



Bid Number: GEM/2020/B/700610
Dated: 11-07-2020

Bid Document

Bid Details	
Bid End Date/Time	21-07-2020 13:00:00
Bid Opening Date/Time	21-07-2020 13:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Ministry Of Defence
Department Name	Department Of Defence Production
Organisation Name	Indian Ordnance Factories
Office Name	*****
Total Quantity	1000
Item Category	End point protection software/ appliances
Bidder Turnover (Last 3 Years)	12 Lakh (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	Yes
Inspection Required	No

EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	3.00
EMD Amount	72000

ePBG Detail

Advisory Bank	State Bank of India
ePBG Percentage(%)	5.00

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

Ordnance Factory Ambajhari
Ordnance Factory Ambajhari Nagpur, Maharashtra, Department of Defence Production, Indian Ordnance Factories, Ministry of Defence
(General Manager)

Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	Yes
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.

End Point Protection Software/ Appliances (1000 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
BASIC INFORMATION OF END POINT PROTECTION	Category	Software	Software

SOFTWARE(GOLDEN)	Software/ Appliance Type	Subscription	Subscription
	Name of Software	-	*
	OEM Model / Part NO.	-	*
	Software / Appliance Version	-	*
	Date of Launch of Version	-	*
FEATURES AND FUNCTIONALITY PARAMETERS(GOLDEN)	Mobile Endpoints Security	Yes	Yes
	Global Threat Intelligence support	Yes	Yes
	Advanced Protection for Virtual Environments	Yes	Yes
	Signature based Protection	Yes	Yes
	Data Protection / Full disk and file Encryption	Yes	Yes
	Data Loss Prevention (DLP/IDLP) capability	Yes	Yes
	Storage Security	Yes	Yes
	Data backup / Data recovery	Yes	Yes
	Cloud-Assisted Security Network	Yes	Yes
	No. of days Training provided at site	upto 5	upto 5
	Number of Years upto which support (warranty) is available from OEM / Franchise online	3	3
FEATURES AND FUNCTIONALITY PARAMETERS(GENERIC)	Anti-virus feature	Yes	*
	Anti-malware feature	Yes	*
	Anti-phishing feature	Yes	*
	Anti ransom ware	Yes	*
	Personal Firewall	Yes	*
	Network Attack Blocker	Yes	*
	Web Control / URL filtering	Yes	*
	Host - based Intrusion Detection / Prevention	Yes	*

	System(HIDS/HIPS/IPS/IDS)		
	Host integrity	Yes	*
	Application Control	Yes	*
	Device Control	Yes	*
	USB Device Control	Yes	*
	Vulnerability assessment and patch management	Yes	*
	Deception Technology	Yes	*
	Browser protection	Yes	*
	Anti-theft Protection	Yes	*
	End point forensic	Yes	*
	File server Protection	Yes	*
	System Watcher	Yes	*
	Memory Protection	Yes	*
	Advance machine learning	Yes	*
	Content filtering capability	Yes	*
	Auto-Sandboxing capability	Yes	*
	Device Authentication capability	Yes	*
	Centralized Management	Yes	*
SUPPORTED HARDWARE REQUIREMENTS PARAMETERS	Hard Disk Space Required	-	*
	RAM Size required	-	*
	CPU required	-	*
	Operating Systems supported (Driver)	-	*
	Hyper link compatibility matrix	Yes	*
GENERIC PARAMETERS OF END POINT PROTECTION SOFTWARE	Free Upgradation to Higher Version with in support period	yes	*
	Number of user handling capability	-	*
	Concurrent user handling capability	-	*
	Valid Licence copy to be provided	YES	YES

Software supplied through	URL Link	*
Certifications / Benchmarking of Software Products	-	*
Installation and Demonstration	Yes	*
List of items included in the package	-	*
Hyper link to Data sheet	-	*
No of Software /Appliances sold	6600	*
Number of User Reference no. 1 with in Government Department email, phone no. of concerned authority where Software/ Appliance installed	28	*
Details of Government Department email, phone no. Of concerned authority where Software/Appliance installed for above	-	*

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	*****	*****NAGPUR	1000	30

Bid Specific Additional Terms and Conditions

- 1. Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
- Bidders can also submit the EMD with Account Payee Demand Draft in favour of GM OFAJ payable at Nagpur.

- Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
3. Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of GM OFAJ A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter.
Bidder has to upload scanned copy / proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
 4. Bidders can also submit the EMD with Banker's Cheque in favour of GM OFAJ payable at Nagpur.
Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
 5. Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of GM OFAJ payable at Nagpur. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.
 6. Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of GM OFAJ A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.
 7. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
 8. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.
 9. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
 10. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
 11. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract.

Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

12. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
13. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
14. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 15 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
15. Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid
16. For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:
 - a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
 - b. Execution certificate by client with order value.
 - c. Any other document in support of order execution like Third Party Inspection release note, etc.

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---