

### Bid Document

Bid Details	
Bid End Date/Time	27-07-2020 17:00:00
Bid Opening Date/Time	27-07-2020 17:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	75 (Days)
Ministry/State Name	Ministry Of Health And Family Welfare
Department Name	Department Of Health And Family Welfare
Organisation Name	All India Institute Of Speech And Hearing (aiish) Mysore
Office Name	Headquarters Mysore
Total Quantity	35
Item Category	Desktop Computers
Bidder Turnover (Last 3 Years)	9 Lakh (s)
OEM Average Turnover (Last 3 Years)	75 Lakh (s)
Experience Criteria	3 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	80 %
Bid to RA enabled	No
Inspection Required	No

### EMD Detail

Advisory Bank	Bank Of Baroda
EMD Percentage(%)	5.00
EMD Amount	94500

### ePBG Detail

Advisory Bank	Bank Of Baroda
ePBG Percentage(%)	10.00
Duration of ePBG required (Months).	38

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant

category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

Director

All India Institute of Speech and Hearing (AIISH), Manasagangothri, Mysore - 570006 Karnataka  
(The Director)

**Splitting**

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document.

Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

**Desktop Computers ( 35 pieces )**

**Technical Specifications**

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Processor	<b>Processor Make</b>	Intel	Intel
	<b>Processor Generation</b>	9	9.0 Or higher
	<b>Number of Cores per Processor</b>	8	8 Or higher
	Processor Base Frequency (GHz)	3	*
	<b>Processor Description</b>	Intel Core i7	Intel Core i7, Intel Core i9 Or higher
	<b>Processor Number</b>	Intel Core i7 9700	Intel Core i7 8700, Intel Core i7 8700K, Intel Core i7 9700, Intel Core i9 9900, Intel Core i7 9700K, Intel Core i9 9900K, Intel Core i9 9900KS, Intel Core i9 9900KF, Intel Core i7 9700KF Or higher

	Out of Band Management	Intel vPro	*
	Cache (MB)	12	*
Motherboard	<b>Chipset Series</b>	Intel Q Series	Intel Q Series Or higher
	Expansion Slots (PCIe x 1) (Number)	1	*
	<b>Chipset Number</b>	Intel Q 370	Intel Q 370 Or higher
	Expansion Slots (PCIe x 4) (Number)	0	*
	Expansion Slots (PCIe x 16) (Number)	2	*
	Expansion Slots (PCI) (Number)	0	*
	Expansion Slots (M Dot 2)	2	*
Graphics	Graphics Type	Integrated	*
	Graphic Card Description	-	*
	Size of Memory in Case of Dedicated Graphic Card (GB)	0	*
	Size of VRAM in case of Integrated Graphics (MB)	-	*
Operating System	<b>Operating System (Factory Pre-Loaded)</b>	Windows 10 Professional	Windows 10 Professional
	Recovery Image Media	-	*
	OS Certification	Windows	*
Memory	Type of RAM	DDR4	*
	<b>RAM Size (GB)</b>	16	16, 32, 64 Or higher
	RAM Speed (MHz)	2666	*
	Total Numbers of DIMM Slots Available	4	*
	Number of DIMM Slots populated	1	*
	<b>RAM Expandability up to( using spare DIMM Slots in GB)</b>	64	64, 128 Or higher
Storage	Total Number of Internal Bays available	2	*
	Number of 2 point 5 inches internal Bays	1	*
	Number of 3 point 5 inches Internal Bays	1	*
	Number of 2 point 5 Inches Internal Bays Populated	0	*
	Number of 3 point 5 Inches Internal Bays Populated	1	*
	<b>Type of Drives used to populate the Internal Bays</b>	HDD,SSD	HDD, SSD
	Number of Internal Bays populated with HDD	1	*
	Capacity of each HDD (GB)	1000 @7200 rpm	*

	<b>Total HDD Capacity (GB)</b>	1000	1000, 1500, 2000, 2500, 3000 Or higher
	Number of Internal Bays populated with SSD	1	*
	Capacity of each SSD (GB)	256	*
	<b>Total SSD Capacity (GB)</b>	256	256, 384, 512, 768, 1024, 2048 Or higher
	Number of Internal Bays populated with SSHD	0	*
	Capacity of each SSHD (GB)	NA	*
	<b>Total SSHD Capacity in addition to 8 GB Flash (GB)</b>	0	500, 1000, 2000, 0 Or higher
	Optane Memory (GB)	0	*
Cabinet	<b>Cabinet Form Factor</b>	Tower (13.1 to 26 Litres)	Tower (13.1 to 26 Litres)
	Cabinet Volume (Litres)	-	*
	External Bays (Number)	1	*
	Optical Drive	DVD R/W	*
	Internal Speaker	Yes	*
	Audio-in	Yes	*
	Audio-out	Yes	*
	Headphone out	Yes	*
	Microphone-in	Yes	*
Connectivity	Wireless Connectivity	No	*
	If Yes, Type of Wireless Connectivity	NA	*
	Number of Ethernet Ports	1	*
	Type of Ethernet Ports	10/100/1000 on board Integrated Gigabit Port	*
	Bluetooth Connectivity	No	*
	If Yes, Version of Bluetooth Available	0	*
Ports	Number of USB Version 2 Point 0 Ports	0	*
	Number of USB Version 3 point 0 / 3 point 1, Gen 1 Ports	6	*
	Number of USB Version 3 point 1, Gen 2 Ports	2	*
	Number of USB Type C Ports	1	*
	Number of Serial Ports	1	*
	Number of Parallel Ports	0	*
	Number of VGA Ports	1	*
	Number of HDMI Ports	0	*
	Number of DP Ports	2	*
Monitor	Model of the Monitor	-	*
	<b>Monitor Technology</b>	IPS	IPS Or higher

	<b>LED Backlit Monitor Size (INCHES)</b>	21.5	21.5, 22, 23, 24, 27, 23.8 Or higher
	<b>Monitor Resolution (PIXELS)</b>	1920x1080	1920x1080, 1920 x 1200, 3200x1800, 3840 x 2160, 2560 x 1440 Or higher
	TCO Certification for Monitor	-	*
	Number of VGA Ports in the Monitor	1	*
	Number of HDMI Ports in the Monitor	1	*
	Number of Display Ports in the Monitor	1	*
	Availability of Webcam integrated with Monitor	No	*
	If Yes, Resolution of Webcam	NA	*
	Availability of Speakers integrated with Monitor	No	*
	If Yes, Number of Speakers available	0	*
Power	Power Supply Capacity (Watt)	-	*
	Minimum Power Efficiency Range (%)	85 - 89	*
Certification	ROHS Compliance	Yes	*
	BEE / Energy Star for the given Model	Yes	*
Input Devices	Mouse Connectivity	Wired	*
	Type of Mouse	Optical Scroll	*
	Keyboard Connectivity	Wired	*
	Type of Keyboard	Standard with Rupee Symbol	*
Operating Conditions	Minimum Operating Temperature	10	*
	Maximum Operating Temperature	35	*
	Minimum Operating Humidity (%RH)	35	*
	Maximum Operating Humidity (%RH)	90	*
Warranty	<b>On Site OEM Warranty (Year)</b>	3	3, 5, 4 Or higher

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Additional Specification Documents

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting	Address	Delivery Schedule (In number of days from
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	Officer		contract start days)		
1	Reji Unnikrishnan K	570006,NAIMISHAM CAMPUS Manasagangothri	Quantity	Delivery to start after	Delivery to be completed by
			5	02	05
			30	05	10

### Special terms and conditions for category Desktop Computers

- 1.As per notification of MEITY circulated vide letter no. F.No.33(1)/2017-IPHW..dated :14/09/2017, the minimum local content should be 45.percent to qualify as local or domestic manufacturer.\n\nSeller has to ensure that operating system software etc comes preloaded with machine from respective OEM . Any deviation in respect of genuinity and authenticity of OS will attract severe penalty on part of seller as law of the land and contractual provisions. Buyer are also requested to verify the key no of OS etc with server of Microsoft/Linux before accepting machines to avoid complexity at latter stage.

### Bid Specific Additional Terms and Conditions

- 1.Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
- 2.If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
- 3.Make in india specific authorisation certificate needs to be enclosed.
- 4.Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods
- 5.After award of contract – Successful Bidder shall have to get advance sample approved from buyer before bulk manufacturing / starting bulk supplies. Successful Bidder shall submit 2 samples for Buyer's approval, within 5 days of award of contract. Buyer shall, as per contract specifications framework, either approve the advance sample or will provide complete list of modification required in the sample within 10 days of receipt of advance sample. Seller shall be required to ensure supply as per approved sample with modifications as communicated by Buyer. If there is delay from buyer side in approval of advance sample – the delivery period shall be refixed without LD for the period of delay in sample approval. In case, the sample is found to have major deviations / not conforming to the Contract specifications, the buyer at its discretion may call for fresh samples for approval before allowing bulk supplies or may terminate the contract after notifying the deviations to the seller. Unless otherwise provided in the contract, all samples required for test shall be supplied by the contractor free of cost. Where under the contract, the contractor is required to submit an advance sample, any expenses incurred by the contractor on or in connection with the production of stores in bulk, before the sample has been approved unconditionally shall be borne by the Seller and he shall not claim any compensation in the event of such sample being found unacceptable by the Buyer / Consignee.
- 6.OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- 7.Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope 60 (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)
- 8.OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
- 9.Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
- 10.Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
- 11.Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---