

Eduardo Dallabrida

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- Internal Reporting Kanban
- Internal Reporting working hours
- Resource Movement Report
- DevOps Monitoring Licences Report
- DLWR Customer Monitoring Report
- Power BI Usage Report
- Recruitment Report
- Adventure Works Sales



IsReportingPerson

- ☐ No
☐ Yes

Responsible

- ☐ Antony Wulteput
☐ Barbara Vanheirreweghe
☐ Bruna Casagrande
☐ Craig Slater
☐ Eduardo Dallabrida
☐ Eli De Meersman
☐ Ellen Kerckaert
☐ Erika Wynant

To-do

13

Doing

59

Done

25

To-do

SR-385386 replication of profit center groups to SAC

Ludmila Bortolozo -Classified -Medium

Creation Date Apr 4, 2022

Last Change Nov 28, 2022

Days in State 137

SR-390031 SAC - DBR - Create a new report for sales commission

Barbara Vanheirreweghe -Classified -Low

Creation Date May 11, 2022

Last Change Dec 19, 2022

Days in State 116

SR-408441 Performance Issues Solution Dashboard

Barbara Vanheirreweghe -Classified -Low

Creation Date Oct 5, 2022

Last Change Dec 9, 2022

Days in State 126

SR-421380 REPORTING -service request

Ludmila Bortolozo -Classified -Medium

Creation Date Jan 11, 2023

Last Change Apr 14, 2023

Doing

SR-399698 Global business development improvement

Luiz Giroto -Customer action -Medium

Creation Date Jul 29, 2022

Last Change Jan 31, 2023

Days in State 73

SR-408584 Need a monthly report from OT tickets

Jonas Dierckxsens -In Progress -Medium

Creation Date Oct 6, 2022

Last Change Apr 7, 2023

Days in State 7

I-431692 DLWR Ticket - Reporting

Matthias Kiekens -Processing by Vendor -Medium

Creation Date Oct 26, 2022

Last Change Dec 13, 2022

Days in State 122

SR-411707 Sales Dashboard - Open Topics

Luiz Giroto -In Progress -Medium

Creation Date Oct 28, 2022

Last Change Feb 10, 2023

Done

SR-405252 Timesheet Dashboard - enable prompt multiple selection for non mandatory

Luiz Giroto -Fulfilled -Medium

Creation Date Sep 14, 2022

Last Change Apr 13, 2023

Days in State 1

SR-426843 S&OP Work/ Move no mandays

Hugo Evrard -Fulfilled -Medium

Creation Date Feb 13, 2023

Last Change Apr 11, 2023

Days in State 3

SR-429503 SDI - Change realtime reptasks behaviour to identify deletions

Luiz Giroto -Fulfilled -Medium

Creation Date Mar 2, 2023

Last Change Apr 11, 2023

Days in State 3

I-454588 Data replication GL Line items - not up to date

Luiz Giroto -Proposed Solution -Very high

Creation Date Mar 10, 2023

IsReportingPerson

- ☐ No
☐ Yes

Responsible

- ☐ Alexandre Reis
☐ Alisson Gogolla
☐ Angelo Van Geele
☐ Annette Jara Castro
☐ Antony Wulteput
☐ Arisya Salsabila
☐ Barbara Vanheirre...
☐ Bruna Casagrande
☐ Charlotte Van der

Tickets Closed

922

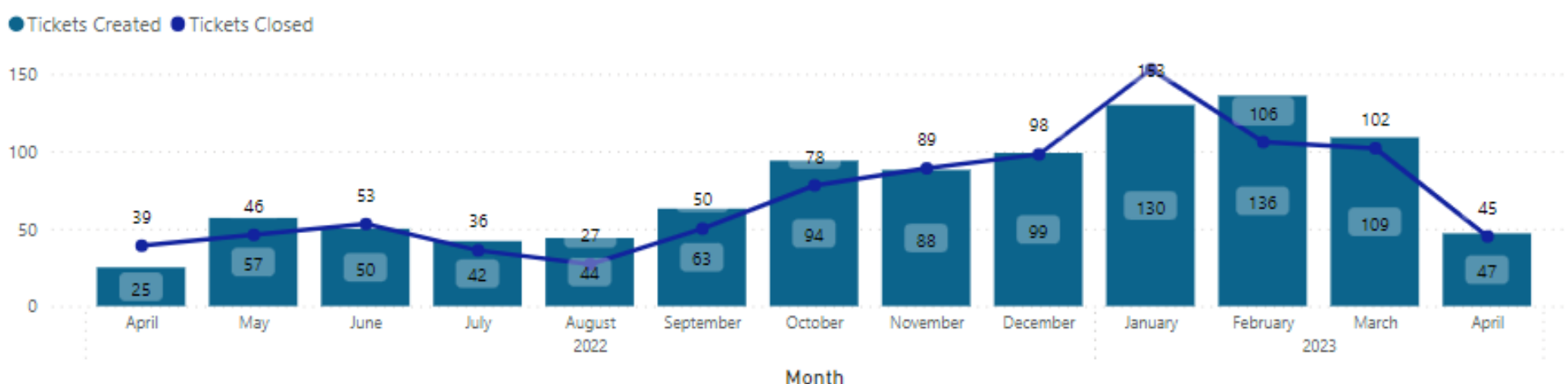
Tickets Created

984

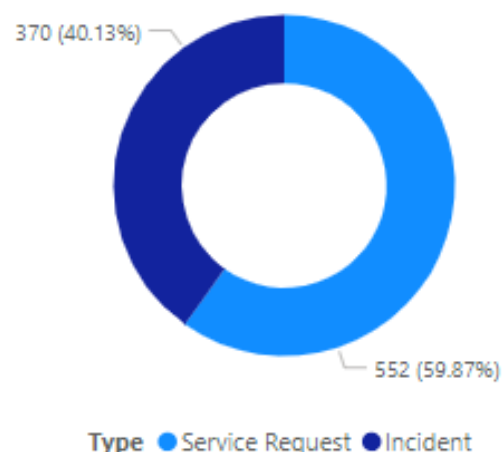
Time Resolution Days

22

Tickets Closed and Created by Month



Done by Type



TicketNumber	State	Count	Date Creation	Resolution Date	Responsible	Resolution Days
SR-414139	Closed	1	11/16/2022	11/18/2022	Alexandre Reis	2
SR-415488	Closed	1	11/28/2022	1/29/2023	Alexandre Reis	62
I-433070	Closed	1	11/4/2022	12/7/2022	Alexandre Reis	33
I-434659	Closed	1	11/14/2022	11/18/2022	Alexandre Reis	4
I-431857	Closed	1	10/27/2022	11/3/2022	Alexandre Reis	7
SR-411622	Closed	1	10/28/2022	1/29/2023	Alexandre Reis	93
I-439942	Closed	1	12/19/2022	12/28/2022	Alisson Gogolla	9
I-432628	Closed	1	11/2/2022	11/2/2022	Angelo Van Geele	0
SR-421290	Closed	1	1/11/2023	1/11/2023	Angelo Van Geele	0
SR-389231	Closed	1	5/5/2022	5/5/2022	Annette Jara Castro	0
SR-392359	Closed	1	5/31/2022	6/1/2022	Annette Jara Castro	1
Total		922				20086



Loading data...



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Time Spent on Internal Tickets - IT Reporting

Date

All

Year to date

Last Month

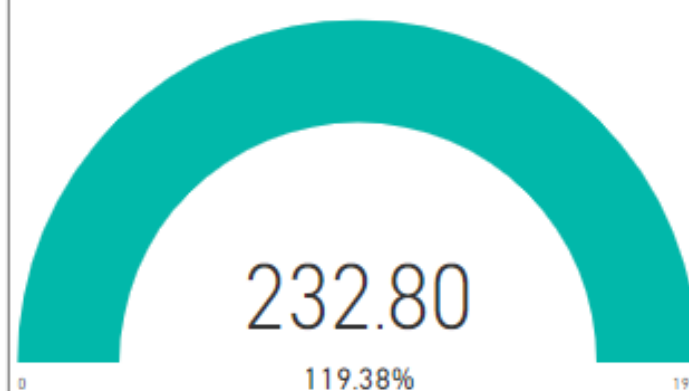
Current Month

Select Period

Average time spent in hours by Solution Category



Year to Date Budget (Man Days)



542

Tickets with time entries

497

Tickets closed and solved

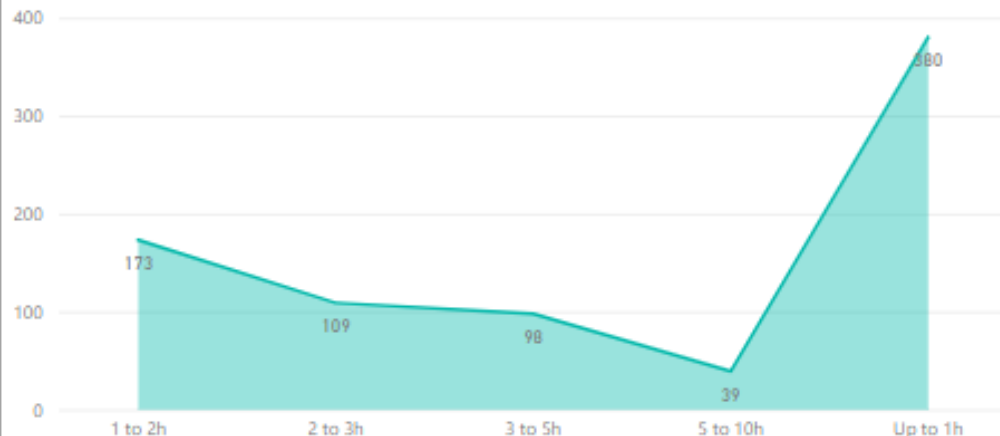
1.53

Hours Spent Per Ticket

200K

Total Hours Spent

Number Of Tickets by time spent date by Duration Group





Resource Movement

DevOps Licence Monitoring

Access Level Status

All

Access Level Name

All

User Full Name

All

Hosted Organization

All

IsDelaware

All

HostedOrganization	Name	Employee Status	Email	Access Level	Access Level Status	Creation Date	Last Accessed Date	Days Since Last Accessed
ACIN-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
ACVC-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
AGST-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
AMSC-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
AquaFinNV	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
ATLA-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
AVRR-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
AZDT-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
AZGL-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
BHST-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
BIHR-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
BITH-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
BMTL-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
BRAC-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
BRCO-DLWR	a.manta		a.manta@sap.com	Stakeholder	active	11/24/2021	12/6/2021	
Total								

DLW Omnitracker Customer

Last Month

Current Month




















Select Period

Is open/closed

Select all

Is Close

Is Open

URL	Status	Applicant	Ticket Number	Response on Time	Creation Date	Last Change	Days in State	Resolution Date	Time Spent	Estimation Hours	Domain Name	Subdomain Name	Ticket Type	Title
	Is Open	Ava (Wenhua) Zhu	I-449506	True	2/16/2023	4/14/2023	57		3.25		SAP	SD Sales and Distribution	Incident	PDF in
	Is Open	Bartira Arregui	SR-427940	True	2/21/2023	4/14/2023	52		7.00		SAP	EWM Extended Warehouse Management & Embedded EWM	Service Request	Bi-We
	Is Open	Bartira Arregui	SR-433167	True	3/24/2023	4/7/2023	15		3.00		SAP	EWM Extended Warehouse Management & Embedded EWM	Service Request	error
	Is Open	Pei Ling Ho	SR-435389	True	4/6/2023	4/14/2023	8		1.00		SAP	PM Plant Maintenance	Service Request	Bi-we
	Is Open	Arian Zand	SR-435546	True	4/7/2023	4/14/2023	7		1.00		Salesforce	Sales	Service Request	Accou
	Is Open	Bartira Arregui	RFC-230657	True	4/7/2023	4/12/2023	5		7.50	28	SAP	SD Sales and Distribution	Request For Change	SR-43
	Is Open	Ava (Wenhua) Zhu	SR-421185	True	1/10/2023	4/3/2023	83		0.50		SAP	SD Sales and Distribution	Service Request	Week
	Is Open	Leonilla Ramos	SR-424841	True	1/31/2023	4/14/2023	73		1.00		SAP	FICO Finance and Controlling	Service Request	Bi-We
	Is Open	Rodrigo Amorim	SR-424841	True	1/31/2023	4/14/2023	73		1.00		SAP	FICO Finance and Controlling	Service Request	Bi-We
	Is Open	Bartira Arregui	I-449104	True	2/14/2023	4/14/2023	59		0.50		SAP	EWM Extended Warehouse Management & Embedded EWM	Incident	ID 164
	Is Open	Claudemir Feijo	I-457006	False	4/3/2023	4/14/2023	11		2.00		SAP	FICO Finance and Controlling	Incident	bank
	Is Open	Jonathan Szalai	I-458442	True	4/12/2023	4/14/2023	2		3.00		SAP	Authorizations	Incident	MM: V
	Is Open	Renato Netto	I-458825	False	4/14/2023	4/14/2023	0		2.00		SAP	FICO Finance and Controlling	Incident	ck11n
	Is Open	Rodrigo Amorim	SR-415125	False	11/24/2022	4/14/2023	141		1.75		SAP	FICO Finance and Controlling	Service Request	COPA
	Is Open	Bartira Arregui	SR-422896	True	1/17/2023	4/7/2023	80		0.25		SAP	EWM Extended Warehouse Management & Embedded EWM	Service Request	EWA
	Is Open	Pei Ling Ho	SR-434099	True	3/30/2023	4/14/2023	15		2.50		SAP	PM Plant Maintenance	Service Request	EWM
	Is Open	Pei Ling Ho	RFC-221642	False	8/31/2022	4/13/2023	225		3.00	30	SAP	EWM Extended Warehouse Management & Embedded EWM	Request For Change	Impr
	Is Open	Bartira Arregui	RFC-221077	False	5/31/2022	4/13/2023	317		7.00	46	SAP	EWM Extended Warehouse Management & Embedded EWM	Request For Change	EWM
	Is Open	Ava (Wenhua) Zhu	RFC-230547	True	3/20/2023	4/14/2023	25		1.25	16	SAP	SD Sales and Distribution	Request For Change	Invoic
Total									75.50	120				



Usage Report of Power BI

4/15/2023 1:23:49 AM

Last Update

Year to Date

Current Month

Last 7 Days

Select Period

Select Period

Last

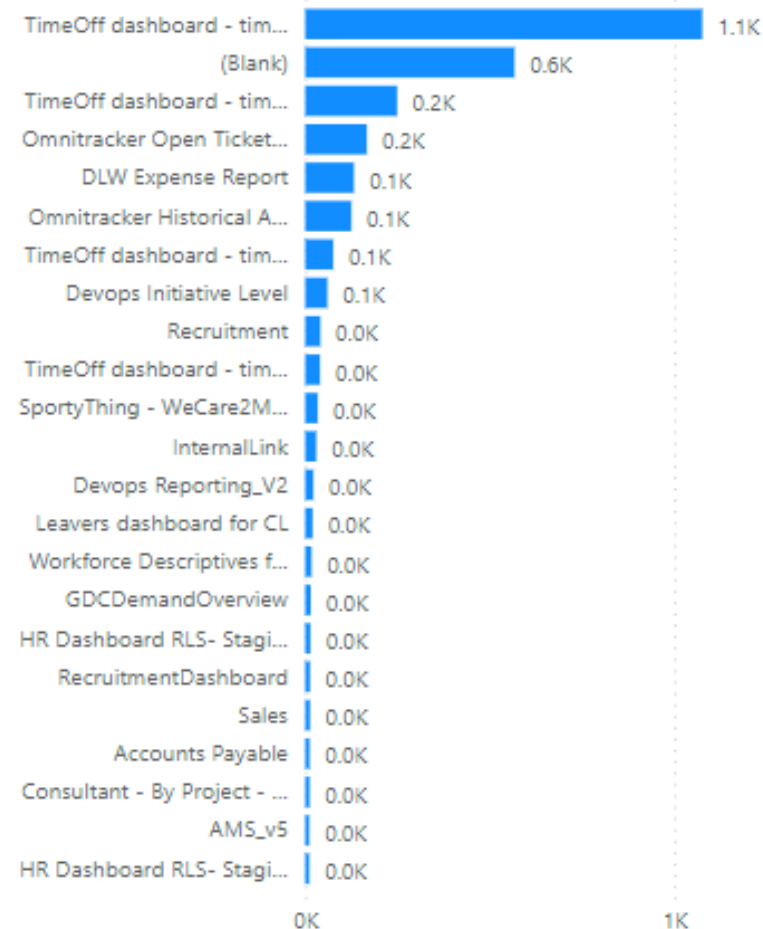
1

Select

No filters applied

WorkSpaceName	Unique Report Views	Report Views
DLW DBE HR ALL	1082	4579
DLW Omnitracker Internal	193	5881
DLW_FIN_ALL	132	237
DLW_HR_RESTRICTED	83	731
DLW_DevOps_Reporting	62	521
GDC Resourcing and Recruitment Management	35	680
DLW DBE WeCare2Move 2023	34	146
DLW_DBE_HR	24	632
DLW IT	17	140
FAST BI	16	177
DLW Omnitracker Customer	14	54
DLW_AMS	13	196
DLW DCI Internal Reporting	9	228
Promar and QA	9	76
SMART BI	9	131
Data & AI	8	67
DBE - Customer 360	8	54
DLW DBE HR Recruitment DEV	8	35
Lawrence	8	691
DLW Relux Organization	7	24
Total	1416	17140

What are the most used reports





Candidates in Open Status

Level	Lead Recruiter	Candidate Name	Application Date	Application Status	Days since last Status Update	Vacancy Title	Comments TL	Comments SL	Comments
Junior	Anais Bonnafe	Valentine Mathieu	27/02/2023	Plan interview	0	DBE Junior Customer Experience Consultant	No	No	
Junior	Anais Bonnafe	Gino Aytas	06/03/2023	Plan interview	0	DBE Junior Customer Experience Consultant	No	No	
Junior	Anais Bonnafe	Alissa Breden	09/03/2023	Plan interview	0	DBE Junior Customer Experience Consultant	No	No	
Junior	Anais Bonnafe	mahshad azizi	15/03/2023	New Application	0	DBE DIG Junior Web Developer	No	No	
Junior	Anais Bonnafe	Gottfried-Ryan Costache	15/03/2023	New Application	0	DBE DIG Junior Web Developer	No	No	
Junior	Anais Bonnafe	Gottfried-Ryan Costache	15/03/2023	New Application	0	DBE Junior .NET Software Developer	No	No	
Junior	Anais Bonnafe	Marija Milovanovic	15/03/2023	New Application	0	DBE Junior HR & IT Consultant	No	No	
Junior	Anais Bonnafe	Minh Duc Nguyen	15/03/2023	New Application	0	DBE Junior HR & IT Consultant	No	No	
Junior	Dylson Doublet	Ferre Verbeek	23/05/2022	Screening CV HR	0	DBE Junior Functional Consultant	No	No	
Junior	Dylson Doublet	Guillaume Van Buynder	07/03/2023	Interview HR	0	DBE Junior Supply Chain & IT Consultant	No	No	
Junior	Dylson Doublet	Ahmed Salamah	14/03/2023	Interview HR	0	DBE OPS Junior EIM	No	No	
Junior	Dylson Doublet	Arijelja Muzhaqi	15/03/2023	New Application	0	DBE OPS Junior EIM	No	No	
Junior	Dylson Doublet	Chengming Yang	15/03/2023	New Application	0	DBE OPS Junior EIM	No	No	
Junior	Dylson Doublet	Julie Linders	15/03/2023	New Application	0	DBE OPS Junior EIM	No	No	
Junior	Dylson Doublet	Minh Duc Nguyen	15/03/2023	New Application	0	DBE OPS Junior EIM	No	No	
	Kaitlynn Cloke	Ronald Beattie		Forwarded	0	SAP Plant Maintenance Consultant	No	No	
	Kaitlynn Cloke	Catherine Amor	27/02/2023	Ready For Hire	0	D365 CE Consultant Permanent - Pipeline	No	No	
	Kaitlynn Cloke	Kurtis Rowan	15/03/2023	Final Interview	0	SAP/D365 Pre Sales Consultant	No	No	
	Kaitlynn Cloke	Stephe Kruger	15/03/2023	New Application	0	S4 Public Cloud Professional Services Lead	No	No	
	Kaitlynn Cloke	Vishal Vashist	15/03/2023	New Application	0	SAP Integration Consultant - Permanent	No	No	
Junior	Lara Delacourt	Michiel Van Herreweghe		Forwarded	0	DBE CSP Junior Dynamics Development	No	No	
Junior	Lara Delacourt	FELIX NSHIMIYIMANA	15/03/2023	Interview HR	0	DBE CSP Junior Low Code & Automation	No	No	
Junior	Lara Delacourt	Elly Ye	15/03/2023	Interview HR	0	DBE CSP Junior Mobile, Web & IoT	No	No	
Junior	Lara Delacourt	Rostislav Dushnii	15/03/2023	New Application	0	DBE CSP Junior Integration Engineer	No	No	
Junior	Lara Delacourt	Tauchy Ndem Ngpidi	15/03/2023	New Application	0	DBE CSP&PEOPLE Junior Low Code Developer	No	No	
Junior	Lara Delacourt	Alok Singh Yadav XXX	15/03/2023	New Application	0	DBE CSP&PEOPLE Junior Low Code Developer	No	No	
Experienced	Laura Torres	Maxwel FANCHIN		Forwarded	0	DBE E&R Senior SAP Service Consultant Warehousing & PMM	No	No	
Experienced	Laura Torres	Delphine Toppets		Forwarded	0	DBE E&R Senior SAP Service Delivery Manager	No	No	
Experienced	Laura Torres	Thierry Mertens		Forwarded	0	DBE People Senior Change Management Consultant	No	No	
Experienced	Laura Torres	TOM VANHEMELEN	14/02/2023	Interview HR	0	DBE E&R Senior Sales & Delivery Service Consultant	No	No	
Experienced	Laura Torres	Marissa ter Linde	15/03/2023	New Application	0	DBE People Employer Branding Consultant	No	No	
Experienced	Laura Torres	Giovanni Zungu	15/03/2023	New Application	0	DBE People Senior Microsoft 365 Customer Support Consultant	No	No	

Filters on this page

Search

Grouped Status
is (All)Is Lead Recruiter / Is Acti...
is Lead Recruiter ActivateLead Recruiter
is (All)Lead Recruiter
is (All)Solution
is (All)

Filters on all pages

Status
is (All)Level
is (All)Domain
is (All)Team
is (All)

Sales

Mês Passado

Ano Passado

Escolher Período

Varição em relação ao mesmo período do ano anterior

Date

All

Sales Person

All

Order placed by

All

Category

All

Gross Revenue

\$110.37M

(+\$45.18M +69.29%)

Orders

31,465

(+23,202 +280.79%)

Sales Quota

\$3.65M

(+\$0.00 +0%)

Average Sales

\$3.51K

(-\$4.38K -55.54%)

Faturamento, Pedidos and TicketMedio by category

Category	Value
Accessories	\$1M
Bikes	\$95M
Clothing	\$2M
Components	\$12M

Faturamento, Pedidos and TicketMedio by shipmethod

Shipmethod	Value
CARGO TRANSPORT 5	\$81M
XRQ - TRUCK GROUND	\$29M

Faturamento and Pedidos by onlineorder

Category	Value	Percentage
Placed by customer	\$29.36M	26.6%
Placed by sales person	\$81.02M	73.4%

Faturamento and Pedidos by Sales person

Sales person	Faturamento	Pedidos
(Blank)	\$29M	27,659
Amy E Alberts	\$1M	39
David R Campbell	\$4M	189
Garrett R Vargas	\$4M	234
Jae B Pak	\$9M	348
Jillian Carson	\$10M	473
José Edvaldo Saraiva	\$6M	271
Linda C Mitchell	\$10M	418
Lynn N Tsofilas	\$1M	109
Michael G Blythe	\$9M	450
Pamela O Ansman...	\$3M	95
Rachel B Valdez	\$2M	130
Ranjit R Varkey Chuduk...	\$5M	175
Shu K Ito	\$7M	242
Stephen Y Jiang	\$1M	48
Syed E Abbas	\$0M	0
Tete A Mensa...	\$2M	140
Tsvi Michael Reiter	\$7M	429

AdventureWorks - delaware, Vendas

Thank you!