

**Bid Document**

<b>Bid Details</b>	
Bid End Date/Time	15-07-2020 15:00:00
Bid Opening Date/Time	2020-07-15 15:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	30 (Days)
Ministry/State Name	Ministry Of Defence
Department Name	Department Of Defence
Organisation Name	Indian Army
Office Name	*****
Total Quantity	46
Item Category	Operating System Software (Version 2.0)
Bidder Turnover (Last 3 Years)	3 Lakh (s)
OEM Average Turnover (Last 3 Years)	10 Lakh (s)
Experience Criteria	3 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	10 %
Bid to RA enabled	No
Inspection Required	No

**EMD Detail**

Advisory Bank	State Bank of India
EMD Percentage(%)	0.50
EMD Amount	3220

**ePBG Detail**

Advisory Bank	State Bank of India
ePBG Percentage(%)	2.00
Duration of ePBG required (Months).	14

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

CO

41 ADSR, Department of Defence, Indian Army, Ministry of Defence  
(Commanding Officer)

**Splitting**

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

## Operating System Software (Version 2.0) ( 46 pieces )

### Technical Specifications

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Basic Information	<b>Software Domain/ Type</b>	Proprietary item	Proprietary item
	<b>Deployment/Installation of Operating System on</b>	Work-Station Operating System	Web server /Application Server Operating System, Work-Station Operating System
	Name of Software	-	*
	Name of the OEM	-	*
	OEM Model / Part No	-	*
	Brief Product Description	-	*
SCOPE OF LICENCE	<b>Types of Licence</b>	Perpetual	Perpetual
	<b>" Duration of Subscription (in Years) "</b>	NA	NA
	<b>Licencing option</b>	Per Machine	Per Machine
	<b>Types of edition of offered product</b>	NA	Standard, NA
	<b>Number of Sockets supported by the offered product</b>	NA	NA
	<b>Number of devices supported by scope of licence</b>	NA	Limited, NA
	Indicate Number of devices supported by the offered in case of limited support	-	*
	Licence Delivery Mode	Electronic Licence	*
	<b>Scope of Installation</b>	Installation;	Installation;
	<b>The offered product have support from OEM for</b>	Unlimited updation for Patches and Bug fixes within support period	Unlimited updation for Patches and Bug fixes within support period
	<b>Number of Years upto which support is available from OEM for Updation (Patches and Bug fixes)</b>	5	5

	<b>Number of Years upto which support is available from OEM for Upgradation of version</b>	NA	1, 2, 3, 4, 5, NA
	<b>Training Options</b>	NA	On-Site, Virtual, Training Material, NA
	<b>No of days Training Provided</b>	0	*
OPERATING SYSTEM SOFTWARE(GOLDEN)	<b>Number of Bits supported by Offerd product</b>	32,64	32, 64
	<b>Operating System Software Features</b>	Real-time Operating System	Real-time Operating System
OPERATING SYSTEM SOFTWARE(GENERIC)			
HARDWARE REQUIREMENT AT BUYER END	Minimum Hard Disk Space Required for the offered product	-	*
	Minimum RAM Size required for the offered product	-	*
	CPU configuration required for the offered product	-	*
GENERIC PARAMETER	Hyper link to Data sheet	-	*

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

### Additional Specification Documents

### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	*****	*****PUNE	46	30

### Bid Specific Additional Terms and Conditions

1. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the

bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
3. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
4. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
5. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
6. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
7. ISO 9001: The bidder must have ISO 9001 certification.
8. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

[This Bid is also governed by the General Terms and Conditions](#)

**---Thank You---**