

Bid Document

Bid Details	
Bid End Date/Time	20-07-2020 16:00:00
Bid Opening Date/Time	20-07-2020 16:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	45 (Days)
Ministry/State Name	West Bengal
Department Name	Home And Hill Affairs Department West Bengal
Organisation Name	Kolkata Police
Office Name	Office Of The Commissioner Of Police Kolkata
Total Quantity	30
Item Category	End point protection software/ appliances
Experience Criteria	3 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No
Inspection Required	No

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

End Point Protection Software/ Appliances (30 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
BASIC INFORMATION OF END POINT PROTECTION SOFTWARE(GOLDEN)	Category	Software	Software
	Software/ Appliance Type	Subscription	Subscription
	Name of Software	-	*
	OEM Model / Part NO.	-	*
	Software / Appliance Version	-	*
	Date of Launch of Version	-	*
FEATURES AND FUNCTIONALITY PARAMETERS(GOLDEN)	Mobile Endpoints Security	No	Yes, No
	Global Threat Intelligence support	Yes	Yes
	Advanced Protection for Virtual Environments	Yes	Yes
	Signature based Protection	Yes	Yes
	Data Protection / Full disk and file Encryption	No	Yes, No
	Data Loss Prevention (DLP/IDLP) capability	No	Yes, No
	Storage Security	Yes	Yes
	Data backup / Data recovery	Yes	Yes
	Cloud-Assisted Security Network	Yes	Yes

	No. of days Training provided at site	upto 5	upto 5
	Number of Years upto which support (warranty) is available from OEM / Franchise online	3	0, 1, 2, 3, 5
FEATURES AND FUNCTIONALITY PARAMETERS(GENERIC)	Anti-virus feature	Yes	*
	Anti-malware feature	Yes	*
	Anti-phishing feature	Yes	*
	Anti ransom ware	Yes	*
	Personal Firewall	Yes	*
	Network Attack Blocker	Yes	*
	Web Control / URL filtering	Yes	*
	Host - based Intrusion Detection / Prevention System(HIDS/HIPS/IPS/IDS)	Yes	*
	Host integrity	Yes	*
	Application Control	Yes	*
	Device Control	Yes	*
	USB Device Control	Yes	*
	Vulnerability assessment and patch management	Yes	*
	Deception Technology	Yes	*
	Browser protection	Yes	*
	Anti-theft Protection	No	*
	End point forensic	Yes	*
	File server Protection	No	*
	System Watcher	Yes	*
	Memory Protection	Yes	*
	Advance machine learning	Yes	*
	Content filtering capability	No	*
	Auto-Sandboxing capability	Yes	*
	Device Authentication capability	Yes	*
	Centralized Management	Yes	*

SUPPORTED HARDWARE REQUIREMENTS PARAMETERS	Hard Disk Space Required	-	*
	RAM Size required	-	*
	CPU required	-	*
	Operating Systems supported (Driver)	-	*
	Hyper link compatibility matrix	Yes	*
GENERIC PARAMETERS OF END POINT PROTECTION SOFTWARE	Free Upgradation to Higher Version with in support period	yes	*
	Number of user handling capability	-	*
	Concurrent user handling capability	-	*
	Valid Licence copy to be provided	YES	YES
	Software supplied through	URL Link	*
	Certifications / Benchmarking of Software Products	-	*
	Installation and Demonstration	Yes	*
	List of items included in the package	-	*
	Hyper link to Data sheet	-	*
	No of Software /Appliances sold	10000.0	*
	Number of User Referance no. 1 with in Government Department email, phone no. of concerned authority where Software/ Appliance installed	100.0	*
	Details of Government Department email, phone no. Of concerned authority where Software/Appliance installed for above	-	*

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Sujit Bhattacharyya	700001,18, LALBAZAR STREET	30	30

Bid Specific Additional Terms and Conditions

1. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
2. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
3. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
4. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
5. Bid reserved for Make In India products: Procurement under this bid is reserved for purchase from Class 1 local suppliers as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document 50%. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.
6. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
7. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 7 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the

Buyer.

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---