

### Bid Document

Bid Details	
Bid End Date/Time	24-07-2020 18:00:00
Bid Opening Date/Time	24-07-2020 18:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	30 (Days)
Ministry/State Name	Madhya Pradesh
Department Name	Public Health And Family Welfare Department Madhya Pradesh
Organisation Name	N/a
Office Name	O/o The Chief Medical & Health Officer,satna Distt.-satna(m.p.)
Total Quantity	54
Item Category	Tablet Computers
Bidder Turnover (Last 3 Years)	7 Lakh (s)
OEM Average Turnover (Last 3 Years)	50 Lakh (s)
MSE Exemption for Turnover	Yes
Startup Exemption for Turnover	Yes
Document required from seller	Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No
Inspection Required	No

### EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	3.00
EMD Amount	43578

### ePBG Detail

Advisory Bank	State Bank of India

ePBG Percentage(%)	5.00
Duration of ePBG required (Months).	2

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

#### **Beneficiary:**

CM&HO

O/o The Chief Medical & Health Officer, satna Distt.-satna(m.p.), Public Health and Family Welfare Department Madhya Pradesh, N/A,  
(Ashok Awadhiya)

#### **Splitting**

Bid splitting not applied.

1. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

### **Tablet Computers ( 54 pieces )**

#### **Technical Specifications**

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Operating System	<b>Operating System Details</b>	Android Oreo 8.0 or Higher	Android Oreo 8.0 or Higher, iOS 12.0 or Higher Or higher
Display	<b>Display Size (Minimum) (Inch)</b>	10	10, 10.5, 11, 11.5, 12, 12.5, 12.9, 10.2 Or higher
	<b>Display Resolution (Pixels)</b>	1920 x 1080	1920 x 1080, 2048 x 1536, 1800 x 1200,

			2560 x 1600, 2732 x 2048, 2388 x 1668, 2224 x 1668, 2160vx 1620 Or higher
	Display Type	TFT	*
	Type of Touch Screen	Capacitive	*
	Display Colour	16 Million	*
	Multitouch Support	Yes	*
	<b>Brightness (Minimum) (Nits)</b>	400	390, 400, 412, 450, 500, 600 Or higher
Technology	Mobile Commn Technology	GSM	*
Connectivity	<b>Connectivity Type</b>	Wifi + Cellular	Wifi + Cellular Or higher
	<b>Cellular Data Support</b>	4G / LTE	4G / LTE, VoLTE Or higher
	<b>GPS</b>	Yes	Yes Or higher
	<b>AGPS</b>	Yes	Yes Or higher
	<b>Number of GSM SIM Available</b>	1	1, 2 Or higher
	<b>Cellular Voice Calling</b>	Yes	Yes
	Wi-Fi Connectivity Type	802.11 ac	*
	Bluetooth Connectivity (Minimum Version)	5	*
Processor	<b>Processor Speed (Minimum) (GHz)</b>	1.51 to 1.8	1.51 to 1.8, 1.8 to 1.99, 2.0 & higher Or higher
	<b>Processor Core (Number)</b>	8	8 Or higher
	Processor Architecture	64 Bit	*
	Processor Make	Exynos	*
Memory	RAM Type	LPDDR4	*
	<b>RAM Size (GB)</b>	2	1.5, 2, 3, 4, 8 Or higher
Storage	<b>Internal Storage Capacity (GB)</b>	32	32, 64, 128, 256, 512, 1024 Or higher
	Micro SD Card Support	Yes	*
	Storage upgradable upto (Through Micro SD Card) (GB)	128 or higher	*
Camera	<b>Rear Camera (Mega Pixel)</b>	8	5, 8, 12, 13 Or higher
	<b>Front Camera (Mega Pixel)</b>	5	2, 5, 7, 8 Or higher
	Video Recording Resolution	1080p	*

	Video Recording Frame Rate (fps)	30	*
	Digital Zoom	Yes	*
	Geotagging Feature	Yes	*
	<b>Battery Capacity (minimum) (mAH)</b>	6001 - 7000	6001 - 7000, 7001 & higher Or higher
General	Weight including Battery (max) (Grams)	500	*
	Dimensions (Length x Breadth x Thickness) (mm x mm x mm)	-	*
	Docking Compatibility	No	*
	Specific Absorption Rate (SAR)	</= 1.6 Watts/Kg	*
Certification	BIS Registration Under CRS of Meity for Tablet alongwith Battery	Yes	*
	BIS Regn number And its validity	-	*
	Google Mobile Service Certification for Android OS	Yes	*
	Other Certifications Available (Details of the relevant certificate number and the name/ID of corresponding notified Bodies shall be provided as and when demanded by the buyer)	UL/CB,CE,FCC,RoHS	*
	Standard Accessories to be supplied with the Tablet	USB Cable & Charger	*
Additional Accessories (OEM / Third Party)	<b>OTG Cable</b>	No	Yes, No Or higher
	<b>Docking Station</b>	No	Yes, No Or higher
	<b>Compatible Carry Case</b>	Yes	Yes Or higher
	<b>Compatible Smart Cover</b>	No	Yes, No Or higher
	<b>Compatible Active Stylus</b>	No	Yes, No Or higher
	<b>Ear Phone</b>	Yes	Yes Or higher
Miscellaneous	USB Ports	Type C	*
	Audio Port	3.5mm Jack	*

Other Options	Additional Features	Accelerometer	*
	Inbuilt Speaker	Yes	*
	If Yes, Type of Inbuilt Speaker	Stereo	*
	<b>Availability of Mobile Device Management (MDM) Support</b>	Yes	Yes
	<b>Mobile Device Management (MDM) License and Support (Year)</b>	1	0, 1, 2, 3 Or higher
Operating Conditions	<b>Mobile Device Management Hosting (MDM)</b>	Cloud Based	Cloud Based, On Premise, NA
	<b>Device Enrolment Program (DEP) for automation of MDM and Supervision of iOS devices</b>	NA	Yes, No, NA
	<b>Device Enrolment Program (DEP) License and Support (Year)</b>	0	0, 1, 2, 3 Or higher
	Minimum Operating Temperature (Degree C)	-	*
	Maximum Operating Temperature (Degree C)	-	*
Warranty	Minimum Operating Humidity (%RH)	-	*
	Maximum Operating Humidity (%RH)	-	*
	<b>Availability of Service Centre for Warranty Obligation</b>	District Level	State Level, District Level, None Or higher
	OEM Warranty including Battery	Carry In	*
	<b>OEM Warranty Period for Battery (Year)</b>	2	2 Or higher
	<b>OEM Warranty Period for Tablet (Year)</b>	2	2 Or higher

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

## Additional Specification Documents

### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Ashok Awadhiya	485001,DH Govt.Hospital Campus Satna	54	15

### Bid Specific Additional Terms and Conditions

1. **IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
2. **Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
3. **Non return of Hard Disk:** As per Buyer organization's Security Policy,Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.
4. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
5. **Scope of supply (Bid price to include all cost components) :** Supply Installation Testing and Commissioning of Goods
6. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
7. To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): OS Certificate, OEM Turnover.
8. **Bidder Turn Over Criteria:** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
9. **OEM Turn Over Criteria:** The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
10. **Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having

Functional Service Centre.

11. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
12. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 7 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

[This Bid is also governed by the General Terms and Conditions](#)

**---Thank You---**