

### Bid Document

Bid Details	
Bid End Date/Time	27-07-2020 18:00:00
Bid Opening Date/Time	27-07-2020 18:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	30 (Days)
Ministry/State Name	Gujarat
Department Name	Panchayats And Rural Housing Department Gujarat
Organisation Name	N/a
Office Name	391165
Total Quantity	3125
Item Category	Baby Care Kit - ICDS
Bidder Turnover (Last 3 Years)	25 Lakh (s)
OEM Average Turnover (Last 3 Years)	100 Lakh (s)
Experience Criteria	3 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	50 %
Bid to RA enabled	Yes
Inspection Required	No

### EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	0.50
EMD Amount	25000

### ePBG Detail

Required	No
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(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

CDHO

District Panchayat Chhotaudepur, Kawant Road, Chhotaudepur, 391165

(Chaudhari Maheshbhai Ramanlal)

**Splitting**

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

**Baby Care Kit - ICDS ( 3125 set )**

**Technical Specifications**

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
GENERAL FEATURES	Product Description	Baby Care Kit	*
	Target Gender	Unisex	*
KIT CONTENTS	<b>Baby Cloth/ Dress (Nos)</b>	2	2
	<b>Baby Nappies (Nos) - Reusable</b>	6	6
	<b>Baby Bed (Nos)</b>	1	1
	<b>Baby Towel (Nos)</b>	1	1
	<b>Digital Thermometer (Nos)</b>	0	0
	<b>Baby Massage Oil (Nos)</b>	1	1
	<b>Anti- Mosquito Net (Nos)</b>	1	1
	<b>Baby Blanket (Nos)</b>	2	2
	<b>Plastic Mat (Nos)</b>	1	1

	<b>Baby Shampoo (Nos)</b>	1	1
	<b>Baby Toy (Nos)</b>	1	1
	<b>Nail Clipper (Nos)</b>	1	1
	<b>Baby Socks and Mittens (Nos)</b>	2 pairs of each	2 pairs of each, 1 pair of each, Not included in the kit
	<b>Liquid Hand Wash for Mother (Nos)</b>	1	1
	<b>Woolen Scarf (Nos)</b>	2	2
	<b>Baby Body Wash Liquid (Nos)</b>	1	1
	Kit Bag (Nos)	1	*
BABY CLOTH/DRESS SPECIFICATIONS	Item Description	Cotton Knitted New Born Baby Dress	*
	Purpose	To protect new born babies from cold environment, dust, insect bite, irritants and allergens	*
	Material of Dress	100 % Cotton	*
	Soft, eco-friendledly, hypoallergenic, non toxic material	Yes	*
	Yarn Material	100 % Pima Cotton	*
	Yarn Counts	40's Combed	*
	Fabric Structure	Interlock Compacted	*
	Fabric Knitting Gauze	24 GG	*
	Fabric GSM	160	*
	Type of Dress	Front open type with two knot closures	*
	<b>Sleeve of Dress</b>	Sleeveless	Sleeveless
	Type of Neck	Round neck	*
	The dress should not shrink	Yes	*
	Maximum Dress Weight (grams)	50	*
	Width Across Chest (inch)	9.5	*
	Length of dress (inch)	10	*
	<b>Print on Dress</b>	Multi Colour Photo Print	Multi Colour Photo Print
	Dyeing chemical used shall be AZO free	Yes	*
	Dyeing Method	Soft flow procaine dyeing	*
	Dyeing Wash	Double Bio Wash	*
	<b>Colour of Dress</b>	Light Pink	Light Pink
	Tested for Formaldehyde as per ISO 14184-1 2011 (Textile)	Yes	*
	Tested for phthalates - Solvent extraction/GEMS Determination as per UNE-EN 15777	Yes	*

	Tested for pH value as per BS ENISO 3071 (Textile)	Yes	*
	Availability of Test Certification from NABL accredited Lab to prove conformity of the product to the declared specifications and copy of the same to be submitted to the buyer on demand	Yes	*
BABY NAPPIES SPECIFICATIONS	Item description (Reusable)	Cotton Knitted Nappy for New Born Babies	*
	Purpose of Baby Nappies	To protect new born babies from developing rashes, skin roughness and accidental ingestion	*
	Material of Nappy	100 % Cotton	*
	Material of nappies should be non-allergenic, non-irritant, non toxic cotton material	Yes	*
	High Absorbency	Yes	*
	Yarn material used in nappies	100 % Pima Cotton	*
	Yarn counts in nappies	40's Combed	*
	Fabric structure	Interlock Compacted	*
	Fabric Knitting gauze	24 GG	*
	Fabric GSM of Nappies	160	*
	The nappy should be non shrinkable	Yes	*
	Maximum Napkin Weight (grams)	30	*
	Centre Front Length of nappy (inch)	12	*
	Top Width (inch)	9	*
	5 inch Tie threads on both sides on top with loop to tie the thread	Yes	*
	Dyeing Chemical used shall be AZO free as per EN 14362-1; 2012; EN 17324	Yes	*
	Dyeing method	Soft flow procaine dyeing	*
	Dyeing wash	Double Bio Wash	*
	<b>Colour of Nappy</b>	Light Pink	Light Pink
	Tested For Formaldehyde as per ISO 14184-1 2011 (Textile)	Yes	*
	Tested for Phthalates - Solvent extraction/GEMS Determination as per UNE-EN 15777	Yes	*
	Tested for pH Value as per BS ENISO 3071 (Textile)	Yes	*

	Availability of test Certification from NABL accredited Lab to prove conformity of the product to the declared specifications and copy of the same to be submitted to the buyer on demand	Yes	*
BABY BED SPECIFICATIONS	Item Description	New Born Baby Bed	*
	Soft and Ecofriendly Bed	Yes	*
	Fabric of bed	Woven	*
	Yarn material of Baby Bed	100 % combed cotton yarn	*
	Yarn Counts in Baby Bed	40's x 40' s	*
	Reed/Pick	92 x 88	*
	Fabric GSM of Baby Bed	110	*
	Inside Filling of Bed	100% polyester staple fibre	*
	Minimum Bed Weight (grams)	700	*
	Bed Dimensions	34" x 22"	*
	Print on baby bed	Multi Colour Photo Print	*
	Outer Color of Bed	Sky Blue	*
	Inner Color of Bed	Plain white with Cartoon Print	*
	Dyeing chemical used in bed shall be AZO free	Yes	*
	Dyeing method used for baby bed	Soft flow procaine dyeing	*
	Dyeing Wash used for baby bed	Double Bio Wash	*
	Tested For formaldehyde as per ISO 14184-1 2011 (Textile)	Yes	*
	Tested For Phthalates - Solvent extraction/GEMS Determination as per UNE-EN 15777	Yes	*
	Tested For pH Value As per BS ENISO 3071 (Textile)	Yes	*
	Availability of Test certification for baby bed from NABL accredited Lab to prove conformity of the product to the declared specifications and copy of the same to be submitted to the Buyer on demand	Yes	*
BABY TOWEL SPECIFICATIONS	<b>Item</b>	Cotton Knitted baby Towel with Hood	Cotton Knitted baby Towel with Hood
	Material of Towel	100% Cotton	*
	Soft and Ecofriendly Material	Yes	*
	Yarn material used in baby towel	100 % Pima Cotton	*

Yarn counts in baby towel	40's Combed	*
Fabric structure of baby towel	Interlock Compacted	*
Fabric Knitting Gauze	24 GG	*
Fabric GSM of Baby Towel	160	*
Maximum Towel Weight (grams)	110	*
Towel Dimensions	30" x 30"	*
Hood Bottom	15	*
Hood Height/ Width	8	*
<b>Print on Baby Towel</b>	Multi Colour photo Print	Multi Colour photo Print
The towel should be non shrinkable	Yes	*
Color of Baby Towel	Light Pink	*
Dyeing chemical used for dyeing baby towel shall be AZO free as per EN 14362-1; 2012; EN 17324	Yes	*
Dyeing Method used for dyeing baby towel	Soft flow procaine dyeing	*
Dyeing wash for baby towel	Double Bio Wash	*
Tested for formaldehyde as per ISO 14184-1 2011 (Textile)	Yes	*
Tested for phthalates - Solvent extraction/GEMS Determination as per UNE-EN 15777	Yes	*
Tested For pH value as per BS ENISO 3071 (Textile)	Yes	*
Availability of Test Certification from NABL accredited Lab to prove conformity of the product to the declared specifications and copy of the same to be submitted to the Buyer on demand	Yes	*
Items Description	Clinical Digital Thermometer	*
Type of display	LCD	*
Fever alarm system on thermometer that alerts on accurate readings	Yes	*
Material	Plastic	*
Type of Tip	Flexible	*
Temperature measuring unit	Degree Fahrenheit	*
Temperature measurement range	89.60 F to 107.60 F	*
Accuracy of measurement	± 0.2 deg F	*
Pre-calibrated	Yes	*

BABY MASSAGE OIL SPECIFICATIONS	Auto shut off feature on thermometer that keep the batteries working for long time	Yes	*
	Auto saving and recall of last readings to keep perfect track and record of Health improvements	Yes	*
	On/off switch placed conveniently in reach of fingers for easy use	Yes	*
	Model approval certificate from Department of Legal Metrology (Weights and Measure), Ministry of Consumer Affairs, Government of India	Yes	*
	Calibration certificate from concerned weights and measurement controller to be furnished at the time of supplies	-	*
	Product Name	Baby Massage Oil	*
	Purpose of Product	To keep the Newborn baby skin moist and to protect the skin from dryness	*
	Conformity to BIS Standards	Yes	*
	Oil Type	Pure, mild and gentle	*
	Ingredients Used	Mineral oil, Vitamin E acetate, Fragrance additives mildly perfumed	*
	Baby massage oil should be non staining	Yes	*
	Oil shall be free from turbidity, sediment, foreign matter and visible impurities	Yes	*
	Color of oil	Translucent Liquid	*
	Pack Size of Baby Massage Oil	200 ml	*
	Type of packing	Packed in a thick plastic container with flip flop lid	*
	The Material of container should be non-allergenic, non irritant, recyclable/reusable with ECO Mark	Yes	*
	The product should have a minimum market standing of 5 years	Yes	*
	Availability of Test Certification from NABL accredited Lab to prove conformity of the products to the declared specifications and copy of the same to be submitted to the buyer on demand	Yes	*

ANTI-MOSQUITO NET SPECIFICATIONS	Product	Baby Protective Anti Mosquito net	*
	Purpose of the product	To Protect newborn babies from insects and allergens	*
	Fabric of Net	High Density Polyethylene	*
	Fine Knitted Fabric	Yes	*
	Fabric GSM of Net	32	*
	100% cotton frill around the bottom edges	Yes	*
	The net should be four sided umbrella type with double fold	Yes	*
	Size of Net (L x W)	36" x 24"	*
	Umbrella Height	19" including frill length of 3"	*
	Color of Net	Pink	*
	Availability of Test Certification from NABL accredited Lab to prove conformity of the product to the declared specifications and copy of the same to be submitted to the buyer on Demand	Yes	*
BABY BLANKET SPECIFICATIONS	<b>Item Name</b>	Baby Blanket	Baby Blanket
	Fibre Composition of Blanket	50% Acrylic/Polyamide + 50% Polyester	*
	Size of Blanket (W x L)	30" x 30"	*
	Raising smooth finish on Fabric	Yes	*
	Maximum Weight of Blanket (grams)	150	*
	Availability of Test Certification from NABL Accredited Lab to prove conformity of the product to the declared specifications and copy of the same to be submitted to the buyer on demand	Yes	*
PLASTIC MAT SPECIFICATIONS	Description	Quick Dry Waterproof Bed Protecting Plastic Mat for New Born Babies	*
	The mat should be cozy, soft with smooth top surface	Yes	*
	Waterproof	Yes	*
	Quick Dry	Yes	*
	The mat shall be highly hygienic	Yes	*
	Fibre/Yarn Composition	50% Polyamide + 50% Polyester	*
	Mat GSM	280 ± 5%	*
	The mat shall be single side	Yes	*



BABY SHAMPOO SPECIFICATIONS	brushed laminated with TPU white membrane		
	Size of Mat (W x L)	75 cm x 75 cm	*
	Approx Weight of Mat (grams)	150 gms	*
	Color of Mat	-	*
	Availability of Test Certification from NABL accredited Lab to prove conformity of the product to the declared specifications and copy of the same to be submitted to the Buyer on Demand	Yes	*
	Description of Item	New Born Baby Shampoo	*
	Product should comply with BIS Standards	Yes	*
	Baby shampoo should be clear liquid and free from sediments	Yes	*
	The Shampoo should be non-allergenic and non-irritant	Yes	*
	Odour of Baby Shampoo	Floral/Fruity	*
	Colour of shampoo should be as prescribed under schedule Q of Drugs and Cosmetics Act 1940	Yes	*
	Total fatty matter should be more than 15% by Mass	Yes	*
	Pack Size of Baby Shampoo	60 ml	*
	Types of packing	Packed in a thick plastic container with flip flop lid	*
	The Material of container should be non-allergenic, non irritant, recyclable/reusable with ECO mark	Yes	*
	The product should not contain Cocamidediethanolamine (cocamide DEA) 1,4-Dioxane: Quarternium 15:Propylene Glycol: Sodium Lauryl Sulfate	Yes	*
	Ingredients used should comply with provisions of IS 4707 (Part 1), IS 4707 (Part 2) of BIS and schedule Q of Drugs and cosmetics rules 1945 and should also comply with provisions of Rules 144, 144A, 145, 145D of Drugs and cosmetics Rules 1945	Yes	*
	Baby shampoo should Comply with standards set out in Schedule S of Drugs and Cosmetics Rules 1945	Yes	*

	and Bureau of Indian Standards specifications (BIS)		
	The product to be supplied must be manufactured by the licensed manufacturer under Drugs and Cosmetics act 1940 and Rules 1945	Yes	*
	The product should have a minimum market Standing of 5 years	Yes	*
	Availability of Test Certification for baby shampoo from NABL accredited Lab to prove conformity of the product to the declared specifications and copy of the same to be submitted to the buyer on demand	Yes	*
BABY TOY SPECIFICATIONS	<b>Material of toy (Virgin Plastic)</b>	Natural Rubber	Natural Rubber
	The material of toy should be non-irritant and non allergenic	Yes	*
	Small soft toy should create sound when Pressed	Yes	*
	Toy shall be clean and free from infestations and other visual defects	Yes	*
	Toy should have spherical, hemispherical or circular flared ends that do not protrude	Yes	*
	Weight of Toy	50 gms $\pm$ 5%	*
	Overall Height of Toy	9 cm $\pm$ 5%	*
	Overall Width of Toy	7 cm $\pm$ 5%	*
	Decoration by painting lead and other heavy elements in colorants or pigments used for coloring the material, paints or surface coating materials used in toys shall not exceed the level as specified in ASTM F 963	Yes	*
	Toy should not contain phthalates	Yes	*
	Toy should be free from burrs, flashes and sharp points	Yes	*
	Provision of Whistle	Yes	*
	Small hole of approx 6 mm diameter shall be provided at the bottom of the toy to fix the whistle	Yes	*
	The whistle shall not be detached from the hole	Yes	*

	Availability of Test Certification of the toy from NABL accredited Lab to prove conformity of the product to the declared specifications and copy of the same to be Submitted to the buyer on demand	Yes	*
BABY NAIL CLIPPER SPECIFICATIONS	Description of the Item	Nail Clipper	*
	Purpose of Item	To Trim Newborn baby's Growing Nails Hygienically	*
	Ergonomic smooth cutting action	Yes	*
	Material of Construction	Polished Stainless Steel	*
	Maximum Weight of Nail Clipper (grams)	20	*
	Spring retract action	Yes	*
	Nail Cleaner Provided	Yes	*
BABY SOCKS AND MITTENS SPECIFICATIONS	Purpose of item	To Keep the baby's feet and hands warm and not exposed	*
	<b>Material of Socks and Mittens</b>	Cotton Knitted	Cotton Knitted
	Yarn Material of item	100 % Pima Cotton	*
	Yarn Counts of item	40's Combed	*
	Fabric structure of item	Interlock Compacted	*
	Knitting gauze in socks and mittens	24 GG	*
	Fabric of socks and mittens should be non shrinkable	Yes	*
	Fabric GSM of item	160	*
	Size	Zero Size	*
	Dyeing Chemical Used shall be AZO free as per EN 14362-1; 2012; EN 17324	Yes	*
	Dyeing Method of item	Soft flow procaine dyeing	*
	Dyeing Wash of item	Double Bio Wash	*
	Tested for Formaldehyde As per ISO 14184-1 2011 (Textile)	Yes	*
	Tested for Phthalates - Solvent Extraction/GEMS Determination as per UNE-EN 15777	Yes	*
	Tested for pH value As Per BS ENISO 3071 (Textile)	Yes	*
	Availability of Test Certification of the product from NABL accredited Lab to prove conformity of the product to the declared specifications and copy of the same to be submitted to the Buyer on Demand	Yes	*

LIQUID HANDWASH SPECIFICATIONS	Name of Item	Liquid Hand Wash	*
	Conforming to BIS Standards	Yes	*
	Total Fatty Matter should be more than 15% by mass	Yes	*
	Handwash should be antimicrobial, non-allergenic and non irritant	Yes	*
	Odour of Handwash	Floral/Fruity	*
	Handwash should be of light color	Yes	*
	Pack Size of Liquid Handwash	250 ml	*
	The Material of container should be non-allergenic, non irritant plastic, recyclable/reusable (ECO mark)	Yes	*
	Viscosity	5000 mPas at 25 deg C	*
	The handwash should not contain chlorine, halogen compounds and petroleum based detergents	Yes	*
	Volatile organic compounds quantity in handwash	0.50%	*
	Ingredients used should comply with provisions of IS 4707 (part 1), IS 4707 (Part 2) of BIS and schedule Q of Drugs and cosmetics rules 1945 and should also comply with provisions of Rules 144, 144A, 145, 145D of Drugs and cosmetics Rules 1945	Yes	*
	The handwash should comply with standards set out in Schedule S of Drugs and Cosmetics Rules 1945 and Bureau of Indian Standards specifications (BIS)	Yes	*
	The Handwash to be supplied must be manufactured by the licensed manufacturer under Drugs and Cosmetics act 1940 and Rules 1945	Yes	*
	The product should have an minimum market standing of 5 years	Yes	*
	Availability of Test Certification from NABL accredited Lab to prove conformity of the product to the declared specifications and copy of the Same to be Submitted to the buyer on demand	Yes	*

WOOLEN SCARF SPECIFICATIONS	Fabric Composition	70% Acrylic + 30 % Wool	*
	Scarf Weight	40	*
	Middle Length of scarf	45	*
	Middle Width of scarf	25	*
	Tail Length on either side	20	*
	Availability of Test Certification from NABL accredited Lab to prove conformity of the product to the declared specifications and Copy of the same to be submitted to the buyer on demand	Yes	*
BABY BODY WASH LIQUID SPECIFICATIONS	Description of item	Baby Body Wash Liquid	*
	Total Fatty Matter should be more Than 15% by mass	Yes	*
	Baby body wash should be clear liquid and free from sediments	Yes	*
	Odour of baby body wash	Floral/Fruity	*
	Colour of body wash should be as prescribed under schedule Q of Drugs and Cosmetics Act 1940	Yes	*
	Pack Size of Baby Body Wash	100 ml	*
	Type of packing of item	Packed in a thick plastic container with flip flop lid	*
	The Material of container should be non-allergenic, non irritant , recyclable/reusable with ECO Mark	Yes	*
	Body wash should not contain parabens, Triclosan, 1,4-Dioxane, polyethylene glycol, sodium laureth sulfate, cetareth, oleth, oxynol, -xynol	Yes	*
	Ingredients used in body wash should comply with provisions of IS 4707 (part1), IS 4707 (Part 2) of BIS and schedule Q of Drugs and cosmetics rules 1945 and should also comply with provisions of Rules 144, 144A, 145, 145D of Drugs and cosmetics Rules 1945	Yes	*
	Baby body wash liquid should comply with standards set out in Schedule S of Drugs and Cosmetics Rules 1945 and Bureau of Indian Standards specifications (BIS)	Yes	*
	Baby body wash Liquid should comply with	Yes	*

	standards set out in Schedule S of Drugs and Cosmetics Rules 1945 and Bureau of Indian Standards specifications (BIS)		
	The product should have a minimum Market Standing of 5 years	Yes	*
	Availability of Test Certification from NABL accredited Lab to prove conformity of the product to the declared specifications and Copy of the Same to be submitted to the buyer on demand	Yes	*
KIT BAG SPECIFICATIONS	Purpose for item	To keep all the contents safely in a bag	*
	<b>Material of bag</b>	Matte Finishing Soft Rexine	Matte Finishing Soft Rexine
	Rexine thickness (mm)	0.45	*
	Maximum Kit bag weight	400	*
	Piping on the edges of bag	Yes	*
	<b>Kit bag Dimensions (L x W x H)</b>	Adequate size to accommodate all the items of baby care kit	Adequate size to accommodate all the items of baby care kit
	Closure type of Bag	Zip Closure Type	*
	Rubber Bush (4 Nos) at the bottom of Kit bag	Yes	*
	Printing and Logo on both sides of Kit Bag along with names of the item and list of the names of the items of kit be inserted inside the bag	As Per Buyers Requirements	*
	Availability of Test Certification from any govt approved Lab to prove conformity of the product to the declared specifications and copy of the same to be Submitted to the Buyer on Demand	Yes	*
ADVANCE SAMPLE	<b>Agree to provide Advance Sample of the complete Baby Care kit for buyer's approval before commencement of bulk supply</b>	Yes	Yes

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Additional Specification Documents

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting	Address	Quantity	Delivery Days
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	Officer			
1	Chaudhari Maheshbhai Ramanlal	391165,DISTRICT PANCHAYAT,CH HOTAUDEPUR-391165	3125	30

### **Bid Specific Additional Terms and Conditions**

- 1.Scope of supply (Bid price to include all cost components) : Only supply of Goods
- 2.**Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
- 3.Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.
- 4.Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
- 5.OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- 6.Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
- 7.Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 8.Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 15 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
- 9.ISO 9001: The bidder must have ISO 9001 certification.
- 10.To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): ISO 14001:2015 AND OHSAS 18001:2007.

[This Bid is also governed by the General Terms and Conditions](#)

**---Thank You---**