



Bid Number: GEM/2020/B/704106
Dated: 10-07-2020

Bid Document

Bid Details	
Bid End Date/Time	23-07-2020 15:00:00
Bid Opening Date/Time	23-07-2020 15:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	75 (Days)
Ministry/State Name	Madhya Pradesh
Department Name	Department Of Higher Education Madhya Pradesh
Organisation Name	N/a
Office Name	Bhopal1
Total Quantity	4
Item Category	Laptop-Notebook
Bidder Turnover (Last 3 Years)	2 Lakh (s)
OEM Average Turnover (Last 3 Years)	14 Lakh (s)
Experience Criteria	3 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	30 %
Bid to RA enabled	No
Inspection Required	No

EMD Detail

Required	No
----------	----

ePBG Detail

Required	No
----------	----

Splitting

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Laptop-Notebook (4 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Construction	Form Factor	Standard	Standard
	Chassis Material	Alluminium	*
	Hinges	Metallic	*
Processor	Processor Make	Intel	Intel
	Processor Generation	8	8.0 Or higher
	Number of Cores per Processor	4	4, 6, 8 Or higher
	Processor Base Frequency (GHz)	1.8	*
	Processor	Intel Core i7	Intel Core i7, Intel Core

	Description		i9 Or higher
	Processor Number	Intel Core i7 8550U	Intel Core i7 8550U, Intel Core i7 8559U, Intel Core i7 8650U, Intel Core i7 8650H, Intel Core i7 8750H, Intel Core i7 8850H, Intel Core i7 9750H, Intel Core i7 9850H, Intel Core i9, Turbo Boost up to 4.8GHz, with 16MB shared L3 cache, Intel Core i9-9880H, Intel Core i7, Turbo Boost up to 4.5GHz, with 12MB shared L3 cache, Intel Core i9 9980HK, Intel Core i9 8950HK, Intel Core i7 8569U Or higher
	Out of Band Management	NA	*
	Cache (MB)	8	*
Motherboard	Expansion Slots (M Dot 2)	1	*
Graphics	Graphics Type	Integrated	*
	Graphic Card Description	-	*
	Size of Memory in Case of Dedicated Graphic Card (GB)	0	0, 1, 2, 3, 4, 6 Or higher
	Size of VRAM in case of Integrated Graphics (MB)	-	*
Operating System	Operating System (Factory Pre-Loaded)	Windows 10 Professional	Windows 10 Professional
	Recovery Image Media	-	*
	OS Certification	Windows	Windows
Memory	Type of RAM	DDR4	*
	RAM Size (GB)	8	8, 16, 32 Or higher
	RAM Speed (MHz)	2400	*
	Total Numbers of DIMM Slots Available	2	*
	Number of DIMM Slots populated	1	*
	RAM Expandability up to(using spare	32	32 Or higher

	DIMM Slots in GB)		
Storage	Type of Drives used to populate the Internal Bays	SSD	SSD
	Number of Internal Bays populated with HDD	0	*
	Capacity of each HDD (GB)	NA	*
	Total HDD Capacity (GB)	0	500, 1000, 1500, 2000, 2500, 3000, 0 Or higher
	Number of Internal Bays populated with SSD	1	*
	Capacity of each SSD (GB)	512	512
	Total SSD Capacity (GB)	512	512, 768, 1024, 1280, 2048, 4096 Or higher
	Number of Internal Bays populated with SSHD	0	*
	Capacity of each SSHD (GB)	NA	8 GB Flash + 500 GB @5400 rpm, 8 GB Flash + 1000 GB @5400 rpm, 8 GB Flash + 2000 GB @5400 rpm, NA Or higher
	Total SSHD Capacity in addition to 8 GB Flash (GB)	0	500, 1000, 1500, 0 Or higher
	Optane Memory (GB)	0	*
Connectivity	Wireless Connectivity	Yes	Yes
	If Yes, Type of Wireless Connectivity	Wi-Fi 802.11ac	*
	Number of Ethernet Ports	1	*
	If available, Type of Ethernet Ports	10/100/1000 on board Integrated Gigabit Port	*
	Bluetooth Connectivity	Yes	Yes
	If Yes, Version of Bluetooth Available	4.2	*
Ports	Number of USB Version 2 Point 0 Ports	0	*
	Number of USB Version	2	*

	3 point 0 / 3 point 1, Gen 1 Ports		
	Number of USB Version 3 point 1, Gen 2 Ports	0	*
	Number of USB Type C Ports	1	*
	Number of Serial Ports	0	*
	Number of VGA Ports	1	*
	Number of HDMI Ports	1	*
	Number of DP Ports	0	*
	Number of Thunderbolt Port	-	*
Display	Display Size (Inch)	14	14, 15, 15.4, 15.6, 16 Or higher
	Display Type	-	Non Touch, Touch Or higher
	Display Technology	LED HD Backlit	*
	Panel Technology	IPS	IPS Or higher
	Display Resolution (Pixels)	1920x1080	1920x1080, 1920 x 1200, 3200x1800, 3840 x 2160, 2304 x 1440, 2560 x 1600, 2736 x 1824, 2880 x 1800, 2256x1504, 3000x2000, 3240x2160, 3272 x 1920, 2880 x 1920, 3072 x 1920 Or higher
	Availability of Webcam integrated with Display	Yes	Yes
	If Yes, Resolution of Webcam	HD	HD, FHD Or higher
	Infra Red Webcam	No	No
Miscellaneous	Optical Drive	NA	Integrated, External, NA Or higher
	Type of Optical Drive	N/A	*
	Internal Speaker (Dual)	Yes	Yes
	Audio-in	Yes	*
	Audio-out	Yes	*
	Headphone out	Yes	*
	Microphone-in	Yes	*
	Type of Keyboard	Standard	*

	Backlit Keyboard	No	*
	Spill Resistant Keyboard	Yes	*
	Pointing Device/Touchpad	Touchpad with multi-touch gestures enabled	*
	Finger Print Reader	Yes	*
	Hardware Trusted Platform Enabled	Yes	*
	Carry Case	Yes	Yes
	If Yes, Type of Carry Case	With Shoulder Strap	*
	Security Lock Slot	Yes	*
	If Yes, Availability of Cable Lock	No	*
	Weight (Including Battery) (Kilogram)	1.63	*
Power	Battery Type	-	*
	Battery Chemistry	Li - ion	*
	Battery Capacity (Watt Hour)	48	*
	Battery Backup Time (Hours)	12	*
Certification	BIS Registration under CRS of Meity	Yes	*
	BIS Registration Number and its validity	-	*
	BEE / Energy Star for the given Model	Yes	*
	ROHS Compliance	Yes	*
	Other Certifications available	-	*
Operating Conditions	Minimum Operating Temperature	0	*
	Maximum Operating Temperature	35	*
	Minimum Operating Humidity (%RH)	10	*
	Maximum Operating Humidity (%RH)	90	*
Warranty	Battery Warranty	3	3, 4 Or higher
	On Site OEM Warranty (Year)	5	5

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by

Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Seema Hardikar	462016,SAROJNI NAIDU GOVERNMENT GIRLS POST GRADUATE COLLEGE, MAIN ROAD 2, SHIVAJI NAGAR,	4	45

Special terms and conditions for category Laptop-Notebook

1. As per notification of MEITY circulated vide letter no. F.No.33(1) /2017-IPHW..dated: 14/09/2017, the minimum local content should be 40 percent to qualify as local or domestic manufacturer.

Bid Specific Additional Terms and Conditions

1. **Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
2. **IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
3. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
4. **Experience Criteria:** The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

5. Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

6. Scope of supply (Bid price to include all cost components) : Supply Installation Testing

Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

7. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
8. ISO 9001: The bidder must have ISO 9001 certification.
9. Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.
10. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
11. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
12. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
13. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
14. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
15. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
16. For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:
 - a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
 - b. Execution certificate by client with order value.
 - c. Any other document in support of order execution like Third Party Inspection release note, etc.
17. The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:
 - (i) Single order of at least 35% of estimated bid value; or
 - (ii) Two orders of at least 20% each of estimated bid value; or
 - (iii) Three orders of at least 15% each of estimated bid value.Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion
18. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a

- time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
19. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
20. Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---