

Bid Document

| Bid Details | |
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| Bid End Date/Time | 18-07-2020 19:00:00 |
| Bid Opening Date/Time | 2020-07-18 19:30:00 |
| Bid Life Cycle (From Publish Date) | 90 (Days) |
| Bid Offer Validity (From End Date) | 30 (Days) |
| Ministry/State Name | Ministry Of Consumer Affairs Food And Public Distribution |
| Department Name | Department Of Food And Public Distribution |
| Organisation Name | Central Warehousing Corporation (cwc) |
| Office Name | Corporate Office |
| Total Quantity | 35 |
| Item Category | Tablet Computers |
| Bidder Turnover (Last 3 Years) | 1 Lakh (s) |
| OEM Average Turnover (Last 3 Years) | 1 Lakh (s) |
| Experience Criteria | 3 Year (s) |
| MSE Exemption for Years Of Experience and Turnover | Yes |
| Startup Exemption for Years Of Experience and Turnover | Yes |
| Document required from seller | Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| Past Performance | 50 % |
| Bid to RA enabled | No |
| Inspection Required | No |

EMD Detail

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| Required | No |
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ePBG Detail

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| Required | No |
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Splitting

Bid splitting not applied.

MSE Purchase Preference

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| MSE Purchase Preference | Yes |
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1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.
4. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Tablet Computers (35 pieces)

Technical Specifications

* As per GeM Category Specification

| Specification | Specification Name | Values | Bid Requirement (Allowed Values) |
|------------------|--|----------------------------|--|
| Operating System | Operating System Details | Android Oreo 8.0 or Higher | Android Oreo 8.0 or Higher, iOS 12.0 or Higher Or higher |
| Display | Display Size (Minimum) (Inch) | 7 | 7, 8, 9, 9.5, 10, 10.5, 11, 11.5, 12, 12.5, 7.9, 9.7, 12.9, 10.2 Or higher |
| | Display Resolution (Pixels) | 1280 x 720 | 1280 x 720, 1280 x 800, 1366 x 768, 1920 x 1080, 2048 x 1536, 1800 x 1200, 2560 x 1600, 2732 x 2048, 2388 x 1668, 2224 x 1668, 2160vx 1620 Or higher |
| | Display Type | IPS | * |
| | Type of Touch Screen | Capacitive | * |
| | Display Colour | 16 Million | * |
| | Multitouch Support | Yes | * |
| | Brightness (Minimum) (Nits) | 350 | * |
| Technology | Mobile Commn Technology | GSM | * |
| Connectivity | Connectivity Type | Wifi + Cellular | Wifi + Cellular Or higher |
| | Cellular Data Support | 4G / LTE | 4G / LTE, VoLTE Or higher |
| | GPS | Yes | Yes, No Or higher |
| | AGPS | Yes | Yes, No Or higher |
| | Number of GSM SIM Available | 2 | 0, 1, 2 Or higher |
| | Cellular Voice Calling | Yes | Yes |
| | Wi-Fi Connectivity Type | 802.11 b/g/n | * |
| | Bluetooth Connectivity (Minimum Version) | 4 | * |
| Processor | Processor Speed (Minimum) (GHz) | 1.51 to 1.8 | 1.3 to 1.5, 1.51 to 1.8, 1.8 to 1.99, 2.0 & higher, NA for iPad Or higher |
| | Processor Core (Number) | 8 | 2, 4, 6, 8, NA for iPad Or higher |
| | Processor Architecture | 64 Bit | * |

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|---------------|--|------------------|---|
| | Processor Make | Spreadtrum | * |
| Memory | RAM Type | LPDDR3 | * |
| | RAM Size (GB) | 2 | 1.5, 2, 3, 4, 8 Or higher |
| Storage | Internal Storage Capacity (GB) | 16 | 16, 32, 64, 128, 256, 512, 1024 Or higher |
| | Micro SD Card Support | Yes | * |
| | Storage upgradable upto (Through Micro SD Card) (GB) | 128 or higher | * |
| Camera | Rear Camera (Mega Pixel) | 5 | 5, 8, 12, 13 Or higher |
| | Front Camera (Mega Pixel) | 2 | 0.3, 1.2, 1.3, 2, 5, 7, 8 Or higher |
| | Video Recording Resolution | 1080p | * |
| | Video Recording Frame Rate (fps) | 30 | * |
| | Digital Zoom | Yes | * |
| | Geotagging Feature | Yes | * |
| General | Battery Capacity (minimum) (mAH) | 3001 - 4000 | 3001 - 4000, 4001 - 5000, 5001 - 6000, 6001 - 7000, 7001 & higher Or higher |
| | Weight including Battery (max) (Grams) | 300 | * |
| | Dimensions (Length x Breadth x Thickness) (mm x mm x mm) | - | * |
| | Docking Compatibility | No | * |
| Certification | Specific Absorption Rate (SAR) | </= 1.6 Watts/Kg | * |
| | BIS Registration Under CRS of Meity for Tablet alongwith Battery | Yes | * |
| | BIS Regn number And its validity | - | * |
| | Google Mobile Service Certification for Android OS | Yes | * |
| | Other Certifications Available (Details of the relevant certificate number and the name/ID of corresponding notified Bodies shall be | CE,RoHS | * |

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| | provided as and when demanded by the buyer) | | |
| Standard Accessories | Standard Accessories to be supplied with the Tablet | USB Cable & Charger | * |
| Additional Accessories (OEM / Third Party) | OTG Cable | Yes | Yes, No Or higher |
| | Docking Station | No | Yes, No Or higher |
| | Compatible Carry Case | Yes | Yes Or higher |
| | Compatible Smart Cover | No | Yes, No Or higher |
| | Compatible Active Stylus | No | Yes, No Or higher |
| | Ear Phone | Yes | Yes, No Or higher |
| Miscellaneous | USB Ports | Micro | * |
| | Audio Port | 3.5mm Jack | * |
| | Additional Features | Accelerometer | * |
| | Inbuilt Speaker | Yes | * |
| | If Yes, Type of Inbuilt Speaker | Stereo | * |
| Other Options | Availability of Mobile Device Management (MDM) Support | No | Yes, No |
| | Mobile Device Management (MDM) License and Support (Year) | 0 | 0, 1, 2, 3 Or higher |
| | Mobile Device Management Hosting (MDM) | NA | Cloud Based, On Premise, NA |
| | Device Enrolment Program (DEP) for automation of MDM and Supervision of iOS devices | NA | Yes, No, NA |
| | Device Enrolment Program (DEP) License and Support (Year) | 0 | 0, 1, 2, 3 Or higher |
| Operating Conditions | Minimum Operating Temperature (Degree C) | - | * |
| | Maximum Operating Temperature (Degree C) | - | * |

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| | Minimum Operating Humidity (%RH) | - | * |
| | Maximum Operating Humidity (%RH) | - | * |
| Warranty | Availability of Service Centre for Warranty Obligation | District Level | State Level, District Level Or higher |
| | OEM Warranty including Battery | On Site Pickup | * |
| | OEM Warranty Period for Battery (Year) | 2 | 2 Or higher |
| | OEM Warranty Period for Tablet (Year) | 2 | 2 Or higher |

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

| S.No. | Consignee/Reporting Officer | Address | Quantity | Delivery Days |
|-------|-----------------------------|--|----------|---------------|
| 1 | Dindayal Patel | 493118,Central Warehouse, Opposite Shiv Shakti Rice Mill, Bhatapara- 493118 (CG) | 7 | 30 |
| 2 | Krishnakant Vashishtha | 462023,Warehouse Manager, Central Warehouse-II, J.K. Road, Govindpura Industrial Area, BHOPAL - 462023 (M.P) | 4 | 30 |
| 3 | TUNA SAHOO | 495004,Warehouse Manager, Central Warehouse, Near Housing Board Colony, Deveri Khurd, Bilaspur- 495004 (CG) | 2 | 30 |
| 4 | Hariom Prakash Ahirwar | 461001,Warehouse Manager, Central Warehouse, Opp: Maseeha Hospital, Mahoba Road, Chhatarpur- 461001 (M.P.) | 1 | 30 |
| 5 | Deepak Rao Pawar | 480001,Warehouse Manager, Central Warehouse, Village Jamunia, Chhindwara- 480223 (M.P.) | 1 | 30 |

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| 6 | Om Prakash Singh | 474001,Warehouse Manager, Central Warehouse, Laxmi Ganj Mandi, Lashkar, Gwalior - 474 001 (M.P.) | 7 | 30 |
| 7 | Sanjay Shah | 452001,Warehouse Manager, Central Warehouse-I, Laxmibai Nagar Mandi, Indore - 452 -001 (M.P) | 6 | 30 |
| 8 | Gajanand Hridyanath Dubey | 483501,Warehouse Manager, Central Warehouse, Panna Road, Kuthala, Katni- 483501 (M.P.) | 1 | 30 |
| 9 | Dwarka Patil | 450001,Warehouse Manager, Central Warehouse-I, Anand Nagar, Khandwa - 450 001 (M.P.) | 2 | 30 |
| 10 | Jagdish Pagare | 465106,Warehouse Manager, Central Warehouse, Plot No.28, Industrial Area, Maksi- 465106 Shajapur District (M.P.) | 1 | 30 |
| 11 | Bhupendra Singh Khairiya | 487001,Warehouse Manager, Central Warehouse, Krishi Upaj Mandi Samiti Campus, Narsignpur- 487001 (M.P.) | 1 | 30 |
| 12 | Maya Ram Baghel | 496001,Warehouse Manager, Central Warehouse-I Orissa road, Kabir Chowk, Raigarh-496001 (CG) | 2 | 30 |

Bid Specific Additional Terms and Conditions

1. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
2. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
3. Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods
4. Bid reserved for Make In India products: Procurement under this bid is reserved for purchase from local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a local supplier, should be as per relevant notification / order issued by the nodal ministry as available on the website of Department of Promotion of Industries and Internal Trade

(DPIIT). All bidders must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 29.5.2019. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

5. Procurement under this bid is reserved for purchase from Micro and Small Enterprises whose credentials are validated online through Udyog Aadhaar for that product category. If the bidder wants to avail the reservation benefit, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service.
6. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1 + 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 20% of total value.
7. Preference to Make In India products: Preference shall be given to local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a local supplier, should be as per relevant notification / order issued by the nodal ministry as available on the website of Department of Promotion of Industries and Internal Trade (DPIIT). If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 29.5.2019.
8. ISO 9001: The bidder must have ISO 9001 certification.
9. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
10. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered

Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

11. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 7 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
12. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
13. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
14. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
15. The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---