

### Bid Document

| Bid Details  |   |
|--|---|
| Bid End Date/Time                                      | 23-07-2020 12:00:00   |
| Bid Opening Date/Time                                  | 23-07-2020 12:30:00   |
| Bid Life Cycle (From Publish Date)                     | 90 (Days)   |
| Bid Offer Validity (From End Date)                     | 30 (Days)   |
| Ministry/State Name                                    | Ministry Of Defence   |
| Department Name  | Department Of Defence   |
| Organisation Name                                      | Indian Army   |
| Office Name  | *****   |
| Total Quantity   | 4   |
| Item Category  | Operating System Software (Version 2.0)   |
| Bidder Turnover (Last 3 Years)                         | 2 Lakh (s)  |
| Experience Criteria                                    | 1 Year (s)  |
| MSE Exemption for Years Of Experience and Turnover     | Yes   |
| Startup Exemption for Years Of Experience and Turnover | Yes   |
| Document required from seller                          | Experience Criteria,Bidder Turnover,OEM Authorization Certificate<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| Bid to RA enabled                                      | No  |
| Inspection Required                                    | No  |

### EMD Detail

|          |    |
|----------|----|
| Required | No |
|----------|----|

### ePBG Detail

|          |    |
|----------|----|
| Required | No |
|----------|----|

### Splitting

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

## Operating System Software (Version 2.0) ( 4 pieces )

### Technical Specifications

[\\* As per GeM Category Specification](#)

| Specification     | Specification Name   | Values                            | Bid Requirement (Allowed Values)  |
|-------------------|--|-----------------------------------|-----------------------------------|
| Basic Information | <b>Software Domain/ Type</b>   | Proprietary item                  | Proprietary item                  |
|                   | <b>Deployment/Installation of Operating System on</b>                          | Server (Network) Operating System | Server (Network) Operating System |
|                   | Name of Software   | -                                 | *                                 |
|                   | Name of the OEM  | -                                 | *                                 |
|                   | OEM Model / Part No  | -                                 | *                                 |
|                   | Brief Product Description  | -                                 | *                                 |
| SCOPE OF LICENCE  | <b>Types of Licence</b>  | Perpetual                         | Perpetual                         |
|                   | <b>" Duration of Subscription (in Years) "</b>                                 | 2                                 | 2                                 |
|                   | <b>Licencing option</b>  | Per 2 Core                        | Per 2 Core                        |
|                   | <b>Types of edition of offered product</b>                                     | Datacenter                        | Datacenter                        |
|                   | <b>Number of Sockets supported by the offered product</b>                      | 4                                 | 4                                 |
|                   | <b>Number of devices supported by scope of licence</b>                         | Limited                           | Limited                           |
|                   | Indicate Number of devices supported by the offered in case of limited support | -                                 | *                                 |
|                   | <b>Scope of Installation</b>   | NA                                | NA                                |

|                                    |  |  |  |
|------------------------------------|--|--|--|
|                                    | <b>The offered product have support from OEM for</b>   | Unlimited updation for Patches and Bug fixes within support period, Unlimited upgradation of version within support period | Unlimited updation for Patches and Bug fixes within support period, Unlimited upgradation of version within support period |
|                                    | <b>Number of Years upto which support is available from OEM for Updation (Patches and Bug fixes)</b> | 5  | 5  |
|                                    | <b>Number of Years upto which support is available from OEM for Upgradation of version</b>           | 2  | 2  |
|                                    | <b>Training Options</b>  | NA   | NA   |
|                                    | <b>No of days Training Provided</b>  | 0  | 0  |
| OPERATING SYSTEM SOFTWARE(GOLDEN)  | <b>Number of Bits supported by Offerd product</b>  | 32,64  | 32, 64   |
|                                    | <b>Operating System Software Features</b>  | Real-time Operating System, High availability extension, Resilient Storage, Support for Containerization                   | Real-time Operating System, High availability extension, Resilient Storage, Support for Containerization                   |
| OPERATING SYSTEM SOFTWARE(GENERIC) | Supported File Systems   | Disk file systems  | *  |
|                                    | Kernel Type  | Micro Kernel   | *  |
|                                    | Types of Packages  | Proprietary software systems   | *  |
|                                    | Generic Features   | Inbuilt Antivirus, Support Non-Native APIs, Capability to support Integrated Firewall                                      | *  |
| HARDWARE REQUIREMENT AT BUYER END  | Minimum Hard Disk Space Required for the offered product   | -  | *  |
|                                    | Minimum RAM Size required for the offered product  | -  | *  |
|                                    | CPU configuration required for the offered product   | -  | *  |
| GENERIC PARAMETER                  | Supported Database   | Oracle, DB2, MySQL, PostgreSQL, MSSQL  | *  |

|  |                          |   |   |
|--|--------------------------|---|---|
|  | Hyper link to Data sheet | - | * |
|--|--------------------------|---|---|

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

### Additional Specification Documents

### Consignees/Reporting Officer and Quantity

| S.No. | Consignee/Reporting Officer | Address        | Quantity | Delivery Days |
|-------|-----------------------------|----------------|----------|---------------|
| 1     | *****                       | *****NEW DELHI | 4        | 30            |

### Bid Specific Additional Terms and Conditions

#### 1. Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

2. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

3. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

4. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

5. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

6. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

7. ISO 9001: The bidder must have ISO 9001 certification.

8. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty

with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

[This Bid is also governed by the General Terms and Conditions](#)

**---Thank You---**