

RA Document

RA Details	
RA Technical End Date/Time	27-07-2020 21:00:00
RA Opening Date/Time	27-07-2020 21:30:00
RA Life Cycle (From Publish Date)	90 (Days)
RA Offer Validity (From End Date)	75 (Days)
Ministry/State Name	Ministry Of Defence
Department Name	Department Of Defence
Organisation Name	Indian Army
Office Name	*****
Total Quantity	15
Item Category	zero client
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Certificate (Requested in ATC), OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Inspection Required	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Post Dispatch
Name of the Empanelled Inspection Agency/ Authority	Board of Officers
Quality Assurance Plan document	1594900304.pdf
Estimated RA Value	100000

EMD Detail

Required	No
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ePBG Detail

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Required	No
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Splitting

RA splitting not applied.

Zero Client (15 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Specification	Description of Internal Hardware/Processor	Numo System-on-Chip	numosystem-on-chip
	Operating System Supported	Win7/8/10 & ServerOS	win7810serveros
	RAM, if available (MB)	-	*
	Supported Video Resolutions (Pixel)	-	1920x1080
	Multimedia Support	-	*
	Network Connectivity	Ethernet 10/100	*
	VGA Port	Available	*
	No. of USB Port 1.0 (No.)	2	More than 2.0 Or higher
	No. of USB Port 2.0 (No.)	2	More than 2.0 Or higher
	Audio Port	Available	*
	Port to connect Keyboard	USB	*
	Port to connect Mouse	USB	*
	Dimensions (mm x mm x mm)	-	*
	Weight (Grams)	-	*
	External Power Supply Required	Yes	Yes
	Power Consumption (Watt)	-	*
	Host to Zero Client Connectivity	-	*
	Virtualization Software from the OEM of Zero Client	Yes	*

Number of Users supported by Virtualization Software	100	100
Central firmware update and upgrade of Device and Virtualization Software	Yes	*
Features of Virtualization Software	-	*
Safety Certifications	-	*
Operating Temperature Range (Degree C)	-	*
Operating Humidity (%RH)	-	*
BIS Registration under CRS of Meity	Yes	*
BIS Registration number	-	*
Availability of Test Reports from Central Govt/ NABL/ILAB accredited lab covering all the declared parameters as per Governing specification	No	*
If Yes, Test Report Number	-	*
If Yes, Test Report date	-	*
If Yes, Name of the Lab	-	*
If Yes, Address of the Lab	-	*
On Site OEM Warranty (Year)	3	3

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignee/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days	
1	*****	*****AHMEDABAD	15	30	

Bid Specific Additional Terms and Conditions

1. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
2. Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide AMC Service for next 5 years for the offered products at the rate not more than 4 % of contract price per annum. Buyer reserves the right to enter into an AMC agreement (covering preventive maintenance and servicing)with the Successful Bidder / OEM after expiry of the Warranty period at rate as mentioned above and the payment for the AMC charges would be made Annually after rendering of the AMC Services of the relevant AMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the AMC contract when called upon by the buyer. The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 10% of total AMC value valid up to AMC period plus 2 months (if there is no other claim). (Undertaking of acceptance to be uploaded with bid).
3. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
4. ISO 9001: The bidder must have ISO 9001 certification.
5. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
6. Scope of supply (Bid price to include all cost components) : Only supply of Goods

[This RA is also governed by the General Terms and Conditions](#)

---Thank You---