

### Bid Document

Bid Details	
Bid End Date/Time	20-07-2020 17:00:00
Bid Opening Date/Time	20-07-2020 17:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Ministry Of Home Affairs
Department Name	Department Of Home
Organisation Name	New Delhi Municipal Council, Ndmc
Office Name	New Delhi Municipal Council
Total Quantity	10
Item Category	BACKUP AND REPLICATION SOFTWARE BACKUP OR ARCHIVAL SOFTWARE (VERSION 2.0) ( <b>PAC Only</b> )
Bidder Turnover (Last 3 Years)	7 Lakh (s)
OEM Average Turnover (Last 3 Years)	58 Lakh (s)
Experience Criteria	3 Year (s)
MSE Exemption for Years Of Experience and Turnover	Yes
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No
Inspection Required	No

### EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	2.00
EMD Amount	28760

**ePBG Detail**

Advisory Bank	State Bank of India
ePBG Percentage(%)	10.00
Duration of ePBG required (Months).	28

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

Secretary,NDMC

New Delhi Municipal Council, Department of Home, New Delhi Municipal Council, NDMC, Ministry of Home Affairs

(Secretary,ndmc)

**Splitting**

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

**BACKUP AND REPLICATION SOFTWARE BACKUP OR ARCHIVAL SOFTWARE (VERSION 2.0) ( 10 pieces ) ( Under PAC )**

Make	veritas
Model	netbackupsoftwareessentialsupport

**Technical Specifications**

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
BASIC INFORMATION	<b>Domain type</b>	Backup and Recovery Software	Backup and Recovery Software
	<b>Configured usable capacity of offered Purpose Built Backup Appliance (in TB) (Hint :- Select '0' if not applicable )</b>	0	0.0 - 1000.0 Or higher
	<b>Configured usable capacity of Purpose Built Backup Appliance with Backup and Recovery Software (in TB) (Hint :- Select '0' if not applicable )</b>	0	0.0 - 1000.0 Or higher
	<b>Maximum Scalable Capacity (TB) (Hint :- Select '0' if not applicable )</b>	0	0 - 1000
	OEM Model / Part No	23369-M3-23	*
	Software Description	Netbackup Software	*
	Software Version	8.3	*
	Date of Launch of Version	2020	*
SCOPE OF LICENCE	<b>Types of Licence</b>	NA	NA
	<b>" Duration of Subscription (in Years) (Hint :- Select '0' if not applicable)"</b>	0	0.0 - 5.0 Or higher
	<b>OEM Licensing policy</b>	Per TB	Per TB
	Licence Delivery Mode	Electronic License	*
	<b>Hosting Enviroment/ Deployment Option</b>	On Premise	On Premise
	<b>The offered product have support from OEM for</b>	Unlimited updation for Patches and Bug fixes within maintenance & support period, Unlimited upgradation of version within support period	Unlimited updation for Patches and Bug fixes within maintenance & support period, Unlimited upgradation of version within support period
	<b>Number of Years for OEM support for</b>	1	1.0 - 5.0 Or higher

	<b>updatation (Patches and Bug fixes) is included in the scope of supply (Hint :- Select '0' if not applicable)</b>		
	<b>Number of Years for OEM support for Upgradation of version is included in the scope of supply (Hint :- Select '0' if not applicable)</b>	1	1.0 - 5.0 Or higher
	<b>Training Options</b>	NA	NA
	<b>No of days Training Provided (Hint :- Select '0' if not applicable)</b>	0	0.0 - 30.0 Or higher
BACKUP APPLIANCE	<b>Max rated Appliance Throughput without Source/Client-side Deduplication (in TB /hour)(Hint :- Select '0' if not applicable )</b>	0	0.0 - 100.0 Or higher
	<b>Max rated Appliance Throughput with Source/Client-side Deduplication (in TB /hour)(Hint :- Select '0' if not applicable )</b>	0	0.0 - 100.0 Or higher
	<b>Rack space (U)</b>	0	0.0 - 0.0 Or lower
	Type of Disk in Backup Appliance	NA	*
	<b>Number of 1G Ethernet Ports (Hint :- Select '0' if not applicable)</b>	0	0.0 - 20.0 Or higher
	<b>Number of 10G Ethernet Base-T Ports (Hint :- Select '0' if not applicable)</b>	0	0.0 - 20.0 Or higher
	<b>Number of 10G SFP/SFP+ Ports (Hint :- Select '0' if not applicable)</b>	0	0.0 - 20.0 Or higher
	<b>Total Throughput of Fiber Channel ( in Gbps) in the offered product (Hint :- Select '0' if not applicable)</b>	0	0.0 - 128.0 Or higher

	Number of 8G Fiber channel ports (Hint :- Select '0' if not applicable)	0	*
	Number of 16G Fiber channel ports (Hint :- Select '0' if not applicable)	0	*
	<b>RAID Level Inbuilt in the offered product (Hint :- Select '0' if not applicable)</b>	NA	NA
	Source data backup capacity in TB (Hint :- Select '0' if not applicable)	0	*
	Retaintion policy of the offered product ( in Months) (Hint :- Select '0' if not applicable)	0	*
	<b>Protocol supported by Backup appliance</b>	NA	NA
	<b>Replication capability of the backup appliance</b>	NA	NA
	Additional features of Backup Appliance	NA	*
SCHEDULING	Backup schedule supported by offered product	Daily,Weekly,Monthly,Quarterly,Yearly	*
	Scheduling Features	The proposed software should have inbuilt calender based scheduling system.,Proposed back up software should support various level of backup eg. full, incremental , differential , synthetic full.	*
GRAPHICAL USER INTERFACE	Graphical User Interface Features	The offered product to have web based Graphical User Interface (GUI) so that all backup can be managed centrally, regardless of location.,,GUI to be same across heterogeneous platform to ensure easy	*

		administration.	
RECOVERY	Recovery Features	The offered product have a capability to maintain a database for all backup jobs, policy jobs meta-data etc., and to have the capability of re-creating master system in case of disaster using this database	*
DE- DUPLICATION	De- Duplication Features	The offered product have a capability to support target based de-duplication along with source base de-duplication for improved backup window and lesser footprint.,NA	*
TAPEOUT CAPABILITIES	Tapeout Capabilites Features	The offered product have capability to transfer all data that is backed up on disk to tape without client server intervention.,,Backup software capable to retrieve data from tape to client server directly	*
REPORTING CAPABILITY	Reporting Capabilites Features	Full job completion report:- Overview of the full backup jobs that are successful, partially successful and failed for each day	*
IMAGE LEVEL BACKUP CAPABILITY	Image level backup Capability Features	To support image level backup on host/hypervisor level for multiple vendors,To support source based deduplication while image level backup,To support granular recovery from image level backup	*
REPLICATION CAPABILITY	Replication Capability Features	Subsequent Replication to be transfered only difference data from previous successful replication.,Replication to provide the flexibility to transfer only dedup data.,The offered	*

		product to support bi-directional, many-to-one, one-to-many, and one-to-one replication.,,The offered product to support encryption with 128 bit or 256 bit Advanced Encryption Standard (AES) algorithms	
GENERIC FEATURES	Backup Appliance Features	NA	*
	Backup and Recovery Software Features	LAN and LAN-free Backup,Protection of heterogeneous Server environments,Agentless/ API support,Instant Access/ Instant Restore,Single Web-Console for Backup and Recovery & Centralized Management,Granular Recovery of both Physical and Virtual environments,Separate Framework for Application Consistent Backup and Crash Consistent Backup.,Support for NDMP Protocol,Backup to Tape and Purpose Built Backup Appliance,Automatic Backup Management features,Customized Reporting,Separate agents availability for operating system, database & applications,Standlaone Tape Drive and Robotic Tape Library backup support,Tape Cloning And Offsite Tape Vaulting.,Optimized Synthetic Backups,Backup Replication And Staging	*
	Generic Features	Database Backup and Recovery,Application Backup and Recovery,Virtual Machine Backup and	*

		Recovery,Backup data integrity checksum,Encryption- data at rest and data in flight,Policy-based Backup / Scheduling,Customized Reporting,Cloud Backup,Optimized deduplicated Backup To Cloud,Integrated Backup and Recovery,Dissimilar Hardware Recovery,Server Backup and Recovery,Client Backup and Recovery,Unified Backup For Physical And Virtual Environment,Data Compression,Data Encryption,Incremental and Differential Backups	
HARDWARE / SOFTWARE REQUIREMENTS AT BUYER END	Database supported by the offered product	Oracle,,DB2,Sybase,My SQL,PostgreSQL,MSSQL ,NOSQL	*
	Supported Operating System by the offered product	Windows,Linux,Unix,HP - UX	*
	Platform supported for Bare Metal Recovery	Windows OS,Linux OS,UNIX OS,HP- UX	*
	Server/CPU configuration requirements	As per Enviornment	*
	Certifications / Benchmarking of Software Products	FIPS-140	*
	Hyper link to Data sheet ( 30 characters )	www.veritas.com	*

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### **Additional Specification Documents**

#### **Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
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1	Abdul Wahid Ansari	110001,ROOM NO-7001, 7TH FLOOR,NDMC PALIKA KENDRA,PARLIAMENT STREET,NEW DELHI	10	30
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## **Bid Specific Additional Terms and Conditions**

1. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
2. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
4. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
5. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
6. Bidders can also submit the EMD with Account Payee Demand Draft in favour of Secretary,NDMC payable at Secretary,NDMC New Delhi.  
Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
7. Bidders can also submit the EMD with Banker's Cheque in favour of Secretary,NDMC payable at Secretary,NDMC New Delhi.  
Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

[This Bid is also governed by the General Terms and Conditions](#)

**---Thank You---**