

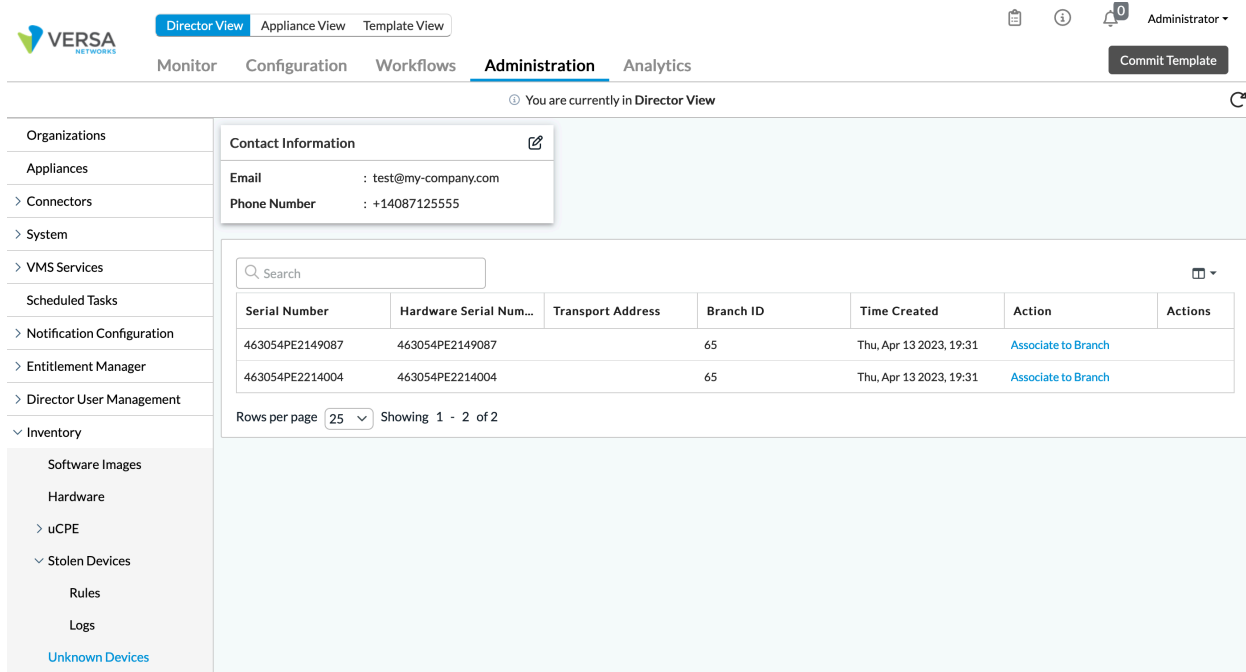
View Unknown Devices

 For supported software information, click [here](#).

You can display information about unknown devices and you can configure the email and phone number of a person to be notified about unknown devices.

To display information about unknown devices and set contact information:

1. In Director view, select the Administration tab in the top menu bar.
2. Select Inventory > Unknown Devices in the left menu bar. The main pane displays a table of unknown devices.



The screenshot shows the Versa Networks Director interface. The top navigation bar includes 'Director View', 'Appliance View', and 'Template View'. The main menu on the left shows 'Inventory' expanded with 'Unknown Devices' selected. The main content area displays a 'Contact Information' pane with fields for Email and Phone Number, and a table of unknown devices with columns for Serial Number, Hardware Serial Number, Transport Address, Branch ID, Time Created, Action, and Actions. The table shows two rows of data.

Serial Number	Hardware Serial Num...	Transport Address	Branch ID	Time Created	Action	Actions
463054PE2149087	463054PE2149087		65	Thu, Apr 13 2023, 19:31	Associate to Branch	
463054PE2214004	463054PE2214004		65	Thu, Apr 13 2023, 19:31	Associate to Branch	

3. To configure contact information for notification about unknown devices, click the Edit icon in the Contact Information pane.
4. Enter an email address, a phone number, or both.
5. Click OK.

Supported Software Information

Releases 22.1.1 and later support all content described in this article.

Additional Information

[Configure Device Location Tracking](#)