

# DIANA NEIZHKO

Junior QA Engineer

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Odesa, Ukraine

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## ABOUT ME

Junior QA Specialist with a background in education. I completed the GoIT QA course and gained solid knowledge of core QA practices. I am a long-life learner and value continuous growth — a mindset that comes naturally to me after years of working in education. Now I'm looking for an opportunity to apply my skills in QA, grow professionally, and contribute to a team where quality matters.

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## EDUCATION

**2025 - 2026**

IT School GoIT. QA Engineer

**2016 - 2021**

The state institution “South Ukrainian National Pedagogical University named after K.D. Ushynsky”.

Master's degree. English language and world literature

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## WORK EXPERIENCE

Educational sector | 2022 - 2025

### English teacher

- Delivered structured, high-quality lessons within a CELTA-based program, with students achieving top awards in competitions, including first-place winners
- Completed initial and advanced training; participated in internal conferences, improving teaching methods and contributing to project initiatives
- Passed regular bi-monthly quality reviews, consistently meeting project standards
- Maintained detailed documentation, ensuring accurate tracking of lessons and student outcomes

Pharmaceutical Company | 2020 - 2021

### Quality control specialist

- Ensured accurate CRM reporting and compliance with HIPAA regulations
  - Monitored call quality and prescription reviews, minimizing errors and ensuring regulatory compliance
  - Reviewed physicians' prescriptions to ensure insurance and compliance requirements were met
  - Followed strict procedures, supporting smooth operations in a regulated environment
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## SKILLS

### • Tools & Technologies:

Jira, Trello, TestRail/Qase, Postman, Chrome DevTools, Git

### • Testing & QA:

Manual testing, test planning, test execution, bug reporting, test documentation, understanding of SDLC/STLC

### • API & Databases:

REST API, HTTP, JSON, SQL

### • Web & Platforms:

Basic HTML/CSS understanding, Web and Mobile testing

### • Methodologies:

Agile / Scrum

### • Soft skills:

Attention to details, Communication skills, Problem-solving skills, Structured work, Long-life learning

### • Languages:

English - Upper-Intermediate, Ukrainian - Native

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