

# Dakota Malchow

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Pursuing the undeniable craving to foster kindness and help create meaning

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## PROFESSIONAL EXPERIENCE

### Technical Project Manager - Ontario Systems

Jul 2019 - Present

- Project Manager and Scrum Master for Artiva RM product, comprised of two development teams containing approximately 30 team members creating and maintaining software for 59 clients (approximately 4,000 end users)
- Managed and successfully delivered 2 General Availability releases and 3 Limited Availability releases
- Mentor other project managers in creation of sprint metrics and reporting
- Work across other teams and stakeholders to ensure project deliverables, timelines, and resources
- Facilitate all team meetings, document processes, and coach scrum and agile methodologies

### Software Engineer II - Ontario Systems

Nov 2018 - Jul 2019

- Engineer on the Sustained Engineering Team, responsible for running sprint planning, daily scrum meetings, estimation meetings, sprint retrospective, and other team sessions
- Reimplemented agile methodologies on the Sustained Engineering Team
- Acted as unofficial scrum master by leading scrum processes and keeping track of team progress

### Software Engineer I - Ontario Systems

Aug 2017 - Nov 2018

- Engineer on the Sustained Engineering Team, responsible for running stand-ups, estimation meetings, and other team sessions
- Wrote and helped implement a data cleanup for a client to resolve over 100,000 records
- Fixed a bug in universal installation code affecting multiple products used across the company
- Assisted support specialists in performing root-cause analysis and providing engineering perspective on issues reported by clients
- Mentored interns and new hires in software application, programming, and team/company processes

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## SKILLS

Software			Programming		
Jira	Bitbucket	Jenkins	Bash Scripting	XML	SQL
PowerBI	PowerPivot	Excel	Vagrant	Docker	Git

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## CERTIFICATIONS

Project Management Institute - Certified Associate Project Manager (CAPM)

Apr 2020 - Apr 2025

Scrum Alliance - Certified ScrumMaster (CSM)

Aug 2018 - Aug 2020

Scrum Alliance - Certified Scrum Product Owner (CSPO)

Aug 2018 - Aug 2020

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More info at [dakotamalchow.com](http://dakotamalchow.com)