

A. SCREENER & DISPOSITIONS

Q. No.	Question	Response Option	Codes	Skip	Instruction
1	Outcome of calling	Continue	1		
		Could not connect	2		
1A	Reasons	Not working/ not exist/ out of network	1	TERMINATE	CAPI Instructions: Ask this question only if coded 2 in Q1. If option 2 or 3 are selected show an option of filling a date and time in 12-hour clock format
		Engaged/ ringing	2		
		Given an appointment for later	3		
		Refused	4	TERMINATE	
		Could not reach even after 3 attempts Please check once you have attempted to call the person three times	5	TERMINATE	

Hello. My name is from Public Division, Kantar a company that conducts market and social surveys. We would like to speak with you to you regarding the support measures which the government has announced to help during the coronavirus crisis. We are conducting this exercise with about 28,000 other people across the country.

We request 15 minutes of your time. If you agree, I will ask you a series of questions. There are no right or wrong answers. You do not have to answer any question that you do not want to answer. We will treat everything you say as confidential including your name and any contacts you share. Your honest answers will help us to understand what works and what doesn't.

Terms and Conditions:

Confidentiality: If you decide to participate in this survey, your identity and the information provided by you will be kept confidential and will not be disclosed to anyone outside the research team.

Voluntary participation: Your selection as a respondent for this survey has been done through a random method and it is your free choice to decide to participate in this survey. If you do choose to take part, you are free to change your mind and leave the study at any point in time without any penalty.

Free to refuse: There is no compulsion to participate in this survey, although in case you decide not to participate, we would like to know the reason for your discomfort or unwillingness. However, we sincerely hope that you will participate in this survey as you can provide important information that can help policy makers. Please also note that there are no direct benefits or monetary compensation for participating in this survey.

Q. No.	Question	Response Option	Codes	Skip	Instruction
2	Are you willing to participate in the survey?	Yes	1		
		No	2	TERMINATE	
3	What is your name?				Interviewer Instructions: Note down the first and last name
4	Does your household have a ration card?	Yes	1		
		No	2		
		Don't know	3		
5	Does your household belong to BPL/Antyodaya?	Yes, we have a BPL/Antyodaya card / are on the list	1		
		Yes, but we don't have a BPL/Antyodaya card / are not on the list	2		
		No	3	TERMINATE	
		Don't know	98		
6	Which ration card does your household have?	APL	1		CAPI Instructions: Ask this question only if coded 1 in Q4
		BPL	2		

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Antyodaya	3		
		Don't know	98		
7	How many household members are listed on your ration card? (BPL measure)	—			CAPI Instructions: Ask this question only if coded 1 in Q4 Minimum value 1 and maximum 15 Pop up should appear "kindly recheck the value entered" and then even if the value is higher shall be allowed to move
8	How many people in your household eat from the same kitchen?	—			CAPI Instructions: Minimum value 1 and maximum 15 Pop up should appear "kindly recheck the value entered" and then even if the value is higher shall be allowed to move Interviewer Instructions: These may be relatives, friends or others who are either permanently or temporarily staying at the respondent's residence CURRENTLY.
9	Phone number	Verified	1		CAPI Instruction:

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Not verified	2		Pushback the data. Interviewer Instructions: To be recorded automatically. Interviewer to read out and verify the phone number and explain to the respondent that the number will not be shared with anyone outside the research agencies involved
10	Are you currently staying at “ _PUSHACK DATA_ ” address?	Yes	1		CAPI Instruction: Pushback the data.
		No	2		
11	Please tell us where you are currently staying	Town/village_____			CAPI Instructions: Ask this question only if coded 2 in Q10
		District _____			
		State _____			
		Prefer not to say	97		
12	How long have you lived here?	Less than 6 months	1		
		6 months to 1 year	2		
		1 to 2 years	3		
		2 to 5 years	4		
		More than 5 years	5		

Q. No.	Question	Response Option	Codes	Skip	Instruction
49.A	Are you the primary income earner of your household?	Yes	1		Interviewer Instructions: primary income earner of the family is the person who contributes most towards HH expenditure.
		No	2		
		Don't know	98		
13	Has the primary income earner been staying with the family in the last 6 months.as well?	Yes	1		Interviewer Instructions: primary income earner of the family is the person who contributes most towards HH expenditure.
		No	2		
B. Vulnerability					
20	The government is providing extra support during the Corona virus crisis. Do you know what support your household is eligible for?	Yes, I fully know	1		
		Yes, but only partially know	2		
		No, I don't know	3		
15	DELETE this question most worried				
16	Compared to February and March, how much income is your household expecting to lose out on in May because of the coronavirus crisis?	0 (no lost income)	1		Interviewer Instructions: Includes income from all sources that the household will not earn in the month of May 2020. Interviewer to probe to get the right response.
		Less than Rs. 1,000	2		
		Rs. 1,000 to Rs. 3,000	3		
		Rs. 3,000 to Rs. 5,000	4		
		Rs. 5,000 to Rs. 10,000	5		

Q. No.	Question	Response Option	Codes	Skip	Instruction
		More than Rs. 10,000	6		
		Don't Know	98		
17	DELETE this question money for essentials?				
18	DELETE this question need money for...				
19	With the money and supplies your household has today, how long can you sustain until you run out of savings?	We have already run out of savings	1		
		Less than 15 days	2		
		15 days - 1 month	3		
		1-3 months	4		
		More than 3 months	5		
		Don't know	98		
19A	Has any member of your household borrowed money, deferred a payment or bought anything on credit in April or May because of the coronavirus crisis?	Yes	1		
		No, we tried to borrow and couldn't	2		
		No, we didn't try to borrow	3		
		Don't know	98		
19B		INR _____			

Q. No.	Question	Response Option	Codes	Skip	Instruction
	How much money does your household owe due to debt/deferment in April and May?	Don't know	98		CAPI Instruction: Show if Q19A=Yes
C. Eligibility					
21	Is your household registered for PM KISAN Samman Nidhi?	Yes	1		Interviewer Instructions: The scheme provides farmer families support of Rs.2000/- every four months. Interviewer to probe to get the right response
		No	2		
		Don't know	98		
22	Did your household receive a PM KISAN transfer in April or May?	Yes	1		CAPI Instructions: Ask only if coded 1 in Q21 Code NA if coded 2/98 in Q21 Interviewer Instructions: Consider transfers after 25 March 2020.
		No	2		
		NA	100		
		Don't know	98		
23	How much did you receive in April and May combined?	INR__ __	98		CAPI Instructions: Ask only if coded 1 in Q22 Minimum value should be 1. Interviewer Instructions: Interviewer to note the amount in rupees received by the household after 25 March 2020. If the household received more than 1 payment under this scheme, then write the sum of all payments in April and May
		Don't know			

Q. No.	Question	Response Option	Codes	Skip	Instruction
24	Is your household registered for PM Ujjwala Yojana?	Yes	1		Interviewer Instructions: The scheme provides LPG gas connections to women from Below Poverty Line (BPL) households. Interviewer to probe to get the right response.
		No	2		
		Don't know	98		
24A	Did your household receive a PM Ujjwala payment in April or May?	Yes	1		CAPI Instructions: Ask only if coded 1 in Q24 Code NA if coded 2/98 in Q24 Interviewer Instructions: Consider transfers after 25 March 2020
		No	2		
		NA	100		
		Don't Know	98		
24B	How much did your household receive in total in April and May combined?	INR ____			CAPI Instructions: Ask only if coded 1 in Q24A Minimum value should be 1. Interviewer Instructions: Interviewer to note the amount in rupees received by the household. If the household received more than 1 payment under this scheme, then write the sum of all payments in April and May
		Don't Know	98		
25	How many women in your household have a Jan Dhan account?	__ __			CAPI Instruction: This number should be less than or equal to number in Q8.
		Don't know	98		
25.A		Yes	1		CAPI Instructions:

Q. No.	Question	Response Option	Codes	Skip	Instruction
	Did your household receive a transfer into any of the women's Jan Dhan accounts in April or May?	No	2		Ask only if Q25>0 Code NA if coded 2/98 in Q25
		NA	100		
		Don't know	98		
26	How much did your household receive in women's Jan Dhan accounts in total in April and May combined?	INR__ __			CAPI Instructions: Ask only if coded 1 in Q25.A Minimum value should be 1. Interviewer Instructions: Interviewer to note the amount in rupees received by the household. If the household received more than 1 payment under this scheme, then write the sum of all payments in April and May
		Don't know	98		
27	How many people in your household are eligible for social pensions for elderly, widows or divyangs?	__ __			CAPI Instruction: This number should be less than or equal to number in Q8.
		Don't know	98		
28	Did your household receive payments for these pensions in April or May?	Yes	1		CAPI Instructions: Ask only if Q27>0 Code NA if coded 2/98 in Q27
		No	2		
		NA	100		
		Don't know	98		
29		INR_____			CAPI Instructions:

Q. No.	Question	Response Option	Codes	Skip	Instruction
	How much did your household receive in total payments for these pensions in April and May combined?	Don't know	98		Ask only if Q28=1 Minimum value should be 1. Interviewer Instructions: Interviewer to note the amount in rupees received by the household. If the household received more than 1 payment under this scheme, then write the sum of all payments in April and May
29A	Does anyone in your household have an NREGA job card?	Yes	1		Interviewer instruction: NREGA is the scheme that gives your household 100-150 days of work, for example to build roads, ponds or wells
		No	2		
		NA	100		
		Don't know	98		

Q. No.	Question	Response Option	Codes	Skip	Instruction
29B	How much did your whole household receive overall from NREGA wage payments in April and May combined?	INR _____			<p>CAPI Instructions: ask this question only if coded 1 in Q29A minimum value 0 and maximum value is 9999</p> <p>Interviewer Instructions: Interviewer to note the amount in rupees received by the household. If the household received more than 1 payment under this scheme, then write the sum of all payments in April and May. Ensure that this is the amount of wages for work done</p>
		Don't know	98		

Q. No.	Question	Response Option	Codes	Skip	Instruction
29C	How much did your whole household receive overall from NREGA dole/unemployment benefit in April and May combined?	INR _____			<p>CAPI Instructions: ask this question only if coded 1 in Q29A Minimum value 0 and maximum value is 9999</p> <p>Interviewer Instructions: Interviewer to note the amount in rupees received by the household. If the household received more than 1 payment under this scheme, then write the sum of all payments in April and May. Ensure that this is dole/unemployment benefit. Dole is unemployment allowance, paid if one has applied for work under NREGA, but employment is not available or not provided on time</p>
		Don't know	98		
30	In April or May, has your household received cash transfers from your state government as support during the coronavirus crisis?	Yes	1		Interviewer instructions: This should not include the schemes covered in the previous questions
		No	2		
		Don't know	98		
31		INR _____			CAPI Instructions:

Q. No.	Question	Response Option	Codes	Skip	Instruction
	How much did your household receive in total from these state government schemes in April and May combined?	Don't know	98		Ask only if coded 1 in Q30 Interviewer Instructions: Interviewer to note the amount in rupees received by the household after 25 March 2020. If multiple payments were received, enter the sum of all payments
32	DELETE this question (Why not?)				
D. Cash transfers					
33	DELETE this question %expenses covered				
34	DELETE this question money spent				
35	In the May, if you or anyone in your household tried to buy essential goods, were you able to get them?	Yes, easily	1		Interviewer Instructions: Essentials include grocery, medicines, rent, fuel, general household supplies like soap etc. Interviewer to probe to get the right response. This question is only for the month of May
		Yes, but with difficulty	2		
		No, tried to buy and wasn't able to	3		
		No, did not try to buy	4		
		We don't need to go to the shops	5		

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Don't know	98		
36	What were the difficulties you or anyone in your household faced the last time you tried to buy essentials?	Shops/market in my area are closed	2		CAPI Instructions: ask this question only if coded 2 or 3 or 4 in Q35 Multiple coding possible Interviewer Instructions: Spontaneous capture. In case of 99 (Other), interviewer to write down the respondent's answers.
		Shops/market are out of stock	3		
		Not safe for health to step out	4		
		Shops/market were crowded	5		
		Due to lockdown rules	6		
		Fear of violence	7		
		Too far away	8		
		No money to go to the shops/market	9		
		Can't withdraw cash	10		
		Prices are much higher	11		
		Other. Please specify _____	99		
		Don't know	98		
37	Did anyone in your household try to withdraw cash in May?	Yes, and got cash	1		CAPI Instructions: Do not show option 1 if coded 10 in Q36.
		Yes, but did not get cash	2		
		No, did not try	3		

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Don't know	98		Interviewer instruction: this question is only for the month of May
37A	Which of the following did you or others in your household use in May to try to withdraw cash?	Visited bank teller	1		CAPI Instructions: ask this question only if coded 1 or 2 in Q37 Multiple coding possible Interviewer instruction: this question is only for the month of May. Multiple responses possible
		Used ATM (automatic teller machine)	2		
		Used microATM	3		
		Cash from bank mitra/banking correspondent	4		
		Visited post office	5		
		Cash delivered by postman	6		
		Cash delivered by Village	7		
		Revenue Officer (VRO) or Gram Panchayat	8		
		Cash delivered by Self Help Group (SHG)	9		
		Other	99		
		Don't know	98		
38		Bank in my area is closed	1		

Q. No.	Question	Response Option	Codes	Skip	Instruction
	What difficulties did you or anyone in your household face the last time you tried to withdraw cash?	Cash was not available at the bank or ATM (automatic teller machine)	2		CAPI Instructions: ask this question only if coded 2 or 3 in Q37 Multiple coding possible Interviewer Instructions: Spontaneous capture. In case of 99 (Other), interviewer to write down the respondent's answers.
		Not safe for health to step out	3		
		ATM/Bank/Post office is too crowded	4		
		Due to lockdown rules	5		
		Fear of violence	6		
		Too far away	7		
		Problem with Aadhaar card	8		
		We didn't need cash	9		
		Bank correspondent/ Bank Mitra/ SHG/ Panchayat/ postman/ MicroATM not working	10		
		Don't know	98		
		Other. Please specify _____	99		
E. Food & Fuel					
38.A		((date))			

Q. No.	Question	Response Option	Codes	Skip	Instruction
	On which day did you or anyone in your household last go to the PDS ration shop or get ration delivered?	Did not go or did not get delivery at all	1		
		Don't know	98		
39	How many kgs of wheat or rice ration from PDS did your household get in April and May combined?	_____			Interviewer Instructions: Consider after 25 March. If household got ration more than once, record sum of all ration received CAPI Instructions: minimum value 0 and maximum value is 70 Pop up should appear "kindly recheck the value entered" on the same screen and then even if the value is higher shall be allowed to move.
		Dont 'know	98		
39A		_____			

Q. No.	Question	Response Option	Codes	Skip	Instruction
	How many kgs of dal or pulses ration from PDS did your household get in April and May combined?	Don't know	98		CAPI Instructions: minimum value 0 and maximum value is 70 Pop up should appear "kindly recheck the value entered" on the same screen and then even if the value is higher shall be allowed to move. Interviewer Instructions: Consider after 25 March. If household got ration more than once, record sum of all ration received
40	For April or May, did your household get your allotment of free ration that the government is giving because of the Corona virus crisis?	Yes, easily	1		Interviewer Instructions: Consider after 25 March. If household got ration more than once, record sum of all ration received
		Yes, with difficulty	2		
		No	3		
		Dont 'know	98		
42	Why did you not get PDS ration or free ration?	We have enough ration, don't need more	1		CAPI Instructions: ask this question only if Q39=0 or coded 3 in Q40. Interviewer Instructions: Spontaneous capture. Multiple responses allowed. In case of 99 (Other), interviewer to write down the respondent's answers
		We don't usually purchase ration from PDS ration shops	2		
		We will be going to the ration shop in the near future	3		
		Ration shop in my area is closed	4		

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Stocks were not available at the PDS shops	5		
		Not safe for health to step out	6		
		PDS shop is too crowded	7		
		Due to lockdown rules	8		
		Fear of violence	9		
		Too far away	10		
		No money to go to the ration shop	11		
		Problem with ration card or Aadhaar card	12		
		We are not eligible to receive free ration	13		
		Others. Please specify_____	99		
42A	Has anyone in your household received food from a community kitchen in April or May?	Yes	1		Interviewer instructions: Community kitchens distribute cooked food/ food packets in public spaces like temples, open air kitchens, etc.
		No	2		
		Don't know	98		
43	DELETE this question (LPG)				

Q. No.	Question	Response Option	Codes	Skip	Instruction
44	DELETE THIS QUESTION				
F. Summary					
45	DELETE THIS QUESTION				
45A	DELETE THIS QUESTION				
45B	How much has the government's relief effort supported your household in this situation?	A lot	1		
		A little	2		
		Not at all	3		
		Don't know	98		
46	Has your household received any other external assistance, for example from charities, religious groups, non-government organizations (NGOs), self-help groups or through remittances during the Corona virus crisis?	Yes	1		Interviewer Instructions: This includes assistance in cash or kind.
		No	2		
		Don't know	98		
G. Future					
50	What was the occupation of the primary income earner of your household before the coronavirus crisis?	Salaried- government	1		Interviewer Instructions: primary income earner of the family is the person who contributes most towards HH expenditure.
		Salaried-private	2		
		Own shop/Business	3		
		Own Agriculture	4		

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Construction worker	5		
		Agricultural labour	6		
		Casual labour (other than agriculture/construction)	7		
		Homemaker	8		
		Student/ Retired	9		
		Unemployed, seeking work	10		
		Unemployed, not seeking work	11		
		Don't know	98		
		Other, please specify _____	99		
46A	What is the employment status of the primary income earner of your household during this coronavirus crisis?	Employed and are getting paid as before lockdown	1		Interviewer instructions: read out all options Interviewer Instructions: primary income earner of the family is the person who contributes most towards HH expenditure.
		Has income earning work, but is not getting paid or is getting paid less during the lockdown	2		
		Had income earning work, but doesn't have one now due to the lockdown	3		

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Didn't have income earning work and not employed during lockdown	4		
		Don't know	98		
46B	DELETE THIS QUESTION				
46C	Does the primary income earner in your household expect to have a job or start an enterprise in the next 2 months?	Yes, the same income earning work as before	1		Interviewer instructions: interviewer to probe for the correct answer Interviewer Instructions: primary income earner of the family is the person who contributes most towards HH expenditure.
		Yes, a different income earning work	2		
		Yes, plan to start an enterprise	3		
		No, want to go back to work but don't expect to find a job or start an enterprise in the next 2 months	4		
		No, won't be seeking work in the next 2 months	5		
		Don't know	98		
46D	Where do you think the primary income earner of your HH is	At the family's usual place of residence	1		Interviewer Instructions: read out options 1 and 2
		Somewhere else	2		

Q. No.	Question	Response Option	Codes	Skip	Instruction
	more likely to be working or seeking work in the future?	Will not be seeking work in the future	3		Interviewer Instructions: primary income earner of the family is the person who contributes most towards HH expenditure.
		Don't know	98		
G. Demographics					
47	What is your age (how many years complete)?	_____			CAPI Instructions: Minimum value allowed should be 18.
48	What is your gender?	Female	1		
		Male	2		
		Other	99		
		Prefer not to say	100		
49.A	DELETE this question				
50A	DELETE this question (#elderly)				
50B	What is your social category?	Scheduled Tribes	1		
		Scheduled Castes	2		
		Other Backwards Castes	3		
		General	4		
		I don't know / I do not wish to share	98		

Q. No.	Question	Response Option	Codes	Skip	Instruction
51	What was your household's monthly household income before March 2020?	INR_____			
54.	I am going to read a helpline number in case you or your family faces any issue you can reach out to government on this number. Helpline number for your state is "SHOW RESPECTIVE HELPLINE NUMBER"	Helpline number read out			CAPI Instruction: Helpline number should be as per the pushback data for State. Interviewer Instructions: Read out all the helpline numbers.
52	DELETE this question (savings)				
H. Final Questions					
53	Is it ok if we contact you at this number for future research on this topic?	Yes	1		Interviewer Instructions: Explain to respondent that they might be called back to validate the information shared or for gathering additional information.
		No	2		
		Don't know	98		