Cases: Chris Kemp
Displaying records 1 - 45, more records available

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Case Number	RecordType Name	Subject	Priority	Date/Time Opened	Status	Owner Name
12032707	Next_Gen_Console_Closed	Login issue	N/A	4/24/2017 8:19 AM	Closed	Carlson, Annie
12032715	Next_Gen_Console_Closed	Support Portal Login credential request.	N/A	12/14/2016 12:11 PM	Closed	Marlow, Deborah
12197571	Next_Gen_Console_Closed	Cannot send error from Skype for Business	N/A	1/26/2017 5:35 PM	Closed	Fitch, Victor
12197577	Next_Gen_Console_Closed	Blue Coat Cloud Service @ is not accepting connection requests	N/A	2/15/2017 3:27 PM	Closed	Bird, Corey
12197578	Next_Gen_Console_Closed	UA failing open	N/A	2/3/2017 7:15 AM	Closed	Elder, Alek
12197622	Next_Gen_Console_Closed	0365 autodiscover.benefitfocusinc.mail.onmicrosoft.com blocked category Network Error	N/A	12/27/2016 1:47 PM	Closed	Meadows, Jeffrey
12197628	Next_Gen_Console_Closed	Unable to import list as it does not contain valid IP or Subnet entries.	N/A	2/24/2017 10:23 AM	Closed	Nagle, Justin
12197634	Next_Gen_Console_Closed	Cannot get to jp.usembassy.gov	N/A	3/21/2017 9:27 AM	Closed	Johnson, Russ
12197635	Next_Gen_Console_Closed	User has problems accessing https://remote.spectraintegration.com/	N/A	4/11/2017 11:10 AM	Closed	Perez, Juan
12197638	Next_Gen_Console_Closed	OCSP error on server certificate	N/A	4/24/2017 1:43 PM	Closed	Elder, Alek
12197639	Next_Gen_Console_Closed	Unable to upload file to case	N/A	4/24/2017 1:48 PM	Closed	Mendenhall, Bo
12197642	Next_Gen_Console_Closed	Unable to delete url	N/A	3/6/2017 9:04 AM	Closed	Elder, Alek
12197644	Next_Gen_Console_Closed	Windows 10, UA 4.7.6 application crash	N/A	3/22/2017 12:56 PM	Closed	Lindsey, Trent
12197646	Next_Gen_Console_Closed	Unable to install 4.7.6 on windows 10 pc	N/A	4/17/2017 6:56 AM	Closed	Weaver, Andrew
12197651	Next_Gen_Console_Closed	User gets login prompt for O365	N/A	1/17/2017 11:46 AM	Closed	Lindsey, Trent
12197659	Next_Gen_Console_Closed	Agent update to 4.7.3 - reopen case 7-010401012	N/A	1/30/2017 12:20 PM	Closed	Wilbur, Kaleb
12197670	Next_Gen_Console_Closed	Benefitfocus - Allocating o365 policies in proxy	N/A	1/30/2017 8:26 AM	Closed	Albekawi, Waseem
12197671	Next_Gen_Console_Closed	Added user to gmail bypass but cannot connect	N/A	2/21/2017 10:12 AM	Closed	Meadows, Jeffrey
12197672	Next_Gen_Console_Closed	LDAP authentication for Management Center	N/A	1/12/2017 1:24 PM	Closed	West, Yuri
12252267	Next_Gen_Console_Closed	Benefitfocus - UA keeps craching	N/A	3/20/2017 10:39 AM	Closed	Meadows, Jeffrey
12469837	Next_Gen_Console_Closed	User disconnected from Skype	N/A	5/11/2017 11:43 AM	Closed	Nagle, Justin
12469838	Next_Gen_Console_Closed	Windows 10, Agent Failed Open, No Internet	N/A	5/4/2017 1:27 PM	Closed	Del Core, Nicolas
12469839	Next_Gen_Console_Closed	Captive Networs on Mac's?	N/A	3/20/2017 6:35 AM	Closed	Witehira, Julian
12469840	Next_Gen_Console_Closed	Internet access slow - Ashbrun DP8-DC5	N/A	3/13/2017 12:37 PM	Closed	Witehira, Julian
12469841	Next_Gen_Console_Closed	Benefitfocus - Cannot find/delete ip object	N/A	3/7/2017 7:22 AM	Closed	Witehira, Julian
12469842	Next_Gen_Console_Closed	BENEFITFOCUS - Case sensitive urls allowed	N/A	3/6/2017 9:03 AM	Closed	Albekawi, Waseem
12469843	Next_Gen_Console	Sort does not work as expected	N/A	3/6/2017 8:37 AM	Under Investigation	Queh, Soon Keong
12469844	Next_Gen_Console_Closed	* * * Waiting on O365 Portal Update	N/A	1/16/2017 9:30 AM	Closed	Reader, Brandy
12469846	Next_Gen_Console_Closed	Unable to configure Jobs - Install System Image.	N/A	5/15/2017 7:01	Closed	Bacigalupi,

		Delivery Method not available.		AM		Mitch
12469847	Next_Gen_Console_Closed	Unified Agent Issues (v4.7.6)	N/A	5/19/2017 7:33 AM	Closed	Nagle, Justin
12469848	Next_Gen_Console_Closed	Agent connection error while on vpn.	N/A	5/11/2017 6:54 AM	Closed	Bruzzone, Juan Ignacio
12469849	Next_Gen_Console	Object Library - URL - Search does not work	N/A	5/18/2017 6:12 AM	Patch or Release Planned	Varkey, Martin
12476110	Next_Gen_Console_Closed	User disconnected from Skype	N/A	5/17/2017 3:42 PM	Closed	Witehira, Julian
12477781	Next_Gen_Console_Closed	ProxySG Content Filtering username/password	N/A	5/15/2017 1:22 PM	Closed	Lutz, Melinda
12477782	Next_Gen_Console_Closed	Cert error on https://support.bluecoat.com.	N/A	5/9/2017 8:07 AM	Closed	Marlow, Deborah
12502136	Next_Gen_Console_Closed	threatpulse	Low	5/25/2017 6:45 AM	Closed	Johnson, Russ
12531360	Next_Gen_Console_Closed	Cannot import list into Threatpulse Bypassed IPS/Subnets	Low	6/1/2017 10:59 AM	Closed	Johnson, Russ
12553404	Next_Gen_Console_Closed	ProxySG VPM freezes on W10 with latest Java	Low	6/7/2017 6:50 AM	Closed	Trottier, Darrell
12554712	Next_Gen_Console_Closed	Users having problems using Outlook plugin with counsellink.net	Low	6/7/2017 10:26 AM	Closed	Butterfield, McKay
12593036	Next_Gen_Console_Closed	ProxySG O365/SFB bypass in cpl not working	Low	6/16/2017 6:15 AM	Closed	Lasater, George
12593272	Next_Gen_Console_Closed	ProxySG 6.7.1.3 cannot access console from Chrome	Low	6/16/2017 7:08 AM	Closed	Dhaliwal, Raj
12614681	Next_Gen_Console_Closed	Technical assistance	N/A	6/21/2017 9:46 AM	Closed	Lasater, George
13003524	Next_Gen_Console_Closed	Update and release Mac bluecoat agent 4.8.1 on my portal.	Low	7/28/2017 5:46 AM	Closed	Johnson, Russ
13025394	Next_Gen_Console_Closed	Web site review accounts-benefitfocus.com	Medium	8/3/2017 5:21 AM	Closed	Amorim, Gonzalo
13031974	Next_Gen_Console_Closed	User cannot access drive.google.com while in correct group	Low	8/4/2017 12:17 PM	Closed	Martinez, Gonzalo