

Bid Document

Bid Details	
Bid End Date/Time	24-07-2020 18:00:00
Bid Opening Date/Time	24-07-2020 18:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	30 (Days)
Ministry/State Name	Ministry Of Defence
Department Name	Department Of Defence
Organisation Name	Indian Army
Office Name	*****
Total Quantity	1
Item Category	Security and Protective Software including Antivirus
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	80 %
Bid to RA enabled	No
Inspection Required	No

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

1. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Security And Protective Software Including Antivirus (1 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
BASIC INFORMATION OF SECURITY AND PROTECTIVE SOFTWARE INCLUDING ANTIVIRUS (GOLDEN)	Sub-Category	10 User License	10 User License
	Name of the OEM	-	*
	OEM Model / Part No.	-	*
	Product Id of OEM	-	*
	Software Version/ Name	-	*
	Date of Launch of Version	-	*
FEATURES AND FUNCTIONALITY PARAMETERS(GOLDEN)	Single License for multi-device	Yes	Yes
	Intrusion Detection System (IDS) / Intrusion Prevention System (IPS)	Yes	Yes
	Data Protection	Yes	Yes
	Cloud Protection	Yes	Yes
	Network Threat Protection	Yes	Yes
	Free Secure Cloud backup space	No	No
	If Yes, specify the free backup storage space available	-	*
	Installation and Demonstration	Yes	Yes
	No. of days Training Provided at Site	upto to 5	upto to 5
	Number of Years upto which Support	1	1

	(warranty) is available from OEM / Franchise online		
FEATURES AND FUNCTIONALITY PARAMETERS(GENERIC)	Anti-Virus	Yes	*
	Anti-Malware	Yes	*
	Anti-Phishing	Yes	*
	Anti-Rootkit	Yes	*
	Anti-Spyware	Yes	*
	Anti-Trojan	Yes	*
	Anti-Worm	Yes	*
	Anti-Spam	Yes	*
	Anti-Adware	Yes	*
	Anti-Ransom ware	Yes	*
	Boot time protection	No	*
	Removable Media Scan	Yes	*
	Protection from Browser Exploits	Yes	*
	Incoming and Outgoing Email Protection	Yes	*
	Instant Messaging Protection	Yes	*
	On-Demand Scanning	Yes	*
	On-Access Scanning	Yes	*
	Scheduled Scanning	Yes	*
	Vulnerability Scanning	Yes	*
	Automatically Clean Infected Files	Yes	*
	Scan Compressed File Formats	Yes	*
	Quarantine Feature	Yes	*
	Automatic USB Detection	Yes	*
	Registry Start Up Protection	Yes	*
	Browser Protection	Yes	*
	Malicious web page blocking	Yes	*
	Tamper Protection	Yes	*
	Parental Control	Yes	*
	Password Manager	Yes	*
	Heuristics Protection	Yes	*

Firewall	Yes	*
Web Protection	Yes	*
Macro Protection	Yes	*
Protection from PUA (Potential Unwanted Applications)	Yes	*
Download Protection	Yes	*
Behavioural Analysis & Vulnerability Protection	Yes	*
Band width Management	No	*
Proactive performance alerts	Yes	*
Social media protection	Yes	*
Online Identity protection	Yes	*
Safe guards online transactions	Yes	*
Network Attack Blocker	Yes	*
Virus cleanup mode/Virtual sandbox	Yes	*
System Watcher	Yes	*
Backup and Restore	Yes	*
Data Encryption	Yes	*
Automatic Exploit Prevention	Yes	*
File Shredder	Yes	*
Virtual Key Board	No	*
Automatic Updates	Yes	*
Free 24-hour support	Yes	*
Unique/Special features, if any	-	*
Hard Disk Space Required	-	*
RAM Size required	-	*
Supported Devices (eg. Desktop, Laptop, Tablet, Server, Mobile, etc)	-	*
Supported Operating Systems (eg. Windows, OS X, Linux, Solaris, Android, iOS, Ubuntu Touch, Windows Phone,	-	*

	etc.).		
	Number of Devices/Users Managed	-	*
GENERIC PARAMETERS OF SECURITY AND PROTECTIVE SOFTWARE INCLUDING ANTIVIRUS	Free Upgradation to Higher Version with in support period	Yes	*
	Valid Licence copy to be provided	Yes	*
	Software supplied through	Media & URL Link	*
	AV Test Certified	No	*
	Any other Certifications	-	*
	List of items included in the package	-	*
	Hyper link to Data sheet	-	*
	No of Softwares sold	1000	*
	Number of User Referance no. 1 with in Government Department email, phone no.Of concerned authority where Software/Appliance installed	20	*
	Details of Government Department email, phone no.Of concerned authority where Software /Appliance installed for above.	-	*

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	*****	*****Pathankot	1	30

Bid Specific Additional Terms and Conditions

1. Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods
2. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
4. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
5. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
6. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
7. ISO 9001: The bidder must have ISO 9001 certification.
8. The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:
 - (i) Single order of at least 35% of estimated bid value; or
 - (ii) Two orders of at least 20% each of estimated bid value; or
 - (iii) Three orders of at least 15% each of estimated bid value.Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---