

### Bid Document

Bid Details	
Bid End Date/Time	23-07-2020 12:00:00
Bid Opening Date/Time	23-07-2020 12:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	80 (Days)
Ministry/State Name	Ministry Of Defence
Department Name	Department Of Defence
Organisation Name	Indian Army
Office Name	*****
Total Quantity	4
Item Category	Compatible Cartridge
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Bid to RA enabled	No
Inspection Required	No

### EMD Detail

Required	No
----------	----

### ePBG Detail

Required	No
----------	----

### Splitting

Bid splitting not applied.

### Compatible Cartridge ( 4 pieces )

### Technical Specifications

\* As per GeM Category Specification

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Specification	<b>Product Class</b>	Compatible (Factory New) cartridge	Compatible (Factory New) cartridge
	<b>Type of Cartridge</b>	Toner	Toner
	Make of Compatible cartridge	-	*
	Model of Compatible cartridge	-	*
	Corresponding Part number/ code of Compatible cartridge	-	*
	<b>OEM Brand for which Compatible cartridge is suitable</b>	HP	HP
	<b>OEM Ink/Toner/Drum Cartridge Model Number for which compatible cartridge is suitable</b>	total security	totalsecurity
	<b>Printer Model number/numbers for which Compatible cartridge is suitable</b>	quick heal	quickheal
	<b>Yield of Compatible cartridge as per ISO/IEC:19752/2004(E) for Bk &amp; ISO/IEC:19798/2007(E) for colour (C,M,Y&amp; K individually)(No)</b>	10 user 1 year	10user1year

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Additional Specification Documents

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	*****	*****BHARATPUR	4	30

#### Bid Specific Additional Terms and Conditions

1. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
2. ISO 9001: The bidder must have ISO 9001 certification.
3. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
4. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
5. Warranty period of the supplied products shall be 1 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid

[This Bid is also governed by the General Terms and Conditions](#)

**---Thank You---**