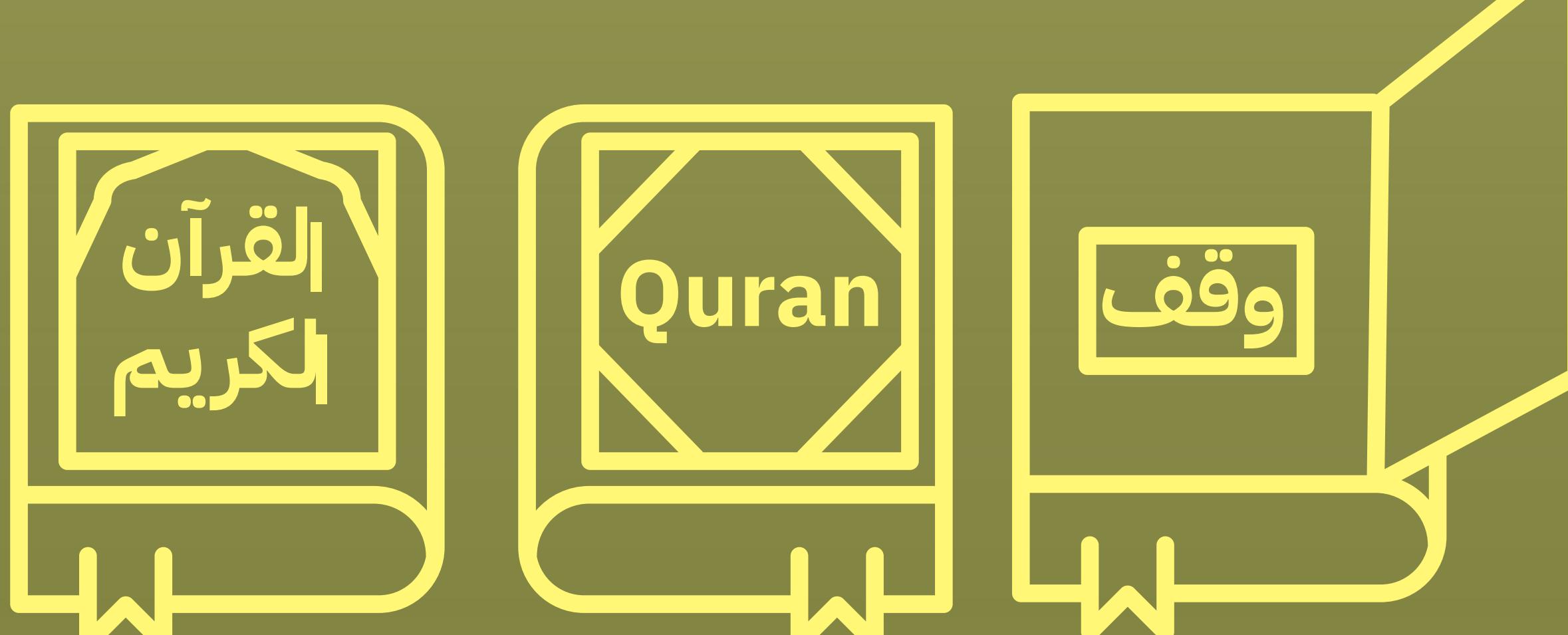
One of the great services provided to visitors of the Prophet's Mosque are the Qur'an memorisation sessions.

When you enter the Mosque, you will find many study circles taking place throughout the Mosque. They have been set up as a service for visitors, to correct and improve their recitation, starting with Surah Al-Fatihah.

# Copies of the Qur'an in Different Languages

In the Prophet's Mosque, you will find different types of Qur'ans which suit the different needs and languages of people, including a number of translations of the interpretation of the Qur'an in multiple languages, and Qur'ans in Braille for the blind.

**All the copies of the Quran found in the Prophet's Mosque are bequeathed to the mosque; it is not permissible to take them out.**

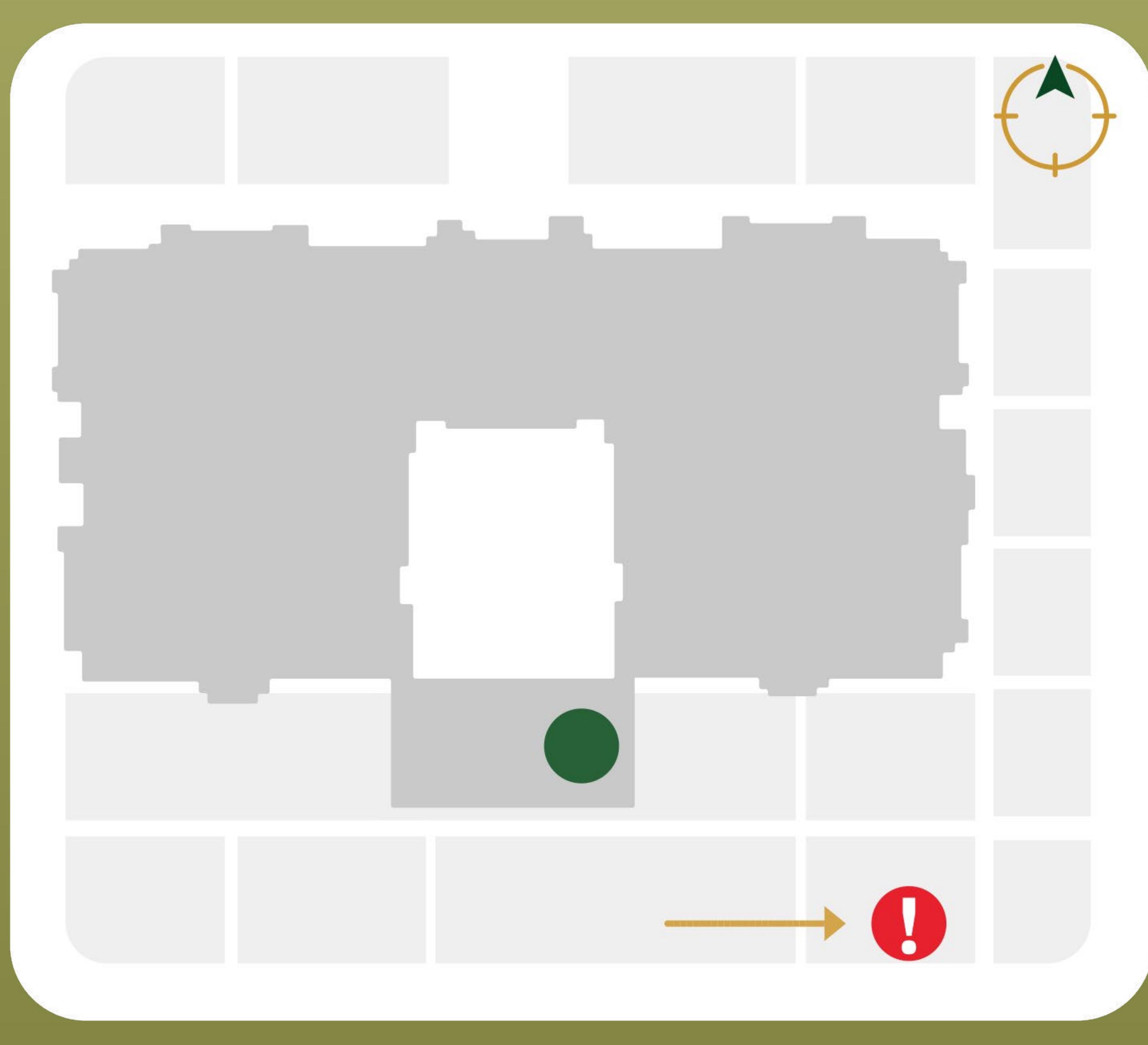


# Lost Persons Care Office

Whoever is lost or wants to search for a lost person, or whoever finds a lost visitor and cannot help him, must go to the **lost persons care office in one of the following locations:**

## Location of the office:

Southeast of the mosque, At the exit of gate **21a**, Near the wall of Al Baqi' cemetery.



# The Center for Lost Children

The main office for the center for lost children



At the wall of Al Baqi' cemetery, opposite Gate 34 C

An office can be found in the western prayer hall for women

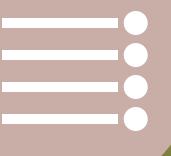
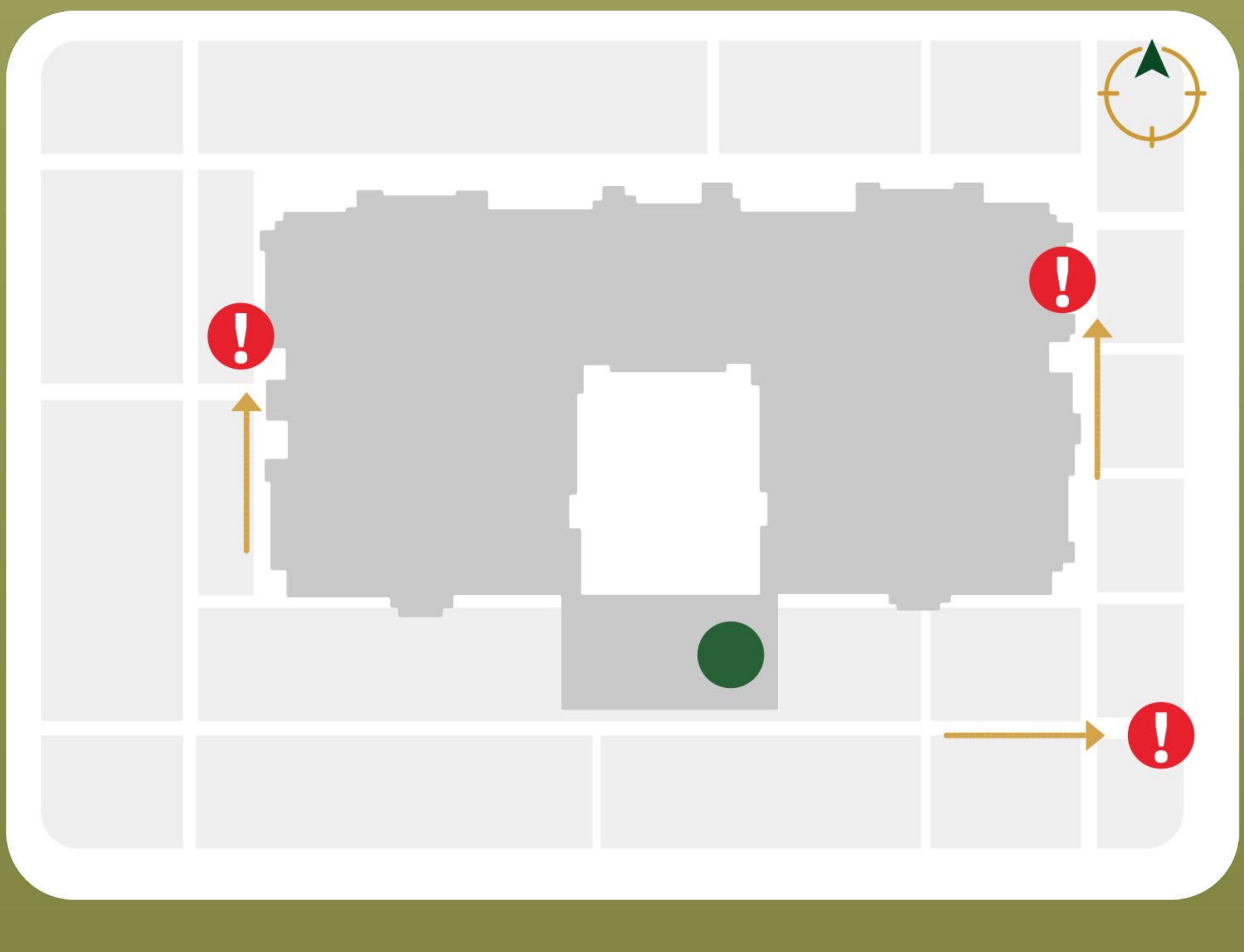


No. 13

An office can be found in the Eastern prayer hall for women



No. 29

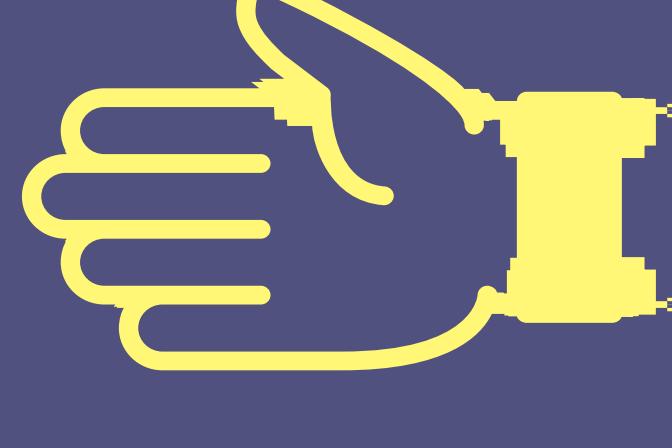




In the event of finding a lost child, **take the child to the nearest gate**. The gate overseer will take over the task of uniting the child with his family.

## Warning:

Make sure to put an identification card or bracelet bearing your child's name, your name, and your phone number, **so that it is easy to reach you if your child is lost, Allah forbid.**



# The Giant Sunshades

There are **262** giant sunshades with majestic decorations and designs spread throughout the outer squares and in the courtyards of the mosque. **They open and close when needed.**









The sunshades open at the beginning of the day to protect visitors and worshippers from rain or from the heat of the sun, and close in the evening to ventilate the area and enable you to enjoy the view of the sky.







# Lost Items



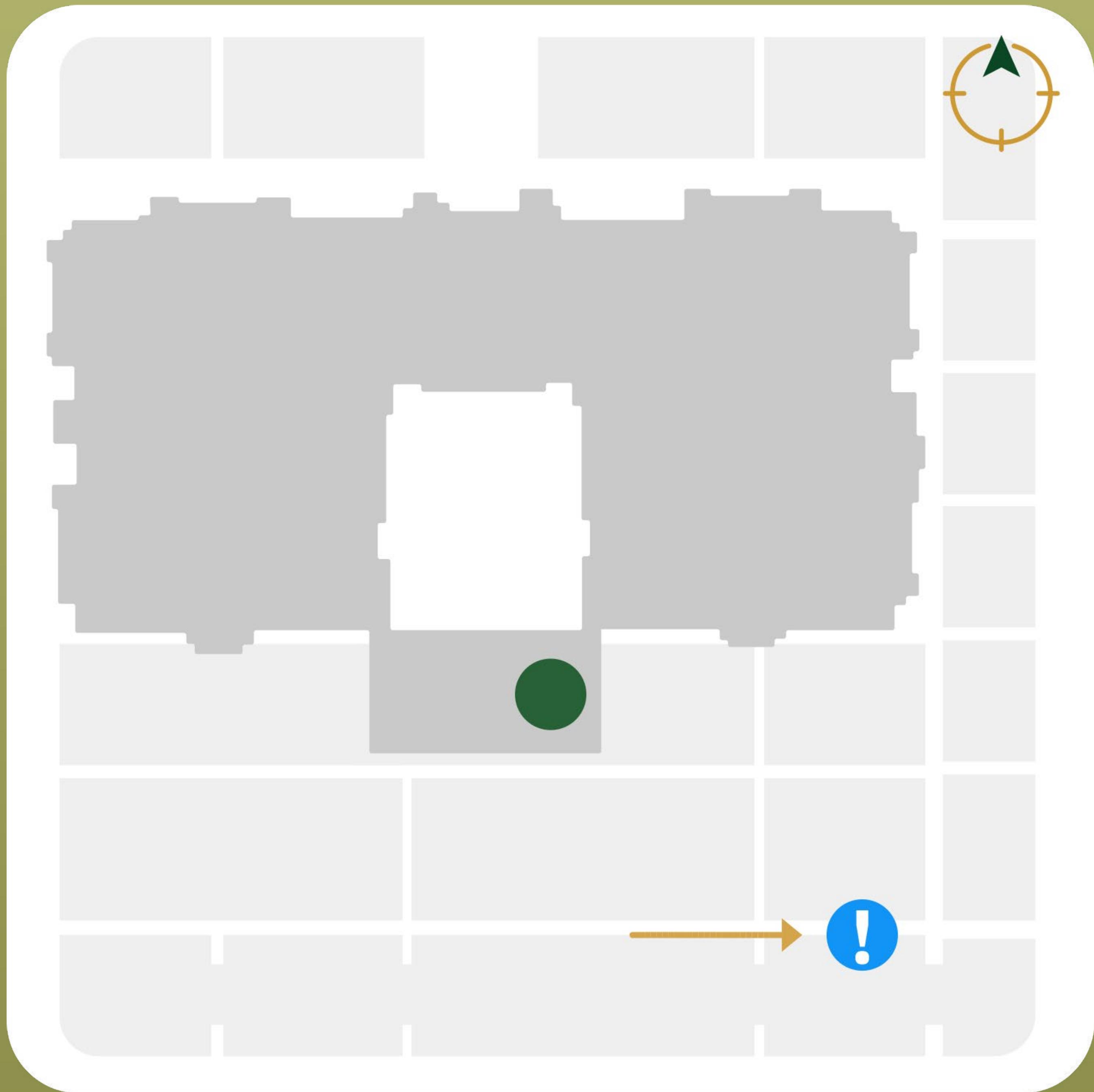
Pilgrims and visitors should pay attention to their possessions, and not forget or lose them.

Whoever loses items and wishes to look for them, should head to the lost items office.



## Lost Items Office

At the exit of the square -  
Office No. (18)



# Lost Items in the Women's Prayer Hall



Lost items that are found in the women's prayer hall **are kept for a week in the women's section office in the eastern prayer hall.** If it is not collected, it is transferred to the lost items office.

## Lost Items Office

At the exit of the square - office  
No. (18).



# The Library of the Prophet's Mosque



**The Library of the Prophet's Mosque is an edifice of science and knowledge** in the Mosque of the Messenger of Allah (صَلَّى اللَّهُ عَلَيْهِ وَسَلَّمَ). It is intended for students of knowledge, researchers, and visitors of the Prophet's Mosque, and is available for all ages and educational levels.



## Establishment of the library:

The library was established before the year 886H.

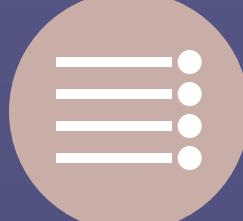
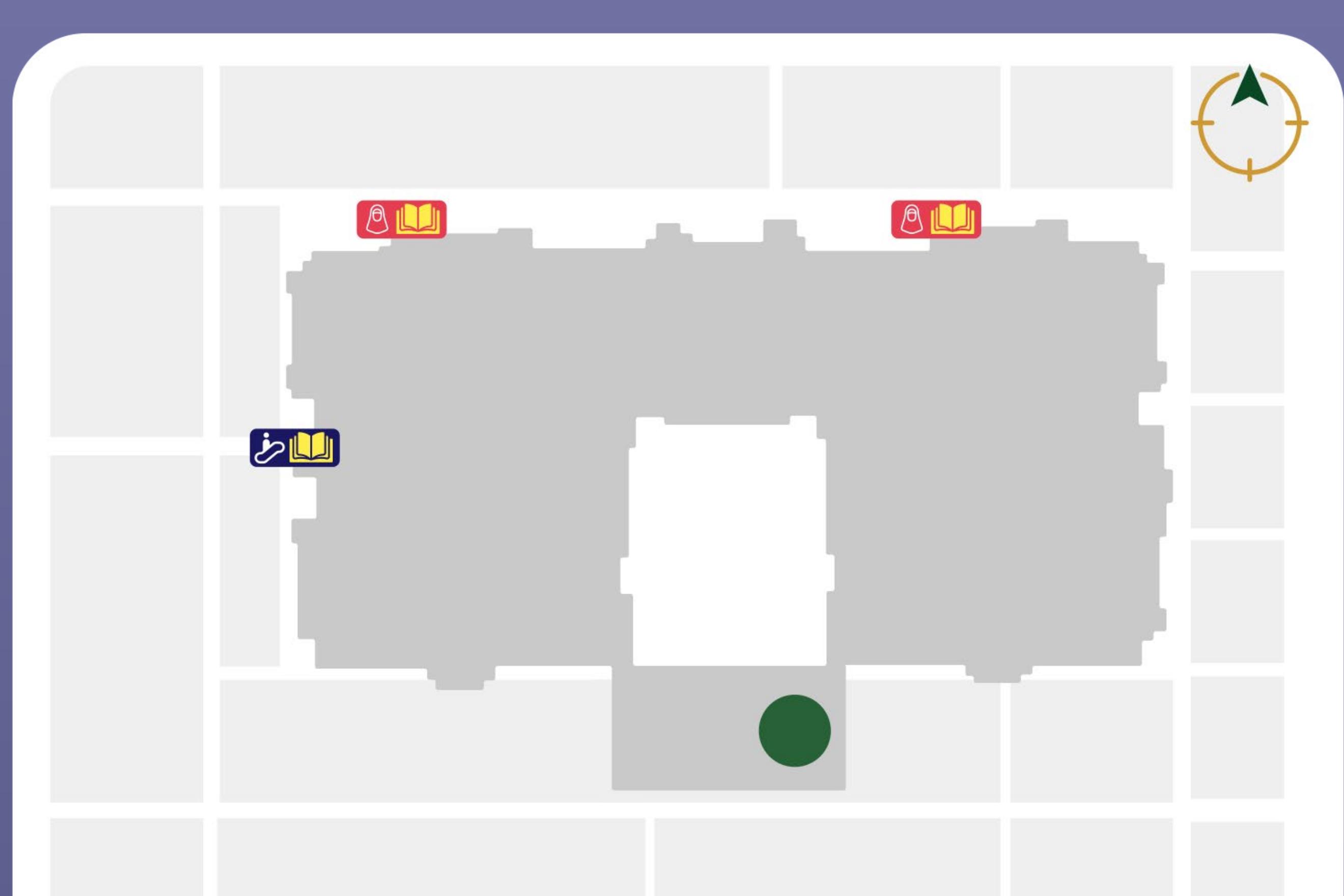
It was re-established in the modern era in 1352H

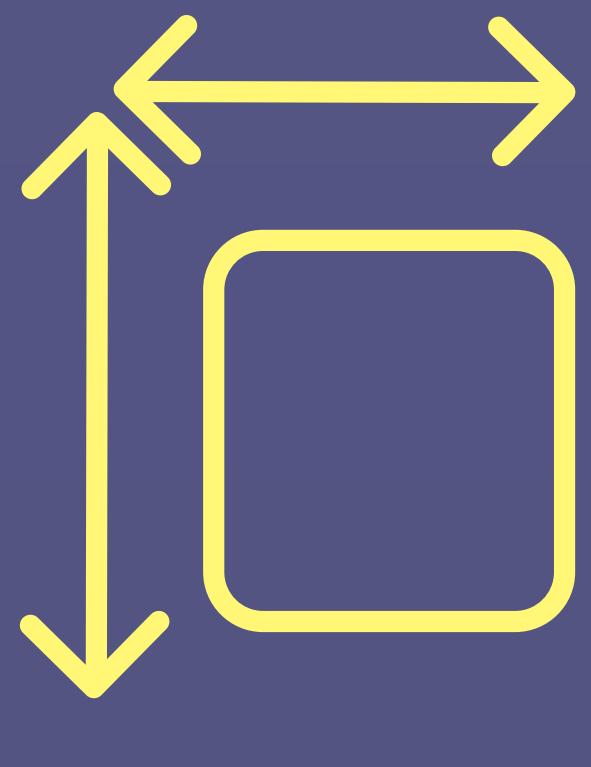


## **Location of the library:**

**The library of the Prophet's Mosque is located on the roof of the mosque**, and can be accessed from Al-'Aqiq Gate, which is Gate 11. It can also be accessed by escalator 10-A.

**As for the women's library, it is at gate 24 or 16.**





Its area is  
**744 m<sup>2</sup> (8008 sq.ft).**



The library contains  
more than **172,548**  
books on **71** subjects.



The library operates  
**24** hours a day.



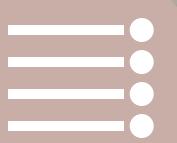
# Women's Guide

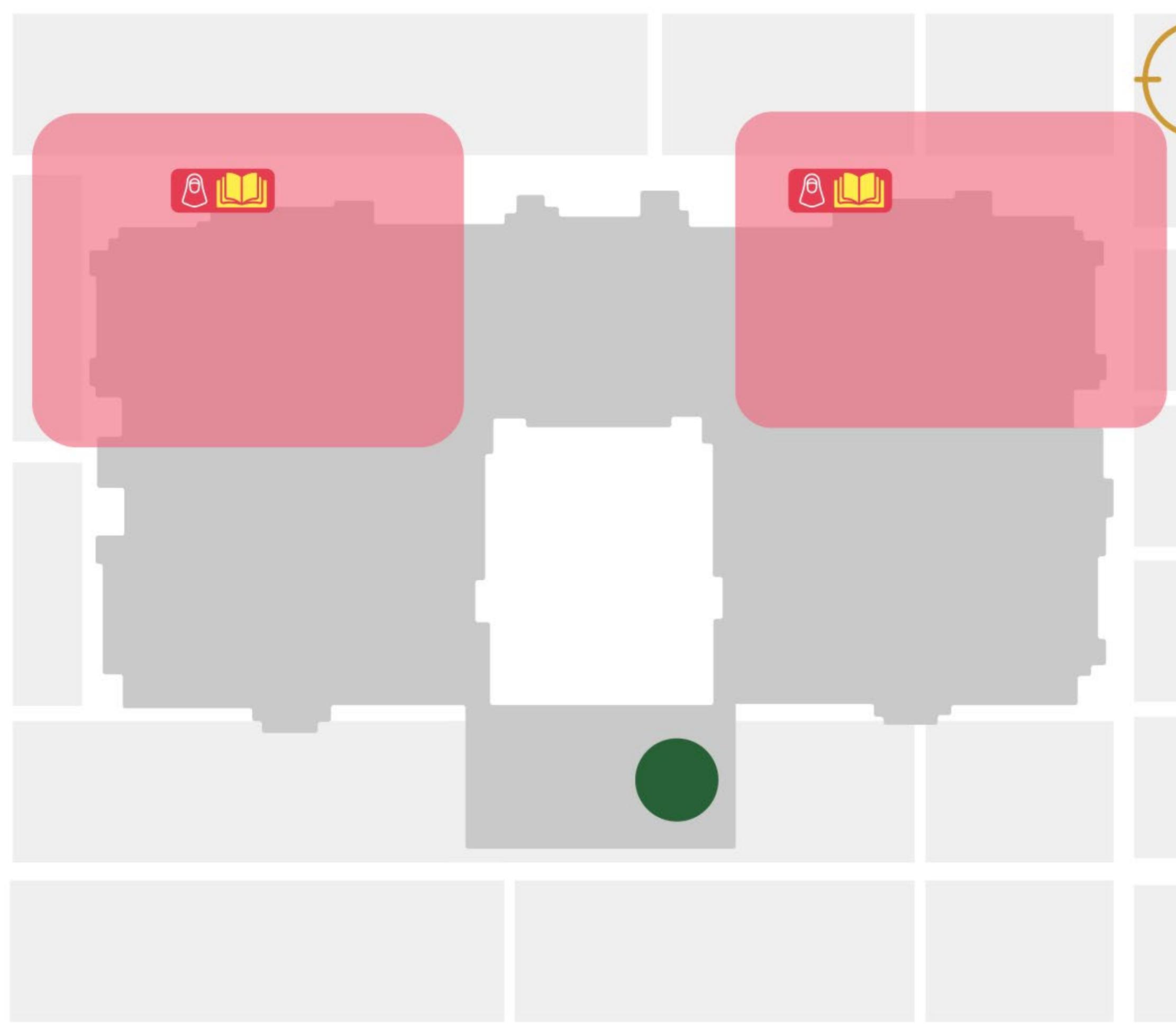
## to the Prophet's Mosque

**There are two large prayer halls for women, and they have their own courtyards:**

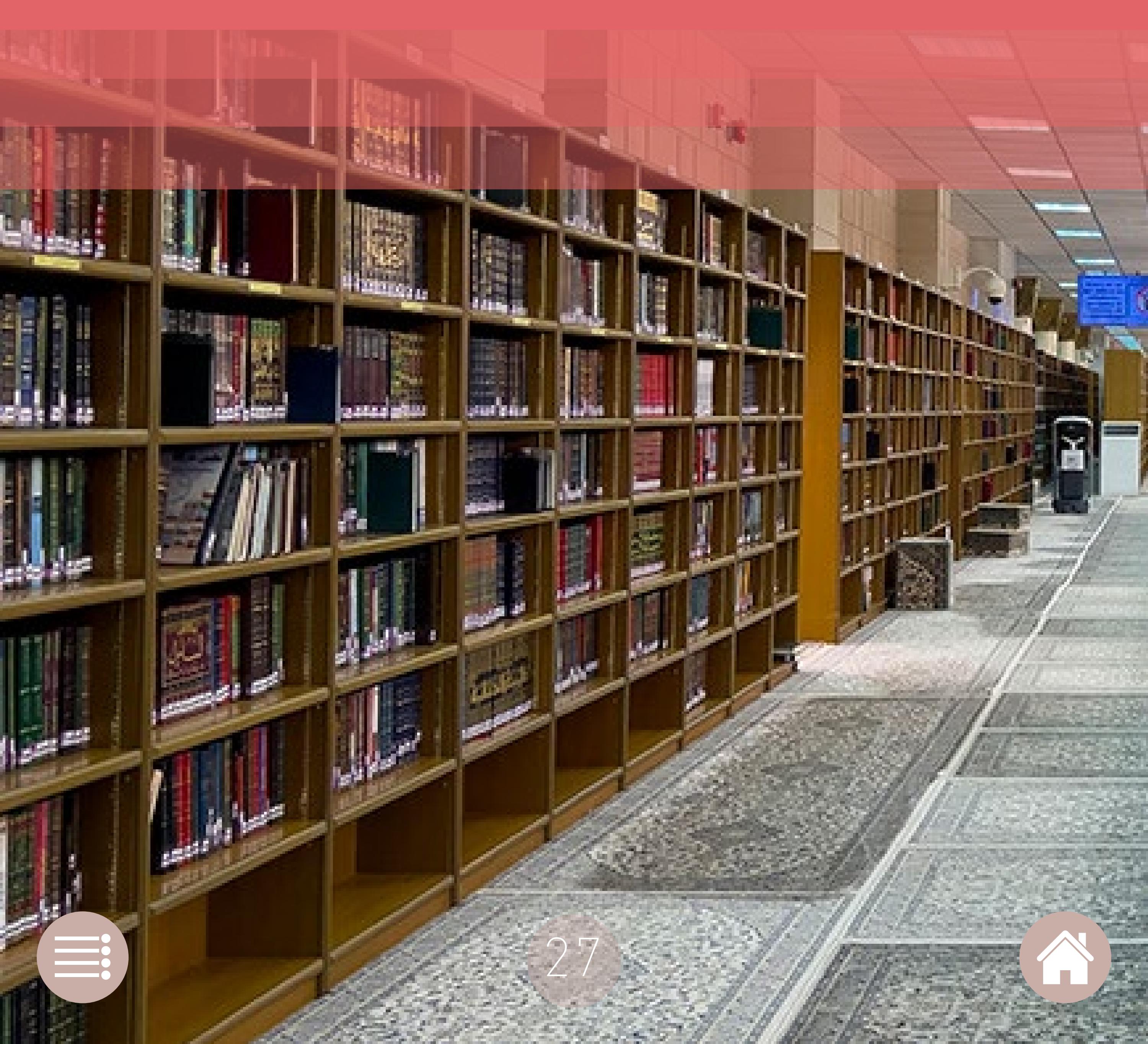
**The western prayer hall** can be accessed through gates 13 to 17D.

**The prayer hall on the northern side** can be accessed through gates 23 to 31b.





There is a library full of books and scientific services **for women, which can be accessed from gate 16 or 24.**





Women can visit the Honorable Rawdhah  
and pray there by booking through the:

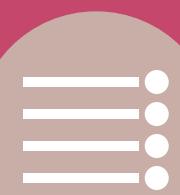
## Nusuk App

It can be accessed from gates **25 and 29**  
in the Eastern prayer hall for women.



Download on the  
**App Store**

GET IT ON  
**Google Play**



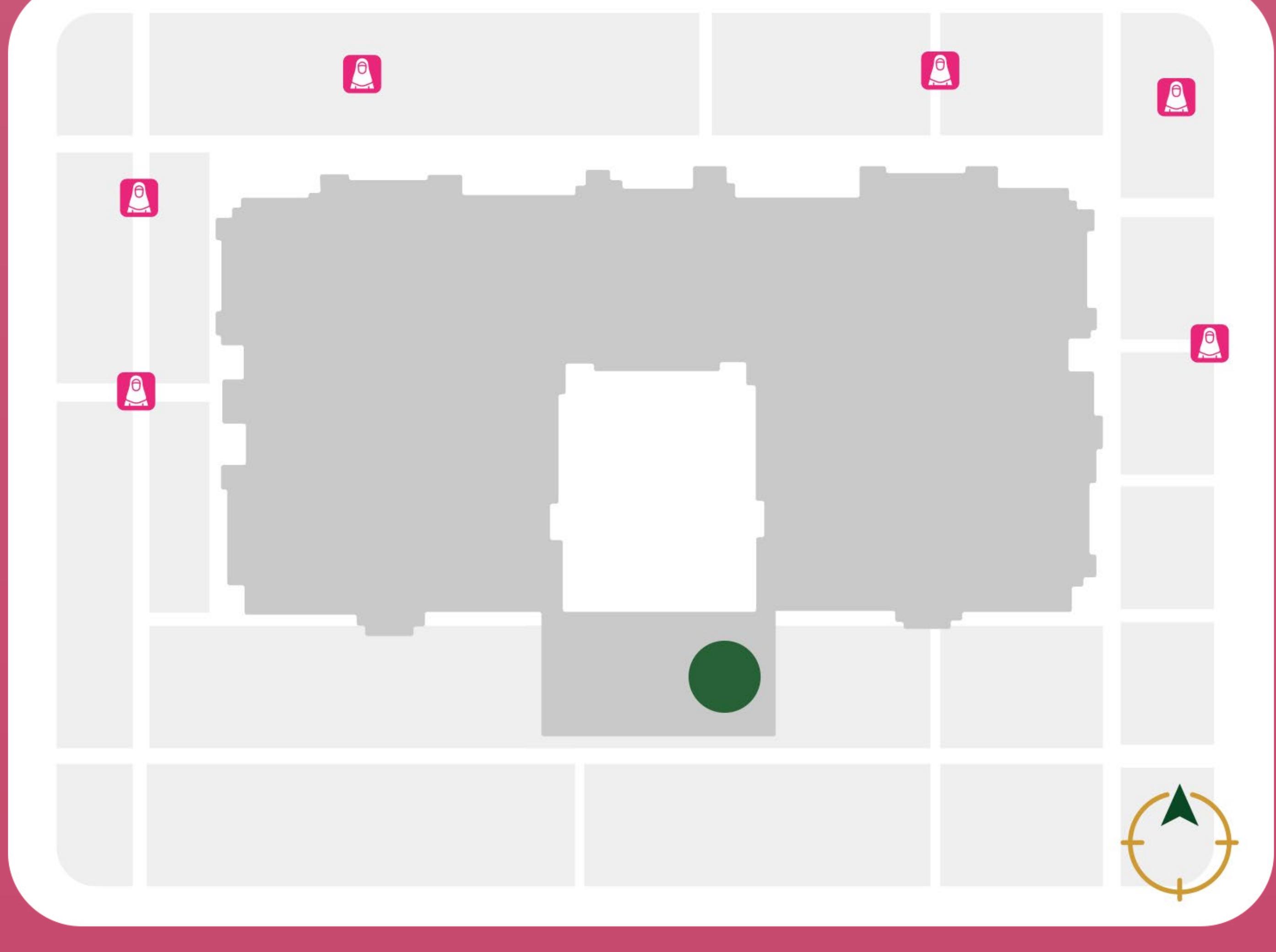
Toilets for women are available throughout the Prophet's Mosque, close to the prayer areas and have a clear sign for women.

**They are found:**

**North of the mosque:** **11b - 9 - 12a**

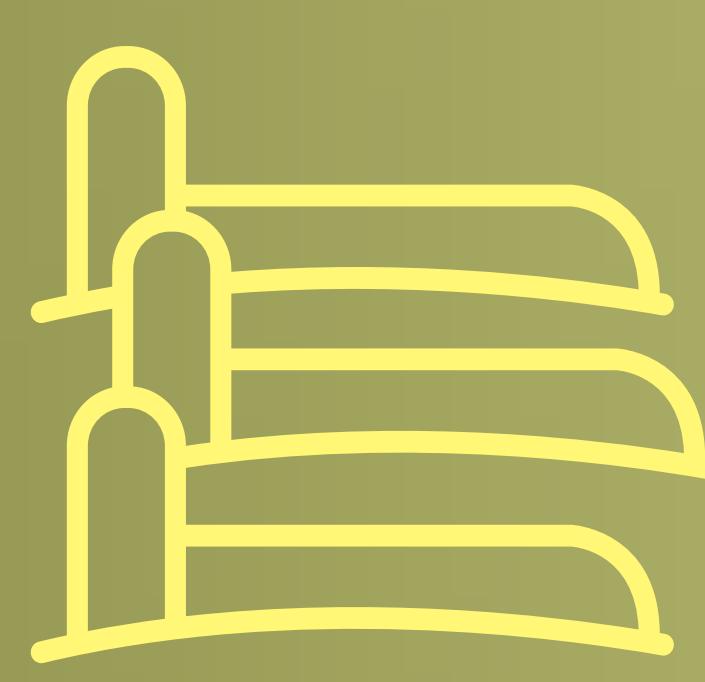
**East of the mosque:** **13a**

**West of the mosque:** **7a - 7b**





# Al Baqi' Cemetery



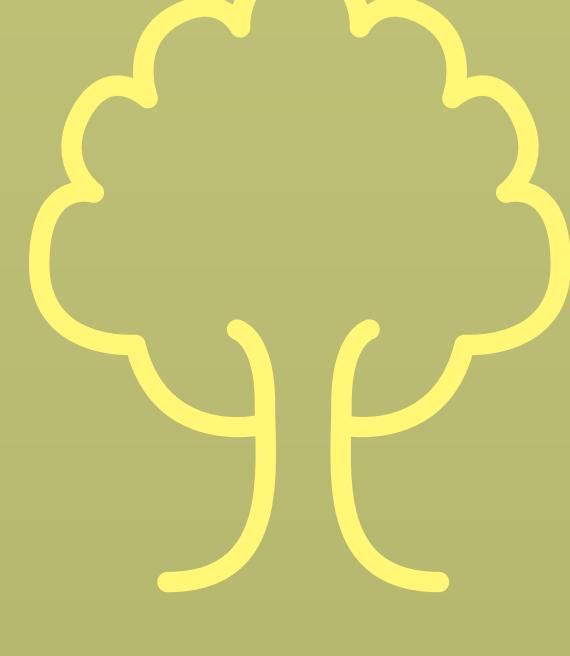
This is the cemetery of Madinah, from the time of the Prophet (صَلَّى اللَّهُ عَلَيْهِ وَسَلَّمَ) until today.

**Many people were buried there** over the ages, foremost among them are some of the mothers of the believers and a large number of honourable companions, may Allah be pleased with them.

**It is located to the southeast of the Prophet's Mosque**

**And covers an area of 180,000 m<sup>2</sup>  
(1,937,504 sq. ft).**



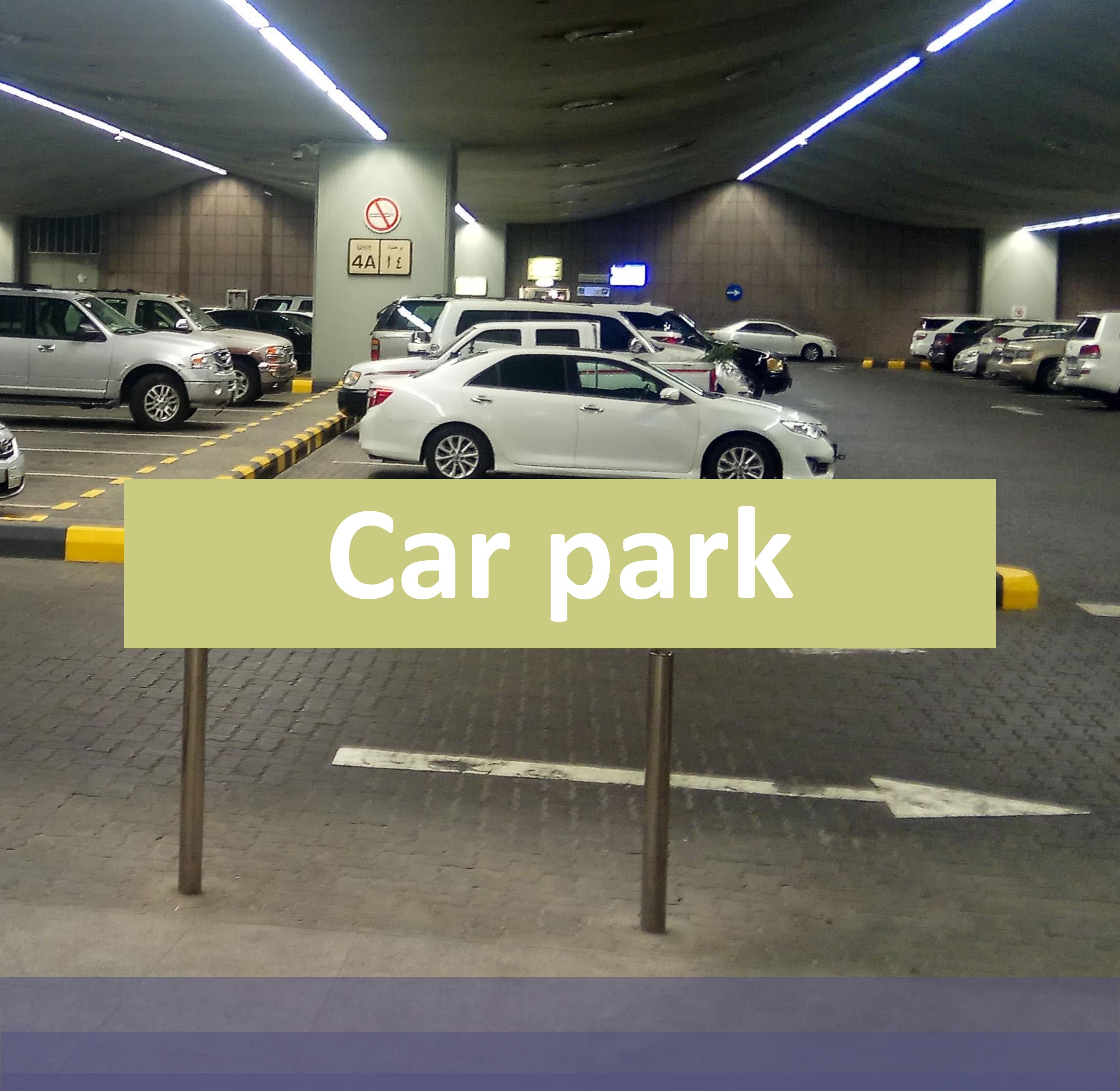


It was called “Al Baqi’ because it used to contain many trees, and **“Baqi’ in the Arabic language means a vast place with various trees.**



The Prophet (صَلَّى اللَّهُ عَلَيْهِ وَاٰلِهٖ وَسَلَّمَ) frequently visited the people of Al Baqi’ and prayed for them.





**There is a car park below the Prophet's Mosque**, that accomadates **4,300 cars** distributed among **24 units**, 11 of which are in the upper floor and 13 of which are in the basement. 12 of these units are allocated for annual and monthly subscriptions and 12 units for hourly paid parking.

**These parking lots can be accessed through **6 entrances** on the main streets around the Prophet's Mosque.**

# Important Contact Numbers

**911**

For emergency and security services

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**937**

Medical consultations and inquiries

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**920002814**

Ministry of Hajj and Umrah call center to answer inquiries from pilgrims

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**1966**

For inquiries about the Grand Mosque and the Prophet's Mosque



You can obtain the rest of the guides by visiting the website of the Ministry of Hajj and Umrah (by clicking [here](#)).

In these guides, you will find all the instructions and directions which will help you perform the Hajj rituals with ease and confidence.



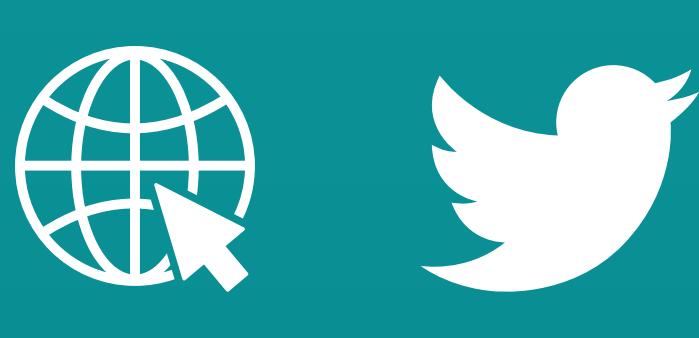
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