

# Damir Harambasic | I make websites.

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## Skillset

- + HTML5/XHTML
- + CSS3/CSS - SCSS/LESS
- + JavaScript & jQuery
- + JSON & AJAX (AJAJ)
- + PHP basics
- + Git & Github
- + GruntJS & GulpJS
- + Responsive Web Design
- + Wireframing & Prototyping
- + Cross-browser compatibility
- + Website Optimization
- + Atlassian JIRA (JQL)
- + Creativity & Analysis
- + Troubleshooting
- + Communication & Liaison
- + User Experience principles
- + WordPress (Theme Development)
- + Visual Design

## Experience

**Overstock.com** | October 2014 - present

### Front-end Developer

- + Member of the Production Website team. Working directly with Marketing, Design, Back-end Engineering and Product teams.
  - + Handle front-end development (HTML, CSS, JavaScript - jQuery), maintenance and support for Overstock.com.
  - + Take part in QA and on-call when needed.
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**Damir Hara Design** | November 2012 - present

### Freelance Front-End Web Developer and Designer

- + Design and develop minimal and aesthetically pleasing web sites and web apps. CMS of choice: WordPress.
  - + Projects include: Infowrap.com, KU2 Travel, and Cottonwood Electric. Examples can be seen at www.damirhara.com.
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**Experticity** | December 2012 - October 2014

### Integration Specialist/eCommerce Coordinator

- + Work with clients, PM's, and Account Coordinators to build, update, and TS issues on 3point5.com and Promotive.com stores.
  - + Handle store build projects from the staging phase to production, handle integration and FTP account creations if applicable.
  - + Manage workflow through JIRA, create tickets as needed and assign them to appropriate individuals.
  - + Work with technologies and programs such as: Photoshop, MySQL, HTML, inline CSS, EDI, Salesforce.com, Excel, etc.
  - + Work with Software Engineers to develop more efficient tools. Test and implement them into workflow.
  - + Clients include: Zeal Optics, yurbuds, Stan's No Tubes, Raleigh, Carhartt, One Industries.
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**Apple Inc.** | November 2011 - December 2012

### Senior iOS Advisor

- + Handled escalated technical (T2) and managerial cases for iOS equipped devices and associated computer operating systems.
  - + Worked with customers until a resolution was found, simplified technical terms, kept in contact for months at a time.
  - + Probed technical issues and analyzed data logs from devices using CRM tools and technologies.
  - + Escalated to engineering if additional help was needed, acted as a liaison between the customer & engineering.
  - + Acted as the voice of Apple, my decision was the final Apple decision, took over Supervisor/Manager seeking customers.
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## Education

**University of Utah** | Class of 2014

### BS - Mass Communication

- + Focused on Web and Communication Technology, graduated in May 2014.

**Salt Lake Community College** | Class of 2011

### AS - General Studies