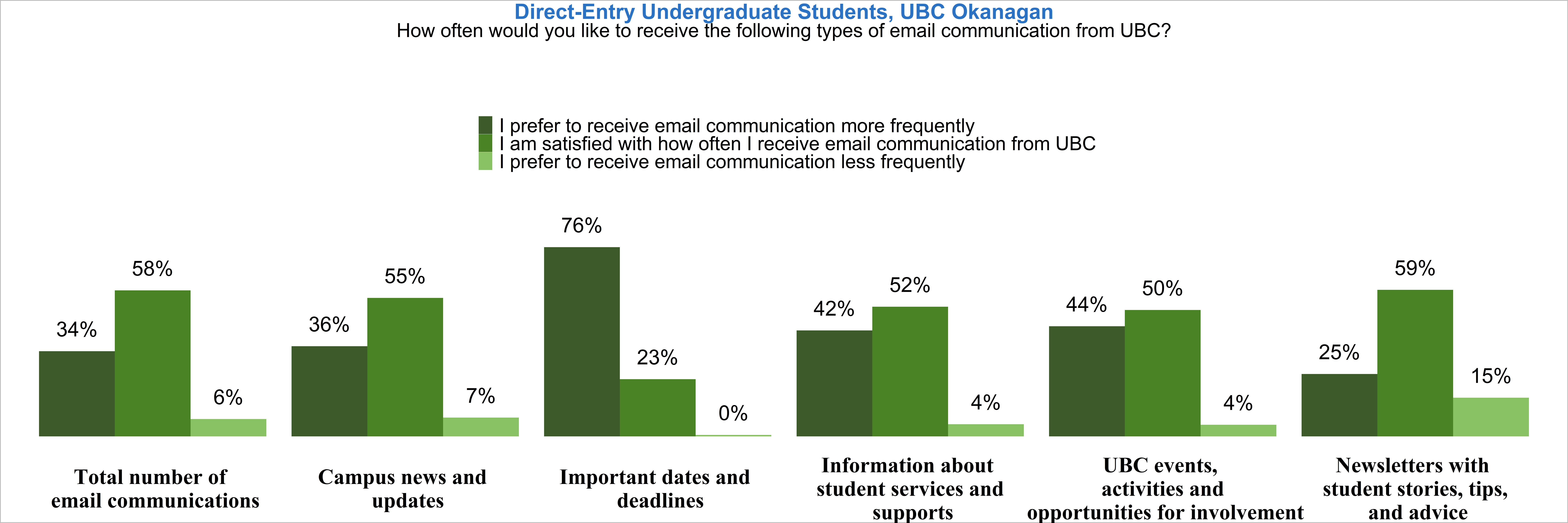
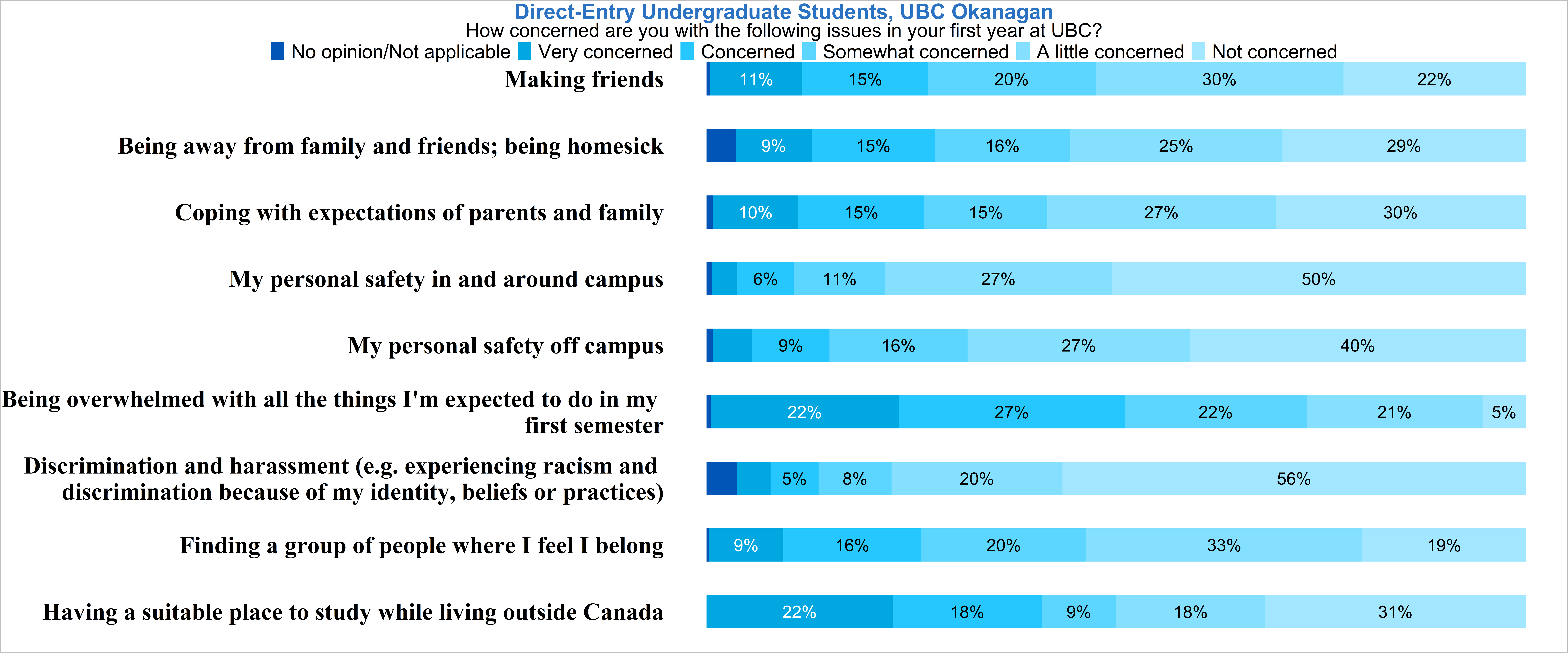
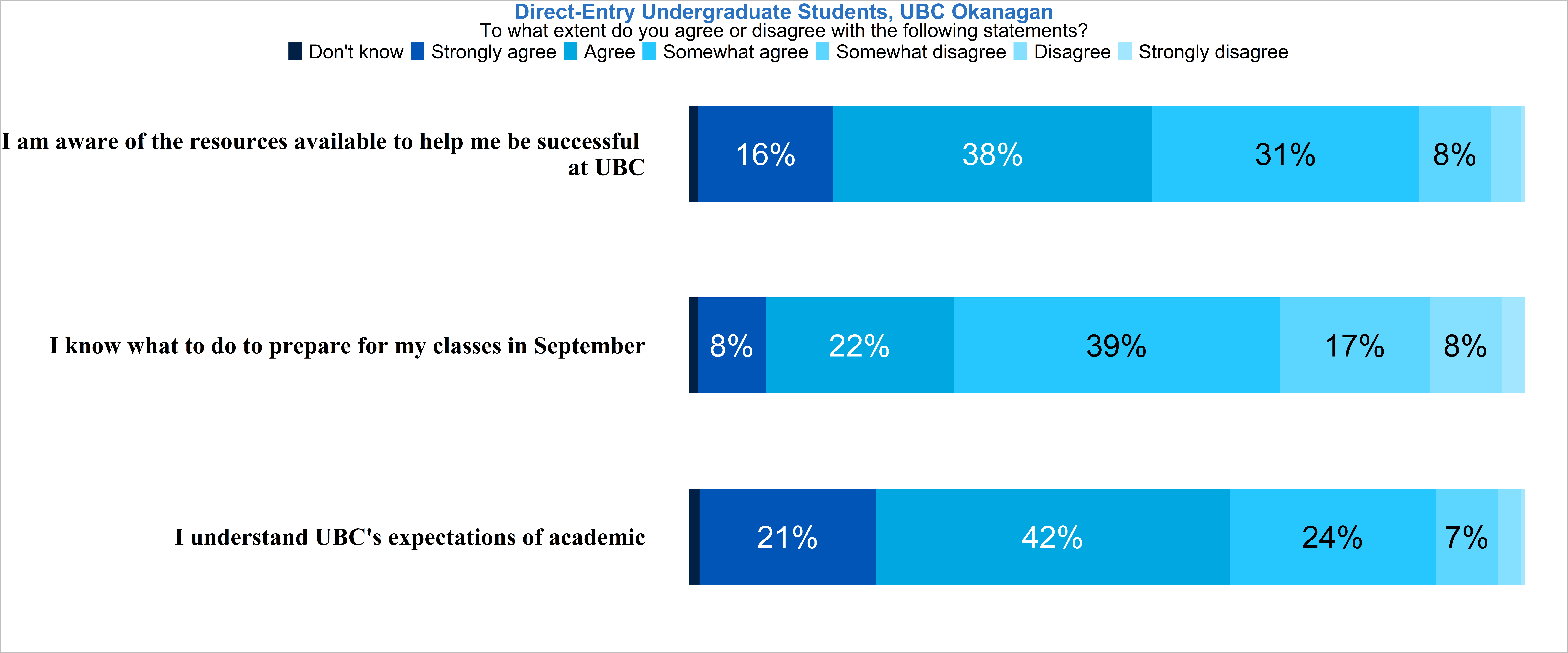
Test report



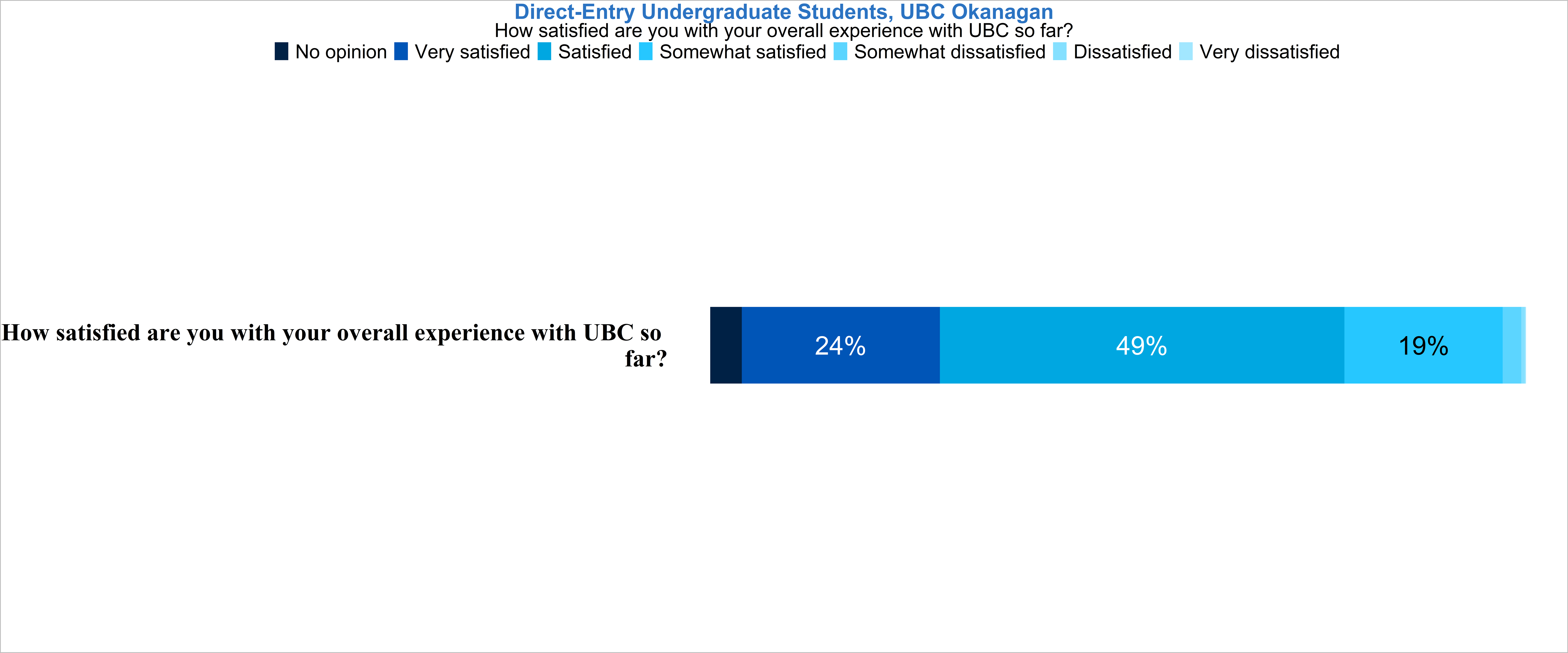
| **UBCO** | **I prefer to receive email communication more frequently** | **I am satisfied with how often I receive email communication from UBC** | **I prefer to receive email communication less frequently** | **Total** |
| --- | --- | --- | --- | --- |
| Total number of email communications | 34% | 58% | 6% | 1351 |
| Campus news and updates | 36% | 55% | 7% | 1345 |
| Important dates and deadlines | 76% | 23% | 0% | 1348 |
| Information about student services and supports | 42% | 52% | 4% | 1347 |
| UBC events, activities and opportunities for involvement | 44% | 50% | 4% | 1349 |
| Newsletters with student stories, tips, and advice | 25% | 59% | 15% | 1346 |



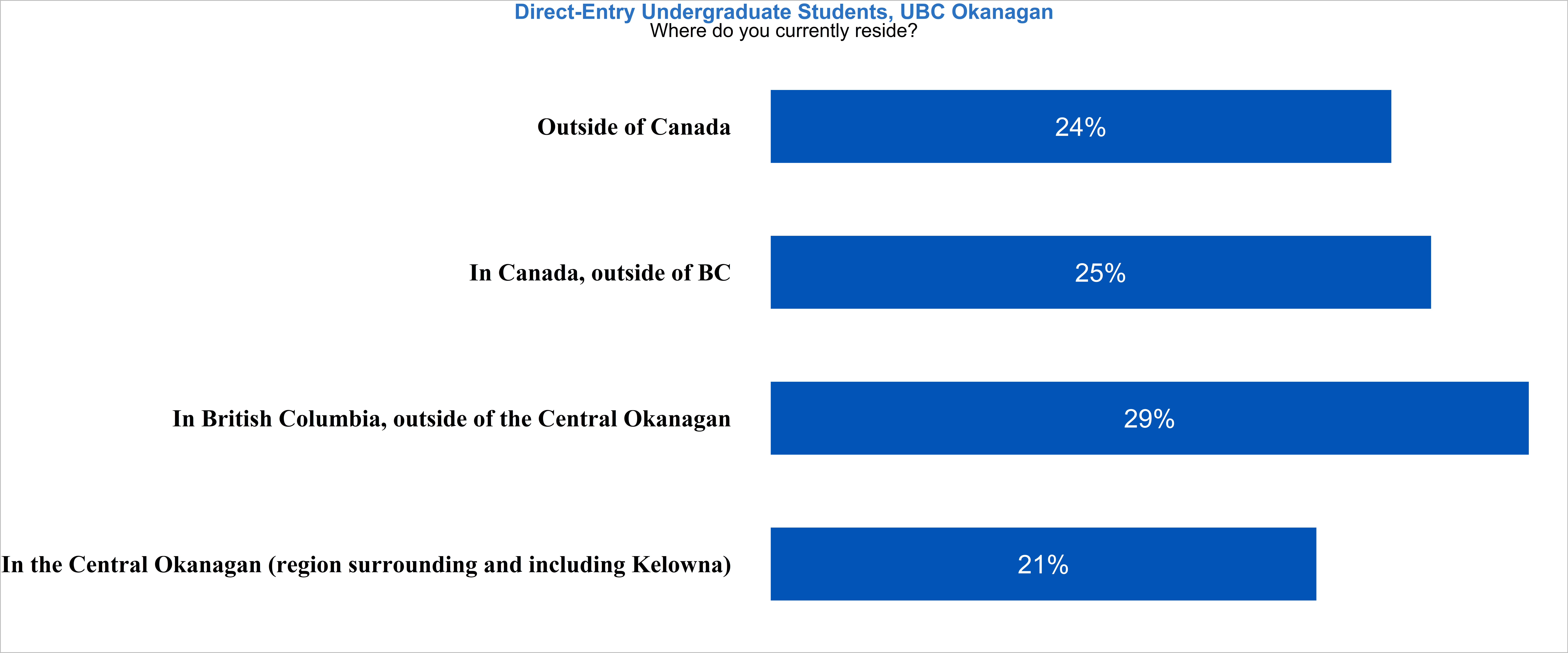
| **UBCO** | **No opinion/Not applicable** | **Very concerned/Concerned** | **Including somewhat concerned** | **Very concerned** | **Concerned** | **Somewhat concerned** | **A little concerned** | **Not concerned** | **Total** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Making friends | 0% | 26% | 47% | 11% | 15% | 20% | 30% | 22% | 1573 |
| Being away from family and friends; being homesick | 3% | 24% | 40% | 9% | 15% | 16% | 25% | 29% | 1572 |
| Coping with expectations of parents and family | 0% | 25% | 40% | 10% | 15% | 15% | 27% | 30% | 1572 |
| My personal safety in and around campus | 0% | 10% | 21% | 3% | 6% | 11% | 27% | 50% | 1570 |
| My personal safety off campus | 0% | 14% | 31% | 4% | 9% | 16% | 27% | 40% | 1572 |
| Being overwhelmed with all the things I'm expected to do in my first semester | 0% | 50% | 72% | 22% | 27% | 22% | 21% | 5% | 1571 |
| Discrimination and harassment (e.g. experiencing racism and discrimination because of my identity, beliefs or practices) | 3% | 9% | 18% | 4% | 5% | 8% | 20% | 56% | 1572 |
| Finding a group of people where I feel I belong | 0% | 25% | 46% | 9% | 16% | 20% | 33% | 19% | 1568 |
| Having a suitable place to study while living outside Canada | NA | 40% | 50% | 22% | 18% | 9% | 18% | 31% | 22 |

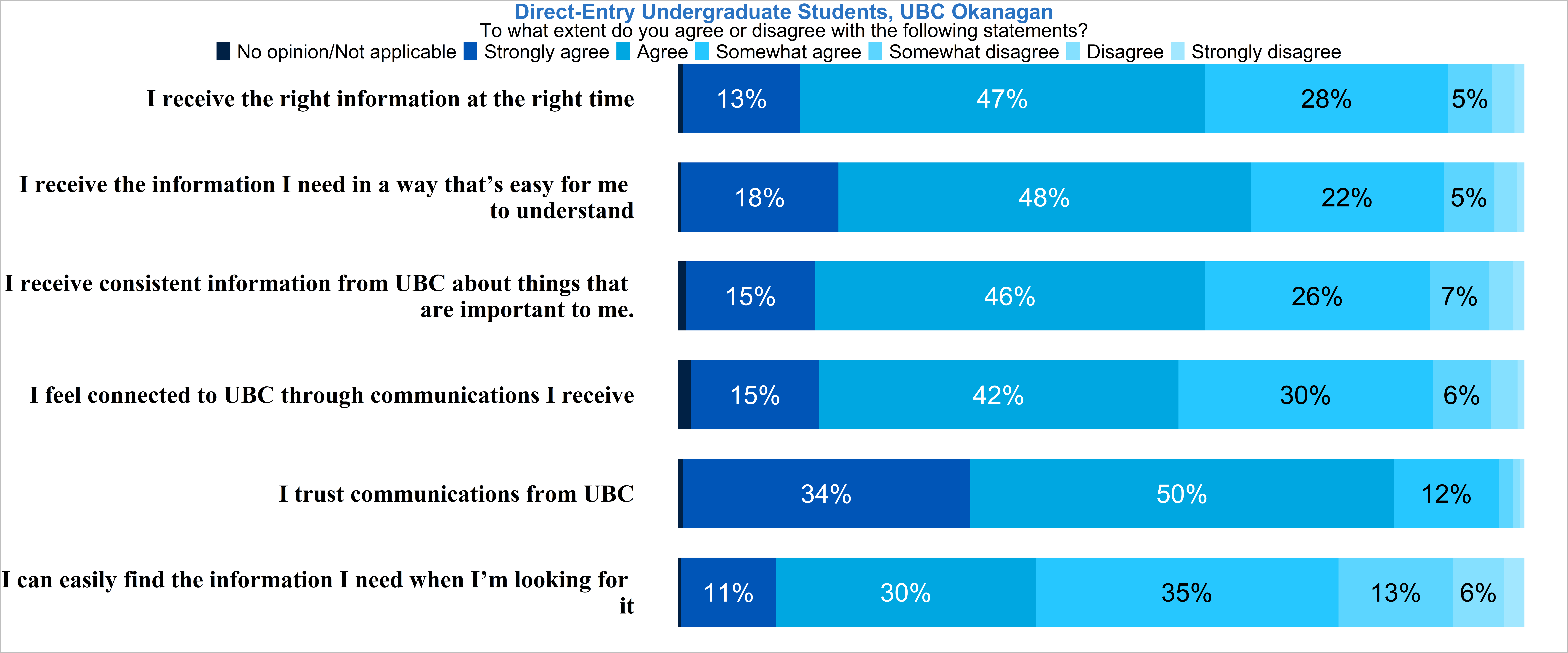


| **UBCO** | **Don't know** | **Strongly agree/ Agree** | **Including somewhat agree** | **Strongly agree** | **Agree** | **Somewhat agree** | **Somewhat disagree** | **Disagree** | **Strongly disagree** | **Total** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| I am aware of the resources available to help me be successful at UBC | 1% | 54% | 86% | 16% | 38% | 31% | 8% | 3% | 0% | 1250 |
| I know what to do to prepare for my classes in September | 1% | 30% | 69% | 8% | 22% | 39% | 17% | 8% | 2% | 1248 |
| I understand UBC's expectations of academic | 1% | 63% | 88% | 21% | 42% | 24% | 7% | 2% | 0% | 1247 |



| **UBCO** | **No opinion** | **Very satisfied/ Satisfied** | **Including somewhat satisfied** | **Very satisfied** | **Satisfied** | **Somewhat satisfied** | **Somewhat dissatisfied** | **Dissatisfied** | **Very dissatisfied** | **Total** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| How satisfied are you with your overall experience with UBC so far? | 3% | 73% | 93% | 24% | 49% | 19% | 2% | 0% | 0% | 1577 |





| **UBCO** | **No opinion/Not applicable** | **Strongly agree/ Agree** | **Including somewhat agree** | **Strongly agree** | **Agree** | **Somewhat agree** | **Somewhat disagree** | **Disagree** | **Strongly disagree** | **Total** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| I receive the right information at the right time | 0% | 61% | 90% | 13% | 47% | 28% | 5% | 2% | 1% | 1355 |
| I receive the information I need in a way that’s easy for me to understand | 0% | 67% | 90% | 18% | 48% | 22% | 5% | 2% | 0% | 1352 |
| I receive consistent information from UBC about things that are important to me. | 0% | 61% | 87% | 15% | 46% | 26% | 7% | 2% | 1% | 1352 |
| I feel connected to UBC through communications I receive | 1% | 57% | 87% | 15% | 42% | 30% | 6% | 3% | 0% | 1350 |
| I trust communications from UBC | 0% | 84% | 96% | 34% | 50% | 12% | 1% | 0% | 0% | 1350 |
| I can easily find the information I need when I’m looking for it | 0% | 41% | 77% | 11% | 30% | 35% | 13% | 6% | 2% | 1347 |