

Bid Document

Bid Details	
Bid End Date/Time	27-07-2020 18:00:00
Bid Opening Date/Time	27-07-2020 18:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Ministry Of Electronics And Information Technology
Department Name	Na
Organisation Name	Software Technology Parks Of India (stpi)
Office Name	Bhubaneswar
Total Quantity	70
Item Category	End point protection software/ appliances
Bidder Turnover (Last 3 Years)	1 Lakh (s)
OEM Average Turnover (Last 3 Years)	9 Lakh (s)
Experience Criteria	2 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	80 %
Bid to RA enabled	No
Inspection Required	No

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or

through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document.

Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

End Point Protection Software/ Appliances (70 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
BASIC INFORMATION OF END POINT PROTECTION SOFTWARE(GOLDEN)	Category	Software	Software
	Software/ Appliance Type	Subscription	Subscription
	Name of Software	-	*
	OEM Model / Part NO.	-	*
	Software / Appliance Version	-	*
	Date of Launch of Version	-	*
FEATURES AND FUNCTIONALITY PARAMETERS(GOLDEN)	Mobile Endpoints Security	No	Yes, No
	Global Threat Intelligence support	Yes	Yes
	Advanced Protection for Virtual Environments	Yes	Yes
	Signature based Protection	Yes	Yes
	Data Protection / Full disk and file Encryption	No	Yes, No
	Data Loss Prevention (DLP/IDLP) capability	Yes	Yes
	Storage Security	No	Yes, No
	Data backup / Data recovery	No	Yes, No
	Cloud-Assisted Security Network	Yes	Yes
	No. of days Training provided at site	0	0, upto 5, 6 to 10, 11 to 20, 21 to 30
	Number of Years upto which support (warranty)	3	3

	is available from OEM / Franchise online		
FEATURES AND FUNCTIONALITY PARAMETERS(GENERIC)	Anti-virus feature	Yes	*
	Anti-malware feature	Yes	*
	Anti-phishing feature	No	*
	Anti ransom ware	Yes	*
	Personal Firewall	No	*
	Network Attack Blocker	Yes	*
	Web Control / URL filtering	Yes	*
	Host - based Intrusion Detection / Prevention System(HIDS/HIPS/IPS/IDS)	Yes	*
	Host integrity	No	*
	Application Control	Yes	*
	Device Control	Yes	*
	USB Device Control	Yes	*
	Vulnerability asesment and patch management	No	*
	Deception Technology	No	*
	Browser protection	Yes	*
	Anti-theft Protection	No	*
	End point forensic	No	*
	File server Protection	Yes	*
	System Watcher	Yes	*
	Memory Protection	Yes	*
	Advance machine learning	Yes	*
	Content filtering capability	Yes	*
	Auto-Sandboxing capability	No	*
	Device Authentication capability	No	*
	Centralized Management	Yes	*
SUPPORTED HARDWARE REQUIREMENTS PARAMETERS	Hard Disk Space Required	-	*
	RAM Size required	-	*
	CPU required	-	*
	Operating Systems supported (Driver)	-	*
	Hyper link compatibility matrix	No	*
GENERIC PARAMETERS OF END POINT PROTECTION SOFTWARE	Free Upgradation to Higher Version with in support period	yes	*
	Number of user handling capability	-	*
	Concurrent user handling capability	-	*
	Valid Licence copy to be provided	YES	YES

Software supplied through	URL Link	*
Certifications / Benchmarking of Software Products	-	*
Installation and Demonstration	Yes	*
List of items included in the package	-	*
Hyper link to Data sheet	-	*
No of Software /Appliances sold	10000	*
Number of User Reference no. 1 with in Government Department email, phone no. of concerned authority where Software/ Appliance installed	2	*
Details of Government Department email, phone no. Of concerned authority where Software/Appliance installed for above	-	*

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	SITARAM NAIK	751023,Software Technology Parks of India (STPI), C Ground Zero, Fortune Towers Chandrashekhar Pur	70	15

Bid Specific Additional Terms and Conditions

- 1.Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
- 2.Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 3.OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
- 4.IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
- 5.Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If

service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

6. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
7. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
8. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
9. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
10. To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): Gartner EPP, NSS Lab.
11. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
12. The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:
 - (i) Single order of at least 35% of estimated bid value; or
 - (ii) Two orders of at least 20% each of estimated bid value; or
 - (iii) Three orders of at least 15% each of estimated bid value.Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---