

### Bid Document

| Bid Details  |   |
|--|---|
| Bid End Date/Time                                      | 20-07-2020 17:00:00   |
| Bid Opening Date/Time                                  | 20-07-2020 17:30:00   |
| Bid Life Cycle (From Publish Date)                     | 90 (Days)   |
| Bid Offer Validity (From End Date)                     | 30 (Days)   |
| Ministry/State Name                                    | Delhi   |
| Department Name  | Education Department Delhi  |
| Organisation Name                                      | Directorate Of Education  |
| Office Name  | Head Office   |
| Total Quantity   | 1   |
| Item Category  | Router  |
| Bidder Turnover (Last 3 Years)                         | 2 Lakh (s)  |
| OEM Average Turnover (Last 3 Years)                    | 16 Lakh (s)   |
| Experience Criteria                                    | 2 Year (s)  |
| MSE Exemption for Years of Experience and Turnover     | No  |
| Startup Exemption for Years of Experience and Turnover | No  |
| Document required from seller                          | Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| Past Performance                                       | 10 %  |
| Bid to RA enabled                                      | No  |
| Inspection Required                                    | No  |

### EMD Detail

|          |    |
|----------|----|
| Required | No |
|----------|----|

### ePBG Detail

|          |    |
|----------|----|
| Required | No |
|----------|----|

## Splitting

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one year) to be submitted along with bid in support of quantity supplied in the relevant year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

## Router ( 1 pieces )

### Technical Specifications

[\\* As per GeM Category Specification](#)

| Specification | Specification Name  | Values | Bid Requirement (Allowed Values) |
|---------------|---|--------|----------------------------------|
| Ungrouped     | Type of Router  | WAN    | WAN                              |
|               | No. of Gigabit Ethernet (10/100/1000 Base-T ) Interface Ports | 3      | More than 3.0 Or higher          |
|               | No. Of Serial WAN Port  | 0      | *                                |
|               | No. 1G SFP Slot ( Fiber / Copper)                             | 2      | More than 2.0 Or higher          |
|               | No. of 10G SFP+ Slot (Fiber / Copper)                         | 0      | More than 0.0 Or higher          |
|               | No. of v.35 WAN Interface                                     | 0      | *                                |
|               | No. of E1 (G.703) WAN   | 0      | *                                |

|  |           |                          |
|--|-----------|--------------------------|
| Interface  |           |                          |
| Number of Gigabit Ethernet (10/100/1000 Base-T ) LAN Ports | 3         | *                        |
| Ethernet LAN PORT  | Non PoE   | *                        |
| <b>Packet forwarding rate (MPPS)</b>                       | 0         | More than 0.0 Or higher  |
| Aggregated Throughput (Mbps)                               | 100       | *                        |
| Support for Redundant Power Supply                         | NA        | *                        |
| No. of 3G/4G Interface Card                                | 0         | *                        |
| No. of Free Slots (Low density)                            | 2         | *                        |
| <b>No. of Free Slots (High density)</b>                    | 1         | More than 1.0 Or higher  |
| Routing Protocols from day-1                               | -         | *                        |
| Network Management Protocols                               | -         | *                        |
| <b>IPsec Throughput (Mbps)</b>                             | 92        | More than 92.0 Or higher |
| IPsec Encryption   | -         | *                        |
| Security Protocol  | -         | *                        |
| Support for QoS  | Available | *                        |
| Wattage (Watt)   | 250       | *                        |
| Dimension / Form Factor(RU)                                | 1         | *                        |
| Operating Temperature Range(Degree C)                      | -         | *                        |
| Operating Humidity (RH) (%)e                               | -         | *                        |
| IPv6 Ready   | Yes       | *                        |
| <b>On Site OEM Warranty (Year)</b>                         | 5         | 5                        |

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Additional Specification Documents

#### Consignees/Reporting Officer and Quantity

| S.No. | Consignee/Reporting Officer | Address   | Quantity | Delivery Days |
|-------|-----------------------------|---|----------|---------------|
| 1     | Ravi Prakash                | 110054, Directorate of Education, IT Branch Old Patrachar Vidyalaya Building, Timarpur, Lucknow Road. | 1        | 15            |

## Bid Specific Additional Terms and Conditions

1. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
2. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
3. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
4. The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:
  - (i) Single order of at least 35% of estimated bid value; or
  - (ii) Two orders of at least 20% each of estimated bid value; or
  - (iii) Three orders of at least 15% each of estimated bid value.
 Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion
5. For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:
  - a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
  - b. Execution certificate by client with order value.
  - c. Any other document in support of order execution like Third Party Inspection release note, etc.
6. Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods
7. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
8. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
9. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of

Telephone Numbers for Service Support.

[This Bid is also governed by the General Terms and Conditions](#)

**---Thank You---**