

Shveta Prakash

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PROFESSIONAL SNAPSHOT

- Over 9 years of IT experience in developing and testing Mobile applications with 5 years of experience in Netsuite ERP
- Have good exposure in developing, administering and deploying of SuiteScripts in Netsuite Environment.
- Knowledge on implementing workflow solutions using solutions using Netsuite Workflows, Suitelets, UserEvent scripts ,Client Scripta, Scheduled Scripts, Restlets.
- Configuration and Maintenance of User profiles, Role hierarchy, Page layouts, Workflow Alerts, Approval process and Password policies in NetSuite.
- Working knowledge in generating Reports, Dashboards, customising reports and analysing the data discrepancies in NetSuite.
- Support of end User requests for new Saved searches, KPIs Dashboards.
- Showcasing back end middleware and Api automation using web service, Rest API, XML/JSON
- Created user-friendly, aesthetically pleasing and fully functional applications for Android and iOS.
- Built apps that communicate with RESTful services.
- Created applications utilising XML-RPC and JSON.
- Integrated Facebook, Twitter, Google plus feature for easy sign on
- Experience in deploying the Applications and integrating with third party applications.

WORK EXPERINCE

OpenText, Bangalore

Netsuite Deployment/Environment Engineer

February 2022 – November 2023

- Improved Netsuite modules and increased efficiency in business procedures by implemented SDF tool for deploying Netsuite entities for different accounts.
- Managed bundles release from vendors
- Deployed Netsuite modules to different accounts as part of Release Cycles.
- Configuration changes to fields , workflows , Suitescripts, roles/permissions, page layouts custom objects, custom lists , custom record types as part of deployment.
- Maintained roles and permissions assigned to employees, provide on-going system/technical support to users, and access for all roles.
- Successful administration of Netsuite , including user and role management, troubleshooting and end user support.

Vessel Management Pvt Ltd(Solas Marine Services), Mysore

Mobile Application Developer | Netsuite Technical Consultant

October 2016 – February 2022

Senior NetSuite Technical Consultant

- Work extensively with business on NetSuite ERP/CRM module including new implementations, enhancements, integrations, support, and other special projects for

different teams.

- Improved various NetSuite modules and increased efficiency in business procedures by developing process automation using Suite scripts.
- Expertise in Technical and Functional implementation of NetSuite.
- Conducted data migration using Netsuite import/export wizard, migrated data to Netsuite using csv import and exported using excel/csv files
- Designed and developed web pages using SuiteScript Programming
- Focus on analyzing Business Requirements as a part of NetSuite Implementation Projects and provide extensive support for Post-Production Support projects.
- Strategically used NetSuite scripts (Schedule, Client, Map Reduce, User Events, Suite let's) in both 1.0 and 2.0 to design and develop client's business requirements.
- Quick understanding of client's requirements, by asking open-ended questions related to the project and the customer business
- Support end-user requests for Saved Searches, Reports, KPI's and user Dashboards.
- Developed workflows for various actions such as Send Email and Set Field functions
- Successful administration of NetSuite, including user and role management, troubleshooting, and end user support.
- Maintained roles and permissions assigned to employees, provide on-going system/technical support to users, including training and access for all roles.
- Created validation , workflows for automated lead routing , lead escalation and Email Alerts.

Mobile Application Developer

- Built Customised iOS and android application for ERP and CRM modules for organisation.
- Responsible for User experience and programming.
- Established compatibility with third party products by developing program for modification and integration.
- Integrated Netsuite modules into mobile application for users
- Coordinate with the Business Analyst to understand the architecture
- Upgrading the IOS/Android and testing the application as per the requirements.

Infomaze Technologies, Mysore

Android Application Developer

July 2014 – September 2016

Scanofy

- QR code scan application for effective management of events, exhibitions or any shows
- Resource gathering.
- Analysing the requirement.
- Planning release dates, getting the apps uploaded to its respective stores & providing demos to the clients.

Unique Gift Shop & Grocy Basket App

- An eCommerce application with the Magento backend for shop-owners to manage their stocks & orders.
- Resource gathering, analysing the requirement and planning release dates, getting the apps

uploaded to its respective stores & providing demos to the clients

Xtrax

- An application, which advertises the extra stuff, to sell or share with your phone contacts only.

Sked Planr

- The Field Service Management application which has been built for an Australian client, not only helps business enterprises to manage their quotes, jobs & appointments in an optimized manner, but also helps in scheduling their technicians/staff members in as efficient way as possible.

Decor India

- The wallpaper Management & Ordering application which is built for Indian client provides an easy and error-free way for their dealers to order the products from. The application is available for dealers across the country.

Field Ramp

- Similar to the field service management application, it was built for the technicians/staff to organize their visits and jobs efficiently.

Palace Honda

- The application was built for easy management of the tasks and scheduling the meeting of the clients for the Vehicle showroom and creating forms which suits the need of the clients.

EDUCATION

Master of Computer Application MCA

Vidya Vikas College of Engineering • Mysore, India

Mar 2011 - Mar 2014

SKILLS

- **Operating Systems:** Windows, Ubuntu, Linux, Mac, IOS, Android
- **Netsuite:** Netsuite Script, SuiteBuilder, Suitebundler, SuiteFlow.
- **Programming Languages:** Java, Javascript, Swift, Angular JS, PHP.
- **IDE:** Visual Studio, Eclipse, Android Studio, xCode

Personal Skills

- Quick Learning and Understanding the System.
- Working with Team and Communicating knowledge.
- Determination and Hard working for achieving the goals.
- Interested in learning new Technologies.

Personal Interests and Achievements

- NCC cadet with 'B' certificate.
- National and State rank holder of GK exams, Talent exams and National Science during academic years.
- State and district level player of throw ball, chess, Javelin throw.

Personal Details

Date of Birth	30 th April 1989
Location	Mysore
Nationality	Indian
Languages Known	Hindi, English, Kannada, Tamil, Telugu
Marital Status	Married