

### Bid Document

Bid Details	
Bid End Date/Time	14-07-2020 11:00:00
Bid Opening Date/Time	2020-07-14 11:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	30 (Days)
Ministry/State Name	Ministry Of Defence
Department Name	Department Of Defence
Organisation Name	Indian Army
Office Name	*****
Total Quantity	6
Item Category	OEM Ribbon Cartridge
Experience Criteria	2 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Certificate (Requested in ATC),OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	40 %
Bid to RA enabled	No
Inspection Required	No

### EMD Detail

Required	No
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### ePBG Detail

Required	No
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### Splitting

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 40% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

## **OEM Ribbon Cartridge ( 6 pieces )**

### **Technical Specifications**

[\\* As per GeM Category Specification](#)

<b>Specification</b>	<b>Specification Name</b>	<b>Values</b>	<b>Bid Requirement (Allowed Values)</b>
Specification	Product Class	OEM	*
	<b>Brand</b>	Star	*
	Ribbon Cartridge Model number	-	*
	Corresponding Part number / code of Ribbon Cartridge	-	*
	<b>Width of Ribbon i Ribbon Cartridges (mm)</b>	12	12
	<b>Length of Ribbon in Ribbon Cartridges (meter)</b>	12	12
	Colour of the Ribbon in Ribbon Cartridge	-	*
	Type of Printer for which Ribbon Cartridge is suitable	Line Matrix	*
	Printer Model no /nos for which Ribbon	-	*

	Cartridge is suitable		
	<b>Character Yield of the Ribbon Cartridge for upto 85% of the total Optical Density (at 10cpi) (Million Character)</b>	2003	Any applicable numeric value

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Additional Specification Documents

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	*****	*****CHANDIGARH	6	21

#### Bid Specific Additional Terms and Conditions

1. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
2. ISO 9001: The bidder must have ISO 9001 certification.
3. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
4. Scope of supply (Bid price to include all cost components) : Only supply of Goods
5. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
6. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
7. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---