DAKOTA LONG

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EDUCATION

East Carolina University
2014-2018
Bachelor of Science in Computer Science
3.354 GPA

Honors
ECU Excels Award

Activities
Intramural Racquetball
Freelance Photography

SKILLS

Languages
Java, C++, C, HTML, CSS, SQL, .NET, Python

Operating Systems
Windows, Linux

Applications
Android Studio, Visual Studio, Eclipse, PyCharm

Databases
Oracle, MySQL

COURSEWORK

- Advanced Data Structures and Algorithms
- Operating Systems
- Database Management Systems
- Web Applications
- Design/Analysis of Algorithms
- Computer Networks
- Software Engineering
- Automata and Formal Languages
- Natural Language Processing
- Information Retrieval

WORK EXPERIENCE

IT Helpdesk Intern
Alliance One, Greenville NC
June 2016 - Present

- Provided timely technical support for over 5000 worldwide Alliance One employees
- Resolved high priority software and hardware issues to ensure smooth day to day operations
- Gained exposure to SAP, SQL, Palo Alto, and Active Directory

Customer Service Clerk
Harris Teeter, Greenville NC
March 2015 - June 2016
- Oversaw customer service relations for hundreds of customers daily
- Managed employee schedules in order to maintain operation efficiency
- Counted and secured tills daily

PROGRAMMING PROJECTS

Campus Delivery Web App
2016
ASP .NET web application to order food from various restaurants near campus.

Pirate Notes
2017
Node.js developed website for accessing/sharing notes for students.

IBX Paint Web Ordering App
2018 (WIP)
Web Application for the business IBX Paint to allow online ordering of products.