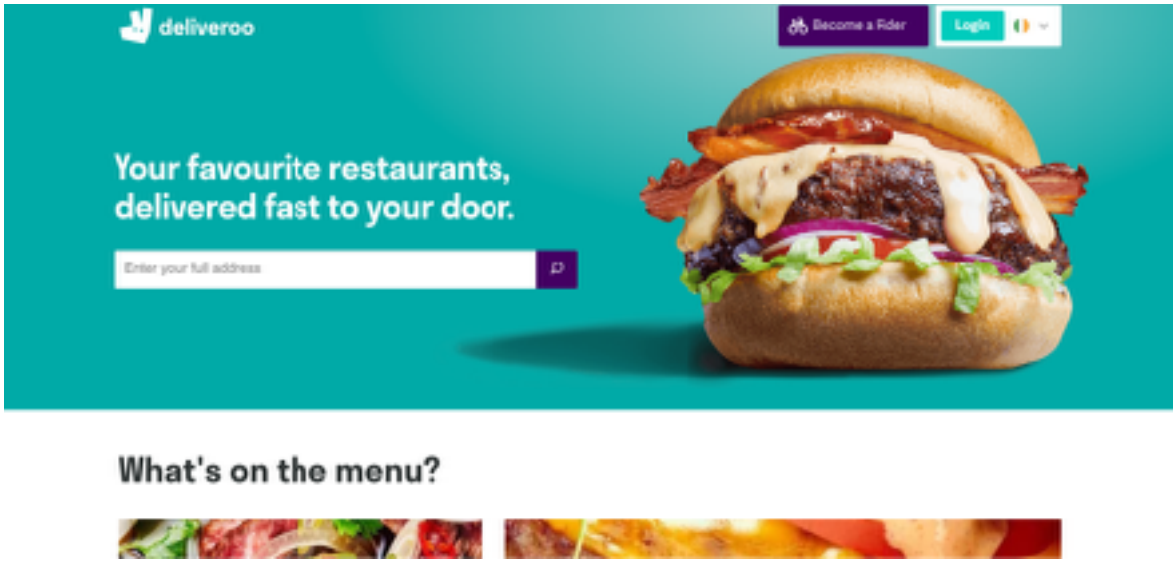
Business Document Requirement

Customer: *Deliveroo (Food delivery service)*
URL: *https://deliveroo.ie/*
Test Requirement: *Site functionality*

Tested by Keith Daly for the module of Software Testing in GMIT
Supervisor: Martin Hynes
Spring 2018

1.0 Company Logo location in the top left.

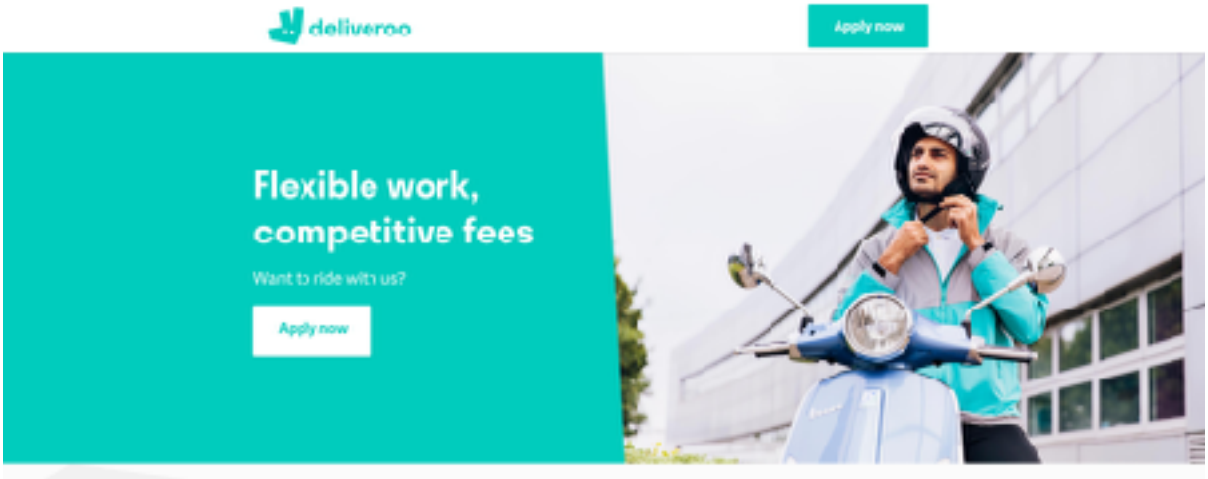
1.1 Logo will be a clickable event that redirects user back to home page at main URL location.



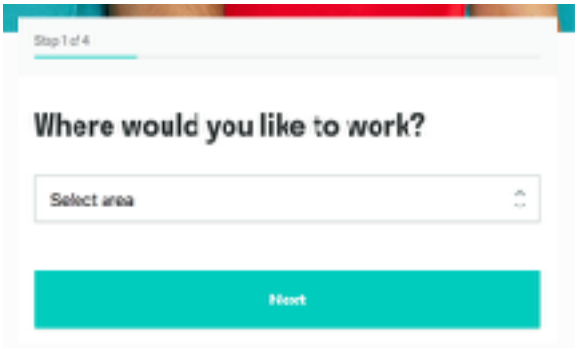
2.0 Employee registration aligned centre right (“Become a Rider”)

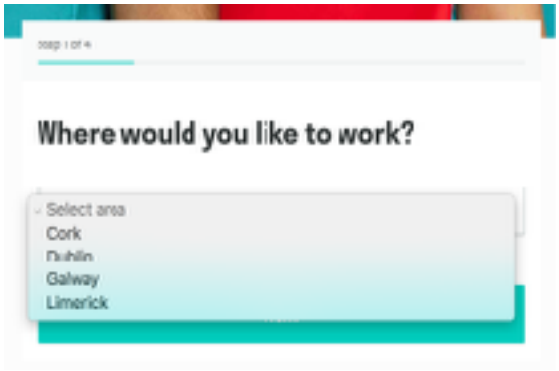
2.1 Upon clicking Employee registration you are redirected to an employee benefits information section with option of applying for a role within Deliveroo.

2.2 By clicking ‘Apply Now’ user will be directed to Step one of four data retrieval pages in regards to seek employment.

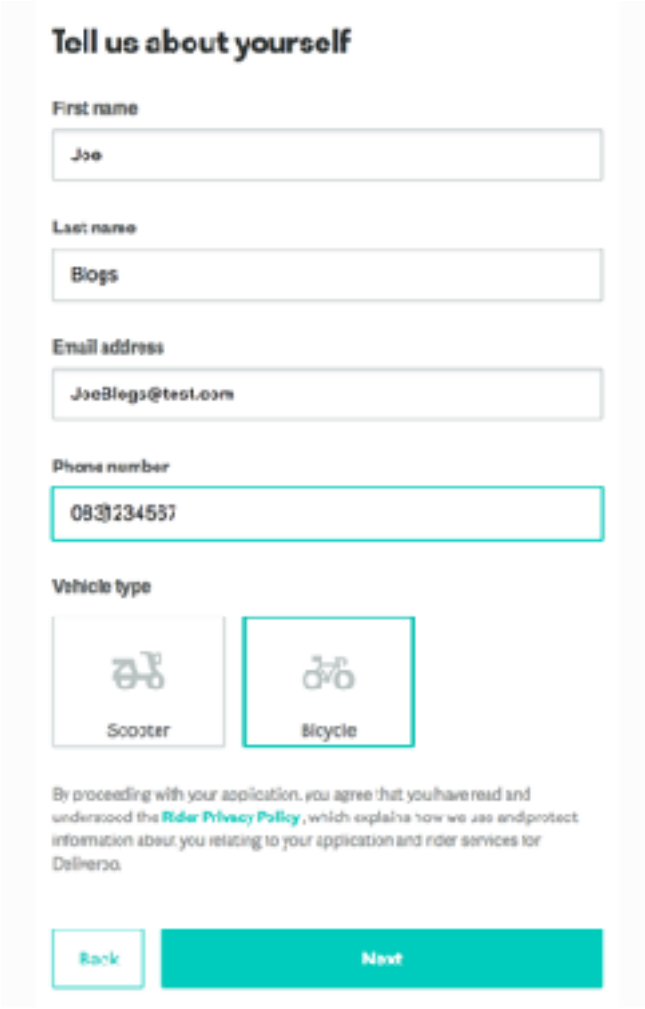


2.3 Step one is requesting user location choice of work, that are available (Cork, Dublin, Galway, Limerick)

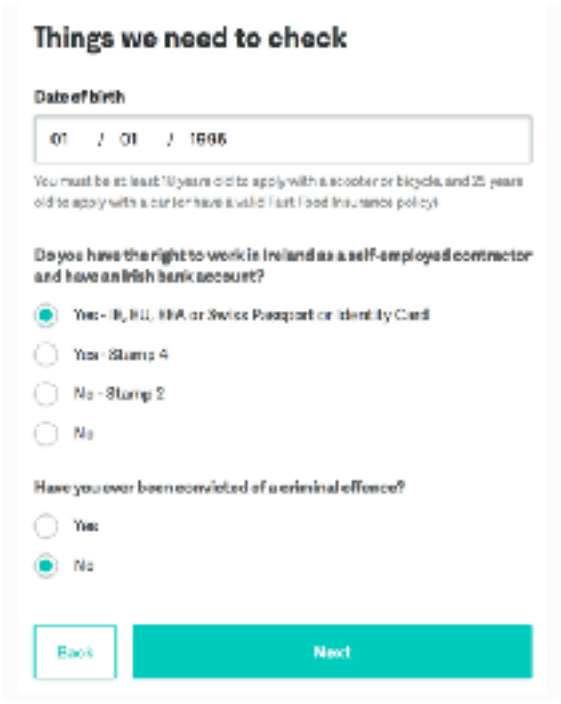


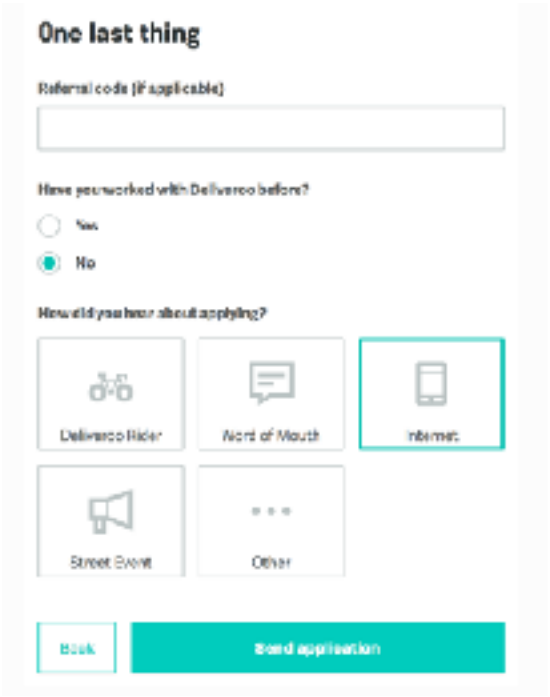


2.4 Step 2 requests basic information (First Name, Last Name, Email Address, Phone Number and Vehicle type)



2.5 Step 3 request more user information (DOB, working right in Ireland, prior convictions)

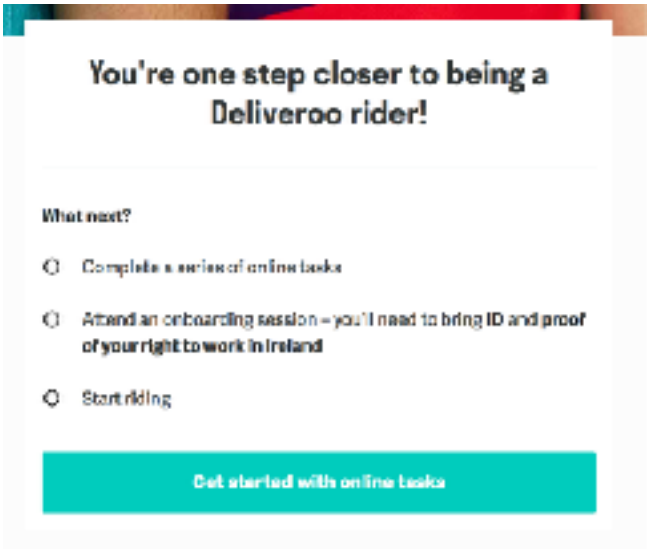




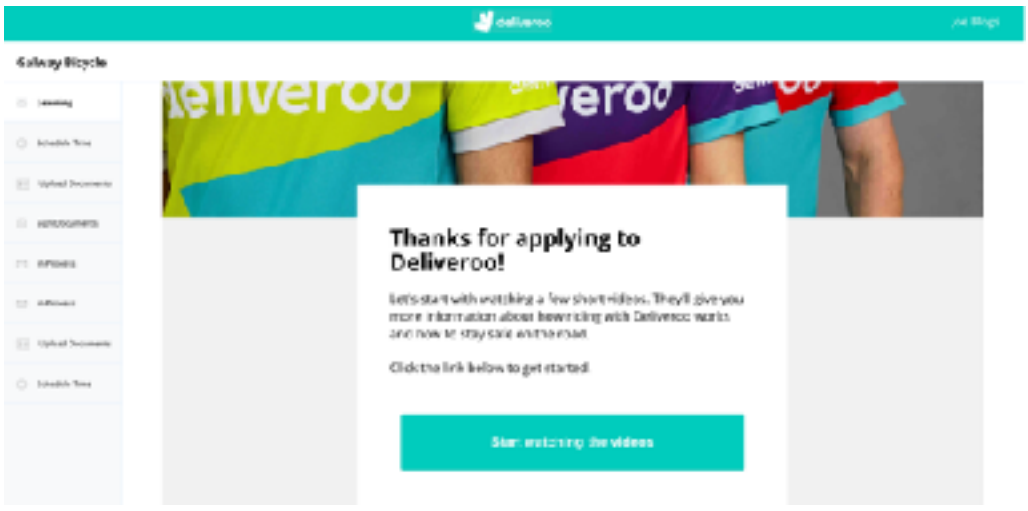
2.6 Step 4 requests information on knowledge of the company, referral information and questions user if they have been employed previously by Deliveroo

2.7 User may not pass if text field or question is answered

3.0 Completion of Employment registration then allows access to online training, proof of identification required and initiation of working for the company.



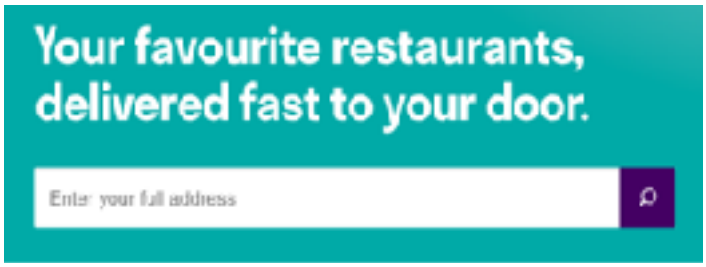
3.1 User now has access to Deliveroo online training. From here the user will complete training by watching tutorial videos, understanding the job role and performance.



4.0 For customer to purchase food for delivery there is two methods (Login if account previously created or to find customer location and food preference first)

(Fig login_01)

(Fig address_01)



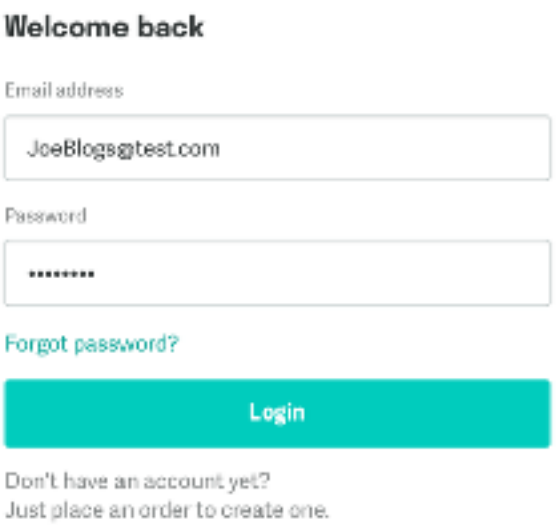
4.1 In Fig login_01 if customer has previously set up an account they can proceed by clicking on 'Login'

4.2 Login is displayed with Email address and password

4.3 A valid email and password must be entered

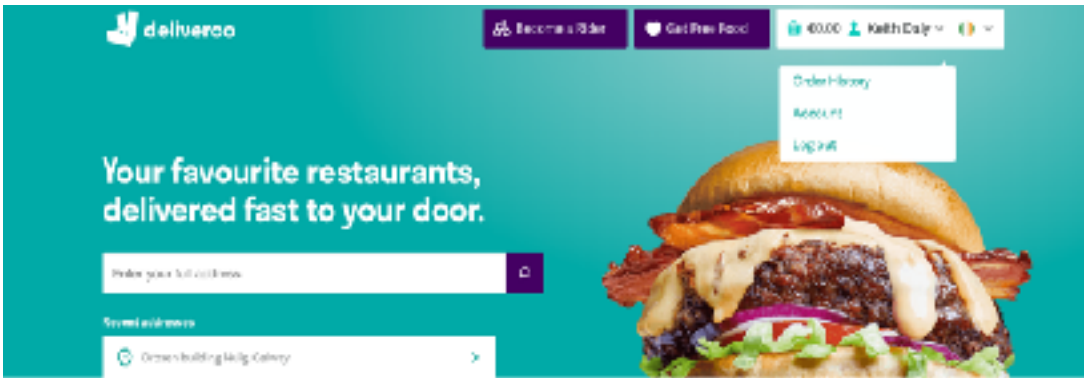
4.4 Email e.g. 'JoeBlogs@test.com' and password will contain between 8 and 12 alpha and numeric characters with one alpha character being a capital.

5.0 If user is unsuccessful at logging in they will have an opportunity to reset password if forgotten.

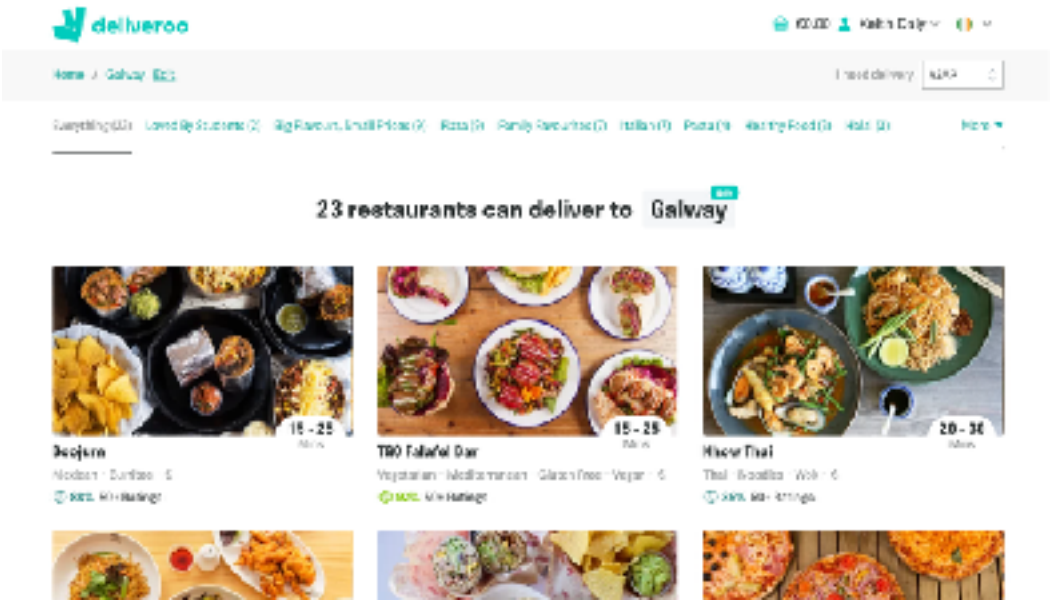


5.1 User will be emailed reset password link to reset new password.

6.0 Upon successful login user will have access to ‘Recent addresses’, ‘Order history’, opportunity to update/change account information and or log out from session.



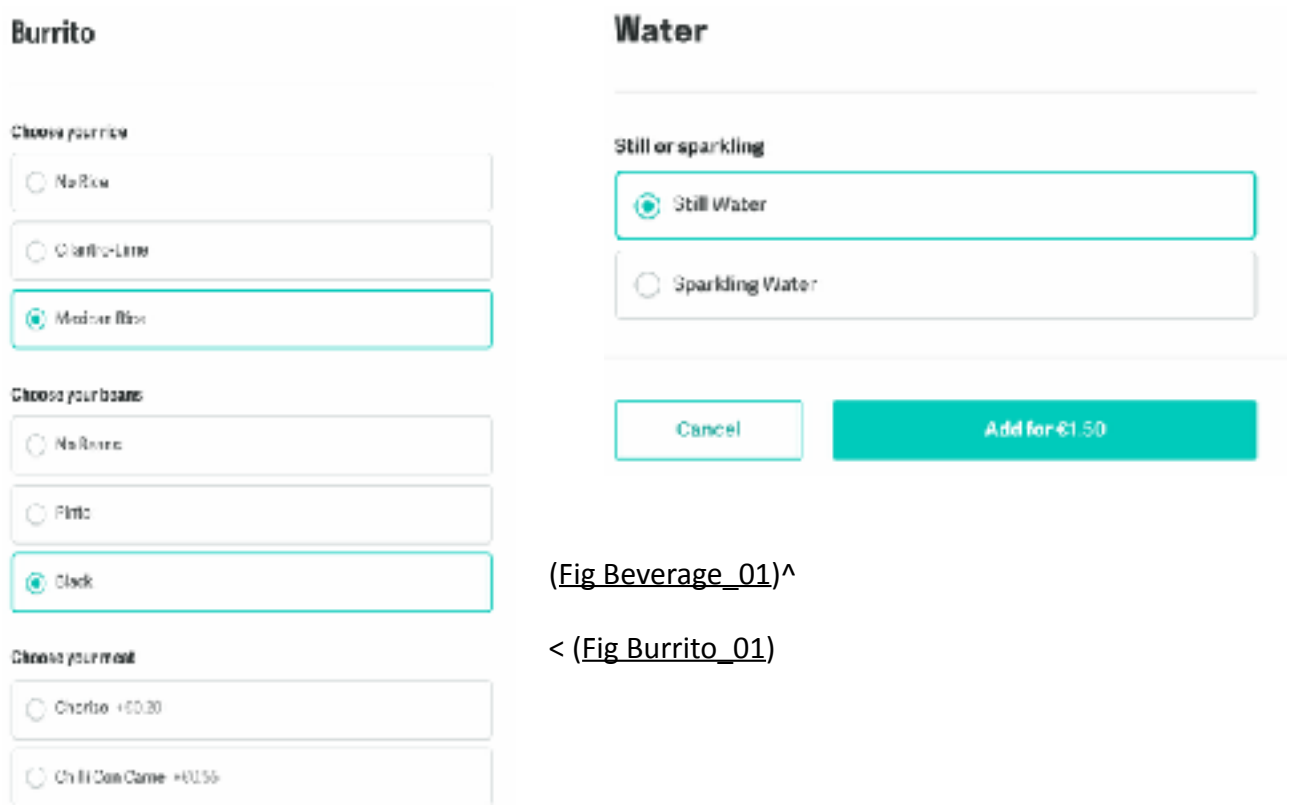
6.1 Fig address_01 The customer can search for available restaurants that are using the Deliveroo service to deliver food in their vicinity.



7.0 Once the customer has decided on restaurant of choice they can begin the breakdown of food preference. (e.g. 'Boojum')

7.1 User will have choice between 'Burrito or Bowl' and fillings (Fig Burrito_01)

7.2 User will have choice of Sides and beverages (Fig Sides_01, Fig Beverage_01)

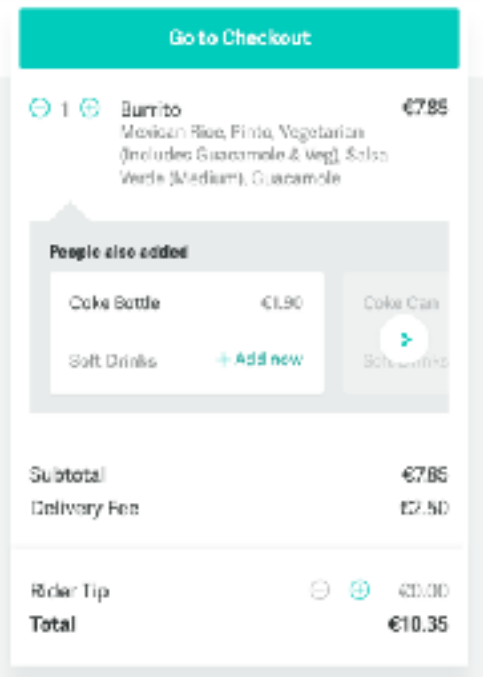


(Fig Beverage_01)^

< (Fig Burrito_01)

(Fig Sides_01)^

8.0 Once customer has chosen food they will be given option to continue to ‘Checkout’



8.1 Checkout will contain users food, address previously given and an opportunity to enter payment method

8.2 Customer enters card details and receive conformation from Deliveroo card conformation verification.
8.3 Customer will be able to ‘Confirm & Pay’

8.4 Following clicking of ‘Confirm & Pay’ transaction will be processed or denied requesting for customer retry.

8.5 Customer order process begins.

8.6 Customers food will be delivered to desired location.

8.7 Order completion.

8.8 Customer’s session is then expired and customer is signed out.