

Bid Document

Bid Details	
Bid End Date/Time	21-07-2020 13:00:00
Bid Opening Date/Time	21-07-2020 13:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	30 (Days)
Ministry/State Name	Ministry Of Defence
Department Name	Department Of Defence
Organisation Name	Indian Army
Office Name	*****
Total Quantity	10
Item Category	telephone instrument single push button (PAC Only)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Bid to RA enabled	No
Inspection Required	No

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

Telephone Instrument Single Push Button (10 pieces) (Under PAC)

Make	panasonic
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Model	panasonickx-ts500black1yrwarranty
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Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
GENERIC	Connecting Cord Length with each instrument (mtrs)	2	*
	Colour	black/grey	*
	Hands free two way speaker phone	No	No
	Mounting position	both desk and wall mounting	*
	Connecting Jack	RJ 11	*
	Material	ABS	*
	Alpha Numeric Keyboard	Yes	*
	Weight (gms)	500	*
	Alarm facility	No	*
DIALLING/RINGING FEATURES	Mute	Yes	Yes
	No of Ring volume setting	3	*
	Redial facility	Yes	*
	Caller ID	No	No
	No of selectable ring melody tone	1	*
	Flash	Yes	*
	Ring LED indication	No	*
	Pause/Hold	No	*
	Tone/pulse switchable	Yes	*
MEMORY	No of Fast Dialing Keys	0	*
	No of Incoming call Memory	0	*
	No of outgoing call memory	1	*
	No.of Memory for redialing	1	*
DISPLAY DETAILS	Display	Without	Without
	No.of digits in display	0	0

CERTIFICATE	Availability of the Test Report from TEC	Yes	*
	TEC approval	Yes	*
	TEC certificate No(not a part of biddable parameter)	Applied	*
	TEC certificate Date(not a part of biddable parameter)	Applied	*
	Validity of TEC cerficate(not a part of biddable parameter)	Applied	*

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	*****	*****KAMRUP	10	30

Bid Specific Additional Terms and Conditions

1. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
2. Scope of supply (Bid price to include all cost components) : Only supply of Goods
3. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
4. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
5. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
6. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
7. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 7 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be

charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---