Dakota Kirkbride

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SUMMARY

Highly motivated and ambitious undergraduate student with a passion for technology, business, and leadership. Entry-level knowledge of software development, business analysis, and IT support.

EDUCATION

CAPITAL UNIVERSITY, Columbus, Ohio
Bachelor of Arts, May 2022
Majors: Computer Science, Business Management
GPA: 3.97/4.00

RELEVANT EXPERIENCE

Software Developer Intern, June 2021 – August 2021

AVANADE INC. ERP Department

- Developed business-critical solutions within Dynamics 365 Finance and Operations for company clients
- Coordinated with development team to determine best practices for handling incoming client issues
- Leveraged Azure DevOps for code version control and testing throughout development cycles for client projects

Junior Systems Engineer, August 2020 – May 2021

SAFEAUTO INSURANCE Information Technology Department

- Balanced academic course-load with everyday duties as a member of the End-User Compute team on a part-time basis
- Helped shift the company towards full-virtualization using VMware Horizon desktop pool and server farm implementation to meet the demands of extended work-from-home

Software Delivery Intern, May 2020 – August 2020

SAFEAUTO INSURANCE Information Technology Department

- Assisted the Software Delivery team with numerous tasks including: hardware imaging, software roll outs to end users, and designing VDI architecture
- Presented a summer-long project regarding third-party application patching in Microsoft SCCM to leadership at the conclusion of the internship

IT Helpdesk Assistant, January 2020 – May 2020
CAPITAL UNIVERSITY Information Technology Department
- Provided maintenance, technical support, and troubleshooting of desktop computers, printers, telephones, and other devices to ensure effective use of resources among students and faculty
- Utilized strong communication skills when answering calls and acknowledging Helpdesk emails

TECHNICAL SKILLS

Python	Swift UI/UIKit
C++	Hardware Imaging
C#	Git/Azure DevOps
X++	JavaScript/React.js
SQL	VMware Horizon Administration

CERTIFICATIONS

Microsoft Database Fundamentals
Microsoft Azure Fundamentals
Microsoft Dynamics 365 Fundamentals (ERP)

RELEVANT COURSE-EMBEDDED PROJECTS

COVID-19 Data Tracking App, Spring Semester 2021
CAPITAL UNIVERSITY Computer Science Department
- Wrote IOS app that provides information, resources, and up to date COVID-19 data for the United States and world at large using SwiftUI and UIKit
- Connected the Core Data framework within the app to the New York Times COVID-19 database to yield daily updates to case data

Airline Seating Simulation, Spring Semester 2021
CAPITAL UNIVERSITY Computer Science Department
- Applied Agile Development and Pair Programming techniques with classmate to develop a hypothetical airline seating simulation based on numerous customer conditions and use cases
- Created a GUI using the Python Graphics Module to allow user input in addition to file read/write support

ACTIVITIES/HONORS

Member, Delta Sigma Pi (National Business Fraternity)
President's List (3.85+ GPA), 2019, 2020, Spring 2021