

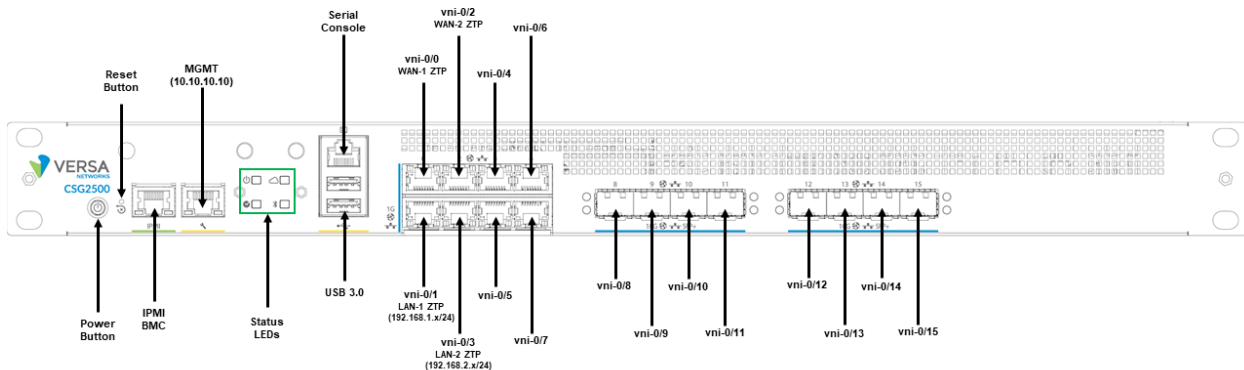
Front and Rear Panel Components

This article describes the front and rear panel components of a Cloud Services Gateway (CSG) 2500 appliance. For the exact location of these components on the appliance, see [At a Glance](#).

Front Panel

The front panel of a CSG2500 appliance has a power button, a reset button, and six status LEDs located in two rows, as shown in Figure 1.

Figure 1: Front Panel of a CSG2500 Appliance



LEDs

Table 1 lists the LEDs, their colors and states, and the status they indicate.

Table 1: Front Panel LEDs in a CSG2500 Appliance

LED	Color	Status
Power	Green	<ul style="list-style-type: none"> Off—Appliance is not powered on. Green—Appliance is powered on.

LED	Color	Status
Status	Green, Red	<ul style="list-style-type: none"> Off—Appliance hardware is up, but there is a problem with the configuration or software. Solid green—Controller connection is up and running, and probes and control plane are operational. Blinking green—Controller connection is in the process of being established. Solid red—Controller or CA has rejected this appliance, there is a certificate mismatch, or the appliance is not authorized. Blinking red—Controller is unreachable or unresponsive.
Cloud	Green, Red	Currently not supported.

Power Button

Pressing the power on/standby button on the front panel of a CSG2500 appliance turns the power on.

To turn the power off, use one of the following methods:

- Press and release the power on/standby button. This method initiates a controlled shutdown of applications and the operating system before the appliance enters standby mode.
- Press and hold the power on/standby button for 4 seconds or more. This method forces the appliance to enter standby mode without exiting the application and the operating system. If an application stops responding, you can use this method to force a shutdown.

Reset Button

The Reset button on the front panel of a CSG2500 appliance resets the appliance to the factory-default settings. The reset functionality depends on the number of times you press the button within a span of 30 seconds, as described in Table 3. In between each press of the reset button, you must pause for a second to register the key press.

The Reset button is recessed so that it is not accidentally pressed while the appliance is operational.

To press the Reset button, use a sharp, narrow tool.

Table 3: Reset Button Press Behavior

Number of Presses	Behavior
2	Reset the appliance to the factory-default snapshot.
4	Reset the appliance to the branch prestaging configuration.
6	Reset the appliance to the branch staging configuration.

Number of Presses	Behavior
8	Reset the appliance to branch post-staging configuration.

Reset the Appliance from the CLI

You can reset the appliance to the factory-default configuration by issuing the **request system reset** CLI command. To do this, your first connect to the appliance through the serial console port or by using SSH.

The factory-default reset procedure can take up to 20 minutes to complete. Do not power off the appliance during this time.

To reset an appliance to the factory-default configuration:

1. To connect to the appliance through the serial console port, see [Configure a Management Console to Connect to a CSG2500 Appliance](#).
2. To connect to the appliance using SSH, connect your PC to the management port of the appliance. For the port mapping on the CSG2500 appliance, see [Interface Numbering](#). The management port has the default static IP address 10.10.10.10/24. Configure the PC IP address to any IP from this segment, for example, 10.10.10.1/24. Open an SSH session to the appliance using its IP address, 10.10.10.10.
3. Log in to the appliance using the username "admin" and the password "versa123".
4. Start the CLI:

```
% cli
```

5. Issue the following command to reset the configuration to the factory default. If the current software version on the appliance is the same as that of the factory reset snapshot, the procedure takes about 10 minutes to complete. If the software versions are different, the procedure takes about 20 minutes to complete. Do not power off the appliance during the process.

```
# request system reset
```

6. Verify that all Versa services are running by issuing the **vsh status** command from the Linux bash CLI. The following is a sample output of this command. If all the services are shown as stopped, issue the **vsh start** command from the Linux bash CLI to start them manually.

```
# vsh status
versa-service is Running, [*] process 6784
versa-infmgr is Running, [-] process 5623
versa-rfd is Running, [-] process 5838
versa-vmod is Running, [-] process 5839
versa-ip2user is Running, [-] process 5844
versa-imgr is Running, [-] process 5848
versa-acctmgrd is Running, [-] process 5845
versa-fltrmgr is Running, [-] process 5648
versa-vstated is Running, [-] process 5625
versa-addrmgrd is Running, [-] process 5857
versa-rt-cli-xfm is Running, [-] process 5798
versa-rtd is Running, [-] process 5827
```

```
versa-dhcpd    is Running, [-] process 5620
versa-eventd   is Running, [-] process 5843
versa-vrrpd    is Running, [-] process 5643
versa-dnsd     is Running, [-] process 5646
versa-ppmd     is Running, [-] process 5793
versa-snmp-xform is Running, [-] process 5800
versa-certd    is Running, [-] process 5849
versa-ntpd     is Running, [*] process 5612
versa-dhclient6 is Running, [-] process 5807
versa-redis    is Running, [-] process 6927
versa-av-redis is Running, [-] process 5003
versa-spackmgr is Running, [-] process 5832
versa-monit    is Running, [*] process 6078
versa-confd    is Running, [*] process 4798
versa-fail2ban is Running, [*] process 6093
versa-auditd   is Running, [*] process 6116
versa-nodejs   is Running, [-] process 5775
```

7. Power off the appliance:

```
# sudo poweroff
```

Rear Panel

The rear panel of a CSG2500 appliance has the following components, as shown in Figure 2:

- Two hot-swappable power supply units (PSUs), each 650 W, that provide 1+1 redundancy with front-to-back airflow
- Three front-to-back cooling fans that provide 2+1 redundancy
- One ground contact

Figure 2: Rear Panel of a CSG2500 Appliance

