

Bid Document

| Bid Details | |
|--|---|
| Bid End Date/Time | 20-07-2020 19:00:00 |
| Bid Opening Date/Time | 20-07-2020 19:30:00 |
| Bid Life Cycle (From Publish Date) | 90 (Days) |
| Bid Offer Validity (From End Date) | 30 (Days) |
| Ministry/State Name | Ministry Of Development Of North Eastern Region |
| Department Name | Na |
| Organisation Name | N/a |
| Office Name | Vigyan Bhawan Annexe, New Delhi |
| Total Quantity | 1 |
| Item Category | IP Telephony (PAC Only) |
| MSE Exemption for Years of Experience and Turnover | No |
| Startup Exemption for Years of Experience and Turnover | No |
| Document required from seller | OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| Bid to RA enabled | No |
| Inspection Required | No |

EMD Detail

| | |
|----------|----|
| Required | No |
|----------|----|

ePBG Detail

| | |
|----------|----|
| Required | No |
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Splitting

Bid splitting not applied.

IP Telephony (1 pieces) (Under PAC)

| | |
|-------|----------------------------------|
| Make | cisco |
| Model | ip-cisco-8821wirelessippphone-1y |

Technical Specifications

[* As per GeM Category Specification](#)

| Specification | Specification Name | Values | Bid Requirement (Allowed Values) |
|---------------|---|----------|----------------------------------|
| Specification | Screen Size (Diagonal) of IP Phone (inches) | 2.4 | * |
| | SIP Based IP Phones | Yes | Yes |
| | Network Interface Port | Wi Fi | * |
| | Display Type | Coloured | * |
| | Line Keys | 0 | * |
| | Programmable Soft Keys (Number) | 0 | * |
| | Power over Ethernet | No | * |
| | Support for XML | Yes | * |
| | Speakerphone capability | Yes | * |
| | 3 way conference capability | No | * |
| | Mute Button | Yes | * |
| | System has G-722/ G-711/ G-729 or equivalent nt wideband audio coding support | Yes | * |
| | Interoperability with SIP IPPBX | Yes | * |
| | Support for IPv4/IPv6 | IPv4 | IPv4 |
| | The IP Phone and IP PBX should be from same OEM | Yes | Yes |
| | Support For HD Video Quality | No | * |
| | Warranty (Years) | 1 | 1, 5 |

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignees/Reporting Officer and Quantity

| S.No. | Consignee/Reporting Officer | Address | Quantity | Delivery Days |
|-------|-----------------------------|--|----------|---------------|
| 1 | Jaya Shah | 110011,Vigyan Bhawan Annex, Maulana Azad Road, New Delhi | 1 | 30 |

Bid Specific Additional Terms and Conditions

1. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
2. **IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
3. Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope
Warranty period should be covered as per OEM guidelines and standard warranty period (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)
4. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---