

Bid Document

Bid Details	
Bid End Date/Time	27-07-2020 13:00:00
Bid Opening Date/Time	27-07-2020 13:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	70 (Days)
Ministry/State Name	Ministry Of Railways
Department Name	Na
Organisation Name	N/a
Office Name	Stores Ncr Hq
Total Quantity	20
Item Category	OEM Cartridge/ Consumable
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Bid to RA enabled	No
Inspection Required	No

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

OEM Cartridge/ Consumable (20 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Specification	Product Class	OEM	OEM
	Brand	Lexmark	Lexmark

Type of Cartridge/Consumable	Toner	Toner
Colour of Cartridges/Consumables	Black	Black
Ink/Toner/Drum Model number	503 Black Return Toner Cartridge	503 Black Return Toner Cartridge
Corresponding Part number/ code	50F3000	50F3000
Printer Model number/numbers for which Cartridge is suitable	MS 312DN,MS 415DN,MS 510DN	MS 312DN, MS 415DN, MS 510DN
Yield of the Cartridge as per ISO/IEC:19752/2004(E)for BK & ISO/IEC:19798/2007(E) for colour (Numbers)	1500	*

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Pramod Kumar	282001,Senior Section Engineer/ C&W/AGC Agra Cantt Railway Station Agra	20	20

Special terms and conditions for category OEM Cartridge/ Consumable

- In case of OEM category of cartridges, the Sellers shall ensure that only the genuine OEM cartridges are supplied to the Government Buyers. The following terms and conditions will also be applicable:
 - The date of import in case of imported cartridges/ date of manufacture in case of indigenously manufactured cartridges indicated on the package (box) shall not be older than nine months while accepting the material. In case it is found to be more than nine months, the cartridges may be rejected by the Buyer/consignee.
 - The consignee shall issue Consignee Receipt and Acceptance Certificate (CRAC) Certificate only after verifying the genuineness of the OEM cartridges .
 - The package box of the cartridges may be destroyed immediately after loading the same in the machine so that the same are not misused/reused by counterfeiters subject to its genuineness having already been verified at the time of issue of Consignee Receipt and Acceptance Certificate (CRAC).
 - Any instance of proven duplicate/compatible/refilled/counterfeit cartridge sold by Sellers on GeM against OEM cartridges will necessarily lead to debarment of Seller from any transaction in future including any other administrative action as required.
- Guidance Note to the Buyers/Consignees for verification of HP make cartridges :
 - The guiding procedure to be followed by the Buyers/Consignees for verification of HP make OEM Cartridges as also available on their website is as under :
 - In case of HP make cartridges, on each cartridge , a security seal has been provided and can be accessed by opening QR Code scanner app or through HP SureSupply app or by using Smartphone's camera to scan the QR Code on the cartridge security seal. After the scan process of the QR code, a validation screen from HP website will be available and serial no. of the cartridges on the QR code can be verified from the HP website. Alternatively the Sl. No. of the cartridge on the security seal can be directly verified online from the URL hp.com/go/ok of the HP website. The detailed procedure to check the genuineness of Security Seal and the packaging, pl visit the Hp website at URL HP anti-counterfeit | HP® India .

Bid Specific Additional Terms and Conditions

- 1.Scope of supply (Bid price to include all cost components) : Only supply of Goods
- 2.Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
- 3.Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
- 4.Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---