

Bid Document

Bid Details	
Bid End Date/Time	27-07-2020 16:00:00
Bid Opening Date/Time	27-07-2020 16:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	75 (Days)
Ministry/State Name	Ministry Of Railways
Department Name	Na
Organisation Name	N/a
Office Name	Eastern Railway
Total Quantity	2
Item Category	Security and Protective Software including Antivirus
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No
Inspection Required	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Post Dispatch
Name of the Empanelled Inspection Agency/ Authority	Board of Officers

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

Security And Protective Software Including Antivirus (2 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
BASIC INFORMATION OF SECURITY AND PROTECTIVE SOFTWARE INCLUDING ANTIVIRUS (GOLDEN)	Sub-Category	Enterprise,Stand alone,Perpetual,Subscription,Renewal of licence for one year	Enterprise, Stand alone, Perpetual, Subscription, Renewal of licence for one year
	Name of the OEM	-	*
	OEM Model / Part No.	-	*
	Product Id of OEM	-	*
	Software Version/ Name	-	*
	Date of Launch of Version	-	*
FEATURES AND FUNCTIONALITY PARAMETERS(GOLDEN)	Single License for multi-device	No	No
	Intrusion Detection System (IDS) / Intrusion Prevention System (IPS)	No	No
	Data Protection	Yes	Yes
	Cloud Protection	No	No
	Network Threat Protection	Yes	Yes
	Free Secure Cloud backup space	No	No
	If Yes, specify the free backup storage space available	-	*
	Installation and Demonstration	No	Yes, No
	No. of days Training Provided at Site	0	0, upto to 5, 6 to 10
	Number of Years upto which Support (warranty) is available from OEM / Franchise online	3	3
FEATURES AND FUNCTIONALITY PARAMETERS(GENERIC)	Anti-Virus	Yes	*
	Anti-Malware	Yes	*
	Anti-Phishing	Yes	*
	Anti-Rootkit	Yes	*
	Anti-Spyware	Yes	*
	Anti-Trojan	Yes	*
	Anti-Worm	Yes	*
	Anti-Spam	Yes	*
	Anti-Adware	Yes	*
	Anti-Ransom ware	Yes	*
	Boot time protection	No	*

Removable Media Scan	Yes	*
Protection from Browser Exploits	No	*
Incoming and Outgoing Email Protection	No	*
Instant Messaging Protection	No	*
On-Demand Scanning	Yes	*
On-Access Scanning	Yes	*
Scheduled Scanning	Yes	*
Vulnerability Scanning	No	*
Automatically Clean Infected Files	No	*
Scan Compressed File Formats	No	*
Quarantine Feature	No	*
Automatic USB Detection	Yes	*
Registry Start Up Protection	No	*
Browser Protection	Yes	*
Malicious web page blocking	Yes	*
Tamper Protection	No	*
Parental Control	Yes	*
Password Manager	Yes	*
Heuristics Protection	No	*
Firewall	Yes	*
Web Protection	Yes	*
Macro Protection	No	*
Protection from PUA (Potential Unwanted Applications)	No	*
Download Protection	Yes	*
Behavioural Analysis & Vulnerability Protection	No	*
Band width Management	No	*
Proactive performance alerts	No	*
Social media protection	No	*
Online Identity protection	No	*
Safe guards online transactions	Yes	*
Network Attack Blocker	Yes	*
Virus cleanup mode/Virtual sandbox	No	*
System Watcher	No	*
Backup and Restore	No	*
Data Encryption	No	*

	Automatic Exploit Prevention	No	*
	File Shredder	No	*
	Virtual Key Board	No	*
	Automatic Updates	Yes	*
	Free 24-hour support	Yes	*
	Unique/Special features, if any	-	*
SUPPORT HARDWARE REQUIREMENT PARAMETERS	Hard Disk Space Required	-	*
	RAM Size required	-	*
	Supported Devices (eg. Desktop, Laptop, Tablet, Server, Mobile, etc)	-	*
	Supported Operating Systems (eg. Windows, OS X, Linux, Solaris, Android, iOS, Ubuntu Touch, Windows Phone, etc.).	-	*
	Number of Devices/Users Managed	-	*
GENERIC PARAMETERS OF SECURITY AND PROTECTIVE SOFTWARE INCLUDING ANTIVIRUS	Free Upgradation to Higher Version with in support period	Yes	*
	Valid Licence copy to be provided	Yes	*
	Software supplied through	Media & URL Link	*
	AV Test Certified	Yes	*
	Any other Certifications	-	*
	List of items included in the package	-	*
	Hyper link to Data sheet	-	*
	No of Softwares sold	500	*
	Number of User Reference no. 1 with in Government Department email, phone no.Of concerned authority where Software/Appliance installed	1	*
	Details of Government Department email, phone no.Of concerned authority where Software /Appliance installed for above.	-	*

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting	Address	Quantity	Delivery Days
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	Officer			
1	Rajnish Kumar Tripathi	711101,DRM Building Eastern Railway Howrah	2	15

Bid Specific Additional Terms and Conditions

- 1.Scope of supply (Bid price to include all cost components) : Only supply of Goods
- 2.Procurement under this bid is reserved for purchase from Micro and Small Enterprises whose credentials are validated online through Udyog Aadhaar for that product category. If the bidder wants to avail the reservation benefit, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service.
- 3.Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 20% of total value.
- 4.Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
- 5.**Nominated Inspection Agency:** On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:
Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC): Not Applicable
Post Receipt Inspection at consignee site before acceptance of stores: Inspection to be done by Consignee.
- 6.Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---