

PMP certified professional targeting to express potential in project management in an esteemed organization.

PROFILE SUMMARY

- A multifaceted & dynamic technocrat offering over 13 years of unmatched track record in spearheading project management, business analysis, waterfall and agile methodologies across several domains.
- Thorough understanding of the PMP framework and various development approaches.
- Efficient in mapping requirements of clients as well as multiple stakeholders, documenting RFP and RFI, translating the requirements into BRD, FRD, technical solution; effective in developing, transitioning and customizing processes in line with specified guidelines.
- Drove agile transformation and coordinated for its adoption by teams across multiple sites; worked on product development and was acknowledged for providing strategic solutions for competitive advantage.
- Rich experience in analysis of financial data as it pertains to each project in their control, including the proper distribution and allocation of resources, the implementation of budgets and the quantification of monetary risk and impact.
- Implemented established policies, system monitors and controls to ensure the successful management and reporting of all corporate initiatives in the program.
- Proven skills in project management; handled multiple portfolios as per the core business objectives; developed internal project management tool and drafted SOW by identifying scope, schedule, budget and resource plan.
- Excellence in managing end to end delivery/program/project planning & implementation from scope management, to activity sequencing, effort & cost estimation, presales activities, risk analysis to quality management in line with the guidelines & norms.
- Strategist & implementer with expertise in managing multiple project delivery frameworks & new systems implementation and for change management related activities within the specified time & cost parameters.

SOFT SKILLS

Influence	Problem Solving	Decision Making	Negotiation
Analytical	Time Management	Organization	Resourceful

IT SKILLS

- MS Office
  - SQL
- MS Project
  - Jira
- MS Visio
  - Confluence

CORE COMPETENCIES

Project Planning
Project Execution & Monitoring
Project Delivery Management
Cost Estimation & Budgeting
Change Management
Risk Management
Software Development Life Cycle
Waterfall & Agile Methodologies
DevOps CI/CD
Solution Architecture
Business Analysis
Process Mapping
Technical Documentation
Reporting

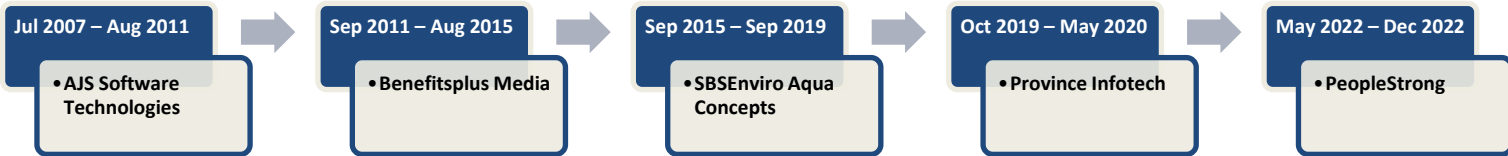
EDUCATION

- Master of Business Administration | GGS Indraprastha University, New Delhi | Jun 2007
- Bachelor of Information Technology | IGNOU, New Delhi | Apr 2004

CERTIFICATIONS

- Project Management Professional | PMI, USA | Dec 2021
- Associate Level Software Business Analyst | QBI Institute, NOIDA | Dec 2015
- Enterprise Resource Planning – BI | C-DAC, NOIDA | Oct 2008

## CAREER TIMELINE



## WORK EXPERIENCE

### Consultant (Project Management) **PeopleStrong, Gurgaon** **May 2022 – Dec 2022**

- Managed cross-functional teams, including sales, solution architects and engineering to implement SaaS product.
- Affiliated with clients, conducted workshops and project meetings.
- Translated the project requirements into tasks, scheduled and assigned them using MS Project.
- Ensured that the product is delivered to agreed scope and timelines, with customer satisfaction on the quality of work.
- Specified technical changes to product team, if required during implementation.
- Planned and forecasted resource requirements based on future demands.
- Controlled customer delivery, validated go live, and provided hypercare support for successful transition.
- Implemented methodology and best practice to continue to develop and scale the delivery of the product.

### Project Lead **Province Infotech, Gurgaon** **Oct 2019 – May 2020**

- Evaluated the existing business processes and implemented best practices.
- Prepared business case to provide justification for undertaking the projects that would add value to the organization.
- Coordinated with the functional departments to gather requirements for products.
- Assisted the solution architect in creating solutions for products.
- Wrote user stories with associated acceptance criteria and estimation.
- Facilitated the scrum ceremonies of daily standups, reviews and retrospectives.
- Utilized Jira for creating product, sprint backlogs, executing sprints, and monitoring them through Scrum Boards.
- Prepared sprint reports in Confluence and disseminated it to relevant stakeholders.

### Assistant Manager (Project Management) **SBSEnviro Aqua Concepts, Faridabad** **Sep 2015 – Sep 2019**

- Interacted with stakeholders to determine and document project requirements.
- Developed budgets and managed finances of projects.
- Used MS Project to track, monitor, analyze, and update schedule, budget accordingly.
- Applied MS Project to determine critical path and earned value.
- Communicated and coordinated with clients, vendors, subcontractors and design team to ensure smooth execution of projects.
- Reviewed project progress and evaluated results for accuracy and efficiency.
- Provided information and reports of ongoing projects to the management.
- Closed project and documentation, passed project deliverables to operations.

### Assistant Manager (Project Management) **Benefitsplus Media, Gurgaon** **Sep 2011 – Aug 2015**

- Formulated business rules and created PRD of the software product modules.
- Conducted project kickoff meetings, defined project objectives, scope, tracked risks and managed detailed project schedules.
- Defined guidelines, policies and SLA for the projects.
- Reviewed customer inquiries, reports and issues for quick response, proper documentation and troubleshooting.
- Apprised the management and clients of project status at regular intervals.
- Assisted technical team with preparation of deployments including reporting in release management meetings.
- Provided demonstration and training of the software product to employees of client companies.

### Business Analyst **AJS Software Technologies, New Delhi** **Jul 2007 – Aug 2011**

- Elicited requirements from stakeholders and end users through interviews, surveys and workshops.
- Gathered requirements through data mining, document analysis and workflow analysis.
- Estimated project costs and timelines.
- Authored BRD and SRS based on gathered requirements.
- Created use cases based on functional requirements.
- Designed wireframes and prototypes of the software product being developed.
- Collaborated with in-house developers and subcontracted technical experts to enhance the scope of projects.
- Acted as a liaison between business units, technology teams and support teams.

## KEY PROJECTS

### **VIP Reference Monitoring System | Visual Basic, SQL Server**

A web based system was created that allowed the user to record all the information regarding the VIP references, starting with the entry of a new VIP reference to noting down all the actions/status and maintaining the history of each and every VIP reference for further advertence and generating a list of pending references till date.

### **Online Bookstore | PHP, MySQL**

A company with a chain of brick and mortar bookstores was given a web presence. A website was developed that enabled the buying and selling of over a million books with unique titles all across the globe. The website had the features of basic & advanced search, customer registration, login and checkout. A customer could also give ratings and write reviews for the books, receive recommendations based on his/her browsing habits and purchase history. The major payment gateways were integrated with the website. The website allowed different payment modes and could apply discount vouchers.

### **Employee Engagement Portal | ASP.NET, Oracle**

Employee engagement at workplace is encouraged by organizations as it increases the productivity of employees. A SaaS based portal was created to implement the concept of employee engagement. The product was not only aimed at enhancing the coherence among employees but also to allow them to maintain individuality and improve their welfare. The product had a base module called Rewards & Recognition along with other submodules called Events, Suggestions, Trainings, Announcements, Articles and Blog. It could be customized and implemented as per the requirements of client organizations.

### **Holiday Package Website | ASP.NET, SQL Server**

A holiday package website catering to tourists all over the world, was created to tap into the tourism market. The website provided information on the holiday packages, being offered by the organization. It was a non-transactional website and the tourists could only enquire about the holiday packages through an enquiry form or phone number provided and purchase the required holiday package thereafter. Along with the website a CMS was also created to facilitate the administration of the website. The website was also integrated with social media platforms, to drive in web traffic.

### **HRMS Suite | Java, Oracle**

A SaaS based HRMS Suite of software modules to automate the standard HR tasks was implemented as per the requirements of client organizations. Each module performed a separate function within the HRMS Suite that helped with information gathering and tracking. It comprised the modules of HRIS, Recruitment, Onboarding, Attendance, Leave, Transfer, Confirmation, Promotion, Exit, Analytics, Learning, Performance, Payroll and Business Related Expenses. An API integration was created between client system, middleware and HRMS, if required for seamless data exchange.

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