# Bid Document

| Bid Details | |
|---|---|
| Bid End Date/Time | 27-07-2020 12:00:00 |
| Bid Opening Date/Time | 27-07-2020 12:30:00 |
| Bid Life Cycle (From Publish Date) | 90 (Days) |
| Bid Offer Validity (From End Date) | 30 (Days) |
| Ministry/State Name | Ministry Of Defence |
| Department Name | Department Of Defence |
| Organisation Name | Indian Army |
| Office Name | *********** |
| Total Quantity | 7 |
| Item Category | Operating System Software (Version 2.0) |
| Bidder Turnover (Last 3 Years) | 1 Lakh (s) |
| OEM Average Turnover (Last 3 Years) | 3 Lakh (s) |
| MSE Exemption for Years of Experience and Turnover | No |
| Startup Exemption for Years of Experience and Turnover | No |
| Document required from seller | Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| Past Performance | 30 % |
| Bid to RA enabled | No |
| Inspection Required | No |

**EMD Detail**

| Required | No |
|---|---|

**ePBG Detail**

| Required | No |
|---|---|

**Splitting**

Bid splitting not applied.

1. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the

Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

## Operating System Software (Version 2.0) ( 7 pieces )

**Technical Specifications**

[* As per GeM Category Specification](#)

| Specification | Specification Name | Values | Bid Requirement (Allowed Values) |
|---|---|---|---|
| Basic Information | **Software Domain/ Type** | Proprietary item | Proprietary item |
| | **Deployment/Installation of Opearating System on** | Work-Station Operating System | Work-Station Operating System |
| | Name of Software | - | * |
| | Name of the OEM | - | * |
| | OEM Model / Part No | - | * |
| | Brief Product Description | - | * |
| SCOPE OF LICENCE | **Types of Licence** | Perpetual | Perpetual |
| | **" Duration of Subscription (in Years) "** | NA | 1, 2, 3, 4, 5, NA |
| | **Licencing option** | Per Machine | Per Machine |
| | **Types of edition of offered product** | Standard | Standard, Enterprise, Datacenter, Premium, NA |
| | **Number of Sockets supported by the offered product** | NA | 1, 2, 3, 4, NA |
| | **Number of devices supported by scope of licence** | NA | Limited, Unlimited, NA |
| | Indicate Number of devices supported by the offered in case of limited support | - | * |
| | Licence Delivery Mode | Electronic Licence | * |
| | **Scope of Installation** | Installation; | Installation; |
| | **The offered product have support from OEM for** | NA | Unlimited upgradation of version within support period, NA |
| | **Number of Years upto which support is available from OEM for Updation (Patches and Bug fixes)** | 5 | 1, 2, 3, 4, 5, NA |
| | **Number of Years upto which support is available from OEM for Upgradation of version** | NA | 1, 2, 3, 4, 5, NA |

| | Training Options | NA | On-Site, Virtual, Training Material, NA |
|---|---|---|---|
| | **No of days Training Provided** | 0 | * |
| OPERATING SYSTEM SOFTWARE(GOLDEN) | **Number of Bits supported by Offerd product** | 32,64 | 32, 64 |
| | **Operating System Software Features** | Real-time Operating System | Real-time Operating System |
| OPERATING SYSTEM SOFTWARE(GENERIC) | | | |
| HARDWARE REQUIREMENT AT BUYER END | Minimum Hard Disk Space Required for the offered product | - | * |
| | Minimum RAM Size required for the offered product | - | * |
| | CPU configuration required for the offered product | - | * |
| GENERIC PARAMETER | Hyper link to Data sheet | - | * |

 * Specifications highlighted in bold are the Golden Parameters.
 * Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.


**Additional Specification Documents**

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 **Consignees/Reporting Officer and Quantity**


| S.No. | Consignee/Reporting Officer | Address | Quantity | Delivery Days |
|---|---|---|---|---|
| 1 | *********** | ***********AMRITSAR | 7 | 15 |

# Bid Specific Additional Terms and Conditions

1. The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

    (i) Single order of at least 35% of estimated bid value; or
    (ii) Two orders of at least 20% each of estimated bid value; or
    (iii) Three orders of at least 15% each of estimated bid value.
    Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

2. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

3. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

4. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

5. Procurement under this bid is reserved for purchase from Micro and Small Enterprises from the State of Bid Inviting Authority whose credentials are validated online through Udyog Aadhaar for that product category. If the bidder wants to avail the reservation benefit, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service.

This Bid is also governed by the General Terms and Conditions

**---Thank You---**