

### Bid Document

Bid Details	
Bid End Date/Time	25-07-2020 20:00:00
Bid Opening Date/Time	25-07-2020 20:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	75 (Days)
Ministry/State Name	Ministry Of Defence
Department Name	Department Of Defence
Organisation Name	Indian Army
Office Name	*****
Total Quantity	4
Item Category	Desktop Computers
Bidder Turnover (Last 3 Years)	1 Lakh (s)
OEM Average Turnover (Last 3 Years)	6 Lakh (s)
Experience Criteria	3 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	70 %
Bid to RA enabled	Yes
Inspection Required	No

### EMD Detail

Required	No
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### ePBG Detail

Required	No
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## Splitting

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 70% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

## Desktop Computers ( 4 pieces )

### Technical Specifications

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Processor	Processor Make	Intel	Intel, AMD
	Processor Generation	9	9.0, 10.0 Or higher
	Number of Cores per Processor	6	2, 4, 6, 8 Or higher
	Processor Base Frequency (GHz)	3	*
	Processor Description	Intel Core i5	Intel Core i3, Intel Core i5, Intel Core i7, AMD Ryzen 3, AMD Ryzen 5, AMD Ryzen 7, Intel Core i9, AMD Ryzen 9 Or higher

	<b>Processor Number</b>	Intel Core i5 9500	*
	Out of Band Management	NA	*
	Cache (MB)	9	*
Motherboard	<b>Chipset Series</b>	Intel H Series	Intel H Series, Intel B Series, Intel Q Series, AMD B Series, AMD Pro Series, Intel Z Series Or higher
	Expansion Slots (PCIe x 1) (Number)	3	*
	<b>Chipset Number</b>	Intel H370	*
	Expansion Slots (PCIe x 4) (Number)	0	*
	Expansion Slots (PCIe x 16) (Number)	1	*
	Expansion Slots (PCI) (Number)	0	*
	Expansion Slots (M Dot 2)	2	*
Graphics	Graphics Type	Integrated	*
	Graphic Card Description	-	*
	Size of Memory in Case of Dedicated Graphic Card (GB)	0	*
	Size of VRAM in case of Integrated Graphics (MB)	-	*
Operating System	<b>Operating System (Factory Pre-Loaded)</b>	Windows 10 Professional	Windows 10 Professional
	Recovery Image Media	-	*
	OS Certification	Windows	*
Memory	Type of RAM	DDR4	*
	<b>RAM Size (GB)</b>	8	4, 8, 16, 32, 64 Or higher
	RAM Speed (MHz)	2666	*
	Total Numbers of DIMM Slots Available	2	*
	Number of DIMM Slots populated	1	*
	<b>RAM Expandability up to( using spare DIMM Slots in GB)</b>	32	8, 16, 32, 64, 0, 128 Or higher
Storage	Total Number of	1	*

	Internal Bays available		
	Number of 2 point 5 inches internal Bays	1	*
	Number of 3 point 5 inches Internal Bays	0	*
	Number of 2 point 5 Inches Internal Bays Populated	1	*
	Number of 3 point 5 Inches Internal Bays Populated	0	*
	<b>Type of Drives used to populate the Internal Bays</b>	HDD,SSD	HDD, SSD
	Number of Internal Bays populated with HDD	1	*
	Capacity of each HDD (GB)	1000 @7200 rpm	*
	<b>Total HDD Capacity (GB)</b>	1000	500, 1000, 1500, 2000, 2500, 3000, 0 Or higher
	Number of Internal Bays populated with SSD	1	*
	Capacity of each SSD (GB)	512	*
	<b>Total SSD Capacity (GB)</b>	512	512, 768, 1024, 2048 Or higher
	Number of Internal Bays populated with SSHD	0	*
	Capacity of each SSHD (GB)	NA	*
	<b>Total SSHD Capacity in addition to 8 GB Flash (GB)</b>	0	500, 1000, 2000, 0 Or higher
	Optane Memory (GB)	0	*
Cabinet	<b>Cabinet Form Factor</b>	Tower (13.1 to 26 Litres)	SFF ( 7 to 13 Litres), Tower (13.1 to 26 Litres)
	Cabinet Volume (Litres)	-	*
	External Bays (Number)	1	*
	Optical Drive	DVD R/W	*
	Internal Speaker	Yes	*

	Audio-in	Yes	*
	Audio-out	Yes	*
	Headphone out	Yes	*
	Microphone-in	Yes	*
Connectivity	Wireless Connectivity	Yes	*
	If Yes, Type of Wireless Connectivity	Wi-Fi 802.11ac	*
	Number of Ethernet Ports	1	*
	Type of Ethernet Ports	10/100/1000 on board Integrated Gigabit Port	*
	Bluetooth Connectivity	Yes	*
	If Yes, Version of Bluetooth Available	5	*
Ports	Number of USB Version 2 Point 0 Ports	4	*
	Number of USB Version 3 point 0 / 3 point 1, Gen 1 Ports	4	*
	Number of USB Version 3 point 1, Gen 2 Ports	0	*
	Number of USB Type C Ports	0	*
	Number of Serial Ports	0	*
	Number of Parallel Ports	0	*
	Number of VGA Ports	0	*
	Number of HDMI Ports	1	*
	Number of DP Ports	1	*
Monitor	Model of the Monitor	-	*
	<b>Monitor Technology</b>	IPS	IPS, TN, VA Or higher
	<b>LED Backlit Monitor Size (INCHES)</b>	23.8	24, 27, 23.8 Or higher
	<b>Monitor Resolution (PIXELS)</b>	1920 x 1200	1366x768, 1440 x 900, 1600 x 900, 1920x1080, 1920 x 1200, 3200x1800, 3840 x 2160, 1280 x 1024, 2560 x 1440 Or higher
	TCO Certification for Monitor	-	*
	Number of VGA Ports in the Monitor	1	*

	Number of HDMI Ports in the Monitor	0	*
	Number of Display Ports in the Monitor	1	*
	Availability of Webcam integrated with Monitor	No	*
	If Yes, Resolution of Webcam	NA	*
	Availability of Speakers integrated with Monitor	No	*
	If Yes, Number of Speakers available	0	*
Power	Power Supply Capacity (Watt)	-	*
	Minimum Power Efficiency Range (%)	85 - 89	*
Certification	ROHS Compliance	Yes	*
	BEE / Energy Star for the given Model	No	*
Input Devices	Mouse Connectivity	Wired	*
	Type of Mouse	Optical Scroll	*
	Keyboard Connectivity	Wired	*
	Type of Keyboard	Standard with Rupee Symbol	*
Operating Conditions	Minimum Operating Temperature	5	*
	Maximum Operating Temperature	35	*
	Minimum Operating Humidity (%RH)	20	*
	Maximum Operating Humidity (%RH)	80	*
Warranty	<b>On Site OEM Warranty (Year)</b>	3	3, 5, 4 Or higher

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Additional Specification Documents

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
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1	*****	*****ALMORA	4	75
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### Special terms and conditions for category Desktop Computers

1. As per notification of MEITY circulated vide letter no. F.No.33(1)/2017-IPHW..dated :14/09/2017, the minimum local content should be 45.percent to qualify as local or domestic manufacturer.\n\nSeller has to ensure that operating system software etc comes preloaded with machine from respective OEM . Any deviation in respect of genuinity and authenticity of OS will attract severe penalty on part of seller as law of the land and contractual provisions. Buyer are also requested to verify the key no of OS etc with server of Microsoft/Linux before accepting machines to avoid complexity at latter stage.

### Bid Specific Additional Terms and Conditions

1. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
2. Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 7 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
3. **Non return of Hard Disk:** As per Buyer organization's Security Policy,Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.
4. **Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
5. **Demurrage charges** In case the rejected items are not lifted by the firm within 48 hrs, the demurrage charges at the rate of 0.5% of total contract value will be charged per day. In case the items are not lifted within a month, the same will be destroyed by the station board of officers and no claim will be admitted.Demurrage charges. In case the rejected items are not lifted by the firm within 48 hrs, the demurrage charges at the rate of 0.5% of total contract value will be charged per day. In case the items are not lifted within a month, the same will be destroyed by the station board of officers and no claim will be admitted.
6. Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

#### 7. Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

8. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
9. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
- i) The Seller fails to comply with any material term of the Contract.
  - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
  - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
  - iv) The Seller becomes bankrupt or goes into liquidation.
  - v) The Seller makes a general assignment for the benefit of creditors.
  - vi) A receiver is appointed for any substantial property owned by the Seller.
  - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
10. **Scope of supply (Bid price to include all cost components) :** Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
11. **Bidder Turn Over Criteria:** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
12. **OEM Turn Over Criteria:** The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
13. **IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
14. **Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
15. **Dedicated /toll Free Telephone No. for Service Support :** BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
16. **Escalation Matrix For Service Support :** Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
17. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
18. Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide AMC Service for next 5 years for the offered products at the rate not more than 10 % of contract price per annum. Buyer reserves the right to enter into an AMC agreement ( covering preventive maintenance and servicing)with the Successful Bidder / OEM after



expiry of the Warranty period at rate as mentioned above and the payment for the AMC charges would be made Annually after rendering of the AMC Services of the relevant AMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the AMC contract when called upon by the buyer. The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total AMC value valid up to AMC period plus 2 months (if there is no other claim). (Undertaking of acceptance to be uploaded with bid).

19. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
20. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 4 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
21. Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid

[This Bid is also governed by the General Terms and Conditions](#)

**---Thank You---**