

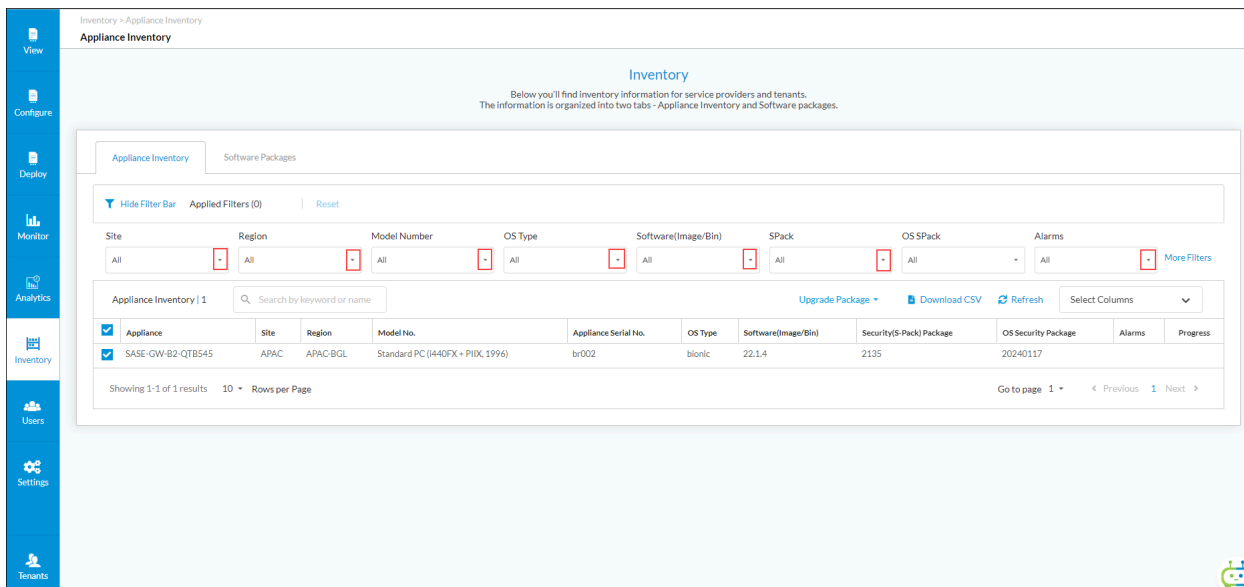
## Concerto Inventory Lifecycle

 For supported software information, click [here](#).

To display all tenants and the information associated with each tenant, select Inventory in the left menu bar.

For Releases 10.2.1 and later, you can display inventory information for service providers and tenants. You can view the Versa Operating System™ (VOS™) software, security package (SPack), and OS SPack versions on each VOS device; and you can upgrade the VOS software package, SPack, and OS SPack from the Concerto portal.

To filter the information that is displayed, select one or more items in the Filters box. To filter the information in a column, click the ▼ Down Arrow icon in the Tenant, Model Number, Software Version, SPack, OS SPack, or Alarms column.



The screenshot shows the 'Inventory' section of the Concerto portal. The 'Appliance Inventory' tab is active. Below the tab, there are filters for Site, Region, Model Number, OS Type, Software(Image/Bin), SPack, OS SPack, and Alarms. A table displays the inventory results for 'Appliance Inventory | 1'. The table has columns for Appliance, Site, Region, Model No., Appliance Serial No., OS Type, Software(Image/Bin), Security(S-Pack) Package, OS Security Package, Alarms, and Progress. The first row shows a device with Site 'APAC', Region 'APAC-BGL', Model No. 'Standard PC (I440FX + PIIX, 1996)', Appliance Serial No. 'br002', OS Type 'bionic', Software '22.1.4', Security '2135', OS Security '20240117', and Progress '20240117'.

Appliance	Site	Region	Model No.	Appliance Serial No.	OS Type	Software(Image/Bin)	Security(S-Pack) Package	OS Security Package	Alarms	Progress
SASE-GW-B2-QTB545	APAC	APAC-BGL	Standard PC (I440FX + PIIX, 1996)	br002	bionic	22.1.4	2135	20240117		


For Releases 12.1.1 and later, for information about upgrading OS SPack and SPack software, see [Use OSPacks and SPacks with Concerto](#). For information on upgrading VOS software on VOS branch devices from Concerto, see [Upgrade VOS Software from Concerto](#).

## View Inventory

For Releases 10.2.1 and later.

You can view inventory information about a tenant.

To display the View Inventory table, hover over the tenant row and click View.

In Releases 11.3.2 and later, click the  Vertical dots menu at the right of the tenant row, and then select View from the popup menu.

### View Inventory

USA-West-GW-1

Model No.	Standard PC (i440FX + PIIX, 1996)
Hardware Serial No.	Not Specified
Software Version	21.3.1
SPack	1903
OS SPack	unknown

Close

# View Alarms

For Releases 11.3.2 and later.

You can view the alarms and alarms details for devices from the main Inventory screen.

The number for alarms for each device displays in the Alarms column. To filter the alarms by alarm type, use the Alarms drop-down menu.

Inventory | 1

Search Appliances

Region	Model No.	Software Version	Spack	OS Spack	Alarms				
All	All	All	All	All	All				
APPLIANCE	SITE	REGION	MODEL NO.	HARDWARE SERIAL NO.	SOFTWARE VERSION	SPACK	OS SPACK	ALARMS	
B1-GW	IN	R1	Standard PC (i440FX + PIIX, 1996)	br101	21.3.2	1986	20180831	3	

Showing 1-1 of 1 entries 10 rows < Previous 1 Next >

To view alarm details, click the the numbered item in the Alarms column (3 in the example screenshot above). The Alarm Details screen displays.

Alarms Details

Appliance: B1-GW

3

Info

Dismiss All

Type : ztp-branch-reachability-post-ztp | 9/27/2022, 6:04:47 AM

Dismiss

ztp-branch-reachability-post-ztp Branch B1-GW with ip 10.0.0.12 is not reachable from Versa Director post ZTP branch connection

Type : ztp-branch-connected | 9/27/2022, 6:04:45 AM

Dismiss

ztp-branch-connected Branch B1-GW connected to Versa Director successfully via controller SDWAN-Controller1 after applying post-staging template

Type : appliance-final-configuration-completed | 9/27/2022, 6:01:12 AM

Dismiss

appliance-final-configuration-completed status:SUCCESS


To clear an alarm, click Dismiss next to an individual alarm. To clear all inventory alarms, click Dismiss All.

## Download Reports in CSV Format

*For Releases 11.3.2 and later.*

You can download reports in CSV format that contain information about the inventory on SD-WAN devices.

To download a report in CSV format:

1. Click the  Download icon to create the report and download it to your system.

Inventory   5								
Region	Model No.	Software Version	SPack	OS SPack	Alarms			
All	All	All	All	All	All			
APPLIANCE	SITE	REGION	MODEL NO.	HARDWARE SERIAL NO.	SOFTWARE VERSION	SPACK	OS SPACK	ALARMS
USA-East-GW-1	New York	USA-East	Standard PC (i440FX + PiIX, 1996)	East-GW-1	21.3.2	2023	unknown	
USA-East-GW1	New York	USA-East						
USA-West-GW-1	Seattle	USA-West	Standard PC (i440FX + PiIX, 1996)	West-GW-1	21.3.2	2023	unknown	
USA-West-GW-2	San Francisco	USA-West	Standard PC (i440FX + PiIX, 1996)	West-GW-2	21.3.2	2023	unknown	
West-GW-1	Seattle	USA-West						
Showing 1-5 of 5 entries 10 rows								

2. In the popup window, click the CSV filename to display the report.



Inventory-ACME-2023.01.31.11.59.18.csv

Completed — 715 bytes



Show all downloads

# Supported Software Information

Releases 10.1.1 and later support all content described in this article, except:

- Release 10.2.1 adds support for displaying inventory information for service providers and tenants; viewing the VOS software, security package (SPack), and OS SPack version on each VOS device; and, upgrading the VOS software, SPack, and OS SPack from Concerto portal.
- Release 11.3.2 adds support for downloading a report in CSV format that contains the inventory information; and, viewing the alarms and alarms details for devices from the main Inventory screen.

# Additional Information

- [Upgrade VOS Software from Concerto](#)
- [Use OSPacks and SPacks with Concerto](#)