

Bid Document

Bid Details	
Bid End Date/Time	27-07-2020 13:00:00
Bid Opening Date/Time	27-07-2020 13:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	65 (Days)
Ministry/State Name	Andaman & Nicobar
Department Name	Rural Development & Panchayat Department Andaman
Organisation Name	N/a
Office Name	Port Blair Municipal Council
Total Quantity	100
Item Category	Security and Protective Software including Antivirus
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Bid to RA enabled	No
Inspection Required	No

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

Security And Protective Software Including Antivirus (100 pieces)

Technical Specifications

* As per GeM Category Specification

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
BASIC INFORMATION OF SECURITY AND PROTECTIVE SOFTWARE INCLUDING ANTIVIRUS (GOLDEN)	Sub-Category	Enterprise	Enterprise
	Name of the OEM	-	*
	OEM Model / Part No.	-	*
	Product Id of OEM	-	*
	Software Version/ Name	-	*
	Date of Launch of Version	-	*
FEATURES AND FUNCTIONALITY PARAMETERS(GOLDEN)	Single License for multi-device	No	No
	Intrusion Detection System (IDS) / Intrusion Prevention System (IPS)	No	No
	Data Protection	Yes	Yes
	Cloud Protection	Yes	Yes
	Network Threat Protection	Yes	Yes
	Free Secure Cloud backup space	No	No
	If Yes, specify the free backup storage space available	-	*
	Installation and Demonstration	Yes	Yes
	No. of days Training Provided at Site	0	0
	Number of Years upto which Support (warranty) is available from OEM / Franchise online	1	1
FEATURES AND FUNCTIONALITY PARAMETERS(GENERIC)	Anti-Virus	Yes	*
	Anti-Malware	Yes	*
	Anti-Phishing	Yes	*
	Anti-Rootkit	Yes	*
	Anti-Spyware	Yes	*
	Anti-Trojan	Yes	*
	Anti-Worm	Yes	*
	Anti-Spam	Yes	*

Anti-Adware	Yes	*
Anti-Ransom ware	Yes	*
Boot time protection	Yes	*
Removable Media Scan	Yes	*
Protection from Browser Exploits	Yes	*
Incoming and Outgoing Email Protection	Yes	*
Instant Messaging Protection	Yes	*
On-Demand Scanning	Yes	*
On-Access Scanning	Yes	*
Scheduled Scanning	Yes	*
Scan Compressed File Formats	Yes	*
Quarantine Feature	Yes	*
Automatic USB Detection	Yes	*
Registry Start Up Protection	Yes	*
Browser Protection	Yes	*
Malicious web page blocking	Yes	*
Tamper Protection	Yes	*
Parental Control	Yes	*
Password Manager	Yes	*
Heuristics Protection	Yes	*
Firewall	Yes	*
Web Protection	Yes	*
Macro Protection	Yes	*
Protection from PUA (Potential Unwanted Applications)	Yes	*
Download Protection	Yes	*
Behavioural Analysis & Vulnerability Protection	Yes	*
Band width Management	No	*
Proactive performance alerts	No	*
Social media protection	Yes	*

	Online Identity protection	Yes	*
	Safe guards online transactions	No	*
	Network Attack Blocker	No	*
	Virus cleanup mode/Virtual sandbox	Yes	*
	System Watcher	No	*
	Backup and Restore	No	*
	Data Encryption	No	*
	Automatic Exploit Prevention	Yes	*
	File Shredder	Yes	*
	Virtual Key Board	No	*
	Automatic Updates	Yes	*
	Free 24-hour support	Yes	*
	Unique/Special features, if any	-	*
SUPPORT HARDWARE REQUIREMENT PARAMETERS	Hard Disk Space Required	-	*
	RAM Size required	-	*
	Supported Devices (eg. Desktop, Laptop, Tablet, Server, Mobile, etc)	-	*
	Supported Operating Systems (eg. Windows, OS X, Linux, Solaris, Android, iOS, Ubuntu Touch, Windows Phone, etc.).	-	*
	Number of Devices/Users Managed	-	*
GENERIC PARAMETERS OF SECURITY AND PROTECTIVE SOFTWARE INCLUDING ANTIVIRUS	Free Upgradation to Higher Version with in support period	Yes	*
	Valid Licence copy to be provided	Yes	*
	Software supplied through	Media & URL Link	*
	AV Test Certified	Yes	*
	Any other Certifications	-	*
	List of items included in the package	-	*

Hyper link to Data sheet	-	*
No of Softwares sold	50	*
Number of User Referance no. 1 with in Government Department email, phone no.Of concerned authority where Software/Appliance installed	200	*
Details of Government Department email, phone no.Of concerned authority where Software /Appliance installed for above.	-	*

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Beena Biswas	744101,SECRETARY, PORT BLAIR MUNICIPAL COUNCIL, INDIRA BHAWAN, MOHANPURA	100	30

Bid Specific Additional Terms and Conditions

1. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
2. Scope of supply (Bid price to include all cost components) : Only supply of Goods
3. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
4. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
5. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
6. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the

required Service / Rectification within 15 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---