

Bid Document

Bid Details	
Bid End Date/Time	27-07-2020 18:00:00
Bid Opening Date/Time	27-07-2020 18:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	75 (Days)
Ministry/State Name	Ministry Of Railways
Department Name	Na
Organisation Name	N/a
Office Name	South Eastern Railway
Total Quantity	50
Item Category	Counter Communication System
Bidder Turnover (Last 3 Years)	2 Lakh (s)
OEM Average Turnover (Last 3 Years)	2 Lakh (s)
Experience Criteria	3 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	50 %
Bid to RA enabled	No
Inspection Required	No

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Counter Communication System (50 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Specifications	Type of Counter Communication System	Two Way	Two Way
	It consists of an attendant unit, a customer unit and a power supply unit	Yes	*
	Table top attendant unit with gooseneck microphone	Yes	*
	Length of Gooseneck (Inch)	20	*
	Provision for	Yes	*

connecting a headband microphone to be used by the attendant as an alternate to the fixed gooseneck microphone		
TALK & LISTEN Volume Controls on the attendant Unit for adjusting voice levels to the Customer and the attendant respectively	Yes	*
Auto-Mute if it is not in use	Yes	*
ON/OFF option provided through a toggle switch	Yes	*
The customer's unit has an speaker and a microphone, mounted in a housing	Yes	*
Attendant's microphone has voice priority over the customer's microphone	Yes	*
Power Supply Unit	Yes	*
Speaker output wattage (Watt)	2	*
Power Requirements	230 Vac +/-10%, 50 Hz	*
Power Protection	Through AC Fuse	*
Dimensions for Attendant Unit (mm x mm x mm)	-	*
Dimensions for Customer Unit (mm x mm x mm)	-	*
Dimensions for Power Supply Unit (mm x mm x mm)	-	*
Weight for Attendant Unit (grams)	1.3	*
Weight for Customer Unit (Grams)	0.55	*
Weight for Power Supply Unit (Grams)	0.93	*
Standard Accessories to be Supplied	-	*
Minimum Operating	0	*

Temperature		
Maximum Operating Temperature	50	*
Minimum Storage Temperature	0	*
Maximum Storage Temperature	50	*
Minimum Operating Humidity (RH) (%)	20	*
Maximum Operating Humidity (RH) (%)	80	*
Certifications Available	RoHS	*
On Site OEM Warranty (Year)	2	2, 3 Or higher

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Vishnu Kujur	834004,Office of the Sr. DMM, GSD, Near Vivekananda School, Hatia	50	15

Bid Specific Additional Terms and Conditions

1. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
2. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
3. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
4. Warranty period of the supplied products shall be 2 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---