GENERALYN H. QUIAMBAO

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- 11 years of experience in design, development, maintenance and delivery management of ERP and cloud-based development. Total of 18 years experience in software development.
- Ability to operate alone but spends time collaborating with team members to come up with creative solutions.
- Excellent written, verbal and cross-cultural communication skills and practice of active listening
- Creates an inspiring team environment with an open communication culture
- Adaptable and flexible to embrace changes in working environments
- Problem-solving abilities are a blend of using analytical and creative thinking to find solutions.

#### **EDUCATION**

2002 - 2005 MAPUA INSTITUTE OF TECHNOLOGY

Bachelor of Science in Computer Science

Cum Laude

1998-2002 REGIS-GRACE MONTESSORI SCHOOL

Secondary School Diploma, March 2002 With honors AC-1 Child Award Loyalty Award

## **TECHNICAL SKILLS**

Web Technologies: HTML, Javascript, JavaScript, PHP Programming

Languages: Visual C++, Visual Basic, Assembly Language, C# Database Technologies: Oracle, Microsoft SQL, PostgreSQL

OS: Microsoft Windows, Macintosh

# WORK EXPERIENCE

# August 2020 - Present

## Senior NetSuite Developer

- Works together with Project Managers and Solution Consultants to analyze client's current business processes to come up with an appropriate system design.
- Evaluate the business of the client and its requirements to design and implement solutions that will improve their system processes by using NetSuite.
- Determine out-of-the-box solutions in NetSuite that will meet client's business requirements.
- Works with the development team to implement the solutions designed.
- Creates technical documentation for customizations implemented and provides training to stakeholders.
- Documents customizations and workflows with test evidence.
- Manage changes to fields, workflows, roles/permissions, page layouts, custom objects, custom record types and scripts.
- Debugs and troubleshoots issues on a production account.
- Coordinates with NetSuite support for issues that cannot be resolved by the NetSuite APIs
- Formulates workaround for issues that NetSuite cannot be resolved and that the support cannot give workaround applicable for the client.
- Communicates with stakeholders the status of tasks and their timelines.
- Helps in facilitating scrum events for the team such as daily scrum, sprint planning,

	backlog refinement and retrospective.
November 2017 - August 2020	<ul> <li>Senior Platform Software Engineer</li> <li>Worked on pre-built solutions that are based on leading practices that will enable the customer to quickly use the system</li> <li>Collaborate with the product manager and define the scope of requirements of the solution and provide high level estimate to deliver the solution</li> <li>Coordinates with product manager to define user stories that will define the product backlog to deliver the solution</li> <li>Facilitates backlog refinement meeting to iron out scope that needs to be delivered, planning meeting to define backlogs that needs to be worked on the sprint that will give value to the solution at the end of sprint, daily scrum meetings to gather information of the progress on the backlogs being worked on and determine impediments that might be a risk to delivering the solution</li> <li>Contributes and implements on project management processes and best practices</li> <li>Supports product manager on customer and stakeholders expectations for the solution deliverables for an effective system</li> </ul>
July 2016 - November 2017	<ul> <li>Develop solutions that are aimed to be reusable that would benefit the company and customers</li> <li>Collaborates with the product owner to analyze common problems from data or requirement gathered and determine a solution to fix the system and adapt to the customers needs</li> <li>Describe the function and operation of the system which will include screen layouts, business rules and documentation</li> <li>Breaks down the solution into smaller deliverables that gives value to the solution being developed</li> <li>Provide a status report on progress of the solution development, facilitates meetings with team members to discuss development progress and impediments and address a solution, discuss with the stakeholders of the solution's current state and gather feedback that may or may not affect the solution</li> </ul>
June 2012 - June 2016	<ul> <li>Collaborate with functional consultants to determine the problem/gap communicated by the customer</li> <li>Provides solution to address the customer's requirements that is properly weighed with its pros and cons</li> <li>Attends to customer calls when required to give a status update and to present the solution provided so that other gaps that may have been missed will be addressed before the system goes live</li> <li>Provides support to customer solutions that needs further technical assistance after that the system goes live</li> </ul>
July 2005 - May 2012	DigiSoftware Philippines, Inc. Senior Engineer I  Handles scheduling and priorities for the team Delivers schedule of tasks for the direction of the application development Provides reports on the progress of the development of the software Involved on the defining specifications and development of software Responsible for delivering a working and bug free software that should also meet the specifications given Ensure stability of systems through planning and management of changes  Software Engineer IV Handles bug reports and modification requests for the applications team Scheduling and priority setting of the team members

	<ul> <li>Provides supervision to team members</li> <li>Attends meetings/conference for setting specifications of details for bug fixing and modification/new feature requests</li> <li>Software Engineer III</li> <li>Started research and development of a printer software that can be used for several devices</li> <li>Used unit testing on the development of the software</li> <li>Designed packet communication between a system and the printer</li> <li>Implemented printer software to a current system to use</li> <li>Worked on the system UI which manipulation of system's data and settings are accessible</li> </ul>
April 2005 -	<ul> <li>Handled the maintenance of the database actual database and its documentation</li> <li>Maintained documentation for the system events messages with necessary translations for Japanese and Chinese translations.</li> </ul>
May 2005	<ul> <li>MIIS Department of D.M. Consunji</li> <li>On the Job Trainee</li> <li>Revised an existing system for asset's management but not yet implemented using Visual Basic, SQL, and Crystal Reports.</li> <li>Revised documents for the system</li> <li>Created a User's Manual for the system</li> </ul>