## **COVID-19 DBT Rapid Telephonic Survey**

## A. SCREENER & DISPOSITIONS

Q. No.	Question	Response Option	Codes	Skip	Instruction
1 Outcome of colling		Continue	1		
1	Outcome of calling	Could not connect	2		
		Not working/ not exist/ out of network	1	TERMINATE	<b>CAPI Instructions:</b>
		Engaged/ ringing	2		Ask this question only if coded 2 in Q1.
		Given an appointment for later	3		only ii coded 2 iii Q1.
1A	Reasons	Refused	4	TERMINATE	If option 2 or 3 are
		Could not reach even after 3 attempts Please check once you have attempted to call the person three times	5	TERMINATE	selected show an option of filling a date and time in 12-hour clock format

Hello. My name is ....... from Public Division, Kantar a company that conducts market and social surveys. We would like to speak with you to you regarding the support measures which Govt has announced to help during the coronavirus crisis. We are conducting this exercise with about 18000 other people across the country.

We request 15 minutes of your time. If you agree, I will ask you a series of questions. There are no right or wrong answers. You do not have to answer any question that you do not want to answer. We will treat everything you say as confidential including your name and any contacts you share. Your honest answers will help us to understand what works and what doesn't.

## Terms and Conditions:

Confidentiality: If you decide to participate in this survey, your identity and the information provided by you will be kept confidential and will not be disclosed to anyone outside the research team.

Voluntary participation: Your selection as a respondent for this survey has been done through a random method and it is your free choice to decide to participate in this survey. If you do choose to take part, you are free to change your mind and leave the study at any point in time without any penalty.

Free to refuse: There is no compulsion to participate in this survey, although in case you decide not to participate, we would like to know the reason for your discomfort or unwillingness. However, we sincerely hope that you will participate in this survey as you can provide important information that can help policy makers. Please also note that there are no direct benefits or monetary compensation for participating in this survey.

Q. No.	Question	Response Option	Codes	Skip	Instruction
	And the control of the control of the control of	Yes	1		
2	Are you willing to participate in the survey?	No	2	TERMINATE	
3	What is your name?				Interviewer Instructions: Note down the first and last name
		Yes	1		
4	Does your household have a ration card?	No	2		
		Don't know	3		
	Does your family belong to BPL/Antyodaya?	Yes, we have a BPL/Antyodaya card / are on the list	1		
5		Yes, but we don't have a BPL/Antyodaya card / are not on the list	2		
		No	3	TERMINATE	
		Don't know	98		
		APL	1		OADI la star et la mar
6	Which ration card does your household have?	BPL	2		CAPI Instructions: Ask this question
0	Which ration card does your household have?	Antyodaya	3		only if coded 1 in
		Don't know	98		Q4
7	How many household members are listed on your ration card? (BPL measure)				CAPI Instructions: Ask this question only if coded 1 in Q4

Q. No.	Question	Response Option	Codes	Skip	Instruction	
8	How many people in your household eat from the same kitchen?				Interviewer Instructions: These may be relatives, friends or others who are either permanently or temporarily staying at the respondent's residence CURRENTLY.	
9	Phone number	Verified	1		CAPI Instruction: Pushback the data. Interviewer Instructions: To be recorded automatically. Interviewer to read out and verify the	
9	Phone number	Not verified	2		phone number and explain to the respondent that the number will not be shared with anyone outside the research agencies involved	
10	Are you currently staying at "_PUSHACK DATA " address?	Yes No	1 2		CAPI Instruction: Pushback the data.	
11	Please tell us where you are currently staying	Town/village	_		CAPI Instructions: Ask this question only if coded 2 in	
		State			Q10	

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Prefer not to say	97		
		Less than 6 months	1		
		6 months to 1 year	2		
12	How long have you lived here?	1 to 2 years	3		
		2 to 5 years	4		
		More than 5 years	5		
13	Have you been staying here in the last 4 months	Yes	1		
13	as well?	No	2		
B. Vuln	erability				
		My or my family's health Loss of income / job / unable to run farm or business Getting daily essentials	2	_	CAPI Instructions: Multiple coding
		like groceries or medicines	3		possible Interviewer
		Children's education	4		Instructions:
15	What are you most worried about in the current Corona virus crisis?	Not being able to step out of the house	5		Spontaneous capture. In case of
	Corona virus crisis?	Increase in conflicts or violence at home	6		99 (Other), interviewer to write
		Being separated from my family	7		down the respondent's
		Fear of losing my house	8		answers.
		Burden of household work to look after everyone in	9	DO NOT RI options.	DO NOT READ the options.
		the house	00	-	
16		Other 0 (no lost income)	99		

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Less than Rs. 1,000	2		Interviewer
		Rs. 1,000 to Rs. 3,000	3		Instructions:
		Rs. 3,000 to Rs. 5,000	4		Includes income
		Rs. 5,000 to Rs. 10,000	5		from all sources
	How much income is your household expecting to	More than Rs. 10,000	6		that the household
	lose out on this month because of the coronavirus crisis?	Don't Know	98		will not earn in the month of April 2020. Interviewer to probe to get the right response.
		Yes	1		Interviewer
	Does your household have enough money for essentials for the current month?	No	2	1	Instructions: Essentials include
17		Don't know	98		grocery, medicines, rent, fuel, general household supplies like soap etc. Interviewer to probe to get the right response.
		Food	1		CAPI Instructions:
		Medicine, medical attention	2		Multiple coding possible
		Rent	3		Ask only if coded 2
		Fuel	4		in Q17
18	What does your household need money for?	Hygiene and cleaning supplies (e.g. soap, sanitary napkins)	5	Interviewer Instructions:	Instructions:
		Baby care supplies	6		Spontaneous
		Other	99	9	capture. In case of 99 (Other), interviewer to write down the

Q. No.	Question	Response Option	Codes	Skip	Instruction
					respondent's answers.
		I have already run out of savings	1		
	With the money and supplies your household has	Less than 15 days	2		
19	today, how long can you sustain until you run out	15 days - 1 month	3		
	of savings?	1-3 months	4	_	
		More than 3 months	5	_	
		Don't know	98		
	The government is providing extre consert during	Yes, I fully know	1		
20	The government is providing extra support during the Corona virus crisis. Do you know what support your household is eligible for?	Yes, but only partially know	2		
		No, I am don't know	3		
C. Eligi	bility				
		Yes	1	Interviewer	
		No	2		Instructions: The
21	Is your household registered for PM KISAN Samman Nidhi?	Don't know	98		scheme provides farmer families support of Rs.2000/- every four months. Interviewer to probe to get the right response
		Yes	1		<b>CAPI Instructions:</b>
		No	2		Ask only if coded 1
	Did to the second of	NA	100	_	in Q21
22	Did your household receive a PM KISAN transfer in April?	Don't know	98		Code NA if coded 2/98 in Q21 Interviewer
					Instructions:

Q. No.	Question	Response Option	Codes	Skip	Instruction
					Consider transfers after 25 March 2020.
		INR			CAPI Instructions: Ask only if coded 1 in Q22
					Minimum value should be 1.
23	How much did you receive?	Don't know	98		Interviewer Instructions: Interviewer to note
					the amount in rupees received by the household after 25 March 2020.
		Yes	1		Interviewer
		No	2		Instructions: The
24	Is your household registered for PM Ujjwala Yojana?	Don't know	98		scheme provides LPG gas connections to women from Below Poverty Line (BPL) households. Interviewer to probe to get the right response.
244	Did your household receive a PM Ujjwala transfer in April?	Yes	1	As in Co	CAPI Instructions: Ask only if coded 1 in Q24
24A		No	2		Code NA if coded 2/98 in Q24

Q. No.	Question	Response Option	Codes	Skip	Instruction
		NA	100		Interviewer Instructions: Consider transfers
		Don't Know	98		after 25 March 2020
	How much did you receive?	INR			CAPI Instructions: Ask only if coded 1 in Q24A Minimum value should be 1.
24B		Don't Know	98		Interviewer Instructions: Interviewer to note the amount in rupees received by the household after 25 March 2020.
					<b>CAPI Instruction:</b>
25	How many women in your household have a Jan Dhan account?	Don't know	98		This number should be less than or equal to number in Q8.
		Yes	1		
25.A	Did your household receive a transfer into the Jan	No	2		CAPI Instructions: Ask only if Q25>0
25.A	Dhan accounts?	NA	100		Code NA if coded
		Don't know	98		2/98 in Q25
26	How much did your household receive in total?	INR			CAPI Instructions:

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Don't know	98		Ask only if coded 1 in Q25.A Minimum value should be 1.
					<b>CAPI Instruction:</b>
27	How many people in your household are eligible for social pensions for elderly, widows or divyangs?	Don't know	98		This number should be less than or equal to number in Q8.
		Yes	1		<b>CAPI Instructions:</b>
28	Did your household receive payments for these	No	2		Ask only if Q27>0
20	pensions after 25-March?	NA	100		Code NA if coded
		Don't know	98		2/98 in Q27
	How much did your household receive in total after 25-March?	INR			CAPI Instructions: Ask only if Q28=1 Minimum value should be 1. Interviewer Instructions: Interviewer to write down names of the schemes mentioned by the respondent. In case the respondent does not know the name of the schemes, record description of the "other benefits" that the respondent is registered for and is able to describe.
29		Don't know	98		
		Yes, please specify	1		
		No	2		
30	Is your household registered for any other schemes?	Don't know	98		

Q. No.	Question	Response Option	Codes	Skip	Instruction
		INR			CAPI Instructions:
31	How much did your household receive in total from these schemes?	Don't know	98		Ask only if coded 1 in Q30  Interviewer Instructions: Interviewer to note the amount in rupees received by the household after 25 March 2020.
		We are not eligible for any government payments	1		CAPI Instructions: Ask only if 1 not
	Why did your household not receive any payments from the government?	We are eligible but we are still waiting to receive them	2		coded in Q22 and Q24A and Q25 A and Q28 and 1 coded in 30 and 0 in Q31.
32		We are eligible, but our bank account(s) are not linked with Aadhaar	3		
		We don't know why we haven't received payments	4		Interviewer Instructions: In case of 99 (Other),
		Others. Please specify	99		interviewer to write down the
		Don't know / can't say	98		respondent's answers.
D. Cash	transfers				
		Almost all	1		Interviewer
	How much of your household's monthly synances	More than half	2		Instructions: Essentials include
33	How much of your household's monthly expenses on essentials do the payments from the	Half	3	grocery, rent, fue househo	grocery, medicines,
	government cover?	Less than half	4		rent, fuel, general
		Almost none	5		household supplies
		Don't know	98		like soap etc.

Q. No.	Question	Response Option	Codes	Skip	Instruction
					Payments from the government include all schemes. Interviewer to probe to get the right response. CAPI Instruction: Ask only if the person has received amount >0 in any of the questions Q23, 24B, Q26, Q29, Q31
34	How much of your household's money (including income and savings) was spent this month?	Almost all More than half Half Less than half Almost none Don't know	1 2 3 4 5 98		
	Currently, if you try to buy essential goods are you able to get them?	Yes, easily Yes, but with difficulty No	1 2 3		Interviewer Instructions: Essentials include
35		Don't know	98		grocery, medicines, rent, fuel, general household supplies like soap etc. Interviewer to probe to get the right response.
36	What were the difficulties you faced the last time you tried to buy essentials?	We don't need to go the shops Shops/market in my area are closed	1 2		CAPI Instructions: ask this question only if coded 2 or 3 in Q35

Q. No.	Question	Response Option	Codes	Skip	Instruction	
		Shops/market are out of stock	3		Multiple coding	
		Not safe for health to step out	4	1	possible	
		Shops/market were crowded	5		Interviewer Instructions:	
		Due to lockdown rules	6		Spontaneous	
		Fear of violence	7		capture. In case of	
		Too far away	8		99 (Other),	
		No money to go to the shops/market	9		interviewer to write down the	
		I can't withdraw cash	10		respondent's	
		Prices are much higher	11		answers.	
		Other. Please specify	99			
		Don't know	98			
		Yes, and got cash	1		<b>CAPI Instructions:</b>	
37	Did anyone in your household try to withdraw cash	Yes, but did not get cash	2	- - -	Do not show option	
31	in the current month?	No, did not try	3		1 if coded 10 in	
		Don't know	98		Q36.	
		Bank in my area is closed	1		<b>CAPI Instructions:</b>	
		Cash was not available at			ask this question	
		the bank or ATM	2		only if coded 2 or 3	
		(automatic teller machine)			in Q37	
		Not safe for health to step out	3		Multiple coding possible	
38	What difficulties did you face the last time you	ATM/Bank is too crowded	4			
30	tried to withdraw cash?	Due to lockdown rules	5		Interviewer	
		Fear of violence	6	]	Instructions:	
		Too far away	7	]	Spontaneous	
		Problem with Aadhaar	8		capture. In case of	
		card			99 (Other),	
		We didn't need cash	9		interviewer to write	
		Don't know	98		down the	

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Other. Please specify	99		respondent's answers.
E. Food	d & Fuel				
38.A	On which day did you last go to the PDS ration shop?	((date))			
		Did not go at all	1		
		Don't know	98		
39	How many kgs of wheat or rice ration from the PDS shop did your household get this month?				Interviewer Instructions: Consider after 25
		Dont 'know	98		March
	For the current month, did your household get your allotment of free ration that the government is giving because of the Corona virus crisis?	Yes, easily	1		Interviewer
40		Yes, with difficulty	2		Instructions:
40		No	3		Consider after 25
		Dont 'know	98	March	March
	Why did you not get PDS ration or free ration?	We have enough ration, don't need more	1	ask this que only if Q39= coded 3 in only Interviewer Instructions Spontaneous capture. Mu responses a In case of 9 (Other), interviewer	CAPI Instructions: ask this question
42		We don't usually purchase ration from PDS ration shops	2		only if Q39=0 or coded 3 in Q40.
		We will be going to the ration shop in the near future	3		Interviewer Instructions: Spontaneous
		Ration shop in my area is closed	4		capture. Multiple responses allowed.
		Stocks were not available at the PDS shops	5		In case of 99 (Other), interviewer
		Not safe for health to step out	6		to write down the respondent's
		PDS shop is too crowded	7		answers
		Due to lockdown rules	8		

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Fear of violence	9	•	
		Too far away	10	1	
		No money to go to the ration shop	11		
		Problem with ration card or Aadhaar card	12		
		We are not eligible to receive free ration	13		
		Others. Please specify	99		
		Yes, easily	1		Interviewer
43	Did your household get a free LPG gas cylinder in	Yes, with difficulty	2		Instructions:
43	the current month?	No	3		Consider after 25
		Dont 'know	98		March
44	DELETE THIS QUESTION				
F. Sum	mary				
		A lot	1		
45	How much has the government's relief effort	A little	2		
45	supported your household in this situation?	Not at all	3		
		Don't know	98		
	Has your household received any other external assistance, for example from charities, religious groups, non-government organizations (NGOs), self-help groups or through loans or remittances during the Corona virus crisis?	Yes	1	includes	Intorviouer
		No	2		Instructions: This
46		Don't know	98		includes assistance in cash
G. Dem	nographics				
47	What is your age (how many years complete)?				CAPI Instructions: Minimum value allowed should be 18.
48	What is your gender?	Female	1		
		Male	2		

Q. No.	Question	Response Option	Codes	Skip	Instruction
		Other	99		
		Prefer not to say	100		
	What is your marital status	Single, never married	1		Interviewer
		Married	2		Instructions:
49		Divorced	3		Interviewer to start
		Widowed	4		by asking if the respondent is comfortable sharing.
		Salaried- government	1		
		Salaried-private	2		
		Own shop/Business	3		
		Own Agriculture	4		
	What is your occupation?	Construction worker	5		
		Agricultural labour	6		
50		Casual labour (other than agriculture/construction)	7		
		Homemaker	8		
		Student	9		
		Unemployed/ Retired	10	7	
		Don't know	98	7	
		Other, please specify	99		
50.A	How many people over the age of 60 years live in your household?				
51	What was your household's monthly household income before March 2020?	INR			
52	How much money does your household have today (savings)?	INR			
H. Fina	I Questions				
	Is it ok if we contact you at this number for future research on this topic?	Yes	1		Interviewer
53		No	2	Explain	Instructions:
					Explain to
		Don't know	98		respondent that

Q. No.	Question	Response Option	Codes	Skip	Instruction
					they might be
					called back to
					validate the
					information shared
					or for gathering
					additional
					information.

Thank you very much for your help.