

### Bid Document

Bid Details	
Bid End Date/Time	23-07-2020 14:00:00
Bid Opening Date/Time	23-07-2020 14:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	30 (Days)
Ministry/State Name	Bihar
Department Name	Urban Development & Housing Department Bihar
Organisation Name	Urban Development And Housing Department
Office Name	Muzaffarpur
Total Quantity	1
Item Category	All in One PC
Bidder Turnover (Last 3 Years)	1 Lakh (s)
OEM Average Turnover (Last 3 Years)	4 Lakh (s)
Experience Criteria	3 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	80 %
Bid to RA enabled	No
Inspection Required	No
Estimated Bid Value	100000

### EMD Detail

Required	No
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### ePBG Detail

Required	No
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## Splitting

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

## All In One PC ( 1 pieces )

### Technical Specifications

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Processor	Processor Make	Intel	Intel
	Processor Generation	9	9.0 Or higher
	Number of Cores per Processor	8	8 Or higher
	Processor Base Frequency (GHz)	3	*
	Processor Description	Intel Core i7	Intel Core i7, Intel Core i9 Or higher
	Processor Number	Intel Core i7 9700	Intel Core i7 8700, Intel Core i7 9700, Intel Core i9 9900 Or higher

	Out of Band Management	NA	*
	Cache (MB)	12	*
Motherboard	<b>Chipset Series</b>	Intel Q Series	Intel Q Series Or higher
	<b>Chipset Number</b>	Intel Q 370	Intel Q 370 Or higher
	Expansion Slots (M Dot 2)	2	*
Graphics	Graphics Type	Dedicated/Discrete	*
	Graphic Card Description	-	*
	<b>Size of Memory in Case of Dedicated Graphic Card (GB)</b>	4	4, 8 Or higher
	Size of VRAM in case of Integrated Graphics (MB)	0	*
Operating System	<b>Operating System (Factory Pre-Loaded)</b>	Windows 10 Professional	Windows 10 Professional
	Recovery Image Media	NA	*
	OS Certification	Windows	*
Memory	Type of RAM	DDR4	*
	<b>RAM Size (GB)</b>	16	16, 32 Or higher
	RAM Speed (MHz)	2666	*
	Total Numbers of DIMM Slots Available	2	*
	Number of DIMM Slots populated	1	*
	<b>RAM Expandability up to( using spare DIMM Slots in GB)</b>	32	32, 64 Or higher
Storage	<b>Type of Drives used to populate the Internal Bays</b>	HDD,SSD	HDD, SSD
	Number of Internal Bays populated with HDD	1	*
	Capacity of each HDD (GB)	1000 @7200 rpm	*
	<b>Total HDD Capacity (GB)</b>	1000	1000, 1500, 2000, 2500, 3000 Or higher
	Number of Internal Bays populated with SSD	1	*
	Capacity of each SSD (GB)	128	*

	<b>Total SSD Capacity (GB)</b>	128	128, 256, 384, 512, 768, 1024, 2048, 4096 Or higher
	Optane Memory (GB)	0	*
Display	<b>Display Size (INCHES)</b>	23.8	23.6, 23.8, 27, 34, 37.5 Or higher
	<b>Display Type</b>	Non Touch	Non Touch, Touch Or higher
	<b>Panel Technology</b>	IPS	IPS Or higher
	<b>Display Resolution (PIXELS)</b>	1920x1080	1920x1080, 1920 x 1200, 3200x1800, 3840 x 2160, 3440 x 1440, 4096x2304, 5120x2880 Or higher
	<b>Availability of Webcam integrated with Display</b>	Yes	Yes
	If yes, Resolution of Webcam	FHD	*
	Availability of Speakers integrated with Display	Yes	*
	If Yes, Number of Speakers available	2	*
Connectivity	Wireless Connectivity	Yes	*
	If Yes, Type of Wireless Connectivity	Wi-Fi 802.11ac	*
	Number of Ethernet Ports	1	*
	Type of Ethernet Ports	Intel 10/100/1000 Integrated Network Ports for vPRO	*
	Bluetooth Connectivity	Yes	*
	If Yes, Version of Bluetooth Available	5	*
Ports	Number of USB Version 2 Point 0 Ports	0	*
	Number of USB Version 3 point 0 / 3 point 1, Gen 1 Ports	5	*
	Number of USB Version 3 point 1, Gen 2 Ports	1	*
	Number of USB Type C Ports	1	*
	Number of Serial Ports	0	*
	Number of VGA Ports	0	*

	Number of HDMI Ports	1	*
	Number of DP Ports	1	*
Generic	Optical Drive	N/A	*
	Audio-in	No	*
	Audio-out	Yes	*
	Headphone out	Yes	*
	Microphone-in	Yes	*
	Stand	Standard	*
Power	Power Supply	Integrated	*
	Power Supply Capacity (Watt)	155	*
	Minimum Power Efficiency Range (%)	85 - 90	*
Certification	BIS Registration under CRS of Meity	Yes	*
	BIS Registration Number and its Validity	-	*
	ROHS Compliance	Yes	*
	BEE / Energy Star for the given Model	Yes	*
	Other Certification Available	UL,CE,FCC	*
Input Devices	Mouse Connectivity	Wireless	*
	Type of Mouse	Optical Scroll	*
	Keyboard Connectivity	Wireless	*
	Type of Keyboard	Standard with Rupee Symbol	*
Operating Conditions	Minimum Operating Temperature	5	*
	Maximum Operating Temperature	35	*
	Minimum Operating Humidity (%RH)	20	*
	Maximum Operating Humidity (%RH)	80	*
Warranty	<b>On Site OEM Warranty (Year)</b>	3	3, 5 Or higher

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Additional Specification Documents

### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Rajeev Ranjan	842001, NEAR MUZAFFARPUR RAILWAY STATION, KACHHARI CAMPUS, MUZAFFARPUR	1	20

### Bid Specific Additional Terms and Conditions

1. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
2. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Bidders can also submit the EMD with Account Payee Demand Draft in favour of Municipal Commissioner payable at Muzaffarpur Municipal Corporation, Muzaffarpur, Bihar. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
4. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
5. **End User Certificate:** Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.
6. **Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
7. **PESCO Certificate:** PESCO Certificate shall be mandatory for procurement of bid items.
8. **Non return of Hard Disk:** As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.
9. Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 1 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
10. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
11. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
12. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
13. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
14. ISO 9001: The bidder must have ISO 9001 certification.

15. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

16. Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

(i) Inhibit the desires and designed function of the equipment.

(ii) Cause physical damage to the user or equipment during the exploitation.

(iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

17. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

18. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

19. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

20. Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of Municipal Commissioner payable at Muzaffarpur Municipal Corporation, Muzaffarpur, Bihar. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

21. Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid

22. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

23. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

[This Bid is also governed by the General Terms and Conditions](#)

**---Thank You---**