

Bid Document

Bid Details	
Bid End Date/Time	20-07-2020 11:00:00
Bid Opening Date/Time	20-07-2020 11:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	30 (Days)
Ministry/State Name	Ministry Of Defence
Department Name	Department Of Defence
Organisation Name	Indian Army
Office Name	*****
Total Quantity	10
Item Category	thin client computers
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Bid to RA enabled	No
Inspection Required	No

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

Thin Client Computers (10 pieces)

Technical Specifications

* As per GeM Category Specification

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Configuration	Type	Desktop Thin Client	Desktop Thin Client
	Processor make	Intel	Intel
	Chipset	Intel	*
	Operating system, Number of Core & Processor Speed	Windows embedded Standard 10 or higher with browser Quad Core, Min 2 Ghz	Windows embedded Standard 10 or higher with browser Quad Core, Min 2 Ghz
	Graphics	Integrated	Integrated
	Type of RAM	DDR4	*
	RAM Size (GB)	4	4, 8, 16 Or higher
	Storage (Powered Flash) (GB)	128	128, 256, 512 Or higher
	Printer support	Local and Network	*
	Wi-Fi Connectivity	NA	NA
Display/Monitor	Display / Monitor	Available	Available
	Display Type	Discrete in case of Desktop Thin Client	Discrete in case of Desktop Thin Client
	Display Size (Inch)	18.5	18.5
Ports	USB port 2.0 (Nos)	4	*
	USB port 3.0 or higher (Nos)	1	*
	Serial Port	1	*
	Parallel Port	1	*
	USB C	0	*
	VGA Port	1	*
	DVI Port	0	*
	Audio	Single audio/single 3.5mm port for Mic in and speaker out	*
	Display Port	0	*
	HDMI	1	*
	Networking port	Ethernet 10/100/1000	*
Input Output Devices	Keyboard	Standard With USB Interface	*
	Mouse	2 button scroll optical mouse with USB interface	*
Certifications	BIS Registration under CRS of Meity	Yes	*

Miscellaneous	Networking Protocols	TCP/IP with DNS and DHCP, twisted pair (RJ-45), point to point protocol (PPP), PPP over ethernet (PPPoE), point to point tunneling protocol (PPTP), wake on LAN	*
	Terminal server protocols	Integrated microsoft RDP /Citrix ICA./VM Ware	*
	Operating System & Management Software	Windows embedded OS with IE 10.0 browser or higher enterprise client management software from the same OEM	*
	Additional features	DHCP/FTP enabled flash upgrade, VNC server & txdpad, multi user/ single user log on support locally.	*
	Power Supply (Watts)	45	*
	Carry case	No	*
	On Site OEM Warranty (Year)	3	3, 5 Or higher

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	*****	*****JALPAIGURI	10	30

Bid Specific Additional Terms and Conditions

1. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
2. Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods
3. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding,

successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

4. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
5. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
6. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 10 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---