# Damir Harambasic | Designer & Developer

PHONE: (801) 865-4342 EMAIL: damir.hara@me.com Web: www.damirhara.com Linkedin: www.linkedin.com/in/damirharambasic

## Languages

- + HTML5/XHTML
- + CSS3/CSS SCSS/LESS
- + JavaScript & jQuery
- + JSON & AJAX (AJAJ)
- + PHP basics
- + MySQL & database basics

### **Skills**

- + Responsive Web Design
- + WordPress (Theme Development)
- + Wireframing & Prototyping
- + Cross-browser compatibility
- + Website Optimization
- + Atlassian JIRA (JQL)
- + Creativity & Analysis
- + Troubleshooting
- + Communication & Liaison
- + User Experience principles
- + HTML Email Development
- + Visual Design

## **Experience**

#### Overstock.com | October 2014 - present

#### Front-end Developer

- + Member of the Production Website team. Working directly with Marketing, Design, Back-end Engineering and Product teams.
- + Handle front-end development (HTML, CSS, JavaScript ¡Query), maintenance and support for Overstock.com.
- + Take part in QA and on-call when needed.

#### Damir Hara Design | November 2012 - present

#### Freelance Front-End Web Developer and Designer

- + Design and develop minimal and aesthetically pleasing web sites and web apps. CMS of choice: WordPress.
- + Projects include: Infowrap.com, KU2 Travel, and Cottonwood Electric. Examples can be seen at www.damirhara.com.

#### Experticity | December 2012 - October 2014

#### Integration Specialist/eCommerce Coordinator

- + Work with clients, PM's, and Account Coordinators to build, update, and TS issues on 3point5.com and Promotive.com stores.
- + Handle store build projects from the staging phase to production, handle integration and FTP account creations if applicable.
- + Manage workflow through JIRA, create tickets as needed and assign them to appropriate individuals.
- + Work with technologies and programs such as: Photoshop, MySQL, HTML, inline CSS, EDI, Salesforce.com, Excel, etc.
- + Work with Software Engineers to develop more efficient tools. Test and implement them into workflow.
- + Clients include: Zeal Optics, yurbuds, Stan's No Tubes, Raleigh, Carhartt, One Industries.

#### Apple Inc. | November 2011 - December 2012

#### Senior iOS Advisor

- + Handled escalated technical (T2) and managerial cases for iOS equipped devices and associated computer operating systems.
- + Worked with customers until a resolution was found, simplified technical terms, kept in contact for months at a time.
- + Probed technical issues and analyzed data logs from devices using CRM tools and technologies.
- + Escalated to engineering if additional help was needed, acted as a liaison between the customer & engineering.
- + Acted as the voice of Apple, my decision was the final Apple decision, took over Supervisor/Manager seeking customers.

#### Education

#### University of Utah | Class of 2014

BS - Mass Communication

+ Focused on Web and Communication Technology, graduated in May 2014.

#### Salt Lake Community College | Class of 2011

AS - General Studies