
Configure Versa SASE Clients

 For supported software information, click [here](#).

You can configure a Versa SASE client on the following devices:

- Android device running Android 6.0 or later
- MacOS device running Release 10.14 or later
- Windows device running Windows 10.0.16299 or later

To configure a Versa SASE client, you install the server access client on the Android, MacOS, or Windows device, and then you register the client and connect to it.

For information about using the SASE client application, see [Use the Versa SASE Client Application](#).

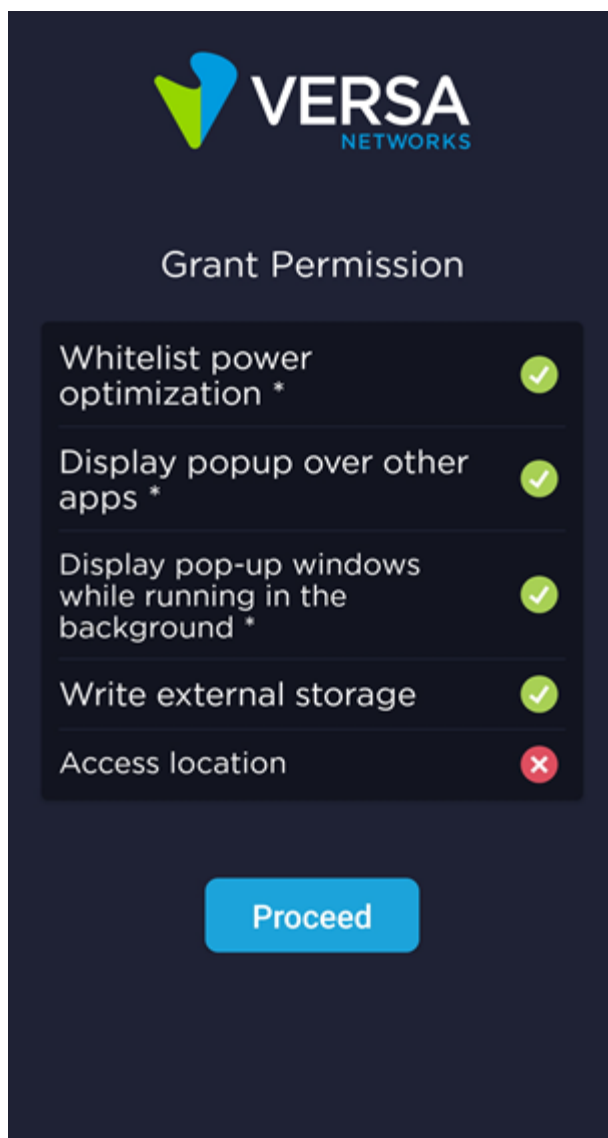
Install a Versa SASE Client on an Android Device

To install a Versa SASE client on an Android 6.0 device:

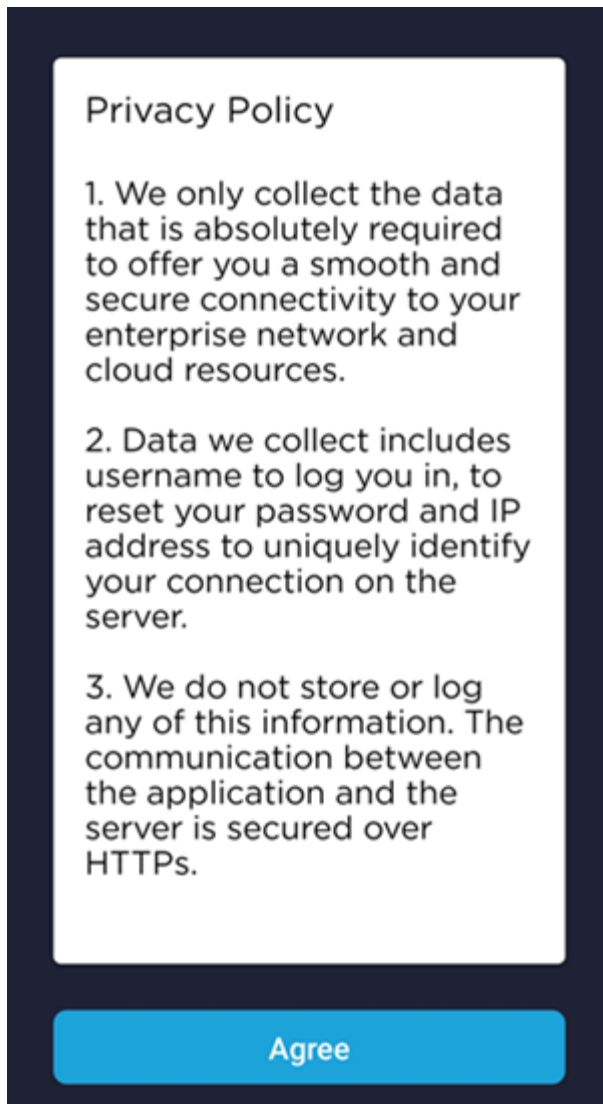
1. Download and install the Versa SASE client from the Google [Play Store](#).
2. Open the application.
3. Grant permissions for the following mandatory settings:
 - Display Popup over Other Apps—Allow the user to receive event notifications and take actions based on the alerts.
 - Whitelist Power Optimization—Allow the application to run in the background to remain connected, to reconnect if the tunnel disconnects for any reason, and for event notification.
 - Write external storage—This permission is optional but it is required to write and export logs. If this permission is not granted, users cannot export logs that can be used by technical support. If this permission is not granted, when a users clicks Export Logs in the Troubleshoot screen, the Versa SASE client prompts the user to grant permission.

Optionally, grant permission for the following setting:

- Access Location—Allow the Versa SASE client to provide geographic coordinates to enable the server to suggest the best gateway to connect the client based on user's location.



3. Click Proceed. The Privacy Policy screen displays.



4. Click Agree. The Register screen displays. For more information, see [Register and Connect a Versa SASE Client](#), below.

Install a Versa SASE Client on a MacOS Device

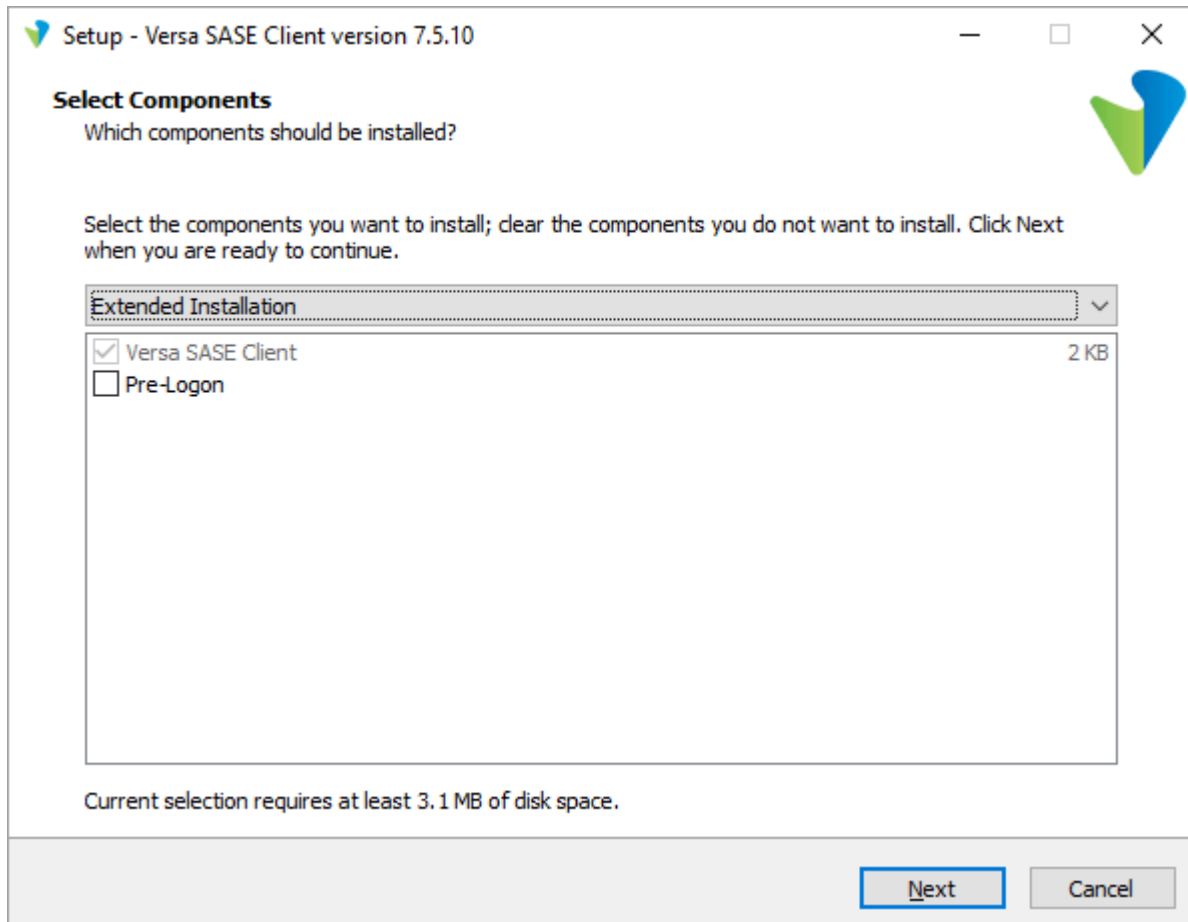
To install the Versa SASE client on a MacOS device, open the SASE client. The Register screen displays. For more information, see [Register and Connect a Versa SASE Client](#), below.

Install a Versa SASE Client on a Windows 10 Device

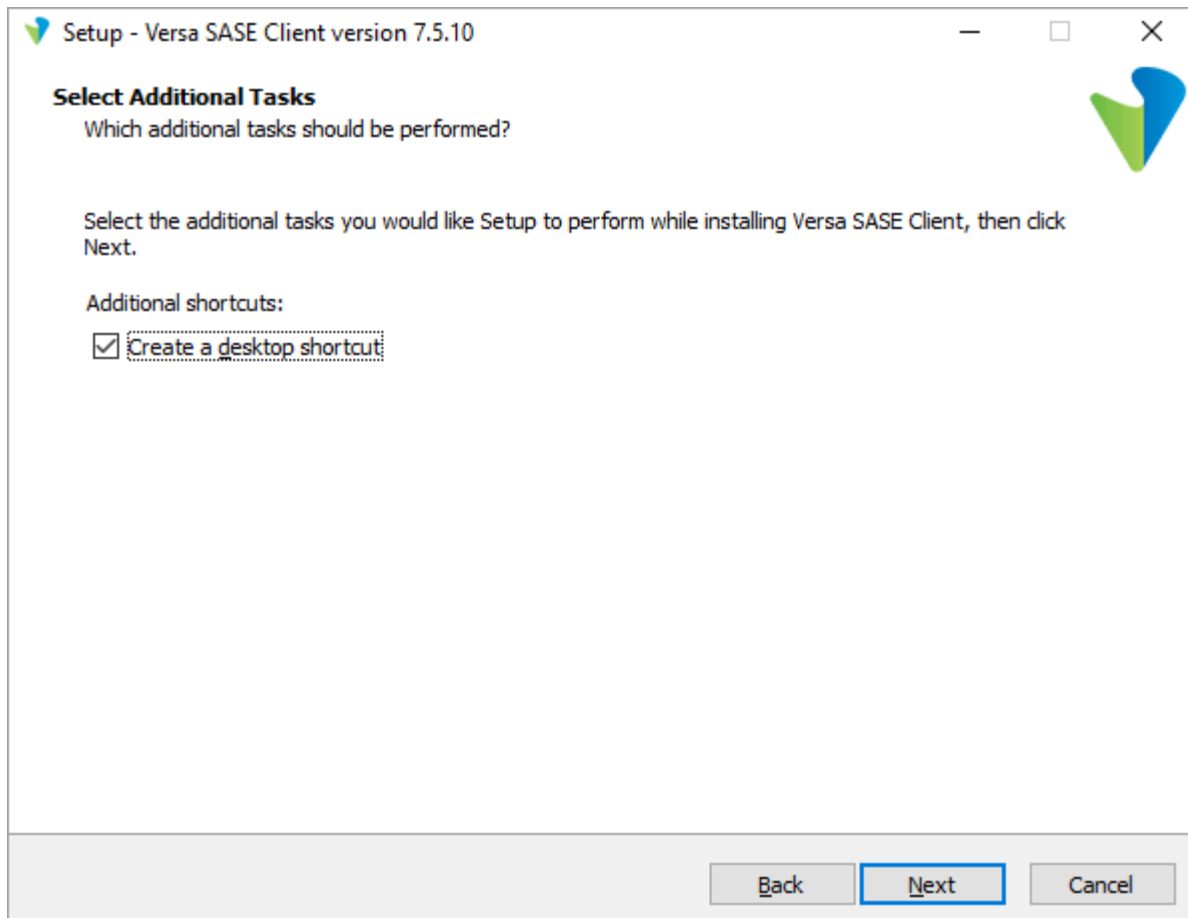
This section describes how to install a Versa SASE client on a Windows 10 device. To obtain the link from which to download the client, contact Versa Networks Customer Support.

To install the Versa SASE client on a Windows 10 device:

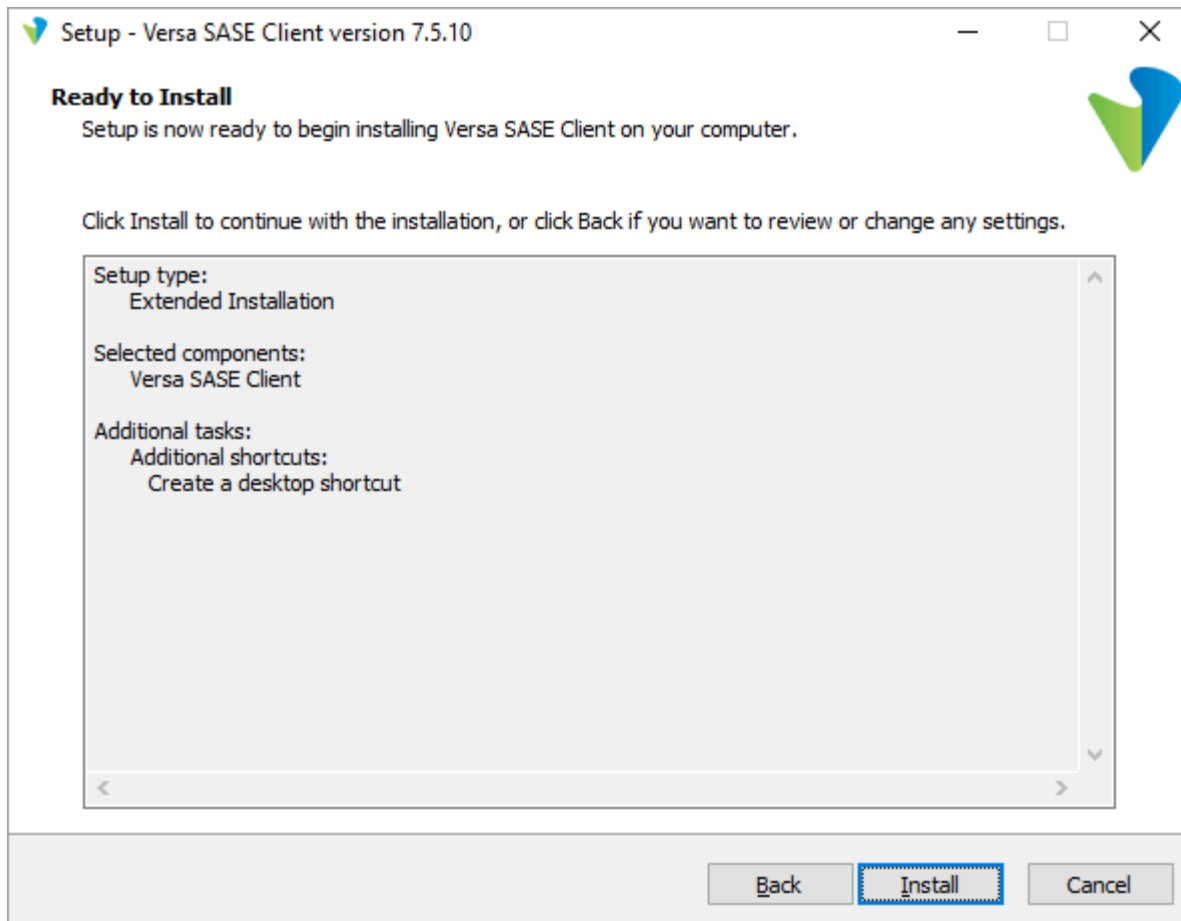
1. Download and install the application from [this](#) location. Confirm the download link with your organization's IT administrator before you download the Versa SASE client.
2. Start the application. The Select Components wizard screen displays. By default, Versa SASE Client is selected.



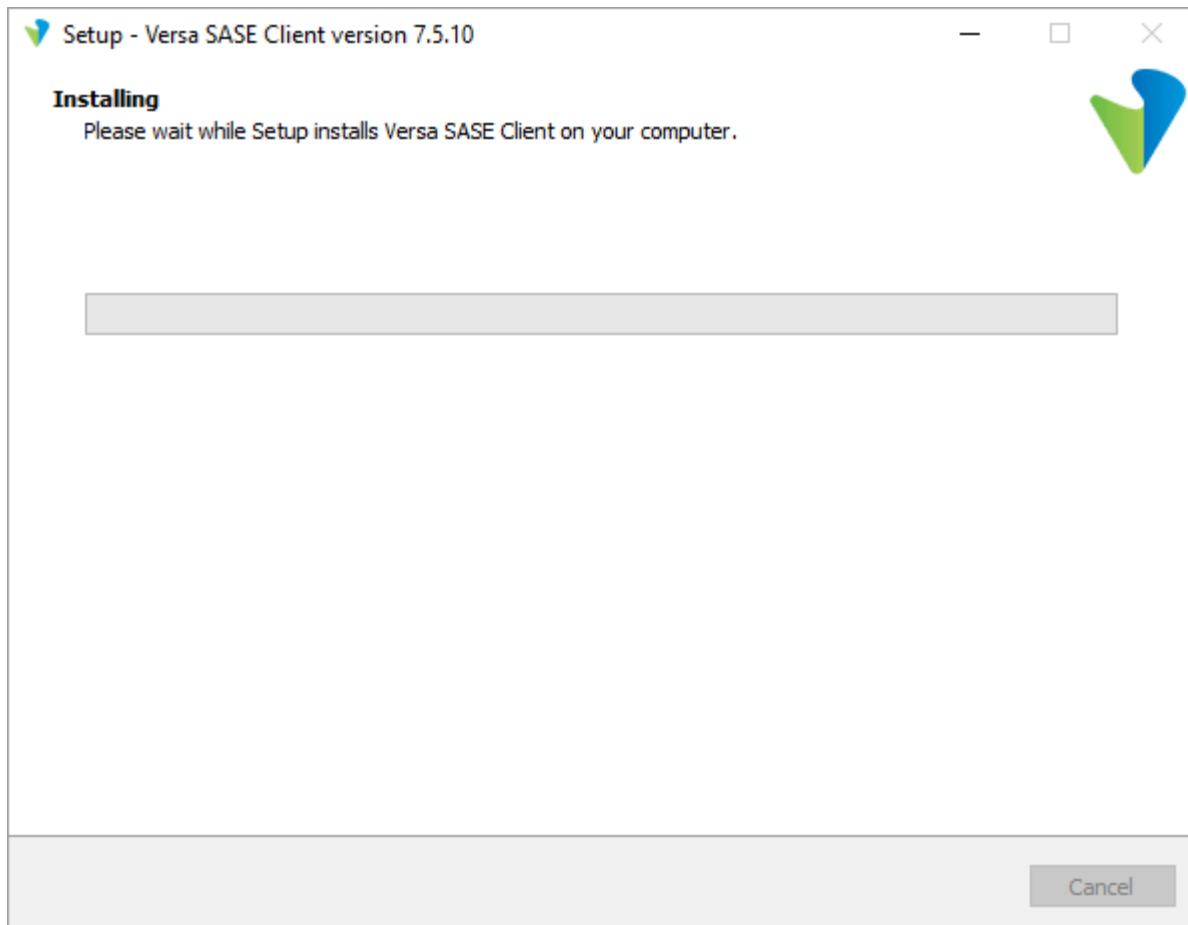
3. Click Pre-Logon to configure the pre-logon feature. For more information, see [Configure Pre-Logon for the Versa SASE Client](#).
4. Click Next. The Select Additional Tasks screen displays.



5. Click Create a desktop shortcut to create a shortcut of the SASE client on the desktop of your Windows device.
6. Click Next. The Ready to Install screen displays.



7. Click Install. The installation begins, and an installation status screen displays. To stop the installation, click Cancel.



8. After the application is installed, the Completing the Versa SASE Client Setup Wizard screen displays.

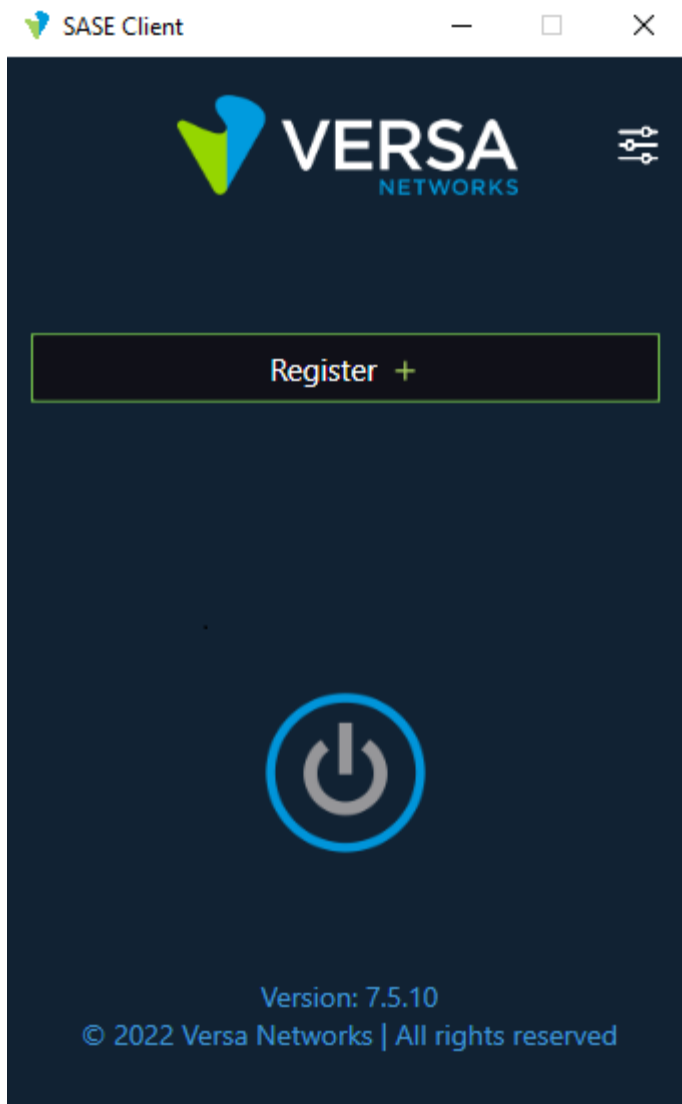


9. By default, Launch Versa SASE Client is selected. Click to deselect the option.
10. Click Finish to complete the installation. The Register screen displays, unless you deselected Launch Versa SASE Client. For more information, see [Register and Connect a Versa SASE Client](#), below.

Register and Connect a Versa SASE Client

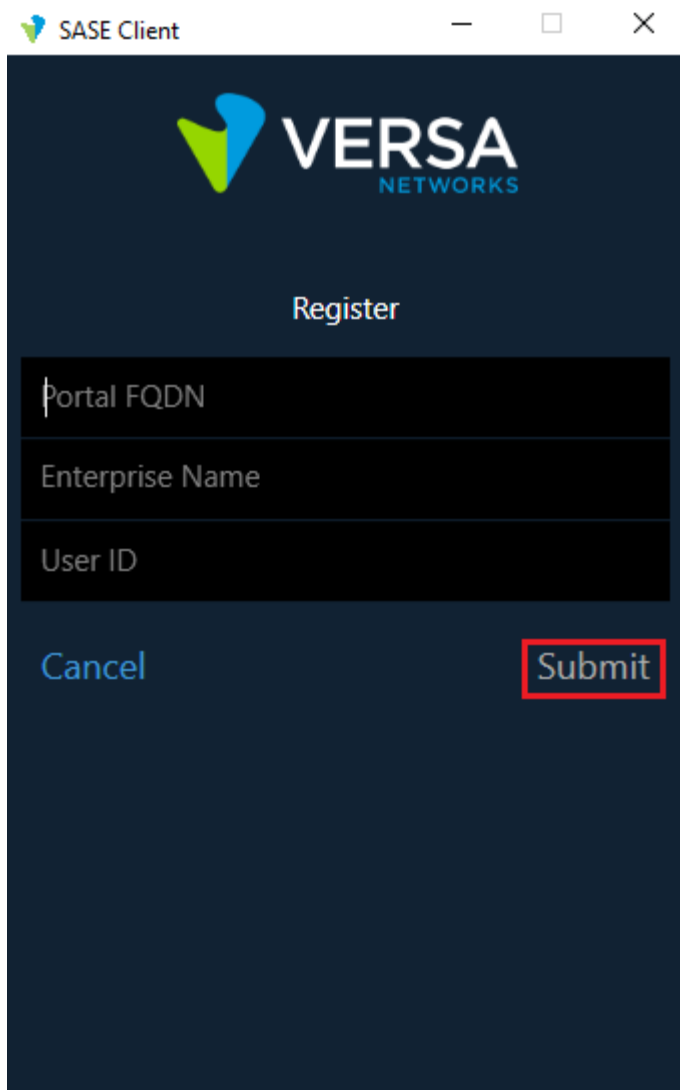
To register and connect a Versa SASE client on an Android, a MacOS, or a Windows 10 device:

1. Click Register in the Versa SASE Client home screen.



2. Enter the information you received in email in the following fields:

- Fully qualified domain name (FQDN) or IP address of the portal.
Note that, for Windows, IP address is currently not supported. If you use IP address for Windows, ensure that the server certificate IP address is included the Common Name or Subject Alternative Name (SAN) property. Else, the https connection fails and so does the client registration. You can also add the host entry with the required FQDN and use this FQDN the instead of IP address.
- Name for the enterprise
- User ID



SASE Client

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Register

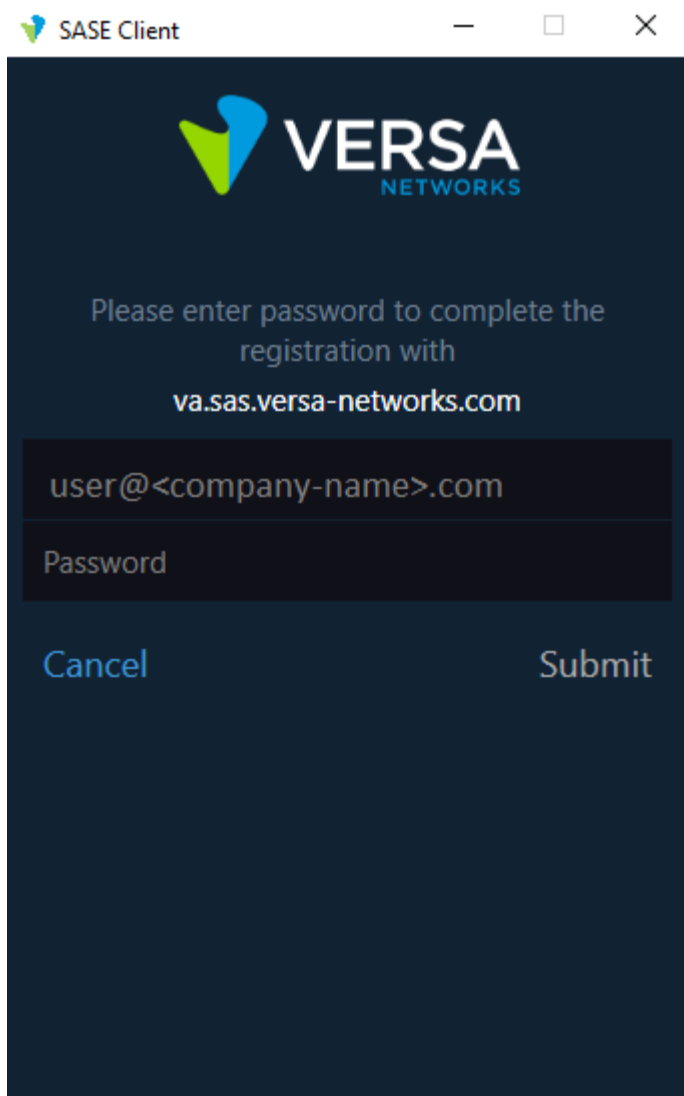
Portal FQDN

Enterprise Name

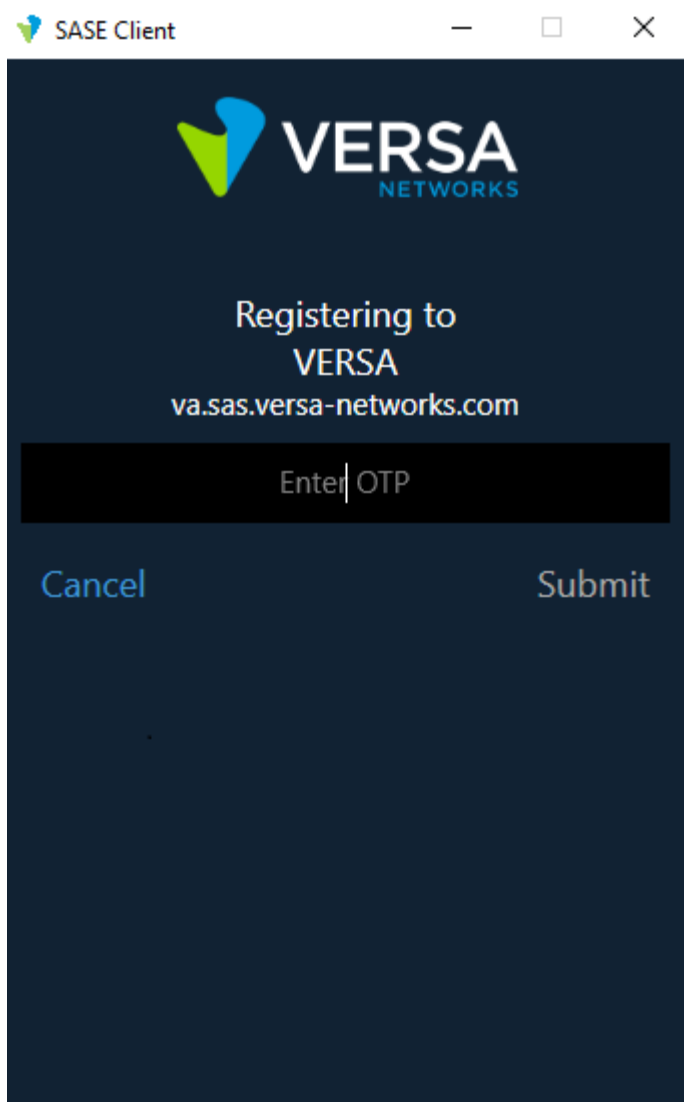
User ID

Cancel Submit

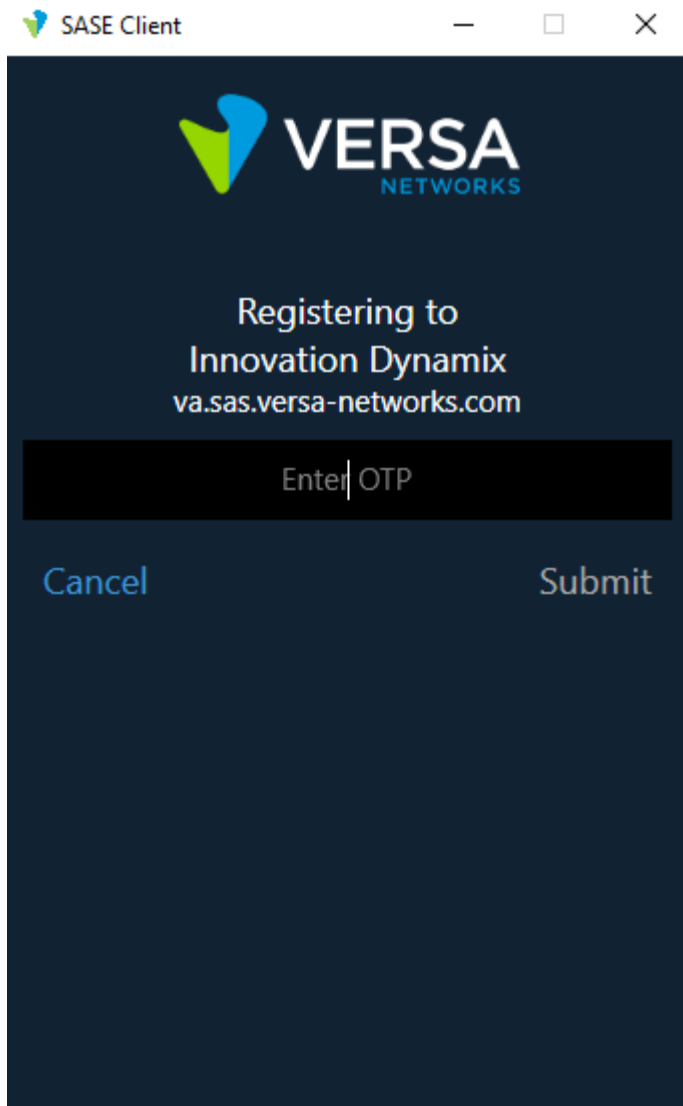
3. Click Submit to submit the registration.
4. When prompted, enter your password.



5. Click Submit. A one-time password (OTP) is sent to your mobile device.
6. Enter the one-time password.






7. (For Releases 21.2.1 and later.) If time-based OTP (TOTP) authentication is enabled, a QR code is sent to the user's email address.
 - a. Scan the QR code using any authenticator application.
 - b. The following screen displays when you scan the QR code with a field to enter OTP.



- c. Enter the OTP that the authenticator application displays.
 - d. After the TOTP is validated, the registration process is complete.
8. If SAML authentication is used, the client login page similar to the following displays:

SASE Client

<  **VERSA**
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 **VERSA**
NETWORKS  English

Username

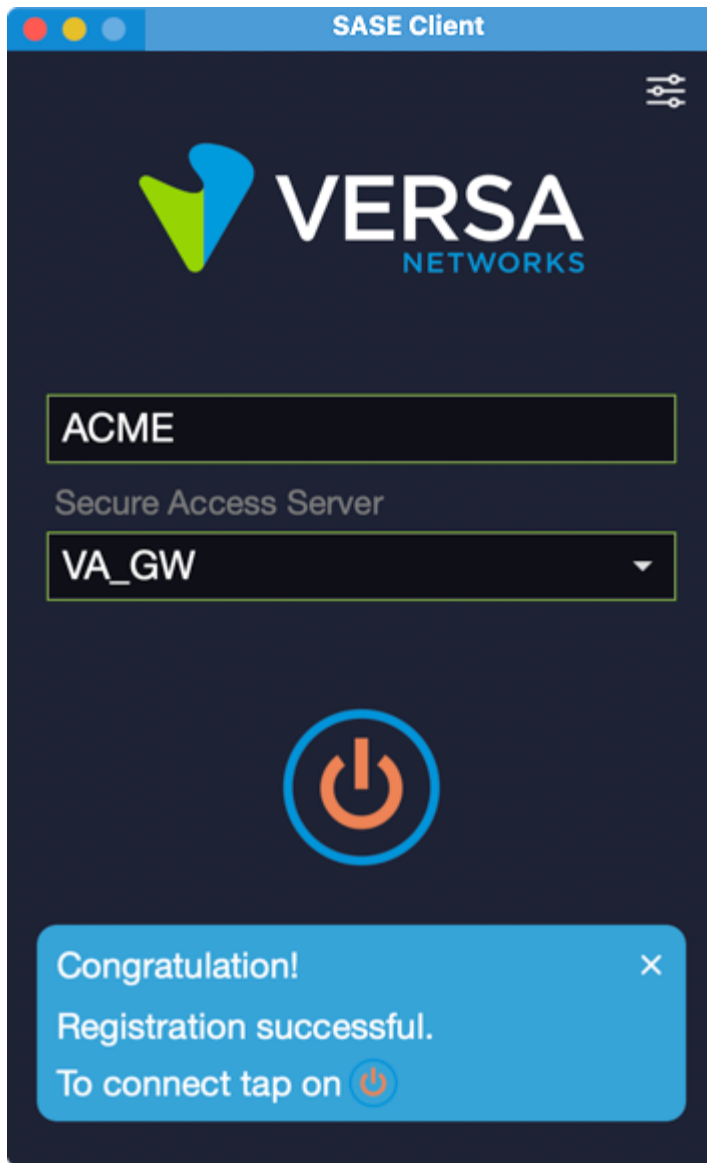
Password

☐ **Remember me**

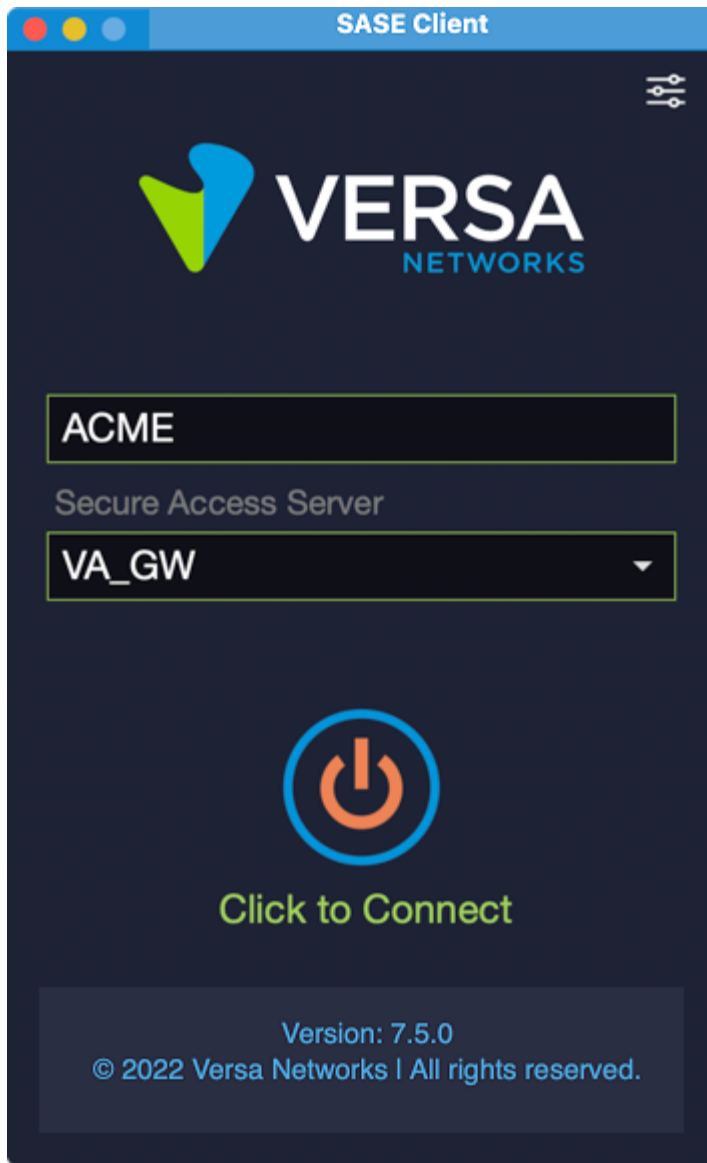
[Forgot your password?](#)

LOGIN

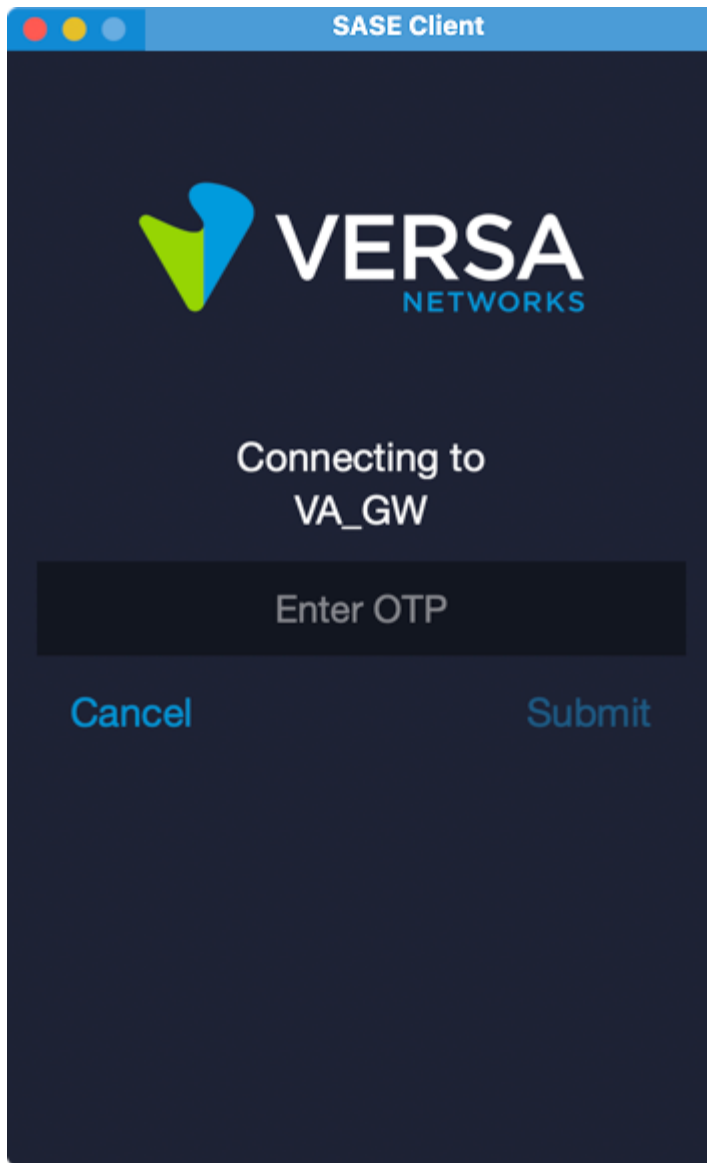
- a. Enter the user name and password, and then click Login.
 - b. After the login credentials are validated, the registration process is complete.
9. Click Submit. If the registration is successful, the following screen displays:



10. To connect to a secure access gateway, select a gateway from the drop-down list and click the Connect icon to connect to the gateway. An OTP is sent to your mobile device.



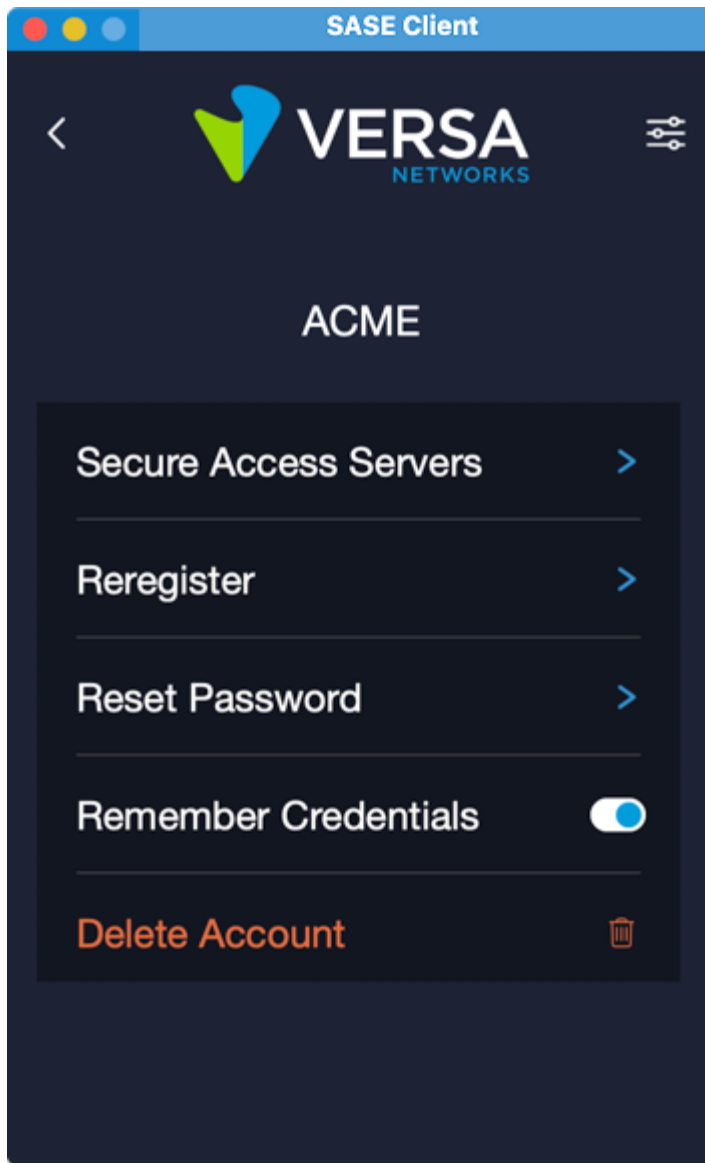
11. Enter the OTP that was sent to your mobile device.



12. Click Submit. The following screen displays.



13. Click Connection Status to view details about the connection.



From this screen you can:

- View the available secure access servers.
- Reregister.
- Reset your password.
- Click the Remember Credentials toggle button.
- Delete the account.

For more information about using the secure access client application, see [Use the Versa SASE Client Application](#).

Versa SSE Service Certificates

If you use Versa SASE Client for the Versa SSE service, the client uses the Versa CA certificate to verify the connection to the Versa Cloud Gateway (VCG).

Note that you can use your own certificate for SSL decryption. The Versa CA certificate is used only for the VCG.

Supported Software Information

Releases 20.2.2 and later support all content described in this article.

Additional Information

[Configure Pre-Logon for the Versa Secure Access Client](#)

[Configure the Versa Secure Access Service](#)

[Use the Versa SASE Client Application](#)