

LAKHAN SONARTHI

E-mail ID: lsonarhi35@gmail.com

Contact No: 9303318789

CAREER OBJECTIVE :-

A professional with a passion for service in the information technology industry. Skilled in a wide range of desktop applications, their uses, and how to maintain and repair them. Expert interpersonal communicator who is not satisfied until the customer is satisfied.

EDUCATIONAL QUALIFICATIONS:-

S.S.C	Govt Boys.H.S.School Shivgarh Ratlam	MP Board	2020
H.S.C	Govt Boys H.S School Shivgarh Ratlam	MP Board	2022
IT Diploma	Troubleshooter Academy	Daluda M.P.	2022
BA (Pursuing)	BA 2 nd year	Mandsaur MP	2024

CERTIFICATION :-

Advance Diploma in Hardware and Network Engineering from Troubleshooter Academy.

PROFESSIONAL EXPERIENCE:-

✧ EXPOSURE-I

Company Name : Brisk Technovision limited.

Project : Ipca Laboratories Ltd. Vadodara GJ.

Designation : Sr. Desktop Support Engineer.

Currently Working: Nov.2022 to till date.

RESPONSIBILITIES

- ❖ Installation and configuration of windows based operating systems windows 7,8,10,11
- ❖ Troubleshooting of all types of Hardware & network and Software applications problems.
- ❖ Configuring & troubleshooting of Desktop/Laptop for managing backup and recovery.
- ❖ Antivirus Installation and Updating.
- ❖ Configuring and Troubleshooting MS outlook.
- ❖ Troubleshooting Hardware, Software & networking problems.
- ❖ Installation of permitted end point software like Antivirus, MS-office, adobe & acrobat reader etc.
- ❖ Local and Network Printer configuration, troubleshooting.
- ❖ Installing CCTV Cameras Normal and IP Cameras & Troubleshooting any problems.
- ❖ Cabling, crimping, troubleshooting the LAN connections.
- ❖ Knowledge of Creating Users, Groups, and OU in Active Directory.
- ❖ Registering a client pc in a particular domain.
- ❖ Vendor coordination and service Request.
- ❖ Handling LAB IT related issues and provide support.
- ❖ Vendor coordination and service Request
- ❖ Taking ownership of a ticket and seeing it through to closure.
- ❖ preventive maintenance activity
- ❖ Maintaining IT Asset Management (Inventory)
- ❖ Troubleshooting & providing support to Client Users
- ❖ Administer CitrixXen App and Xen Desktop farms.

PERSONALSTRENGTHS:-

- ✧ Ability to provide technical assistance and resolution. Good communication and organization skills. Good interpersonal Skills and eagerness to learn new things. Ability to analyze problems effectively & Tackle Challenges Confidence, Sincere and Hardworking. Ready to accept new challenge and responsibilities...!!

PERSONAL INFORMATION

Name : Lakhan Sonarathi
Date of Birth : 01/01/2004
Mobile Number : 93033 18789
Communication Address : Shiv Aasish Society Akashr Chock Vadodara GJ
Permanent Address : Vill-Shivgarh Dist – Ratlam M.P.
Nationality : Indian
Languages Known : English & Hindi.
Marital Status : Single
Email : lsonarathi35@gmail.com

Declaration:

- ✧ Declaration: seeking a position where i can utilize all my skills and abilities in the field that *offers* professional growth well being resourceful, innovative and flexible.
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lakhan.Sonarathi

Place:Vadodara GJ.